





केंद्रीय कार्यालय Central Office

CO:IRD:2023-24:299 20<sup>th</sup> October, 2023

National Stock Exchange of India Limited BS

Exchange Plaza,

Plot No.C/1, 'G' Block Bandra-Kurla Complex

Bandra (E), Mumbai-400 051

Symbol – CENTRALBK

BSE Ltd.

Corporate Relationship Department

Phiroze Jeejeebhoy Towers

Dalal Street, Fort Mumbai 400001

**Scrip Code – 532885** 

Madam/Dear Sir,

### Sub: Presentation on Financial Results of the Bank for the Second Quarter and Half Year ended 30<sup>th</sup> September, 2023.

\*\*\*\*\*\*\*\*\*\*\*\*

Pursuant to Regulation 30 of SEBI (LODR) Regulation, 2015, we enclose herewith copy of Presentation on Financial Results of the Bank for the Second Quarter and Half Year ended 30<sup>th</sup> September, 2023.

A copy of presentation will also be made available on Bank's website.

Please take the above on your record.

Thanking you,

Yours faithfully,

For CENTRAL BANK OF INDIA

### CHANDRAKANT BHAGWAT

Company Secretary & Compliance Officer

Encl- A/a

केंद्रीय कार्यालय: चंदर मुखी, नरीमन पॉइंट, मुंबई - 400 021

Central Office: Chander Mukhi, Nariman Point, Mumbai - 400 021 ईमेर

दूरभाष/Tel.: 022-6638 7777

ईमेल/Email ID: smird@centralbank.co.in











# **Financial Result Analysis**

**Quarter & Half Year Ended 30th September 2023** 

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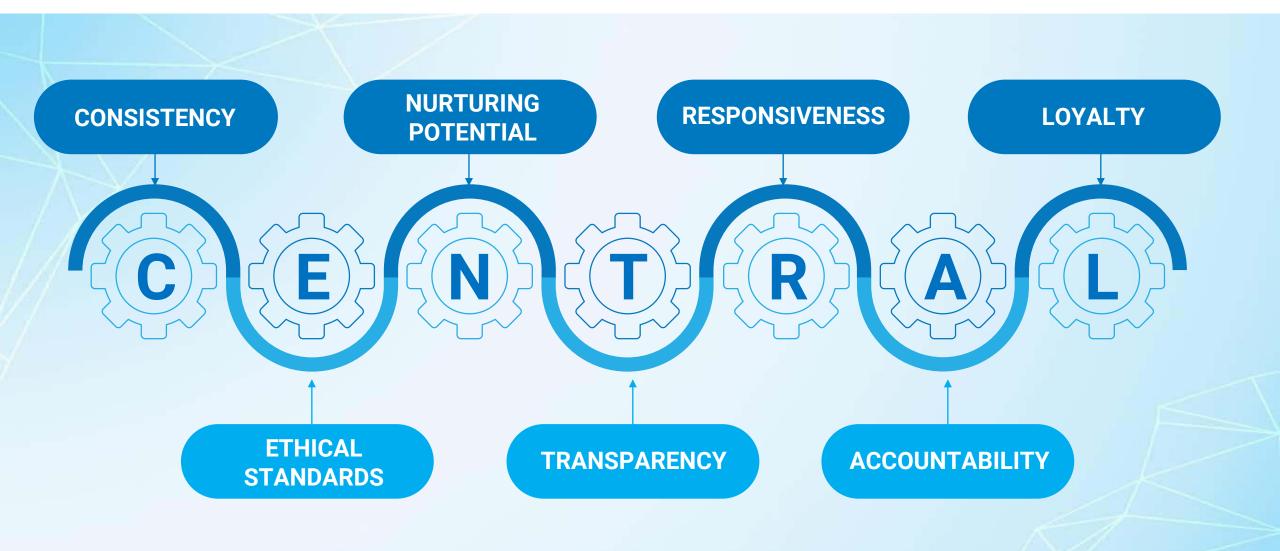
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### **VALUES THAT SET US APART**





### **STRENGTHS**



Strong Brand Image with Legacy of **111+** Years



Strong Rural + Semi Urban
Presence with **65%** of Total
Branches in RUSU Centers



Best CASA base **@49.40**% of Total Deposits



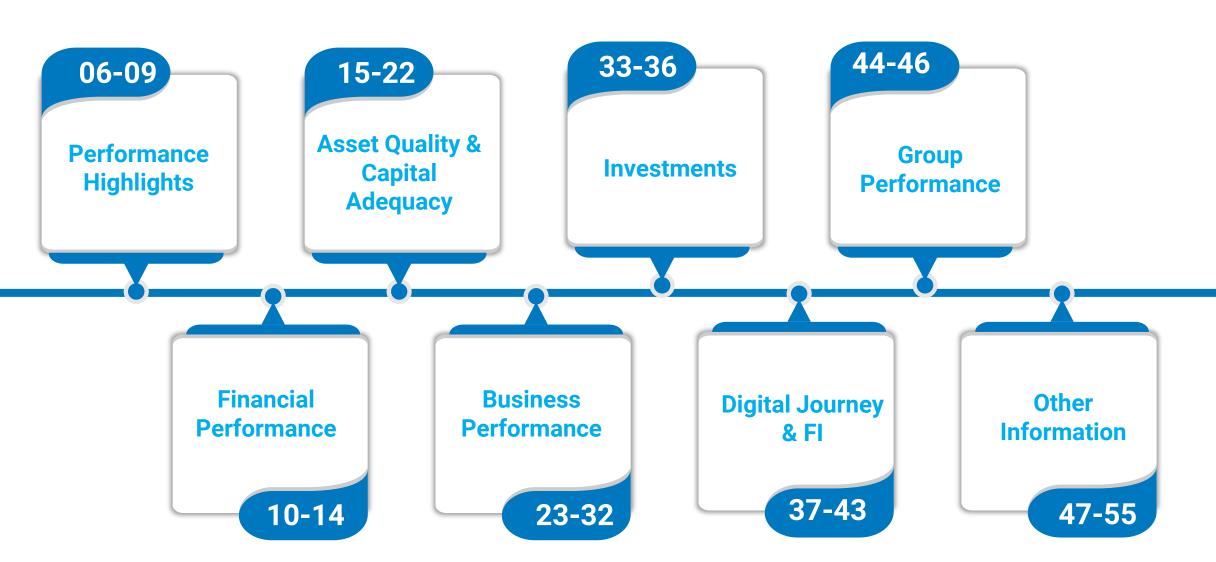
Pan India Presence with **19495** Customer Touch Points





