

August 2, 2021

BSE Limited, 1st Floor, Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400001 Script Code: 540065 National Stock Exchange of India Limited, Exchange Plaza, C-1, Block G, Bandra Kurla Complex, Bandra (E) Mumbai -400051 Script Name: RBLBANK

Reg: Disclosure under relevant provisions of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations")

Further to our submission i.e. Outcome of Board Meeting dated August 2, 2021, please find enclosed the following:

- 1. Press Release on the unaudited standalone financial results of the Bank for the quarter ended June 30, 2021.
- 2. Investor Presentation for the quarter ended June 30, 2021

Kindly take the same on record.

Thanking you,

Yours faithfully,

For RBL Bank Limited

Niti Arya

Company Secretary

Encl: As above



RBL Bank Limited

One World Centre, Tower 2B 6th Floor, 841, Senapati Bapat Marg, Lower Parel West, Mumbai 400013

PRESS RELEASE

RBL BANK ANNOUNCES FINANCIAL RESULTS FOR THE QUARTER ENDED 30th JUNE 2021

The Board of Directors of RBL Bank Limited approved the financial results for the quarter ended 30th June 2021 at its meeting held on Monday, 2nd Aug 2021.

Results Summary for Q1FY22

Healthy operating performance:

- o Total Revenue grew 21% YOY to ₹1,664 crore
- Net Interest Income de-grew 7% YOY to ₹970 crore; NIM at 4.36%
- Other Income was ₹695 crore, up 108% YOY;
- Cost to Income was 51.5% against 49.8% for Q1FY21
- Operating profit grew 17% YOY to ₹807 crore
- Net loss was ₹459 crore

• CASA Continues Strong Growth; Total Deposits Grew 21% YOY:

- o Total deposits grew 21% YOY and 2% QOQ to ₹74,471 crore
- o CASA grew 35% YOY and 8% QOQ to ₹25,071 crore. CASA ratio at 33.7% vs. 30.1% in Q1FY21
- o Retail Deposits (as per LCR definition) grew 47% YOY and 8% QOQ to ₹29,505 crore

Advances Growth:

- Advances book at ₹56,527 crore. Retail advances grew 7% YOY to ₹32,071 crore
- o Retail: Wholesale mix at 57:43

Well capitalized with sound liquidity:

- Overall capital adequacy at 17.2% with Common Equity Tier 1 ratio of 16.1% at the end of O1FY22
- Average Liquidity Coverage Ratio at 134% for Q1FY22

Asset quality:

- o Gross NPA ratio at 4.99% vs. 4.34% in Q4FY21, Net NPA ratio at 2.01% vs. 2.12% in Q4FY21,
- Provision Coverage Ratio at 76.3% vs 72.2% in Q4FY21 and 70.5% in Q1FY21, up 5.8% YoY

Network

- The bank added 6 branches during Q1FY22 taking total number of branches to 435 as at 30th
 June, 2021. In addition, the Bank also has 1,422 business correspondent branches, of which 271 are banking outlets.
- RBL Finserve Limited ("RBL Finserve"), a 100% subsidiary of the Bank, accounts for 759 business correspondent branches.



RBL Bank Limited

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Key Financials:

₹ in crore	Q1 FY22	Q4 FY21	QoQ	Q1 FY21	YoY	FY21
Net Interest Income	970	906	7%	1,041	(7%)	3,788
Other Income	695	688	1%	333	108%	2,058
Net Total Income	1,664	1,594	4%	1,375	21%	5,845
Operating Profit	807	877	(8%)	690	17%	3,091
Net profit (after tax)	(459)	75	-	141	-	508

₹ in crore	June 30, 2021	Mar 31, 2021	QoQ	June 30, 2020	YoY
Advances (Net)	56,527	58,623	(4%)	56,683	0%
Deposits	74,471	73,121	2%	61,736	21%
CASA	25,071	23,264	8%	18,566	35%
Investments (Net)	25,314	23,230	9%	19,884	27%

Key ratios:

ey ratios.				
Particulars (in %)	Q1 FY22	Q4 FY21	Q1 FY21	FY21
Net Interest Margin	4.36	4.17	4.85	4.48
Cost to Income	51.5	45.0	49.8	47.1
Return on Assets	(1.88)	0.32	0.60	0.54
Return on Equity	(14.51)	2.40	5.24	4.35
Gross NPA	4.99	4.34	3.45	4.34
Net NPA	2.01	2.12	1.65	2.12
Provision Coverage Ratio	76.3	72.2	70.5	72.2

Commenting on the performance Mr. Vishwavir Ahuja, MD & CEO, RBL Bank said "While our revenues and operating profits have held up well and continue to grow year on year, the effect of the second wave of the COVID pandemic on our asset quality was rather severe and different from the first wave given the nature of our businesses, despite the planned counter — cyclicality in our business mix. Economic activity and growth revival is now visible, hence we have decided to take a firm view and clear the decks for the future, by taking accelerated/more than adequate provisions, preparing the Bank to return to normalized levels of business, provisioning, growth and profitability. Additionally, we have set a clear road map for our Transformation 2.0 journey encompassing a larger digital agenda, expansion of our branch footprint, and building out our secured retail assets business and are confident that given our business traction and competitive strengths in certain businesses, this will reflect positively in our financial performance going forward".



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About RBL Bank

RBL Bank is one of India's fastest growing private sector banks with an expanding presence across the country. The Bank offers specialized services under six business verticals namely: Corporate & Institutional Banking, Commercial Banking, Branch & Business Banking, Retail Assets and Treasury and Financial Markets Operations. It currently services over 9.83 million customers through a network of 435 branches; 1,422 business correspondent branches (of which 271 banking outlets) and 380 ATMs spread across 28 Indian states and Union Territories.

RBL Bank is listed on both NSE and BSE (RBLBANK). For further details, please visit www.rblbank.com

Ratings:

- ICRA AA- (Hyb) with a stable outlook for Basel III compliant Tier II subordinate debt program
- CARE AA- with a stable outlook for Basel III compliant Tier II subordinate debt program
- ICRA MAA with a stable outlook for Fixed (Medium Term) Deposits program
- ICRA A1+ for Fixed (Short Term) Deposits program
- ICRA A1+ for certificate of deposit program

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₹1 crore = ₹10 million

Investor Presentation Q1 FY 22

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ALL FIGURES IN THIS DOCUMENT ARE IN INR CRORE UNLESS MENTIONED OTHERWISE; 1 CRORE = 10 MILLION

Glossary and Key Notes

AEPS	Aadhaar Enabled Payment System	INR	Indian Rupee
Agri	Agribusiness Banking	IPO	Initial Public Offering
API	Application Programming Interface	LAP	Loan Against Property
ARC	Asset Reconstruction Company	MF	Mutual Funds
ATM	Automated Teller Machine	Mn	Million
BC	Business Correspondent	MSME	Micro, Small and Medium Enterprises
BIL	Business Installment Loan	NABARD	National Bank for Agriculture and Rural Development
Bps	Basis Points	NFB	Non Fund Based
BVPS	Book Value Per Share	NIM	Net Interest Margin
C&IB	Corporate & Institutional Banking	NNPA	Net Non Performing Assets
CAGR	Compounded Annual Growth Rate	NPA	Non Performing Assets
CASA	Current Account and Savings Account	PCR	Provision Coverage Ratio
СВ	Commercial Banking	PIL	Personal Installment Loan
CBDT	Central Board for Direct Taxes	Q1	3 month period ended June 30(April 1 - June 30)
СС	Credit Card	Q2	3 month period ended September 30(July 1 - September 30)
CEO	Chief Executive Officer	Q3	3 month period ended December 31(October 1 - December 31)
CET1	Core Equity Tier 1	Q4	3 month period ended March 31(January 1 - March 31)
Cr	Crore	QoQ	Quarter on Quarter
CRAR	Capital to Risk Weighted Assets Ratio	H1	6 month period ended September 30(April 1 - September 30)
CSR	Corporate Social Responsibility	9M	9 month period ended December 31(April 1 - December 31)
DB & FI	Development Banking & Financial Inclusion	RBI	Reserve Bank of India
DBT	Direct Benefit Transfer	RoA	Return on Assets
FICC	Fixed Income, Currency and Commodity	RoE	Return on Equity
FPI	Foreign Portfolio Investor	RWA	Risk Weighted Assets
FY	12 month period ended March 31	SDR	Strategic Debt Restructuring
GNPA	Gross Non Performing Assets	SLR	Statutory Liquidity Ratio
G-Sec	Government Securities	UPI	Unified Payments Interface
GST	Goods and Services Tax	US	United States
HUF	Hindu Undivided Family	VCF	Venture Capital Funds
IFI	Institutional Financial Inclusion	YoY	Year on Year
RBL Finserve	RBL Finserve Ltd.		

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Q1 FY22 Financial Highlights

- YoY Revenue growth of 21% aided by Other Income growth of 108%
- PPOP growth of 17% YoY to Rs. 807 crore
- Net Loss at Rs. 459 crore for Q1 FY22, due to additional prudential provisioning
- NIM at 4.4%, up 19 bps QoQ
- Retail advances grew 7% YoY; Retail : Wholesale mix at 57:43
- Strong Deposit growth 21% YoY (2% sequentially) to Rs. 74,471 crore; Average LCR at 134% for the quarter
- Strong CASA growth at 35% YoY (8% sequentially) to Rs 25,071 crore; CASA Ratio at 33.7% vs. 31.8% in Q4FY21; Retail and Small business deposits ratio at 39.6%
- GNPA at 4.99% vs. 4.34% in Q4FY21, NNPA at 2.01% vs. 2.12% in Q4FY21
- PCR (incl tech w/off) sequentially increased by 410 bps to 76.3% in Q1FY22 vs 72.2% in Q4FY21; PCR (excl. tech w/off) increased 866bps sequentially to 60.94%
- Total customer base of 9.83 million; addition of 0.20 million in the quarter

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Q1 FY22 Highlights Contd....

Strong Revenue and Operating Profit Growth

- Total Revenue grew 21% YoY to 1664 crore
- Core Fee Income grew 135%
 YoY to Rs. 562 crore
- Operating profit grew 17% YoY to Rs. 807 crore

Handsome Deposit Growth Continues..

