

Kotak Mahindra Bank

May 4, 2022

BSE Limited

Corporate Relationship Department, Phiroze Jeejeebhoy Towers,

Dalal Street,

Mumbai 400 001

BSE Scrip Code: 500247

National Stock Exchange of India Limited

Exchange Plaza, Plot No.C/1, G Block,

Bandra-Kurla Complex,

Bandra (East),

Mumbai 400 051

NSE Symbol: KOTAKBANK

Dear Sir/Madam,

Sub: Investor Presentation of the Earnings Conference Call on the Consolidated and Standalone Audited Financial Results of the Bank for the Financial Year ended March 31, 2022

Further to our intimation regarding the Consolidated and Standalone Audited Financial Results of Kotak Mahindra Bank Limited ("Bank") for the financial year ended March 31, 2022 and pursuant to Regulation 30 of the of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations"), we enclose herewith a copy of the Investor Presentation in connection with the aforesaid Financial Results.

The same is being made available on the website of the Bank in pursuance of Regulation 46 of the Listing Regulations and can be accessed on the following link:

https://www.kotak.com/en/investor-relations/financial-results.html?source=website

We request you to take the above on record and disseminate the same on your website.

Thanking you,

Yours faithfully,

For Kotak Mahindra Bank Limited

Avan Doomasia

Senior Executive Vice President &

Company Secretary

Investor Presentation Q4FY22

Presentation on financial results for the period ended 31st March, 2022

4th May, 2022



Consolidated Highlights



Q4FY22



₹3,892 cr [₹2,589 cr]



2.94% [2.20%]

Return on Equity

16.6% [12.6%]

As on Mar'22



Customer Assets*

₹327,074 cr [₹268,130 cr]

% CAR# 23.7% [23.4%]

Tier I# 22.8% [22.6%]

Book Value per Eq. share

₹ 487 [₹ 426]

FY22



PAT

₹ 12,089 cr [₹ 9,990 cr]



2.36% [2.16%]

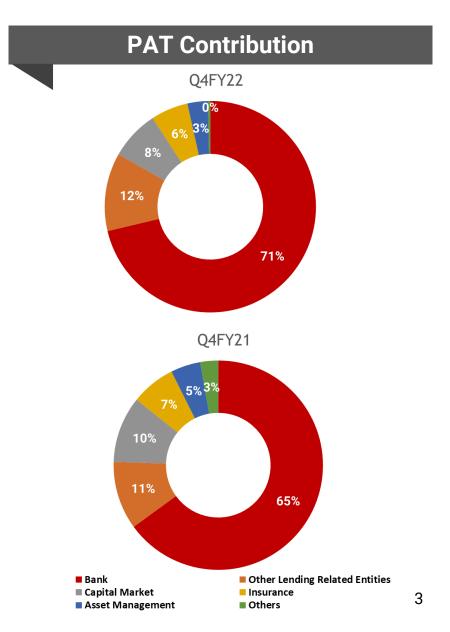


13.4% [12.8%]

Consolidated PAT



₹cr	Q4FY22	Q4FY21	Q3FY22	FY22	FY21
Kotak Mahindra Bank	2,767	1,682	2,131	8,573	6,965
Kotak Mahindra Prime	313	184	254	886	535
Kotak Mahindra Investments	101	73	111	371	258
Kotak Securities	252	241	270	1,001	793
Kotak Mahindra Capital	42	25	103	245	82
Kotak Mahindra Life Ins	267	193	247	425	692
Kotak Mahindra General Ins	(46)	(15)	(17)	(83)	2
Kotak AMC and TC	102	100	149	454	346
International Subs	20	50	41	118	154
BSS Microfinance	43	7	26	83	23
Others	26	29	22	92	75
Total	3,888	2,569	3,337	12,165	9,925
Affiliates	33	36	65	158	87
Interco Adjustments	(29)	(16)	1	(234)	(22)
Consolidated PAT	3,892	2,589	3,403	12,089	9,990
ROA (annualised)	2.94%	2.20%	2.60%	2.36%	2.16%



Entity-wise Capital & Reserves and Surplus



₹cr	31-Mar-22	31-Mar-21	31-Dec-21
Kotak Mahindra Bank	72,456	63,727	69,617
Kotak Mahindra Prime	7,494	6,623	7,182
Kotak Mahindra Investments	2,489	2,117	2,388
Kotak Securities	6,291	5,321	6,039
Kotak Mahindra Capital	885	689	873
Kotak Mahindra Life Insurance	4,389	4,045	4,122
Kotak Mahindra General Insurance	233	191	279
Kotak AMC and TC	1,627	1,233	1,525
Kotak Infrastructure Debt Fund	449	416	441
International Subsidiaries	1,539	1,340	1,490
Kotak Investment Advisors	764	405	744
Other Entities	419	302	375
Total	99,035	86,409	95,075
Affiliates	1,186	1,029	1,153
Inter-company and Others	(3,087)	(2,602)	(3,087)
Consolidated Capital & Reserves and Surplus	97,134	84,836	93,141

Standalone Highlights Q4FY22



PAT	NII ₹ 4,521 cr [₹ 3,843 cr]	No. of Customers	CASA Ratio
₹ 2,767 cr [₹ 1,682 cr]	NIM 4.78% [4.39%]	32.7 mn [26.0 mn]	60.7% [60.4%]
Customer Assets*	% Net NPA	ROA 2.70% [1.76%]	CAR# 22.7% [22.3%]
₹ 292,481 cr [₹ 238,838 cr]	0.64% [1.21%]	ROE 15.9% [10.9%]	Tier I # 21.7% [21.4%]

