

14 August 2021

The Manager,
Listing Department,
National Stock Exchange of India Limited
Exchange Plaza,
Bandra- Kurla Complex, Bandra (E).
Mumbai-400051

Symbol: POONAWALLA

BSE Limited

Corporate Relationship Department 25th floor, Phiroze Jeejeebhoy Towers Dalal Street Mumbai-400001

Company Code: 524000

Dear Sir,

Sub: Investors/Analysts' Presentation

Ref: Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (Listing Regulations).

Dear Sir,

Pursuant to Regulation 30 of the Listing Regulations we are enclosing herewith the presentation to be made to the Investors/Analysts on the Unaudited Financial Results of the Company for the first quarter ended 30 June, 2021.

The presentation is also being uploaded on the website of the Company at the URL https://www.poonawallafincorp.com/investor.php#financial-result in accordance with Regulation 46 of the Listing Regulations.

Kindly take the same on record.

Thanking you,

Yours faithfully,

For Poonawalla Fincorp Limited

(Formerly, Magma Fincorp Limited)

Company secretary

ACS: 13198 Encl: A/a



Poonawalla Fincorp Limited

(Formerly known as Magma Fincorp Limited)
Investor Presentation Q1FY22

Agenda



- Key Developments Post Transaction
- Board of Directors and Management Team
- **Business Strategy**
- Business and Financial Update Consolidated
- Business and Financial Update Subsidiary / Joint Venture



1. Key Developments Post Transaction

Transition Update...



Equity infusion of ₹3,456 crore in PFL

Mr. Adar Poonawalla appointed as the Chairman of PFL and PHFL

Mr. Abhay Bhutada appointed as the Managing Director of PFL

Appointment of Group CEO & Group CFO along with other senior management personnel

Rebranded to "Poonawalla" along with revamp of website

- ➤ Magma Fincorp Ltd. → Poonawalla Fincorp Ltd. (PFL)
- Magma Housing Finance Ltd. → Poonawalla Housing Finance Ltd. (PHFL)

Capital infusion of ₹500 crore in PFL's subsidiary, Poonawalla Housing Finance Ltd.

...and Business transformation



Leadership team strengthened across functions

Product suite realigned for better risk-adjusted returns

Revised credit policies with stringent parameters implemented across existing and new business lines

Use of Data analytics for delivering targeted value proposition for customers and cross-sell opportunities

Unified Loan Origination System (LOS), Loan Management System (LMS) and Customer Relationship Management (CRM) platforms implemented

Majority of bank loans re-priced and incremental borrowings being raised at sub 7%

Ready to launch co-branded credit cards; awaiting regulatory approval

Unique Positioning



- One of the largest capital base amongst private NBFCs
- Well-capitalized Balance Sheet with low leverage
- Adequate provisioning cover to absorb any pandemic-induced shocks

Professionally-run organization with a seasoned leadership team



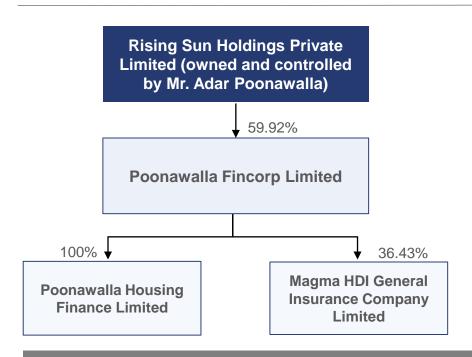
- Strong parentage to result in efficient cost of borrowing and likely improvement in credit rating
- Strong financial profile of the group's flagship company, Serum Institute of India (rated 'CARE AAA; Stable')

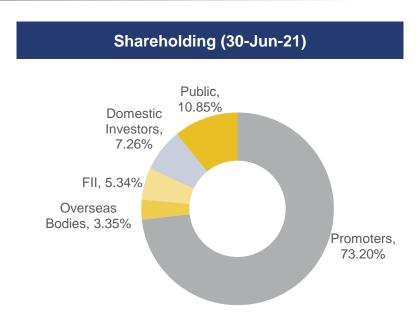
 Leveraging digital capabilities and existing physical presence - realigning product mix for better risk-adjusted returns

Highly capitalized, under-levered, professionally-run organization with strong parentage

Holding Structure & Shareholding Pattern







First listed company in the Poonawalla Group; Strong brand and parentage expected to have a positive impact on the company's market presence, creating a preferred brand for customers and employees alike