- Total Deposits grew 21% YoY and 2% QoQ
- CASA grew 35% YoY and 8% QoQ
- CASA ratio grew QoQ even on higher deposit base, at 33.7%
- SA Deposits grew 31% YoY
- Retail Deposits (as per LCR definition) grew 8% QoQ

Healthy Capitalisation and Liquidity Levels

- CRAR at 17.2% and CET 1 to 16.1%
- RWA/Total assets stable at 73.4%
- LCR at 134% for the quarter

Asset Quality

- GNPA at 4.99%; NNPA at 2.01%
- PCR (incl tech w/off) sequentially increased by 410 bps to 76.3%
- PCR (ex-tech write off) increased 866bps sequentially to 60.94%
- Rating Profile improving with 77.6% in the A- and better category from 71.4% in Q1 FY21

Continued Increase in customer base and distribution network

- Customer base increased by 0.20 million QoQ, to 9.83 million
- Distribution network of 435 branches, 380 ATMs and 1422 BC branches

Digital Business Update

- Ranked #8 in AEPS transactions processed, increase in AEPS volumes by 35% QoQ
- 25% market share of disbursements in the MFI segment for payment APIs
- Coverage of 18.5 lakhs Merchants

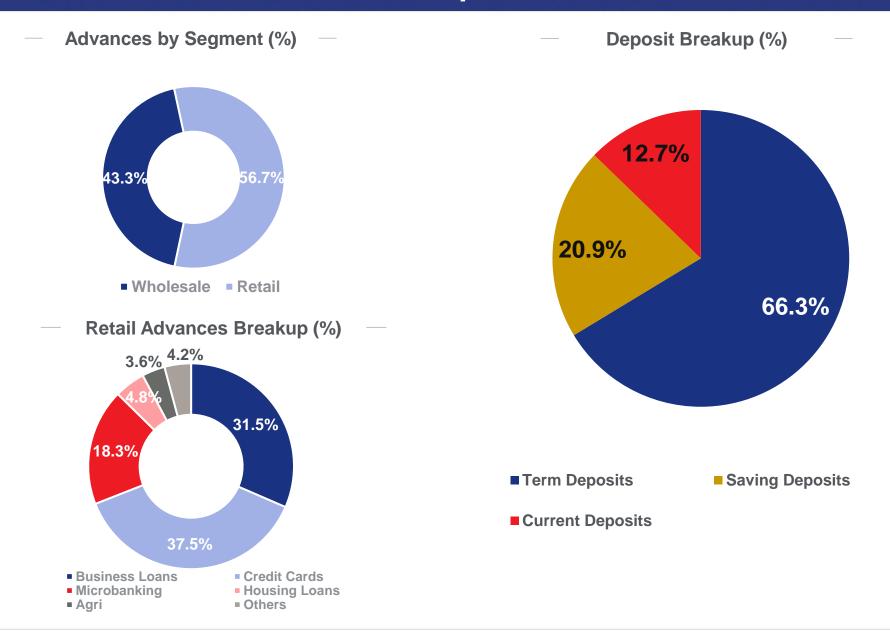
Q1 FY22 Highlights

		— YoY Growth —
Net interest Income	Rs. 970cr	(7%)
Core Fee Income	Rs. 562cr	135%
Net Total Income	Rs. 1,664cr	21%
Operating Profit	Rs. 807cr	17%
Net Profit / (Loss)	Rs. (459)cr	-

Q1 FY22 Highlights Contd....

WI FIZZ HIGHIIGH	its Conta		
		— YoY Growth —	— QoQ Growth —
Advances	Rs. 56,527cr	0%	(4%)
Wholesale Advances	Rs. 24,456cr	(9%)	1%
Retail Advances	Rs. 32,071cr	7%	(7%)
Deposits	Rs. 74,471cr	21%	2%
CASA	Rs. 25,071cr	35%	8%

Key Indicators – Business Breakup





Strong PPOP Momentum Despite COVID Second Wave Impact

Parameter	Q1 FY22	Q4 FY21	QoQ	Q1 FY21	YoY	FY21
Net Interest Income	970	906	7%	1,041	(7%)	3,788
Other Income	695	688	1%	333	108%	2,058
Net Total Income	1,664	1,594	4%	1,375	21%	5,845
Operating Profit	807	877	(8%)	690	17%	3,091
Net Profit / (Loss)	(459)	75	-	141	-	508

Parameter	Q1 FY22	Q4 FY21	Q1 FY21	FY21
Other Income/Total Income	41.7%	43.2%	24.2%	35.2%
Cost/Income	51.5%	45.0%	49.8%	47.1%
Net Interest Margin	4.4%	4.2%	4.9%	4.5%
Credit Cost/Advances (bps)*	255	113	91	410
RoA	(1.88%)	0.32%	0.60%	0.54%
RoE	(14.51%)	2.40%	5.24%	4.35%

Not Annualized

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Balance Sheet Parameters

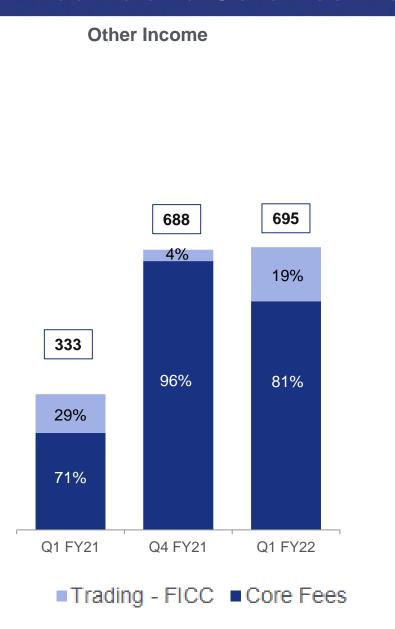
Parameter	June 30,2021	June 30,2020	YoY
Advances	56,527	56,683	0%
Deposits	74,471	61,736	21%
Investments	25,314	19,884	27%

Parameter	June 30,2021	March 31,2021	June 30,2020
CASA	33.7%	31.8%	30.1%
GNPA	4.99%	4.34%	3.45%
NNPA	2.01%	2.12%	1.65%
PCR (incl. Technical Write-offs)	76.3%	72.2%	70.5%
PCR (excl. Technical Write-offs)	60.9%	52.3%	53.2%
CRAR*	17.2%	17.5%	16.4%

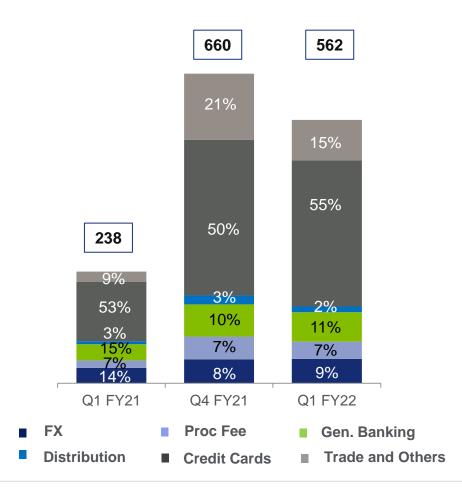
[•] CRAR for interim financial periods has been computed after including interim results for better comparison

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Other Income and Core Fee Income above Pre-COVID Levels

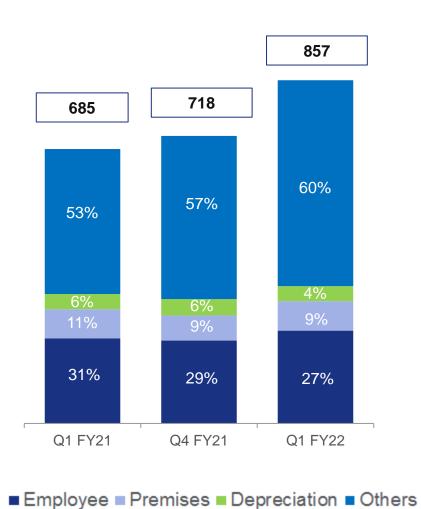






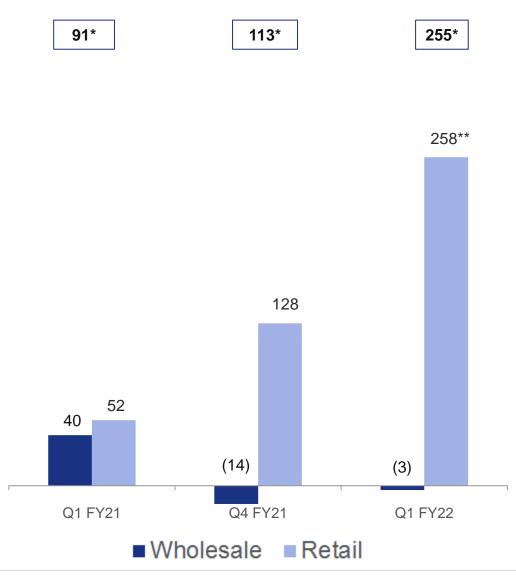
Operating Costs Increase driven by Infrastructure Costs

Operating Expenses



Credit Costs including Additional & COVID Provisioning

Net Credit Cost by Business (bps)



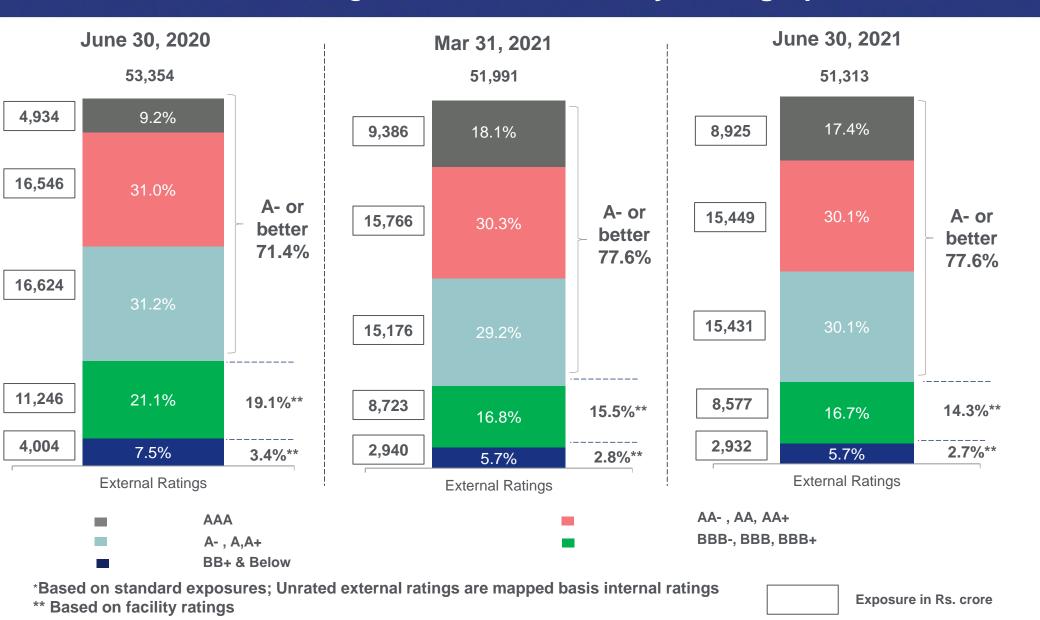
[·] Not Annualized for the bank or at individual segment level for the quarter

