Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

For additional information, please contact Atlona at 408.962.0515 or visit http://www.atlona.com.

Product Information	
Model Numbers	AT-OME-SW21-TX-WPC
Manufacturer	Atlona Inc
Address	70 Daggett Drive, San Jose, CA 95134
Engineer	Mark Oakes

Volatile Memory

This product contains DRAM memory.

Size	User Modifiable	Function	Process for Clearing
16K x 8bits	No	Internal SRAM for product operation	Remove power from the unit
200K x 8bits	No	Internal SRAM for product operation	Remove power from the unit

Non-Volatile Memory

This device uses on board Flash Memory and EEPROM.

Size	User Modifiable	Function	Process for Clearing
64K x 8bits	No	Store product firmware (Flash Memory)	Use Atlona hardware tool
16M x 8bits	No	Store product firmware (Flash Memory)	Use Atlona hardware tool
32K x 8bits	No	Store System information (EEPROM)	Use Atlona hardware tool

Media

This device contains no other media storage devices such as: CD/DVD drives, floppy drives, tape drives, or memory cards.

Summary

The AT-OME-EX-TX-WPC does not have any mechanism to hold any audio samples, video images or user information other than a login password. The hardware may be reset to factory condition by using the tools as listed in the memory sections above.