MAXHUB

Velocity Integration Note

Integration Note

Version 1.0

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Version Information

This section lists document revisions.

Version	Date	Notes
1	Jan 2025	Release
HR 1.0	October 2026	Converted to the Hall Research document format. Support and web links changed to Hall Research.

Sales & Customer Support

Main Office (US)	Hall Research, 1234 Lakeshore Dr Suite #150, Coppell, TX 75019
Support Hours	Monday – Friday, 8:00 a.m. – 6:00 p.m. (CST)
Website	https://www.hallresearch.com
Product Page (AT-VGW-HW-T1)	https://www.hallresearch.com/product/AT-VGW-HW-T1
Product Page (AT-VGW-HW-T2)	https://www.hallresearch.com/product/AT-VGW-HW-T2
Product Page (AT-VGW-SW)	https://www.hallresearch.com/product/AT-VGW-SW

IMPORTANT: Visit https://www.hallresearch.com/product/AT-VGW-HW-T1 or https://www.hallresearch.com/product/AT-VGW-HW-T2 or https://www.hallresearch.com/product/AT-VGW-SW for the latest firmware updates and documentation.

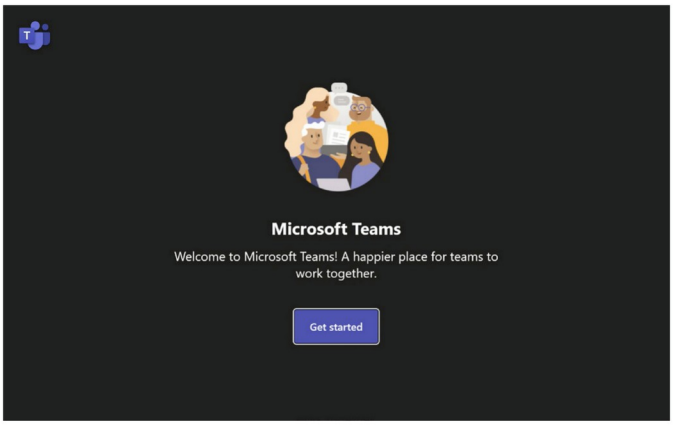
Warranty

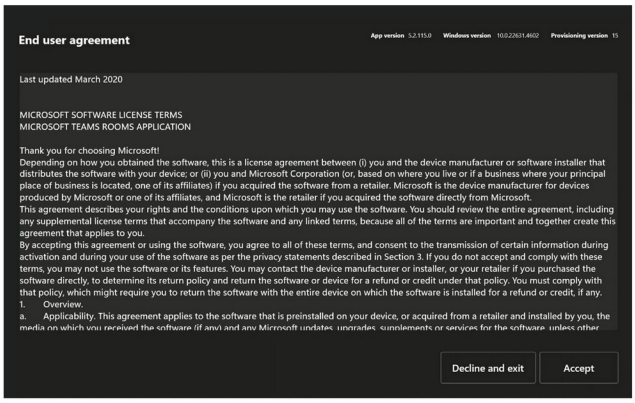
To view the product warranty, use the following link: https://hallresearch.com/warranty

Integration Note

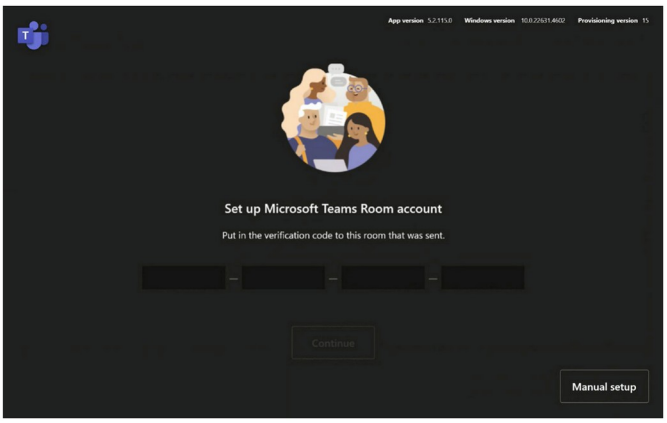
For MaxHub integration with Velocity, MaxHub must be fully set up and on the same network or subnet. The devices must be able to speak to each other. Velocity needs to have a site and room created before starting integration with the MaxHub.

