

Arena Guidebook

Welcome to Geniebook Arena!

Last updated: 18 Aug 2023



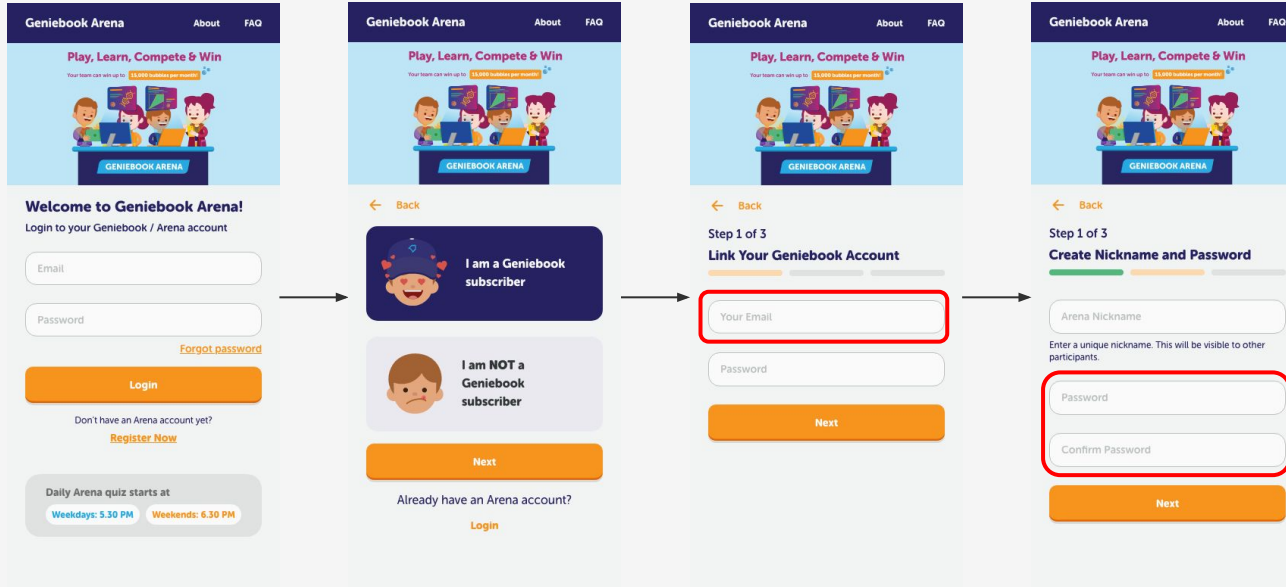
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1. Registration Process

1. Registration Process

a. Registering as a Geniebook subscriber



1. Click
"Register Now"

2. Choose "I am
a Geniebook
subscriber"

3. Enter
Geniebook email
& password to link
your account

4. Create a
nickname &
password for
Arena

1. Registration Process

b. Registering as a non-Geniebook subscriber

The registration process is shown in three stages:

- Step 1:** The user is on the Geniebook Arena homepage. They click the "Register Now" button. The page displays a "Welcome to Geniebook Arena!" message and a login form with fields for "Email" and "Password". A "Forgot password" link is visible. The "Login" button is highlighted in orange. Below the login form, there is a section for "Daily Arena quiz starts at" with "Weekdays: 5.30 PM" and "Weekends: 6.30 PM".
- Step 2:** The user is prompted to choose their subscriber status. There are two options: "I am a Geniebook subscriber" (with a blue icon) and "I am NOT a Geniebook subscriber" (with a brown icon). The "Next" button is highlighted in orange.
- Step 3:** The user is taken to the "Step 1 of 5 Input Personal Information" screen. This screen contains a form with the following fields: "First Name", "Last Name", "Your Email", "Grade" (with a dropdown arrow), and "Country" (with a dropdown arrow). A "Next" button is highlighted in orange. A note below the form states: "Make sure to enter your information correctly. You will not be able to change this information later."

1. Click
"Register Now"

2. Choose "I am
not a
Geniebook
subscriber"

3. Complete the
next steps by
filling the required
information

1. Registration Process

c. Parent phone number verification, Nickname creation, Rules & Agreement

The image displays five sequential mobile app screens for a registration process. Each screen has a 'Back' arrow at the top left and a progress indicator at the top. Step 1: 'Input Personal Information' with fields for First Name, Last Name, Your Email, Grade, and Country. Step 2: 'Input Parent Information' with a country code dropdown, Parent Phone Number, Parent Name, and Parent Email. Step 3: 'Verify Parent Phone Number' showing a 6-digit verification code (999999) and a 'Resend code in 02:59' timer. Step 4: 'Create Nickname and Password' with fields for Arena Nickname and Password. Step 5: 'Rules and Agreements' with a text area for rules and a checkbox for 'I have read and agree on Rules and Agreements'.

1. Student Name, Email, Grade, Country

2. Parent Info (Phone, Name, Email)

3. Verify Parent's Number (OTP)

4. Nickname & Password

5. Rules & Agreement

Non-subscribers
(5 steps)



Subscribers
(2 steps)



Important to note: Make sure the information that you enter is correct. You are not allowed to change these information later.

