

Using HSA or FSA funds for MouthPad

A guide to the letter of medical necessity

Many HSA and FSA plans will reimburse a purchase like MouthPad only with a letter of medical necessity from your clinician. This guide explains how to use our letter template.

Download the letter template (Word): augmental.tech/lmn

For the customer: how to use this letter

1. **Check with your plan administrator first.** Ask whether they need their own form and which clinicians they accept. Some plans accept only a physician, nurse practitioner or physician assistant, not an occupational therapist.
2. **Ask your treating clinician** by sending them this guide and the Word letter (augmental.tech/lmn). They should edit it in their own words and sign it on their letterhead, but only if they agree MouthPad is medically necessary for you.
3. **Submit the signed letter with your itemized receipt** from Augmental. Email support@augmental.tech and we'll send one.
4. **Keep copies** of the letter, receipt and claim for your tax records.
5. **Renew if needed.** Most letters cover 12 months. A later purchase may need a new letter.

Using FSA funds? Ask your plan whether the purchase date or the delivery date counts, and whether it has a grace period or carryover.

Eligibility and reimbursement depend on your plan. Augmental can't guarantee that your claim will be approved.

For the clinician: before you sign

- **Sign only if you agree.** This letter is your professional judgment about your client. Edit or delete anything that doesn't reflect your assessment.
- **Tie it to a diagnosed condition.** HSA/FSA plans reimburse costs primarily to alleviate a physical disability or illness (IRS Publication 502). Costs that are merely good for general health don't qualify.
- **Use the plan's own wording.** If the plan defines medical necessity or has its own form, echo its terms, or move this content onto its form.
- **Explain why standard devices won't work.** A plan reviewer needs to see why your client can't use a standard mouse, keyboard or touchscreen, and why other options don't fit. Section 5 lists common reasons; pick only the ones that apply to your client.
- **Be concrete.** Name specific activities and outcomes. A line like "will improve the patient's health" is too vague to support a claim. See the examples below.
- **Attach supporting documents if you have them,** such as an OT or seating evaluation or a recent dental exam.

- **Sign and date it.** Use a handwritten or electronic signature; a typed name alone isn't enough. Undated letters may be returned.
- **MouthPad can't be trialed before purchase.** Use Augmental's screening guidelines (augmental.tech/screening) to judge whether your client is likely to succeed, and confirm them in section 6. They cover tongue dexterity and stamina, sipping strength, jaw opening, teeth and oral health, and speaking ability.
- **Bracketed text is a prompt.** Replace it with your own words, then delete any prompt you don't use.
- **About MouthPad:** a custom-fit mouthpiece, about a millimeter thin, made from a dental scan. It works as a Bluetooth trackpad, controlled by the tongue alone or by tongue and head movement, for cursor control, clicking and scrolling on phones, tablets and computers.
- **Questions?** support@augmental.tech

Examples: vague vs. concrete

Too vague	Concrete
"Will improve quality of life."	"Will be able to read and answer texts and email without a caregiver holding the phone."
"Will increase independence."	"Can schedule appointments and manage medical records online without help."
"Helps with computer use."	"Can complete work or school tasks on a laptop for [X] hours a day from [bed / wheelchair]."
"Better access to technology."	"Can make video calls with family on [his / her / their] own."

The MouthPad is not a medical device and is not intended for diagnosing, treating, curing, or preventing any disease or medical condition, nor does it control or support medical devices. The MouthPad is designed for hands-free interaction and is not intended to affect any structure or function of the human body.