



May 06, 2021

<b>The Manager, Listing Department, BSE Limited, Phiroze Jeejeebhoy Tower, Dalal Street, Mumbai 400 001. BSE Scrip Code: 532636</b>	<b>The Manager, Listing Department, The National Stock Exchange of India Ltd., Exchange Plaza, 5 Floor, Plot C/1, G Block, Bandra - Kurla Complex, Bandra (E), Mumbai 400 051. NSE Symbol: IIFL</b>
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**Sub: Press Release and presentation on Audited Financial Results for the quarter and year ended March 31, 2021**

Dear Sir/Madam,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we are enclosing herewith the press release and presentation to be made to the Investors/Analysts on the audited Financial Results of the Company for the quarter and year ended March 31, 2021 as follows:

1. Press Release – Annexure 1.
2. Presentation - Annexure 2.

The same has also been made available on the website of the Company, i.e. [www.iifl.com](http://www.iifl.com).

Kindly take the same on record and oblige.

Thanking You,  
Yours faithfully,

For IIFL Finance Limited  
(Formerly known as IIFL Holdings Limited)

Sneha Patwardhan  
Company Secretary  
Email Id: [csteam@iifl.com](mailto:csteam@iifl.com)  
Encl: as above

**CC:**  
Singapore Exchange Securities Trading Limited  
2, Shenton Way, #02-02, SGX Centre 1,  
Singapore - 068 804

IIFL Finance Limited (formerly known as IIFL Holdings Limited)  
CIN No.: L67100MH1995PLC093797

Corporate Office – 802, 8<sup>th</sup> Floor, Hub Town Solaris, N.S. Phadke Marg, Vijay Nagar, Andheri East, Mumbai 400069  
Tel: (91-22) 6788 1000 .Fax: (91-22) 6788 1010

Regd. Office – IIFL House, Sun Infotech Park, Road No. 16V, Plot No. B-23, MIDC, Thane Industrial Area, Wagle Estate, Thane – 400604 Tel: (91-22) 41035000. Fax: (91-22) 25806654 E-mail: [csteam@iifl.com](mailto:csteam@iifl.com) Website: [www.iifl.com](http://www.iifl.com)

**IIFL Finance Limited**

Press Release

For immediate publication

Mumbai, India

May 06, 2021

**IIFL Finance<sup>1</sup> Results update**

**IIFL Finance reports 51% growth in full year profit on the back of 18% growth in loan assets. Quarter profit registers 321% y-o-y growth**

**IIFL Finance Limited Consolidated Results – Q4FY21 and FY21**

Rs Crore	Year ended March 31, 2021	Year ended March 31, 2020	Y-O-Y	Quarter ended March 31, 2021	Quarter ended March 31, 2020	Y-O-Y
Total Income (Net)	3,364	2,459	37%	968	682	42%
Operating Cost	(1,190)	(1,268)	(6%)	(318)	(330)	(4%)
Pre-provision operating profit	2,173	1191	82%	650	352	85%
Provision	(1,169)	(466)	151%	(330)	(338)	(2%)
Profit before tax	1,005	725	39%	321	15	2099%
Profit after tax	761	503	51%	248	59	321%
Total Comprehensive Income (Pre-minority)	736	497	48%	270	55	392%
Earnings per share (EPS)	20.1	13.3	51%	6.5	1.6	306%

**Mr Nirmal Jain, Chairman, IIFL Finance Ltd.,** commented on the financial results: “During these difficult times of Covid19 pandemic, we are indeed proud of our people who braved all the challenges to ensure unremitting service to the customers and help the company deliver stellar performance. We are leaving no stone unturned to ensure safety of our people and contribute to help Covid affected people. While continuing to invest in people and technology from long term perspective, we remain cautious about short term fallout of the second wave of Covid.”

1. IIFL Finance refers to IIFL Finance Ltd consolidated results

## Financial performance review

IIFL Finance had loan assets under management of Rs 44,688 Cr as at March 31, 2021, with the home loans segment constituting 32%, gold loans 29%, business loans 17% and microfinance loans 11% of the total AUM.

The company's annualized ROE and ROA for Q4FY21 stood at 20.7% and 2.8% respectively. The company recorded its pre-provision operating profit of Rs. 650 Cr. during the quarter, driven by mainly volume growth and reduction in cost of funds. Average borrowing costs for the quarter decreased by 13 bps q-o-q to 8.8%.

90% of our loans are retail in nature and 36% are PSL compliant. The assigned loan book, currently at Rs 11,076 Cr, is 25% of AUM. Besides, there are securitized assets of Rs. 3,828 Cr. There exists significant opportunity for further assignment and securitization, given our granular and retail book.

GNPA stood at 2.1 % and NNPA stood at 1.0%, as at March 31, 2021. With implementation of Expected Credit Loss under Ind AS, provision coverage on NPAs stands at 186% excluding standard asset coverage.

Total CAR stood at 25.4% including Tier I capital of 17.5% as at March 31, 2021, as against statutory requirement of 15% and 10% respectively. Capital Adequacy Ratios (CAR) improved as company raised ₹670 Cr by sub debt.

The total presence of branches grew to 2,563 as at the end of quarter from 2,439 branches as at previous quarter, spanning the length and breadth of the country.

## Business segment review

**Home Loans:** At the end of the quarter, retail home loan assets grew by 16% y-o-y and 7% q-o-q to Rs 14,439 Cr. The primary focus in this segment is on affordable and non-metro housing loans. Over 43,000 customers were benefitted with a subsidy of more than Rs 1,026 Cr under the Pradhan Mantri Awas Yojana – Credit Linked Subsidy Scheme.

**Gold Loans:** As of March 31, 2021 the gold loans AUM grew to Rs 13,149 Cr, showing a strong growth of 44% y-o-y and 8% q-o-q. Gold loans are provided through our widespread presence in 600+ cities across 25 states to salaried, self-employed and MSME customer segments.

**Microfinance:** The microfinance business continued its steady growth, with the loan AUM growing 40% y-o-y and 21% q-o-q to Rs 4,738 Cr as at March 31, 2021. The microfinance customer base increased to over 16 lakh customers.

**Business loans:** Secured business loans grew by 11% y-o-y and 1% q-o-q to Rs. 5,439 Cr., whereas unsecured business loans continued to decline on both y-o-y and q-o-q basis. Under the Emergency Credit Line scheme, we have disbursed Rs. 344 Cr. till March, 2021.

## Transfer of real estate credit assets to an Alternate Investment Fund (AIF)

IIFL Finance is in the process of transferring substantial part of its Construction & Real Estate (CRE) loan assets that are in the form of non-convertible debentures to an Alternative Investment Fund. IIFL Finance will continue to own at least a third of the AIF's units. The AIF has a target fund size of Rs 3600 Cr and has signed a Contribution Agreement on May 1, 2021, with Credit Opportunities III PTE. Ltd, a fund managed by Ares SSG Capital Management, committing a contribution of upto Rs 1,200 Cr towards units in the AIF. The first tranche of loan assets is expected to be sold to the AIF in a week and remaining loan assets in next few weeks, as documentation and diligence get completed.

The capital released by the above transaction, will strengthen IIFL Finance balance sheet and help it focus sharply on retail lending, in line with its strategy.

## Liquidity position

Cash and cash equivalents and committed credit lines from banks and institutions of Rs 5,275 Cr were available as on March 31, 2021. During the quarter, we raised Rs 3,889 Cr through term loans and refinance from banks. Loans of Rs 3,189 Cr were securitized and assigned during the quarter.

## Buy back of MTN bonds

During March and April 2021, we bought back USD 9 million (nominal value) of our MTN issue through open market and further initiated for cancellation of notes. This is close to maximum permissible under RBI regulations currently.

## Awards and Accolades:

- IIFL received Golden Peacock Award for National Training 2020 under Financial Services Category
- IIFL Foundation's flagship girl child literacy program 'Sakhion Ki Baadi' received Women Empowerment Award at Golden Globe Tigers International Awards
- IIFL Foundation received 'outstanding contribution to the cause of education' award at National Award for CSR Excellence
- IIFL Foundation's flagship girl child education initiative 'Sakhion Ki Baadi' received the 'best CSR impact initiative award' at National Award for CSR Excellence
- IIFL Foundation's 'Sakhion Ki Baadi' initiative received the most promising CSR program at Goodera Karma Awards
- Ms Madhu Jain, Director, IIFL Foundation received the CSR Leadership Award at Golden Globe Tigers International Awards 2020
- Ms Madhu Jain, Director, IIFL Foundation received the CSR Leadership Award at National Award for CSR Excellence

## About IIFL

IIFL Group is one of the leading players in the Indian financial services space. Prior to the Composite Scheme of Arrangement (effective May 2019), IIFL Finance Limited (Erstwhile “IIFL Holdings Limited”) (Bloomberg Code: IIFL IN, NSE: IIFL, BSE: IIFL) was engaged in the business of financing, asset and wealth management, retail and institutional broking, financial products distribution and investment banking through its various subsidiaries.

IIFL Finance Ltd is one of the leading retail focused diversified NBFC in India, engaged in the business of loans and mortgages along with its subsidiaries - IIFL Home Finance Limited and Samasta Microfinance Limited. IIFL Finance, through its subsidiaries, offers a wide spectrum of products such as Home loan, Gold loan, Business loan, Microfinance, Capital Market finance and Developer & Construction finance to a vast customer base of over 6 million customers. IIFL Finance has widened its pan-India reach through extensive network of branches spread across the country and various digital channels.

IIFL Securities Limited is one of the largest independent full-service retail and institutional broking house along with being a leading investment advisory firm in India providing diversified financial services and products to corporates, institutional investors, foreign portfolio investors, mutual funds, insurance companies, alternative investment funds, trusts, high net worth individuals and retail clients.

IIFL Wealth is one of the fastest growing private wealth management firms in India with an AUM greater than USD 21 billion (as on March 2020). They serve the highly specialized and sophisticated needs of high net worth and ultra-high net worth individuals, affluent families, family offices and institutional clients through a comprehensive range of tailored wealth management solutions.

This document may contain certain forward looking statements based on management expectations. Actual results may vary significantly from these forward looking statements. This document does not constitute an offer to buy or sell IIFL products, services or securities. The press release, results and presentation for analysts/press for the quarter and year ended March 31, 2021, are available under the ‘Investor Relations’ section on our website [www.iifl.com](http://www.iifl.com).

*IIFL Group refers to IIFL Finance Ltd and its group companies.*

### **Media Relations**

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## **Performance review**

**Quarter ended March 31, 2021 (Q4FY21)**

**Bloomberg: IIFL IN**

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**IIFL Finance Limited**

**May 06, 2021**

## I. Q4FY21 Financial performance

### i. Key highlights

ii. Financial performance and growth

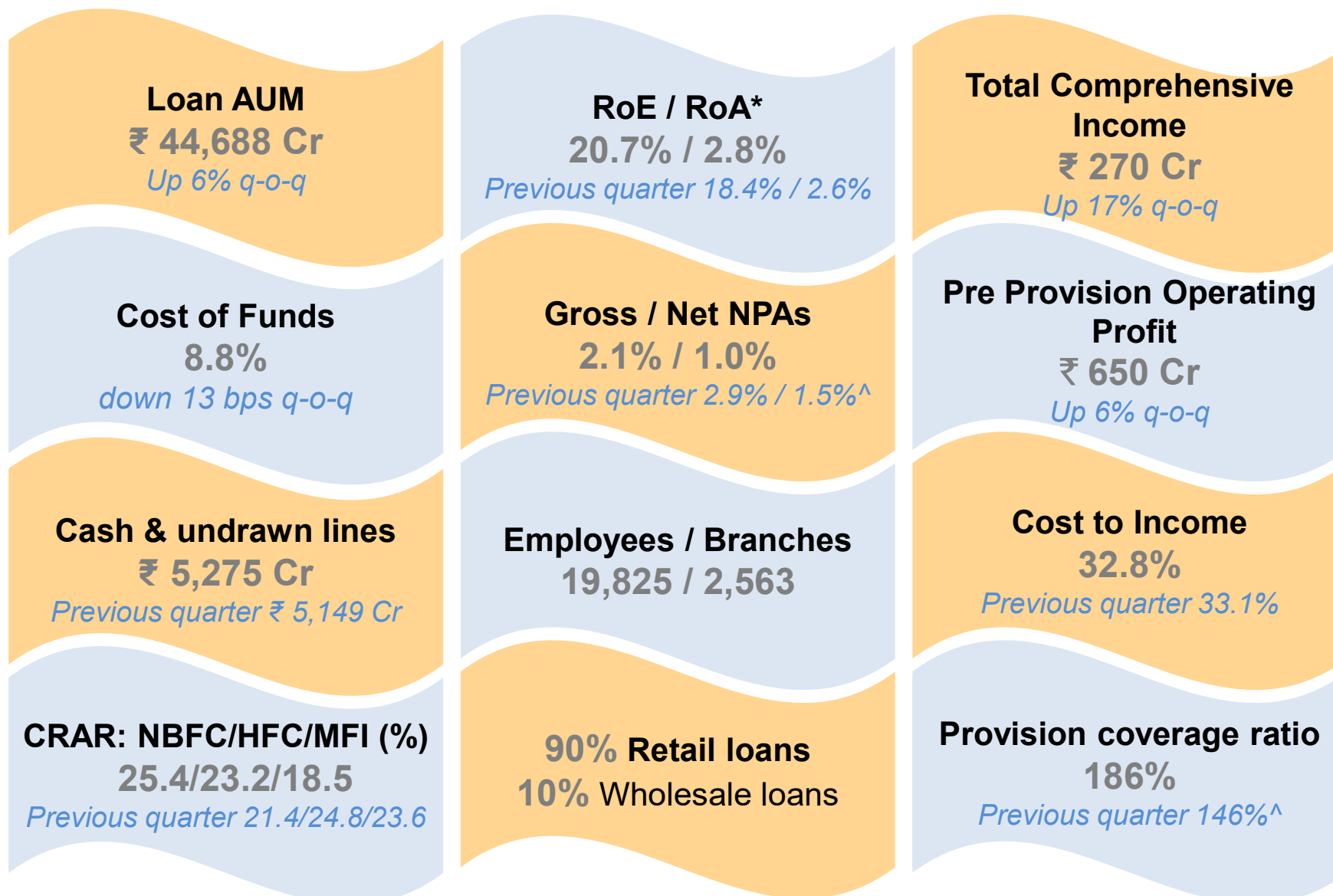
iii. Asset quality

iv. Liquidity position

## II. Business segments review

## III. Corporate and others

# Key highlights for the quarter ended March 2021..



\*RoE and RoA quarterly numbers are annualised  
^proforma GNPA/NNPA



## I. Q4FY21 Financial performance

i. Key highlights

ii. Financial performance and growth

iii. Asset quality

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## II. Business segments review

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# IIFL Finance – Consolidated results (as per IND AS)

Quarter and year ended March 31, 2021 (NBFC, HFC and MFI)



₹ Cr	Q4FY21	Q4FY20	Y-o-Y	Q3FY21	Q-o-Q	FY21	FY20	Y-o-Y
Interest income	1,254.9	1,103.3	14%	1,184.5	6%	4,709.7	4,043.1	16%
Interest expense	(680.6)	(603.2)	13%	(611.3)	11%	(2,608.3)	(2,405.1)	8%
<b>Net interest income</b>	<b>574.3</b>	<b>500.1</b>	<b>15%</b>	<b>573.2</b>	<b>0%</b>	<b>2,101.4</b>	<b>1,638.0</b>	<b>28%</b>
Income from assigned assets	240.8	179.6	34%	208.2	16%	852.8	708.2	20%
Fee & other income	153.0	2.7	-	137.9	11%	409.4	112.9	263%
<b>Total income</b>	<b>968.1</b>	<b>682.4</b>	<b>42%</b>	<b>919.3</b>	<b>5%</b>	<b>3,363.6</b>	<b>2,459.1</b>	<b>37%</b>
Operating expense	(317.6)	(329.9)	(4%)	(303.9)	4%	(1,190.2)	(1,267.7)	(6%)
<b>Pre provision operating profit</b>	<b>650.5</b>	<b>352.5</b>	<b>85%</b>	<b>615.4</b>	<b>6%</b>	<b>2,173.4</b>	<b>1,191.4</b>	<b>82%</b>
Loan losses & provision	(329.9)	(337.9)	(2%)	(267.2)	23%	(1,168.6)	(466.2)	151%
<b>Profit before tax</b>	<b>320.6</b>	<b>14.6</b>	<b>2099%</b>	<b>348.2</b>	<b>(8%)</b>	<b>1,004.8</b>	<b>725.2</b>	<b>39%</b>
<b>Profit after tax</b>	<b>247.8</b>	<b>58.9</b>	<b>321%</b>	<b>268.5</b>	<b>(8%)</b>	<b>760.8</b>	<b>503.5</b>	<b>51%</b>
<b>Total Comprehensive Income(TCI)</b>	<b>269.8</b>	<b>54.8</b>	<b>392%</b>	<b>231.4</b>	<b>17%</b>	<b>736.5</b>	<b>496.8</b>	<b>48%</b>
Book value per share (₹)	138.8	123.2	13%	135.8	2%	138.8	123.2	13%
Earnings per share (₹ not annualized)	6.5	1.6		7.1		20.1	13.3	
RoE (annualized)	20.7%	4.7%		18.4%		14.8%	11.1%	

# Income analysis (Consolidated as per IND AS)

Quarter and year ended March 31, 2021 (NBFC, HFC and MFI)



₹ Cr	Q4FY21	Q4FY20	Y-o-Y	Q3FY21	Q-o-Q	FY21	FY20	Y-o-Y
Loan book using Risk Capital	29,784	26,274	13%	27,692	8%	29,784	26,274	13%
Securitized book#	3,828	1,960	95%	3,201	20%	3,828	1,960	95%
<b>Loan Book (Ind AS Balance sheet)</b>	<b>33,612</b>	<b>28,234</b>	<b>19%</b>	<b>30,893</b>	<b>9%</b>	<b>33,612</b>	<b>28,234</b>	<b>19%</b>
Assigned assets	11,076	9,717	14%	11,371	(3%)	11,076	9,717	14%
<b>Assets under management</b>	<b>44,688</b>	<b>37,951</b>	<b>18%</b>	<b>42,264</b>	<b>6%</b>	<b>44,688</b>	<b>37,951</b>	<b>18%</b>

₹ Cr	Q4FY21	Q4FY20	Y-o-Y	Q3FY21	Q-o-Q	FY21	FY20	Y-o-Y
Interest income	1,254.9	1,103.3	14%	1,184.5	6%	4,709.7	4,043.1	16%
Interest expense	(680.6)	(603.2)	13%	(611.3)	11%	(2,608.3)	(2,405.1)	8%
<b>NII (Ind AS balance sheet) (A)</b>	<b>574.3</b>	<b>500.1</b>	<b>15%</b>	<b>573.2</b>	<b>0%</b>	<b>2,101.4</b>	<b>1,638.0</b>	<b>28%</b>
Income from assigned assets	240.8	179.6	34%	208.2	16%	852.8	708.2	20%
Fee and other income	89.3	59.3	50%	77.6	15%	237.8	174.8	36%
<b>Non-fund based income (B)</b>	<b>330.1</b>	<b>238.9</b>	<b>38%</b>	<b>285.8</b>	<b>15%</b>	<b>1,090.6</b>	<b>883.1</b>	<b>24%</b>
Net gain/loss on fair value changes (C)	63.8	(56.6)	-	60.3	-	171.6	(62.0)	-
<b>Total Income (A)+(B)+(C)</b>	<b>968.1</b>	<b>682.4</b>	<b>42%</b>	<b>919.3</b>	<b>5%</b>	<b>3,363.6</b>	<b>2,459.1</b>	<b>37%</b>

<b>Fund Based: Non fund based ratio (%)</b>								
Fund based income	64%	68%		67%		66%	65%	
Non-fund based income	36%	32%		33%		34%	35%	

#In securitised book, our risk is limited to the value of cash collateral provided as credit enhancement (typically ~7%). As per RBI guidelines, 50% of the credit enhancement is reduced from tier 1 capital and the balance is reduced from tier 2 capital while computing capital adequacy ratio.