2. Forming a Team

2. Forming a Team

a. Team-forming rules

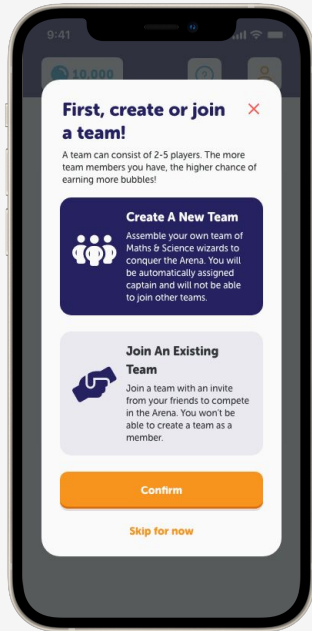
1. A team can only consist of players from the **same level**, and can be made up of both **Geniebook subscribers and non-subscribers**.
2. To be eligible to play, a team must have the following composition:
 - a. 1 Team Captain
 - b. 4 Team Members
3. Team Captains are in charge of **Creating A New Team**, while Team Members are able to **Join An Existing Team**
4. If there are **less than 5 players in the team**, team members **would not be able to participate in Arena quizzes**.

2. Forming a Team

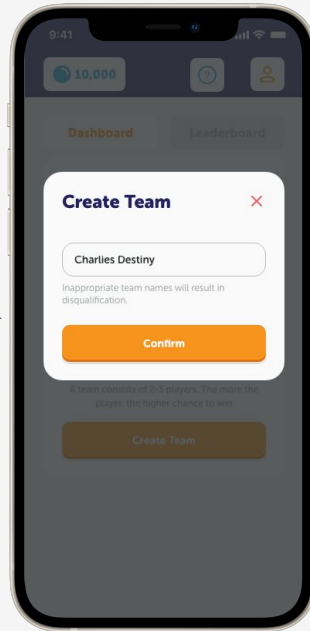
b. (i) Creating a team

Important to note:

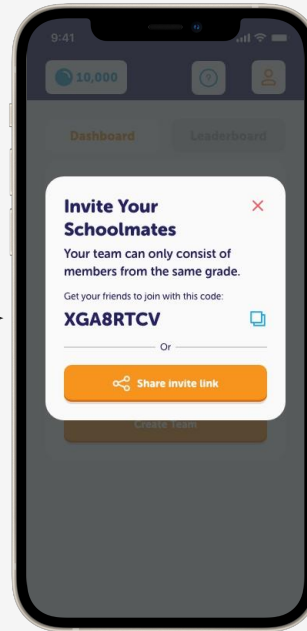
After creating a team, you will be automatically made into the Captain. You can assign this role to someone else later!



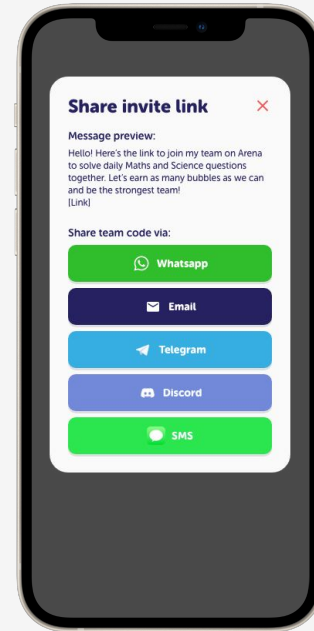
After you are logged in, choose the option to **Create A New Team**



Enter a team name to **create a team**



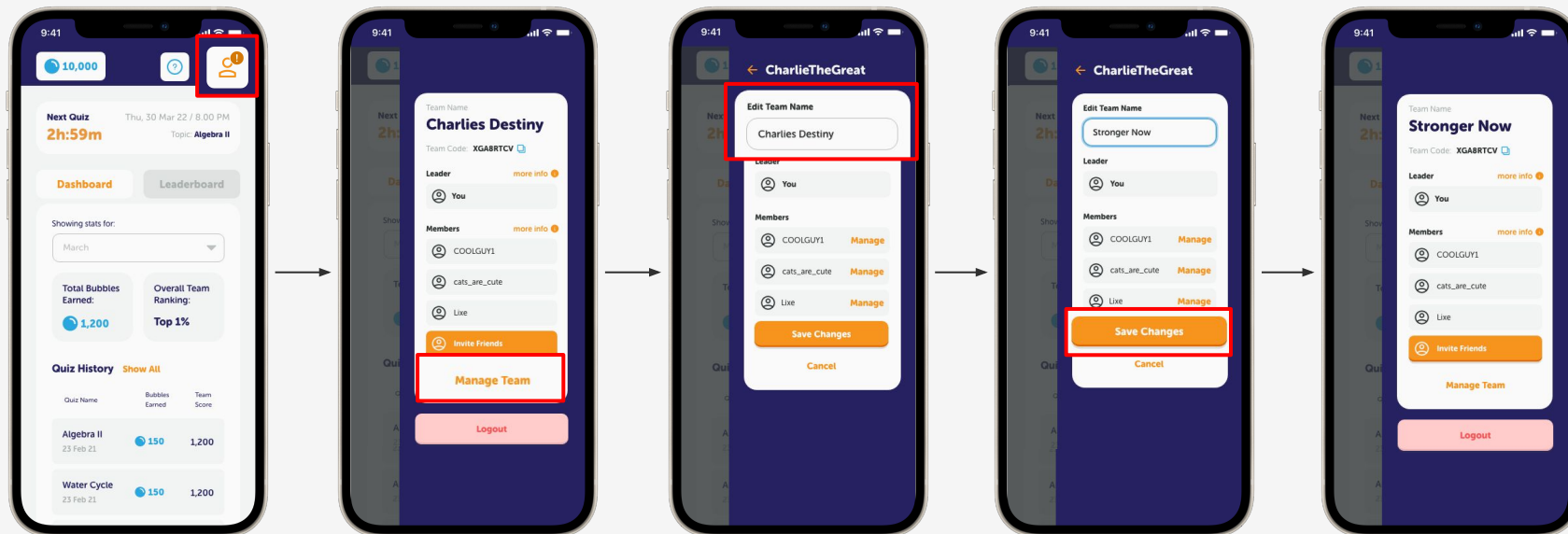
Copy the **team code** & share it to your friends



