

August 04, 2022

**BSE Limited** 

Phiroze Jeejeebhoy Towers, Dalal Street, Fort,

Mumbai - 400 001

**National Stock Exchange of India Limited** 

Exchange Plaza,

Bandra Kurla Complex,

Bandra (East),

Mumbai - 400 051

Company Code No.: 539807

Company Symbol: INFIBEAM

Dear Sir / Madam,

Sub: Investors Presentation on Unaudited Financial Results for the quarter ended on June 30, 2022

In compliance with the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find enclosed herewith Investors Presentation on Unaudited Financial Results for the quarter ended on June 30, 2022.

The same has been displayed on the website of the Company i.e. www.ia.ooo.

Kindly take the same on your records.

Thanking you,

Yours faithfully,

For Infibeam Avenues Limited

Shyamal Trivedi

Sr. Vice President & Company Secretary

Encl.: As above

#### **INFIBEAM AVENUES LIMITED**

(Formerly known as Infibeam Incorporation Limited)

Regd. Office: 28th Floor, GIFT Two Building, Block No. 56, Road-5C, Zone-5, GIFT CITY, Gandhinagar,

Taluka & District - Gandhinagar - 382 355, CIN: L64203GJ2010PLC061366

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# **Purpose Fuels Growth**

Powering Infinite eCommerce



# **Earnings & Investor Presentation**

1Q FY23 (Apr'22 – Jun'22)

04 - Aug - 2022

#### Disclaimer



This presentation contains certain words and statements concerning Infibeam Avenues Limited ("the Company") and its prospects, and other statements relating to the Company's expected financial position, business strategy, the future development of the Company's operations and the general economy in India & global markets, are forward looking statements. Such statements involve known and unknown risks, uncertainties and other factors, which may cause actual results, performance or achievements of the Company, or industry results, to differ materially from those expressed or implied by such forward-looking statements. Such forward-looking statements are based on numerous assumptions regarding the Company's present and future business strategies and the environment in which the Company will operate in the future. Actual results could differ materially for a variety of reasons, including fluctuations in foreign exchange rates, changes in global economic conditions and consumer spending, world events, the rate of growth of the Internet and online commerce, the amount that Infibeam invests in new business opportunities and the timing of those investments, the mix of products sold to customers, the mix of net sales derived from products as compared with services, the extent to which we owe taxes, competition, management of growth, potential fluctuations in operating results, international growth and expansion, the outcomes of legal proceedings and claims, risks of inventory management, seasonality, the degree to which the Company enters into, maintains, and develops commercial agreements, acquisitions and investment of strategic transactions, payments risks, and risks of warehouse and logistics productivity. The other important factors that could cause actual results, performance or achievements to differ materially from such forward-looking statements include, among others, changes in government policies or regulations of India and, in particular, changes relating to the administration of the Company's industry, and changes in general economic, business and credit conditions in India. The information contained in this presentation is only current as of its date and has not been independently verified. No express or implied representation or warranty is made as to, and no reliance should be placed on, the accuracy, fairness or completeness of the information presented or contained in this presentation. None of the Company or any of its affiliates, advisers or representatives accepts any liability whatsoever for any loss howsoever arising from any information presented or contained in this presentation. Please note that the past performance of the Company is not, and should not be considered as, indicative of future results. Furthermore, no person is authorized to give any information or make any representation which is not contained in, or is inconsistent with, this presentation. Any such extraneous or inconsistent information or representation, if given or made, should not be relied upon as having been authorized by or on behalf of the Company. The Company may alter, modify or otherwise change in any manner the contents of this presentation, without obligation to notify any person of such revision or changes. Persons should consult their own financial or tax adviser if in doubt about the treatment of the transaction for themselves. Certain financial and operational figures and related statements provided in this presentation including certain quarterly information in relation to subsidiaries of the Company are management representations based on internal financial information system of the Company and subsidiaries of the Company.