Figures in [brackets] are Q4FY21 numbers

[#] As per Basel III

^{*} Customer Assets include Advances and Credit Substitutes

Profit and Loss Account



₹cr	Q4FY22	Q4FY21	Q3FY22	FY22	FY21
Net Interest Income	4,521	3,843	4,334	16,818	15,340
Other Income	1,827	1,504	1,364	6,354	5,006
Fee and Services	1,697	1,378	1,496	5,781	4,331
Others	130	126	(132)	573	675
Net Total Income	6,348	5,347	5,698	23,172	20,346
Employee Cost	1,123	869	1,200	4,582	3,729
Other Operating Expenses	1,885	1,516	1,797	6,539	4,855
Operating Expenditure	3,008	2,385	2,997	11,121	8,584
Operating Profit	3,340	2,962	2,701	12,051	11,762
Provision On Adv/Receivables (net)	187	745	216	1,513	1,874
General provision - COVID related	(453)	-	(279)	(732)	629
Provision On Investments	(40)	(11)	(68)	(91)	(44)
Provision & Contingencies	(306)	734	(131)	690	2,459
PBT	3,646	2,228	2,832	11,361	9,303
Provision For Tax	879	546	701	2,789	2,338
PAT	2,767	1,682	2,131	8,573	6,965

Notes for Q4FY22

- COVID-19 provision reversed: ₹ 453 cr, continue to carry: ₹ 547 cr
- Additional provision over regulatory requirement on standard restructured book: ₹ 120 cr (10% of the book)

Customers (In mn)	31-Mar-22	31-Mar-21	Growth
As on	32.7	26.0	26%
Net Additions in Q4	2.0	1.1	87%

Fees & Services



₹cr	Q4FY22	Q4FY21	Q3FY22	FY22	FY21
Distribution & Syndication Income	376	292	230	1,102	785
General Banking Fees	1,279	1,023	1,221	4,511	3,396
Others	42	63	45	168	150
Fees and Services	1,697	1,378	1,496	5,781	4,331

Asset Quality



₹cr	31-Mar-22	31-Mar-21	31-Dec-21
GNPA	6,470	7,426	6,983
NNPA	1,737	2,705	2,004
GNPA (%)	2.34%	3.25%	2.71%
NNPA (%)	0.64%	1.21%	0.79%
PCR (excl standard and COVID prov)	73.2%	63.6%	71.3%

Slippage for the quarter

₹ 736 cr (0.27% of Advances);

Recoveries and upgrades

₹ 897 cr

Credit cost on advances for Q4FY22: 27 bps annualised (excl COVID reversal) [FY22: 55 bps]

- Standard Restructured FB o/s under COVID resolution frameworks ₹ 417 cr as at 31st Mar, 2022 [0.15% of Advances]
- Standard Restructured FB o/s under MSME resolution frameworks ₹ 788 cr as at 31st Mar, 2022 [0.29% of Advances]
- Additional provision over regulatory requirement created on standard restructured book: ₹ 120 cr (10% of the book)
- Continue to carry COVID-19 prov: ₹ 547 cr
- SMA2[^] O/s ₹ 186 cr [31st Dec, 2021: ₹ 298 cr]
- No sale of any loans during the year
- Total provisions (incl specific, standard, COVID-19 related etc.) held as on 31st Mar, 2022 at ₹ 6,710 cr

[^] Fund based outstanding for borrowers with exposure > ₹5 cr

Balance Sheet



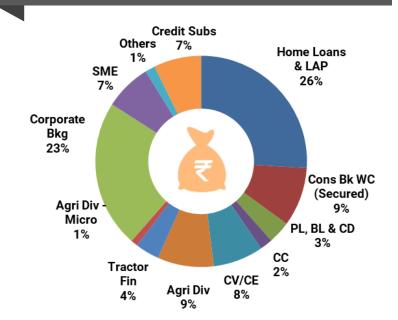
₹cr	31-Mar-22	31-Mar-21	31-Dec-21
Capital & Reserves and Surplus	72,456	63,727	69,617
Deposits	311,684	280,100	305,286
CA	64,662	52,087	57,097
Fixed rate SA	117,908	106,101	117,011
Floating rate SA	6,564	11,125	8,810
Term Deposits	122,550	110,787	122,368
Of which: TD Sweep	21,906	20,924	23,111
Borrowings	25,967	23,651	27,560
Other Liabilities and Provisions	19,321	15,992	15,684
Total Liabilities	429,428	383,470	418,147

₹cr	31-Mar-22	31-Mar-21	31-Dec-21
Cash, Bank and Call	42,924	39,627	46,152
Investments	100,580	105,099	105,844
Government Securities	75,135	85,345	79,776
Credit Substitutes	21,227	15,168	21,634
Others	4,218	4,586	4,434
Advances	271,254	223,670	252,935
Fixed Assets and Other Assets	14,670	15,074	13,216
Total Assets	429,428	383,470	418,147

