Privacy Policy

Effective Date: [03/09/2025]

Lucky Cat ("we," "our," or "us") respects the privacy of merchants ("you," "your") who use our services. This Privacy Policy explains how we collect, use, and safeguard your information when you use Lucky Cat.

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1. Information We Collect

When you register and use Lucky Cat as a merchant, we may collect the following information:

- **Business Information:** legal entity name, trade name, business registration details, address, and industry category.
- **Contact Information:** name, email address, phone number, and payment details.
- **Usage Data:** activity logs, device information, IP address, and interactions with our services.
- **Content Data:** reviews, responses, images, or other materials you upload or generate via Lucky Cat.

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2. How We Use Your Information

We use your information to:

- Provide, operate, and improve the Lucky Cat platform.
- Enable automated review generation and content optimization.
- Personalize your merchant dashboard and analytics.
- Communicate with you regarding updates, support, and marketing.
- Ensure compliance with applicable laws and prevent fraud.

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3. Sharing of Information

We do not sell your data. Information may be shared only in the following cases:

- **With service providers:** who help us deliver hosting, analytics, or customer support.
- **For legal compliance:** to respond to lawful requests from authorities.
- **For business transfers:** in case of merger, acquisition, or sale of assets.

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4. Data Security

We apply industry-standard technical and organizational measures to safeguard your data. While we strive to protect your information, no system is completely secure.

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5. Data Retention

Your information will be retained as long as necessary for business operations, legal compliance, and the purposes outlined in this Privacy Policy.

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6. Your Rights

As a merchant, you may request to:

- Access, correct, or delete your personal or business information.
- Restrict or object to certain processing activities.
- Request a copy of your data in a portable format (where applicable).

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7. Children’ s Privacy

Lucky Cat is intended for business entities and not for use by individuals under 18 years of age.

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8. International Transfers

If you access Lucky Cat from outside [Your Company’ s Country], your information may be transferred to and processed in countries with different data protection laws.

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9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Updated versions will be posted with a revised “Effective Date.”

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10. Contact Us

If you have any questions regarding this Privacy Policy, please contact us:

Lucky Cat Team
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[Hi@besthelp.space]