2. Board of Directors and Management team

Board of Directors





Mr. Adar Poonawalla Chairman & Non-Executive Director



Mr. Abhay Bhutada Managing Director



Mr. Sanjay Chamria
Executive
Vice Chairman



Mr. Amar Deshpande
Non-Executive Director



Ms. Vijayalakshmi R. lyer
Non-Executive
Independent Director



Mr. Bontha Prasad Rao
Non-Executive
Independent Director



Mr. Sajid Fazalbhoy Non-Executive Independent Director



Mr. Prabhakar Dalal Non-Executive Independent Director

Management Team

Rajive Kumaraswami

Girish Poddar





Abhay Bhutada

Managing Director

Previously, MD & CEO at Poonawalla Finance



Vijay Deshwal

Group Chief Executive Officer

Previously, Business Head, Service Sector Group at ICICI Bank



Sanjay Miranka

Group Chief Financial Officer

Previously, CFO at Aditya Birla Finance Limited



Manish Jaiswal

MD & CEO - HFC

Previously, Head, Risk Advisory, Research & SME Ratings, CRISIL



MD & CEO - MHDI

Previously, Chief Representative Officer - India Liaison office, SCOR Re, India



Chief Risk Officer
Previously, Head of Commercial at Bajaj Finance Limited



Manish Kumar

Group Chief Human Resources Officer

Previously, President and CHRO at Zigitza Healthcare Limited



Mahender Bagrodia

Head Collections

Previously, worked with Tijaya Enterprises Ltd



Rajendra Tathare

Chief Credit Officer

Previously, Head of Credit Underwriting Fullerton India



Kandarp Kant

Chief Technology Officer

Previously, Chief Technology Officer at Poonawalla Finance



Manoj Kutty Gujaran

Chief Compliance Officer (CCO)

Previously, CCO and Company Secretary at Poonawalla Finance



Anup Kumar Agarwal,

Chief Internal Auditor

Previously, Risk and Audit Head at Poonawalla Finance



3. Business Strategy

Management Vision 2025



"To be a diversified techenabled NBFC focused on risk
calibrated growth, with
customer centric approach,
providing a growth-oriented
environment for its people
and creating value for the
shareholders."

To be amongst **Top 3 NBFCs for consumer and small business finance**

Risk-calibrated accelerated growth ~3x of Current AUM

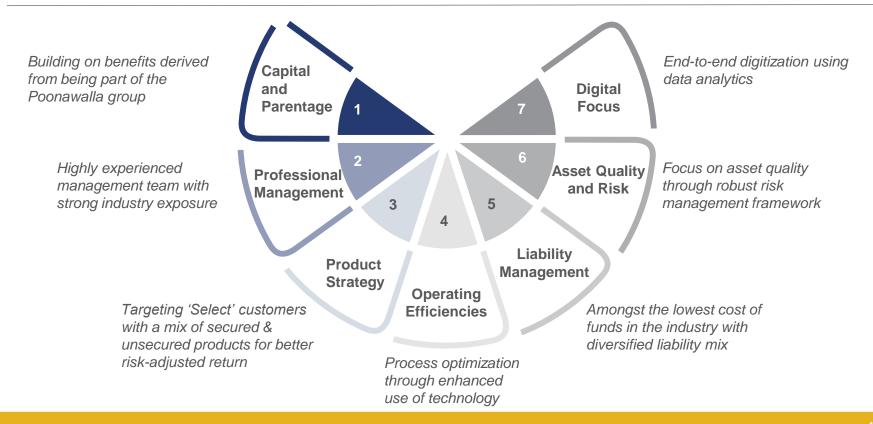
Amongst the lowest COF in the industry ~250 bps reduction in Borrowing Cost

Best-in-class Asset Quality; **Net NPAs < 1%**

Accelerate the growth trajectory of PHFL followed by value unlocking through IPO

Core Strategic Pillars





Phased Strategy Execution Consolidate-Grow-Lead



Consolidate (1-9 months)

Grow (9-18 months)

Lead (18-36 months)

- People
- Products
- Branches
- Digital
- Data Analytics
- Risk Management
- Systems

- Introduce new products and expand cross sell
- Build branch lite model
- Enhance digital capabilities
- Build D2C model
- Enhanced Data-Analytics based origination
- Robust risk management
- Automation of processes

- Leadership in chosen Products
- Leadership in chosen Geographies
- Leadership in Process Automation
- Leader in Risk Management
- Leader in Data Analytics & Usage

Multi-tiered Customer Proposition





PRICE - Competitive and Transparent

Shall offer products at competitive and transparent pricing to ensure we are always in the top consideration set



TURNAROUND - Best in class

Shall offer the best turnarounds with lean & agile backend operations by leveraging technology



CONVENIENCE - Product & Process

Product & Process convenience will be integral part of the offering. From e2e digital to having completely transparent offerings. We will build a strong trust with transparency.