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### **MILESTONES ACHIEVED**

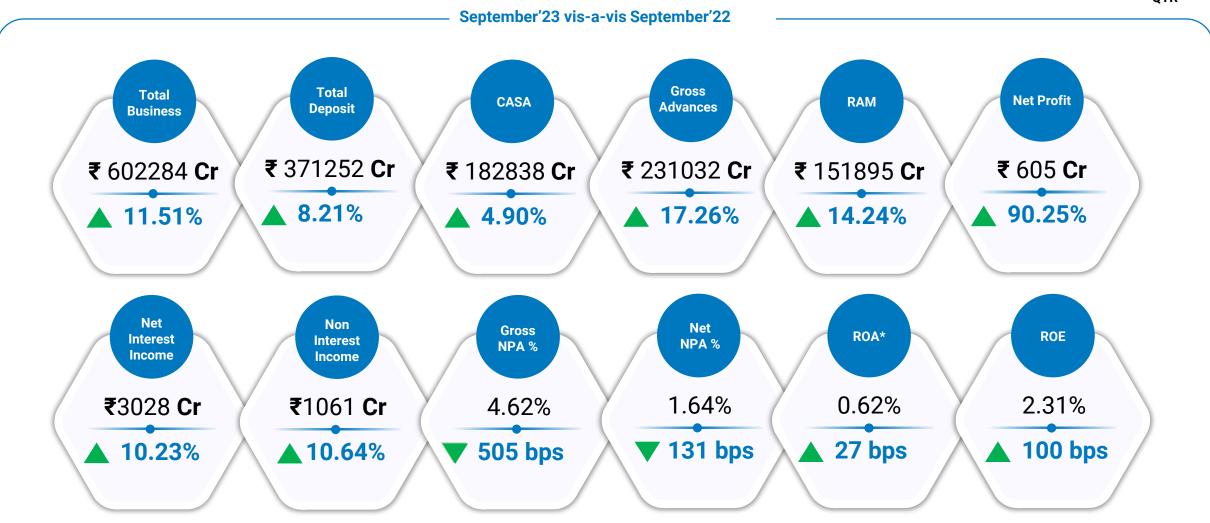




### **KEY HIGHLIGHTS**

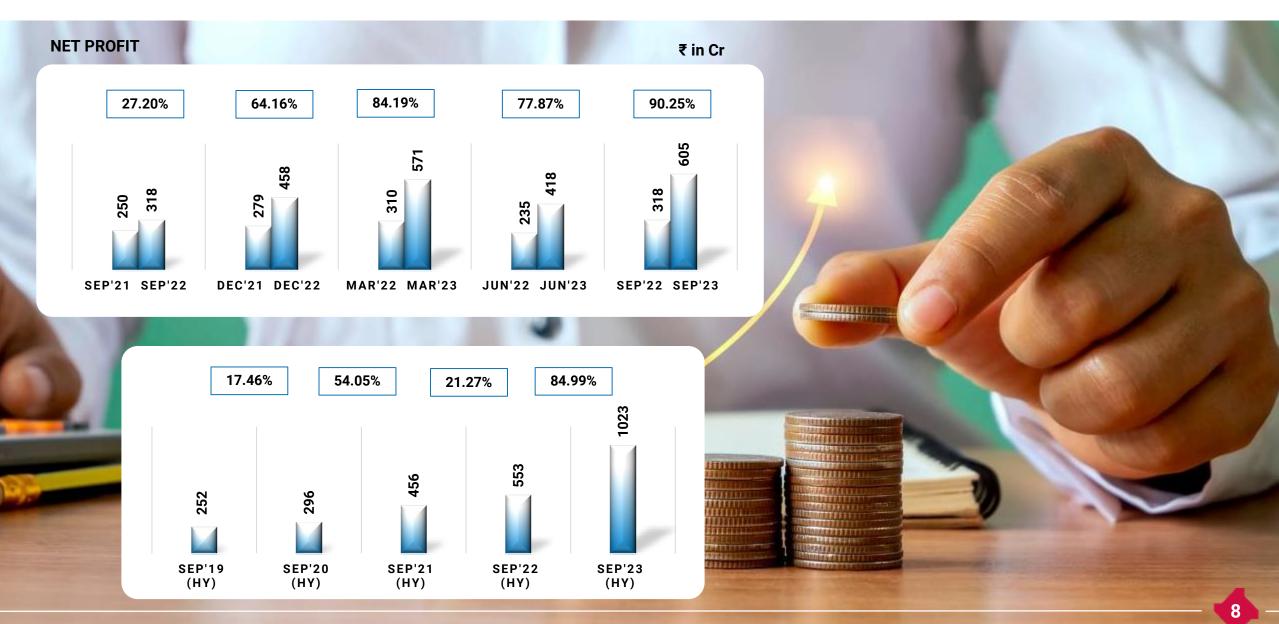


QTR



### PROFITABILITY - SUSTAINED GROWTH





# SUSTAINED HEADLINE NUMBERS (On Stand alone basis)



	Year Ended	Quarte	r Ended	Growth
Particulars Particulars	Mar'23-FY	Sep'22	Sep'23	Y-o-Y
Yield on Advances (%)	7.61	7.37	8.62	125 bps 🕦
Yield on Investments (%)	6.26	6.14	6.55	41 bps 🕦
Yield on Funds (%)	7.96	7.71	8.33	62 bps 🕦
Cost of Funds (%)	3.97	3.93	4.65	72 bps 🕦
Cost of Deposits (%)	3.92	3.89	4.60	71 bps 🕦
NIM (%)	3.64	3.44	3.43	(1 bps)
NIM (%) (Excluding one off Item)	3.52	3.41	3.43	2 bps
ROE (%) (Non-annualised)	6.42	1.31	2.31	100 bps
Book Value of Share	29.32	28.09	30.53	8.69%
Credit Cost(%) (Credit cost excluding one corporate account for quarter ended Sep'23 is 0.00%)	1.80	2.21	3.52	131 bps 🕦
Cost to Income(%)	56.35	52.21	62.57	1036 bps 🕦
Staff Cost to Income (%)	35.53	30.22	35.14	492 bps
Business per Employee ₹ in Cr	18.45	17.13	18.60	8.58%
Operating Profit per Employee ₹ in Lakhs	22.07	22.22	18.94	(14.76%)
Net Profit per Employee ₹ in Lakhs	5.07	4.05	7.49	84.94%
ROA (%)	0.44	0.35	0.62	27 bps 🕦

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# FINANCIALS AT A GLANCE



Particulars			Quarter Ended		
rai liculai S	Sep'22	Jun'23	Sep'23	Y-o-Y (%)	Q-o-Q (%)
Total Interest Income	6155	7225	7351	19.43	1.74
Total Interest Expenses	3408	4049	4323	26.85	6.77
Net Interest Income	2747	3176	3028	10.23	(4.66)
Total Income	7065	8184	8412	19.07	2.79
Total Expenditure	5317	6346	6882	29.43	8.45
Operating Profit	1748	1838	1530	(12.47)	(16.76)
Provisions	1430	1420	925	(35.31)	(34.86)
Net Profit	318	418	605	90.25	44.74

# FEE BASED INCOME



Doublesslave			Quarter Ende	d	
Particulars Particulars Particulars	Sep'22	Jun'23	Sep'23	Y-o-Y (%)	Q-o-Q (%)
Fee Based Income (i + ii + iii)	454	401	506	11.45	26.18
Commission Exchange & Brokerage (i)	113	86	86	(23.89)	-
- Commission on LC/BG/DDs	72	46	43	(40.28)	(6.52)
- Govt. Business	21	20	14	(33.33)	(30.00)
- Bancassurance	20	20	29	45.00	45.00
Service Charges (ii)	298	276	375	25.84	35.87
Miscellaneous (iii)	43	39	45	4.65	15.38
Treasury Income	199	282	115	(42.21)	(59.22)
- Profit on Sale of Investments	31	142	91	193.55	(35.92)
- Profit/Loss on Revaluation of Investment	133	41	(16)	(112.03)	(139.02)
- Profit on Exchange Transactions	33	99	40	21.21	(59.60)
- Dividend Income	2	-	-	(100.00)	-
- Other Receipts (PSLC & Others)	257	276	440	71.21	59.42
Total Non-Interest Income	910	959	1061	16.59	10.64

# **TOTAL EXPENSES**



Doutioulous			Quarter Ended		
Particulars	Sep'22	Jun'23	Sep'23	Y-o-Y (%)	Q-o-Q (%)
Interest Expenses	3408	4049	4323	26.85	6.77
Interest Paid on Deposits	3301	3930	4178	26.57	6.31
Other Interests	107	119	145	35.51	21.85
Operating Expenses	1909	2297	2559	34.05	11.41
Staff Cost	1105	1490	1437	30.05	(3.56)
Other Operating Expenses	804	807	1122	39.55	39.03
Total Expenses	5317	6346	6882	29.43	8.45

