

ClearCue – Cookie Policy (v1.2)

Last updated: 02 February 2026

ClearCue uses **only the minimum cookies required** to operate the Service securely and reliably.

We do **not** use advertising cookies, behavioural analytics, social trackers, remarketing pixels, or third-party marketing technologies.

This Cookie Policy explains what cookies we use, why we use them, and how they affect your experience.

1. What Are Cookies?

Cookies are small text files placed on your device by a website. They are commonly used to:

- authenticate users
- maintain secure sessions
- ensure platform stability

At ClearCue, most cookies are **strictly necessary**. Without them, the Service cannot function.

2. Cookies We Use

A. Strictly Necessary Cookies (Essential)

These cookies are required for ClearCue to operate correctly and securely.

Authentication Cookies (Clerk)

Used to:

- keep you securely signed in
- validate your identity

- prevent unauthorised access
- maintain active sessions

These cookies are essential and **cannot be disabled**.

Account & Usage State Cookies

Used to:

- display your plan type (Free, Rhythm, Flow, Studio)
- show remaining daily or monthly quota
- remember active-session preferences (e.g. format toggles)

These cookies do **not** track your activity outside ClearCue.

Security & Infrastructure Cookies

Used to:

- enforce rate limits
- prevent automated abuse
- protect APIs from malicious requests
- maintain system stability

These cookies protect both you and the Service.

B. Performance & Reliability Signals (Privacy-Safe)

ClearCue uses **minimal, anonymous, server-side metrics** to ensure reliability.

We may log:

- page or API errors

- request latency
- generation engine failure rates
- aggregate usage counts

We do **not** record:

- personal identifiers
- cross-site behaviour
- browsing history
- individual user profiling

No client-side behavioural tracking is used.

3. Cookies We Do Not Use

ClearCue does **not** use:

- advertising or retargeting cookies
- behavioural tracking
- social media pixels
- remarketing tags
- device fingerprinting
- cross-site identifiers
- third-party ad networks
- cookies used for AI or ML training

This reflects ClearCue's privacy-first design philosophy:

No AI. No surveillance. No behavioural capture.

4. Cookie Lifetimes

- **Authentication cookies:** session-based or short-lived (Clerk defaults)
- **Security cookies:** short-term, auto-expiring
- **Preference cookies:** up to 30 days (where applicable)

We do **not** use long-lived tracking cookies.

5. Managing Cookies

Because ClearCue uses only essential cookies, the Service will not function correctly if cookies are disabled.

If cookies are blocked:

- login will not work
- cue generation will fail
- dashboards and history views will not load

For privacy reasons, we intentionally operate **without optional cookies requiring consent banners**.

6. Updates to This Policy

We may update this Cookie Policy if:

- technology changes
- legal or regulatory requirements change

When this occurs, the “Last updated” date will be revised and users notified where required.

7. Contact

For questions about cookies or privacy:

Email: privacy@clearcue.pro

ClearCue Ltd

Hawarden, United Kingdom
