## Avante Ghana Distributor Questionnaire & Application

Are you interested in becoming an Avante Distributor in Ghana? Use this questionnaire to learn about our distribution practices and begin the distributor application process.

Once you have finished the necessary application components (outlined on page 2 of this document), please send the documents to byron.thompson@avantehs.com. We will review your information and contact you soon.

Read, initial, and sign our Documentation and Shipping guidelines.  Read, initial, and sign our Tender Guidelines form.  Complete the short application below to become an authorized distributor.  Send the four signed documents above to byron.thompson@avantehs.com	Read, initial, and sign our Documentation and Shipping guidelines.  Read, initial, and sign our Tender Guidelines form.  Complete the short application below to become an authorized distributor.	S R	REQUIRED
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DISTRIBUTOR Q/A FORM	
Q: DOES AVANTE CURRENTLY HAVE ANY DISTRIBUTORS IN GHANA?  A: Yes. Avante has been in business since 1984 and we have a variety of trusted distributors in Ghana.	INITIALS
Q: MAY I BECOME A DISTRIBUTOR FOR AVANTE?  A: Yes! We are always seeking authorized distributors to promote our products in Ghana.	
Q: MAY I BECOME AVANTE's EXCLUSIVE DISTRIBUTOR IN GHANA?  A: Because Ghana constitutes such a large market for Avante, we have found that our customers are best served by having multiple distributors in Ghana. We therefore do not offer exclusivity. This is wonderful news for you as a new distributor seeking to join our distribution network!	
Q: HOW DO I BECOME AN AUTHORIZED DISTRIBUTOR FOR AVANTE?  A: Becoming a distributor for Avante is easy. Simply use our checklist to follow our 5 step process.	
Q: DOES MY DISTRIBUTOR PRICING INCLUDE SHIPPING, DUTIES AND TAXES?  A: Individual equipment prices do not include shipping costs, duties or taxes. Avante can provide a shipping estimate upon request. Duties, taxes and importation fees are always the responsibility of the distributor or purchaser.	
Q: WHAT ARE AVANTE's PAYMENT TERMS FOR DISTRIBUTORS?  A: Avante accepts payment by bank wire transfer. Credit card payment is sometimes accepted.	
Q: DOES AVANTE ACCEPT PAYMENT BY LETTER OF CREDIT (L/C)?  A: No. Avante has found that payment by L/C can cause lengthy delays and problems for our clients.	
Q: MAY I ORDER EQUIPMENT AND PAY AVANTE AFTER I RECEIVE IT?  A: No. Avante must receive payment in full prior to shipping any medical equipment ordered.	
I hereby authorize that I have read and understand each distributor guideline placed my initials next to each item above and have included my signature k	
Signature: Date:	

DOCUMENTATION & SHIPPING GUIDELINES				
Q: IS AVANTE ABLE TO SHIP CONTAINERS OF EQUIPMENT TO GHANA?  A: Yes! We have over 30 years of experience in shipping containers of equipment to Ghana.	INITIALS			
Q: MAY I REQUEST A SHIPPING ESTIMATE FOR MY ORDER?				
A: Yes. We will need some additional information to include: (1) List of equipment to be purchased with quantities (2) Your organization name (3) The address of your business.				
Q: MAY I USE ONE OF MY OWN CARRIERS OR ARRANGE MY OWN SHIPPING?				
A: Absolutely! You will need to make arrangements with your preferred carrier.				
Q: WHAT DOCUMENTS WILL AVANTE PROVIDE WITH MY SHIPMENT?				
A: Avante provides a commercial invoice and packing list for each shipment. These documents are provided electronically. Requests for original copies must be made when your order is placed.				
Q: WHAT CERTIFICATES CAN AVANTE PROVIDE TO ME?				
A: Avante can provide the following certificates upon request: (1) A copy of Avante's company FDA registration (2) Certificate to foreign government / Free sales certificate (3) Certificate of origin.				
Q: ARE THERE ANY DOCUMENTS THAT AVANTE DOES NOT PROMISE TO PROVIDE?				
A: Avante does not provide specific ISO/CE/FDA certificates for individual pieces of equipment. We do not guarantee any documents beyond our standard documentation or certificates above.				
Q: WHAT DO I NEED TO TAKE CARE OF AS A BUYER/DISTRIBUTOR?				
A: There are three items that are often required to import Avante equipment: (1) A Form M number (2) Payment of any duties/taxes/importation fees (3) Retrieval of equipment for airport or port.				
I hereby authorize that I have read and understand Avante's shipping/documentation guidelines above. I have placed my initials next to each item above and have included my signature below.				
Signature: Date:				

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## **AVANTE TENDER QUOTATION PROCESS – FIVE EASY STEPS TO RECEIVE A QUOTE!**

\*Items you will need: (1) Copy of the tender (2) Access to Avante's website (www.avantehs.com)

\*Follow these steps and we will try to have a quote to you within two business days!

- 1. Review the equipment requirements for each item on the tender.
- 2. Visit Avante's website at www.avantehs.com Specifications are listed for each item.
- 3. Select the Avante product that you feel best meets your tender requirement.

A: This stap is not possessary To receive an accurate quote place follow our 5 stap pro

4. Determine the quantity of product that is required.

Q: CAN I EMAIL AVANTE MY TENDER REQUEST FOR QUOTING?

5. Write to byron.thompson@avantehs.com to request a quotation on selected item(s).

INITIALS

cess above.			
Q: WHY CAN'T I JUST SEND MY TENDER REQUEST TO AVANTE?			
A: Avante receives dozens of lengthy tender requests every week. Our primary responsibilities are to provide professional equipment quotations and sound medical equipment. For Avante to spend hours reviewing documents and interpreting information from third parties with whom we are not familiar is NEVER in your best interests. Moreover, it would prevent us from providing you with the quotations and equipment that you and our other clients need.			
Q: WHY IS IT IMPORTANT FOR ME TO REVIEW THE TENDER REQUEST?			
A: Because you (as the bidder/ client's representative) have a much better understanding of the end user and any special requirements. Avante does not attempt to interpret equipment requests written by unknown parties. This is your responsibility as you are the link to the end user.			
I hereby authorize that I have read and understand the tender quotation process and the other items above. I have placed my initials next to each item above and have included my signature below.			
Signature: Date:			

AUTHORIZED DISTRIBUTOR APPLICATION				
1. What is your full name (first name and last name)?				
2. Please list the full name of your company.				
3. Please list the full address of your company.				
4. List your email & company website address.	Email: Website:			
5. Please list your complete telephone numbers.	Office: Mobile:			
6. How long have you sold medical equipment?	Number of Years:			
7. How many tenders have you won in Ghana?				
8. Please list your top 3 projects won since 2010. Include the hospital/client name & approximate dollar amount sold.	A. B. C.			
9. From what company/companies have you pur- chased medical equipment previously? Please list your top three sources.	A. B. C.			
10. How did you hear about Avante Health Solutions?				
I hereby authorize that I have responded to the above questions truthfully.				
Signature:	Date:			