Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

For additional information, please contact Atlona at 408.962.0515 or visit https://www.atlona.com.

Product Information	
Model Numbers	AT-HDR-SW-52ED
Manufacturer	Atlona Inc
Address	70 Daggett Drive, San Jose, CA 95134
Engineer	Mark Oakes

Volatile Memory

This product contains: DRAM, SRAM Memory

Size	User Modifiable	Function	Process for Clearing
200K x 8 bits (LPC1830)	No	Internal SRAM for product operation	Power cycle product

Non-Volatile Memory

This device uses on-board Flash Memory.

Size	User Modifiable	Function	Process for Clearing
4M x 8bits	No	Product firmware storage	Atlona hardware tool
2M x 8bits	No	Product firmware storage	Atlona hardware tool

This device uses on-board EEPROM.

Size	User Modifiable	Function	Process for Clearing
32K x 8bits	No	System information storage	Atlona hardware tool

Media

This device contains no other media storage devices such as: CD/DVD drives, floppy drives, tape drives, or memory cards.

Summary

The AT-HDR-SW-52ED does not have any mechanism to hold any audio samples, video images or user information other than a login password. The hardware may be reset to factory condition using the “Factory Reset” mode in the GUI.