## **Company Overview**



- India's First listed fintech (2016) with consistent PROFITABLE track record
- A Digital Payment Infrastructure company built over two decades;
  - omni-channel & full-stack B2B digital payment solutions (Payments),
  - o enterprise eCommerce software platforms (Platforms) and
  - lending solutions (Finance)
- PAN India presence with global footprint;
  - UAE in 2018 (second largest non-bank private player), Saudi Arabia in 2019, USA in 2020, Oman in 2020, and Australia in 2022
- All inclusive Jun'22-based annualized TPV run-rate of INR 3.9 lac crore
  - on-track to achieve a run-rate of INR 7.5 lac crore by the end of FY24
- Part of MSCI and FTSE small cap indices
- Marquee customers across sectors in India and UAE
  - India: Indigo, Vistara, Taj, Oberoi, ITC, makemytrip, Yatra, HUL, Bisleri, Jio, Airtel, Myntra, Firstcry, Podar education, Govt of India, and many more
  - UAE: Burj Khalifa At The Top, Emaar, Damac, Nakheel, Royal Gas, Hilton, Axiom, stc, DHL, Qatar insurance, and many more

#### **Key Highlights**

India's First Retail
Payment Gateway

India's First Enterprise eCommerce Marketplace Software Platforms

INR 3.9\* lac crore
Annualised TPV run-rate

6.4 mn Merchants

Avg. 8,200 daily addition

#### Top 3 in India

among B2B online Payment Gateways Top 2 in UAE

among non-bank private payment companies

**650+** Employees

**400+** Domain Experts

<sup>\*</sup> Jun'2022 based, All inclusive Payments TPV + GeM GMV

#### Pioneers in Fintech

#### Twenty years of history in fintech innovation

- first Indian PG to achieve PCI-DSS compliance
- · first to become a MasterCard Member Service Provider.
- first to be certified by AmEx for global currency processing
- launched India's first eComm. tech platform for enterprise

- · first fintech to get listed on **NSE and BSE**
- · first RBI licensed optg unit to onboard billers & agents
- Exclusive contract with GeM.
- launched B2B payments
- · Launched payments in UAE, Saudi Arabia, Oman, USA



- · Went Live with Jio Platforms to offer Platform & Payment
- Applied for NUE in consortium with Jio, Google and Meta
- Launched payments in Australia
- Among firsts to offer tokenisation
- Launched world's most advanced omnichannel payment app with built-in 'tap to pay' feature

2006-2010

2011-2015

- first online RuPay debit card transaction through CCAvenue
- first to offer Payments for social media platforms
- · launched cross-border payments platform; also used by 9 of India's top 10 private banks

2000-2005

- · India's first retail PG, CCAvenue
- · first PSP to provide net banking payment option
- First to offer Invoice payments
- · First to go live with Verified By Visa & MasterCard SecureCode

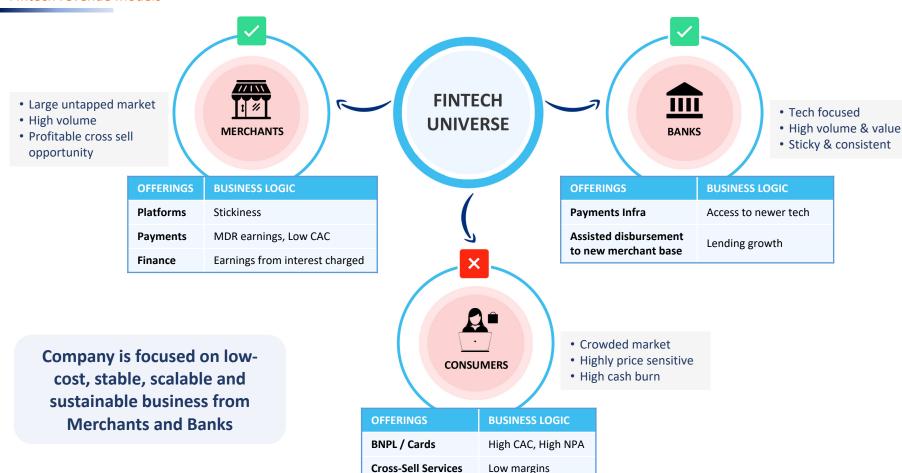
#### **Awards & Recognitions**



#### The Fintech Universe

#### Fintech revenue models





## Management Focus and Strategy

Making the merchant Digital, Credible and Bankable (DCB)



