

Case study

London City Airport

After a widespread search for a management system capable of handling its extensive and complex safety and quality management requirements, **London City Airport** found **Centrik** to be the only one capable of handling the job.

London City is the capital's most central airport with:



2,100+

People employed across
its campus



80,000+

Aircraft movements
a year



Prior to implementing Centrik, London City Airport relied heavily on individuals to file reports or relay relevant operational information via email, with each department having a different system in place for maintaining and monitoring records.

Centrik now centralises the safety reporting process across the airport, allowing everything to be effectively evidenced through real-time reports and analysis, removing the email or paper chain and improving operational efficiency.

“Centrik puts all of the airport’s safety data at our fingertips, providing every department, every third-party operator and every relevant member of staff with the latest information at all times. Centrik gives us the power to collate and analyse this information in real time, allowing us to track our performance and evidence the effectiveness of our operating procedures.”



Ian Douglas
Head of Safety



The system provides a clear, current, concise overview of all pertinent safety information, reports and action points, all accessible via desktop or mobile device. Centrik's live, fully integrated nature means that all users can be sure they are working from the very latest information, procedures and processes automatically.

"Centrik is a complete operational management system. It gives us the power to collate and analyse information in real time, allowing us to track our performance and evidence the effectiveness of our operating procedures."



Ian Douglas
Head of Safety

Enhance your operation with Centrik

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