# IIFL Finance – Consolidated Balance sheet

Audited as at March 31, 2021 (NBFC, HFC and MFI)

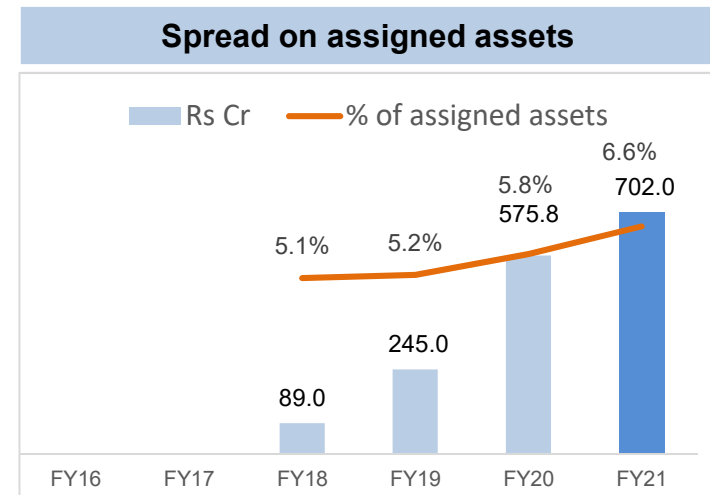
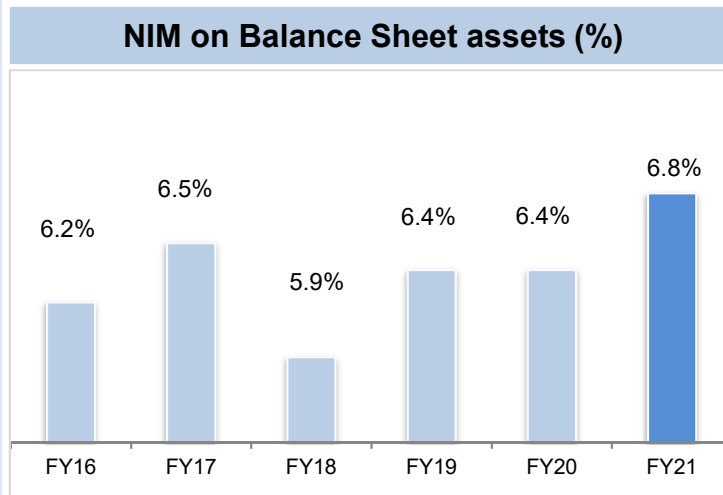
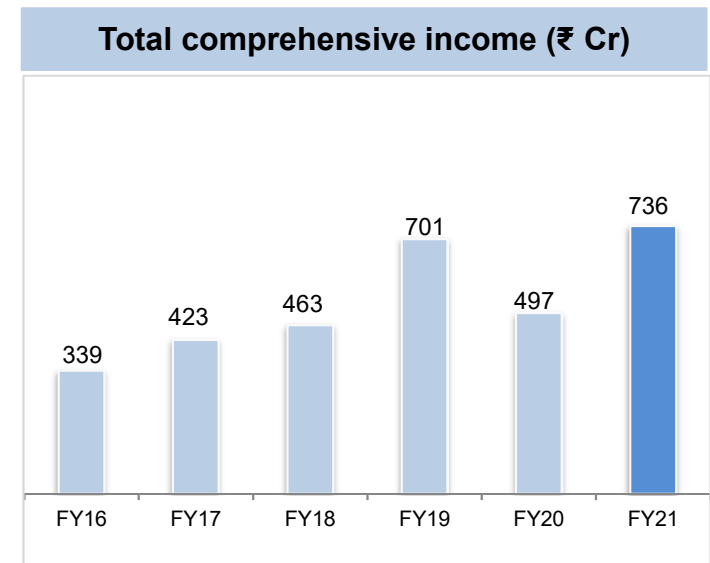
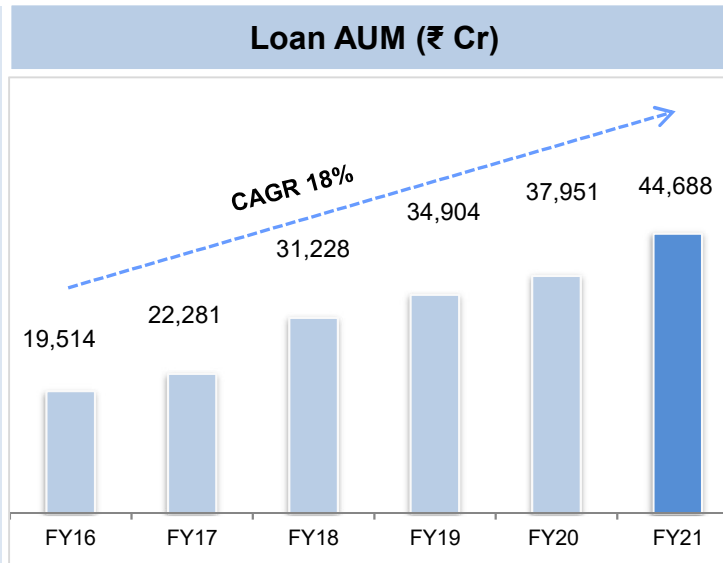


ASSETS		₹ Cr	LIABILITIES AND EQUITY		₹ Cr
<b>1</b>	<b>Financial Assets</b>		<b>1</b>	<b>Financial Liabilities</b>	
(a)	Cash and Bank Balances	4,784	(a)	Payables	110
(b)	Receivables	193	(b)	Borrowings <sup>^</sup>	
(c)	Loan Assets	33,533		- NCDs	10,632
(d)	Investments	32		- Others	21,632
(e)	Other financial assets	541	(c)	Other financial liabilities	2,561
	<b>Total Financial Assets (A)</b>	<b>39,083</b>		<b>Total Financial Liabilities (A)</b>	<b>34,937</b>
<b>2</b>	<b>Non-Financial Assets</b>		<b>2</b>	<b>Non-Financial Liabilities (B)</b>	<b>337</b>
(a)	Current & Deferred tax assets (Net)	574			
(b)	Property, Plant and Equipment etc.	681	<b>3</b>	<b>Equity &amp; Reserves (C)</b>	<b>5,393</b>
(c)	Other non-financial assets	329			
	<b>Total Non-Finance Assets (B)</b>	<b>1,584</b>			
	<b>Total Assets (A)+(B)</b>	<b>40,667</b>		<b>Total Liabilities and Equity (A)+(B)+(C)</b>	<b>40,667</b>

<sup>^</sup>includes ₹ 3,828 Cr. securitisation book is classified as debt under IndAS accounting, due to credit enhancement, However legally, this amount is not debt obligation and company's maximum liability is restricted to credit enhancement of 5-7% of the portfolio

# Consistent financial performance and growth over years

- Loan AUM has shown strong growth of 18% y-o-y and 6% q-o-q,
- Total comprehensive income grew by 48% yoy for the full year and 392% yoy for the quarter, with higher volumes and margins.
- NIM on balance sheet assets as well as spread on securitised assets rose with superior product mix and savings in cost of funds.

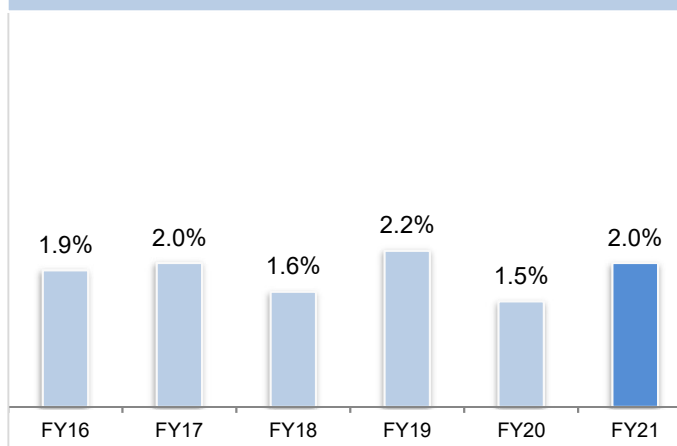


• Note: FY18 onwards numbers are as per IND AS. Prior years' numbers are as per IGAAP

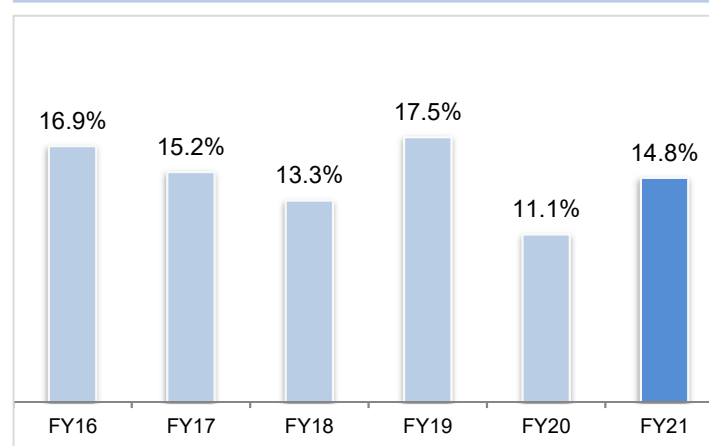
# Robust and improving financial position

- ROA & ROE have risen to 2% and 15% in FY21, the same for Q4FY21 stood at 2.8% & 20.7% annualized.
- Cost to income saw a steep fall with loan volume growth and cost control.
- Capital Adequacy Ratios (CAR) improved as company raised ₹670cr by sub debt.
- Debt/ equity (excluding securitization) was 4.67x as at March 21 (PY 4.88x). The same as per IndAS was 5.5x and 5.48x respectively.

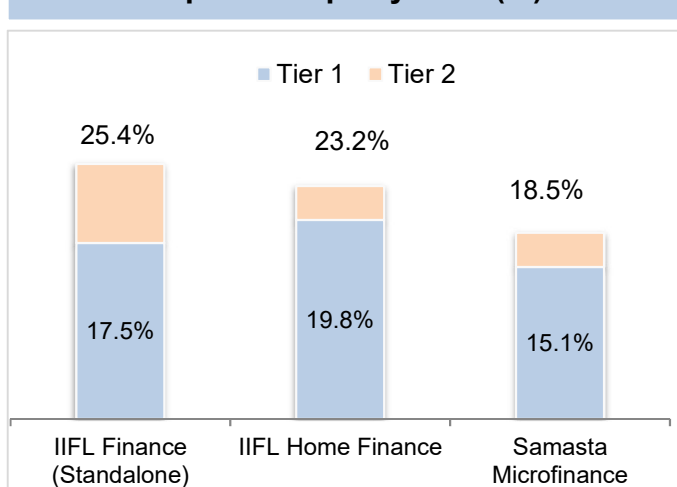
### Return on assets (%)



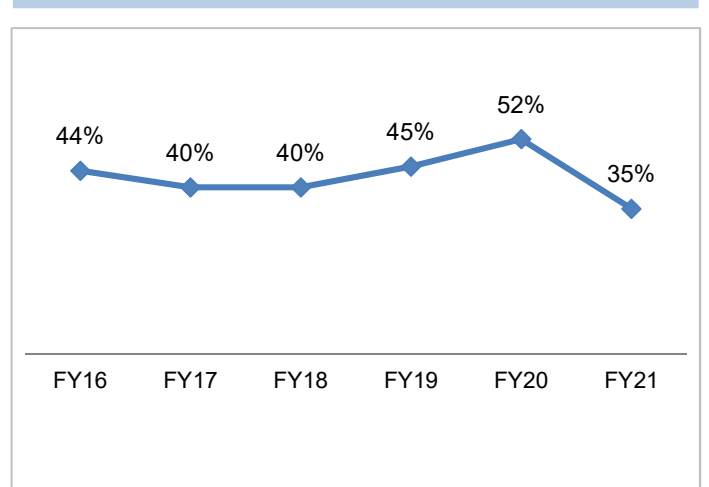
### Return on equity (%)



### Capital adequacy ratio (%)



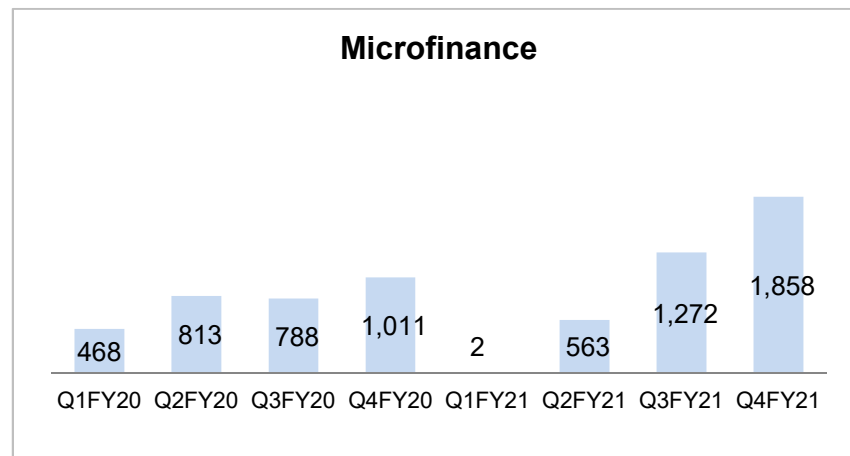
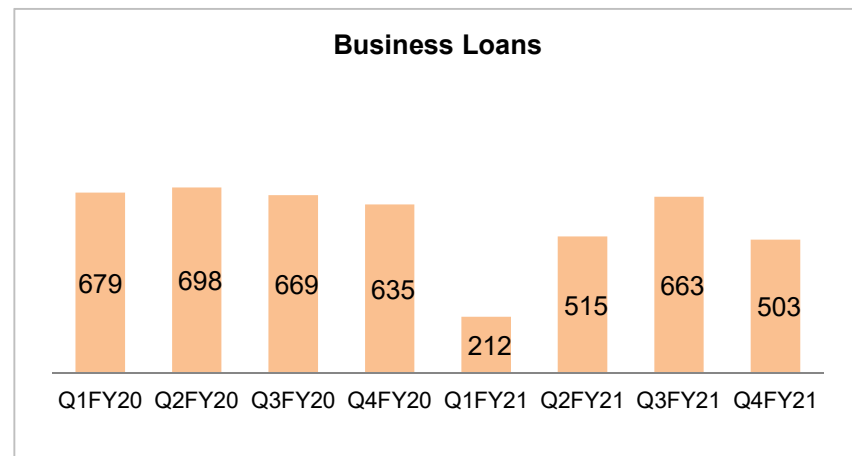
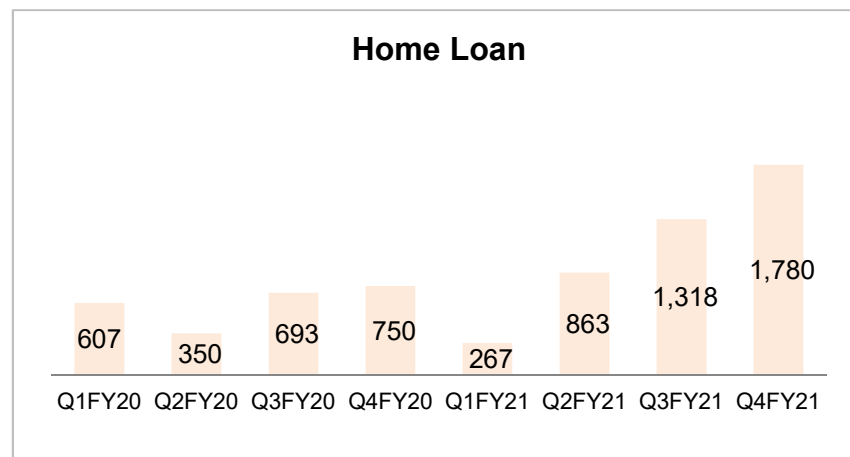
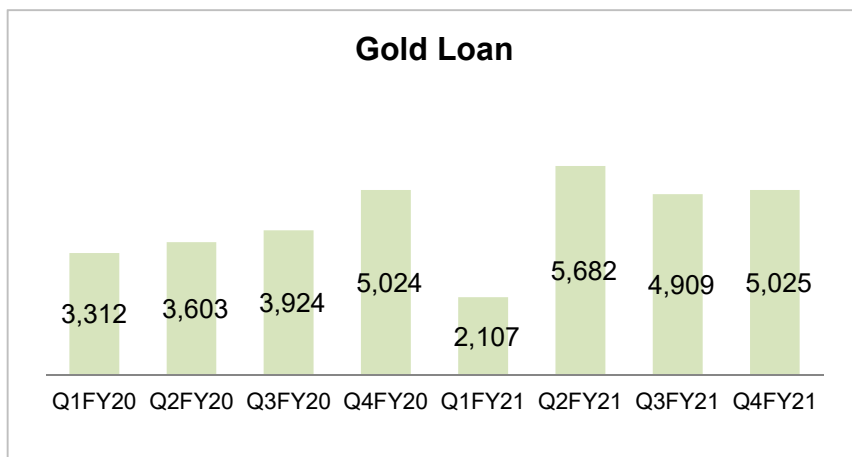
### Cost to income (%)



• Note: FY18 onwards numbers are as per IND AS. Prior years' numbers are as per IGAAP

# Loan disbursements have picked up to pre Covid levels..

## Disbursement trends (₹ In Crs)



In FY21, we have disbursed ₹ 344 Cr. amount under Emergency Credit Line Guarantee Scheme (ECLGS), included in business loans

## I. Q4FY21 Financial performance

i. Key highlights

ii. Financial performance and growth

**iii. Asset quality**

iv. Liquidity position

## II. Business segments review

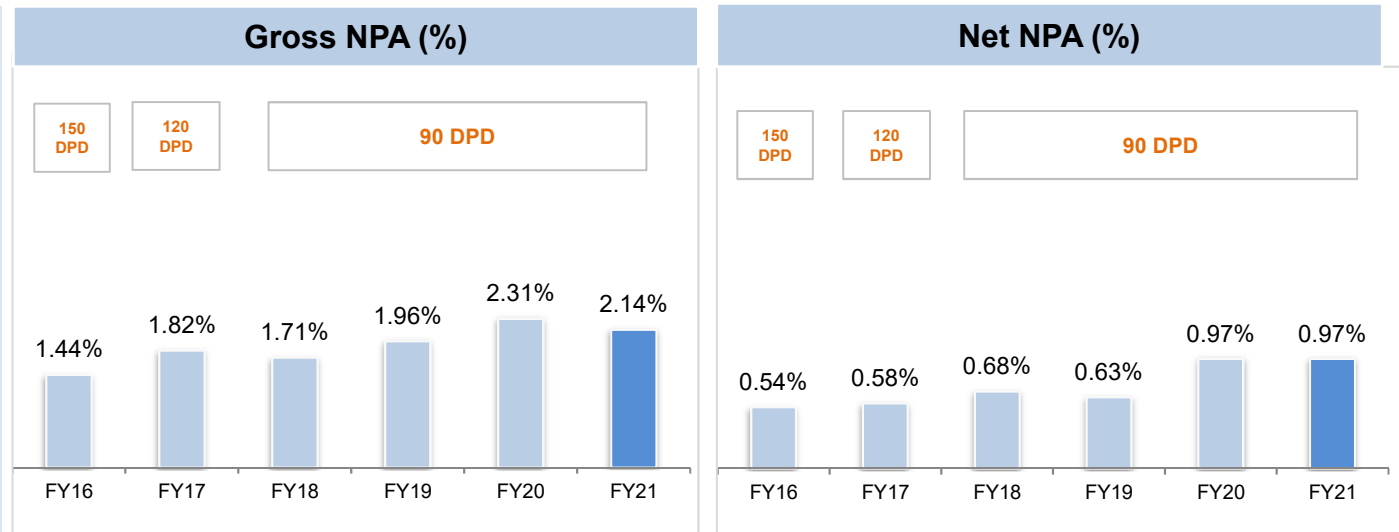
## III. Corporate and others



# Superior asset quality maintained through cycles...



- Excluding discontinued business of Healthcare Equipment Finance (HCF), the GNPA stands at 1.98% and NNPA at 0.89%
- During the quarter, slippages were mostly in Business Loans and Micro finance. We have taken aggressive write offs and provisioning to cushion for possible Covid impact.
- Under IndAS, provision coverage on NPAs was 186%, compared to 146% in the previous quarter.



