

Arbol Residences of Santa Rosa complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Arbol Residences of Santa Rosa does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Arbol Residences of Santa Rosa:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Health Center Administrator 300 Fountaingrove Pkwy Santa Rosa, CA 95403, or by phone 707-566-8600, or by email to arbolsantarosalife@arbolsantarosa.com.

If you believe that Arbol Residences of Santa Rosa has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Health Center Administrator 300 Fountaingrove Pkwy Santa Rosa, CA 95403, or by phone 707-566-8600, or by email to arbolsantarosalife@arbolsantarosa.com. You can file a grievance in person or by mail, fax, or email.

If you need help filing a grievance, the Health Center Administrator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 707-566-8600 (TTY: 707-566-8600).

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 707-566-8600 (TTY: 707-566-8600).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 707-566-8600 (TTY: 707-566-8600)。

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 707-566-8600 (TTY: 707-566-8600).

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 707-566-8600 (TTY: 707-566-8600)번으로 전화해 주십시오.

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Ձանգահարեք 707-566-8600 (TTY (հեռատիպ)՝ 707-566-8600):

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。707-566-8600 (TTY:707-566-8600) まで、お電話にてご連絡ください。

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 707-566-8600 (телетайп: 707-566-8600).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 707-566-8600 (TTY: 707-566-8600) पर कॉल करें।

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 8600-566-707 (رقم هاتف الصم والبكم: 8600-566-707).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 707-566-8600 (ATS : 707-566-8600).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 707-566-8600 (TTY: 707-566-8600).

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 707-566-8600 (TTY: 707-566-8600).

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសាដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 707-566-8600 (TTY: 707-566-8600)។

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 707-566-8600 (TTY: 707-566-8600).