(Alt) You can also share an invite link using one of the available options

2. Forming a Team

b. (ii) Changing your team's name



(Mobile) Tap the profile icon to open the team detail card

Tap/click the **Manage Team** button to edit your team

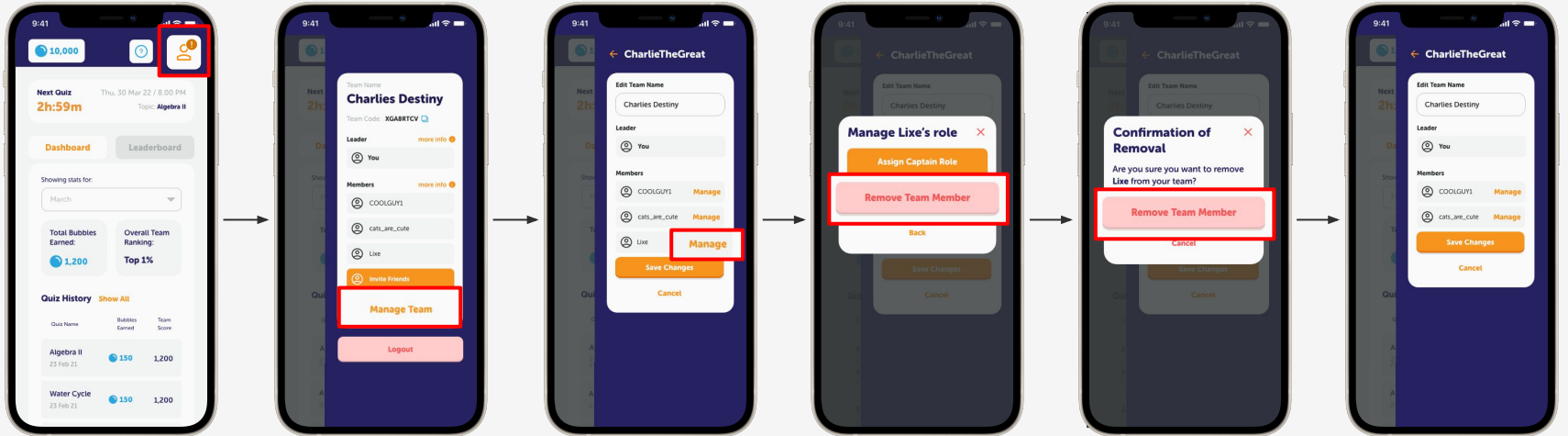
Tap/click the team **name field** & enter your new team name

When done, confirm by clicking the **Save Changes** button

Your team name is now updated successfully

2. Forming a Team

b. (iii) Removing inactive members



(Mobile) Tap the profile icon to open the team detail card

Tap/click the **Manage Team** button to edit your team

Tap/click the red **Manage** button next to the team member you want to remove

Tap/click the **Remove Team Member** button

Tap/click the **Remove Team Member** button to confirm

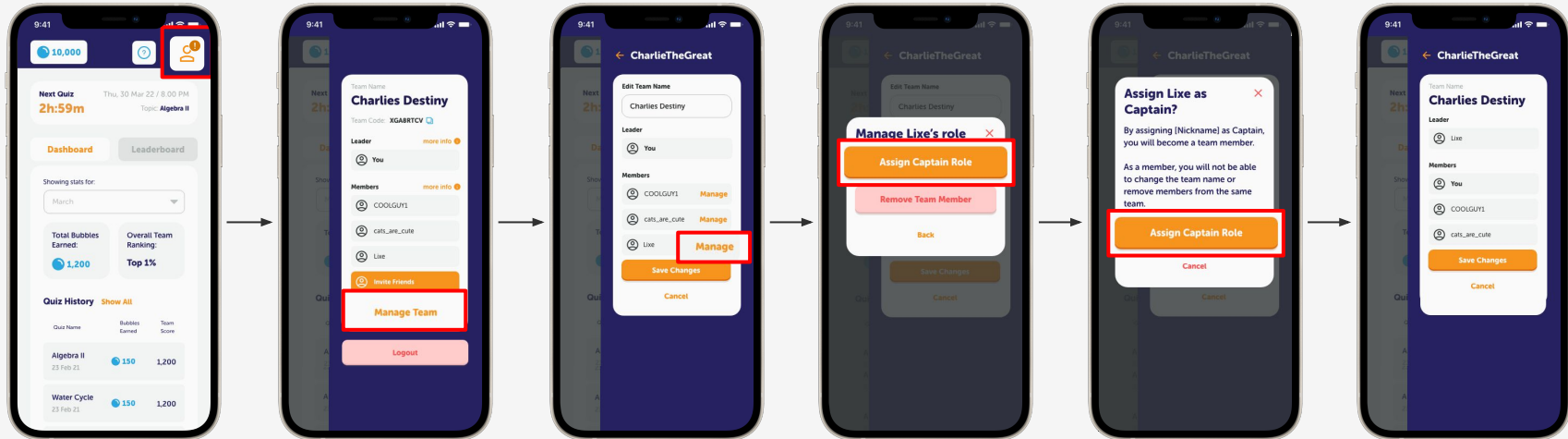
When done, confirm by clicking the **Save Changes** button

2. Forming a Team

c. (iv) Assigning new Captain

Important to note:

After assigning another team member to be Captain, you will lose all functions that a team Captain has such as changing team name & managing other members.