# **PROVISIONS**

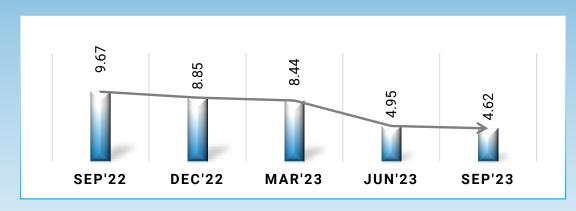


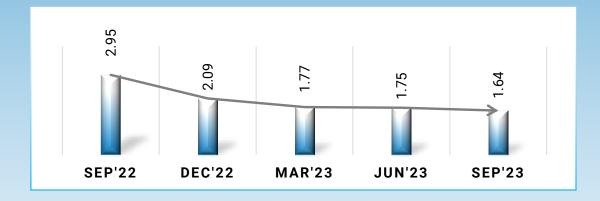
Particulars		Quarter Ended							
Particulars	Sep'22	Jun'23	Sep'23	Y-o-Y (%)	Q-o-Q (%)				
NPAs	1070	244	1929	80.28	690.57				
Standard Assets	162	632	(837)	(616.67)	(232.44)				
Depreciation/ Provisions on Investment Including SRs	(95)	(37)	(167)	(75.79)	(351.35)				
Income Tax	305	607	(42)	(113.77)	(106.92)				
Others	9	12	59	555.56	391.67				
Restructured A/c's	(21)	(38)	(17)	19.05	55.26				
Total Provision	1430	1420	925	(35.31)	(34.86)				



# **ASSET QUALITY TREND**







■ NET NPA %

GROSS NPA %

Particulars	Sep'22	Dec'22	Mar'23	Jun'23	Sep'23
Gross Advances	197022	208921	217779	219863	231032
Net Advances	183369	194492	202984	212690	224030
Gross NPA	19059	18490	18386	10891	10666
Net NPA	5407	4061	3592	3718	3664
Gross NPA %	9.67	8.85	8.44	4.95	4.62
Net NPA %	2.95	2.09	1.77	1.75	1.64

# **NPA MOVEMENT**



					₹ III CI
Particulars	Sep'22 (QTR)	FY 22-23	Jun'23 (QTR)	Sep'23 (QTR)	Sep'23 (HY)
Opening Gross NPAs	29002	28156	18386	10891	18386
Add: Slippage of PA to NPAs	777	3361	1062	2544	3334
Increase in Balance of Existing NPAs	109	715	175	133	289
Sub-Total	886	4076	1237	2677	3623
Less:					
Up-gradation	499	658	286	315	384
Recovery (Including Sale to ARC)	719 (Nil)	2869 (13)	590 (Nil)	513 (2)	1029 (2)
Regular Write-off	82	402	52	27	79
Technical Write-off	9514	9856	7804	2045	9849
Other Recovery by Adjustment	15	61	-	2	2
Sub-Total	10829	13846	8732	2902	11343
Gross NPAs	19059	18386	10891	10666	10666
% of Gross NPAs to Gross Advances	9.67	8.44	4.95	4.62	4.62

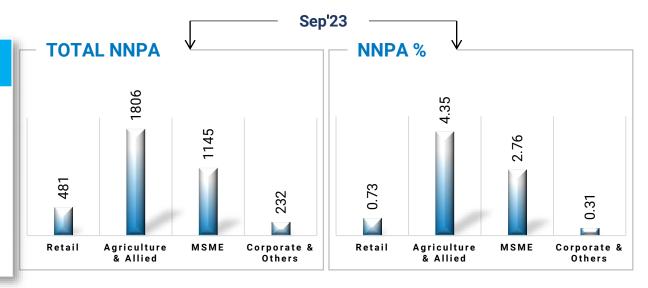
### **SECTOR-WISE NPA CLASSIFICATION**

₹ in Cr



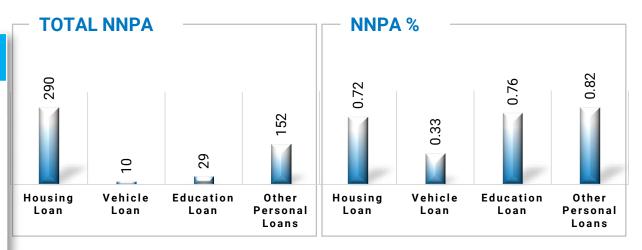
### **NPA Classification: Sector-Wise**

Particulars	Sep'22	Dec'22	Mar'23	Jun'23	Sep'23	Advances (Sep'23)	TOTAL NNPA	NNPA %
Total NPA	19059	18490	18386	10891	10666	231032	3664	1.64
Retail	1489	1492	1531	1293	841	66133	481	0.73
Agriculture & Allied	4894	4884	5039	3650	3125	42849	1806	4.35
MSME	4142	4036	4200	3167	2638	42913	1145	2.76
Corporate & Others	8534	8078	7616	2781	4062	79137	232	0.31



### **NPA Classification: Retail Sector**

Particulars	Sep'22	Dec'22	Mar'23	Jun'23	Sep'23	Advances (Sep'23)	TOTAL NNPA	NNPA %
Total Retail NPA	1489	1492	1531	1293	841	66133	481	0.73
Housing Loar	n 743	735	744	632	491	40641	290	0.72
Vehicle Loan	70	69	73	63	50	3070	10	0.33
Education Loan Other	355	359	358	294	103	3865	29	0.76
Personal Loans	321	329	356	304	197	18557	152	0.82



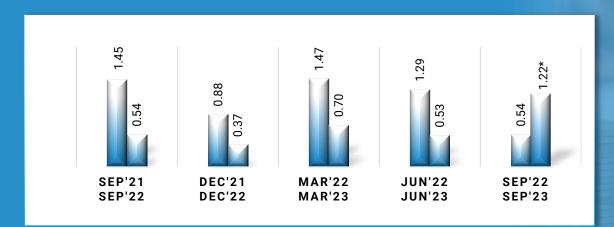
### **OTHER MAJOR RATIOS**



### **PROVISION COVERAGE RATIO**



### **SLIPPAGE RATIO**



\* Slippage Ratio for the quarter ended Sep'23 is 0.30% excluding slippage of one corporate account. Slippage Ratio excludes increase in balance of existing NPAs.



### **RESTRUCTURED BOOK**

### **Standard Restructured Book**

₹ in Cr

Segment	Sep'22	Dec'22	Mar'23	Jun'23	Sep'23
Corporate	891	933	905	855	819
MSME	650	630	560	512	477
Agriculture	193	186	183	177	176
Retail	379	360	348	409	400
TOTAL	2113	2109	1996	1953	1872

### **Standard Restructured - Covid-19 Resolution Framework**

Segment	Sep'22	Dec'22	Mar'23	Jun'23	Sep'23
Corporate	738	747	706	700	686
MSME	2238	2124	1888	1662	1600
Agriculture	333	319	303	284	279
Retail	1959	1928	1873	1801	1728
TOTAL	5268	5118	4770	4447	4293

### **Total Standard Restructured Book**

Segment	Sep'22	Dec'22	Mar'23	Jun'23	Sep'23
Corporate	1629	1680	1611	1555	1505
MSME	2888	2754	2448	2174	2077
Agriculture	526	505	486	461	455
Retail	2338	2288	2221	2210	2128
TOTAL RESTRUCTURED	7381	7227	6766	6400	6165

<sup>\*</sup> Accounts of Rs. 1981 Cr are common between SMA and Restructured Accounts.

### **SPECIAL MENTION ACCOUNTS**

Asset Quality - Sep'22								
Asset Quality	No. of A/Cs	Above ₹5 Cr	No. of A/Cs	Up to ₹ 5 Cr	No. of A/Cs	Sep'22	% of Total Adv.	
SMA 0	30	746	110062	5885	110092	6631	3.37	
SMA 1	6	38	64946	2730	64952	2768	1.40	
SMA 2	13	169	83124	3583	83137	3752	1.90	
TOTAL	49	953	258132	12198	258181	13151	6.67	

Asset Quality - Jun'23								
Asset Quality	No. of A/Cs	Above ₹5 Cr	No. of A/Cs	Up to ₹ 5 Cr	No. of A/Cs	Jun'23	% of Total Adv.	
SMA 0	45	1773	123761	7794	123806	9567	4.35	
SMA 1	11	798	60582	2905	60593	3703	1.69	
SMA 2	10	179	68315	3581	68325	3760	1.71	
TOTAL	66	2750	252658	14280	252724	17030	7.75	

Asset Quality - Sep'23									
Asset Quality	No. of A/Cs	Above ₹5 Cr	No. of A/Cs	Up to ₹ 5 Cr.	No. of A/Cs	Sep'23	% of Total Adv.		
SMA 0	43	707	136979	7951	137022	8658	3.75		
SMA 1	3	67	59450	2736	59453	2803	1.21		
SMA 2	8	88	73891	3900	73899	3988	1.73		
TOTAL	54	862	270320	14587	270374	15449	6.69		

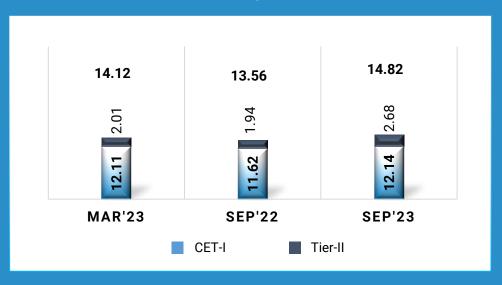
<sup>\*</sup> Accounts of Rs. 1981 Cr are common between SMA and Restructured Accounts.

