Terms & Conditions

- The rewards are valid for redemption only at participating Foodsta Kitchens partner brands in Singapore.
- The rewards are non-transferable and cannot be exchanged for cash or other products or services.
- To redeem the rewards, the customer must present a valid proof of eligibility, such as a physical or digital membership ID, at the time of purchase.
- The rewards may have specific validity periods or redemption windows. Any rewards not redeemed within the specified period will be forfeited.
- Unless otherwise stated, each reward cannot be combined with any other rewards, ongoing promotions, discounts, or offers.
- The availability of rewards is subject to stock availability. Foodsta Rewards reserves the right to substitute the rewards with a similar item of equal value if necessary.
- The rewards are subject to change or discontinuation at the discretion of Foodsta Rewards.
- Foodsta Rewards is not responsible for lost, stolen, or damaged rewards. The customer is solely responsible for safely and properly using their rewards.
- The rewards are applicable for [dine-in/delivery/takeaway orders] placed directly at the participating Foodsta Kitchens partner brands in Singapore. Orders via third-party applications (e.g. Grab, FoodPanda, Deliveroo) are not applicable for rewards redemption unless otherwise specified.
- Foodsta Rewards reserves the right to refuse rewards redemption if the customer fails to comply with the stated terms and conditions or engages in fraudulent activities.
- By participating in the reward redemption program, customers agree to abide by the terms and conditions set forth by Foodsta Rewards.