(Mobile) Tap the profile icon to open the team detail card

Tap/click the **Manage Team** button to edit your team

Tap/click the red **Manage** button next to the team member you want to remove

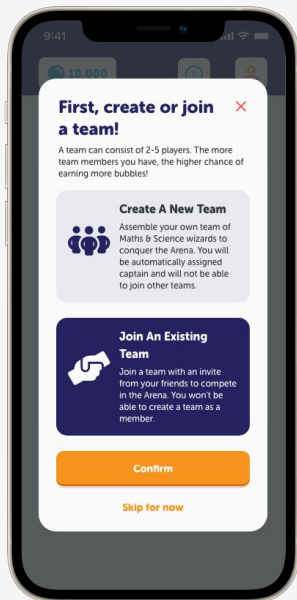
Tap/click the **Remove Team Member** button

Tap/click the **Assign Captain Role** button to confirm

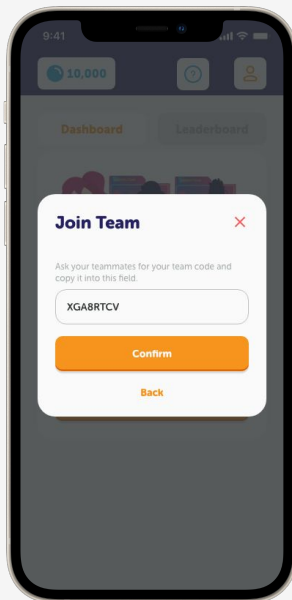
When done, confirm by clicking the **Save Changes** button

2. Forming a Team

c. (i) Joining a Team

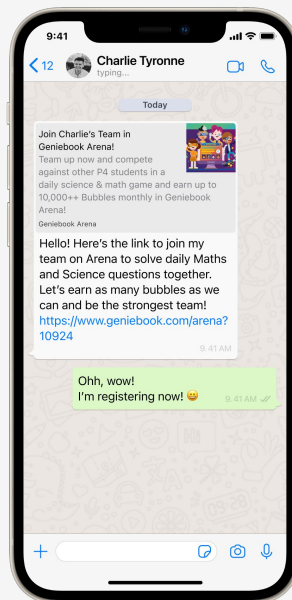


After you are logged in, choose the option to **Join An Existing Team**

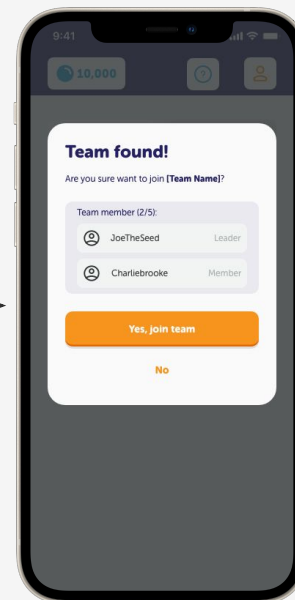


Tap/click the **Join Team** button

or



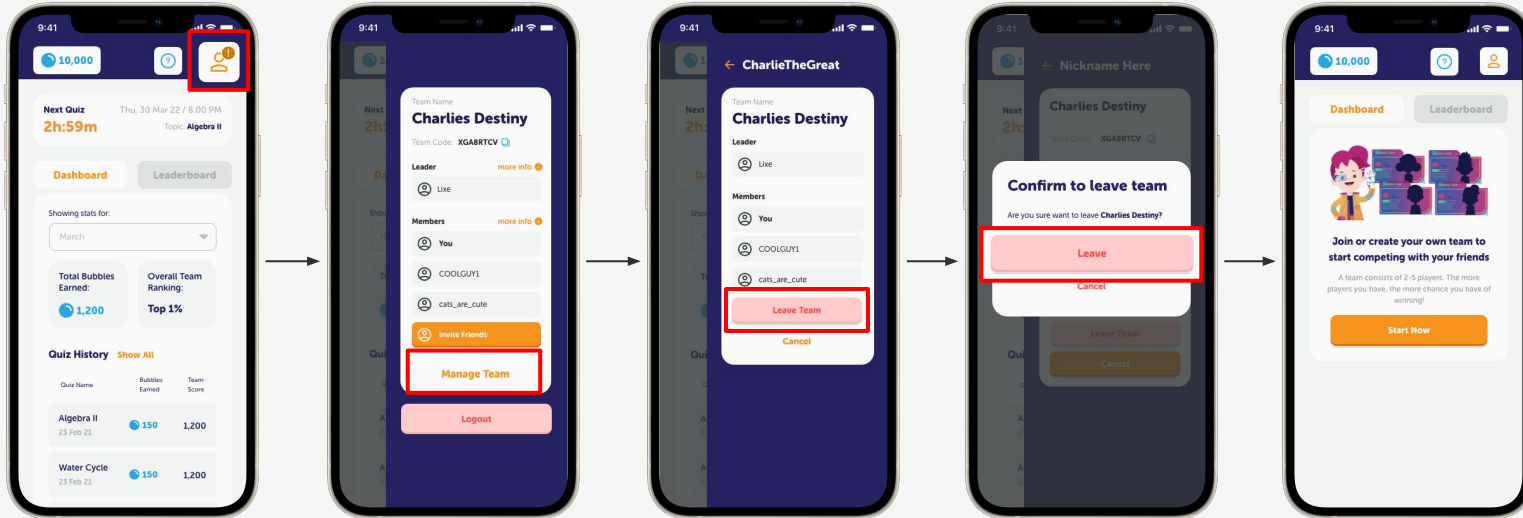
...or open an **invitation link** sent by a Geniebook subscriber



Tap/click the **Yes, join team** button when you find your friends to join their team