SERVICE – Exceptional

All customers will get exceptional service to ensure the experience brings them back to the Poonawalla brand every time they think of a financial services product



Product Strategy Roadmap



| Existing Products | Q2FY22 | Q3FY22 | Q4FY22 | |
|----------------------|------------------------|------------------------|----------------------|--|
| Pre-owned Cars | Personal Loan | Small ticket LAP | Consumer Durables | |
| Business Loans | Loan to Professionals | Merchant Cash Advance | EMI Card | |
| Affordable Home Loan | LAP | Co-branded Credit Card | Supply Chain Finance | |
| Affordable LAP | Medical Equipment Loan | Machinery Loan | Co-Lending | |

Transition towards Consumer and Small Business Finance

Granular portfolio

Focus on credit tested customers

Data analytics driven approach

Cross-sell of fee-based products

Digital first approach across product lines

Digital FocusBest-in-class Technology & Analytics



Technology Led

Expand <u>Technology capabilities</u> through a dedicated technology center in Pune which will form backbone for all technology related requirement and support

Data & Analytics Driven

Strong <u>Data & Analytics team</u>, focused on delivering targeted value proposition to the customer and generating cross sell opportunities

Digital First

<u>Digital first</u> approach across organization to get speed, control, scale and operational efficiency



Acquisition Strength

Building <u>direct acquisition channel via Digital</u> to ensure that the customer ownership and connect is optimized

Product Innovation

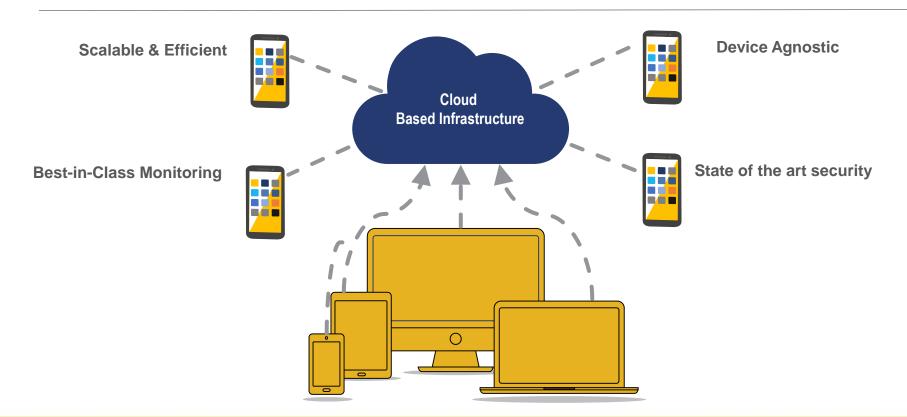
<u>Technology & Digital led product innovation</u> to be the core for product differentiation

Customer Service

State of the art contact center to complement <u>Digital Acquisition channel</u> and bring in conversion efficiencies. Integrated approach to customer service with <u>Technology driven</u> "Do it Yourself" solution to ensure best in class experience

Digital FocusInfrastructure & Architecture to Support





End to End Digital Focus – Customer Acquisition Best-in-class technology & analytics



1. Digital Acquisition

Strong digital acquisition channel for direct business

7. Technology Enabled Customer Service

Customer service enabled with technology for self service, single view of data and time bound closure of requests. Online Reputation tool implemented in-house

6. Data & Analytics Based – Upsell & X-Sell

Data & Analytics based offerings for existing customer base to ensure high retention & product penetration

5. Online Disbursement – API Factory

Complete online process for pre disbursement activities like e-Agreement & e-Nach

2. Online Channel Partner Login

Online platform for channel partners to digitally login the loan applications

3. Integrated CRM

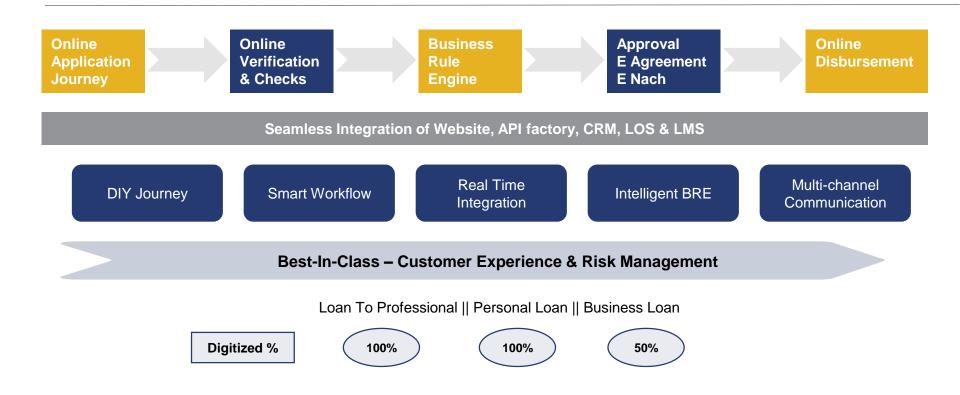
Integrated CRM with website & channel platform

4. Online Credit Decisioning-API Factory

Complete API based integration for information access, online checks, validations and credit rule engine

Illustration: E2E Digitized Process





Data Science and Analytics



Sales & Distribution

Impact Areas

- Selection of customer segments and geographies
- New to PFL customer acquisition through Pre-Approved offers
- Cross Sell/Up Sell on existing PFL base

Benefits

- Access to High Quality customer's base
- Lower cost of Acquisition
- Lower Credit Cost with higher IRR
- Higher Customer Wallet share and retention