### **CAPITAL RATIOS**

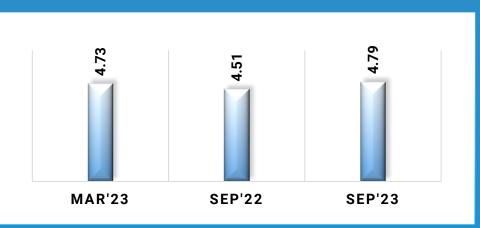


# \* CRAR (BASEL recapitalizationIII) and Leverage Ratio are arrived at after considering the NPV of non-interest bearing bonds of the GOI subscribed to by the Bank.

### **CAPITAL ADEQUACY RATIO\***



### **LEVERAGE RATIO\***





# **BUSINESS ACROSS THE BOARD**

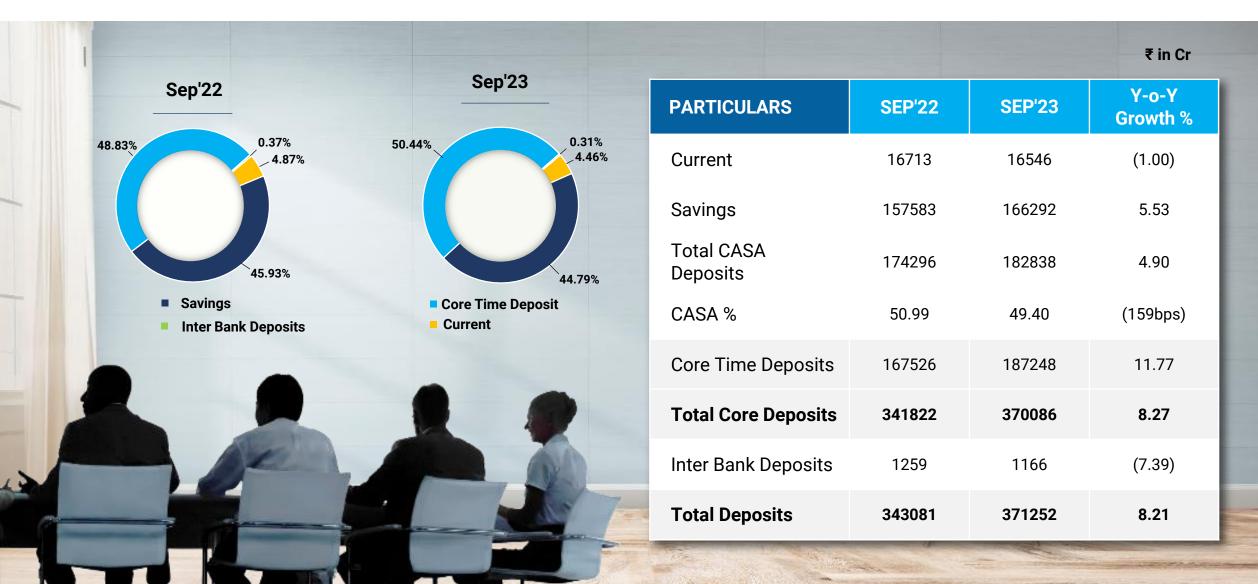


PARTICULARS	SEP'22	SEP'23	Y-o-Y Growth %
Total Business	540103	602284	11.51
Total Deposits (Including Interbank Deposits)	343081	371252	8.21
CASA Deposits	174296	182838	4.90
CASA %	50.99	49.40	(159 bps)
Total Advances	197022	231032	17.26
RAM	132965	151895	14.24
Corporate	64057	79137	23.54
CD Ratio	57.64	62.43	479 bps



### **DEPOSIT MIX**





# **CREDIT PERFORMANCE**



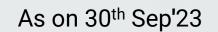


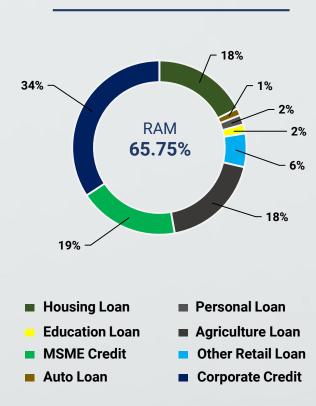
SECTOR	Sep'22	Sep'23	Y-o-Y Growth %
Retail	57411	66133	15.19
Agriculture	39870	42849	7.47
MSME	35684	42913	20.25
RAM	132965	151895	14.24
Corporate	64057	79137	23.54
Gross Advance	197022	231032	17.26
TOTAL Credit RWA	128138	142785	11.43
CRWA % of Gross Advance	65.04	61.80	(324 bps)

# **DIVERSIFIED LOAN BOOK**



SECTOR	Amount			
Housing Loan	40641			
Auto Loan	3070			
Personal Loan	4144			
Education Loan	3865			
Other Retail Loan	14413			
Total Retail	66133			
Agriculture Loan	42849			
MSME Credit	42913			
Corporate Credit	79137			
Total Advance	231032			







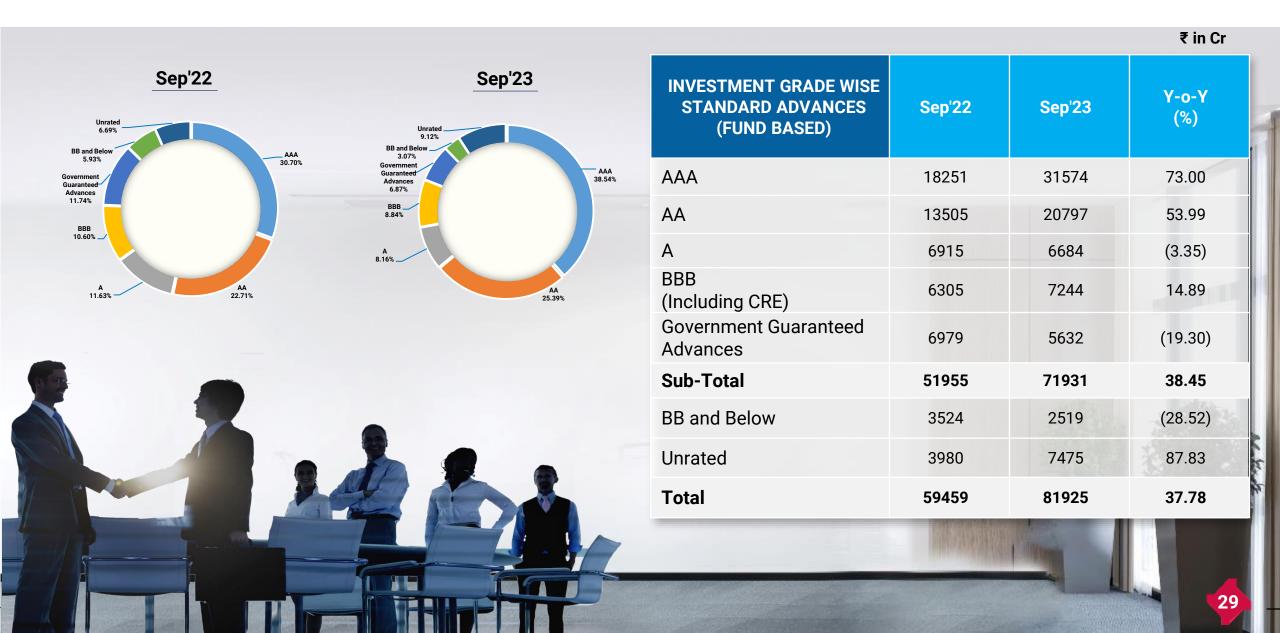
# **RETAIL SEGMENT**



₹ in Cr			% of Total Retail Advance	Y-o-Y Growth	
	HOME LOAN	₹ 40641	61.45%	19.04%	
	AUTO LOAN	₹ 3070	4.64%	(2.69%)	Retail Segmen ₹ 66133
	EDUCATION LOAN	₹ 3865	5.85%	13.41%	28.63 % of To Advance Y-o-Y Growth
	PERSONAL LOAN	₹ 4144	6.27%	33.03%	15.19%
是	OTHER	₹ 14413	21.79%	6.04%	