2. Forming a Team

c. (ii) Leaving a Team



(Mobile) Tap the profile icon to open the team detail card

Tap/click the **Manage Team** button to edit your team

Tap/click the **Leave Team** button

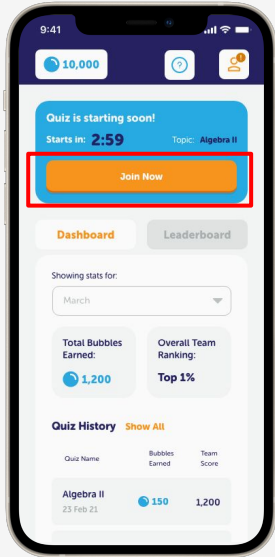
Tap/click the **Leave** button to confirm

You have now left the team successfully & will be able to join or create a new team by clicking **Start Now**

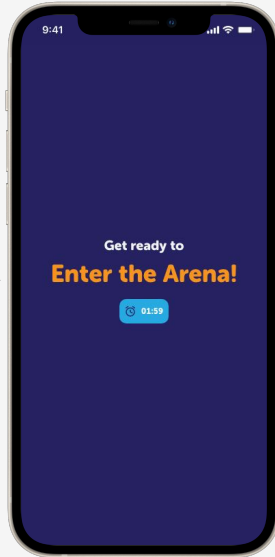
3. Playing in the Arena

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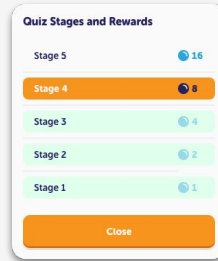
a. Joining Arena Quizzes



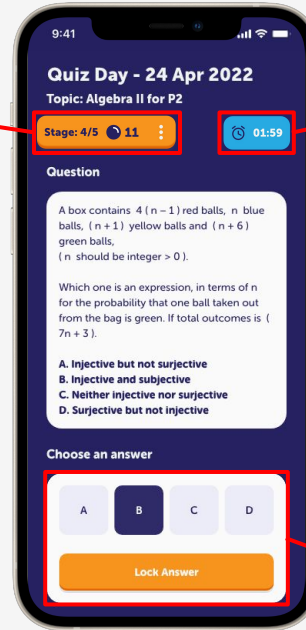
When quiz time is near, tap/click **Join Now** to enter Arena's Live Quiz



If you are early, please wait for the countdown to end



Stage Progression Card



Pay attention to the timer & make sure to submit your answer in time

Choose the correct answer here & lock your answer before the timer ends!

3. Playing in the Arena

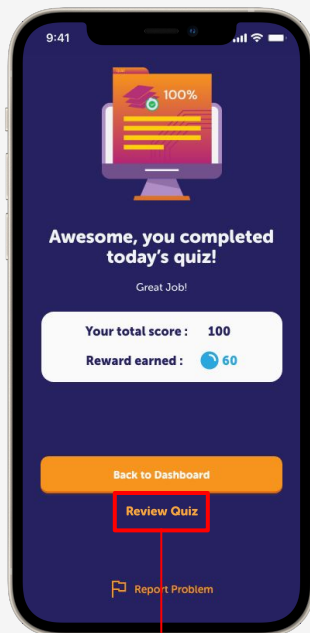
b. Things to Note (Gameplay tips):

1. There are **5 levels** to play each day. You will proceed to the next level when you have answered a question correctly.
2. **A good internet connection is a must.** You may fail to submit your locked answers if you have a bad connection.
3. **You can join the waiting room of the live quiz 3 minutes before it starts.** It's better to join early than late.
4. You will be **eliminated for answering a question incorrectly or not locking your answer.** Be sure to lock your answers ;)

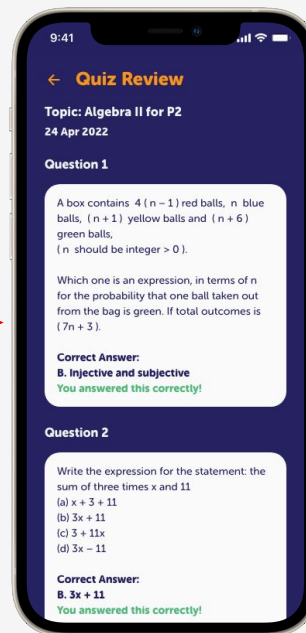
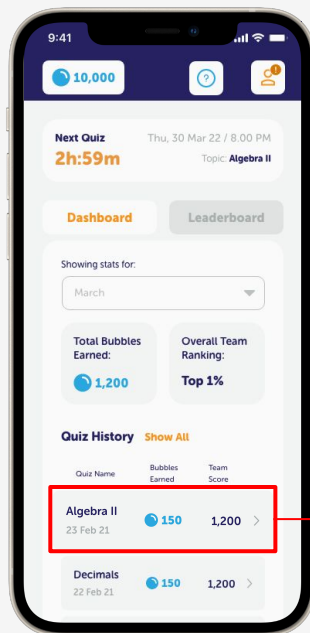
4. After the Quiz

4. After the Quiz

a. Reviewing quiz answers



or

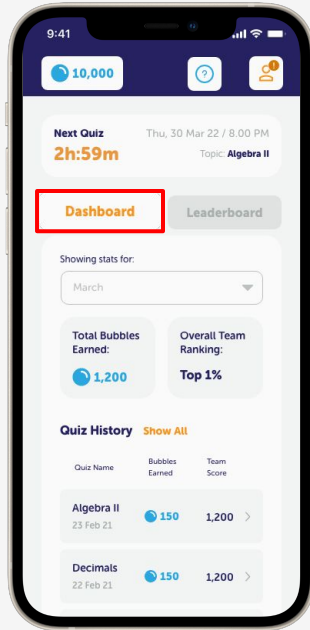


You can access the quiz review page by tapping **Review Quiz** after you finished a quiz