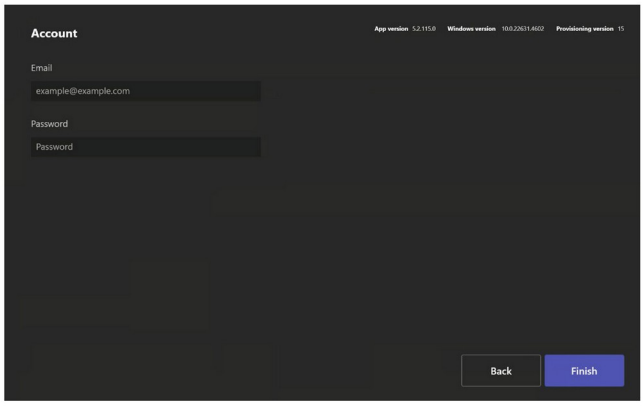
1. Open Teams on the MaxHub dedicated control panel.
2. Accept the EULA.





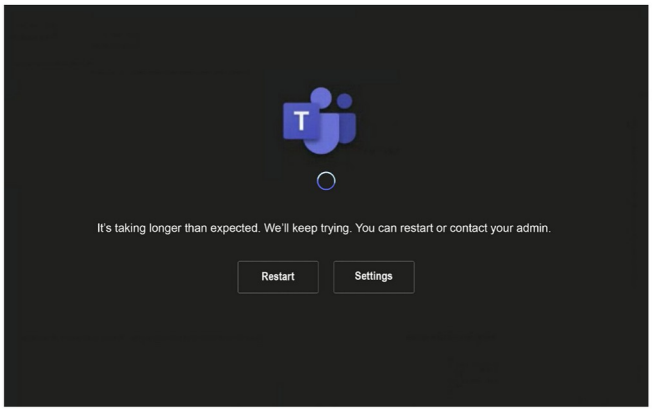
3. Set up the Microsoft Teams room with either the verification code or manual setup (email and password).

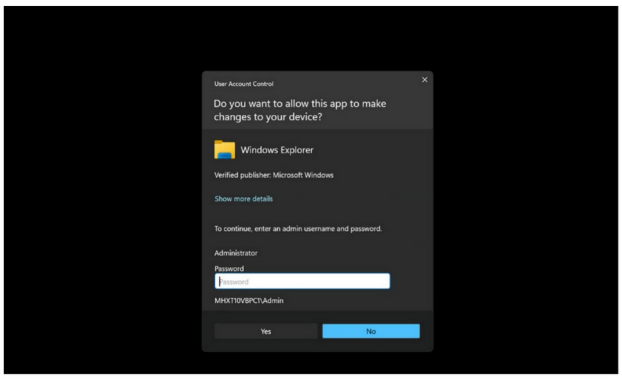




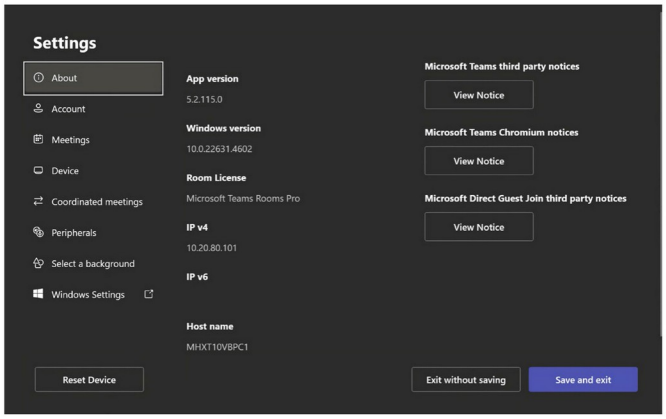
4. If the room and device are not fully set up, it will process to a new waiting screen. Select the Settings button, a pop up will appear.