Q4FY21 <sup>^</sup>	% AUM Share	AUM (₹ Cr)	GNPA%	NNPA%	Portfolio Yield %*	Portfolio average Ticket Size (₹ Lakhs)
Home Loans	32%	14,439	1.5%	1.0%	10.3%	17.3
Gold Loans	29%	13,149	0.6%	0.5%	18.0%	0.6
Business Loans	17%	7,464	5.7%	2.1%	15.7%	10.7
Microfinance	11%	4,738	1.8%	0.0%	21.6%	0.2
Construction & Real Estate	10%	4,235	1.1%	0.8%	14.8%	3,256.1
Capital Market Finance	1%	663	0.0%	0.0%	12.1%	16.5
<b>Total</b>	<b>100%</b>	<b>44,688</b>	<b>2.0%</b>	<b>0.9%</b>	<b>15.1%</b>	

Note: FY18 onwards numbers are as per IND AS. Prior years' numbers are as per IGAAP

\*Portfolio yield % does not include processing fee and other charges

<sup>^</sup>GNPA and NNPA numbers excluding discontinued Healthcare equipment finance (HCF) business

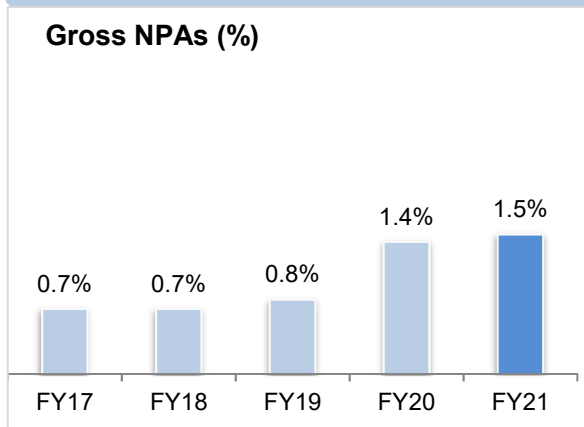
# Superior asset quality in all business segments



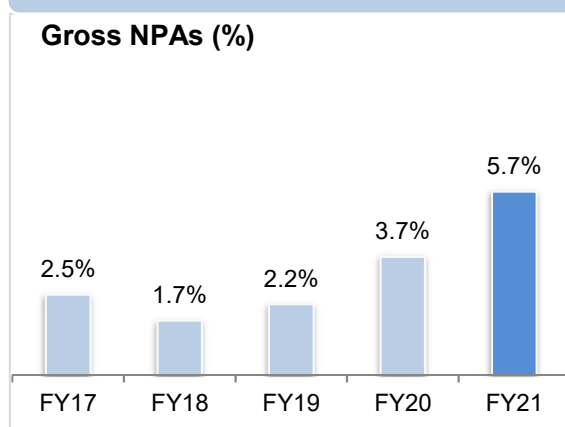
## Credit quality has been steady across key product segments

### Core growth segments

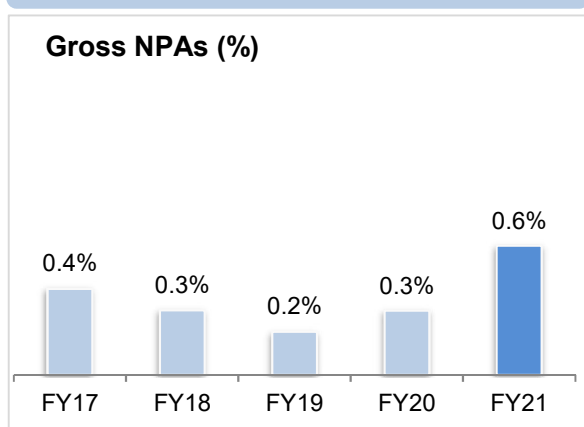
#### Home loans



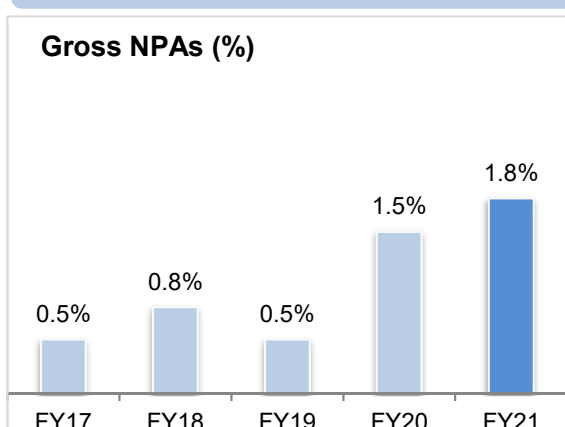
#### Business loans



#### Gold loans

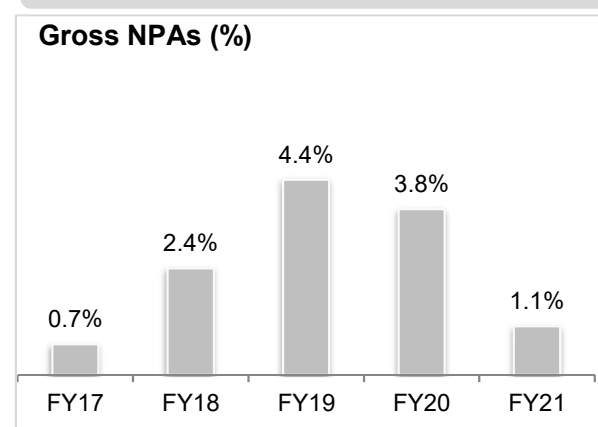


#### Microfinance

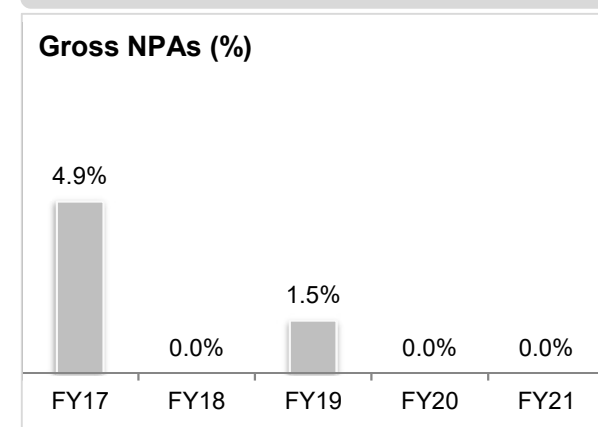


### Synergistic segments

#### Construction & Real Estate finance



#### Capital markets finance



Note:

- (i) Gross NPAs for FY18 onwards are as per IndAS (include securitized assets); other numbers are as per IGAAP
- (ii) Business Loans excludes discontinued Healthcare Equipment HCF business

# Conservative provisioning across all segments

As at March 31, 2021 (NBFC, HFC and MFI)



₹ in Crores

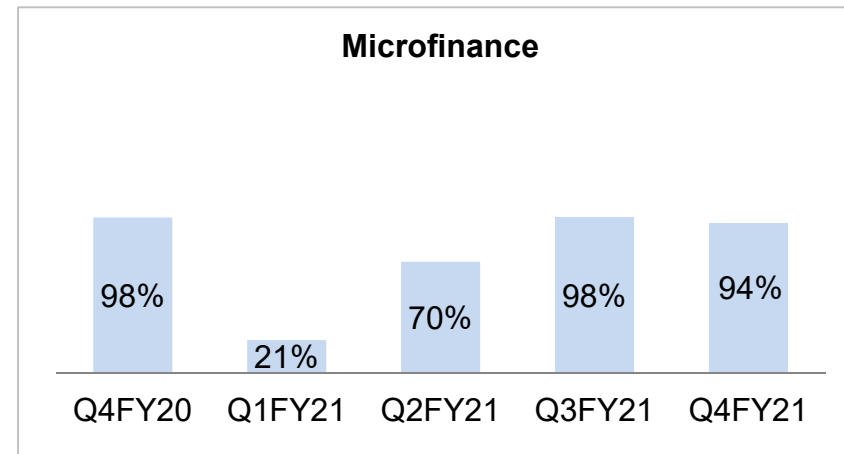
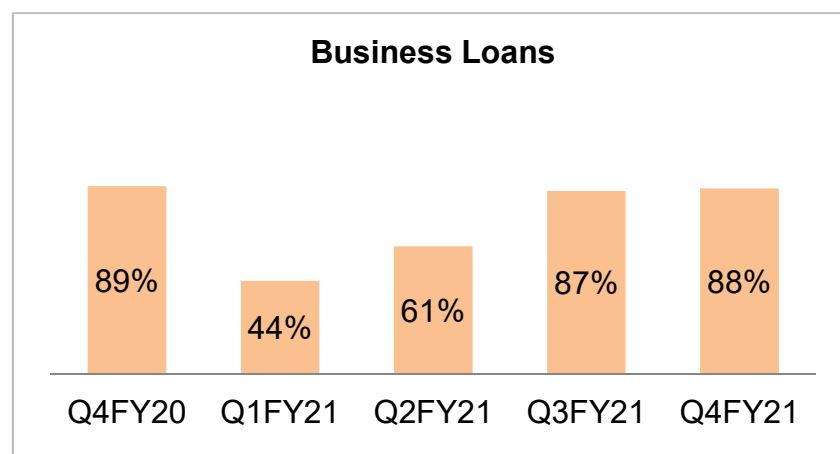
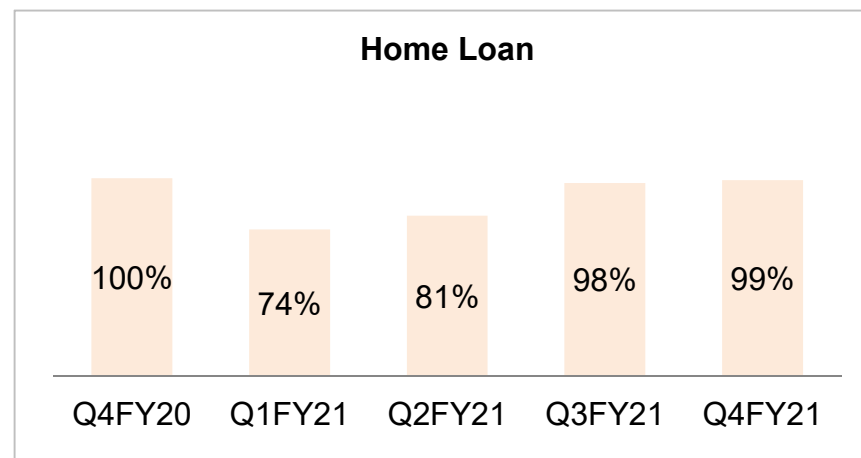
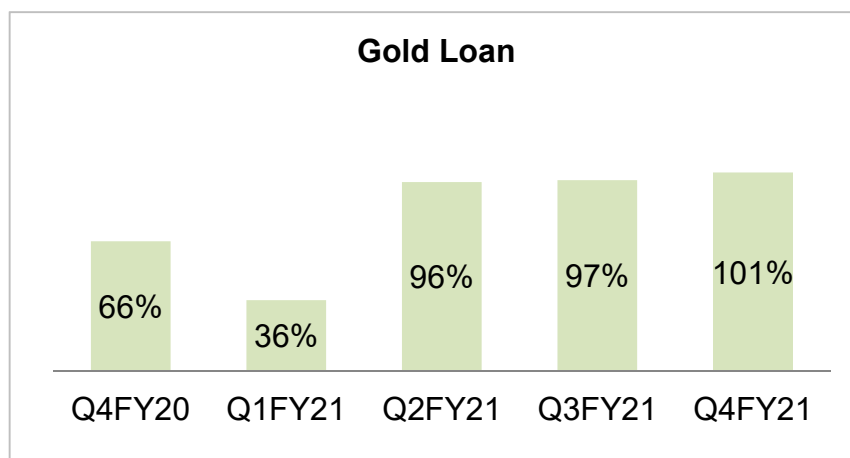
Business	Loan Book				Provision %			Provision	
	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	As per ECL	As per RBI
Home Loans	9,318.4	321.5	147.2	9,787.1	1.3%	5.9%	30.4%	186.1	73.2
Business Loans	5,042.4	722.9	343.1	6,108.4	2.2%	9.6%	63.7%	399.9	104.9
- Secured	3,759.0	384.1	145.5	4,288.5	1.6%	12.2%	44.0%	170.1	57.3
- Unsecured	1,283.4	338.8	197.7	1,819.9	4.1%	6.7%	78.1%	229.8	47.6
Gold Loans	7,015.8	1,630.3	50.8	8,696.9	0.4%	1.6%	21.5%	66.9	44.6
Microfinance	3,792.0	156.3	74.5	4,022.8	1.9%	4.2%	100.0%	154.2	57.6
Construction & Real Estate	3,800.0	388.4	46.4	4,234.9	9.4%	27.0%	31.8%	476.7	261.4
Capital Market Finance	506.3	156.7	0.0	663.1	0.4%	11.7%	0.0%	20.5	17.1
<b>Total</b>	<b>29,474.9</b>	<b>3,376.0</b>	<b>662.2</b>	<b>33,510.5</b>	<b>2.4%</b>	<b>7.2%</b>	<b>54.9%</b>	<b>1,304.4</b>	<b>558.8</b>

Note:

1. Excluding discontinued Healthcare business

# Collection efficiency in Q4 was significantly better

## Collection Efficiency trends\* (%) – moratorium period from Mar-Aug 2020



\*Including arrears but excluding prepayments

## I. Q4FY21 Financial performance

i. Key highlights

ii. Financial performance and growth

iii. Asset quality

iv. Liquidity position

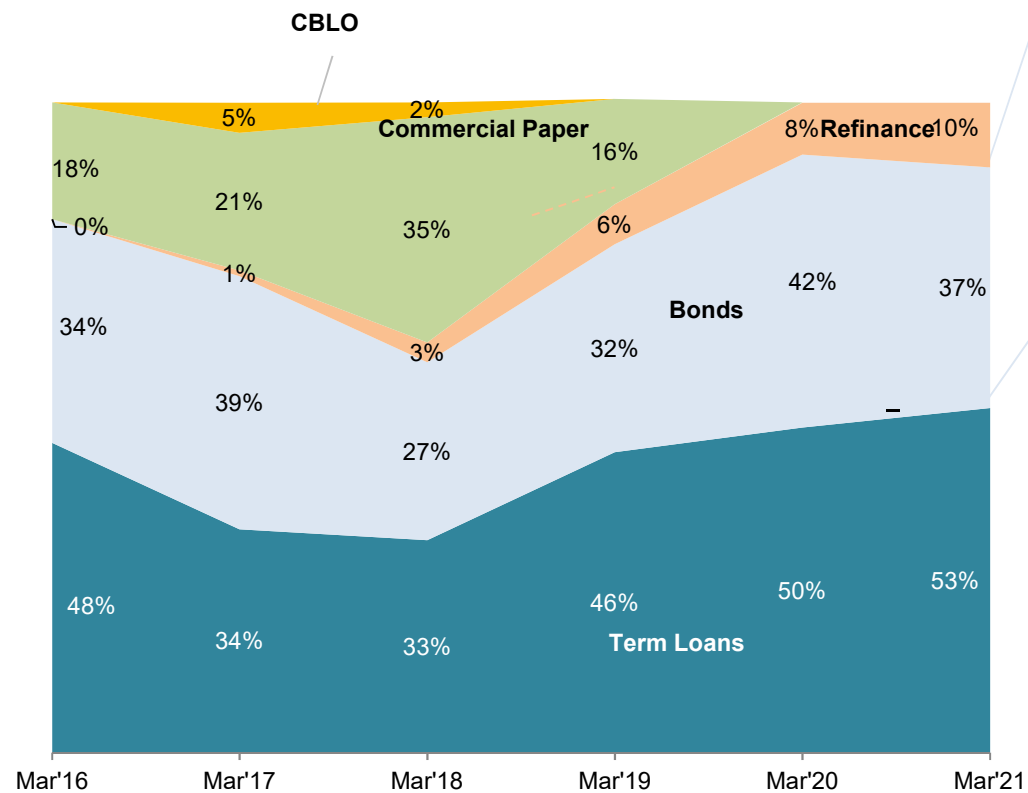
## II. Business segments review

## III. Corporate and others

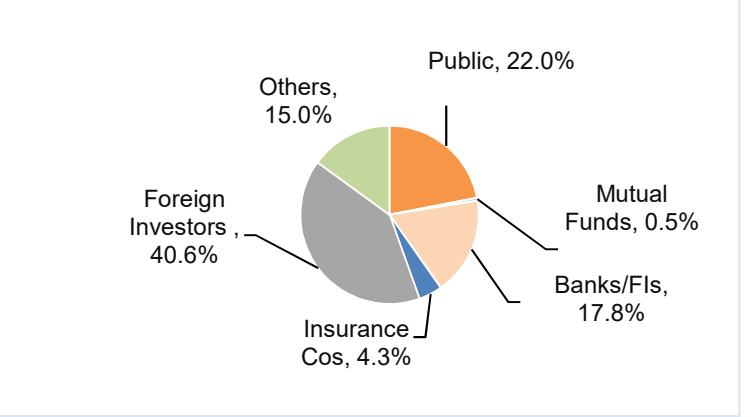
# Well diversified sources of funding..

Resource profile is well diversified, with increasing share of bank loans

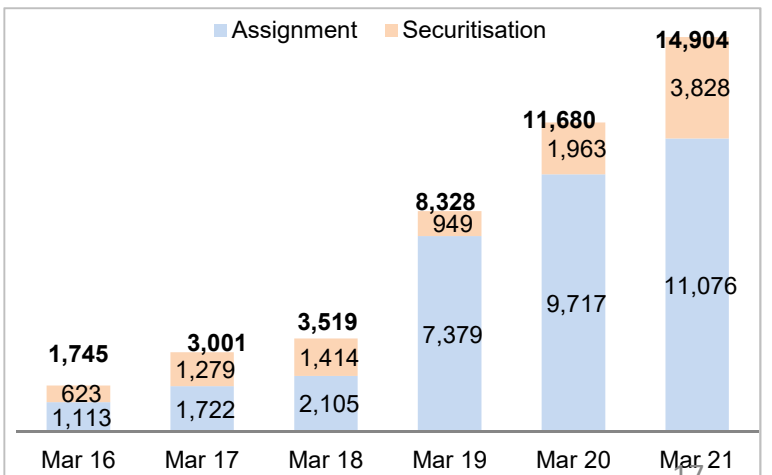
Outstanding borrowing (₹ Crs)					
15,395	17,982	24,539	26,141	25,734	28,426



Bonds/ NCDs investors split (%)

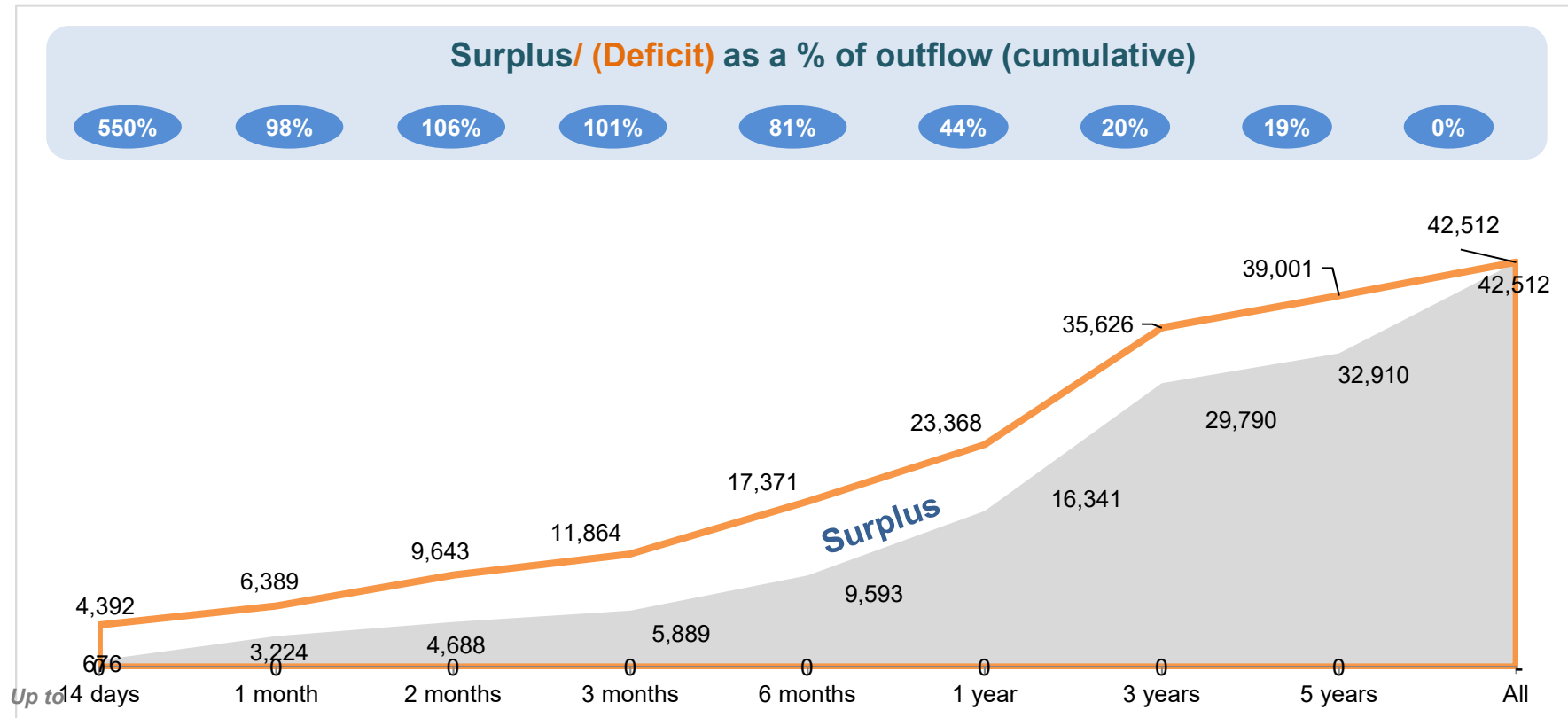


Outstanding assignment/securitisation (₹ Cr)