### RATED STANDARD ADVANCES





# **SANCTIONS & OUTSTANDING**



SECTOR	SANCTIONS						OUTSTANDING (Amt.)	GROWTH (%) IN SANCTIONS (Amt.)	
	No. of A/Cs Jun'23	Amt. Jun'23	No. of A/Cs Sep'22	Amt. Sep'22	No. of A/Cs Sep'23	Amt. Sep'23	As on 30th Sep'23	Y-o-Y	Q-o-Q
Retail	48993	3718.12	60111	6297.74	64903	5231.62	66133	(16.93)	40.71
Agriculture	196326	3519.12	218528	3833.03	216444	4370.01	42849	14.00	24.18
MSME	22851	3163.22	29157	4005.52	52565	5145.41	42913	28.46	62.66
Corporate Credit	34	25492.41	45	11248.36	38	14649.00	79137	30.23	(42.54)
TOTAL	268204	35892.87	307841	25384.65	333950	29396.04	231032	15.80	(18.10)

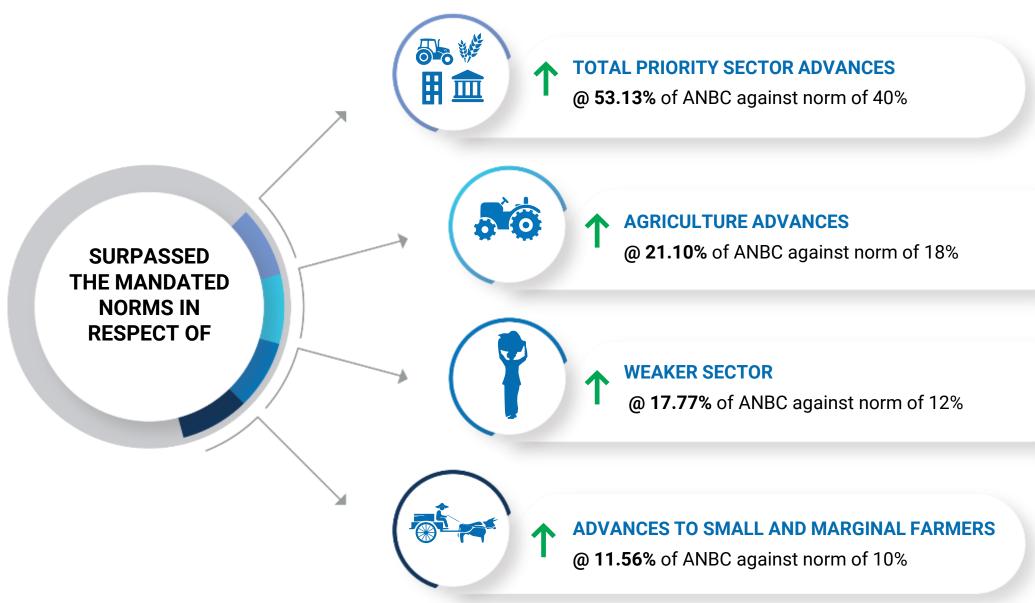
# **CO-LENDING**



SECTOR	SANCTIONS						OUTSTANDING (Amt.)	GROWTH (%) IN SANCTIONS (Amt.)	
	No. of A/Cs Jun'23	Amt. Jun'23	No. of A/Cs Sep'22	Amt. Sep'22	No. of A/Cs Sep'23	Amt. Sep'23	As on 30th Sep'23	Y-o-Y	Q-o-Q
Retail	9487	412.33	6855	918.38	14993	604.29	5008.40	(34.20)	46.55
Agriculture	11	1.56	2	0.90	23	1.38	4.56	53.33	(11.54)
MSME	6298	894.31	4005	304.96	13890	1208.78	3385.98	296.37	35.16
Corporate Credit	-	-	-	-	5	168.75	124.99	100.00	100.00
TOTAL	15796	1308.20	10862	1224.24	28911	1983.20	8523.93	61.99	51.60

### **ACHIEVEMENT UNDER MANDATED TARGETS**

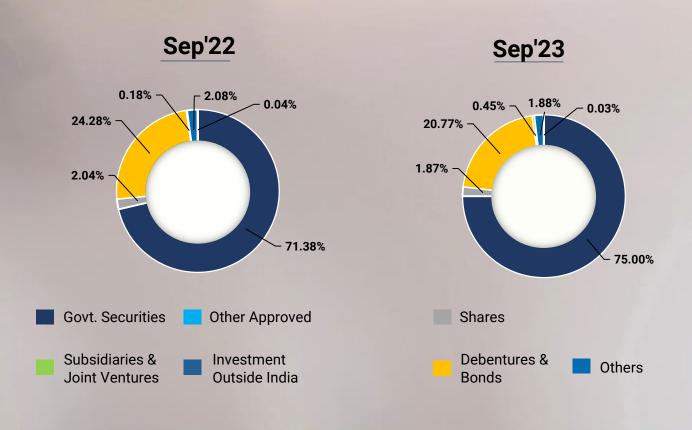






# **INVESTMENT PORTFOLIO**



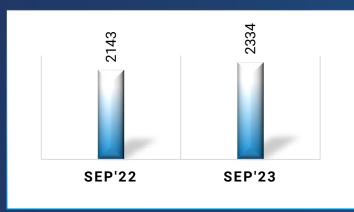


Particulars	Sep'22	Sep'23
Govt. Securities	99657	111984
Other Approved	-	
Shares	2846	2791
Debentures & Bonds	33898	31007
Subsidiaries & Joint Ventures	258	670
Others	2903	2810
Total Investment In India	a 139562	149262
Investment Outside India	47	47
Grand Total	139609	149309

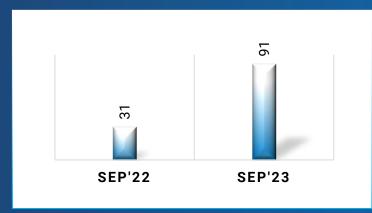
### TREASURY PERFORMANCE



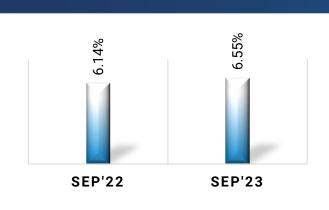
### **INTEREST ON INVESTMENT**



### PROFIT ON SALE OF INVESTMENT



### **YIELD ON INVESTMENT**



# YIELD ON INVESTMENT (Including Trading Profit)



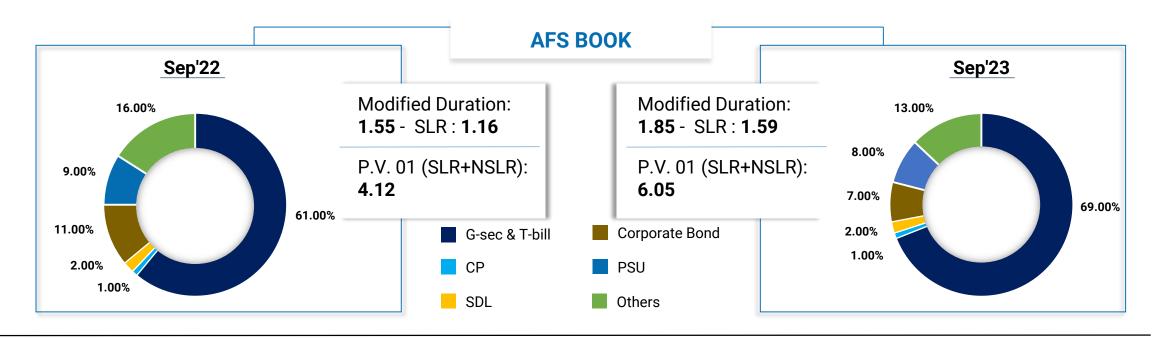
Particulars	Sep'22 (QTR)	Sep'23 (QTR)
Aggregate Investment	139609	149309
Interest on Investment	2143	2334
Yield on Investment %	6.14	6.55
Profit on Sale of Investments	31	91
Profit on Exchange Transaction	33	40
Dividend Income	2	-
Profit/Loss of Revaluation of Investment	133	(16)
Yield on Investment (Including Trading Profit)%	6.23	6.73
M - Duration (AFS)	1.55	1.85
10 Year Bench Mark %	7.40	7.21