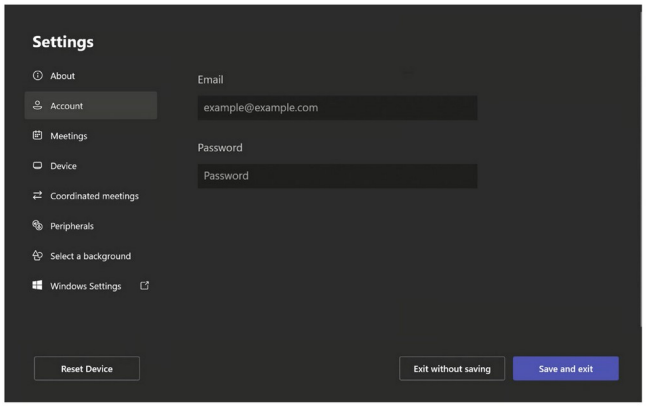
5. Enter the admin username and password, then press the Yes button.



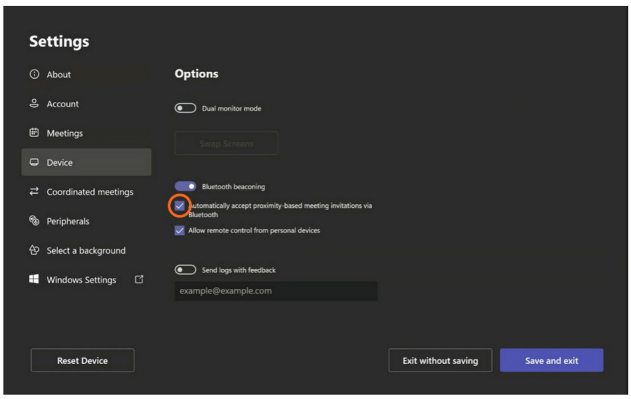


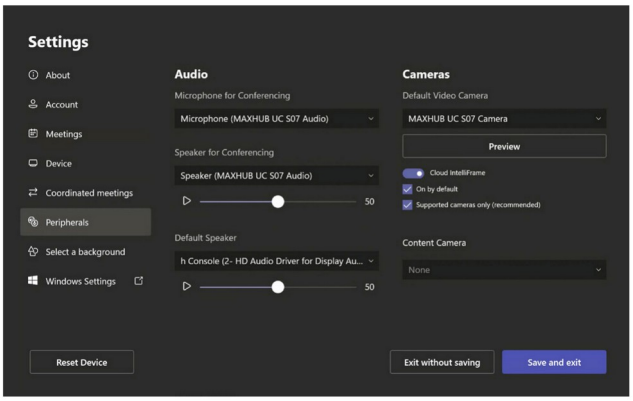
6. It will automatically go to the About page. Find and write down the IP v4 address of the panel.
7. Select Account from the side menu. The new screen will display a username and protected password.