^{**} Includes Rs. 365 crore of additional provision and Rs. 239 crore of Covid provisioning

Advances Mix; Growth Impacted by COVID this Quarter

	June 30,2021	June 30,2020	YoY	Yield FY 21	Proportion
C&IB	18,464	19,906	(7%)	6.7%	
СВ	5,992	6,837	(12%)	(8.5%)	43%
Wholesale	24,456	26,742	(9%)		
Business Loans	10,103	10,503	(4%)		
Credit Cards	12,039	10,289	17%		
Micro-banking	5,881	6,117	(4%)	4.4 = 0.4	
Housing Loans	1,550	331	-	14.7% (17.0%)	57%
Retail Agri	1,160	1,136	2%		
Others	1,338	1,613	(15%)		
Retail	32,071	29,941	7%		
Total	56,527	56,683	0%	Q1 FY21 yield	ds in brackets

Borrowers' External Rating Profile* – Consistently Moving Up the Risk Curve



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Additional Colour on BBB and BB Rated Exposure

BBB Rated Exposure

- Fully Secured, granular portfolio both in terms of size and sectoral exposure
 - Highest sectoral exposure of 1.4%
 - 264 customers with average exposure of Rs. 32 crore
 - Highest single exposure is Rs. 260 crore, fully secured

BB and below Rated Exposure

- Portfolio almost fully secured and granular both in terms of size and sectoral exposure
 - 214 total customers with an average of Rs. 14 crore
 - Approx.52% of the exposure has a facility rating better than investment grade
 - Largest exposure of Rs. 190 crore, fully secured, consistently being pared down; exposure reduced by Rs. 160 crore since March 2020
 - 3 accounts between Rs. 100 crore Rs. 150 crore, of which one account is non-fund exposure

Given the granularity and risk reduction over the last 18-24 months, these exposures are now BAU

Diversified Industry Mix – Low Industry Concentration

Top 10 Industry*

Industry	Outstanding FB+NFB Exposure	FB-NFB Split	% of Outstanding FB+NFB Exposure
NBFC (ex. HFC & DFI)	3,283	99:1	4.5%
Construction	2,853	28:72	3.9%
Power	2,420	54:46	3.3%
HFC	2,416	100:0	3.3%
Retail/ Distribution	2,120	67:33	2.9%
Professional Services	1,807	63:37	2.5%
Engineering	1,710	39:61	2.3%
Real Estate	1,561	88:12	2.1%
Pharma	1,312	64:36	1.8%
Auto	1,109	88:12	1.5%

^{*} As of June 30, 2021 based on actual outstanding

Non Fund Based Book

Particulars	June 30, 2021	June 30, 2020	March 31, 2021
Guarantees	9,743	11,471	9,834
Letter of Credit, Acceptances, Endorsements and other Obligations	5,070	3,991	4,710

Asset Quality – Continue to Strengthen PCR

	Quarter Ended							
	June 30, 2021	March 31, 2021	Dec 31, 2020 (Proforma)	Sep 30, 2020 (Proforma)	June 30, 2020	March 31,2020		
Movement of Gross NPAs								
Opening Balance	2,602	2,610	2,001	1,992	2,137	2,010		
(+) Additions during the period	1,342	1,439	1,470 234 5		709			
(-) Upgrade	157	322	5	3	3	53		
(-) Recoveries	116	454	78	103	40	179		
(-) Write Offs	759	671	779	119	106	350		
Closing Balance	2,911	2,602	2,610	2,001	1,992	2,137		
Gross NPA (%)	4.99%	4.34%	4.57%	3.49%	3.45%	3.62%		
Net NPA	1,137	1,241	1,408	836	933	1,189		
Net NPA (%)	2.01%	2.12%	2.52%	1.49%	1.65%	2.05%		
PCR incl. Technical Write Offs (%)	76.31%	72.19%	68.77%	73.54%	70.46%	64.04%		
PCR excl. Technical Write Offs (%)	60.94%	52.28%	46.06%	58.20%	53.18%	44.33%		
Slippage Ratio	2.29%	2.57%	2.62%	0.41%	0.01%	1.19%		
Net Restructured %	1.80%	1.41%	0.91%	0.09%	0.09%	0.08%		

[•] Security Receipts as a percentage of total advances at 0.30%

Loan Related Provisions held as on 30th June 2021

- Specific provision of Rs. 1,409 crore (towards PCR)
- Additional/ accelerated specific provision of Rs. 365 crore (towards PCR)
- Restructured provision of Rs. 137 crore (outside PCR)
- Additional Covid Provision of Rs. 239 crore (outside PCR)
- Standard provision of Rs. 271 crore (outside PCR)
- Provision Coverage Ratio excl. Technical write offs of 60.94%

Asset Quality – Net NPA stable despite Covid challenges

	Gross NPA by business segment									
Business segment	June 30, 2021	Mar 31, 2021	Dec 31, 2020 (Proforma)	Sep 30, 2020 (Proforma)	June 30, 2020	Mar 31,2020				
Wholesale	1.84%	1.85%	1.75%	2.62%	2.67%	2.64%				
Retail	3.15%	2.49%	2.82%	0.87%	0.78%	0.98%				
Business Loans	0.81%	0.47%	0.90%	0.38%	0.38%	0.37%				
Credit Cards	0.89%	1.17%	1.21%	0.07%	0.04%	0.22%				
Micro-Banking	1.00%	0.44%	0.32%	0.16%	0.11%	0.12%				
Retail Agri	0.24%	0.21%	0.23%	0.19%	0.20%	0.20%				
Others	0.21%	0.19%	0.15%	0.08%	0.06%	0.07%				
Total	4.99%	4.34%	4.57%	3.49%	3.45%	3.62%				
		Net NPA by k	ousiness segm	ent =						
Business segment	June 30, 2021	Mar 31, 2021	Dec 31, 2020 (Proforma)	Sep 30, 2020 (Proforma)	June 30, 2020	Mar 31,2020				
Wholesale	0.90%	0.93%	0.77%	1.03%	1.19%	1.52%				
Retail	1.11%	1.19%	1.75%	0.46%	0.45%	0.53%				
Business Loans	0.46%	0.28%	0.75%	0.21%	0.23%	0.26%				
Credit Cards	0.23%	0.43%	0.50%	0.03%	-	-				
Micro-Banking	0.17%	0.23%	0.22%	0.08%	0.05%	0.08%				
Retail Agri	0.17%	0.15%	0.17%	0.12%	0.15%	0.16%				
Others	0.09%	0.10%	0.11%	0.03%	0.02%	0.03%				
Total	2.01%	2.12%	2.52%	1.49%	1.65%	2.05%				

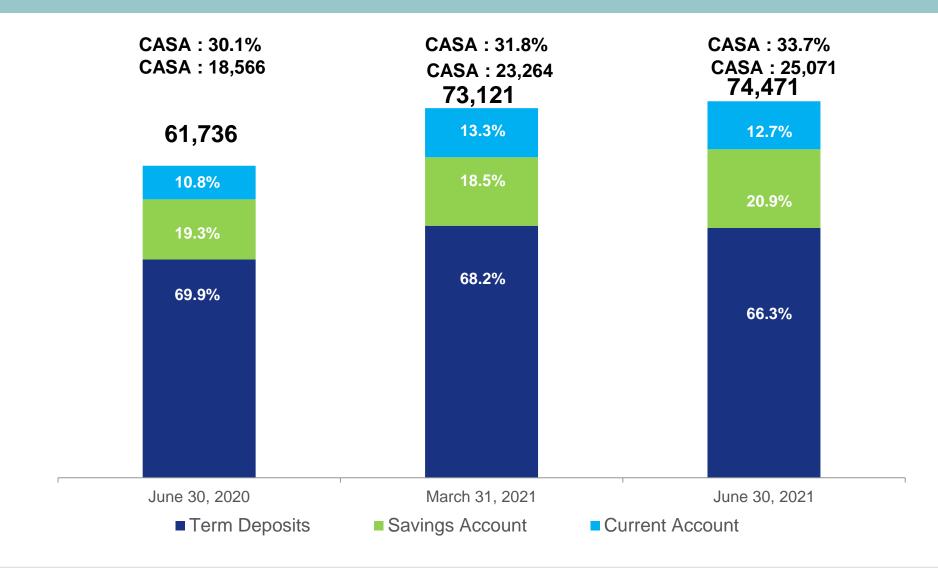
Capital Adequacy - Well Capitalized

Particulars	June 30, 2021	June 30, 2020	March 31, 2021
Tier 1 Capital Funds*	11,850	10,407	12,301
Tier 2 Capital Funds	780	80 820	
Total Capital Funds*	12,630	12,630 11,228	
Total RWA	73,635	68,671	73,948
Tier 1 CRAR*	16.1%	15.2%	16.6%
Total CRAR*	17.2%	16.4%	17.5%
RWA/Total Assets	73.4%	74.3%	73.5%

[•] Tier 1 and Total Capital Funds for interim financial periods has been computed after including interim results for better comparison

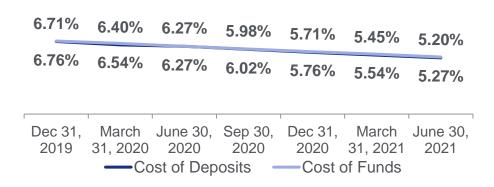
CASA Continues Strong Growth; Total Deposits Grew 2% Sequentially