#### Making the Merchant;

- Digital Payment and Platform solutions
- Credible Digital Transactions
- Bankable Lending

#### Monetisation

**Engagement** 

**Acquiring** 

#### Trust-Avenue®

Invoice dscntg., working capital, express settlement

#### Finance



GO PAYMENTS Res-Avenue





Marketplace | bill payments | hospitality payments | assisted commerce | contactless payments

### **Enterprise Platforms**



online PG | SoftPOS | B2Biz | CPGS

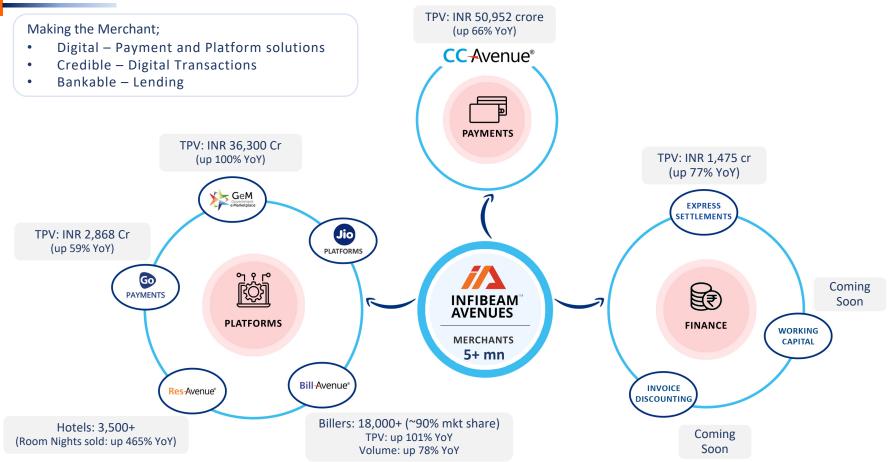
**Digital Payments** 

- Lending platform to provide credit upto grassroot
- Bridges the gap between banks and merchants through merchant data analytics
- Market size over \$500 by 2025/26 including invoice discounting (Source: World Bank, HSBC)
- Natural extension of the payments business
- Creates a sticky client base by engaging large customers with high sales volume corporates
- Catering to a diversified client base Corporates, Enterprise, Governments
- Market size over \$100bn (Source: GeM, RBI, NPCI, company estimates)
- Core business product
- Enjoys first mover advantage
- Key focus area for merchant acquisition
- Provides base for cross sell opportunities
- India market size (P2M & B2B) \$4.5 tn by 2026 (Source: BCG)