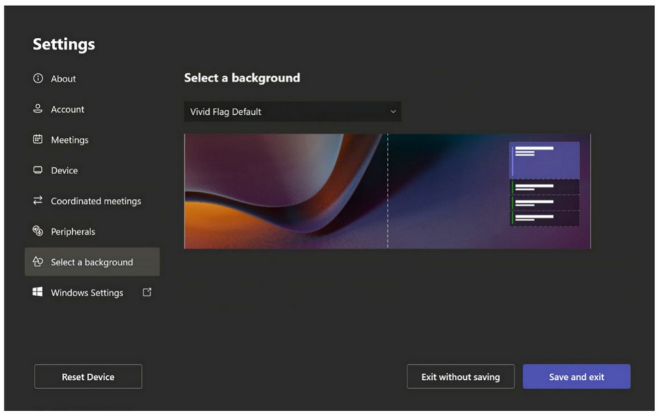


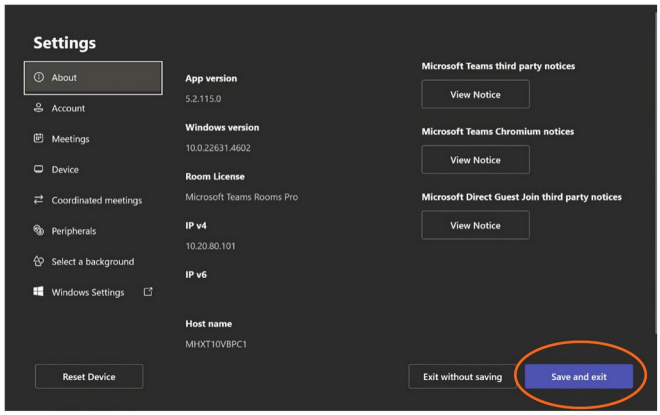
8. Once the username is verified, select Device from the side menu.
9. Verify that the Automatically accept proximity-based meeting invitations via Bluetooth is checked.
10. Open Peripherals and ensure that all the correct devices are selected.



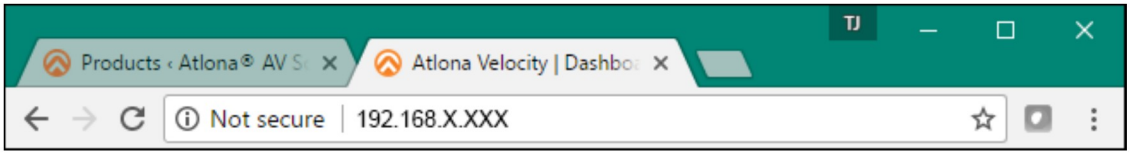


11. Press the Select a background option in the side menu and select the background for the default page.
12. Select the Save and exit button in the bottom right hand corner.