Customer Assets





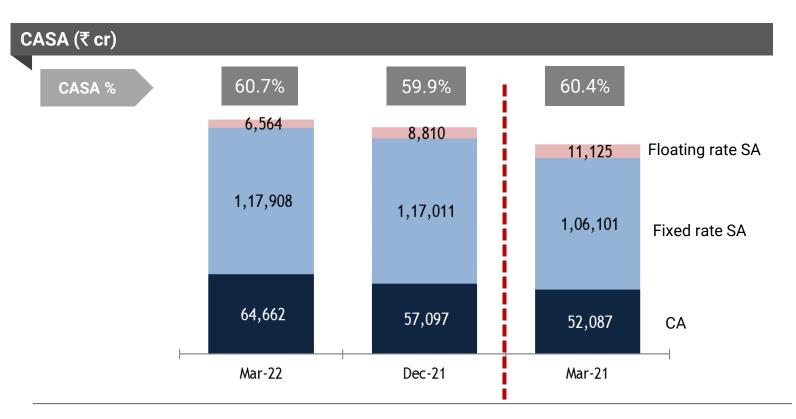


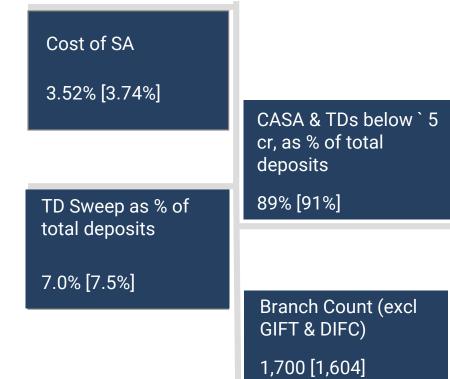
Customer Assets

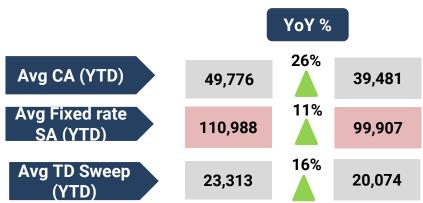
₹cr	31-Mar-22	31-Mar-21	31-Dec-21	YoY	QoQ
Home Loans & LAP	76,077	54,749	68,871	39%	10%
Consumer Bank WC (Secured)	26,444	21,839	24,080	21%	10%
PL, BL and Consumer Durables	10,071	7,022	8,554	43%	18%
Credit Cards	5,572	3,969	4,948	40%	13%
CV/CE	22,490	20,377	20,388	10%	10%
Agriculture Division	25,207	21,708	22,600	16%	12%
Tractor Finance	10,766	9,411	10,128	14%	6%
Micro Finance	3,052	2,033	2,400	50%	27%
Corporate Bkg	66,212	62,402	68,095	6%	-3%
SME	20,906	16,682	18,994	25%	10%
Others	4,457	3,478	3,877	28%	15%
Total Advances	271,254	223,670	252,935	21%	7%
Credit Substitutes	21,227	15,168	21,634	40%	-2%
Total Customer Assets	292,481	238,838	274,569	22%	7%

Deposit









Investing in Technology Backbone

For Acquisition, Engagement, Experience



Key Projects Completed in Q4

INFRASTRUCTURE & INFORMATION SECURITY

BUILD RESILIENCY & ADOPT CLOUD

- ✓ NextGen Security Operations Center using Security Data Lake, AI/ML for Advanced Cyber Threats Detection
- ✓ Non-production (UAT) infrastructure workload moved to cloud
- Landing zone availability for 3 cloud providers (multi-cloud readiness)

CORE APPLICATIONS

REINFORCE CORE SYSTEMS

- ✓ 'Fyn' digital enterprise portal for business banking & corporate customers
- ✓ FRM revamp for UPI NFT, UPI FT &
 Auto Dialer
- ✓ Integration of the Electronic Fund Flow system of National Health Mission, Gujarat, with Central Public Financial Management System

DIGITAL CHANNELS

DIY JOURNEY, STP & AUTOMATION

- ✓ Home Loan DIY journey
- ✓ Quick digital Savings Account for new customers and for branch walk-in customers
- ✓ Cross-functional COE
 platform and team for scaling
 automation (RPA, OCR, and
 Workflows)

Kotak MB: SuperApp for all financial needs

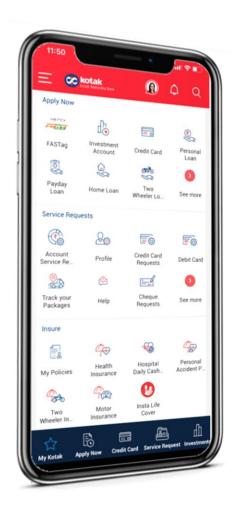
Pay bills of

associations and

municipalities

Search for a

Home



Key launches in the app in Q4



Free Credit Score



ReKyc and Address update



Loan & Credit Card Offers



Investment Research

4.8 Among the top rated banking apps on iOS 4.4 Among the top rated banking apps on Android 40% Monthly Active Users growth YoY

123% Transaction Volume growth YoY 53% Transaction Value growth YoY

Growing share of the UPI market

Among top 10 UPI remitter banks

Among top 10 UPI apps by txn volume

2.3X YoY UPI transaction volume, Q4FY22 vs Q4FY21

1.5X YoY UPI acquiring transaction volume, Q4FY22 vs Q4FY21

3.7X UPI transactions within Mobile App, Mar '22 vs Apr '21

8.5X Pay Your Contact transactions Mar '22 vs Jun '21

Retail Assets

Digital engagement journeys



Key new customer journeys in Q4

Mobile-first



© wur () • " 8-



Business Banking

Credit Cards

Revamped Credit Card Overview on MB

E2E digitization of onboarding journeys





Digital Sales Assisted Journeys

Reports & Dashboards

Digital
Document
Collection
Biometric KYC
E-agreement
E-Mandate

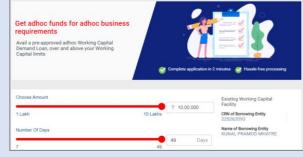
01 Lead Processing LMS

Automated credit decisioning Validations & Decisions

Lead Capture

Home Loan DIY









Participation in Public Ecosystems

Leveraging Regulatory Enablers

Account Aggregator

Enabled in Assisted HL, BL & LAP journey and DIY-HL journey - More lending products planned soon

OCEN

GeM Sahay ecosystem for cash flow based lending is live

Customer Service and Convenience

Al enabled Customer Support Conversational Banking



Keya Chatbot: Key launches in Q4



Account Balance – Lien & under-clearing



Credit Card Reward Points

2.1X

Avg. Monthly Active Users, Q4FY22 vs Q4FY21 40+

SRs / Enquiries live

WhatsApp Banking: Key launches in Q4



Pre Approved Offers
UI Enhancement



Wealth Portfolio
UI Enhancement

25+

Services live

Services made available digitally

2-2

Nominee updation for SA, TD and RD account



Address update via MB app



NB 2.0 password generation instantly



Customs Duty payments through Kotak PG

2.2X Monthly Active Users, Mar '22 vs Mar '21

Business Banking fyn | Revolutionizing CX

Digital portal | One-stop | Future ready | Unified view



Trade | Collections | Payments | Account Services

Enterprise portal exclusive for Business Banking and Corporate clients, with seamless experience and a unified view across product platforms