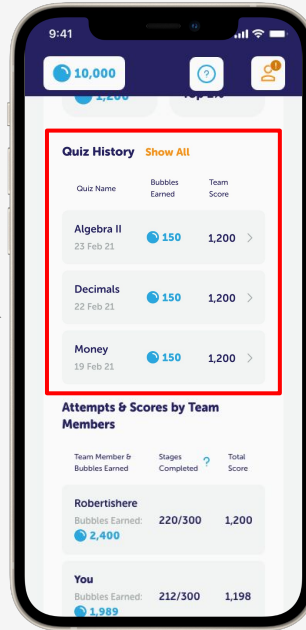
...or by tapping the quiz you want to review from the **Quiz History** section (you can only do this after the quiz has ended)

4. After the Quiz

b. Viewing scores and Bubbles earned

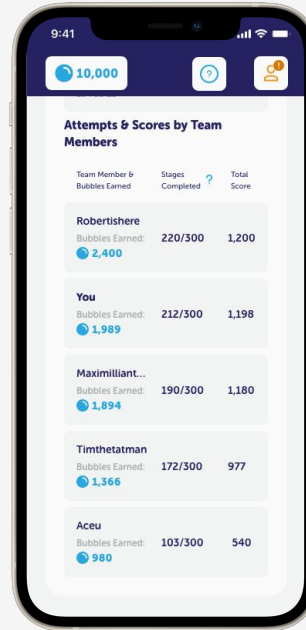


View your score & Bubbles you earned from the **Team Dashboard**



View & see how you performed in the past from the **Quiz History** section

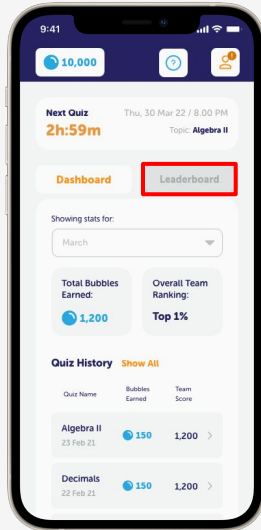
or



See how your teammates perform in the current season from the **Attempts & Scores by Team Members** section

4. After the Quiz

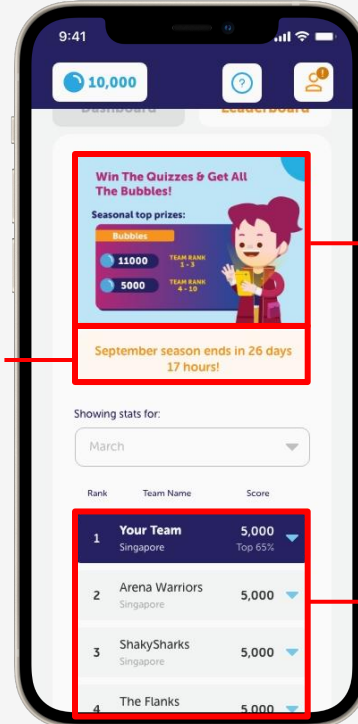
c. Viewing top performing teams in the leaderboard



Tap **Leaderboard** to see where your team stands in Arena



Season-end countdown



Winner Prize Banner

Team standing leaderboard

5. Reporting an Issue

5. Reporting an Issue

a. Contacting Geniebook CS hotline

Found any issues on Arena?

Report your issues via our *Geniebook Care Arena Request Form*:

<https://geniebook.atlassian.net/servicedesk/customer/portal/1/group/1/create/49>



Thank you.

1. Registration Process

a. Registering as a Geniebook subscriber (Team captain)

The registration process consists of four sequential screens:

- Welcome to Geniebook Arena!** Login to your Geniebook / Arena account. Fields for Email and Password. A **Register Now** button is highlighted in orange.
- Account Selection** A choice between "I already have a Geniebook account" (Join Arena as a captain) and "I don't have a Geniebook account" (Join Arena as a member). The "I already have a Geniebook account" option is highlighted in orange.
- Captain Registration** Enter your Geniebook account credentials. Fields for Email and Password are highlighted in red. A **Confirm** button is highlighted in orange.
- Step 1 of 2: Create Nickname and Password** Fields for Arena Nickname and Password are highlighted in red. A **Next** button is highlighted in orange.

Important to note:
The details **highlighted in red** will be used the next time you log-in to the Arena

1. Click "Register Now"

2. Choose "I already have a Geniebook account"

3. Enter Geniebook **email** & password for checking

4. Create a nickname & password for Arena

1. Registration Process

b. Registering as a non-Geniebook subscriber (Team member)

The registration process is shown in four sequential screenshots:

- Welcome to Geniebook Arena!** Login to your Geniebook / Arena account. Fields for Email and Password. [Forgot password](#) link. **Login** button. [Register Now](#) link. Daily Arena quiz starts at Weekdays: 5.30 PM, Weekends: 6.30 PM.
- Choice screen:** **I already have a Geniebook account** (Join Arena as a captain) and **I don't have a Geniebook account** (Join Arena as a member). **Click one more time to confirm** →.
- Member Registration:** You are registering on Arena as a team member! As a team member, you can't create a new team. You will need a Geniebook subscriber schoolmate to invite you into their team. **Got it and Continue** button. [Login](#) link.
- Step 1 of 5 Input Personal Information:** Fields for First Name, Last Name, Your Email, Grade, and Country. **Next** button. Note: Make sure to enter your information correctly. You will not be able to change this information later.