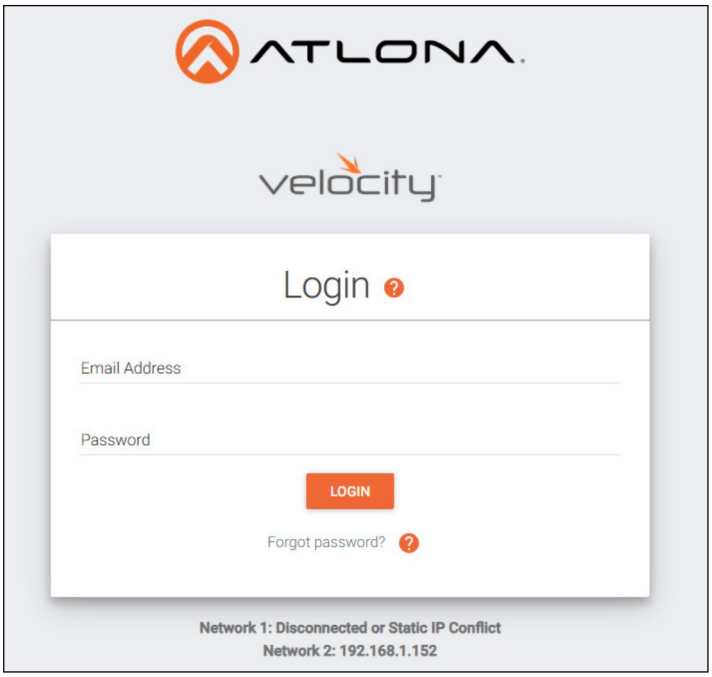




13. Open a browser on a local network computer.
14. Type Velocity's IP address into the current address bar.



15. Log into Velocity. A new screen will open.

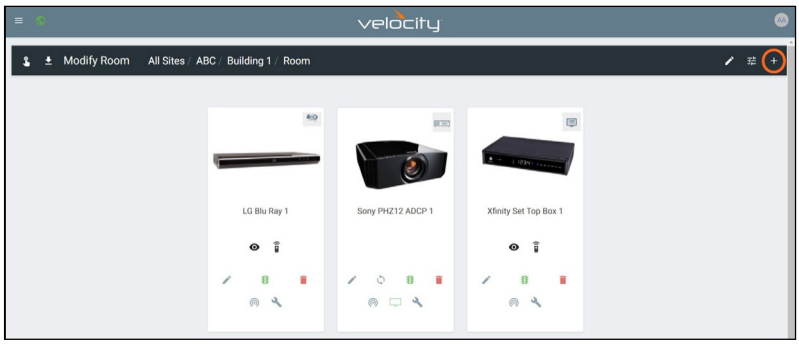


16. Select the = button at the top left corner to open the navigation.

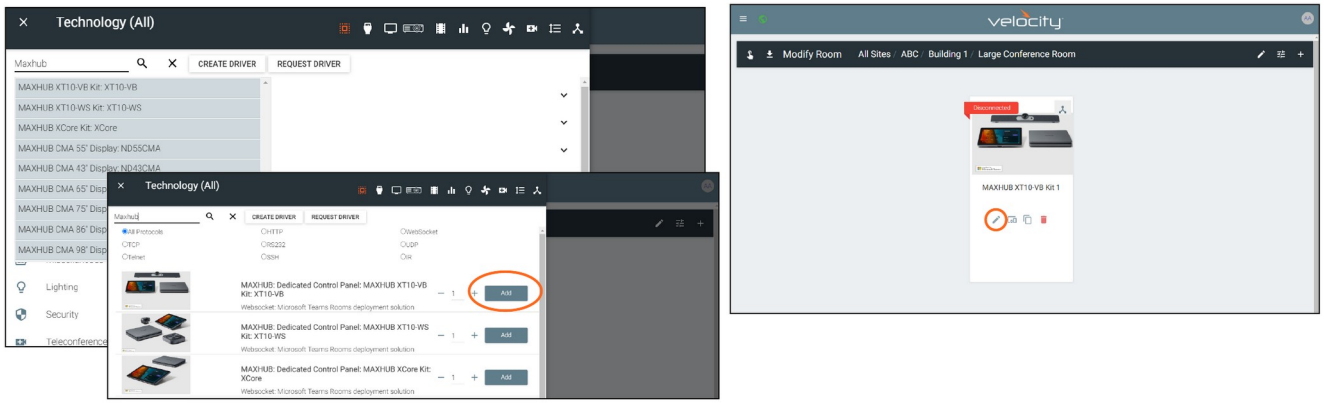
17. Select **All Rooms** from the control menu.



18. Select **Edit Room Technology** for the room the MaxHub will be located.
19. Once the Modify Room page is open, select the **+** button. A new navigation will slide open.