#### Business Model – Merchant Centric



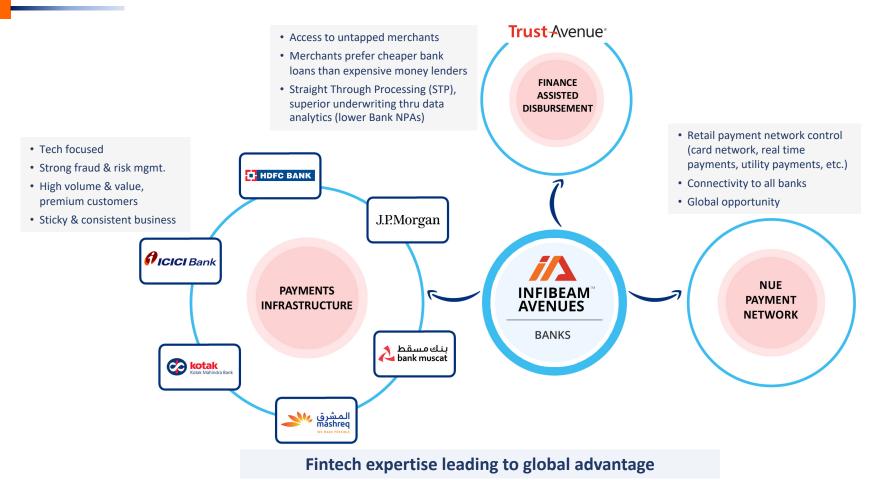
Well positioned to leverage the Trillion-dollar opportunity



## Building Payments Infrastructure – Banks Centric



De-risked and sustainable business model





## Key Management Message

Strong growth to continue



Vishal Mehta; Managing Director: "The return of demand has been tremendous, and it's ever-growing. We see demand and economic activities improving now in the near future. We have registered TPV growth of 72% year-on-year across our fintech offerings in Q1 FY22-23. As per our internal data, the enormous rise in digital payment transactions was across all sectors. We rolled out our game-changing product CCAvenue Mobile App an omni-channel payment platform with a built-in tap and pay feature that converts any NFC-enabled Android phone into a POS terminal. With these developments and a steep increase in our Total Processed Value of INR 87,218 crore, we are looking at a stretch of healthy quarters."

<u>Vishwas Patel; Executive Director</u>: "Currently, there's an excellent momentum shifting towards digital payments in the country. The latest RBI data reveals that 7.9 crore credit card holders spent on an average more than Rs 1,00,000 Cr in each month of Q1'23, which is record high. Digital payments in the country is growing at a rapid speed and the momentum continues in FY23. POS and eCommerce are expected to contribute equally to digital payments value in FY23. This is where we are entering the offline payments market with our SoftPoS with tap-to-pay feature, that we think will be a game changer."

# Key Business Developments



- Incorporated a subsidiary in Australia to launch payments
- Launched CCAvenue Mobile App, World's Most Advanced Omni-Channel Payment Platform with TapPay, India's first Pin-On-Glass Solution
- Appointed IISc alumni Rahul Hirve as the Chief Executive Officer to lead CCAvenue softPoS, India
- CCAvenue teamed up with Zeropay for its comprehensive BNPL offering
- GeM targeting 75% procurement by 15<sup>th</sup> August to commemorate India's 75<sup>th</sup> Independence Day
- Partnered with Fincare Small Finance Bank for its Direct Debit Facility
- Tied up With Simpl for seamless checkout to enhance the online shopping experience

## Superior Growth on Operational Front

Growth acceleration across all business segments



#### **Total Transaction Processing Value (INR crore)**



6.4 million

Merchants

added 8,000+ daily in Q1'23

Total TPV = All Payment businesses TPV excl. UPI + GeM GMV ES (Express Settlement of merchant funds; T+0 instead of T+n) US\$ 1 = INR 75

Particulars (INR crore)	Q1 FY 23	Q1 FY 22	% change YoY	Q4 FY 22	% change QoQ
India Payments (TPV)	43,736	29,019	51%	40,591	9%
Net Take Rate (bps)	6.9	5.4	26%	5.8	19%
GeM GMV	36,300	17,837	100%	38,580	-6%

#### **Bill Payments Volume and Value Growth**

**TPV: INR 3,236 cr** up 2x YoY

**Vol: 29 mn** up ~2x YoY

**890,000** Agents

**Secured Lending** 

**91%** Biller Mkt Share

ResAvenue

~3,100

Avg. daily room nights sold

(highest ever)