# Structural Liquidity- Surplus across all buckets

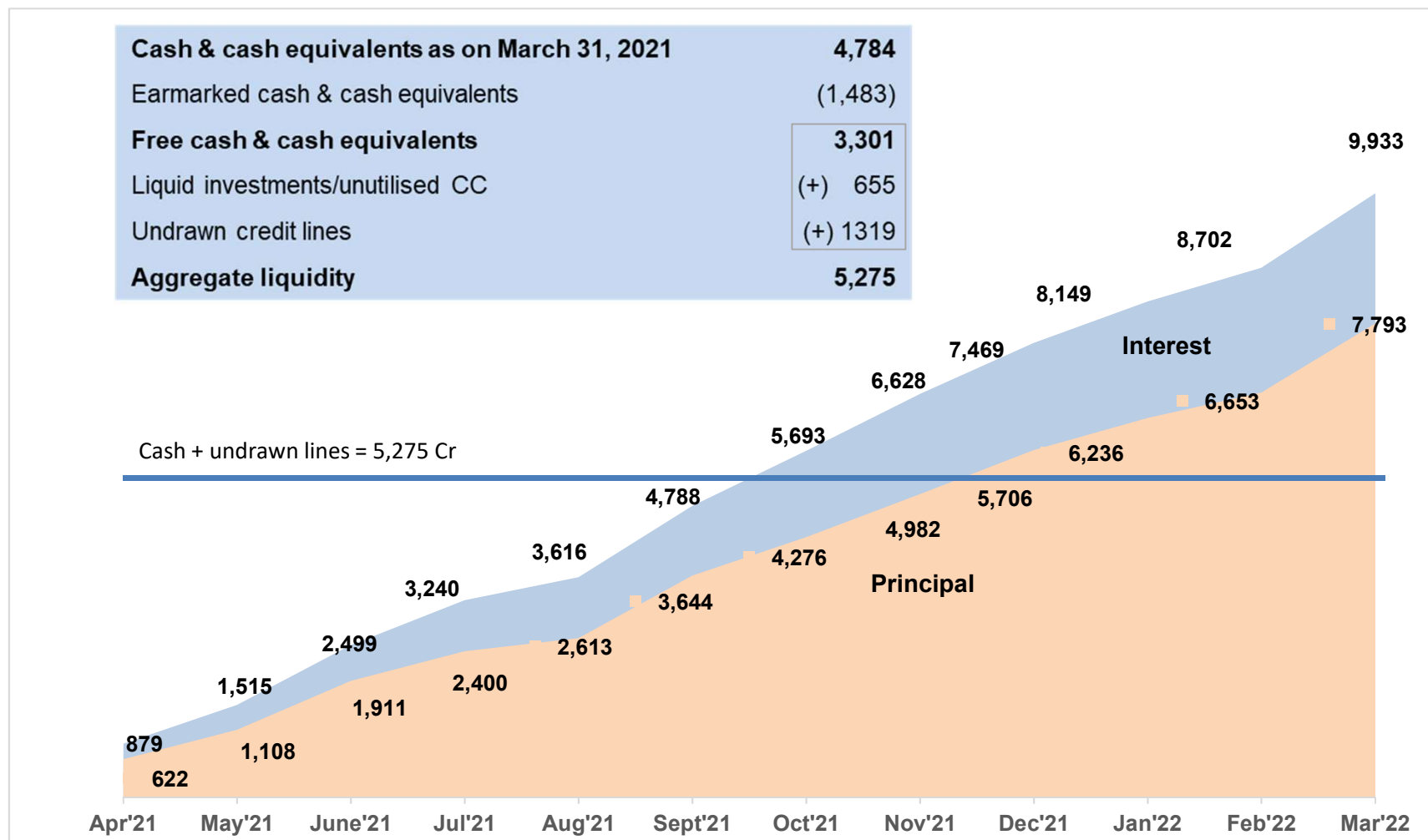
₹ in Crores



This ALM chart shows structural liquidity at consolidated level for IIFL Finance & its subsidiaries. This is prepared broadly based on RBI format, assuming static balance sheet position, not taking into account fresh disbursements. The inflows consider collection of only standard assets, excluding assigned assets as per IndAS, basis behavioral pattern applied conservatively. It takes only encumbrance free bank FDs and for outflows, operating expenses and liabilities.

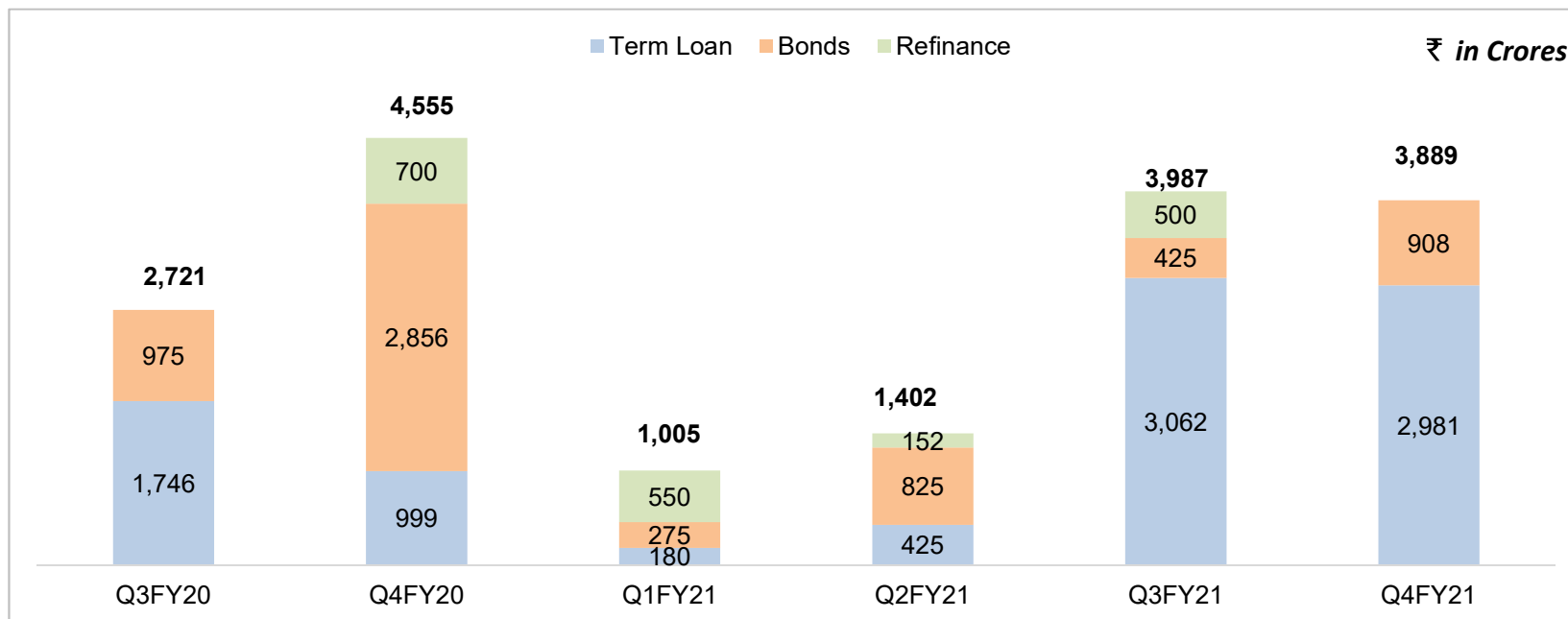
# Debt repayment obligation schedule, well covered

₹ in Crores





## Debt resource raising trend



### During the quarter:

- IIFL's long term credit rating from CRISIL **AA** (Outlook: Stable).
- IIFL raised ₹670 crores by way of long term subordinated bonds, boosting the capital adequacy. Besides, the company raised ₹ 2,981 Cr through term loans and securitized/ assigned loans of ₹ 3,189 Cr in Q4FY21
- Till April 2021, we bought back USD 9 million (nominal value) of our MTN issue through open market and further initiated for cancellation of notes. This is close to maximum permissible under RBI regulations currently

**I. Q4FY21 Financial performance**

**II. Business segments review**

**i. Overview and mix**

**ii. Home loan**

**iii. Business loan**

**iv. Gold loan**

**v. Microfinance**







**vi. Update on commercial & real estate**

**III. Corporate and others**

# Our diversified product portfolio

As on March 31, 2021

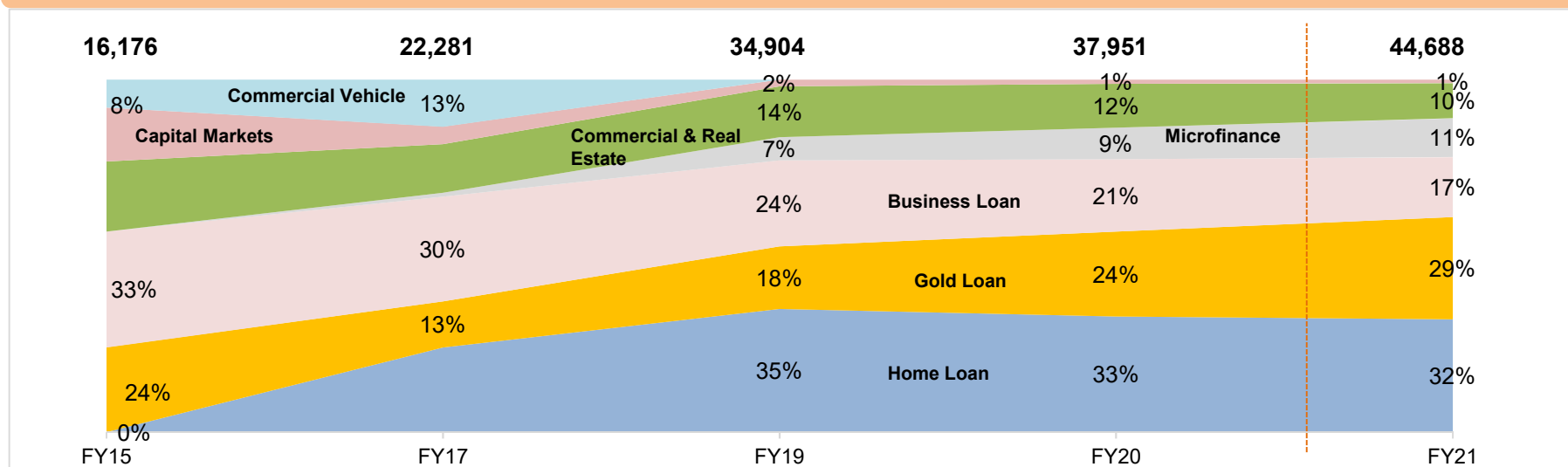
Strategic focus on segments that are core strengths and have *inter se* synergies

		AUM (₹ Cr)	Target customers	Unique features
CORE GROWTH SEGMENTS	 HOME	14,439	<ul style="list-style-type: none"> <li>Salaried / Self-employed individuals</li> </ul>	<ul style="list-style-type: none"> <li>Focused on affordable and non-metro housing segments</li> <li>Leverages underwriting skills developed over time</li> </ul>
	 BUSINESS	7,464	<ul style="list-style-type: none"> <li>Medium, Small and Micro Enterprises</li> </ul>	<ul style="list-style-type: none"> <li>Predominantly lending to business owners backed by cash flows and collateral</li> </ul>
	 GOLD	13,149	<ul style="list-style-type: none"> <li>Individuals</li> </ul>	<ul style="list-style-type: none"> <li>Small-ticket loans with very low delinquencies</li> <li>Competitive advantage over peers given the vast branch network and segment experience</li> </ul>
	 MICROFINANCE	4,738	<ul style="list-style-type: none"> <li>Rural self-employed women</li> </ul>	<ul style="list-style-type: none"> <li>High-yielding granular portfolio dominated by Self Help Groups (SHGs) of women for income generating activities</li> <li>Presence across 17 states</li> </ul>
NON-CORE SEGMENTS	 CONSTRUCTION & REAL ESTATE	4,235	<ul style="list-style-type: none"> <li>Developers</li> </ul>	<ul style="list-style-type: none"> <li>Lending to residential projects and developers with a focus on affordable housing</li> </ul>
	 CAPITAL MARKETS	663	<ul style="list-style-type: none"> <li>Individuals / HNIs</li> </ul>	<ul style="list-style-type: none"> <li>Lending to HNIs, corporates, private trusts, etc. looking to monetize their investments to raise capital</li> </ul>

Core growth segments account for around 89% of assets under management

# The portfolio mix is becoming increasingly retail and granular

Diversified AUM portfolio disperses exposure and balances cyclical vagaries (₹ Cr)



Loan AUM (₹ Cr)	Q4FY21	Q-o-Q	Y-o-Y
Home Loans	14,439	7%	16%
Gold Loans	13,149	8%	44%
Business Loans	7,464	(4%)	(5%)
→ Secured	5,439	1%	11%
→ Unsecured	2,025	(15%)	(31%)
Microfinance	4,738	21%	40%
<b>Core Segments (A)</b>	<b>39,790</b>	<b>6%</b>	<b>21%</b>
Capital Market Finance	663	14%	47%
Construction & Real Estate	4,235	(2%)	(10%)
<b>Non-core Segments (B)</b>	<b>4,898</b>	<b>0%</b>	<b>(5%)</b>
<b>Loan AUM (A+B)</b>	<b>44,688</b>	<b>6%</b>	<b>18%</b>

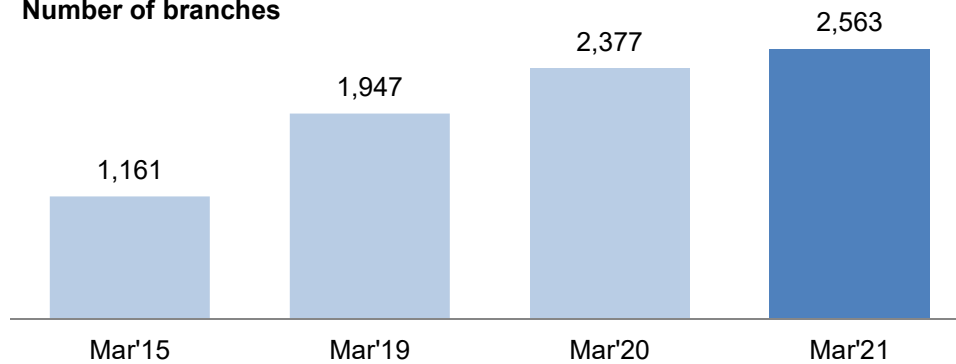
- Small ticket retail loans accounted for 90% of total loan AUM.
- Loan assets growth is primarily driven by core retail products identified for growth, namely gold loans, microfinance loans and affordable home loans.
- Disbursements for all core products, except business loan, have reached or surpassed pre Covid levels.
- Construction & real estate Finance has declined to about 10% of Loan AUM.

# Loans sourced through own network ..

Over 85% of branches are in Tier 2 and Tier 3 locations

Wide spread network across 25 states and over 600 locations, with over 19000 employees

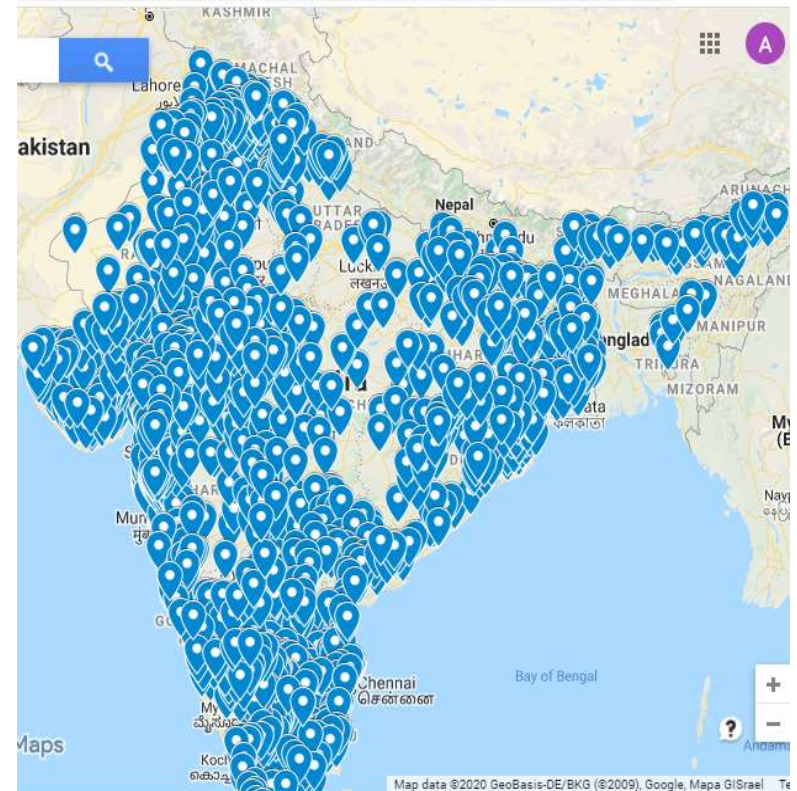
Number of branches



During the quarter Q4FY21, we added:

**124** branches

**1,742** employees



Branches are strategically located in business districts in small towns/cities offering a significant opportunity for IIFL Finance to capture the credit market in these locations

**I. Q3FY21 Financial performance**

**II. Business segments review**

i. Overview and mix

**ii. Home loan**

iii. Business loan

iv. Gold loan

v. Microfinance

vi. Update on commercial & real estate

**III. Corporate and others**

# Home loans – industry overview



- Rising demand for housing in tier-II-III cities is expected to result into surge in construction which will increase the focus of financiers on urban areas.
- Rise in GDP per capita ('000), from 72 in FY12 to 152 in FY20, majorly contributed by private final consumption expenditure indicates growth in housing affordability of the people

**Indian Mortgage market is expected to be INR 36.9 Trillion by Mar 2023<sup>^</sup>**



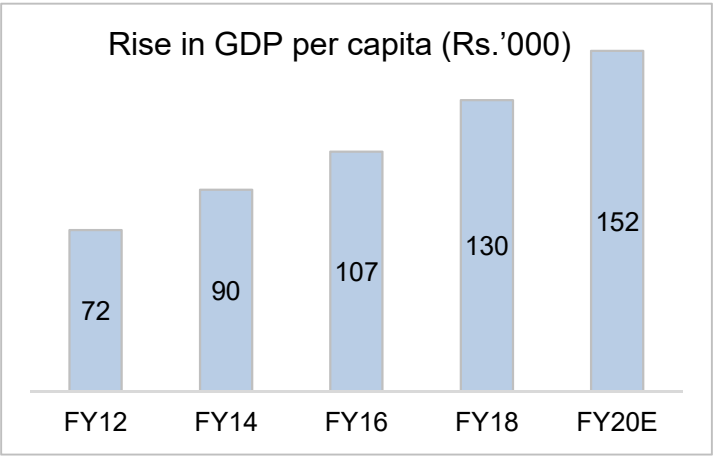
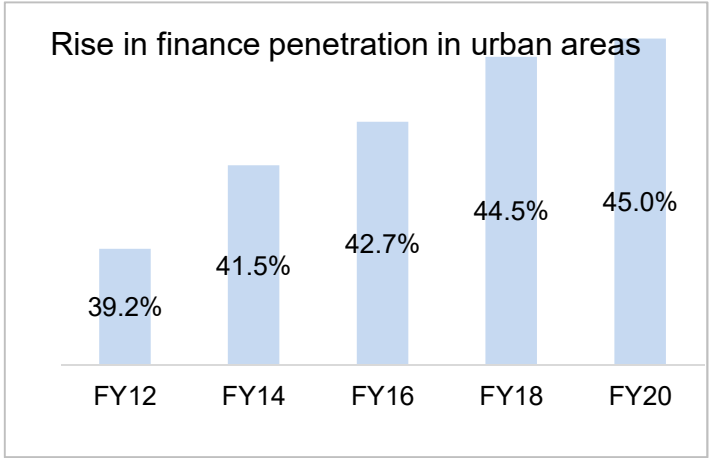
Mortgage Market In India (Dec 20)