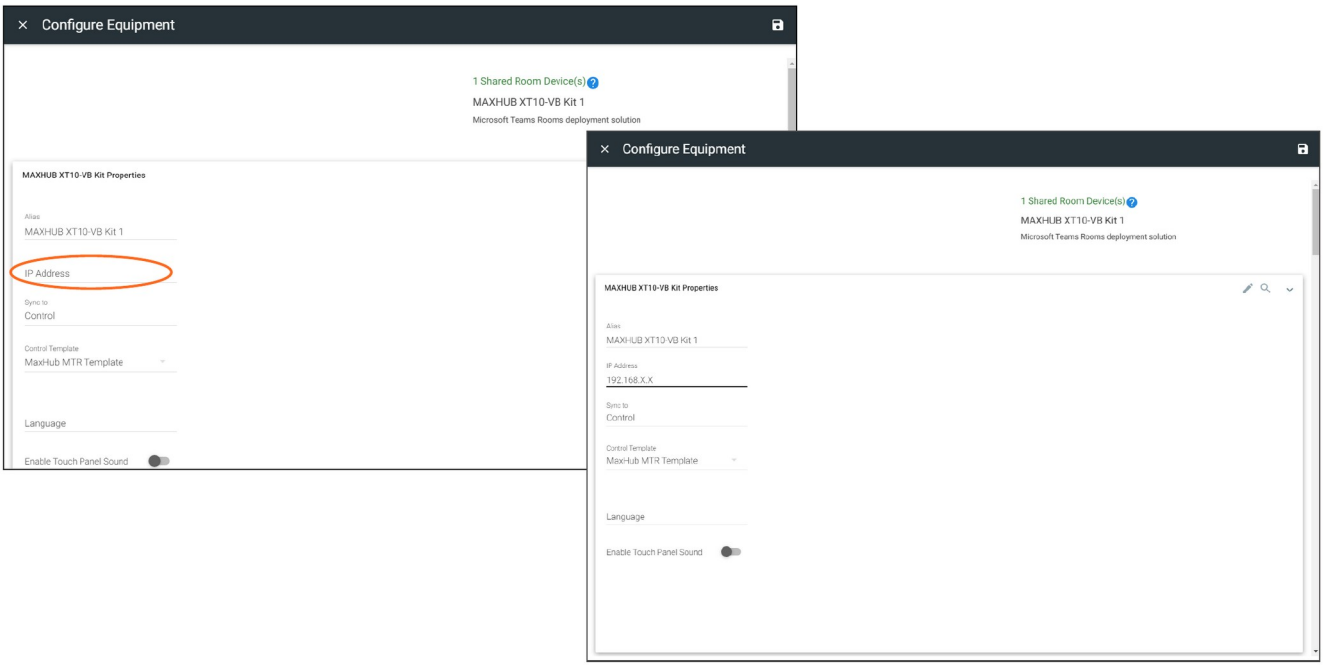


20. Type MaxHub into the search bar.
21. Select the **Add** button next to MaxHub XT10-VB. The MaxHub tile will appear in the room.
22. Click outside the device menu or select the X next to Technology to close the menu.