Transforming Transaction Banking

Key Launches in Q4

Instant CMS

Faster and immediate CMS Setup for clients

UPI ASBA

Seamless management of **IPO** transactions

Tax Payments

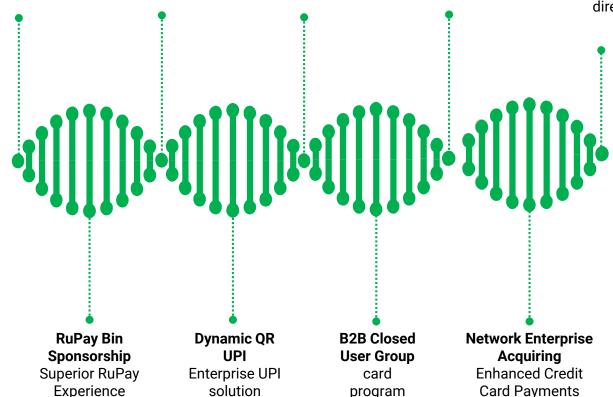
End to End tax payments to Customs

Prepaid Platform

Prepaid card solution for corporate payments

Custody E Voting System

Platform for custody clients to view meetings and exercise votes directly



solution

Card Payments

Digital Highlights



Web Channels

Netbanking

- 9% YoY growth in Logins, Q4FY22 vs Q4FY21
- 16% YoY growth in 90-day active user base, Q4FY22 vs Q4FY21
- 11% YoY growth in Financial transaction value, Q4FY22 vs Q4FY21

Website

- 43% YoY growth in Visits, Q4FY22 vs Q4FY21
- 35% YoY growth in Page views, Q4FY22 vs Q4FY21

Digital Lending

- **79%** of Credit Cards sourced through digital platforms in Q4 FY22
- 20% QoQ growth in Digital Share in Personal Loan, Q4FY22 vs Q3FY22
- 99% YoY growth in Digital Share of Home Loans in Q4FY22 vs Q4FY21
- 1.8X QOQ in customers availing Business Loans digitally

- 82% RDs and 79% FDs booked digitally
- 92% investment a/cs sourced via App & Netbanking
 - 58% of MF/SIPs booked through digital channels

Adoption & Crosssell

In-app shopping Kaymall

- 1.6X YoY volume in Kaymall in-app shopping, Q4FY22 vs Q4FY21
- 3.7X YoY value in shopping + grocery categories, Q4FY22 vs Q4FY21
- Net Promoter Score of 64+ for Services @ Branch Banking
- **64%** of total bank customer requests processed real-time
- 83% of DIY requests coming online

Digital Transfor mation

Kotak Mahindra Life Insurance

₹cr	FY22
Indian Embedded Value (IEV)*	10,679
Value of New Business (VNB) *	895
VNB Margin (%)*	31.1%

Highlights

- Embedded value grew by 8.2% while VNB grew by 29.5%
- Individual Conservation ratio: 89.4 %
- Share of Protection Premium as percentage of Total New Business Premium: 32.9 %
- Claims settlement ratio

Individual - 98.82 % Group - 99.58%

Individual New Business Product Mix [#]	FY22
Participating Products	33.5%
Non-Participating Products	38.7%
ULIP	27.8%

Channel Mix	FY22
Bancassurance	51%
Agency & Others	49%

Persistency	Feb 22~
For 13 th month	82.4%
For 25 th month	75.2%
For 37 th month	65.9%
For 49 th month	62.1%
For 61 st month	51.5%

^{*}Computed based on the principles prescribed by APS10. The methodology, assumptions and results have been reviewed by Willis Towers Watson Actuarial Advisory LLP

[#]Based on Individual New Business Premium APE: Annualised Regular Premium + 1/10th Single Premium

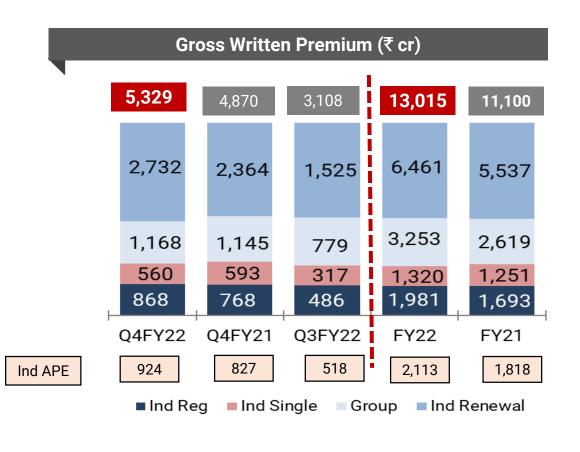
[~]For Individual business, excluding single premium and fully paid up policies

Kotak Mahindra Life Insurance



₹cr	Q4FY22	Q4FY21	Q3FY22	FY22	FY21
Capital	562	562	562	562	562
Other Reserves and Surplus	3,827	3,483	3,560	3,827	3,483
Total Premium	5,329	4,870	3,108	13,015	11,100
Profit After Tax (Shareholders')	267	193	247	425	692
Solvency Ratio (x)	2.73	2.90	2.66	2.73	2.90

- Gross written premium FY22 grew 17.3 % YoY
- Individual APE NB premium for Q4FY22 grew 11.8% YoY against private industry growth of 8.5%
- Individual renewal premium for Q4Y22 grew 15.6% YoY
- AUM (Policyholders') as on 31st Mar, ₹ 51,800 cr, growth of 20.3% YoY
- Operating expenses ratio improved to 12.8% in FY22 (FY21: 13.6%)
- Number of active lives# grew by 11.1% from 3.3 cr as on Mar 31, 2021 to 3.7 cr as on Mar 31, 2022



Kotak Securities



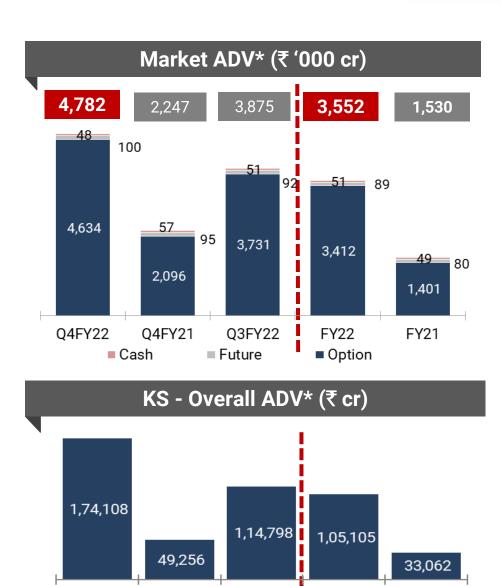
₹cr	Q4FY22	Q4FY21	Q3FY22	FY22	FY21
Total Income	661	570	656	2,502	2,020
Profit Before Tax	335	321	359	1,334	1,057
Profit After Tax	252	241	270	1,001	793
Market Share Cash* (%)	11.5	9.7	10.4	10.6	9.3