~INR 5,800 cr

ES annualised run-rate

~2x

YoY Growth

## Consolidated Earnings' Performance snapshot – O1 FY23



PAT

INR 23 cr

\$ 3.0 mn

69 % YoY

31% margin on NR

PAT

INR 23 cr

\$ 3.1 mn

134 % YoY

36% margin on NR

14

**EBITDA** 

INR 43 cr

\$ 5.7 mn

51 % YoY

58% margin on NR

\$ 5.5 mn

47 % YoY

64% margin on NR

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**Gross Revenue** 

INR 418 cr

\$ 55.8 mn

93 % YoY

\$ 50.4 mn

95 % YoY

O1 FY23	Consolidated	

**Total TPV** 

INR 87,218 cr \*

\$ 11.6 bn

72 % YoY

\$ 10.7 bn

70 % YoY

\* Excl. TPV from zero MDR payment options

Q1 FY23 Standa	Q1 FY23 Standalone				
Total TPV	Gross Revenue	Net Revenue (NR)	India Payments NTR	<b>EBITDA</b>	
INR 80,036 cr *	INR 378 cr	INR 300 cr	6.9 bps	INR 41 cr	

\$ 8.5 mn

77 % YoY

**Net Revenue (NR)** 

INR 74 cr

\$ 9.8 mn

41 % YoY

**Total Payments NTR** 

6.8 bps

11 % YoY

26 % YoY

Consolidated Total TPV = Payments TPV (CCAvenue India + CCAvenue International + Go Payments) + GeM GMV; Standalone TPV excludes CCAvenue International & Go Payments US\$ 1 = INR 75 Profitable revenue growth with improving core business (standalone) operating and profitability margins

# Superior Financial Performance



Growth across all key parameters

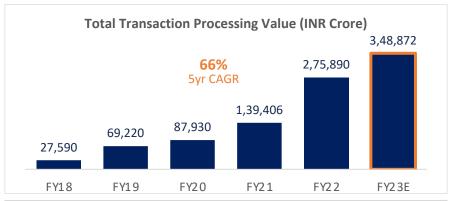
Consol. P&L (FYE Mar 31, 20xx) in INR crore	Q1 FY23	Q1 FY22	change YoY	FY21	FY22	YoY
Total TPV	87,218 (\$11.6 bn)	<b>50,651</b> (\$6.8 bn)	72%	139,405 (\$19 bn)	2,75,892 (\$37bn)	98%
India Payments NTR ( <i>bps</i> )	6.9	5.4	26%	8.4	5.2	-38%
Gross Revenue	418	216	93%	676	1,293	91%
Net Revenue (NR)	74	52	41%	233	259	11%
Operating Expenses	376	188	99%	534	1149	115%
EBITDA	43	28	51%	142	145	2%
EBITDA % of NR	<i>57%</i>	54%	-	61%	56%	-
Dep. & Amtz.	15	17	-12%	75	63	-17%
PBT before share of assoc.	31	13	135%	73	90	24%
Tax expense	7	3	133%	12	15	28%
Profit After Tax 12	23	14	69%	70	84	19%
PAT % of NR	31%	26%	-	30%	31%	-

<sup>1</sup> PAT from continuing operations 2 excluding any one time exceptional gain/loss USD 1 = INR 75

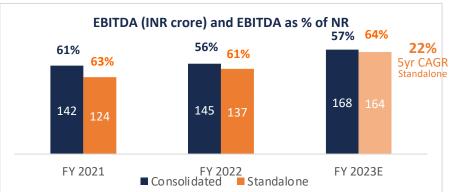
## Robust Financial Management

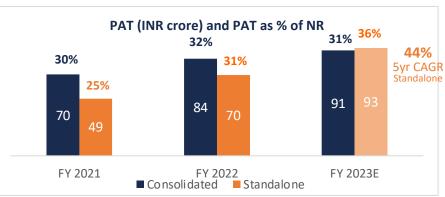












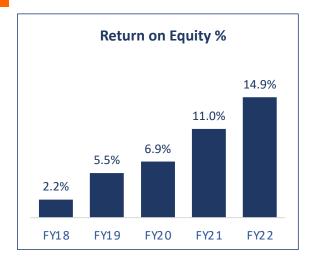
Note: Consol. financials prior to FY20 are not comparable due to divestments in FY19. Standalone (SL) constituting 90% of FY22 'consol. gross rev' is comparable for 4yrs, from FY18, on account of Infibeam Inc.'s merger with Avenues India. Hence, CAGR is calculated on SL. Standalone business includes India Payments and Platforms business including Platform merchants like GeM, Jio, etc.