# TREASURY OPERATIONS



### ₹ in Cr

TOTAL INVESTMENT BOOK		Sep'22			Sep'23	
AGGREGATE INVESTMENT		139608.85			149308.82	
PORTFOLIO	нтм	AFS	HFT	нтм	AFS	HFT
INVESTMENT	106040.79	33463.36	104.70	109164.25	39433.41	711.16
PERCENTAGE	75.96	23.97	0.07	73.11	26.41	0.48
TOTAL SLR		99656.80			111984.04	
OF WHICH	78389.00	21163.10	104.70	83046.14	28226.74	711.16





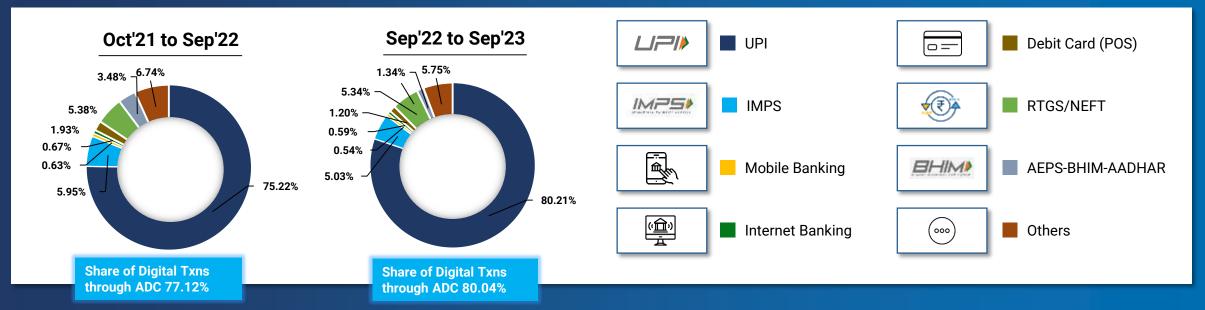
# LEVERAGING TECHNOLOGY





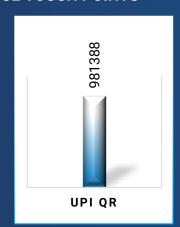
### **DIGITAL TRANSACTIONS & CUSTOMER TOUCH POINTS (1/2)**



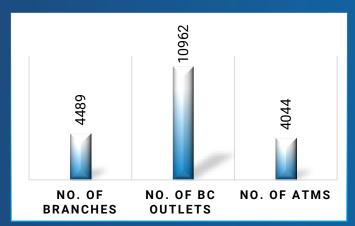


### **PAYMENT ACCEPTANCE TOUCH POINTS**

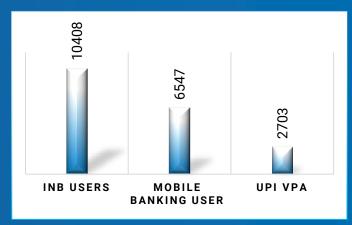
# POS/MPOS



### **OTHER TOUCH POINTS**

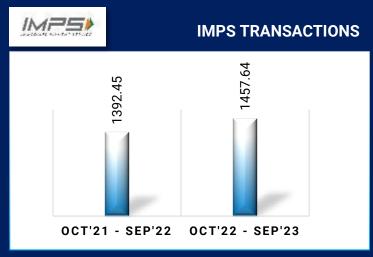


### **DIGITAL TOUCH POINTS (IN'000)**



### **DIGITAL TRANSACTIONS & CUSTOMER TOUCH POINTS (2/2)**

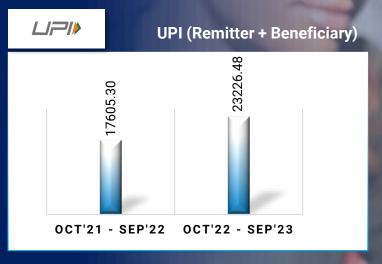


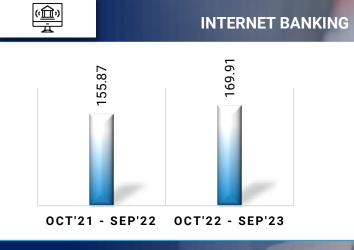




OCT'22 - SEP'23

OCT'21 - SEP'22







TRANSACTIONS (in Lakhs)

# **NEW DIGITAL INITIATIVES**



### **ICCW ATM**



### **NCMC CARD**



# WHATSAPP CHATBOT FOR RETAIL CUSTOMERS



# DIGITAL INITIATIVES IN PROGRESS





### **Digital Lending Platform (DLP)**

The DLP shall enable bank to offer loans to customers digitally at their convenience at the point of transaction.



### **Omni Channel Mobile App**

Through this channel Bank shall be offering a variety of services to Retail & Corporate customers through App and Web interfaces.



### **Integrated Customer Care**

Customer Care is being transformed to provide enhanced services over multiple channels viz. Call, IVR, Chat, Voice, Video, Co-browsing etc.



### **Integrations Platform**

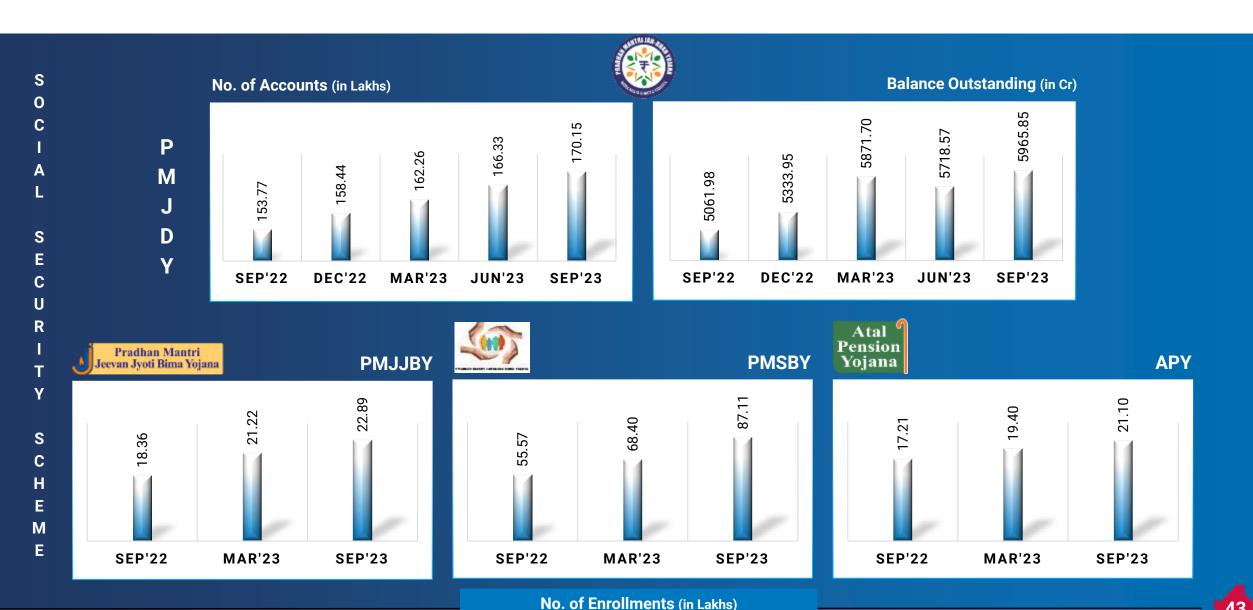
This is the backbone of the digital channels. Provides interconnectivity between various internal and external systems of the bank through APIs.