Overall Market Share* Q4FY22: 3.7*% (Q4FY21: 2.2%)

1,476 branches, franchises and referral co-ordinators







Q3FY22

Q4FY22

Q4FY21

FY21

^{*}excluding BSE Derivative & Proprietary Segments

Kotak Securities – Digital Update



- Launched a robust cloud based trading platform with cutting-edge technology stack
- Upgraded customer experience across Login, Trade, Payment, Portfolio view



- Introduced new features eg order slicing, stock fundamental and screeners
- Extended Net banking facility for additional 31 banks



 Online DIY service journeys made available to update details on Nominee, bank, address, mobile email id & trading segment activation





- Executed first acquihire deal with TradeGyani
- Initiated partnership with Fin-Techs like StockEdge and Trendlyne to empower clients to take informed trading decisions
- Launched an online subscription based 'No Brokerage Plan' for under 30 audience
- Encourages youth to experience markets early, without worrying about brokerage

Kotak Mahindra Capital Company



Equity kotak Kotak Mahindra Bank KOTAK MAHINDRA BANK LTD. Cipla CIPLA LTD. # Block Deal # Block Deal ₹1,835 cr ₹6,800 cr SBI Life adani **ADANI WILMAR LTD.** SBI LIFE INSURANCE LTD. wilmar # Initial Public Offer # Block Deal ₹ 3,600 cr ₹597 cr Max Healthcare LTD. Tech **TECH MAHINDRA LTD.** Mahindra # Block Deal # Block Deal ₹3,297 cr ₹ 500 cr VIJAYA DIAGNOSTIC CENTRE LTD (Manyavar **VEDANT FASHIONS LTD.** LTD. # Initial Public Offer # Block Deal ₹ 439 cr ₹3,149 cr

ओएनजीसी

onec

₹3,000 cr

OIL AND NATURAL GAS

CORPORATION LTD.# Offer For Sale

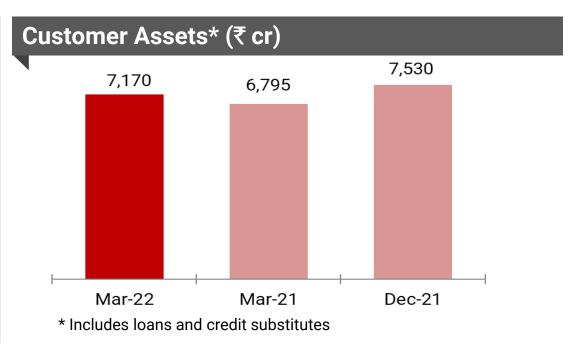
Advisory							
CONSUMER PRODUCTS TATA COFFEE ₹ 4,295 cr	Exclusive financial advisor and fairness opinion provider to Tata Consumer Products for reorganization with Tata Coffee						
Crompton Butterfly ₹ 2,077 cr	Exclusive financial advisor & manager to the open offer to Crompton Greaves Consumer Electricals for acquisition of Butterfly Gandhimathi						
Rogta FINANCIA	Exclusive financial advisor to Kogta Financial for Series D funding and exit of IIFL						
*************************************	Exclusive financial advisor to iD Fresh Food & Helion Venture Partners for investment by NewQuest Capital Partners						

₹cr	Q4FY22	Q4FY21	Q3FY22	FY22	FY21
Total Income	89	55	165	440	202
Profit Before Tax	55	33	135	316	111
Profit After Tax	42	25	103	245	82

Kotak Mahindra Investments



₹cr	Q4FY22	Q4FY21	Q3FY22	FY22	FY21
NII	116	88	109	427	354
Other Income	28	29	59	141	74
NII and Other Income	144	117	168	568	428
Profit Before Tax	135	98	149	499	346
Profit After Tax	101	73	111	371	258
NNPA (%)	0.6%	0.6%	0.4%	0.6%	0.6%
CAR (%) (incl unaudited profits)	34.6%	33.2%	32.7%	34.6%	33.2%
ROA (%) - annualised	4.0%	3.9%	4.5%	4.1%	3.5%

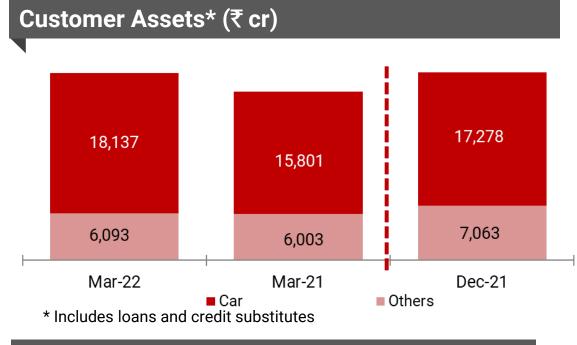


- Focus on Balance Sheet quality
- PBT up by 44% on YoY basis
- Improved margins

Kotak Mahindra Prime



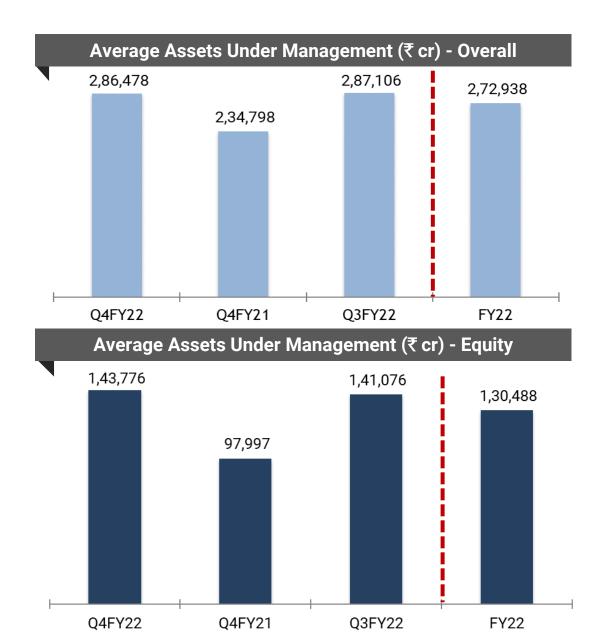
₹cr	Q4FY22	Q4FY21	Q3FY22	FY22	FY21
NII	427	313	378	1,457	1,212
Other Income	76	67	118	331	220
NII and Other Income	503	380	496	1,787	1,432
Profit Before Tax	416	248	337	1,180	720
Profit After Tax	313	184	254	886	535
NNPA (%)	1.7%	1.8%	2.1%	1.7%	1.8%
CAR (%) (incl unaudited profits)	30.1%	29.4%	28.8%	30.1%	29.4%
ROA (%) - annualised	4.5%	2.9%	3.9%	3.4%	2.1%