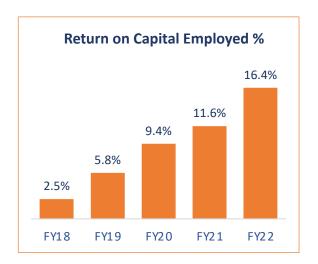
FY23 is estimated by extrapolating Q1'23 (Q1'23 x 4 = FY23)

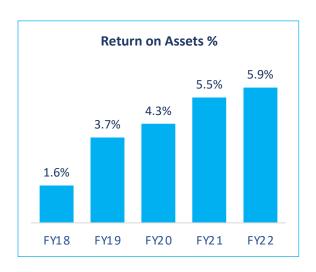
## **Strong Balance Sheet**











- → Strong cash reserves over INR 200 crore<sup>1</sup>
- Zero debt (early payment of all outstanding debt, in Q2'22)
- → Positive cash from operations<sup>2</sup>: INR 117 crore, up 9% YoY
- → >100% EBITDA to cash conversion<sup>3</sup>: consistent in the last five years
- Consistently FCF positive: INR 75 crore, up 3x YoY

<sup>1</sup> including nodal balance

<sup>2</sup> Cash from Operations (CFO) excludes merchants' settlement money which is not cash generated by the Company

<sup>3</sup> EBITDA / CFO

## Revenue and Cost Drivers

Building a scalable business model













	<b>Payment Gateway</b>	<b>Bill Payments</b>	GeM platform	eComm. platform	Lending
Businesses	<ul> <li>CCAvenue (Ind + Intl)</li> <li>CCAvenue Soft POS</li> <li>ResAvenue</li> <li>B2Biz</li> <li>CPGS (Entp. Payments)</li> </ul>	BillAvenue	Marketplace for Enterprise	Marketplace for Enterprise	TrustAvenue     Express Settlement
Revenue model	<ul> <li>Transaction based</li> <li>Percentage</li> <li>Flat-fee</li> </ul>	• Transaction based ○ Flat-fee	• Transaction based ○ Percentage	<ul><li>License fee</li><li>Maintenance fee</li><li>Development charges</li></ul>	<ul> <li>Transaction based</li> <li>Flat fee and</li> <li>Percentage</li> </ul>
Revenue drivers	<ul> <li>TPV growth</li> <li>Volume growth</li> <li>Take rates charged to merchants</li> <li>Intl. growth</li> <li>Business from partners</li> <li>Industry mix</li> <li>Payment mix</li> </ul>	<ul> <li>No of billers</li> <li>Biller categories</li> <li>Consumer using BBPS channels for bill payment</li> <li>Agent institution network</li> </ul>	<ul> <li>Govt buyers</li> <li>Integration of various ministries</li> <li>State govt participation</li> <li>PWD integration</li> <li>More products and services selection</li> </ul>	<ul> <li>Number of large enterprises</li> <li>Renewal</li> </ul>	<ul><li>No of merchants</li><li>No of lenders</li><li>No of loans</li><li>Loan size</li></ul>
Direct Cost drivers	Bank TDR     Partner charges	Commission rates	• na	• Na	• na