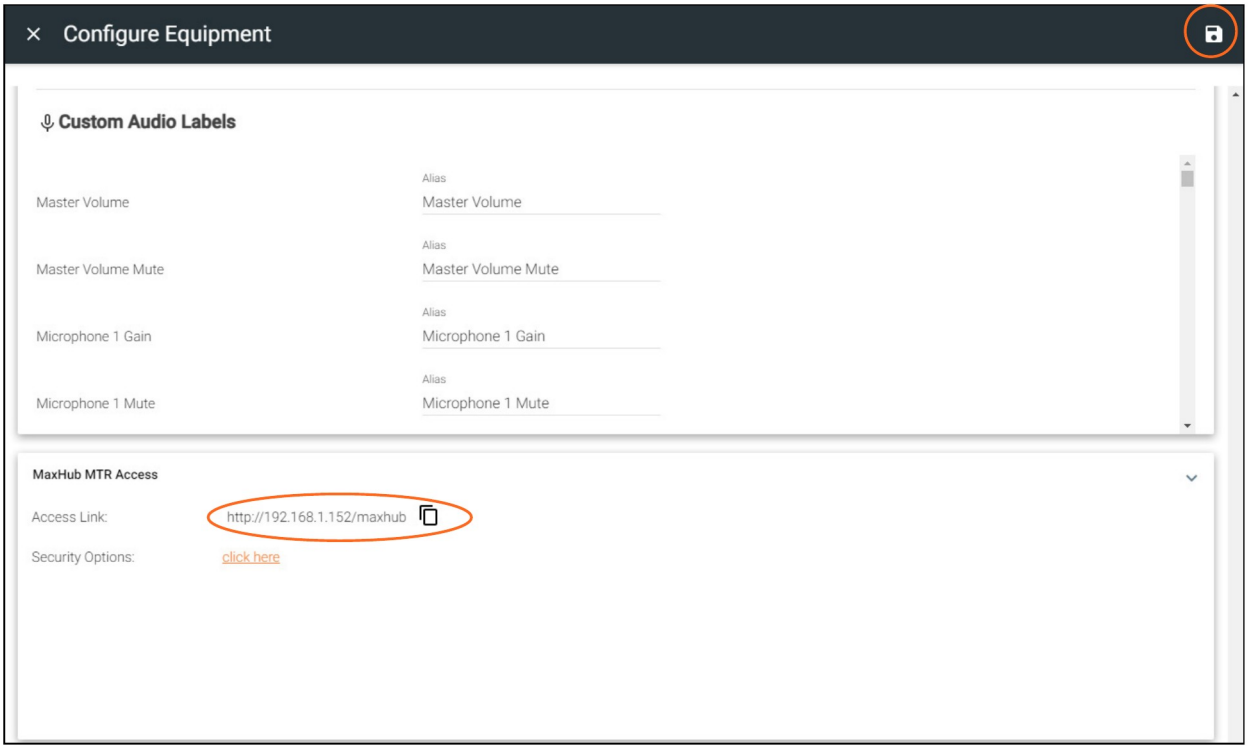


23. Select the **Edit** button on the MaxHub tile. A new menu will open.

24. Enter the IP address of the MaxHub panel into the IP Address field.

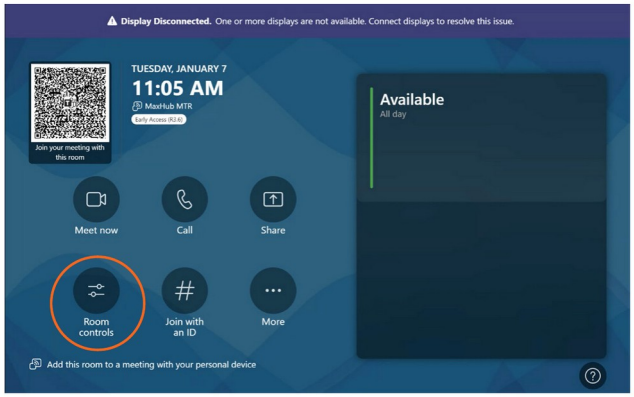


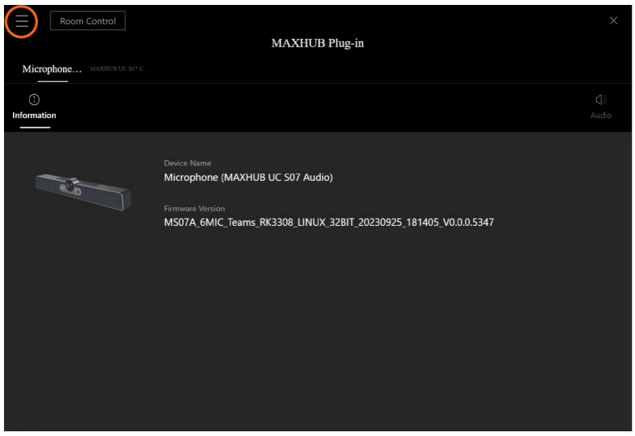
25. Scroll down to the MaxHub MTR Access section and write down the Access Link address.
26. Press the save button in the top right corner.