Total Loans of HFCs (Dec 20)

**Affordable HFC Growth - 8% (From March 20 till Dec 20)**

**Growth drivers\***



\*Source: CRISIL NBFC Report 2020    <sup>^</sup>Source : ICRA Indian Mortgage Finance Market update for Aug 20 and for March 21

# Home loans – product overview

**Product offering**

- Affordable home loan
- Non-metro housing loan
- For home purchase, home renovation, home construction and plot purchase

**Customer segments**

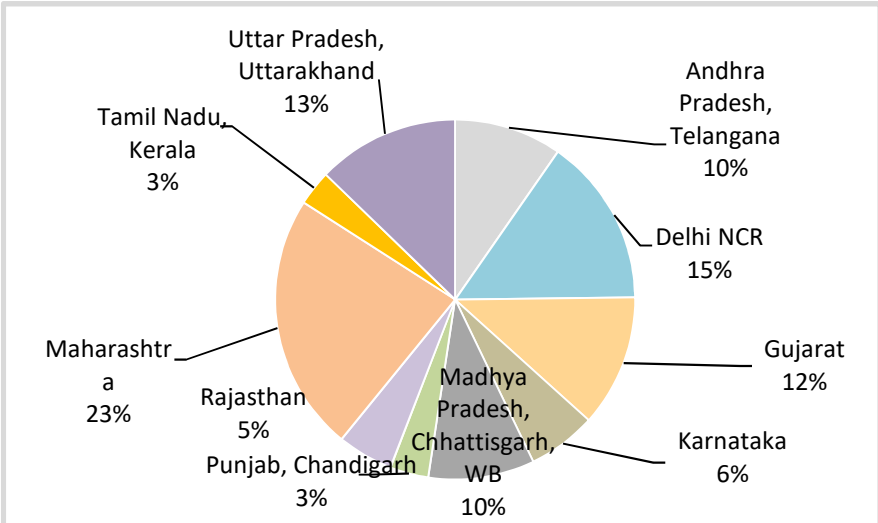
- Target segment is salaried and self –employed profile
- Primary focus is on first time home buyers

<b>AUM</b> ₹ 14,439 Crore	<b>Gross /Net NPA*</b> 1.5% / 1.0%	<b>Onboarding Average Ticket Size</b> ₹ 16 Lakhs	<b>LTV</b> 71%	<b>Tenor up to 20 years</b>	<b>99% Collection Efficiency (Q4 FY'21)</b>
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## Key differentiators and controls

- ✓ Primary focus on **affordable** and non-metro customers. 94% of home loans were disbursed to customers under PSL category
- ✓ Business strategy aligned with government mission of “Housing for All “ through **CLSS subsidy**. Benefit of ₹ 1,026+ Cr has been given to over 43,000+ customers
- ✓ **100% home loans** are on-boarded and decisioned through **digital platform** thereby reducing operating cost and credit cost
- ✓ **Asset light model**. 32% of the home loan book has been securitized. Multiple tie-ups done for co-lending.
- ✓ **Sustainable housing**

## Distribution of AUM as at March 31, 2021

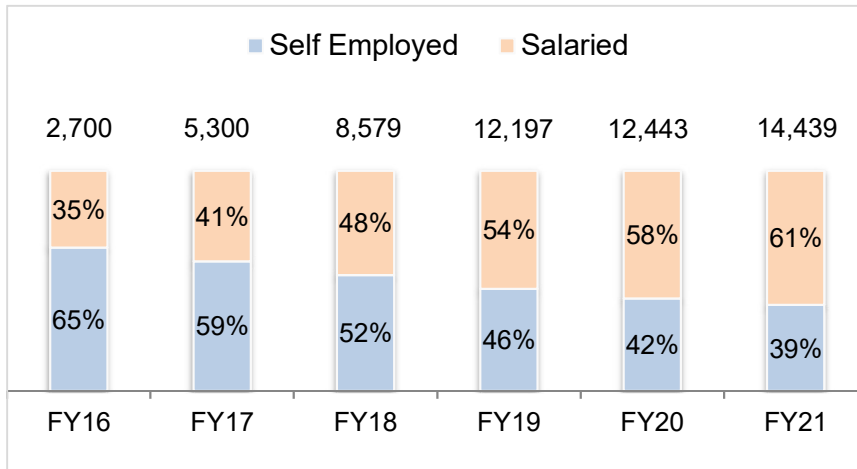


\*Gross and net NPA are given on loan book. On AUM basis it is 1.27% / 0.96%

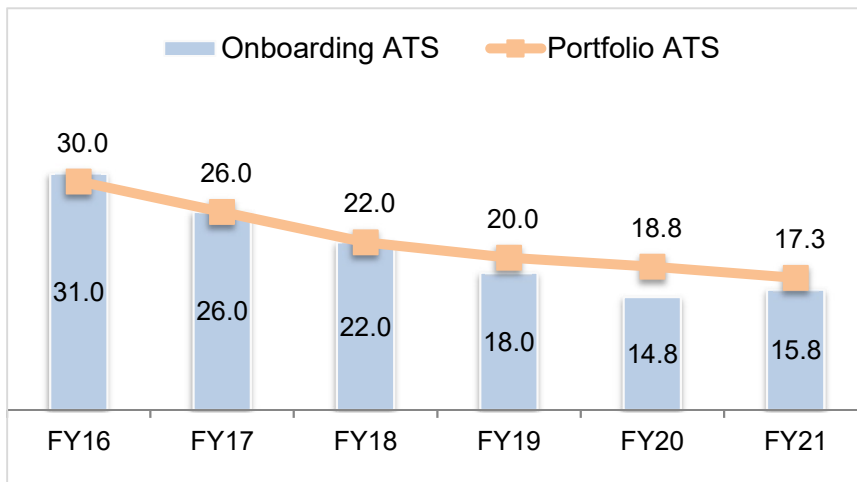


# Home loans – financial overview

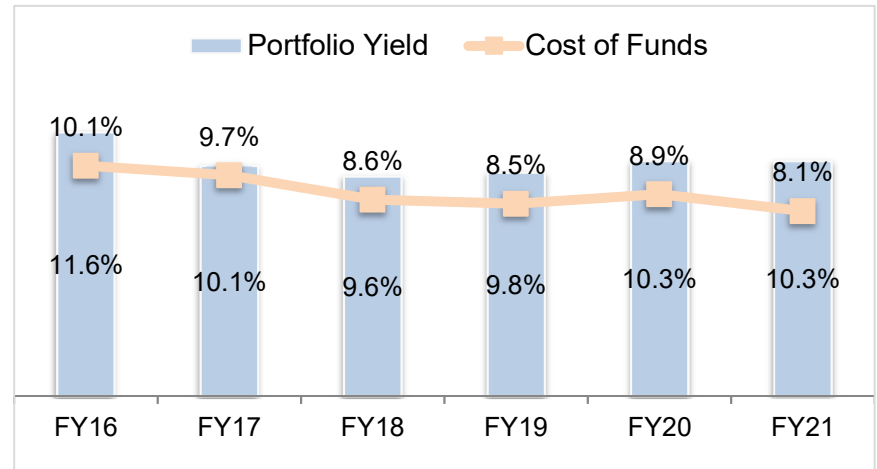
**Assets Under Management (₹ Crore)**



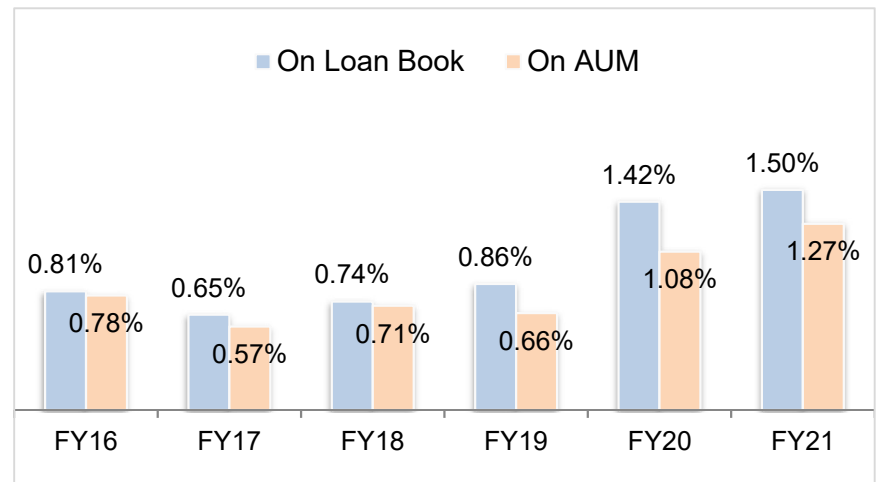
**Average Ticket Size (₹ Lakhs)**



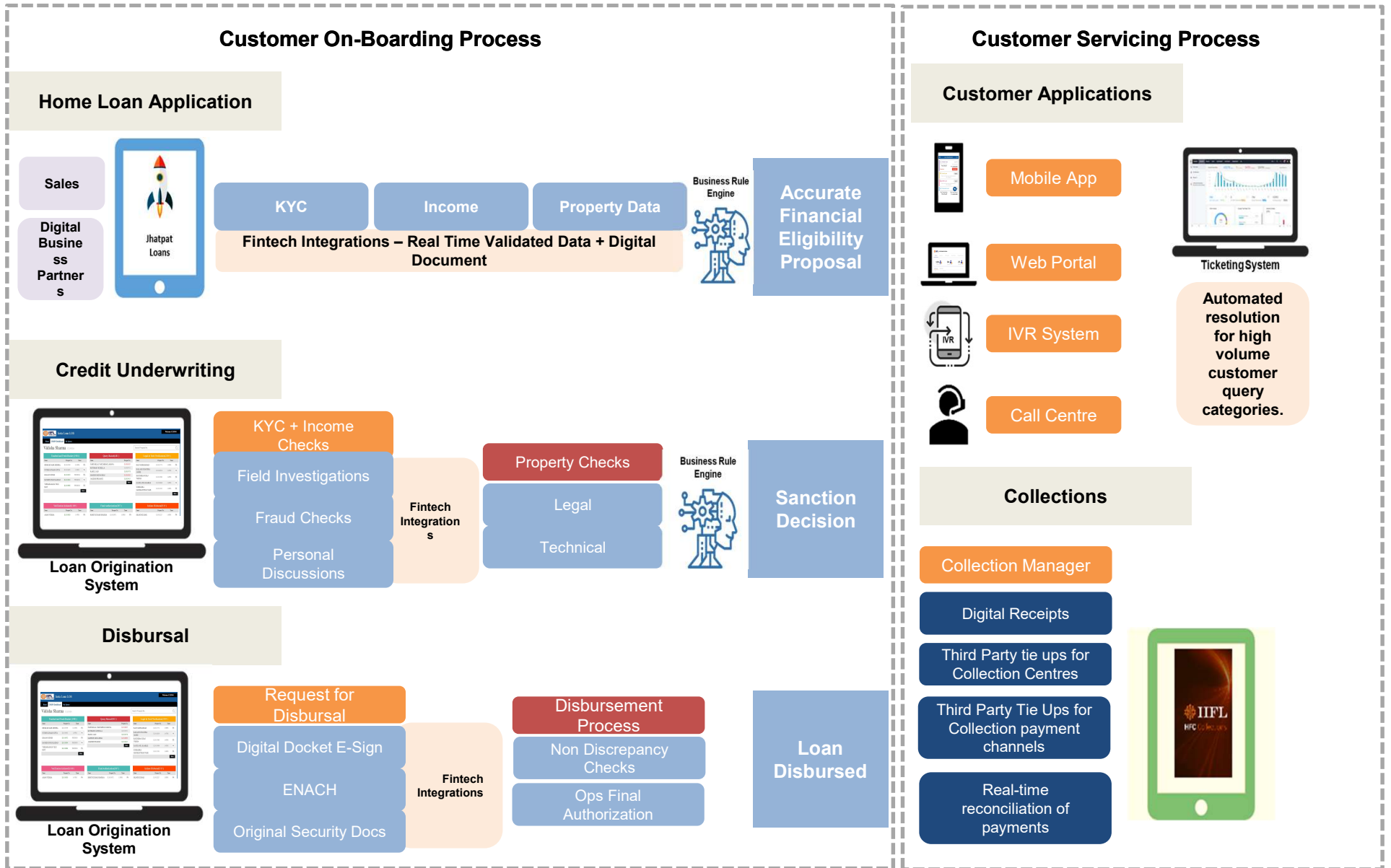
**Portfolio Yield & Cost of Funds (%)**



**Gross NPAs (%)**

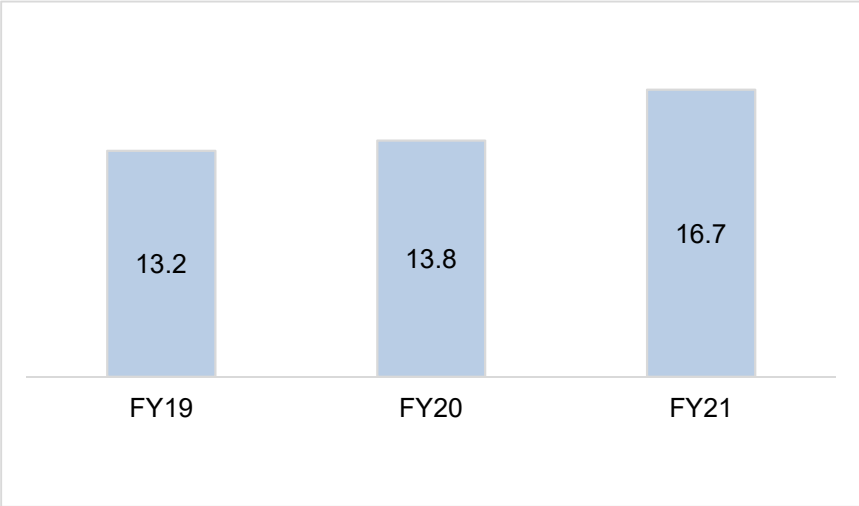


# Home loans- Digital Ecosystem

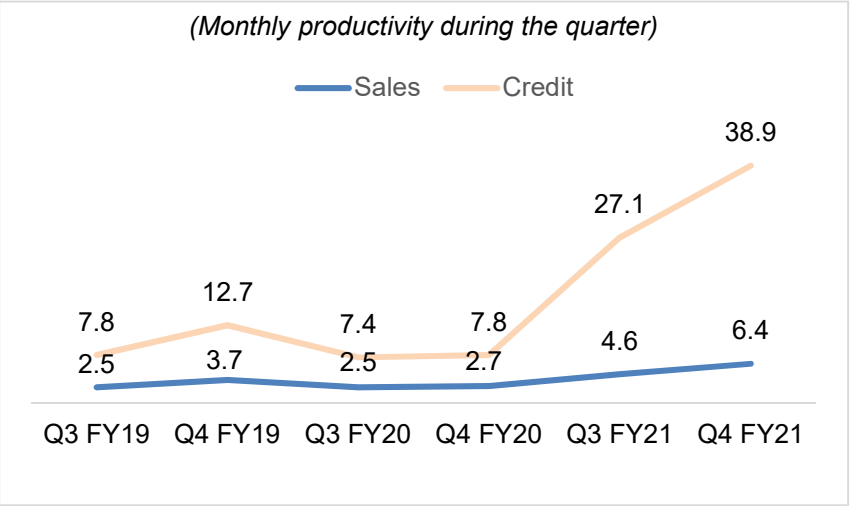


# Impact of Technology

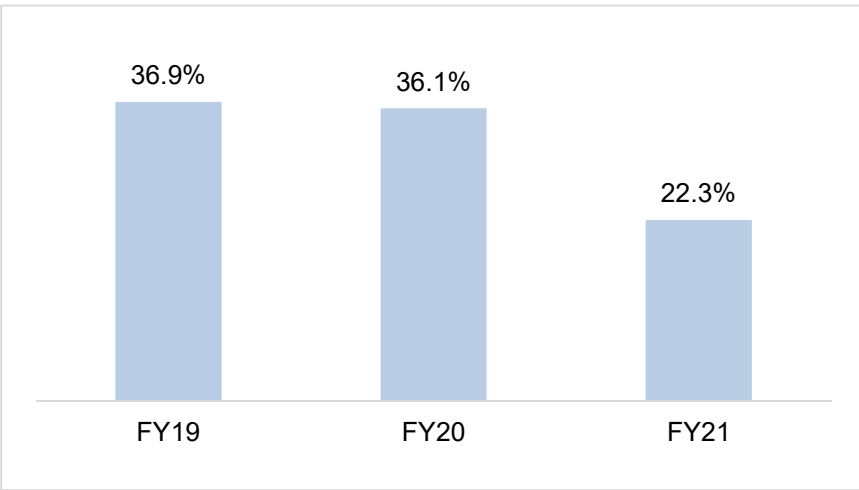
**AUM per employee (₹ Crore)**



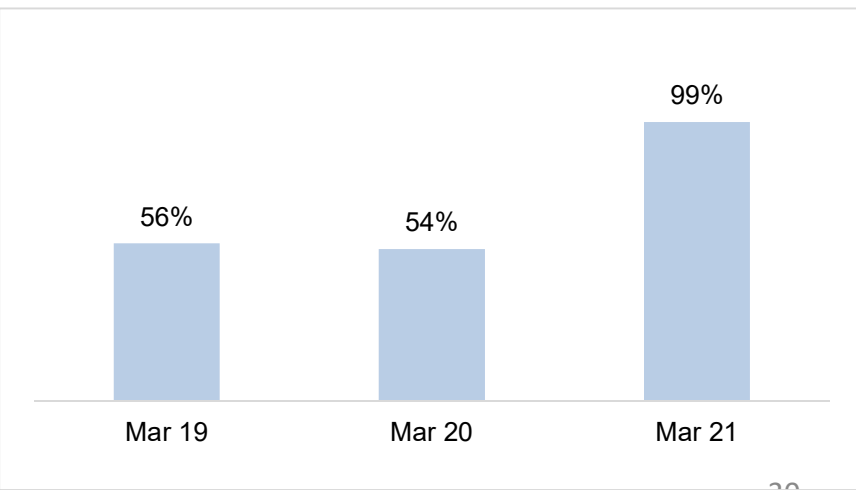
**Disbursals (units) per sales and credit employee**