1. Click
"Register Now"

2. Choose "I
don't have a
Geniebook
account"

3. Click "Got it
and Continue"

4. Complete the
next steps by
filling the required
information

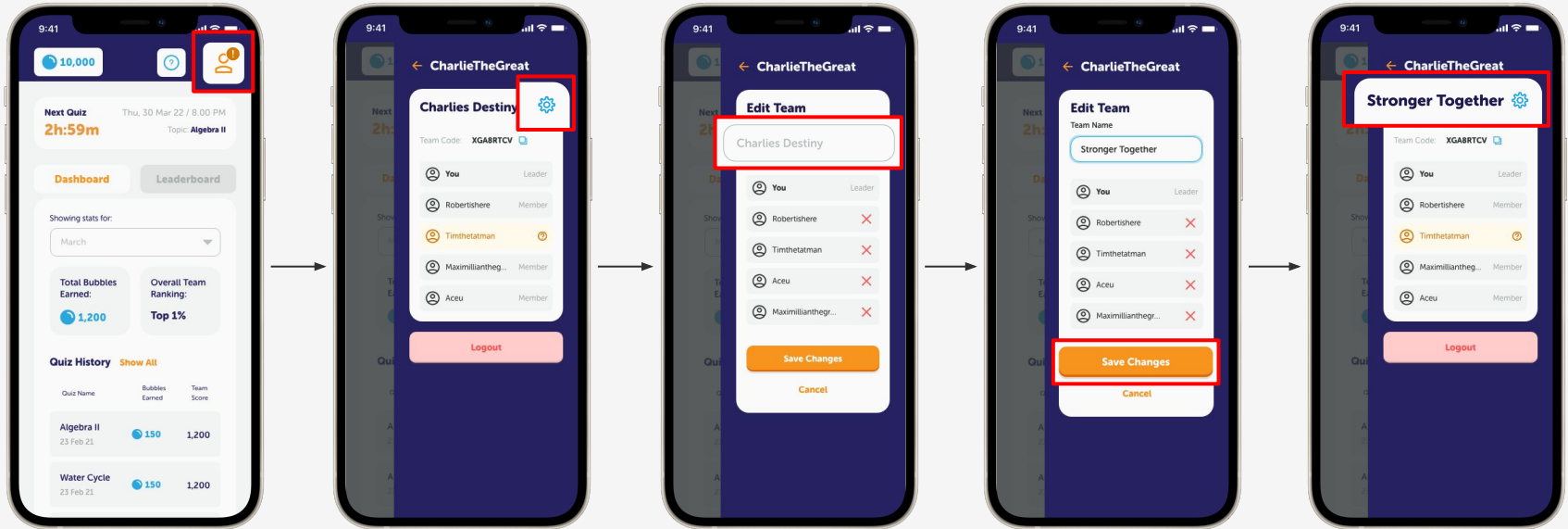
2. Forming a Team

a. Team-forming rules

1. A team can only consist of players from the same level.
2. To be eligible to play, a team must have the following composition:
 - a. 1 Team Captain
 - b. 1 to 4 Team Members

2. Forming a Team

b. (ii) Changing your team's name



(Mobile) Tap the profile icon to open the team detail card

Tap/click the **setting** icon to edit your team

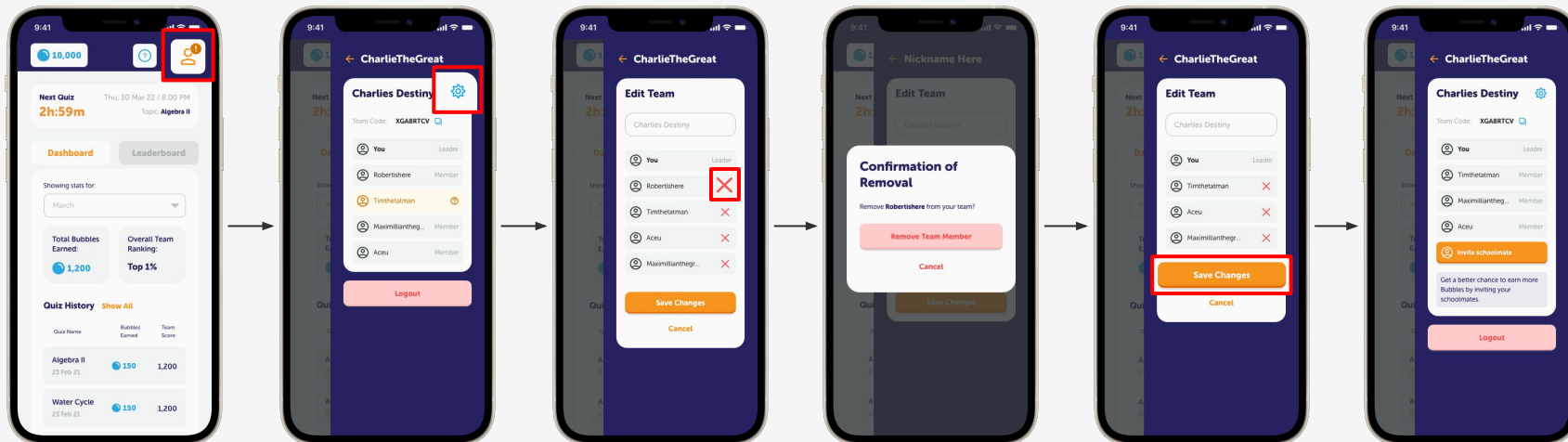
Tap/click the **team name field** & enter your new team name