35% YoY growth in CASA, 8% QoQ; Total deposits grew by 21% YoY, 2% QoQ

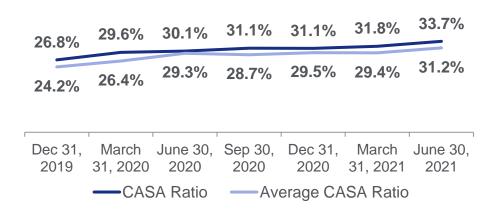


Deposits and Liquidity – Improving Granularity Driving Lower Costs

Declining Cost of Deposits and Cost of Funds



Improving CASA Ratios





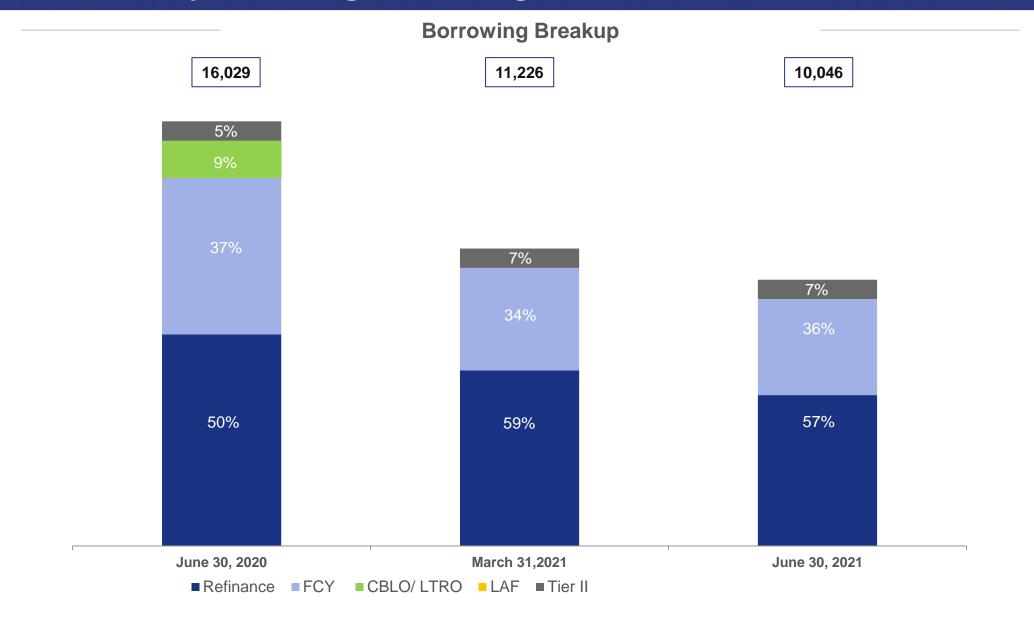




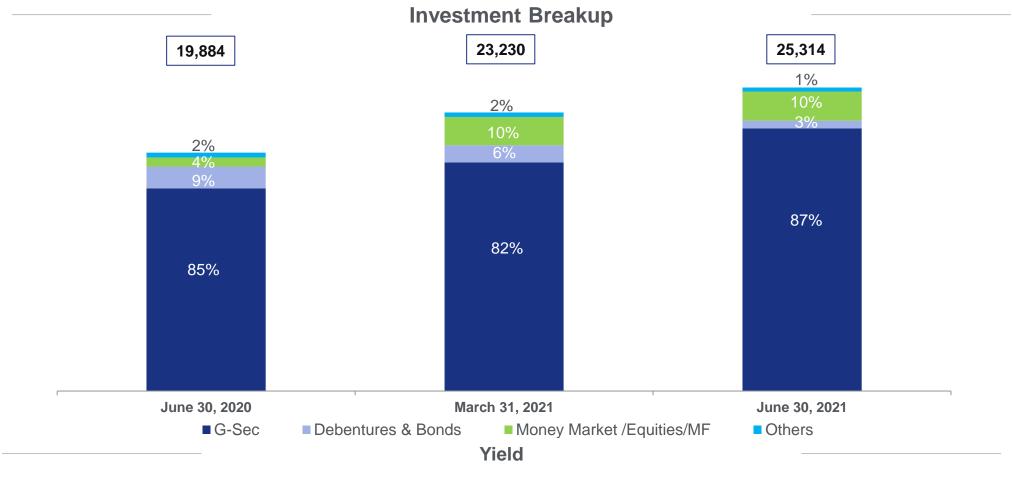
Increasing Share of Retail Deposits



Consistently Reducing Borrowings



Investment Book Increase Driven By Surplus Liquidity



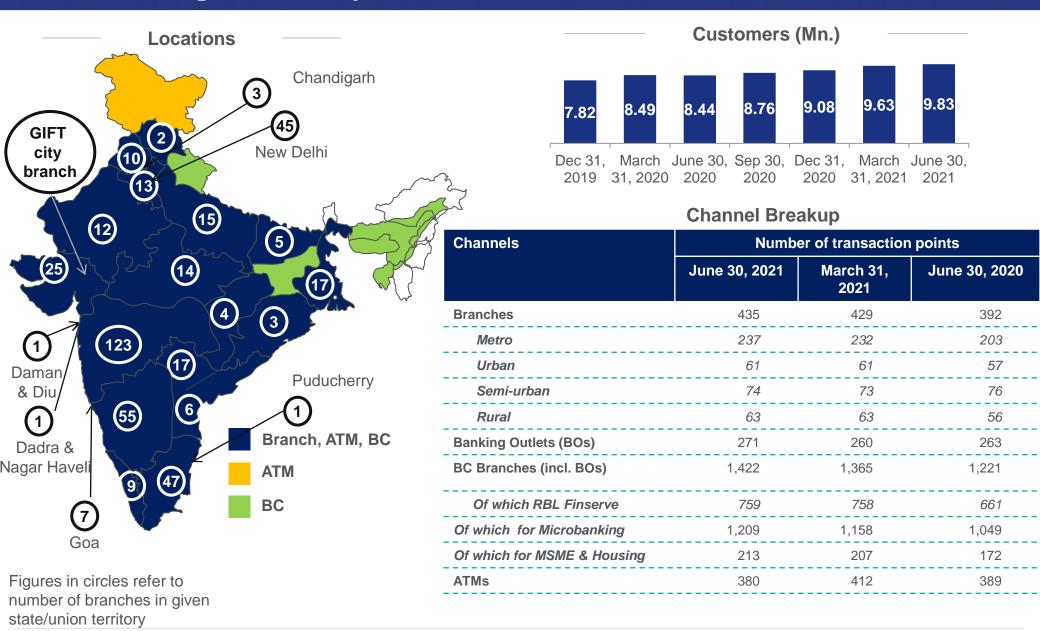
Yield	Q1 FY22	Q4 FY21	Q1 FY21	FY21
Total Investments	5.4%	6.0%	6.9%	6.4%
SLR	6.1%	6.4%	6.9%	6.6%
Non SLR	4.3%	5.1%	8.4%	6.7%

Cost of Deposits/ Cost of Funds Trending Lower QoQ

	FY19	Q1 20	Q2 20	Q3 20	Q4 20	Q1 21	Q2 21	Q3 21	Q4 21	Q1 22
Yield on Advances	11.2%	12.0%	12.1%	12.3%	12.5%	13.0%	12.3%	11.5%	11.2%	11.6%
Cost of Funds	6.8%	7.0%	6.9%	6.8%	6.5%	6.3%	6.0%	5.8%	5.5%	5.3%
Cost of Deposits	6.8%	7.0%	6.9%	6.7%	6.4%	6.3%	6.0%	5.7%	5.5%	5.2%



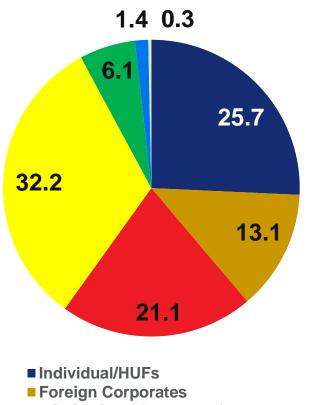
Our Growing, Multi-Layered Distribution Network





Diversified Shareholding & Strong Rating Profile

─ Shareholding by category (%) —



- VCF/MF/Pension Funds/Insurance
- FPI
- **■** Body Coporates
- NRIs
- Others

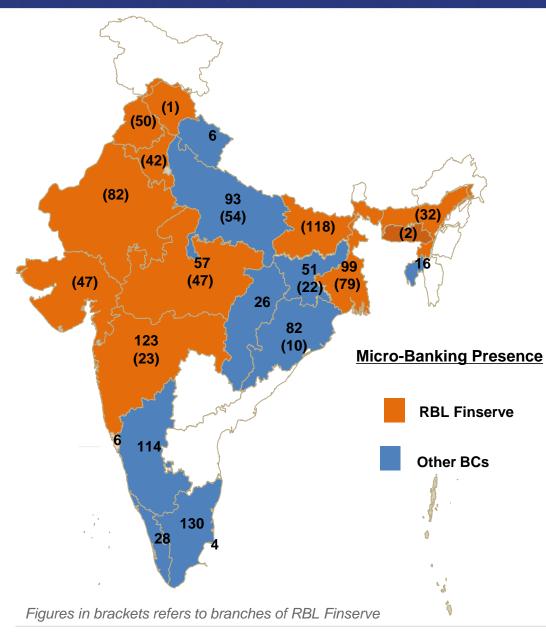
Total Foreign holding – 46.8%. Approved limit – 74%

Rat	in	gs
-----	----	----

Instrument	Rating
Basel III compliant Tier II bonds	ICRA AA- hyb (Stable) (Re-affirmed dated Feb 22, 2021)
	CARE AA- (Stable) (Re-affirmed dated Oct 8, 2020)
Certificate of Deposits	ICRA A1+ (Re-affirmed dated Feb 22, 2021)
Medium term fixed deposit programme	ICRA MAA (Stable) (Re-affirmed dated Feb 22, 2021)
Short term fixed deposit programme	ICRA A1+ (Re-affirmed dated Feb 22, 2021)



Micro-Banking Distribution Network



BC Branches Opened in Q1 FY22:13

State & District Presence:

- 21 States and 1 Union Territory
- 414 Districts

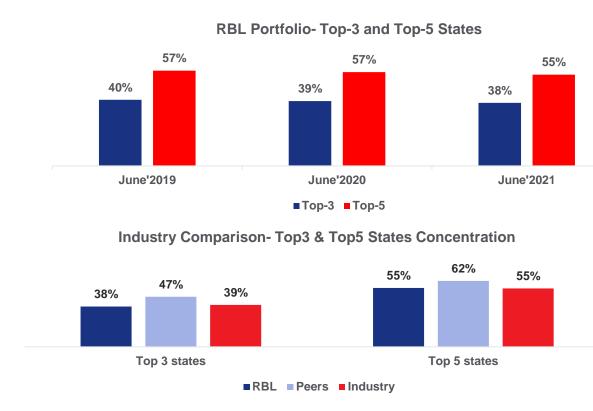
Branches:

- Micro-Banking Branches: 1,209
 - RBL Finserve Branches: 609
- Banking Outlets: 271

Disbursement Update:

310 Cr Disbursement in Q1 FY22

Micro-Banking - Portfolio Concentration reducing in top 3 / 5 states



- Geographical diversification and state / district caps ensure lower geographical concentration than Peers
- State concentration cap of 15%
- District cap 2%
 - 98% districts have < 1% contribution
 - 9 districts have between 1 to 1.5% contribution