**Cost to Income**

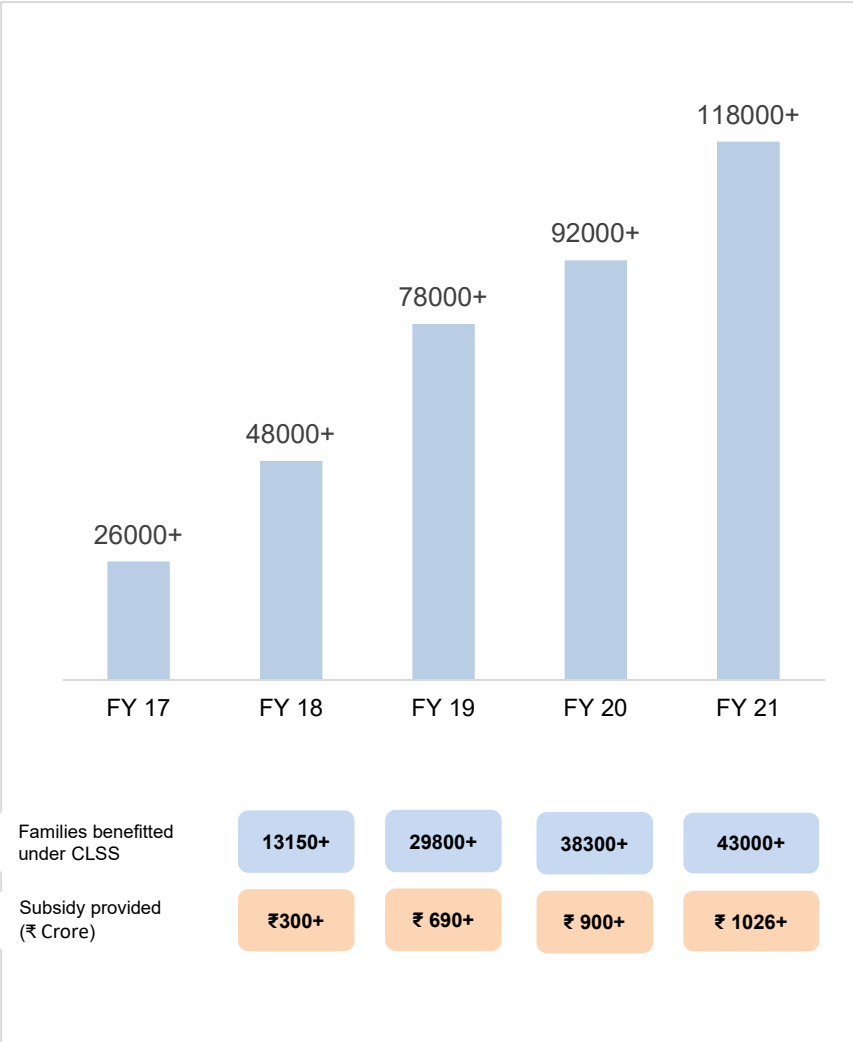


**Digital Onboarding**

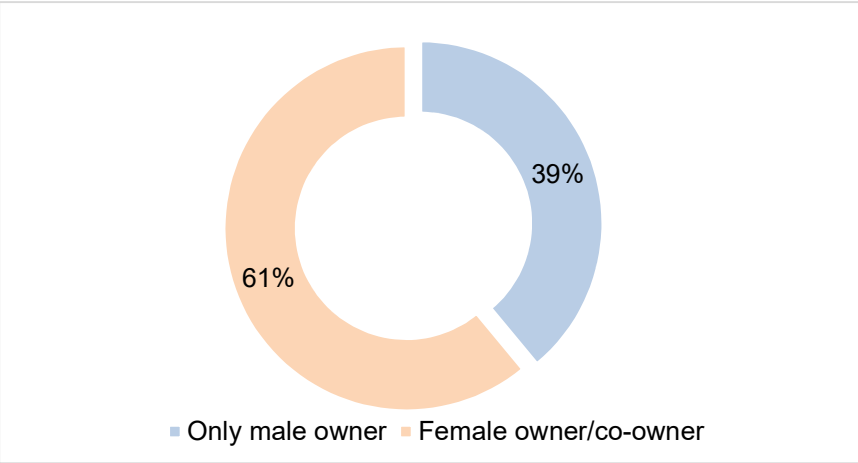


# Home loan: Aiming for inclusive growth

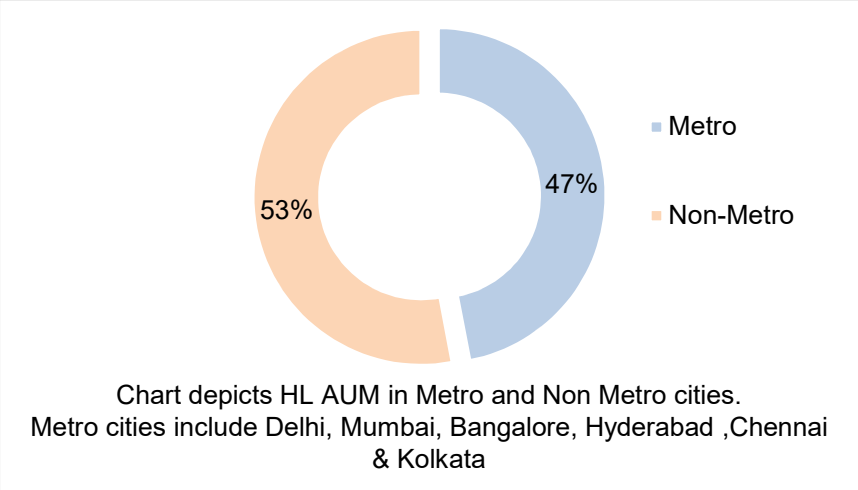
## First time home buyers (Since inception)



## Gender Equality



## Reach



# IIFL HFL contribution to Environment Sustainability- Green affordable housing impact by green value partners

- Pioneered Green Building concept in partnership with housing developers through "**Kutumb**" platform
- It provides industry experts and housing developers, a platform to promote sustainable infrastructure. The benefits of Green buildings are - with usage of sustainable raw materials, green buildings help protect biodiversity and ecosystem. It further allows reduced carbon footprint, cost efficient structures and better health of residents.



**Total number of units funded by IIFL Home Loans (IGBC & GRIHA certified)**  
**4,400+**

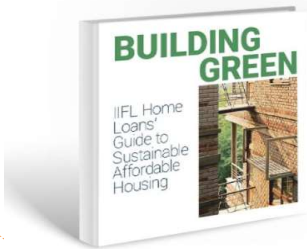
**Target Impact Through Kutumb (March 2023):**

<b>200</b>	<b>~54,00,000</b>	<b>60,000</b>
<b>RESIDENTIAL PROJECTS</b>	<b>SQUARE METERS</b>	<b>UNITS CERTIFIED</b>

# Home loans – updates for the quarter

## Launch of Green Building Handbook

The main objective of launching the green building handbook is to design and built homes that are comfortable and healthy and **cause minimum harm to the environment**. The Green Building Handbook will be useful for:



- **The Developers, Architects, Construction Engineers**
  - In improving the usual ways of designing and building the homes to make them green.
  - To provide a simple way for all those in-charge of the processes of design and construction to have a common and clear understanding of goals and methods
- **The Homeowners**
  - To guide them to understand the technical aspects of **GREEN HOMES**

## Awards & Accolades Achieved by Home Loans



**Financial Inclusion Initiative of the Year** by CMO Asia



**Best BFSI Brands 2021** by Economic Times



**Green Brand of the year (eKutumb)** by IAA Olive Crown Award



**Housing Finance Firm of the Year** by Global Real Estate Congress



I. Q4FY21 Financial performance

II. Business segments review

i. Overview and mix

ii. Home loan

iii. Business loan

iv. Gold loan

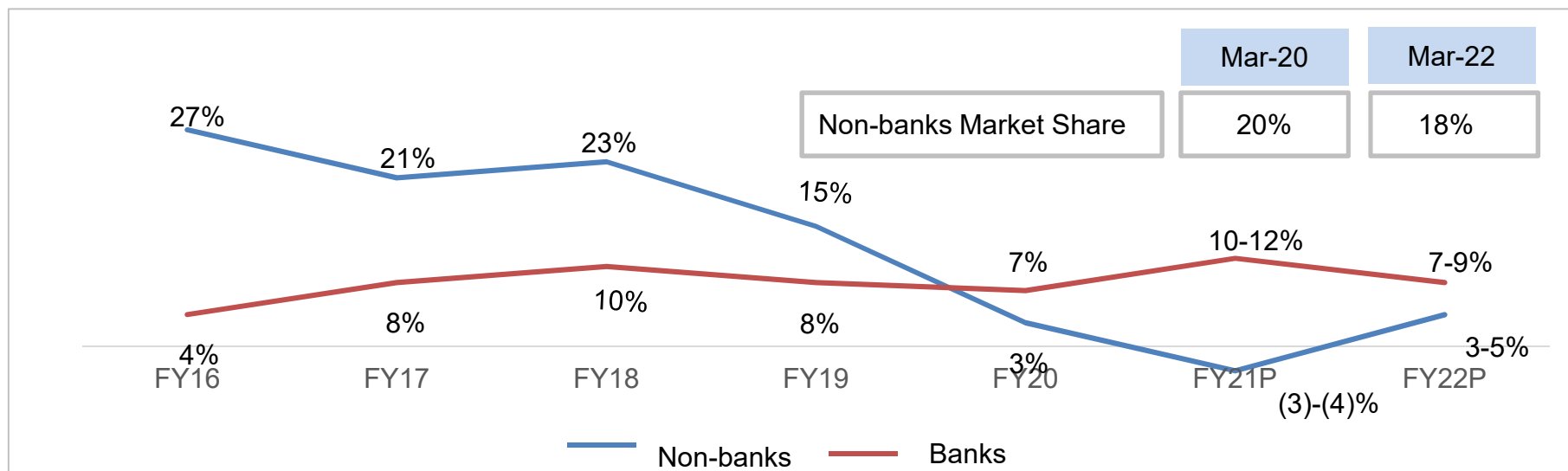
v. Microfinance

vi. Commercial & real estate

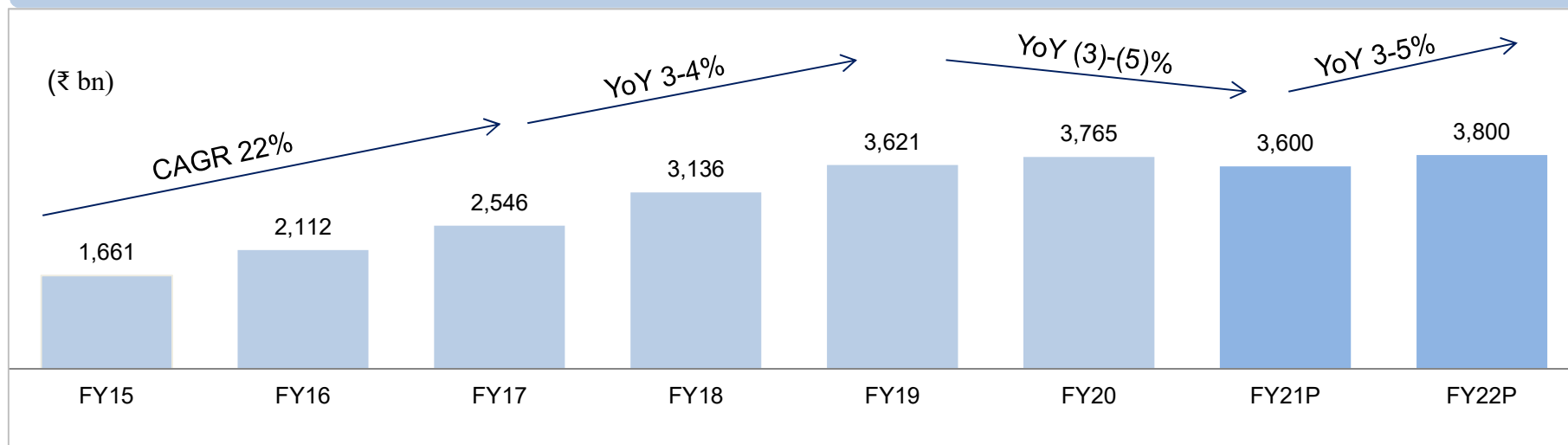
III. Corporate and others

# Business loans – industry overview

Micro segment: Biggest beneficiary of fresh disburseals supported by ECLGS



## Non-bank MSME credit to pick up gradually as the economy revives





# Business loans – product overview

**Product offering**

- For business loans backed by cash flows
- Collateral must for loans of more than ₹ 50 Lakh; LTV up to 70%

**Customer segments**

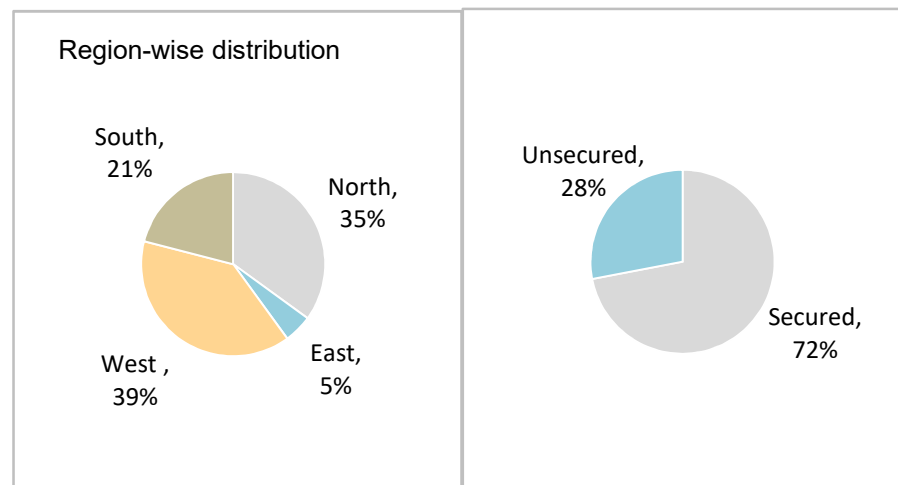
- MSME customers having established business performance
- Lending to manufacturing, trading and service sectors for working capital and business expansion
- 64% of unsecured MSME portfolio covered through CGTMSE guarantee scheme

<b>AUM</b> ₹ 7,464 Crore	<b>Gross/Net NPA*</b> 5.7% / 2.0%	<b>On boarding Average Ticket Size</b> ₹ 15 Lakh	<b>Tenor</b> Upto 12 years	<b>88% Collection Efficiency (Q4 FY'21)</b>
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## Key differentiators and controls

- ✓ Varied products – small ticket Insta loans, cash flow backed business loans and Loans against Property
- ✓ Focus on balancing prudent credit underwriting with instant in-principal decisioning and automated disbursements based on analytical scorecards
- ✓ Strong collections and portfolio monitoring based on risk events and triggers
- ✓ 54% of MSME unsecured loans are less than ₹ 10 lakh ATS

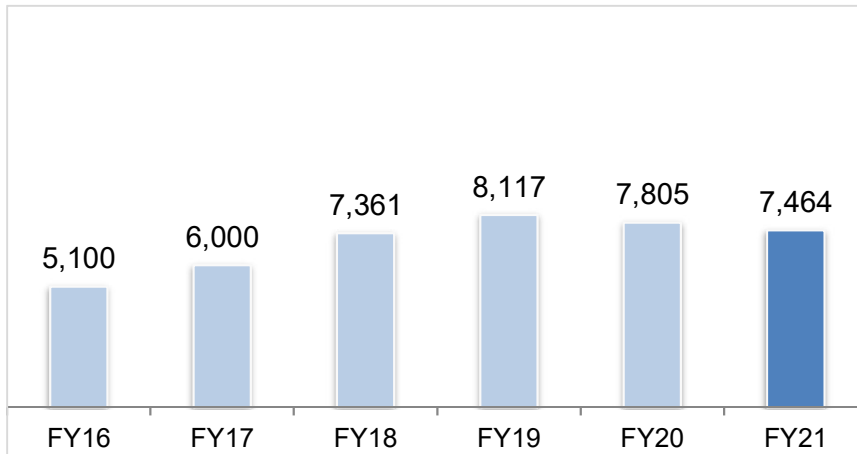
## Distribution of AUM as at March 31, 2021



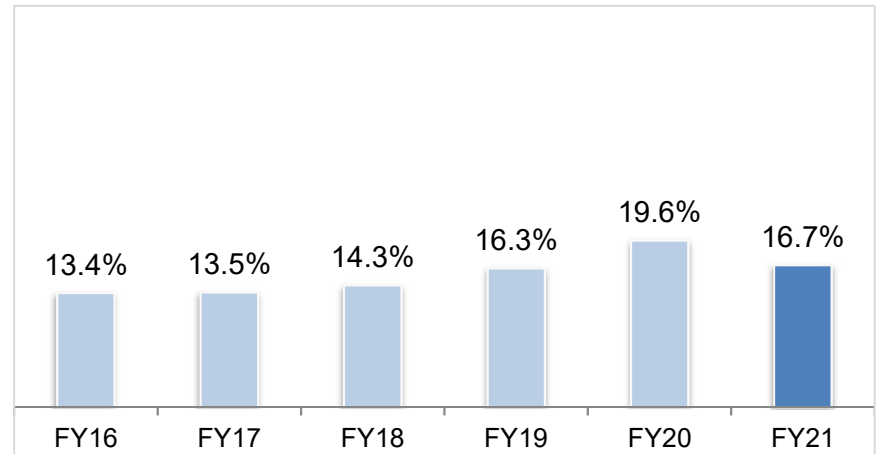
\*Excluding discontinued HCF portfolio

# Business loans – financial overview

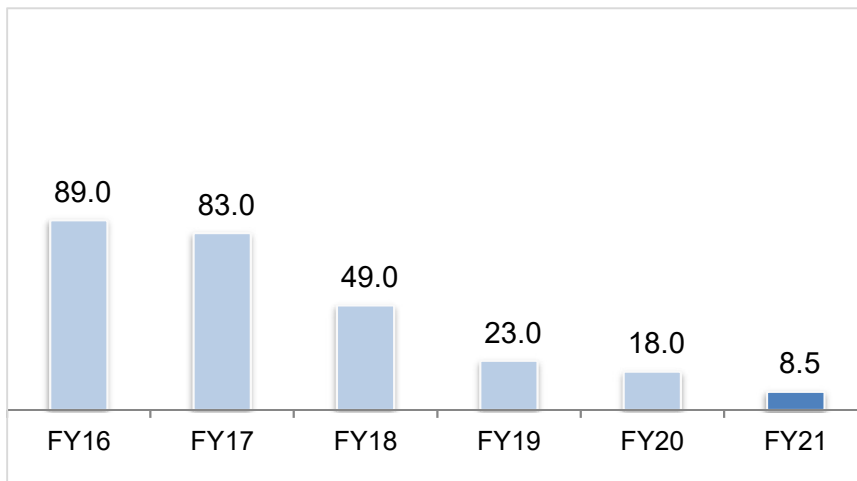
**Assets Under Management (₹ Crore)**



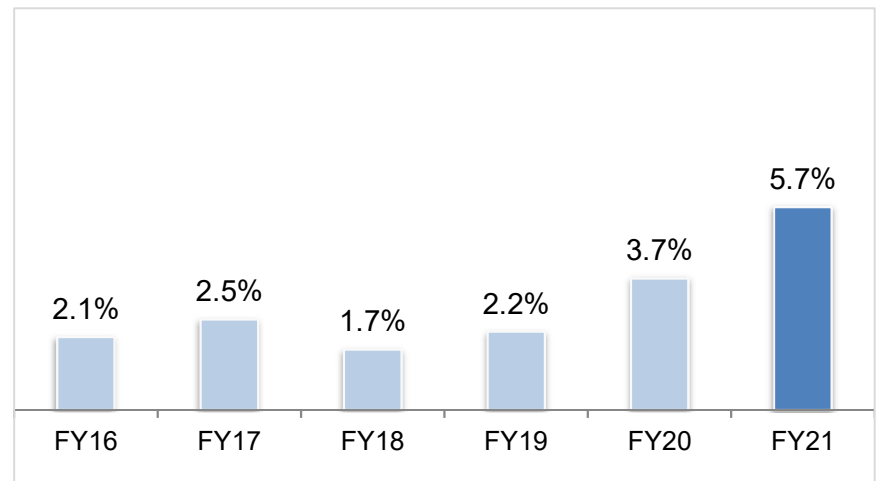
**Boarding Yield (%)**



**Onboarding Average Ticket Size (₹ Lakhs)**



**Gross NPAs (%)**

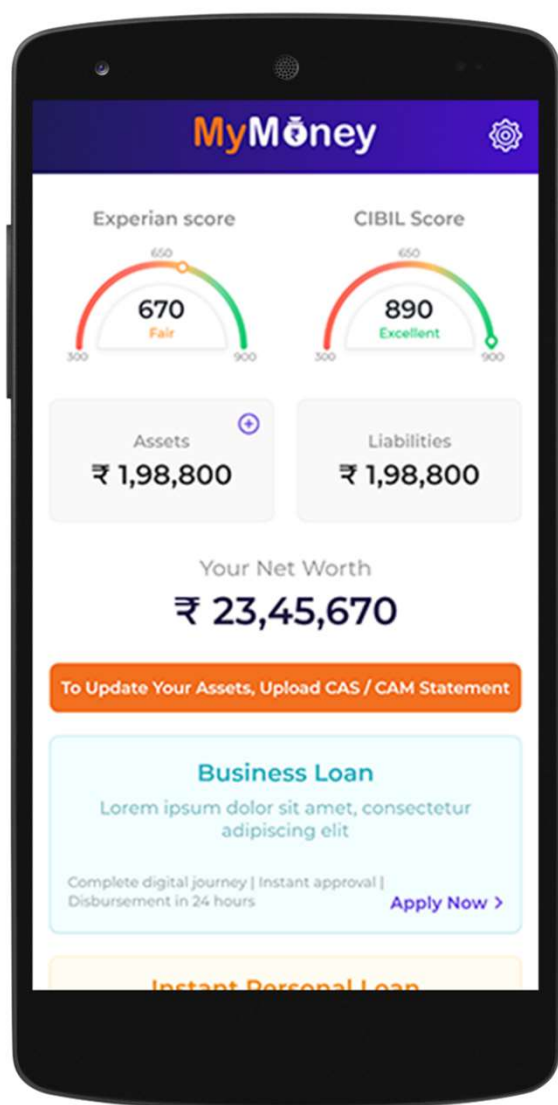


GNPA excludes discontinued HCF portfolio

# My Money App

## App for paperless instant unsecured business loans

– Managing money in a simple and transparent way



### Key features

#### Cibil Score Check

- Get your CIBIL score for FREE in just 2 minutes
- Detailed analysis of your credit profile
- Monitor your credit profile
- Get best loan offers

