Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

For additional information, please contact Atlona at 408.962.0515 or visit https://www.atlona.com.

Product Information	
Model Numbers	AT-OME-SR21
Manufacturer	Atlona Inc
Address	70 Daggett Drive, San Jose, CA 95134
Engineer	Mark Oakes

Volatile Memory

This product contains: DRAM, SRAM Memory

Size	User Modifiable	Function	Process for Clearing
200KB x 1bit	No	Internal SRAM for product operation	Power cycle product

Non-Volatile Memory

This device uses on-board Flash Memory.

Size	User Modifiable	Function	Process for Clearing
2MB x 1bit 16MB x bit 2MB x 1bit 128MB x 1bit	No	Product firmware storage	Atlona hardware tool

This device uses on-board EEPROM.

Size	User Modifiable	Function	Process for Clearing
32KB x 1bit	No	System information storage	Atlona hardware tool

Media

This device contains no other media storage devices such as: CD/DVD drives, floppy drives, tape drives, or memory cards.

USB

The USB Host port on the SR21 is able to access the USB device ports on the SR21 and any suitably equipped Atlona HDBT TX (such as the AT-OME-EX-TX).

Summary

The AT-OME-SR21 does not have any mechanism to hold any audio samples, video images or user information other than a login password. The hardware may be reset to factory condition by using the tools as listed in the memory sections above.