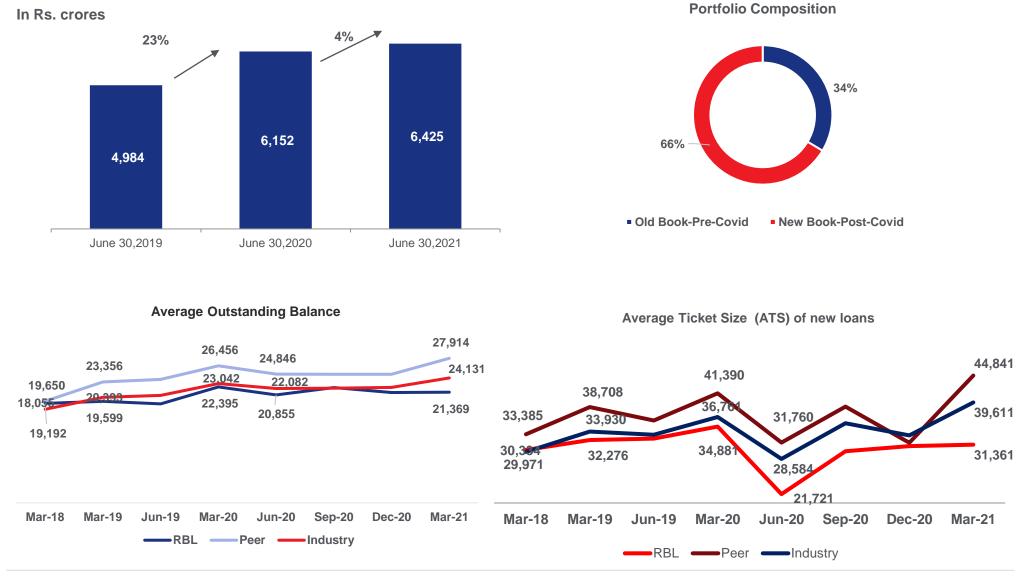
	0/ 65 /6 **	0/ 6	01.6	0, 6
State Name	% of Portfolio Mar'20	% of Portfolio	% of Portfolio	% of Portfolio
		June'20	Mar'21	June'21
Bihar	14.7%	14.6%	12.8%	13.3%
Tamil Nadu	13.4%	13.7%	13.0%	12.9%
Rajasthan	7.3%	7.1%	10.9%	11.0%
Karnataka	8.8%	8.8%	9.0%	8.8%
Maharashtra	10.7%	10.8%	8.4%	8.0%
Uttar Pradesh	3.4%	3.4%	7.8%	8.0%
West Bengal	8.5%	8.7%	7.2%	7.2%
Madhya Pradesh	4.9%	4.9%	5.1%	5.2%
Odissa	6.2%	6.2%	5.3%	5.2%
Haryana	3.9%	3.7%	3.8%	3.9%
Punjab	4.6%	4.5%	3.6%	3.5%
Gujarat	3.1%	3.1%	3.2%	3.3%
Jharkhand	2.1%	2.1%	3.0%	3.1%
Assam	2.8%	2.8%	1.9%	1.7%
Kerala	1.5%	1.5%	1.6%	1.7%
Chhattisgarh	1.7%	1.7%	1.3%	1.1%
Uttrakhand	0.8%	0.8%	0.7%	0.7%
Tripura	0.5%	0.5%	0.5%	0.5%
Puducherry	0.4%	0.5%	0.4%	0.4%
Goa	0.6%	0.6%	0.4%	0.4%
Meghalaya	0.1%	0.1%	0.1%	0.1%
Himachal Pradesh	0.0%	0.0%	0.0%	0.0%
Grand Total	100.0%	100.0%	100.0%	100.0%

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Source : Equifax Peers : two largest banks, two SFB's and two prominent MFI's

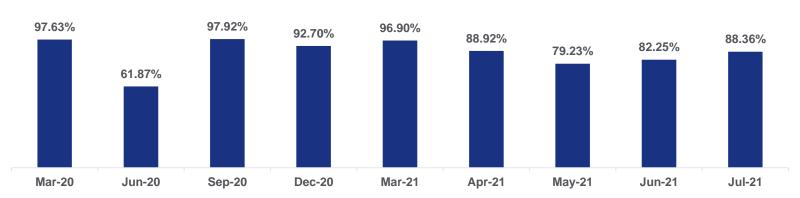
Portfolio growth driven by new customers, ticket size growth moderate





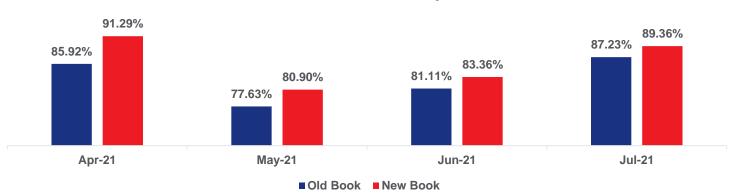
Collections Efficiency



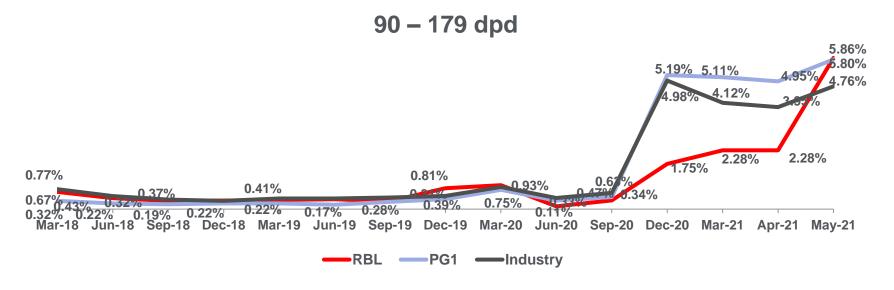


**July-Month-Collections is till 30th July2021

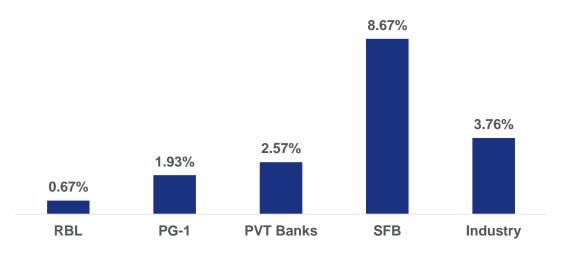
Collections Efficiency



New book (post Apr'20) was performing significantly better before the second wave – around 99% collection efficiency by Mar'21. However, inability to do collections has impacted the collection efficiency for this book.



Restructuring% as of May'21



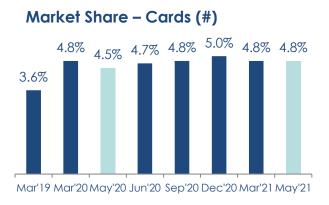
- 90+ dpd for RBL bank was much lower than the peer group and industry for FY21.
- However, it has caught up during the second wave.
- Restructured portfolio has been the least when compared to Pvt. Bank, SFB's and industry

Source: Equifax credit bureau reporting as of May'21



Growth & Market Share

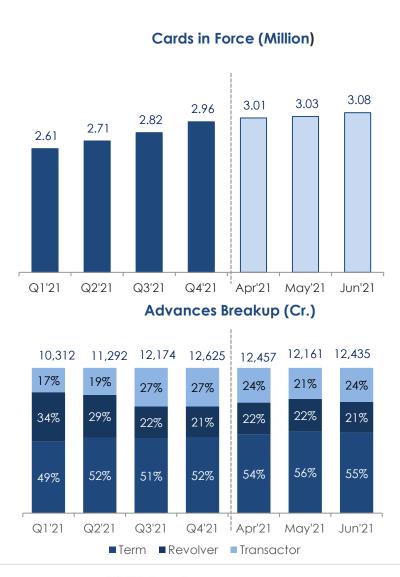
	May	/ '20	May'21		
	RBL	Industry	RBL	Industry	
CIF	2.6 M	57.2 M	3.0 M ▲ 15%	62.4 M ▲ 9%	
Spends	1,556 Cr	32,412 Cr	2,654 Cr ▲ 72%	55,033 Cr ▲ 70%	
Advances	9,902 Cr	92,887 Cr	12,161 Cr ▲ 23%	1,04,475 Cr ▲12%	

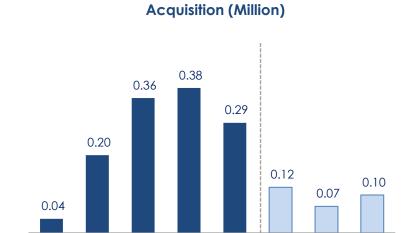






Credit Cards - Portfolio Trends

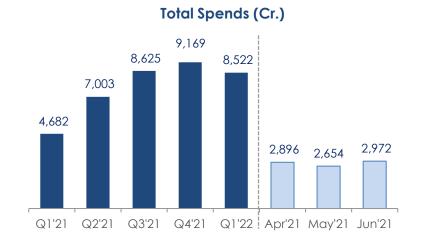




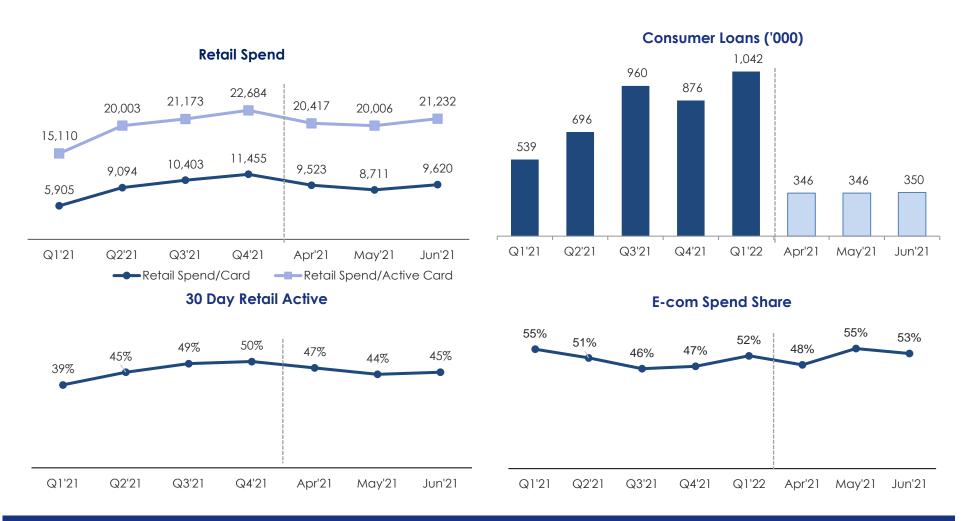
Q4'21 Q1'22 [!]Apr'21 May'21 Jun'21

Q1'21 Q2'21

Q3'21



Credit Cards - Portfolio Trends



Retail spend / card higher YoY but down QoQ. Consumer loans Increased YoY and QoQ