When done, confirm by clicking the **Save Changes** button

Your team name is now updated successfully

2. Forming a Team

b. (iii) Removing inactive members



(Mobile) Tap the profile icon to open the team detail card

Tap/click the **setting** icon to edit your team

Tap/click the **red X button** next to the team member you want to remove

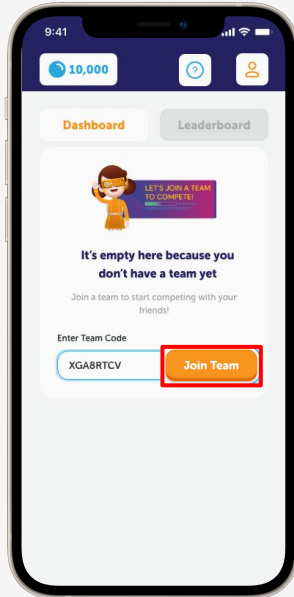
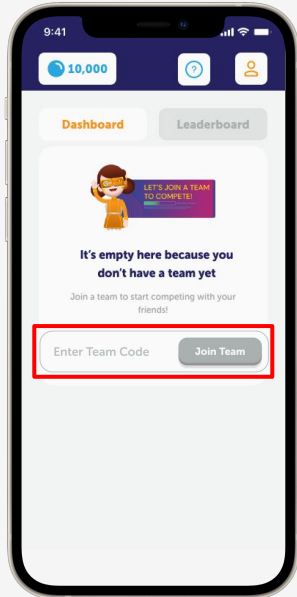
Tap/click the **Remove Team Member** button

When done, confirm by clicking the **Save Changes** button

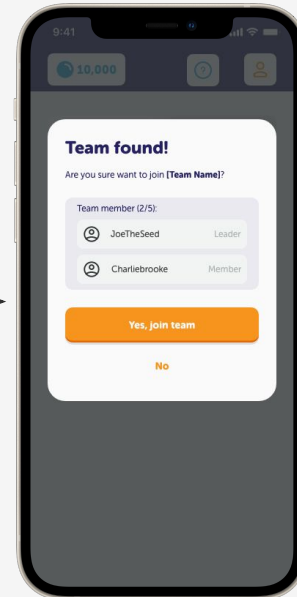
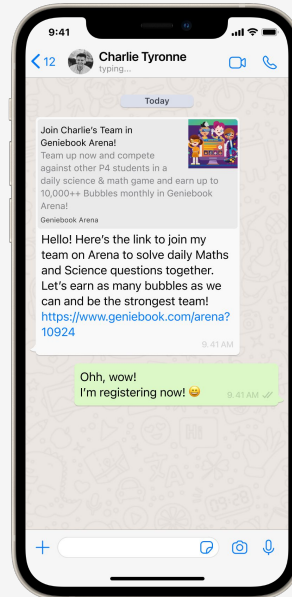
Your team members are now updated successfully

2. Forming a Team

c. (i) Joining a Team



or



Tap/click the **Enter Team Code** text field & enter the code that you receive from a Geniebook subscriber

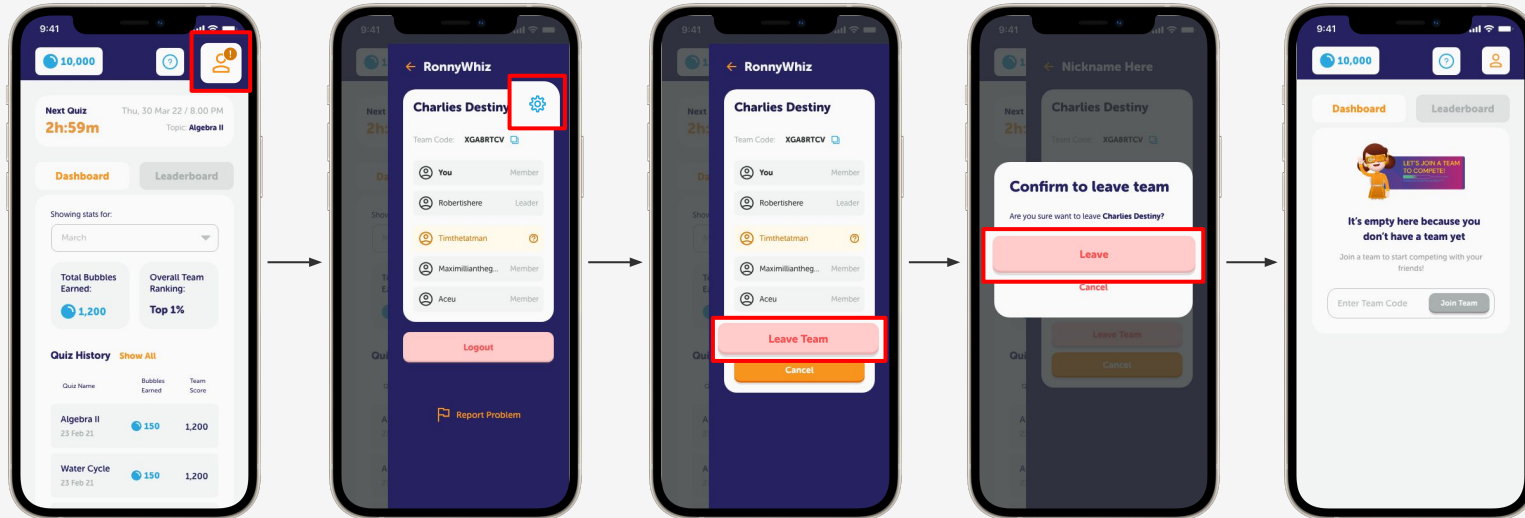
Tap/click the **Join Team** button

...or open an **invitation link** sent by a Geniebook subscriber

Tap/click the **Yes, join team** button when you find your friends to join their team

2. Forming a Team

c. (ii) Leaving a Team



(Mobile) Tap the profile icon to open the team detail card

Tap/click the **setting** icon

Tap/click the **Leave Team** button

Tap/click the **Leave** button to confirm

You have now left the team successfully & will be able to join another team

5. Reporting an Issue

a. **Contacting Geniebook CS hotline**

Found any issues on Arena?

Contact our support hotline at +65 6909 9598 (SG only)

Active hours:

Everyday 10 am – 7 pm (SGT), excluding weekends & public holidays