Credit Risk & Monitoring

Impact Areas

- Underwriting using multiple variables on data analytics based architecture
- Portfolio Quality monitoring and optimisation

Benefits

- · Cost optimization
- Improves TAT and hence enhance customer experience
- Policy optimisation leading to better portfolio quality

Collections Optimization

Impact Areas

- Predictive models to identify default and cure
- Optimization of agency allocation

Benefits

- Reduce bounce and thereby cost of collection
- Higher collection efficiency by sharpening channel of cure/collection
- Improve productivity of collection resources by focused targeting of defaulters

Liability Strategy

Building an Efficient Liability Franchise

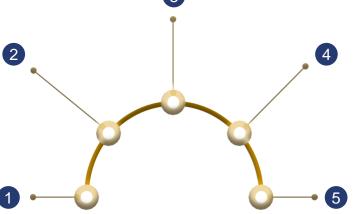


Diversification of liabilities

- Diversified relationship across banks, mutual funds, insurance companies and other capital market lenders
- Progressive increase in capital market borrowings to reach steady state range of 40%-45%

Robust Liquidity

- Adequate liquidity buffer
- Ensure higher than required LCR at all times



Credit Rating Enhancement

Strong parentage, professional management and well capitalized balance sheet to support improvement in credit rating

Optimize Cost of Borrowings

- To have one of the lowest cost of funds in the industry (currently borrowing at sub 7%)
- Repricing of high-cost debt
- Successive reduction in cost of borrowings in line with interest rate environment

ALM Management

ALM optimized for liquidity and costs

Robust Risk Management Framework

Analytics driven portfolio

Capital & Liquidity Management

management



| Risk Management Committee | | ALCO | Audit Committee | IT Security Committee | | | | |
|---|---|---|---|--|--|--|--|--|
| | | Independent Risk | Management Unit | | | | | |
| 1 st line of defense | | 2nd line o | f defense | 3rd line of defense | | | | |
| Operational and Business Units (design and operating effectiveness) | | Credit Governance Fraud Risk, InfoSe | e, Operational Risk, ec and Compliance | Independent Assurance by Internal Audit | | | | |
| Components of Risk Management | gement Overarching principles and execution | | | | | | | |
| Risk Governance | • Quarterly (| Risk Appetite Statements set the guardrails Quarterly Committee meetings to assess enterprise risk profile Well defined risk policies and standards | | | | | | |
| Operating controls & compliance | Comprehensive Risk library. Regular monitoring of Key Risk Indicators. Timely reporting of Operational Risk (OR) incidents and frauds. Internal Financial Controls (IFC) standards as mandated by Companies Act | | | | | | | |
| Credit underwriting strategies | Decisioning platforms based on segmental behavior and risk-based pricing Automated Credit Rule Engine with connectivity to bureau and fraud systems | | | | | | | |

• Proactive management of ALM mismatch in each time bucket

• Prudent capital and liquidity buffers for stress resilience

• Statistically derived Early Warning Indicators (EWI) and Continuous Portfolio Monitoring Indicators (CPMI)

• Robust Probability of default (PD) & Loss given default (LGD) models guide consistently accurate loss forecasting

Board of Directors



4. Business and Financial Update

Executive Summary



AUM

- AUM at ₹14,424 crore flat on QoQ basis due to COVID-19 restrictions across the country.
- AUM of Continued products increased by ~6% on YoY basis and ~1% on QoQ basis, further pick-up visible in Jul-21

Credit Cost and Asset Quality

- Gross Stage 3 at 5.4% vs 5.8% in Q1FY21; expect sharp improvement during rest of the year as normalcy returns.
- Stage 1 & 2 provision coverage ratio (PCR) stands at 4.5% vs 2.5% in Jun-20; Stage 3 PCR at 51.0%
- COVID provision carried as at end of Q1FY22 ₹283 crore (2.0% of AUM)

NIM and Profitability

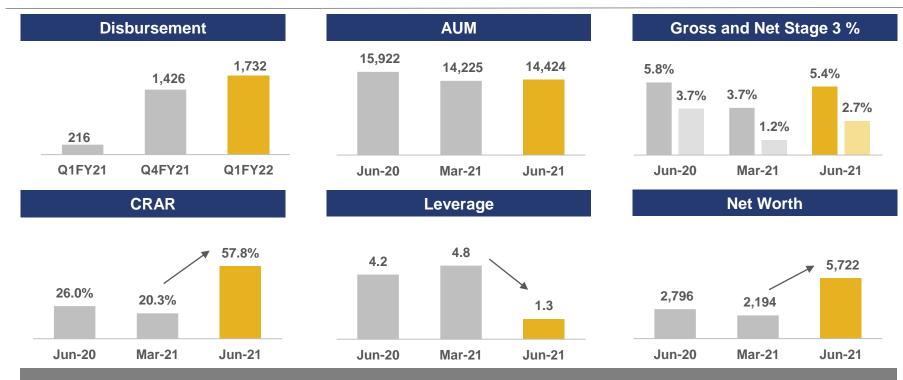
- Q1FY22 NIM was 7.9%, up from 6.8%% in Q1FY21
- Consolidated PBT for Q1FY22 at ₹81 crore, up 72% YoY
- RoA at 1.8%, up from 0.9% in Q1FY21