Retail Spend parameter are measured as of qtr end

Credit Cards – Customer Segment insights



Bias towards safer segments. Contribution of Tier 3 higher in new acquisition

Jun'21

Mar'21

Jun'20

Sep'20

■ Carded

Dec'20

■ Bureau Tested

Mar'21

NTC

Jun'21

Jun'20

Sep'20

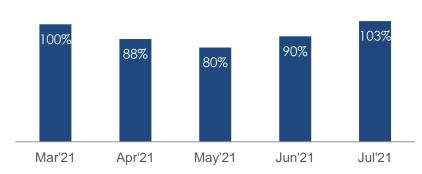
Dec'20

■Below 30 ■30-35 ■35-45 ■45+

Spend Recovery

Spend Impact and Recovery

Spends



- Julr'21 Spends are the highest ever till date at 3,440 cr
- Apr'21 and May'21 suffered due to lockdown

#Spend Type

<u>Daily</u>: Grocery/Stores, Telecom, Utility, Education, Health & Insurance, Wallet Load, Fuel & Cab

<u>Discretionary:</u> Lifestyle & Apparel, Dining & Food Delivery, Entertainment, Durables

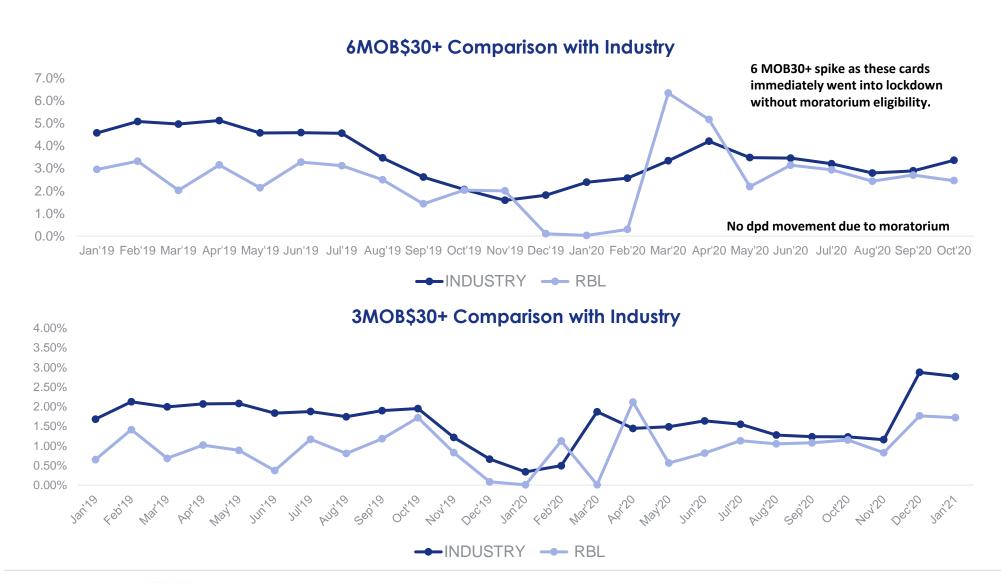
<u>Travel</u>: Hotel, Travel Agency, Airlines, Railway etc

Spends by category

Spend Type#	Mar'21	Jun'21	Spend per Card Indexed (Jun'21 vs Mar'21)	July'21
Daily	76%	80%	0.93	79%
Ecom	53%	57%	1.01	58%
POS	47%	43%	0.85	42%
Discretion ary	20%	16%	0.74	18%
Ecom	21%	31%	1.10	27%
POS	79%	69%	0.64	73%
Travel	4%	3%	0.65	4%
Ecom	61%	52%	0.56	54%
POS	39%	48%	0.79	46%
Total	100%	100%	0.88	100%
Ecom	47%	53%	0.99	52%
POS	53%	47%	0.78	48%
Spend d	ropped in O2	vs Mar'21 stra	na revival in I	ulv'91

Spend dropped in Q2 vs Mar'21, strong revival in July'21

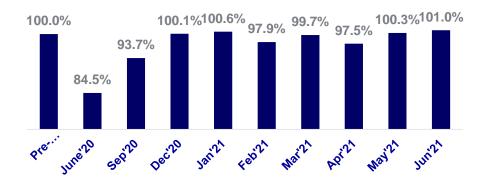
Credit Cards – tighter control on new bookings resulting in lower delinquencies than industry.



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Collection Efficiency

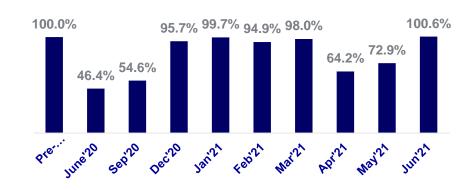
Resolution Rate Bucket-0 (1-10dpd)



Resolution Rate Bucket-2 (30 - 59 dpd)



Resolution Rate Bucket-1 (11 - 29 dpd)

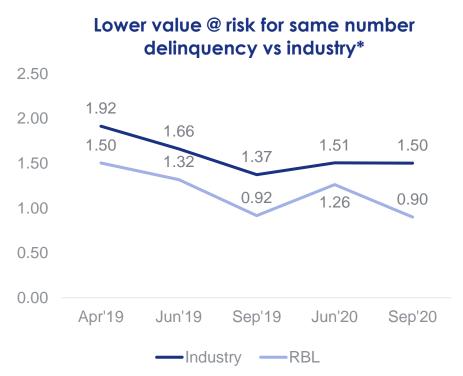


Resolution Rate Bucket-3 (60 - 89 dpd)



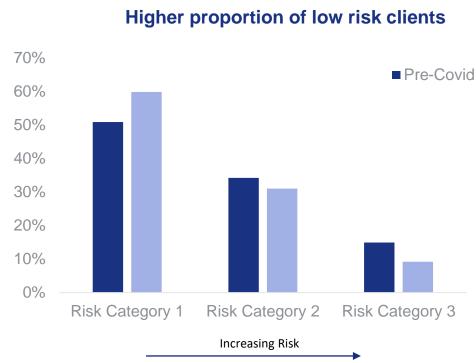
Collection Efficiency for Delinquent buckets recovered after a sharp drop in the beginning of Q1 2022

Tighter risk measures on new acquisition – lowering risk in the portfolio



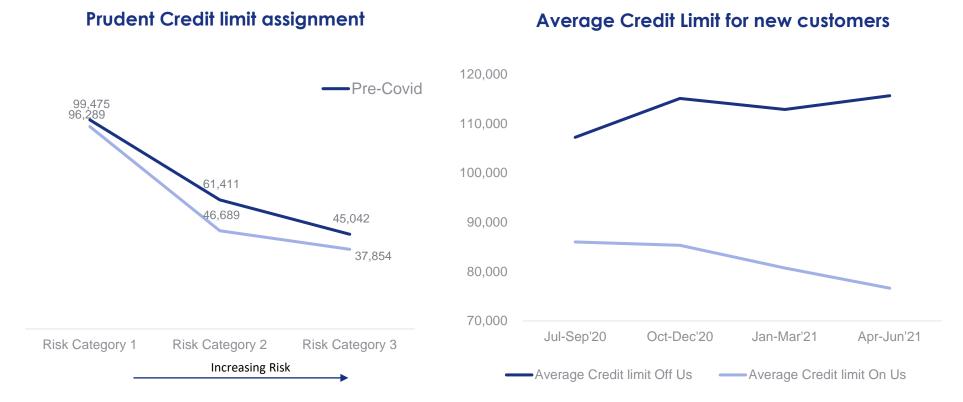
Sharper exposure management across risk bands leading to lower value at risk for same number delinquency.

Measured as Ratio of 6 MOB 30+ (\$) / 6 MOB 30+ (#)



Significantly tighter risk filters – higher proportion of lower risk.

Conservative exposure strategy post Covid on new acquisition - lower value at risk

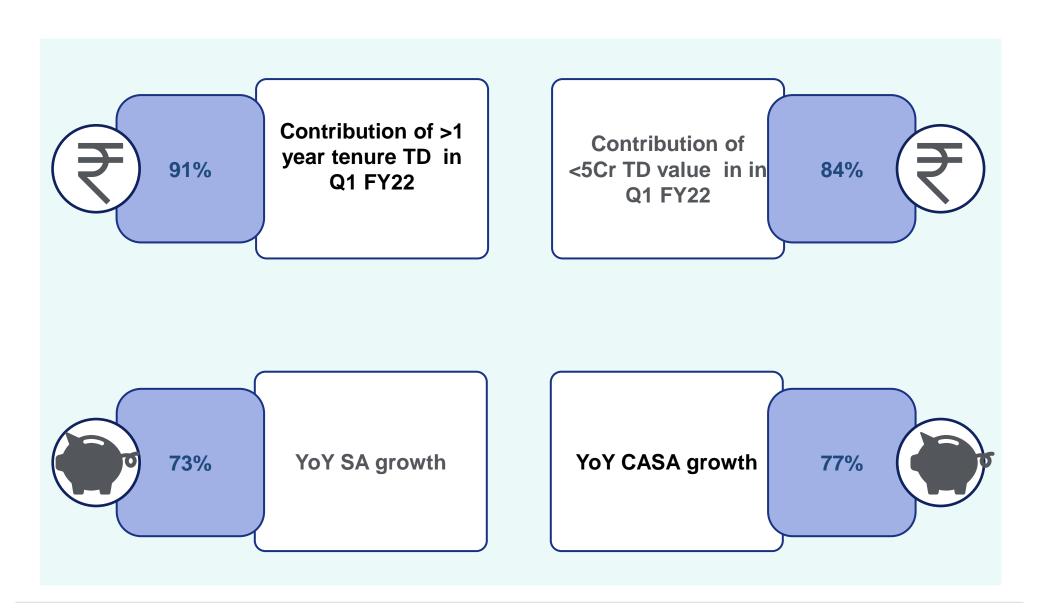


Reduction in exposure through conservative limit assignment on new cards – reducing value at risk