### **Collections Management**

The Collections shall be through Call Centre & Feet On Street (FOS), purpose is to strengthen the collections process and improve collection efficiency.

# FINANCIAL INCLUSION



# **CENTRAL BANK OF INDIA - GROUP**



### **Subsidiaries**

₹ in Cr

	Central Bank of India		Quarter ended	
Cent Bank Home Finance Ltd. (Unaudited)  • Engaged into Housing Finance Activity	Shareholding	Particulars -	Sep'23	Sep'22
<ul> <li>Engaged into Housing Finance Activity</li> <li>Presence in 11 States through 24 Branches</li> </ul>		Total Income	78.21	68.17
& 6 SPOKE locations  • Advances & Investment Portfolio	64.40%	Net Profit/(Loss)	12.24	16.64
of ₹ 1501 Cr	04.40 %	Total Assets	1532.99	1393.97
		Capital & Reserves	201.08	178.72
	Central Bank of India Shareholding	Particulars	Quarter ended	
			Sep'23	Sep'22
Centbank Financial Services Ltd. (Unaudited)	100%	Total Income	1.71	1.47
Engaged Mainly into Trusteeship Services		Net Profit/(Loss)	0.70	0.55
		Total Assets	51.41	44.98
		Capital & Reserves	36.20	34.44

### **Associates / Joint Venture**

₹ in Cr

Name	Central Bank of India Shareholding	Particulars	Quarter ended	
Name			Sep'23	Sep'22
Uttar Bihar Gramin Bank, Muzzaffarpur (Audited)	35%	Net Profit/(Loss)	125.51	20.66
Uttarbanga Kshetriya Gramin Bank, Cooch Behar (Audited)	35%	Net Profit/(Loss)	46.49	45.11
Indo Zambia Bank Limited, Zambia (Unaudited)	20%	Net Profit/(Loss)	122.26	142.81

# **CENTRAL BANK OF INDIA - GROUP**



Group Position ₹ in Cr

Particulars	As on 30 <sup>th</sup> Sep'23	As on 30 <sup>th</sup> Sep'22
CAPITAL & LIABILITIES		
Capital	8681	8681
Reserves and Surplus	21653	19479
Minorities Interest	72	64
Share Application Money Pending Allotment	-	-
Deposits	371803	343585
Borrowings	17125	7829
Other Liabilities and Provisions	8347	8004
Total	427681	387642
<u>ASSETS</u>		
Cash and Balances with Reserve Bank of India	20625	26557
Balances with Banks and Money at Call and Short Notice	16170	19188
Investments	143559	133687
Loans & Advances	225046	184263
Fixed Assets	4756	4870
Other Assets	17516	19068
Goodwill on Consolidation	9	9
Total	427681	387642

# **CENTRAL BANK OF INDIA - GROUP**



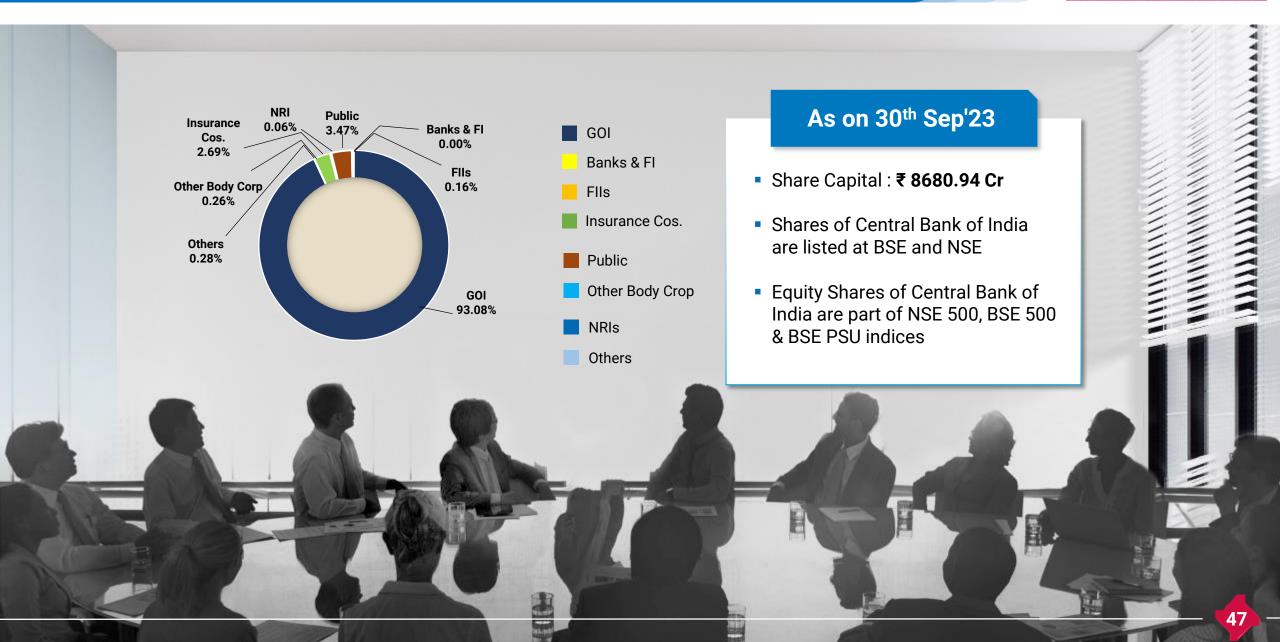
**Group Performance** 

₹ in Cr

Particulars		Half Y	ear Ended
		Sep'23	Sep'22
INCOME			
Interest and Dividend Earned		14636	11739
Other Income		2021	1741
	Total	16657	13480
<u>EXPENDITURE</u>		-	
Interest Expended		8400	6818
Operating Expenses		4867	3672
Provisions and Contingencies		2353	2422
	Total	15620	12912
Consolidated Net Profit/(Loss) of the Parent & Subsidiaries before Minority Interest		1037	568
Less: Minority Interest		4	6
Consolidated Net Profit/(Loss) after Deducting Minority's Interest		1033	562
Add: Share of Earnings in Associates		84	52
Consolidated Net Profit/(Loss) Attributable to the Group		1117	614

Note: Figures of earlier period have been regrouped wherever necessary to conform the current year classification.

# **SHAREHOLDING PATTERN**



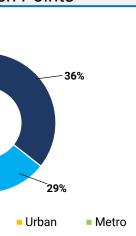
# PAN INDIA NETWORK OF BRANCHES



As on 30 <sup>th</sup> Sep'23	
Total Branches	4489
Rural	1599
Semi Urban	1329
Urban	769
Metro	792
Total ATMs	4044
Total BC Outlets	10962
Total Customer Touch Points	19495

Rural

Semi Urban



	Western Central	Northern	North East	Eastern	Southern
% Share	33.42%	27.42%	3.90%	20.81%	14.45%
No. of Branches	1500	1231	175	934	649