Liquidity and Balance Sheet resilience

- Comfortable liquidity of ₹3,238 crore as on 30-Jun-21
- Incremental cost of borrowing at sub 7%
- CRAR at 57.8% vs 26.0% in Jun-20, driven by capital infusion; providing ample room for growth

Key Financial Parameters





Well capitalized with ample liquidity to fund future growth

Diversified AUM Mix





Well diversified portfolio across products as well as geographies; 97% portfolio secured by collateral or guarantee cover

^{*} Includes New Car / CV / CE, Used CV / CE, Tractors and Auto Lease

Asset Quality



| | PFL | | | PHFL | | | Consol | | |
|----------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | Jun-20 | Mar-21 | Jun-21 | Jun-20 | Mar-21 | Jun-21 | Jun-20 | Mar-21 | Jun-21 |
| Stage 1 PCR (%) | 1.4% | 4.9% | 1.6% | 0.3% | 1.0% | 0.4% | 1.2% | 4.0% | 1.3% |
| Stage 2 PCR (%) | 15.4% | 29.7% | 22.4% | 16.1% | 21.8% | 14.1% | 15.4% | 28.4% | 20.8% |
| Stage 1 & 2 PCR (%) | 2.9% | 8.5% | 5.3% | 0.8% | 2.8% | 2.2% | 2.5% | 7.2% | 4.5% |
| Gross Stage 3 | 771 | 419 | 638 | 40 | 46 | 59 | 811 | 465 | 697 |
| Net Stage 3 | 493 | 124 | 304 | 24 | 22 | 38 | 517 | 146 | 341 |
| Gross Stage 3 (%) | 6.7% | 4.3% | 6.4% | 1.6% | 1.6% | 1.9% | 5.8% | 3.7% | 5.4% |
| Net Stage 3 (%) | 4.4% | 1.3% | 3.2% | 1.0% | 0.8% | 1.2% | 3.7% | 1.2% | 2.7% |
| Stage 3 PCR (%) | 36.1% | 70.4% | 52.4% | 39.8% | 51.8% | 36.5% | 36.3% | 68.6% | 51.0% |
| ECL Provision on Loan book | 5.1% | 11.2% | 8.3% | 1.4% | 3.6% | 2.8% | 4.5% | 9.5% | 7.0% |

Asset Quality ratios computed on On Book AUM

- Out of total Stage 3 assets, ₹143 crore (21%) have rolled back to less than 90 bucket in Jul-'21
- Additional COVID provision stands at ₹283 crore as on 30-Jun-21 (2.0% of AUM)

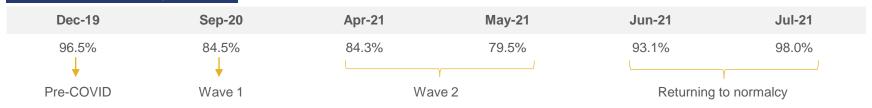
Asset QualityCollection Efficiency Trending Towards Pre-covid Levels



Restructuring

- Total restructured assets as at 30-Jun-21 was ₹854 crore (5.9% of AUM), of which portfolio restructured under Resolution Framework 2.0 is ₹325 crore
- Out of total restructured assets of ₹854 crore, ₹510 crore (60%) is in 0 bucket. However, for the purpose of asset classification and provisioning, ₹709 crore (83%) of total restructured assets have been classified under Stage 2.
- Provision on restructured portfolio (excluding management overlay provisions for COVID wave 2) stands at ₹152 crore (18%) as on 30-Jun-2021

Collection Efficiency Trend:



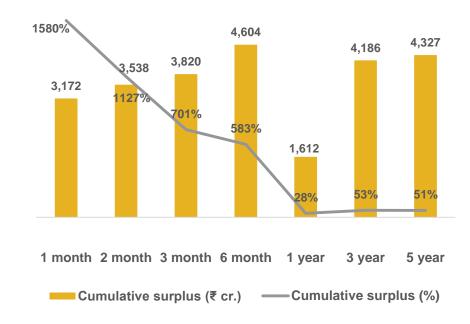
Strong ALM Profile with Adequate Liquidity



Liquidity update (Consolidated)

- Overall available liquidity of ₹3,238 crore
- Additional undrawn sanctions in hand ₹625 crore
- Borrowing mix: Term loan 37%, PTC 20%, NCD -16%, Perpetual and Sub-debt - 8% and working capital - 19%
- Incremental cost of borrowing at sub 7%

Structural Liquidity – PFL (Standalone)