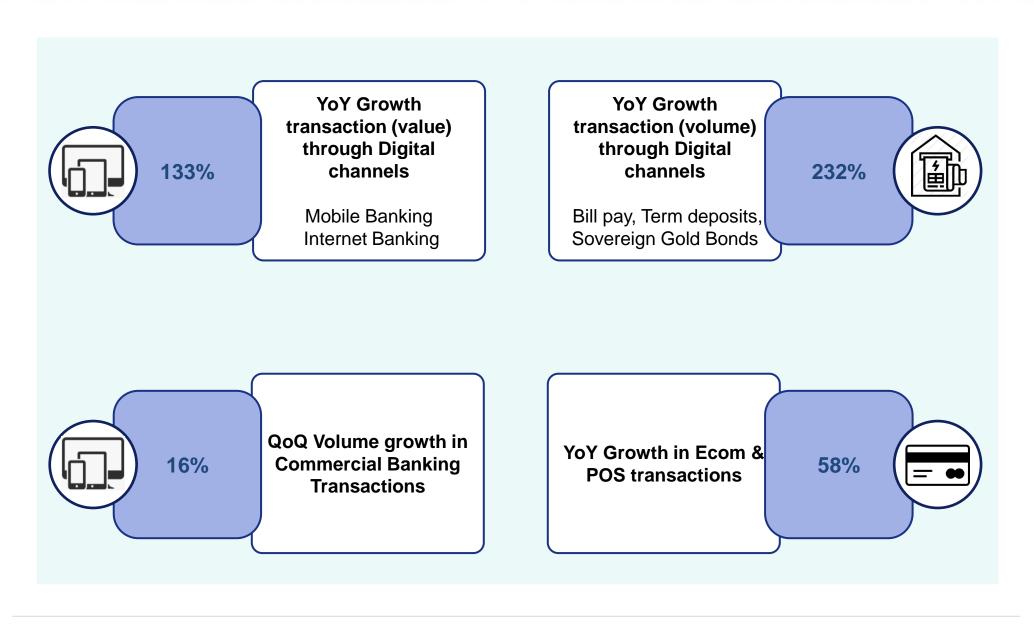
Limit assignment at origination much lower than other cards held by the customer



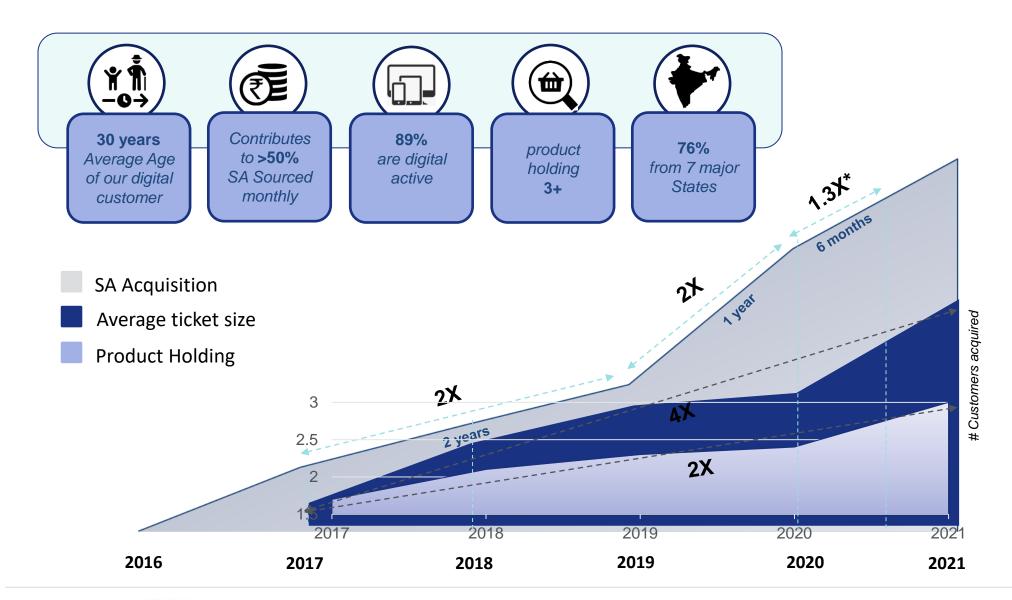
Granularity in Retail Deposits



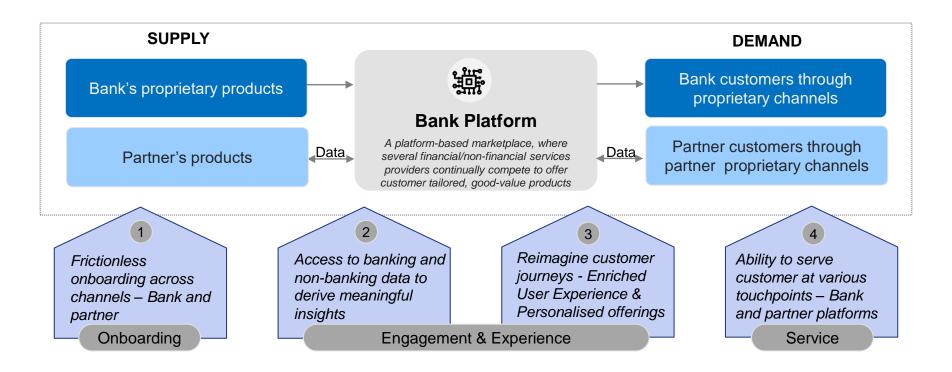
Growth in Digital



Project Abacus 1.0



Project Abacus 2.0 framework

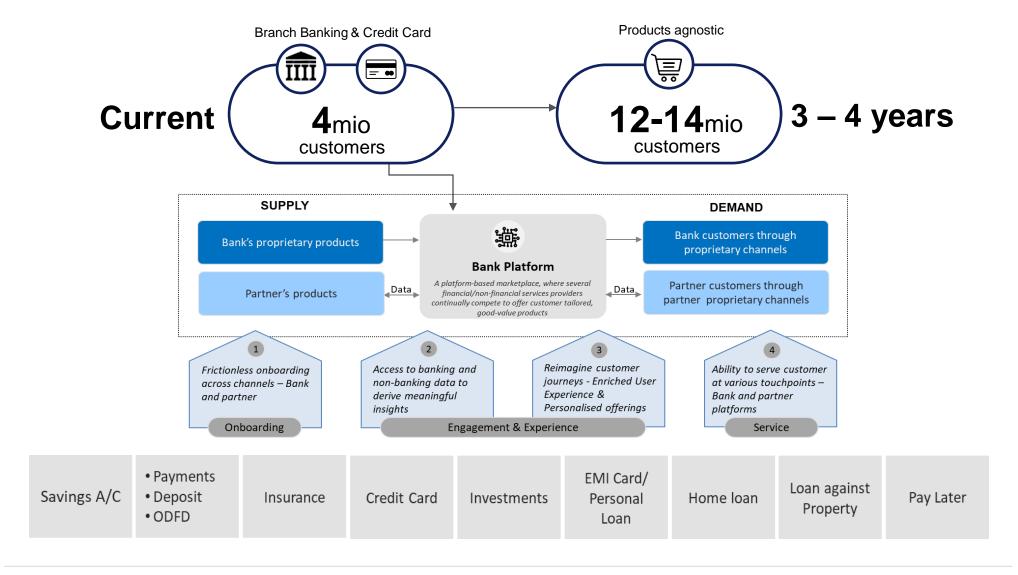


Curated products with STP journeys in personal Finance

Behavioural data-based recommendations across financial and nonfinancial needs of the customer

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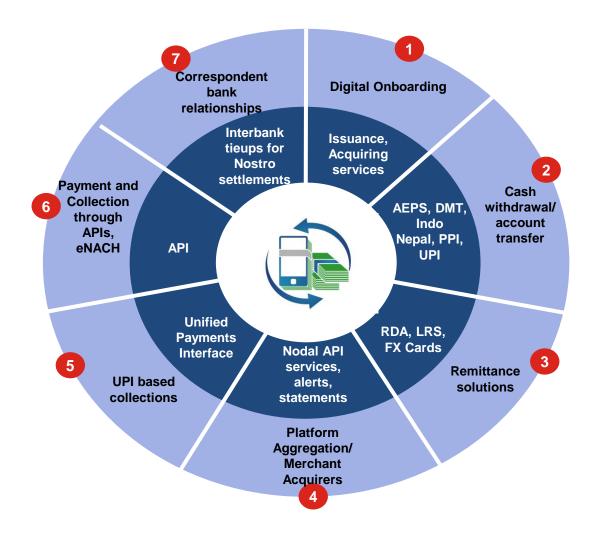
Project Abacus 2.0 journey



55



Deeper Connect by enhancing the value proposition in the payments



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Our Continual market standing in the digital space...







MFI: 25% market share disbursements through API



Total Number of Customers



Total Transaction Volume

For period Apr' 21 to Jun' 21

18.59 L_{Mo of Merchants}

12.20 L PPI Customers

5.50 ւ

Unique Customer Service Points

Deepening our digital footprint...





Q.

- Commenced development and testing a state of art Video KYC facility for PPI customers
- Significant impetus in certain use cases like Loan & Salary disbursement on Prepaid driven by regulatory change by extension of limit from 1L to 2L
- Work in progress towards development of a Metro Prepaid Card



- **INR Remittances**
- 5.50 Lac+ Unique Customer Service Points registered with Bank for AEPS and DMT Services as on June'21.

Volumes by ~35% Q-o-

Increase in AEPS

- Enhancing the technology architecture to strengthen remittances in Indo Nepal corridor.
- Initiated work on New Product to enable Cash at BC points





- 3.3% growth in value QOQ
- Launched outward remittance product for a large MTO
- Engaged with a large MTO for facilitating RDA







- Simplified Merchant Onboarding Process
- Implemented centralized reporting framework to regulatory authorities
- Commencement of Cost reduction program
- · Robust pipeline



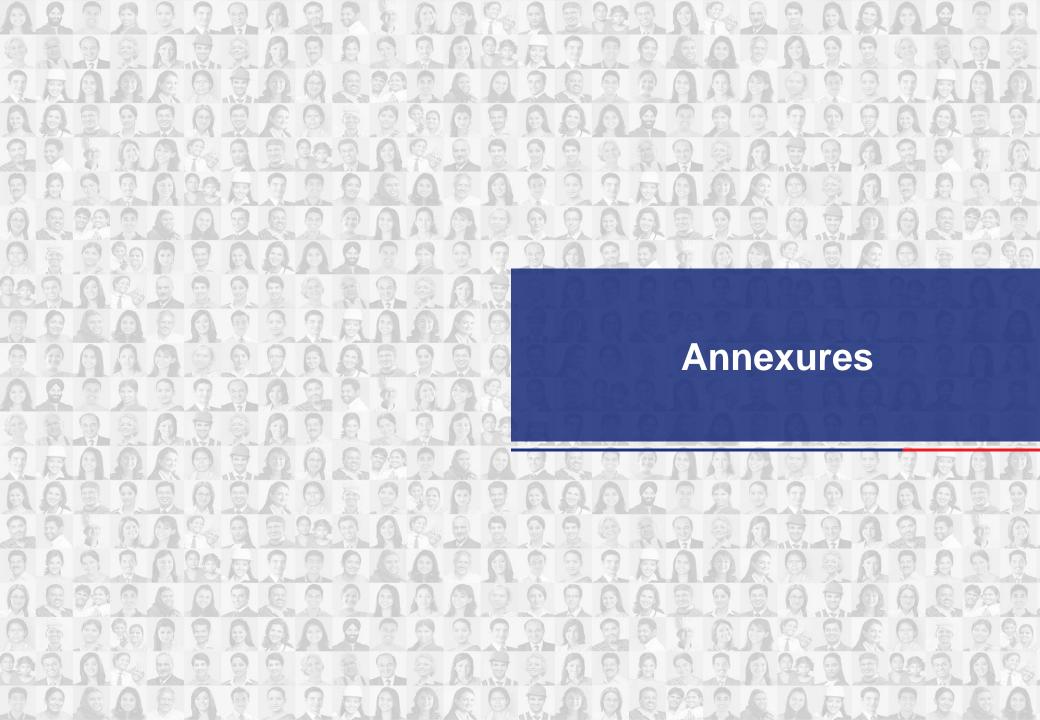
- ~25% market share of disbursements & 40% AUM in the MFI market
- First PA/PG Escrow implementation for a large Payment Aggregator in final stages of implementation
- Commenced upgradation of UPI infrastructure to build a scalable platform.