#### Instant Personal Loan

- Loans ranging from ₹5000 to ₹2,00,000
- 100% online loan application process
- Active interest rates depending on your risk profile & tenure
- Get rewarded with a higher loan on successful repayment

#### Spend Analyser

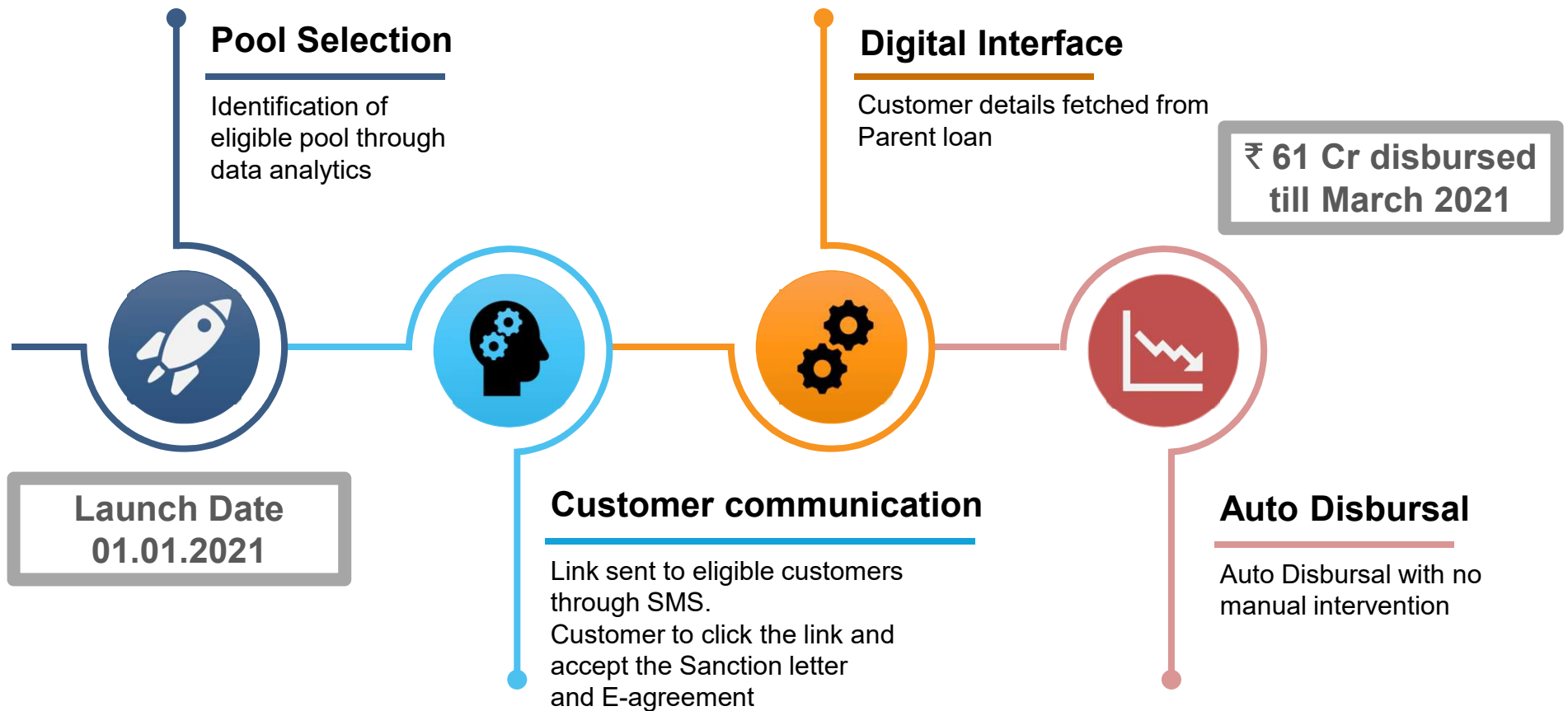
- Create your own budget
- Helps you analyse your investment
- Easy to understand with attractive graphical formats

#### Instant Business Loan








- Loans ranging from ₹[ ] to [ ]
- 100% online loan application process
- Active interest rates depending on your risk profile & tenure
- Get rewarded with a higher loan on successful repayment

# Secured business loans: Digital up selling for quality customer retention

A complete paperless journey with no human touch points



## Partnership with Fintech's

	E-signing
	Enhancing Customer Experience
	Using GST data for under-writing
	Locational Intelligence Platform
	Improving digital Collections
	Enhancing Collection Platform
	Co-branded prepaid card – to be launched next year



IIFL Finance got listed on CredAll website as a lender which would help it to be a part of the Open Credit Enablement Network (OCEN).

**I. Q4FY21 Financial performance**

**II. Business segments review**

i. Overview and mix

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# Gold loans – industry overview



**25,000 tonnes**  
of gold is held by Indian  
Households  
(65% in Rural India)



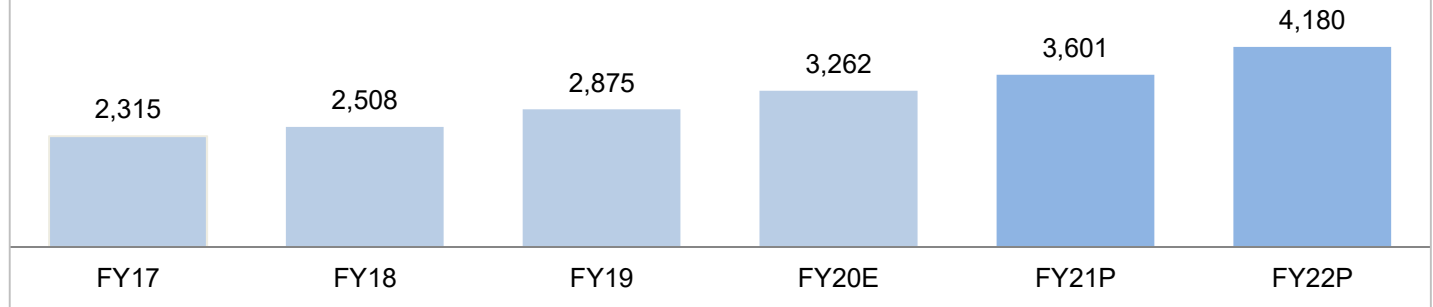
**47%**  
of total gold globally is in  
the form of Jewellery



**1,97,576 tonnes**  
of gold mined world over  
since the beginning of  
civilisation (2019 estimate)

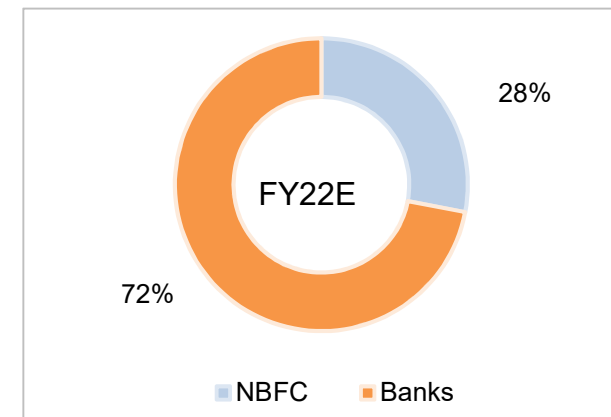
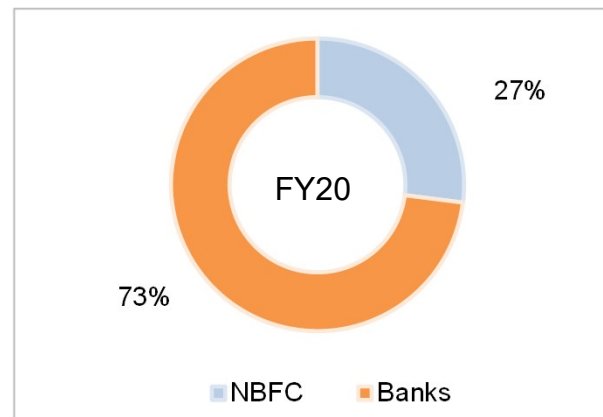
## Industry Gold Loans – Organized Market

(₹ bn)



- Gold loans expected to growth at a higher rate amongst all asset classes

## NBFC Market Share in Gold Loans is expected to increase



# Gold loans – product overview

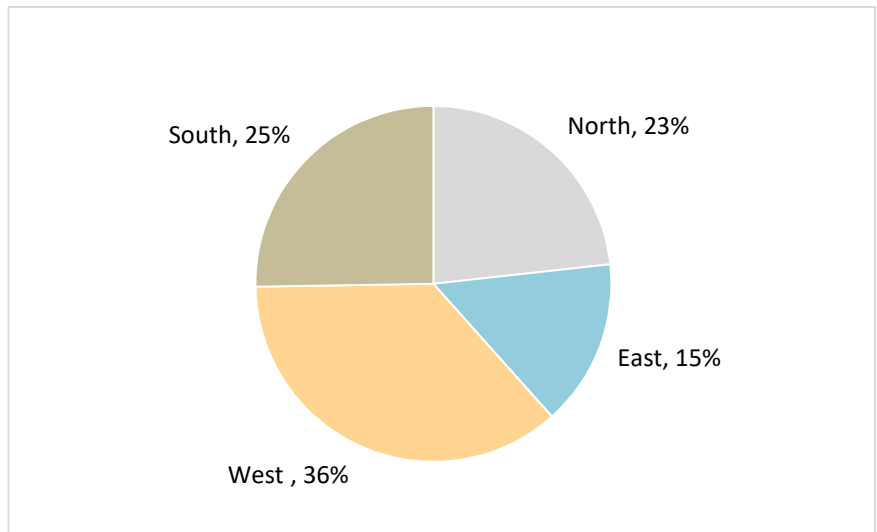
<b>Product offering</b>	<ul style="list-style-type: none"> <li>Loan against jewellery provided for personal &amp; business use;</li> <li>On-boarding LTV ~ 71%</li> </ul>
<b>Customer segments</b>	<ul style="list-style-type: none"> <li>Salaried, self-employed and MSME businesses</li> <li>70% are repeat customers</li> </ul>

<b>AUM</b> ₹ 13,149 Crore	<b>Gross/Net NPA</b> 0.6% / 0.5%	<b>Onboarding Average Ticket Size</b> ₹ 0.7 Lakhs	<b>Tenor</b> ~1 year	<b>101% Collection Efficiency (Q4 FY21)</b>
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## Key differentiators and controls

- ✓ Sourcing through sales executives in 600+ cities across 25 states
- ✓ In-house loan origination tablet application equipped to screen customers for earlier defaults, frauds and negative customer lists
- ✓ Strong emphasis on collections and resolution resulting in negligible losses
- ✓ Launched digital gold loan – for top-up and online renewal of gold loans
- ✓ Auction to book ratio in Q4FY21 is 1.8%

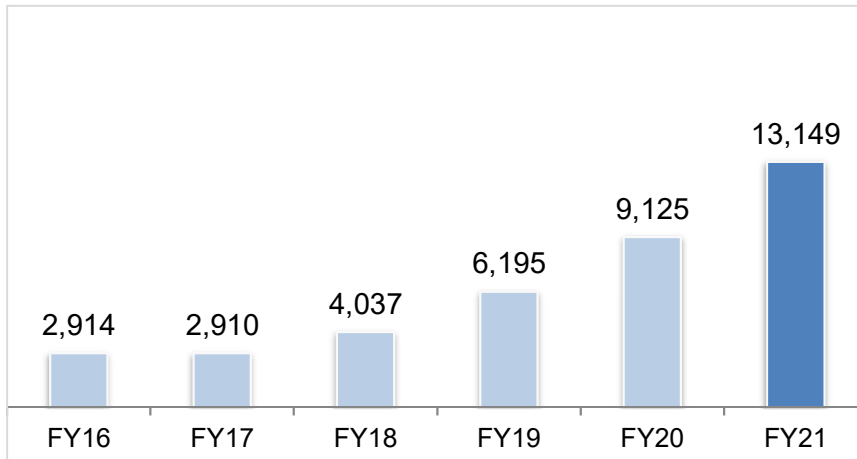
## Distribution of AUM as at March 31, 2021



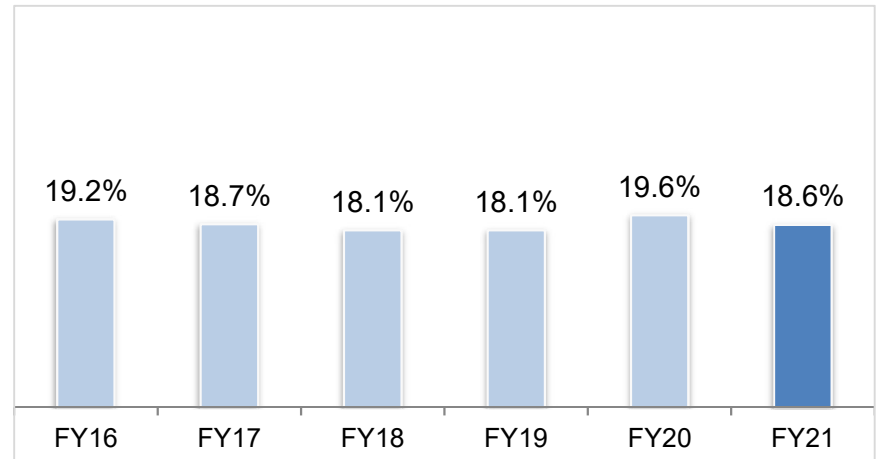


# Gold loans – financial overview

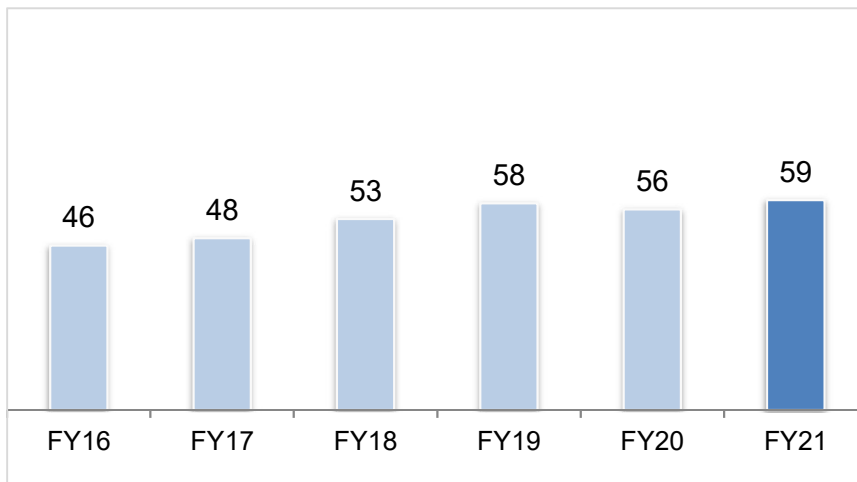
**Assets Under Management (₹ Crore)**



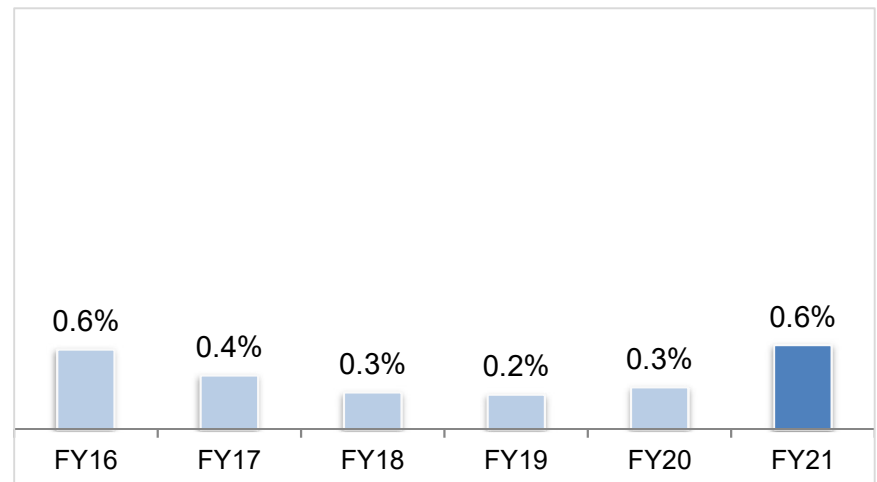
**Boarding Yield (%)**



**Onboarding Average Ticket Size (₹ '000s)**



**Gross NPAs (%)**



# Gold Loan Home Delivered.. Product being launched



**Customer applies for Gold Loan via app, call or Website**



**Executive visits customer's doorstep to appraise gold**



**Gold valued and loan disbursed directly into bank account**



**Gold kept in designated Vault**

## Central Vigilance Team & Real Time Monitoring

Central team monitor every transaction on real time basis

## Doorstep Verification

KYC of address of place of gold loan disbursement deters fraudulent attempt

## Completely Cashless Process

Wire Transfer avoid fraud & establish clear digital money trail

## Extensive BGC, CRC

IIFL employees appraisers with clean Background Check and Criminal Record Check

# Partnership with web aggregators for Gold loan

## Live Partnerships



GOLDUNO



FINO



Realme Paysa



eJOHRI



API integration in process for myloanskart.in

# Gold loan: Supporting small ticket borrowers



Gold loans are essentially small-ticket business loans

**65%** of gold loan are of less than ₹ 50,000 value

**83%** of the branches are located in tier II, III cities and rural areas

**69%** of loans given to small businesses

**8%** of loans is for agricultural purposes

Digital top-up, renewal and doorstep facility for convenience of borrowers

Instant hassle free loans ensure easy access to credit for underserved segments

**I. Q4FY21 Financial performance**

**II. Business segments review**

i. Overview and mix

ii. Home loan

iii. Business loan

iv. Gold loan

**v. Microfinance**

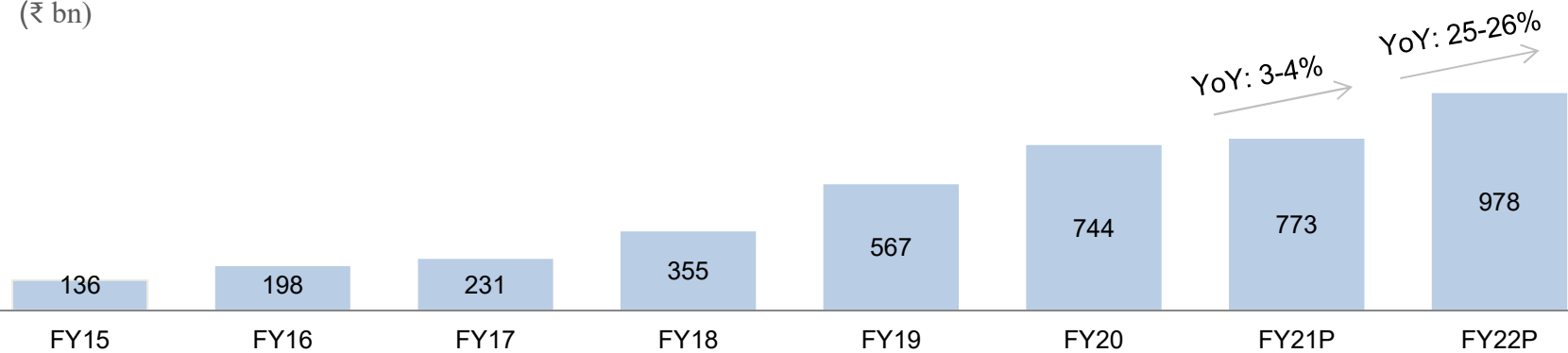
vi. Update on commercial & real estate

**III. Corporate and others**

# Microfinance – industry overview

Overall MFI to grow by 25-26% in FY22

(₹ bn)



1. Growth for the FY22 is projected at 25-26%
2. Microfinance borrowers highly depend on the source of credit for their daily livelihood, they have started making payment thus increasing the overall collection efficiency.
3. Collection efficiency post December 2020 is expected to be > 90%