COI BITAITOTIES
n Southern
6 14.45%
649

2 Jammu and Kashmir       15         3 Himachal Pradesh       55         4 Chandigarh       11         5 Punjab       137         6 Uttarakhand       41         7 Haryana       136         8 National Capital Territory of Delhi       97         9 Rajasthan       166         10 Uttar Pradesh       572         11 Bihar       428         12 Sikkim       16         13 Assam       119         14 Meghalaya       8         15 Arunachal Pradesh       8         16 Nagaland       7         17 Manipur       9         18 Mizoram       2         19 Tripura       6         20 West Bengal       313         21 Odisha       104         22 Gujarat       306         23 Madhya Pradesh       456         24 Chhattisgarh       116         25 Jharkhand       88         26 Dadra & Nagar Haveli and Daman & Diu       3         27 Maharashtra       589	n	Ladakh	$\rightarrow$	1
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4 Chandigarh       11         5 Punjab       137         6 Uttarakhand       41         7 Haryana       136         8 National Capital Territory of Delhi       97         9 Rajasthan       166         10 Uttar Pradesh       572         11 Bihar       428         12 Sikkim       16         13 Assam       119         4 Meghalaya       8         5 Arunachal Pradesh       8         16 Nagaland       7         7 Manipur       9         18 Mizoram       2         19 Mizoram       2         20 West Bengal       313         21 Odisha       104         22 Gujarat       306         23 Madhya Pradesh       456         24 Chhattisgarh       116         25 Jharkhand       88         26 Dadra & Nagar Haveli and Daman & Diu       3         27 Goa       30         30 Karnataka       105         31 Andhra Pradesh       127         32 Kerela       118         33 Tamil Nadu       201         34 Andarana and Nicobar Islands       201				
6 Uttarakhand       41         7 Haryana       136         8 National Capital Territory of Delhi       97         9 Rajasthan       166         10 Uttar Pradesh       572         1 Bihar       428         12 Sikkim       16         13 Assam       119         14 Meghalaya       8         15 Arunachal Pradesh       8         Nagaland       7         Manipur       99         Mizoram       2         Tripura       6         West Bengal       313         Odisha       104         20 Gujarat       306         23 Madhya Pradesh       456         24 Chhattisgarh       116         35 Jharkhand       88         26 Dadra & Nagar Haveli and Daman & Diu       3         27 Maharashtra       589         28 Telangana       95         29 Goa       30         30 Karnataka       105         31 Andhra Pradesh       127         32 Kerela       118         33 Andhra Pradesh       127         34 Andhra Pradesh       127         35 Andaman and Nicobar Islands       3	4		•	
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Image: Silver of the control of the	8	National Capital Territory of Delhi	$\rightarrow$	97
Bihar		•	$\stackrel{\cdot}{\longrightarrow}$	166
12 Sikkim       16         13 Assam       119         14 Meghalaya       8         15 Arunachal Pradesh       8         16 Nagaland       7         17 Manipur       9         18 Mizoram       2         19 Tripura       6         20 West Bengal       313         21 Odisha       104         22 Gujarat       306         23 Madhya Pradesh       456         24 Chhattisgarh       116         25 Jharkhand       88         26 Dadra & Nagar Haveli and Daman & Diu       3         27 Maharashtra       589         28 Telangana       95         29 Goa       30         30 Karnataka       105         31 Andhra Pradesh       127         32 Kerela       118         33 Tamil Nadu       201         34 Puducherry       3         35 Andaman and Nicobar Islands       3	10	Uttar Pradesh	$\stackrel{\cdot}{\rightarrow}$	572
3   Assam	1	Bihar	$\stackrel{\cdot}{\rightarrow}$	428
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16       Nagaland       7         17       Manipur       9         18       Tripura       6         20       West Bengal       313         21       Odisha       104         22       Gujarat       306         23       Madhya Pradesh       456         24       Chhattisgarh       116         25       Jharkhand       88         26       Dadra & Nagar Haveli and Daman & Diu       3         27       Maharashtra       589         28       Telangana       95         29       Goa       30         30       Karnataka       105         31       Andhra Pradesh       127         32       Kerela       118         33       Tamil Nadu       201         34       Andaman and Nicobar Islands       3	14	9	$\rightarrow$	8
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18 Mizoram       2         19 Tripura       6         20 West Bengal       313         21 Odisha       104         22 Gujarat       306         23 Madhya Pradesh       456         24 Chhattisgarh       116         25 Jharkhand       88         26 Dadra & Nagar Haveli and Daman & Diu       3         27 Maharashtra       589         28 Telangana       95         29 Goa       30         30 Karnataka       105         31 Andhra Pradesh       127         32 Kerela       118         33 Tamil Nadu       201         34 Puducherry       3         35 Andaman and Nicobar Islands       3			$\rightarrow$	7
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31 Andhra Pradesh	29			
<ul> <li>Kerela</li> <li>Tamil Nadu</li> <li>Puducherry</li> <li>Andaman and Nicobar Islands</li> </ul>	30			
33 Tamil Nadu  Puducherry  Andaman and Nicobar Islands	31		-	
Puducherry  Andaman and Nicobar Islands	_		•	
Andaman and Nicobar Islands			•	
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	50		<u>→</u>	<u> </u>

# **GUIDANCE**



PARAMETERS	GUIDANCE FOR FY 23-24	GUIDANCE FOR QTR Dec'2023	ACHIVEMENTS (QTR Sep'2023)
Business Growth	10-12%	10-12%	11.51%
Deposit Growth	8-10%	8-10%	8.21%
Advances Growth	14-15%	14-15%	17.26%
CASA	More than 50%	50%(+/- 1%)	49.40%
RAM: Corporate Credit Ratio	65:35 (+/-5%)	65:35 (+/-5%)	66:34
NIM	3.25 - 3.50%	3.25 - 3.50%	3.43%
Gross NPA	4.00 - 4.25%	Below 4.50%	4.62%
Net NPA	Below 1%	Below 1.50%	1.64%
PCR	93 - 95%	93 – 95%	92.54%
Slippage Ratio	Less than 1% on Q-o-Q basis	Less than 1% on Q-o-Q basis	1.28%
Credit Cost (Annualized)	1.40 - 1.50%	Less than 1%	3.52%
Return on Assets	More than 0.75%	More than 0.70%	0.62%
Cost to Income Ratio	53-55%	55-58%	62.57%

# **ENVIRONMENT, SOCIAL AND GOVERNANCE**





### Environment

- The bank has board approved framework for financing green activities and projects from green deposits utilised.
- Our bank has signed MoU with Bureau of Energy Efficiency (BEE) for setting up of Energy Efficiency Cell for facilitating and promoting financing under Energy Efficiency projects. On similar grounds bank has launched cent Energy Efficiency Scheme to promote EE financing.
- Bank has financed renewable energy projects worth ₹2869 crores.
- The GHG emission is calculated by bank and bifurcation of Scope 1 and 2 are submitted under EASE metrics.
- The bank restricts the use of plastic in its canteen and uses only sustainable source materials in serving food to the staff.
- It is proposed to install Solar on grid (RTS) at bank's owned premises wherever feasible.
- Rain water harvesting is in place at CBOTC Bhopal which is known as Center of Excellence for Entrepreneurship & Agriculture.



### Social

- On its founder's day Bank has announced several initiatives regarding the well-being of its employees namely-
  - Bank aims to on-board Qualified Employee
     Assistance Provider (EAP) to offer employees and
     their dependents with access to professional
     counselling.
  - 2. Bank to tie up with reputed medical service provider for providing 24x7 online / Tele medical consultation to employees.
  - 3. Bank has also prepared scheme for observing sports day and family get together on the EVE of festival celebrations with staff members.
- Approximately 5000 employees from our bank have registered for course on Fundamentals of ESG of Delhi University.
- Customers comfort is of paramount importance for the bank for which bank has introduced video KYC to provide services.
- Braveheart award encourages employees to contribute in identifying & reporting of irregularities.



### Governance

- The bank has formulated a Task force on ESG to design strategy and incorporate sustainability as part of bank's vision and mission.
- The bank overseas related party transactions and conflict of interest with Policy on Code of Conduct for Prevention of Insider Trading. Policy on Related party Transactions is in place.
- The bank takes utmost care in handling grievances of its customers. Policies for grievance redressal and call center are available for all stakeholders.
- Bank promotes equality and thus has in place different policies such as -Equal opportunity policy, Compensation policy.
- Bank's cyber security policy provides data protection ensuring protection of customer data.

### **ENVIRONMENT, SOCIAL AND GOVERNANCE**







### **BEYOND BANKING**









# Our support goes beyond Banking; your aspirations become our commitment

Central Bank of India is proud to sponsor the Indian Para Athletes team at the 4th Asian Para Games 2022 (22nd October to 28th October 2023)

Hearts Meet, Dreams Shine

# **AWARDS AND RECOGNITION**





THIRD PRIZE IN RAJBHASA KIRTI AWARDS

Received by

MD & CEO Shri M V Rao

# **PRODUCT OFFERING**