Key Highlight for Q1 FY22

❖ Awarded EXCELLENCE IN DIGITAL EXECUTION -Process Innovation by MINT | TechCircle Business Transformation Awards 2021





Board of Directors



Mr. Prakash Chandra

Non – Executive Independent Director (Part Time Chairman) Previously, Chairman of Central Board of Direct Taxes (CBDT)



Mr. Rajeev Ahuja

Executive Director

Previously, associated with Citibank India, Bank of America, India and Bankers Trust Company



Ms. Veena Mankar

Non-Independent Director

Currently, Chairman of RBL Finserve Ltd. Previously, Founder of Swadhaar Finserve Pvt. Ltd. And Swadhaar FinAccess



Mr. Ishan Raina

Independent Director

Previously, Founder of Out of Home (OOH) India, Associated with J. Walter Thompson (JWT) and Lintas Advertising



Mr. Somnath Ghosh

Additional Non-Executive Independent Director Retired Professor and Founding Dean (Academics) from Indian Institute of Management Kashipur



Mr. Manjeev Singh Puri

Additional Non-Executive Independent Director

Former Indian Diplomat, former Ambassador to the European Union, Belgium, Luxembourg, Nepal and United Nations



Mr. Vishwavir Ahuja

Managing Director and CEO

Previously, Managing Director & Country Executive Officer of Bank of America for Indian Sub-continent



Mr. Vijay Mahajan

Non-Executive Director

Previously, Founder of Basix Social Enterprise Group



Ms. Ranjana Agarwal

Independent Director

Founder and managing partner of Vaish & Associates, Chartered Accountants



Mr. Vimal Bhandari

Additional Non-Executive Director

Executive Vice Chairman and CEO with Arka Fincap Limited (AFL)



Mr. Chandan Sinha

Additional Non-Executive Independent Director

Previously, Executive Director, RBI. Career – Central Banker for 35 years

Professional and Experienced Leadership Team



Mr. Vishwavir Ahuja

Managing Director and CEO

Managing Director & Country Executive Officer of Bank of America
for Indian Sub-continent from 2007-2009

(38)



Mr. Rajeev Ahuja
Executive Director
Previously, associated with Citibank India, Bank of America, India
and Bankers Trust Company (34)



Mr. R. Gurumurthy

Head – Risk & Governance

Previously, associated with Standard Chartered Bank, Bank of

America, Credit Lyonnais and State Bank of India with leadership

roles in India and Asia-Pacific region (35)



Mr. Brijesh Mehra

Head – Corporate, Institutional & Transaction Banking

Previously, Country Manager, Royal Bank of Scotland N.V. and prior to that associated with Grindlays Bank Public Limited Company

(34)



Mr. Jaideep Iyer Head - Strategy Previously, Group President and Deputy CFO – Yes Bank



(22)

Head - HR, CSR & Internal Branding
Previously, Vice President of Acquisitions and Partnerships Division
in American Express Bank Ltd (Gurgaon)
(28)

Ms. Shanta Vallury Gandhi



Mr. Harjeet Toor

Head - Retail, Inclusion and Rural Business

Previously, associated with Bank of America, ABN AMRO Bank and
Fullerton India Credit Company

(26)



Mr. Surinder Chawla

Head – Geography, Branch and Business Banking

Previously, associated with Standard Chartered Bank, ABN Amro

Bank and HDFC Bank

(28)



Mr. Sankarson Banerjee
Chief Information Officer
Previously, Chief Technology Officer , National Stock Exchange
(23)



Mr. Deepak Kumar
Chief Risk Officer
Previously, associated with State Bank of India and member of RBI committees
(37)

Figures in brackets are years of work experience in financial services

Professional and Experienced Leadership Team (Contd.)



Mr. Bhavtaran Singh (Sunny) Uberai

Head – Client Services

Previously, associated with ABN Amro Bank and Arete Financial
Partners, Singapore (35)



Mr. Pankaj Sharma Chief Operations Officer Previously, Head Retail Operations, Axis Bank

(20)



Mr. Sanker Parameswaran

Head - Legal

Previously, associated with ICICI Bank, Indian Hotels, Amway India

(35)



Mr. Deepak Gaddhyan Chief Credit Officer Previously, associated with ICICI Bank, Yes Bank

(25)

Figures in brackets are years of work experience in financial services

Profit & Loss Statement

Particulars	Q1 FY22	Q1 FY21	Q4 FY21	FY21
Income				
Interest Earned	2,026	2,259	1,965	8,329
Interest Expended	1,056	1,218	1,059	4,541
Net Interest Income	970	1,041	906	3,788
Other Income	695	333	688	2,058
Total Income	1,664	1,375	1,594	5,845
Expenditure				
Operating Expenses	857	685	718	2,755
Employee Cost	232	212	207	845
Premises Cost	74	73	63	259
Depreciation	38	38	41	158
Other Operating Expenses	514	362	407	1,492
Operating Profit	807	690	877	3,091
Provisions	1,426	500	766	2,402
On advances	1,449	514	734	2,383
On others	(24)	(14)	32	19
Profit Before Tax	(618)	190	110	689
Tax	(159)	48	35	181
Profit After Tax	(459)	141	75	508

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Balance Sheet Statement

Particulars	June 30, 2021	March 31, 2021	June 30, 2020
Liabilities			'
Capital	598	598	509
Reserves and Surplus	11,610	12,065	10,216
Deposits	74,471	73,121	61,736
Borrowings	10,046	11,226	16,029
Other Liabilities	3,616	3,641	3,956
Total	100,342	100,651	92,445
<u>Assets</u>			
Cash & Balances with RBI	9,575	6,705	9,301
Balances with other banks	3,377	6,720	2,335
Investments (Net)	25,314	23,230	19,884
Advances (Net)	56,527	58,623	56,683
Fixed and Other Assets	5,548	5,373	4,242
Total	100,342	100,651	92,445

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Consolidated Profit & Loss Statement

Particulars	Q1 FY22	Q1 FY21	Q4 FY21	FY21
Income				
Interest Earned	2,103	2,346	2,058	8,676
Interest Expended	1,056	1,218	1,059	4,539
Net Interest Income	1,048	1,128	999	4,136
Other Income	701	333	690	2,048
Total Income	1,749	1,461	1,689	6,185
Expenditure				
Operating Expenses	944	758	811	3,071
Employee Cost	309	269	293	1,122
Premises Cost	79	77	68	279
Depreciation	41	40	44	170
Other Operating Expenses	515	372	405	1,500
Operating Profit	805	703	878	3,114
Provisions	1,426	500	766	2,402
On advances	1,449	514	734	2,383
On others	(24)	(14)	32	19
Profit Before Tax	(621)	203	112	712
Tax	(159)	48	36	183
Profit After Tax	(462)	154	76	529

Consolidated Balance Sheet Statement

Particulars	June 30, 2021	March 31, 2021	June 30, 2020
<u>Liabilities</u>			
Capital	598	598	509
Reserves and Surplus	11,611	12,068	10,211
Deposits	74,422	73,055	61,711
Borrowings	10,046	11,226	16,029
Other Liabilities	3,642	3,672	3,962
Total	100,320	100,619	92,422
Assets			
Goodwill on Consolidation	41	41	41
Cash & Balances with RBI	9,575	6,705	9,302
Balances with other banks	3,400	6,738	2,336
Investments (Net)	25,169	23,085	19,739
Advances (Net)	56,527	58,623	56,683
Fixed and Other Assets	5,608	5,427	4,321
Total	100,320	100,619	92,422

Our Recent History

Particulars	FY 11	FY 12	FY 13	FY 14	FY 15	FY 16	FY 17	FY 18	FY19	FY20	FY21	Q1 FY22
Net Worth	1,075	1,131	1,594	2,012	2,224	2,960	4,242	6,544	7,336	10,290	12,254	11,598
Deposits	2,042	4,739	8,341	11,599	17,099	24,349	34,588	43,902	58,394	57,812	73,121	74,471
Advances (Net)	1,905	4,132	6,376	9,835	14,450	21,229	29,449	40,268	54,308	58,019	58,623	56,527
Investments (Net)	892	2,334	5,571	6,518	9,792	14,436	13,482	15,448	16,840	18,150	23,230	25,314
Net Profit	12	66	92	93	207	292	446	635	867	506	508	(459)
CRAR (%)	56.4	23.2	17.1	14.6	13.1	12.9	13.7	15.3	13.5	16.4	17.5	17.2
Gross NPA (%)	1.12	0.80	0.40	0.79	0.77	0.98	1.20	1.4	1.38	3.62	4.34	4.99
Net NPA (%)	0.36	0.20	0.11	0.31	0.27	0.59	0.64	0.78	0.69	2.05	2.12	2.01
Business per employee	4.4	6.7	7.9	7.7	9.1	11.8	13.1	15.9	19.3	16.0	16.9	16.1
No. of employees	907	1,328	1,859	2,798	3,465	3,872	4,902	5,300	5,843	7,221	7,816	8,144
Return on Assets (%)	0.53	1.33	1.05	0.66	1.02	0.98	1.08	1.21	1.27	0.59	0.54	(1.88)
Return on Equity (%)	1.7	5.9	6.73	5.44	9.58	11.32	11.67	10.95	12.15	5.74	4.35	(14.51)

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Thank you

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