Consolidated Profit & Loss Statement



| Q1FY22 | Q4FY21 | Q1FY21 | FY21 | Particulars | Q1FY22 | Q4FY21 | Q1FY21 | FY21 |
|--------|--------|--------|-------|--------------------------------|--------|--------|--------|--------|
| | | | | AUM | 14,424 | 14,225 | 15,922 | 14,225 |
| 7.9% | 9.2% | 6.8% | 8.2% | NIM (incl. fee income) | 284 | 337 | 274 | 1,252 |
| 4.3% | 4.0% | 3.4% | 3.6% | Opex# | 155 | 145 | 136 | 542 |
| 3.6% | 5.2% | 3.4% | 4.7% | Pre Provision Operating Profit | 129 | 191 | 138 | 710 |
| 1.5% | 28.8% | 2.3% | 9.6% | Credit cost# | 52 | 1,053 | 94 | 1,464 |
| 0.1% | 0.0% | 0.1% | 0.0% | Share of profit in JV | 4 | (2) | 3 | 5 |
| 2.3% | -23.6% | 1.2% | -4.9% | PBT % / Profit Before Tax | 81 | (864) | 47 | (749) |
| 1.8% | -17.7% | 0.9% | -3.7% | ROA% / Profit After Tax | 65 | (648) | 38 | (559) |

[#] Premium paid under Credit Guarantee scheme clubbed with Credit cost



5. Business & Financial Update – Subsidiary / Joint Venture

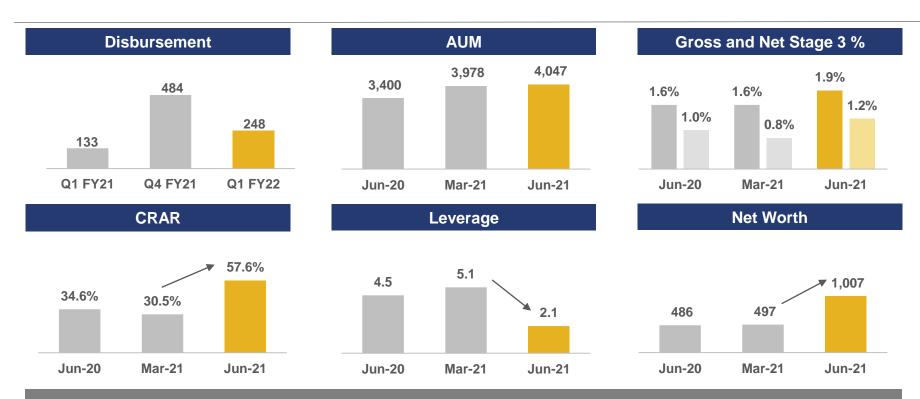
Poonawalla Housing Finance Limited

(Formerly known as Magma Housing Finance Limited)

(Subsidiary)

Key Financial Parameters

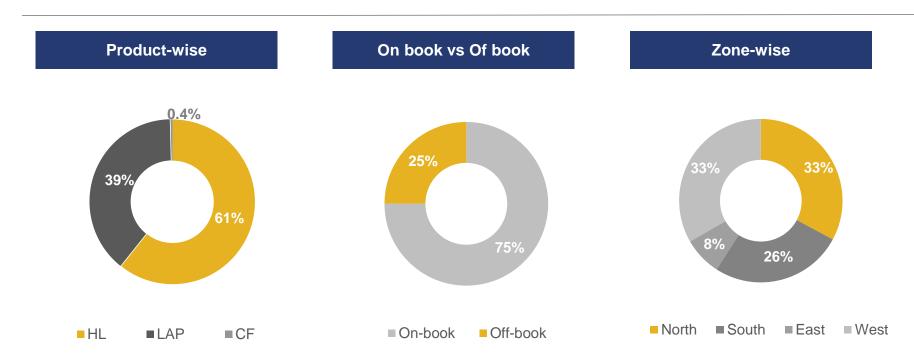




Well capitalized with ample liquidity to finance future growth

Diversified AUM Mix



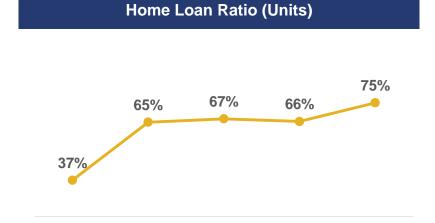


With the new capital infused, the company is poised for accelerated growth in AUM

Business Update







Shift towards granular affordable housing portfolio

Home Loans Ratio in fresh disbursement has grown from 37% in FY18 to 75% in Q1FY22

FY20

FY21

FY18

FY19

Average ticket size (ATS) = Average disbursement amount per case

Q1FY22

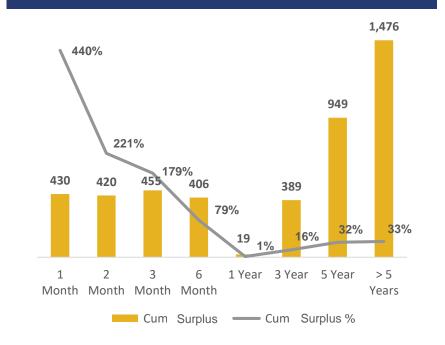
Strong ALM Profile with Adequate Liquidity