## International expansion plans for becoming a global fintech player



Accelerating eCommerce in the fast growing economies globally







TPV
~INR 4.0 lac crore
\$53 bn

Gross Revenue ~INR 1,600-1,700 crore

EBITDA ~INR 170-190 crore

PAT ~INR 110-125 crore

## Key Growth Drivers



# Payments – Macro Tailwinds



Large untapped market with various cross sell opportunities



Supportive demographics, wide internet & mobile penetration, affordable smartphones & data pricing



Increasing preference towards digital payments



Favorable Government initiatives and regulations





Penetrating offline digital payments through newly launched CCAvenue mobile app with Tappay



Growing Payment infrastructure business in India and in international markets



Growing merchant pipeline for cross-sell opportunity



Offering working capital loans, invoice discounting, to merchants and boosting margins



Being one-stop-shop for merchants (Platform for business, Payments to collect money and finance for growth)

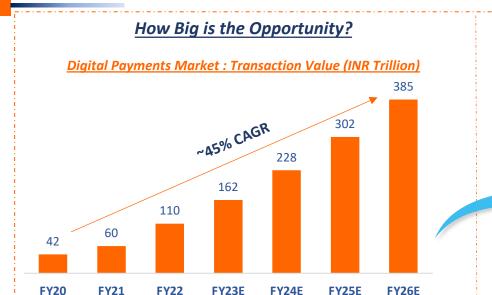


**Expanding internationally** 

## India's Fintech Landscape

Opportunity and Outlook





- 2 out of every 3 payment transactions would be digitized by 2026
- Deep market penetration, around 346 million Indians are engaged in online transactions such as e-commerce and digital payments.
- The number of internet users by 2025 will grow another 200 million to 900 million; growing ~30% in next 3 years.

#### Ready to Capture the Bigger Pie

Accelerating towards our Guidance of \$100bn by the end of 2024

Transaction Processing Value (TPV)

\$ 19 billion INR 1,39,400 crore FY21 \$ 50 billion INR 3,73,424 crore Q1 FY23 annualised

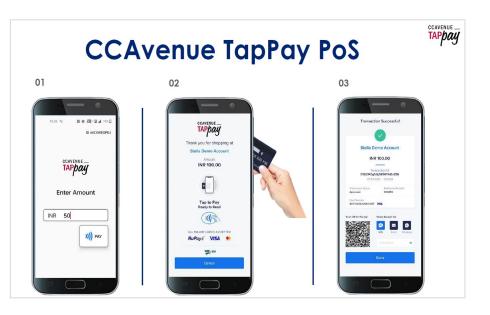
- Entering offline payments through SoftPoS, CCAvenue mobile app to increase digital payments market share
- GeM platform doubling every year; crossed INR 50,000 crore in 123 days in FY22
- Additionally targeting B2B payments



## Transformational Technology To Enhance Offline User Experience



Seamless payment experience for merchants across online and offline business models





## An all-in-one mobile app

The world's most advanced omni-channel payment app



- Zero contact payments
- Payment status
- Capture/cancel payments
- Refunds
- Business performance
- Request payments from anywhere, at any time
- Discounts & Promotions
- Robust security
- Zero / Negligible cost

#### Use cases for small businesses or large;

Improved check-out experience at high-end retail stores and restaurants (check out at hotel from the room rather than standing at reception queue, payments at the table), extended payment acceptance capability during busy periods (festivals, weekends, sale), accepting card payments for merchants on the go, market stalls and food delivery drivers, remote onboarding of personnel, doorstep service delivery, payments at trade fairs, etc.



# **GeM Snapshot**

A remarkable journey!









Infibeam Avenues began here – GeM 1.0 went Live on 26 Jan 2018

Source: As tweeted by Hon. Prime Minister (<u>link</u>), GeM

Crossed INR 50,000 crore in 123 days in FY23 vs. 224 days in FY22



# Thank You

#### **Investor Relations**

Purvesh Parekh purvesh.parekh@ia.ooo +91 9930554588

To know more, visit us at:

www.ia.ooo | www.ccavenue.com