# Microfinance – product overview

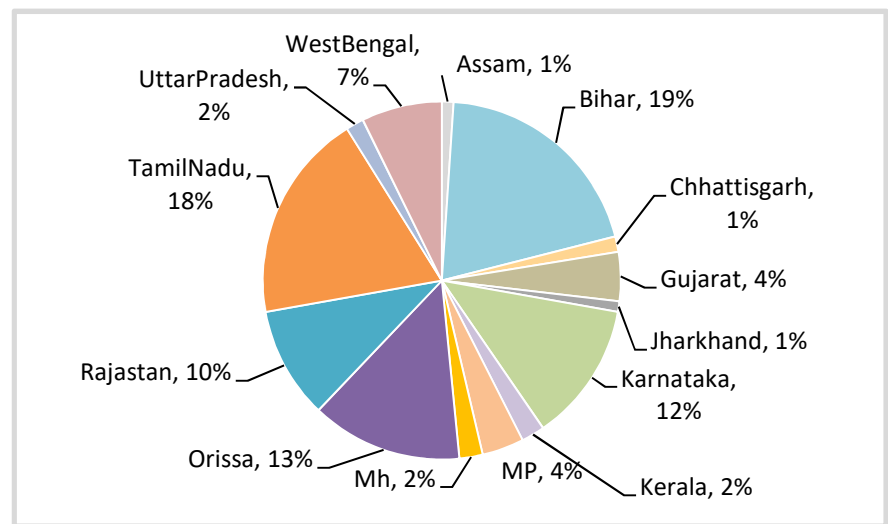
<b>Product offering</b>	<ul style="list-style-type: none"> <li>Small-ticket loans for purpose of income generation activities</li> </ul>
<b>Customer segments</b>	<ul style="list-style-type: none"> <li>Target segment is rural and semi-urban self-employed women formed into joint liability groups</li> </ul>

<b>AUM</b> ₹ 4,738 Crore	<b>Gross/Net NPAs</b> 1.8% / 0.0 %	<b>States</b> 17	<b>Total Customers</b> 16.2 Lakh	<b>Tenor</b> ~2 years	<b>94% Collection Efficiency</b> (Q4 FY'21)
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## Key differentiators and controls

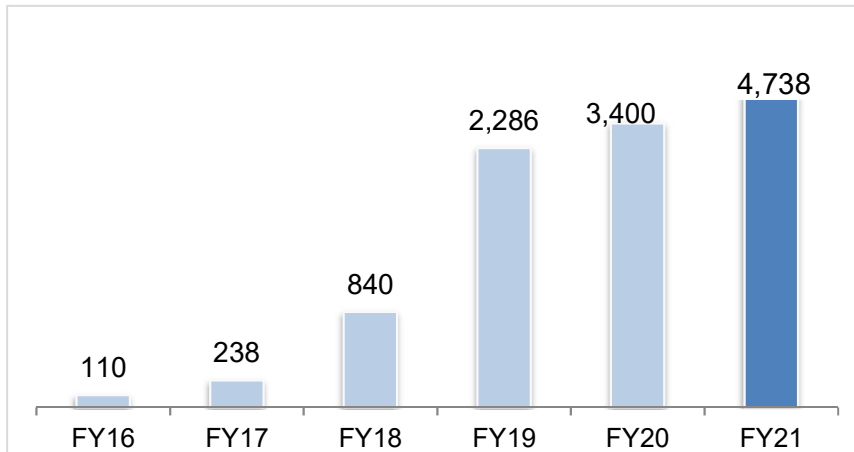
- ✓ Extensive presence in 17 states, 257 districts
- ✓ Strong emphasis on training and awareness of all customers detailing end use of funds, timely repayment and emphasis on joint liability
- ✓ Customer base likely to graduate to larger ticket-sized loans, like gold loans and affordable housing loans
- ✓ 100% credit-linked insurance coverage

## Distribution of AUM as at March 31, 2021

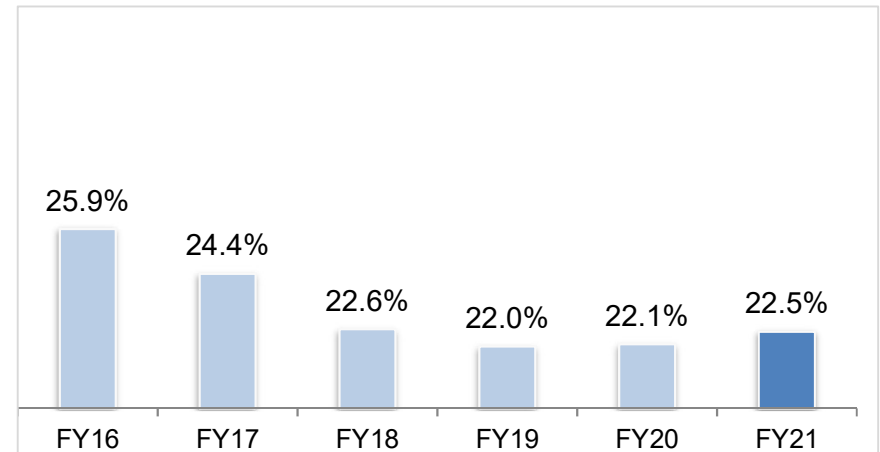


# Microfinance – financial overview

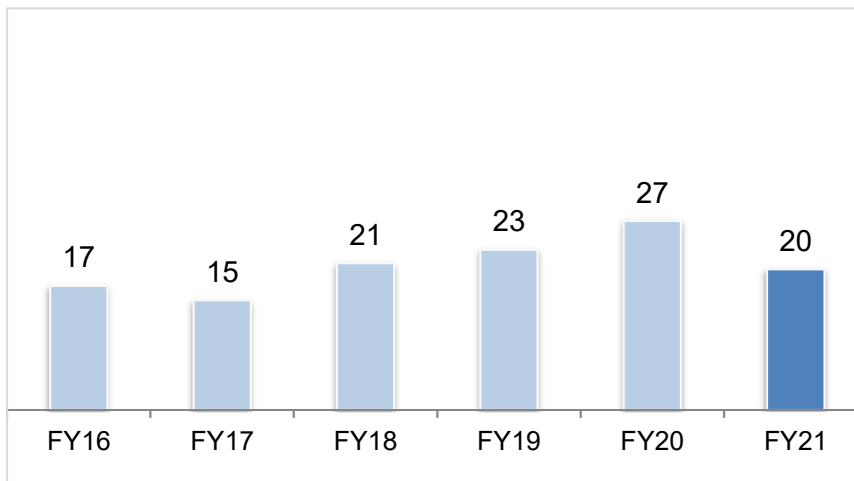
**Assets Under Management (₹ Crore)**



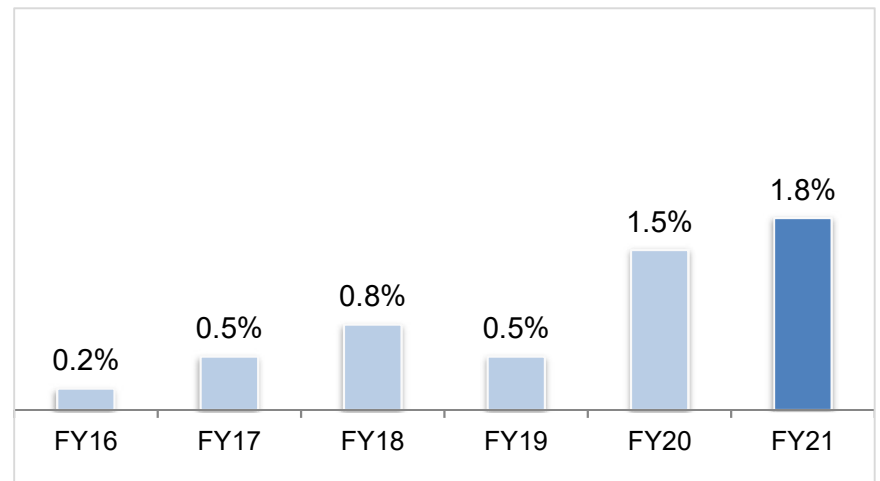
**Boarding Yield (%)**



**Onboarding Average Ticket Size (₹ '000s)**



**Gross NPAs (%)**





# Microfinance & Retail business loans



Microfinance & Retail business loans are for income generating activities

**88%** of these benefited customers stay in the **rural area** of the country

**16.2 lakhs+** families benefited in **17 states** with financial intervention

**10,000+** of dairy farmers supported through **9 cattle health centres** in **4 States**

Supports **self-employed women** in under-served rural areas

**I. Q4FY21 Financial performance**

**II. Business segments review**

i. Overview and mix

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**III. Corporate and others**

### Transfer of real estate credit assets to an Alternate Investment Fund (AIF)

IIFL Finance is in the process of transferring substantial part of its Construction & Real Estate (CRE) loan assets that are in the form of non-convertible debentures to an Alternative Investment Fund. IIFL Finance will continue to own at least a third of the AIF's units. The AIF has a target fund size of INR 3600 crores and has signed a Contribution Agreement with Credit Opportunities III PTE. Ltd, a fund managed by Ares SSG Capital Management, committing a contribution of upto ₹1,200 cr towards units in the AIF. The first tranche of loan assets is expected to be sold to the AIF in a week and remaining loan assets in next few weeks, as documentation and diligence get completed.

The capital released by the above transaction, will strengthen IIFL Finance balance sheet and help it focus sharply on retail lending, in line with its strategy.

### Update on CRE projects

The analysis presented in the ensuing slides, is based on stage of project completion, target income segment of end users, geographical distribution of funded projects and developer track record; covers 48 projects, with total principal outstanding of ₹ 3,614 Cr as at Q4FY21. It accounts for 85% of IIFL CRE credit exposure The balance 15% of CRE book is represented by very small projects.

## 93% of finance is for residential projects, and 76% of projects are in advanced stages of completion

Stage	No. of projects	POS as at 31 Mar	% to total
<b>Residential</b>	<b>45</b>	<b>3,369</b>	<b>93%</b>
Land stage	1	76	2%
Approval pending	0	-	0%
Construction in progress	36	3,029	84%
<i>Early stage (Upto 25%)</i>	8	533	15%
<i>Intermediate stage (25-75%)</i>	18	1,978	55%
<i>Near completion (&gt; 75%)</i>	10	518	14%
<b>Completed</b>	<b>8</b>	<b>264</b>	<b>7%</b>
<b>Commercial / Logistics</b>	<b>3</b>	<b>245</b>	<b>7%</b>
<b>Total</b>	<b>48</b>	<b>3,614</b>	<b>100%</b>

### Stages of construction

- 76% of funded projects are in advanced stages of completion or are already completed
- 15% of funded projects have commenced construction activities
- 2% of funded projects are at land stage
- Only 7% exposure to commercial / logistics sector
- No exposure to Lease Rental Discounting (LRD)

*Note: Classification in residential and commercial / logistics is basis predominant usage*

## Affordable residential projects contribute 75%



Figs in Cr	No. of projects	POS as at 31 Mar	% to total
<b>Residential</b>	<b>45</b>	<b>3,369</b>	<b>93%</b>
<i>Affordable</i>	36	2,715	75%
<i>Mid Income</i>	5	404	11%
<i>Premium</i>	4	250	7%
<b>Commercial</b>	<b>3</b>	<b>245</b>	<b>7%</b>
<b>Total</b>	<b>48</b>	<b>3,614</b>	<b>100%</b>

### What is the definition of Affordable Residential?

- Projects where unit sales realisation is less than 2 Cr in Mumbai, less than 1 Cr in Delhi, Bengaluru, Kolkata and 0.5 Cr in other non-metro cities
- Similarly Mid Income comprise projects where sales realisation are between 2 – 5 Cr in Mumbai, 1 – 3 Cr in metros and 0.5 Cr to 2 Cr in other cities.

Price psf	No. of projects	POS as at 31 Mar	% to total
<4000	17	513	14%
4 - 10k	14	673	19%
10 - 16k	1	342	9%
16 - 22k	9	1,530	42%
22 - 28k	2	204	6%
>28k	5	352	10%
<b>Total</b>	<b>48</b>	<b>3,614</b>	<b>100%</b>

### Key elements of the IIFL RE Corporate Loan Book

- Affordable residential projects contribute 75% of POS
- Mid Income projects contribute 11%
- Premium projects comprise 7% of POS. These projects are in the western suburbs of Mumbai where apartments are compact and prices are in the affordable range

# High velocity suburbs of Mumbai and Gurgaon have 58% of funded projects

Figs in Cr	No. of projects	POS as at 31 Mar	% to total
Mumbai	15	1,778	49%
Noida	2	400	11%
Gurgaon	9	330	9%
Delhi	2	313	9%
Pune	4	203	6%
Banglore	3	196	5%
Hyderabad	2	115	3%
Jaipur	3	102	3%
Bhiwandi, Thane	1	83	2%
Ghaziabad	2	40	1%
Greater Noida	1	24	1%
Chennai	1	18	0%
Lucknow	2	10	0.3%
Faridabad	1	2	0.1%
<b>Total</b>	<b>48</b>	<b>3,614</b>	<b>100%</b>



- Mumbai and Gurgaon contribute to 58% of funded projects
- Projects in Mumbai MMR are mainly north of Andheri and hence in affordable residential segment and not high income segment

# 93% of funded developers have more than 10 years of successful track record



## RE Experience of Developers

No. of years	No. of projects	POS as at 31 Mar	No. of Developers
5-9 yrs	5	244	5
10-14 yrs	10	488	5
15-19 yrs	6	502	7
20-24 yrs	7	953	9
25-30 yrs	7	841	9
>30 yrs	13	585	4
<b>Total</b>	<b>48</b>	<b>3,614</b>	<b>39</b>

## Relationship with IIFL

No. of years	No. of projects	POS as at 31 Mar	No. of Developers
1-3 yrs	7	207	6
4-6 yrs	25	2,480	21
7-9 yrs	16	927	12
<b>Total</b>	<b>48</b>	<b>3,614</b>	<b>39</b>

## Sft sold by Developer Group

Sft sold by Group	No. of projects	POS as at 31 Mar	No. of Developers
0-5 lacs	8	802	7
5-10 lacs	9	1,018	8
10-15 lacs	5	224	5
15-20 lacs	7	923	6
>20 lacs	19	646	13
<b>Total</b>	<b>48</b>	<b>3,614</b>	<b>39</b>

## Track record of Developers

- 93% of POS is funded to developers who have a successful track record of more than 10 years
- 78% of POS is funded to developers who have historically sold more than 5 lac sft
- 94% of POS is funded to developers who have been in touch with IIFL for more than 4 years

**I. Q3FY21 Financial performance**

**II. Business segments review**

**III. Corporate and others**



## Our continued support to employees and customers during Covid



Compassion for customers: Showing empathy with customers genuine problems, helping with reduction, waiver and flexible terms



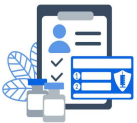
Free Vaccination announced for all employees on workplace in the event they choose to get vaccinated in private hospitals or centre



Paid leave for any employee who tests Covid positive for the entire duration of absence from Work



Working to arrange vaccination camps for all employees in Mumbai and Delhi in tie ups with hospitals at office locations



24/7 Covid War room hotline shared with all employees on Workplace for hospital admission support and sourcing of beds/ICU's and vendor directory support



Ran the Karuna Vs Corona campaign to reinforce and Educate all employees on COVID related Workplace safety guidelines to follow

# Distinguished Board of Directors

## IIFL Finance – Board of Directors



**Nirmal Jain**, Chairman & Whole-time Director

- MBA from IIM Ahmedabad, rank-holder CA and ICWA.
- Worked with HUL for 5 years
- Founded and led IIFL since 1995



**R Venkataraman**, Managing Director

- MBA from IIM Bangalore, B-Tech from IIT Kharagpur
- Worked with ICICI Bank, Barclays, GE Capital
- Co-founder of IIFL



**Chandran R**, Non-Executive Director

- Managing Director, Hamblin Watsa Investment Counsel Ltd.
- Director & CEO, Fairfax India Holdings Corp.
- MBA from University of Toronto, B. E from IIT Madras



**Nagarajan Srinivasan**, Non-Executive Director

- Head of South Asia, CDC Advisers
- More than 30 years of investing and financial services experience



**V. K. Chopra**, Independent Director

- Chartered Accountant and Former Whole-Time Member, SEBI
- Former Chairman & MD - Corporation Bank and SIDBI



**A K Purwar**, Independent Director

- Chairman of Tadas Wind Energy Private Limited & Eroute Technologies Private Limited
- Former Chairman, State Bank of India



**Nilesh Vikamsey**, Independent Director

- Senior Partner at Khimji Kunverji & Co
- Past President of The Institute of Chartered Accountants of India



**Geeta Mathur**, Independent Director

- Co-chair for the India Chapter of Women Corporate Directors Foundation
- Chartered Accountant with over 20 years of experience as a Finance professional

## Management team with rich domain experience

### IIFL Finance

Chief Financial Officer	Rajesh Rajak
Chief Risk Officer	Sanjeev Srivastava
Compliance Officer	Sneha Patwardhan

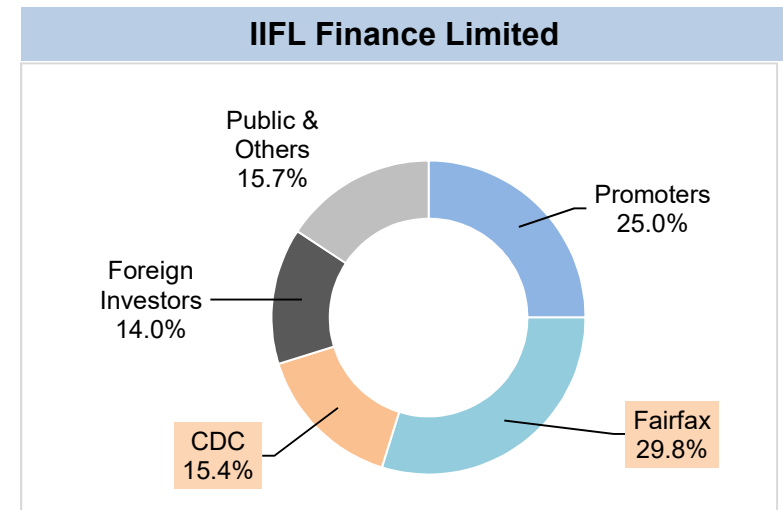
### IIFL Home Finance

Chief Executive Officer	Monu Ratra
Chief Financial Officer	Amit Gupta
Chief Risk Officer	Abhishikta Munjal
Treasurer	Govind Modani

### Samasta Microfinance

Chief Executive Officer	N. Venkatesh
Chief Financial Officer	Anantha Kumar
Chief Risk Officer	Sabari Krishna

## Marquee investors



Note: Shareholding pattern as at March 31, 2021

# Environment, Social and Governance (ESG) Initiatives



- As a responsible corporate, IIFL Finance aims to deliver sustainable growth through financial products and services that help satisfy unmet societal needs, enable a thriving society, conserve environment and create long-term value for all
- The Company has a dedicated ESG committee which meets quarterly to discuss a range of ESG issues that aim to drive the Company's values and impact
- Marquee investors CDC have representation at the ESG committee and they continue to guide us with their rich, global experience in driving ESG initiatives.

## Operational principles of Board approved ESG policy

**Compliance** to  
environmental and social  
safeguards

**Adherence** to Fair  
Practice Code

**Environmental protection**  
and resource efficiency

**Good working conditions**

Community **Health, Safety**  
and **Security**

**Borrower Protection** and  
Education

# CSR projects continue amid covid with creative use of technology



## Sakhion ki Badi (Rajasthan)

IIFL Foundation's **Sakhion Ki Badi** initiated community based learning centers that work towards eradication of female illiteracy from districts dominated by Scheduled Tribe population operating across 11 districts of Rajasthan. The primary objective of the initiative is to create happy, confident, educated girls, empowering them to attain potential cognitive growth.

Centres	Districts	#Girls	#Boys
989	11	29,941	3,030



## Maa bari

IIFL Foundation has partnered with Tribal Area Development Department (TADD), under Tribal Ministry of Rajasthan, to redevelop Maa Bari centers, operational at Udaipur and Pali district of Rajasthan. Maa Bari centers prove to be beneficial as a primary source of formal education in remotest locations, in absence of Govt. Schools in the vicinity. These learning centers aim to promote education among the children belonging to indigenous tribal communities, for children that first-generation of learners.

With a view of holistic development, IIFL Foundation is also engaged in enhancing the infrastructural development by installation Solar Panel facilitating clean electricity, Solar Powered Water Pump to provide water for drinking and sanitation, batteries for storage of electricity, installation of a ceiling fan & water tank, repair of toilets and construction of play-area for children.



**Thank you**

Published in May 2021

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