- Acquired car finance portfolio of Ford
- Recoveries further improved in Q4FY22
- Impact of RBI circular dated 12th November, 2021 on GNPA & Provisioning in Q3
- COVID-19 provision reversed during the quarter: ₹ 53 cr, continue to carry: ₹ 6 cr

Kotak Mahindra AMC & Trustee Co.



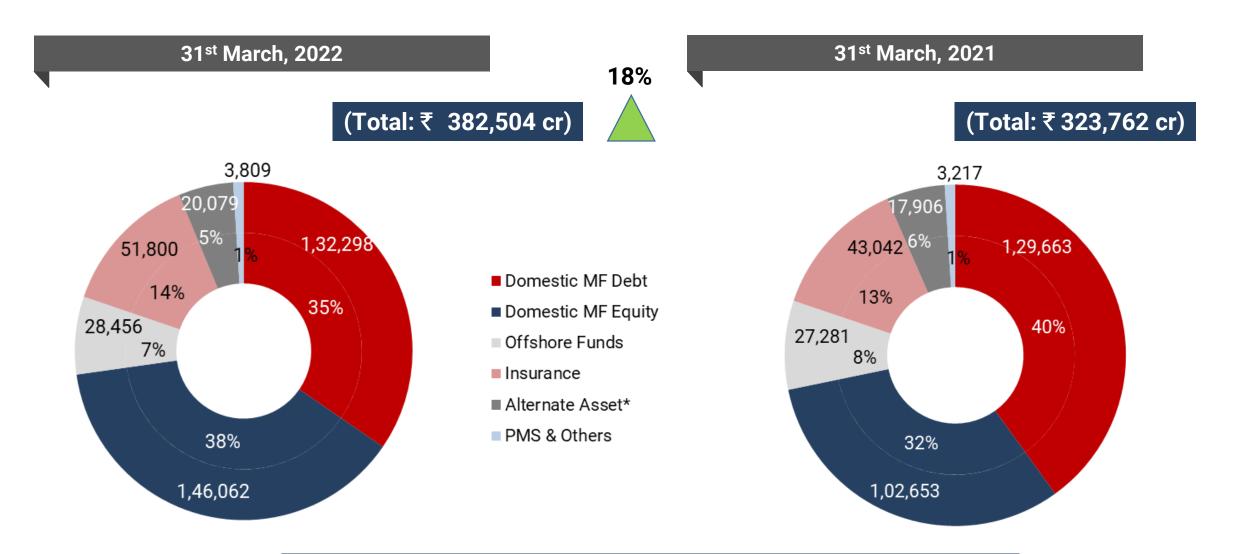


₹cr	Q4FY22	Q4FY21	Q3FY22	FY22	FY21
Profit Before Tax	136	134	192	601	465
Profit After Tax	102	100	149	454	346

- Overall Market share on AAUM increased to 7.4% in Q4FY22 (Q4FY21: 7.3%)
- Equity AAUM market share increased to 5.4% in Q4FY22 (Q4FY21: 5.2%)
- AAUM grew 35% YoY compared to industry growth of 20%
- Monthly SIP Inflows for Mar'22: ₹ 7.2 bn, up 34% YoY
- Individual MAAUM Mix- 49%
- Launched its maiden Alternate Investment Fund Kotak India Renaissance Fund 1 in Feb'22

Assets Under Management and Relationship Value



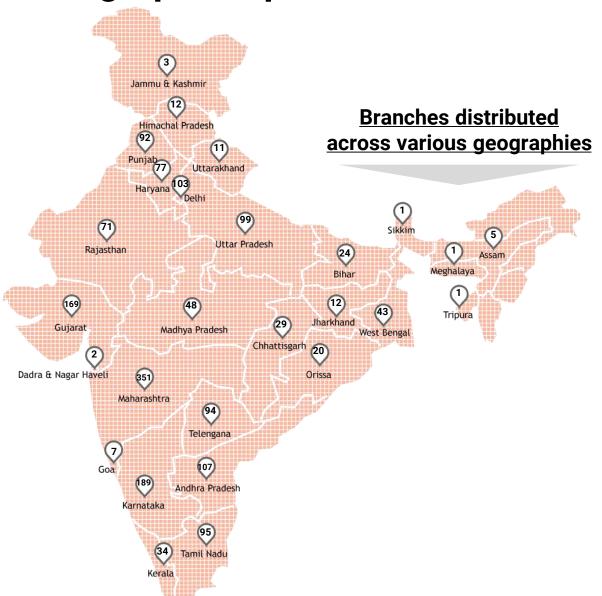


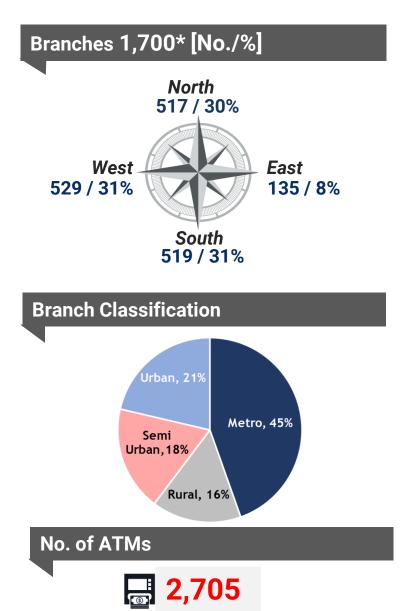
^{*} Includes undrawn commitments, wherever applicable