Liquidity update

- Overall available liquidity of ₹391 crore
- Additional undrawn sanctions in hand ₹175 crore
- Borrowing mix: Term loan 66%, PTC 6%, NCD
 21%, Perpetual and Sub-debt 5% and Working
 Capital 2%
- Incremental cost of borrowing at sub 7%

Structural Liquidity for PHFL



Profit & Loss Statement



| Q1FY22 | Q4FY21 | Q1FY21 | FY21 | Particulars | Q1FY22 | Q4FY21 | Q1FY21 | FY21 |
|--------|--------|--------|------|--------------------------------|--------|--------|--------|-------|
| | | | | AUM | 4,047 | 3,978 | 3,400 | 3,978 |
| 5.1% | 8.4% | 4.8% | 6.8% | NIM (incl. fee income) | 51 | 81 | 40 | 247 |
| 2.8% | 3.2% | 2.7% | 2.8% | Opex | 28 | 31 | 22 | 103 |
| 2.3% | 5.2% | 2.1% | 4.0% | Pre Provision Operating Profit | 23 | 50 | 18 | 144 |
| 1.1% | 8.1% | 1.0% | 3.6% | Credit cost | 11 | 77 | 8 | 129 |
| 1.2% | -2.8% | 1.1% | 0.4% | PBT % / Profit Before Tax | 12 | (27) | 9 | 14 |
| 0.9% | -2.1% | 0.9% | 0.3% | ROA% / Profit After Tax | 9 | (20) | 7 | 11 |

Magma HDI General Insurance Limited (Joint Venture)

Quick Snapshot



One of the highest claims settlement ratio companies for Motor Own Damage (94%) in FY21

One of the lowest Motor Own Damage loss ratio in Industry: 44.9% as at FY21

One of the Top 5 companies with least number of complaints intimated per 10,000 policies issued in FY21

One of the **lowest Capital burn ratio** as at FY21 amongst the 2nd wave private players

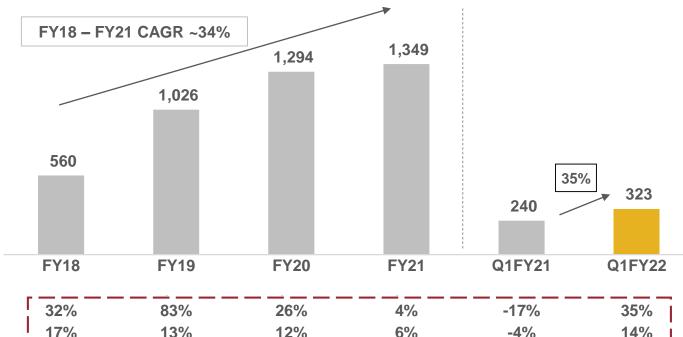
One of the **highest Investment Leverage ratio of 6.9** as at FY21 amongst the 2nd Wave private players

Built on Strong Risk Foundation



The Company has achieved robust growth rate over the years





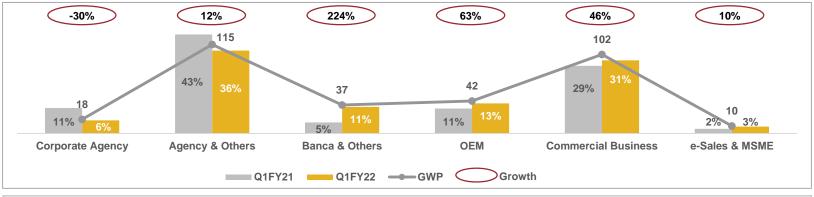
Magma HDI Growth Industry Growth

| 32% | 83% | 26% | 4% | -17% | 35% |
|-----|-----|-----|----|------|-----|
| 17% | 13% | 12% | 6% | | 14% |

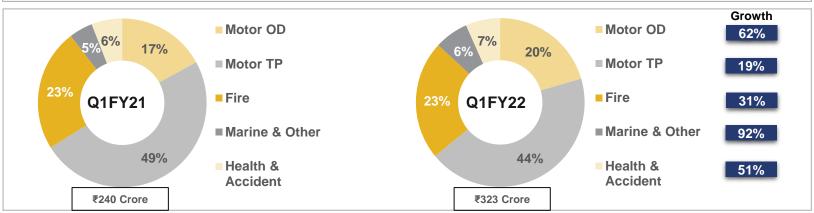
Diversified Distribution & Portfolio Mix



Distribution Mix & Growth



Portfolio Mix & Growth



Enhancing Distribution Through Partnerships



| Offices & Channel Partners | FY19 | FY20 | FY21 | Q1FY22 |
|--|---|-------|-------|--------|
| Number of Branches | 169 | 170 | 133 | 132 |
| Agents + POS* + MISP# | 5,028 | 6,558 | 7,614 | 7,984 |
| Corporate Agents | 7 | 13 | 11 | 11 |
| OEM [^] Tie-ups | 1 | 6 | 14** | 14 |
| Number of Districts where policies are is: | Number of Districts where claims are serviced : 546 | | | |

