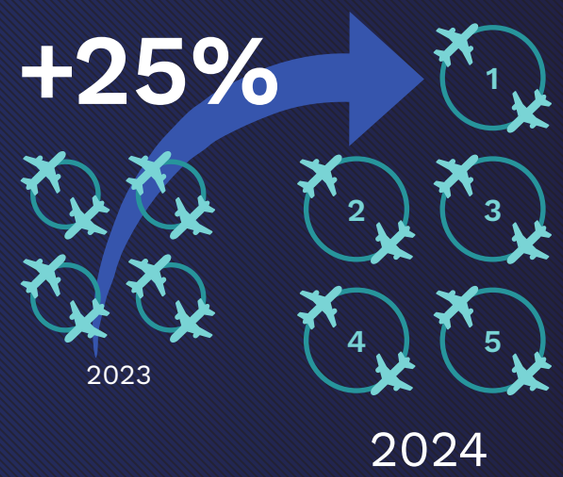
2024 Turnaround benchmark report

ASSAIA

Turnaround time
4%
decrease

Ground delays
6%
decrease

+25%



Median turns per gate per day increase **from 4 to 5**

Median turnaround length decreased from 81.4 mins to **77.8 mins**

-6%

North America **Airline operated gates**

More turns per gate each day

Europe **Common use gates**

Estimated:
27%

Actual:
49%

There's a significant gap between **estimated** and **actual** APU runtime (27% and 49%), revealing APUs are often left running for excess (and unnecessary) periods of time.

Medium and non-hub airports outperform large hubs in turns per stand per day, and at reducing gaps between turns.

Large hub airports outperform medium, small, and non-hub airports in terms of capacity utilization.

Legacy airlines generally arrive earlier and experience fewer departure and ground delays compared to low-cost carriers.