Relationship Value of Private Banking + Priority + Investment Advisory as on 31st Mar, 2022 ~ ₹ 641,000 cr (PY: ~ ₹ 382,000 cr) - up 68%

Geographical presence





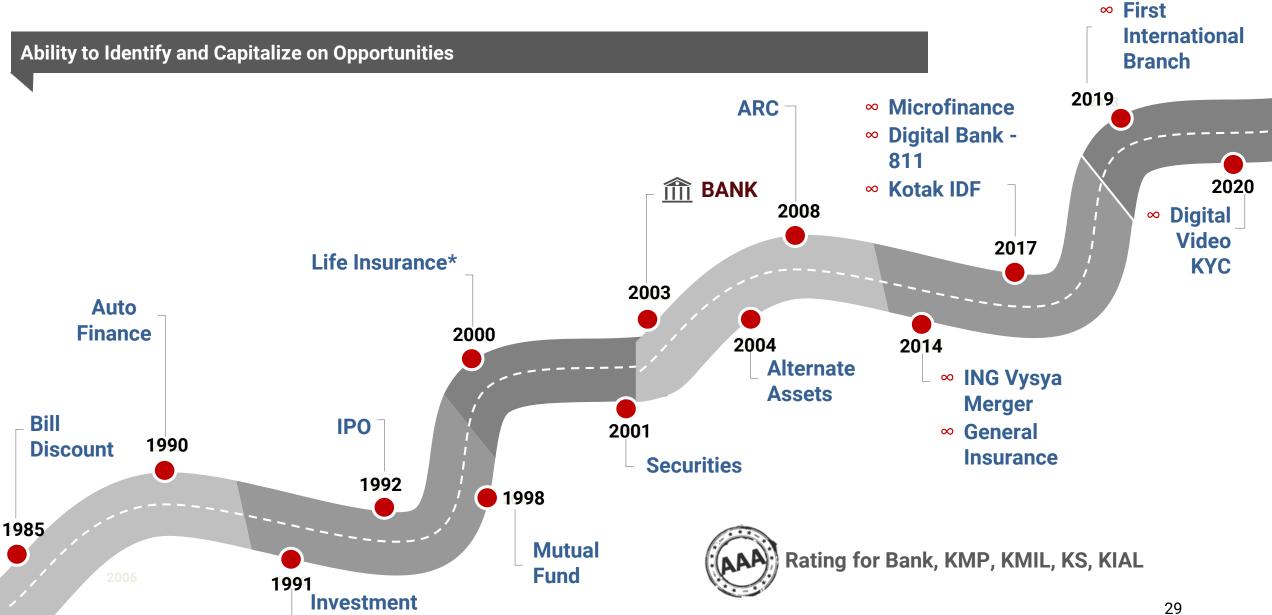




The Journey So far...

Banking





* License to commence was in 2001

Kotak - Diversified and integrated financial services



Kotak Mahindra Bank Commercial Bank & Parent Company

Kotak Mahindra Kotak Mahindra Kotak Investment Kotak Mahindra Capital Kotak Securities Prime **Advisors Investments** Company Stock Broking ■ Investment Banking Other Lending Commodity Broking ▶ Lending □ Distribution Kotak Mahindra Life **Kotak Mahindra Kotak Mahindra Kotak Mahindra Kotak Mahindra AMC** Insurance **General Insurance Pension Fund Trustee Company** ▶ Life Insurance Mutual Fund Trustee Company **Kotak Mahindra Asset Kotak Mahindra Kotak Mahindra** Kotak Mahindra UK Management **Kotak Mahindra Inc Financial Services** International (Singapore) ■ Broker/Dealer Advisory Services □ Distribution Advisory Services for Middle East **Kotak Mahindra Kotak Infrastructure IVY Product BSS Microfinance Trusteeship Services Debt Fund Intermediaries** Finance for infra projects ▼ Trustee Company ■ Banking Correspondent

Present Across the Entire Value Chain



Platform with Wide Product Portfolio

Wholesale Banking

- Corporate Loans
- Trade Finance
- Business Banking
- Forex/ Treasury
- Cash Management
- Custody Business
- Off-shore Lending

Commercial Banking

- Agriculture Finance
- Tractor Finance
- Commercial Vehicles
- Construction Equipment
- Microfinance

Consumer Banking

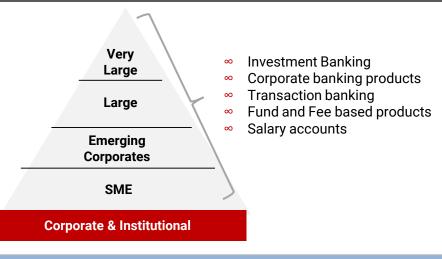
- Branch Banking
- **∞** 811
- Personal Loans
- Consumer Finance
- Priority Banking
- Small Business Loans
- Working Capital
- NRI Banking
- Gold Loans
- Rural Housing & Business Loans

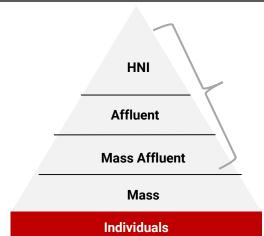
Other Financial Services

- Car and 2W Loans
- Mutual Funds
- Off-shore Funds
 ■
- ▶ Life Insurance
- Investment Banking / DCM

Deposits across all customer segments

Wide Customer Coverage





- Private/ Priority
 Banking
- Consumer loans
- Mutual fund
- Insurance
- 811
- Microfinance