27. Grab the MaxHub panel, it should be at the default room screen.

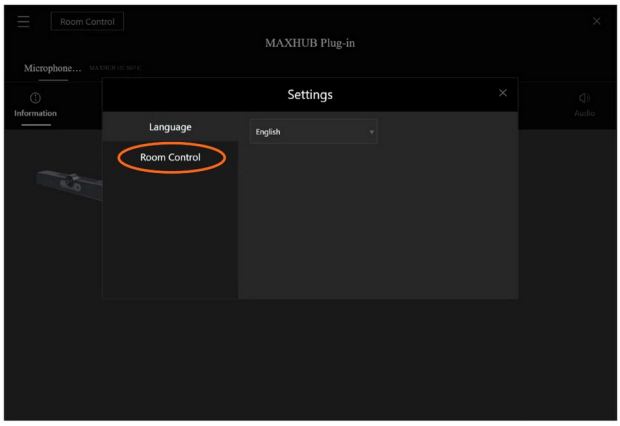
28. Select the **Room Controls** button. A new screen will open.





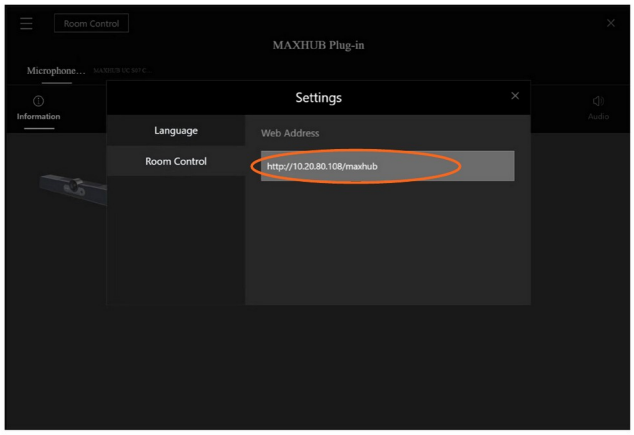
29. Select the **=** button at the top left corner to open the navigation.
30. Select **Settings**. A new pop up will appear.

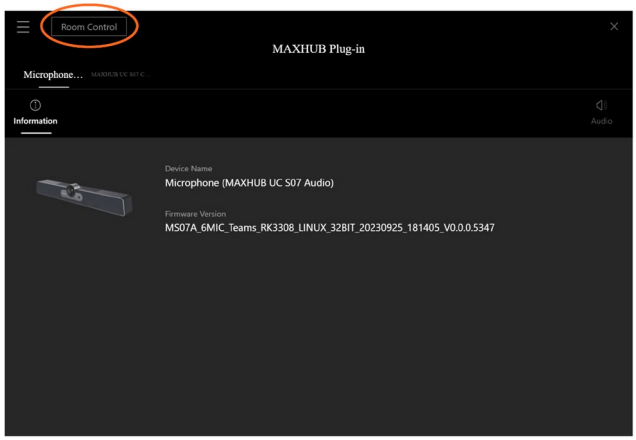




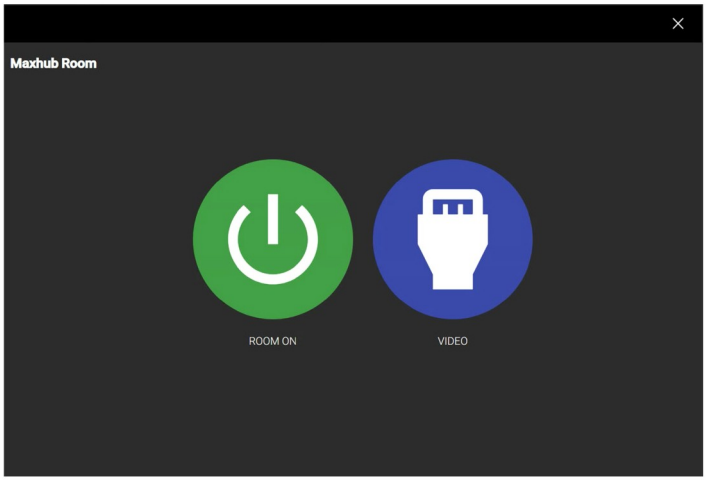
31. Select **Room Control**. New fields will appear.

32. Enter the Access Link copied earlier and close the pop up.





33. Select the **Room Control** button in the top left corner. It will return to the room, which will now show the Velocity room home screen.



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