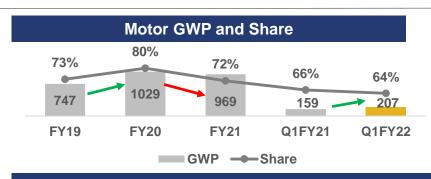
Generating business from over 83% districts with the ability to service claims in more than 80% districts in India through strong use of technology

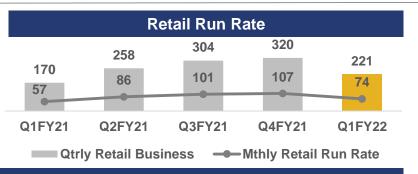
^{*}POS - Point of Sale, #MISP - Motor Insurance Service Provider; *OEM - Original Equipment Manufacturer

^{**} Out of 14 OEM Tie-up in FY21, business commenced with 13 in FY21 and one in Q1FY22

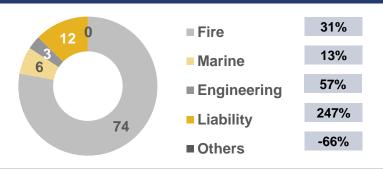
Strong Growth in Retail Health & Fire







Commercial GWP, Health GWP and their Growth

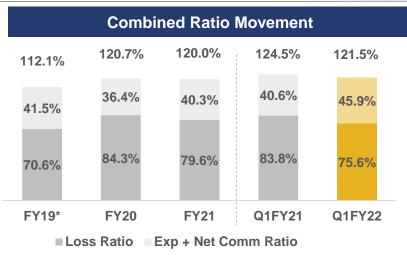




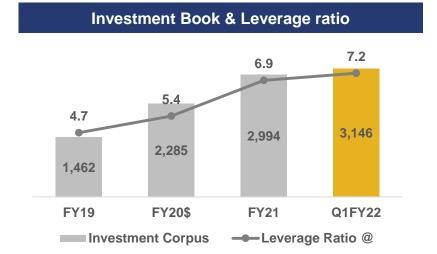
Contribution of retail business in total business stands at 68% in Q1FY22

Continuous Accretion in Investment Book





| Investment Book - Rating Mix | Q1FY22 |
|------------------------------|--------|
| AAA | 93.0% |
| AA+ | 2.6% |
| AA | 1.1% |
| AA- | 2.6% |
| A+ & below | 0.6% |



Solvency for the company stands at 1.82 times as against 1.50 times required by IRDAI

^{*} Normalised; @ - Closing Investment corpus by closing capital, \$Partial allotment of share Application money considered in closing capital

Profit & Loss Statement (Ind AS)



| Particulars | Q1FY22 | Q1FY21 | Q4FY21 | FY21 |
|---------------------------|--------|--------|--------|-------|
| Gross Written Premium | 323 | 240 | 438 | 1349 |
| Net Written Premium | 181 | 138 | 237 | 798 |
| Net Earned Premium | 202 | 188 | 192 | 762 |
| Net Claims Incurred | 153 | 157 | 150 | 607 |
| Net Commission | (12) | (10) | (17) | (55) |
| Management Expenses | 96 | 66 | 114 | 382 |
| Impairment loss | 0 | 15 | 3 | 28 |
| Underwriting Profit | (35) | (40) | (58) | (200) |
| Investment & Other Income | 51 | 50 | 52 | 219 |
| Profit Before Tax | 16 | 10 | (7) | 19 |
| Profit After Tax | 12 | 8 | (5) | 15 |



Annexure

PFL Standalone Profit & Loss Statement



| Q1FY22 | Q4FY21 | Q1FY21 | FY21 | Particulars | Q1FY22 | Q4FY21 | Q1FY21 | FY21 |
|--------|--------|--------|-------|--------------------------------|--------|--------|--------|--------|
| | | | | AUM | 10,671 | 10,563 | 12,903 | 10,563 |
| 8.7% | 9.2% | 7.1% | 8.4% | NIM (incl. fee income) | 231 | 256 | 233 | 1,002 |
| 4.8% | 4.1% | 3.5% | 3.7% | Expenses# | 127 | 115 | 114 | 440 |
| 3.9% | 5.1% | 3.7% | 4.7% | Pre Provision Operating Profit | 103 | 140 | 119 | 562 |
| 1.5% | 35.2% | 2.6% | 11.2% | Credit cost# | 41 | 976 | 86 | 1,335 |
| 2.4% | -30.1% | 1.0% | -6.5% | PBT % / Profit Before Tax | 63 | (835) | 34 | (773) |
| 1.9% | -22.6% | 0.8% | -4.9% | ROA% / Profit After Tax | 50 | (626) | 27 | (578) |

[#] Premium paid under Credit Guarantee scheme clubbed with Credit cost

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