Our Strengths





An integrated financial services conglomerate with a diversified business model



Healthy asset quality & prudent risk management capabilities



Digital & technological capabilities



Ability to identify and capitalize on opportunities



Strong brand and leadership across businesses



Strong governance culture and an experienced management team

- Balance Sheet, Market & Knowledge driven businesses encompassing all customer & geographic segments
- Wide spectrum of financial products and services that help to provide balance in market cycles, hedge against downturns in specific segments and access multiple growth avenues
- Broad product spectrum helps meet our customers' diverse financial and investment requirements, enhancing overall customer experience
- ∞ Ability to assess opportunities with a focus on returns that are commensurate with risk through prudent risk management
- ∞ Detailed & extensive policies covering capital adequacy, portfolio concentration limits & stress testing
- Focused on customer acquisition, customer centricity, enhancement of customer experience, making internal operations efficient and enhancing our cybersecurity and data protection framework
- Investment in technology and analytics enabling cross-sell of a wide range of products on digital platforms, thereby deepening customer relationships
- Ability to identify and capitalize on profitable business opportunities, create niche and differentiated business segments and offer new products and services
- Culture of innovation that has allowed us to build profitable business models, and has enabled us to enter into and maintain partnerships
- Numerous industry awards and accolades for various aspects of our business, reflect the talent of our senior management and employees, as well as trust in the quality of our products and services
- Strong position across various segments of our businesses
- ∞ 10/12 Group Management Council ('GMC') members have spent 20+ years with the Group & helped create various businesses since inception
- 63 members (as on May 04, 2022) in the 'Kotak Leadership Team' (incl. GMC) strong succession pipeline for senior leadership positions to nurture our culture of growth, innovation & high quality governance

Our Strategy



Keeping Technology at the Core

Investing in technology (both infrastructure and applications), with a dual objective - 'run the Bank' and 'change the Bank'

Expanding Access to Low Cost Liabilities

Approaching financial inclusion as an opportunity

Leadership in digital capabilities

Continue journey on best in class digital processes and interface at speed

Pursuing Advances Growth

Ensuring right asset quality additions at risk adjusted pricing and appropriate risk management

Building a team of talented, engaged and motivated employees in an agile structure

Customer Centricity

Keep customer at the core of the business in order to provide a positive experience and build long term relationships

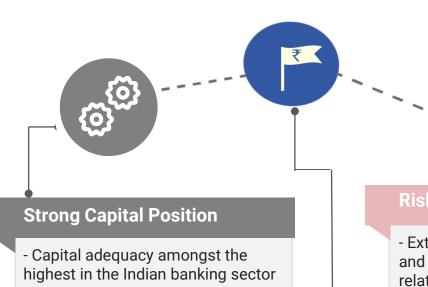
Executing with Discipline and Improving Productivity

Focus on Efficiency, Productivity and Capital

Leveraging strong corporate standing to pursue inorganic opportunities

The Path of Leadership





- Provides the basis for growth



- Extensive on-the-ground presence and superior sponsor / CXO relationships
- Deep, longstanding relationships with a substantial share of corporate India

Multiple Growth Engines

- A stable annuity flow driven business model
- balancing volatility inherent in capital market-linked revenues
- Leveraging world-class infrastructure and technology to drive cost-efficiencies
- Leverage "India asset class strength" to tap global individual and institutional investors



Attract & Retain Talent

- High degree of stability within the kotak leadership team, with an average tenure of 20+ years with the Group
- Preferred Employer status in the Financial Services

Cross Sell Opportunities

- Robust bank platform and retail distribution network
- Pan-India reach of over 4,000 retail distribution points of the Group
- Platform for improving funding from low-cost liabilities
- Strong Bancassurance model with good cross-sell ratio, ability to mine customer base

Strong and Committed Leadership Team



Senior Leadership Team with Long Vintage



Dipak Gupta Jt. MD

30 Years

Compliance, IT, HR & Marketing, Digital, Customer experience, Audit & Vigilance



Gaurang Shah WTD

25 Years

Credit, ARD, Asset Mgmt, Alternate Assets, Insurance & International Business



KVS Manian WTD

27 Years

Corporate, Institutional Equities, Investment Bank & Wealth



D Kannan

30 Years

Commercial Banking



Shanti Ekambaram

31 Years

Consumer Banking



Jaimin Bhatt

26 Years

Group CFO, Operations



Nilesh shah

7 Years

Asset Management



Jaideep Hansraj

28 Years

Retail Brokerage



Virat Diwanji

18 Years

Retail Liabilities & Branch Banking



Srini Sriniwasan

29 Years

Investment Advisory



Paul Parambi

30 Years

Risk

Disclaimer



This presentation is for information purposes only and does not constitute an offer, solicitation or advertisement with respect to the purchase or sale of any security of Kotak Mahindra Bank Limited (the "Bank") and no part of it shall form the basis of or be relied upon in connection with any contract or commitment whatsoever. No offering of securities of the Bank will be made except by means of a statutory offering document containing detailed information about the Bank.

This presentation is not a complete description of the Bank. Certain statements in the presentation contain words or phrases that are forward looking statements. All forward-looking statements are subject to risks, uncertainties and assumptions that could cause actual results to differ materially from those contemplated by the relevant forward looking statement. Any opinion, estimate or projection herein constitutes a judgment as of the date of this presentation, and there can be no assurance that future results or events will be consistent with any such opinion, estimate or projection. The information in this presentation is subject to change without notice, its accuracy is not guaranteed, it may be incomplete or condensed and it may not contain all material information concerning the Bank. We do not have any obligation to, and do not intend to, update or otherwise revise any statements reflecting circumstances arising after the date of this presentation or to reflect the occurrence of underlying events, even if the underlying assumptions do not come to fruition.

All information contained in this presentation has been prepared solely by the Bank. No information contained herein has been independently verified by anyone else. No representation or warranty (express or implied) of any nature is made nor is any responsibility or liability of any kind accepted with respect to the truthfulness, completeness or accuracy of any information, projection, representation or warranty (expressed or implied) or omissions in this presentation. Neither the Bank nor anyone else accepts any liability whatsoever for any loss, howsoever, arising from any use or reliance on this presentation or its contents or otherwise arising in connection therewith. This presentation may not be used, reproduced, copied, distributed, shared, or disseminated in any other manner.

The distribution of this document in certain jurisdictions may be restricted by law and persons into whose possession this presentation comes should inform themselves about, and observe, any such restrictions.

Figures for the previous period/ year have been regrouped wherever necessary to conform to current period's / year's presentation. Totals in some columns/ rows may not agree due to rounding off.

Contact: Jaimin Bhatt / Abhiram Bhattacharjee

Kotak Mahindra Bank Limited

Tel: +91 22 61660000

E-mail: investor.relations@kotak.com