25+ Years of Operation

700+ Employees Worldwide

350+ Technical Experts Worldwide

NASDAQ: AUDC

"Follow The Sun" Global Service

Deployed in 100+ Countries

COMPANY PROFILE

AudioCodes is a leading provider of advanced communications software, products and productivity solutions for the digital workplace. AudioCodes enables enterprises and service providers to build and operate all-IP voice networks for delivering unified communications, contact centers, and hosted business services, whether in the cloud or on premises. Our innovative products, solutions and services are used by large multinational enterprises and leading tier one operators worldwide. Our underlying high-definition voice technology and products provide enhanced quality and an improved end user communication experience.

AudioCodes' international headquarters and R&D facilities are located at Airport City, Lod, Israel. Additional R&D facilities are located in New Jersey, USA, and in Be'er Sheva, Israel. The company has offices in more than 20 countries around the globe.

AudioCodes' shares are traded on the NASDAQ (symbol: AUDC) as well as on the Tel Aviv Stock Exchange (TASE).

Enterprise Solutions

Microsoft UC	Contact Centers	Cloud Communications	Meeting Room Solutions	AudioCodes Live Managed Services	Software-Defined Voice Network

Service Provider Solutions

Hosted Business Services	Access & Peering Connectivity	uCPE & SD-WAN

Voice.AI

Voca – Agile Conversational IVR	Meeting Productivity	Compliance Recording	Voice Connectivity with Cognitive Services

ENTERPRISE SOLUTIONS

AudioCodes' innovative products and solutions combined with an extensive offering of expert professional services are designed to simplify and accelerate the implementation of state-of-the-art enterprise unified communications and contact center solutions.

AudioCodes products are interoperable with many leading UC vendors, delivering reliable voice connectivity and enhancing user experience with high quality audio/video devices.

Microsoft   **GENESYS**   **ZOOM**   **amazon Chime**   **NEC**   **AVAYA**   **Alcatel·Lucent**

MICROSOFT UC ▶

AudioCodes has been working with Microsoft for over 15 years to provide voice connectivity solutions for Microsoft unified communications environments. AudioCodes One Voice for Microsoft 365 portfolio leverages AudioCodes' Microsoft-qualified voice networking elements and devices, wide-ranging services and extensive expertise to accelerate and enhance Microsoft Teams and Skype for Business voice and video implementations.

CONTACT CENTERS ▶

AudioCodes collaborates with leading contact center vendors including Genesys, to deliver reliable voice connectivity for cloud-based and on-premises contact center deployments.

AudioCodes' end-to-end work-from-home agent (WFH) solution leverages a set of devices and management applications that provide high quality voice service for home agents over any internet connection.

GENESYS

CLOUD COMMUNICATIONS ▶

AudioCodes supports the global trend for cloud communications with a range of solutions available for deployment in private and public clouds. AudioCodes cloud solutions offer all the benefits of the cloud (cost-effectiveness, ease of deployment, scalability, etc.) while enabling seamless connectivity with existing enterprise infrastructure.

aws   vmware   Azure

MEETING ROOM SOLUTIONS ▶

AudioCodes' enhances the meeting experience with the Room Experience (RX) suite of high quality and easy-to-use voice and video collaboration devices and software to deliver continuous productivity. Developed in conjunction with leading vendors, such as Dolby and Jabra, AudioCodes RX devices ensure all meeting participants can hear and be heard regardless of room shape, size or acoustic quality.

AUDIOCODES LIVE MANAGED SERVICES ▶

AudioCodes Live and Live Cloud for Microsoft Teams are fully managed UC services that enable partners and service providers to diversify their cloud-based communications offerings with minimal upfront investment and a rapid time to market.

AudioCodes Live and Live Cloud offer customers and partners an alternative, simple way to consume AudioCodes products and expertise using a subscription-based model.

AudioCodes LIVE

SOFTWARE-DEFINED VOICE NETWORK (SDVN) ▶

Leveraging the principles of Software-Defined Networking (SDN), AudioCodes Software-Defined Voice Network (SDvN) helps large enterprises to simplify the operation of their voice networks and increase call routing efficiency.
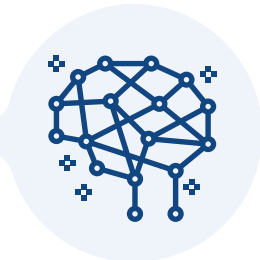
By consolidating communications silos, connecting with SIP trunk services and optimizing call routing, SDvN delivers a future-proof voice infrastructure that is easy to manage, maintains corporate security, and delivers significant capital and operational cost savings.

SERVICE PROVIDER SOLUTIONS

AudioCodes' resilient and scalable product offering assists **service providers** as they undertake their migration to an all-IP infrastructure. Our high performance, versatile CPE devices deliver seamless and reliable on-premises connectivity to cloud UC services and SIP trunks for business customers. These CPEs support multiple physical and wireless WAN technologies, as well as integrating with 3rd party software-based connectivity solutions such as SD-WAN.

For service provider core networks, AudioCodes offers highly secure and scalable access and interconnect solutions that support the growing trend towards virtualized environments such as Network Function Virtualization (NFV). With homologations in multiple service provider networks around the world, AudioCodes SBCs and media gateways deliver seamless interconnectivity, carrier-grade reliability and high voice quality.

AUDIOCODES VOICE.AI

AudioCodes' Voice.AI solutions leverage the latest in voice recognition, AI and machine learning technologies to create state-of-the-art voice-driven solutions that enhance customer interactions and deliver continuous productivity.
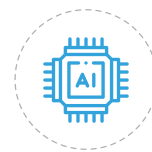
AudioCodes Voice.AI solutions are deployed at leading organizations in a variety of industry verticals around the world to enhance voice communications, drive efficiency and productivity, and raise levels of customer satisfaction.

Voca —
Agile Conversational IVR

Meeting Productivity &
Compliance Recording

Voice Connectivity
with Cognitive Services

OUR PRODUCTS

Session Border Controllers & Media Gateways ▶

Hardware and virtualized solutions delivering secure, reliable and scalable voice connectivity between IP and legacy voice systems and networks.

Meeting Room Solutions & IP Phones ▶

Easy-to-use desktop and conferencing devices ensuring superior calling and meeting room experience

Management & Monitoring Software ▶

Centralized control and monitoring of voice network elements, devices and call routing that help improve operational efficiency while reducing costs.

Voice.AI ▶

Advanced, AI-powered voice-recognition, call recording and analytics solutions