

CONAIS.com – Company Portfolio

Empowering Digital
Transformation with AI and
Cloud Solutions



Company Overview



- **Founded in 2012**, CONAIS specializes in IT architecture, digital transformation, and AI solutions.
- We design and implement integrated platforms such as SharePoint, Office 365, and Azure.
- As a **Microsoft Partner**, we provide specialized information technology services.
- Our core strength lies in our ability to simulate the unique nature of each organization to close the gap between different parties.

Vision & Mission

- **Vision:** To accelerate digital transformation through innovation.
- **Mission:** To empower enterprises with AI and cloud-first strategies.
- **Target Audience:** C-level executives and IT decision-makers seeking future-ready digital solutions.



Key Achievements

- Implemented a global information and knowledge management platform for **150,000 users** across **20+ countries**.
- Enhanced helpdesk performance in ICT companies through smart forms and AI-driven processes.





Our Services

- IT Architecture & Digitalization Concepts
- SharePoint and Office 365 Integration
- AI Strategy and Implementation
- Business Process Automation
- Cloud Collaboration Solutions

Our Competencies

Our team's certified expertise spans across various Microsoft platforms, ensuring comprehensive and effective solutions.

Azure / Oracle Cloud Solutions

Certified expertise in
enterprise cloud
enablement

Copilot

Intelligent assistance
for enhanced
productivity and
decision-making

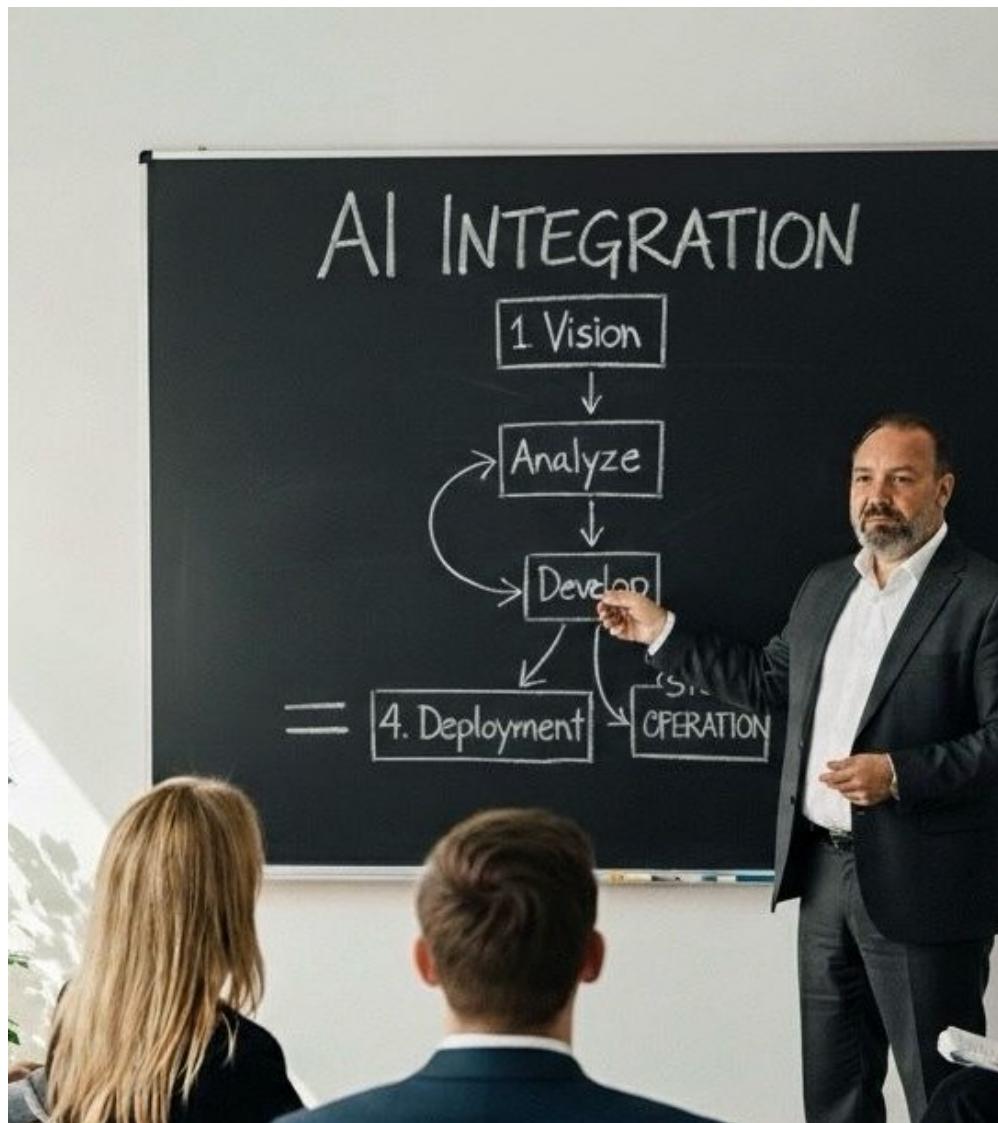
Office 365

Power BI,
Power Automate,
Power Apps



Why Choose CONAIS?

- **Proven Track Record:** We have a history of successful deliveries for SME and large enterprises
- **Certified Experts:** Our team consists of certified professionals
- **Tailored Solutions:** We provide customized solutions for each client
- **Commitment to Innovation:** We are dedicated to staying at the forefront of technology



AI Integration Strategy

We integrate AI technologies to boost efficiency and productivity

Our solutions transform AI into practical tools that drive measurable business outcomes

AI Use Cases



Smart Integrated Flow
Automation



AI-Powered Knowledge
Management



Predictive Helpdesk
Support



AI-Powered
Dashboards

Case Study:

Global Knowledge Platform

Implemented a multilingual knowledge management system for 150,000 users across 20+ countries

Challenge

Managing vast amounts of information and ensuring accessibility across diverse global teams

Solution

Designed and deployed a customized SharePoint-based knowledge management system with advanced search, multilingual support, and user-friendly interfaces

Case Study:

Helpdesk Optimization

Improved helpdesk performance through AI-enhanced forms and automated workflows

Challenge

Long resolution times, high ticket volumes, and inefficient manual processes

Solution

Implemented AI-powered smart forms for initial query classification and automated routing, integrated with existing helpdesk systems

Case Study:

User Access Management

To automate the demand intake, approval, and tracking processes, centralize workflows, and enhance visibility

Challenge

Manual and inconsistent access requests, poor tracking, delayed approvals, and no effective prioritization or categorization of demands

Solution

A centralized portal with standardized forms, automated routing, real-time dashboards, and audit trails was created. Integrated with existing UAM systems for seamless approvals and real-time status monitoring

Client Benefits



Increased
Efficiency



Scalable
Solutions



Enhanced
Collaboration



Future-Proof
Technology





Meet Our AI Team

Our AI team brings together experts in machine learning, natural language processing, and cloud integration to deliver innovative solutions.

Our Partners

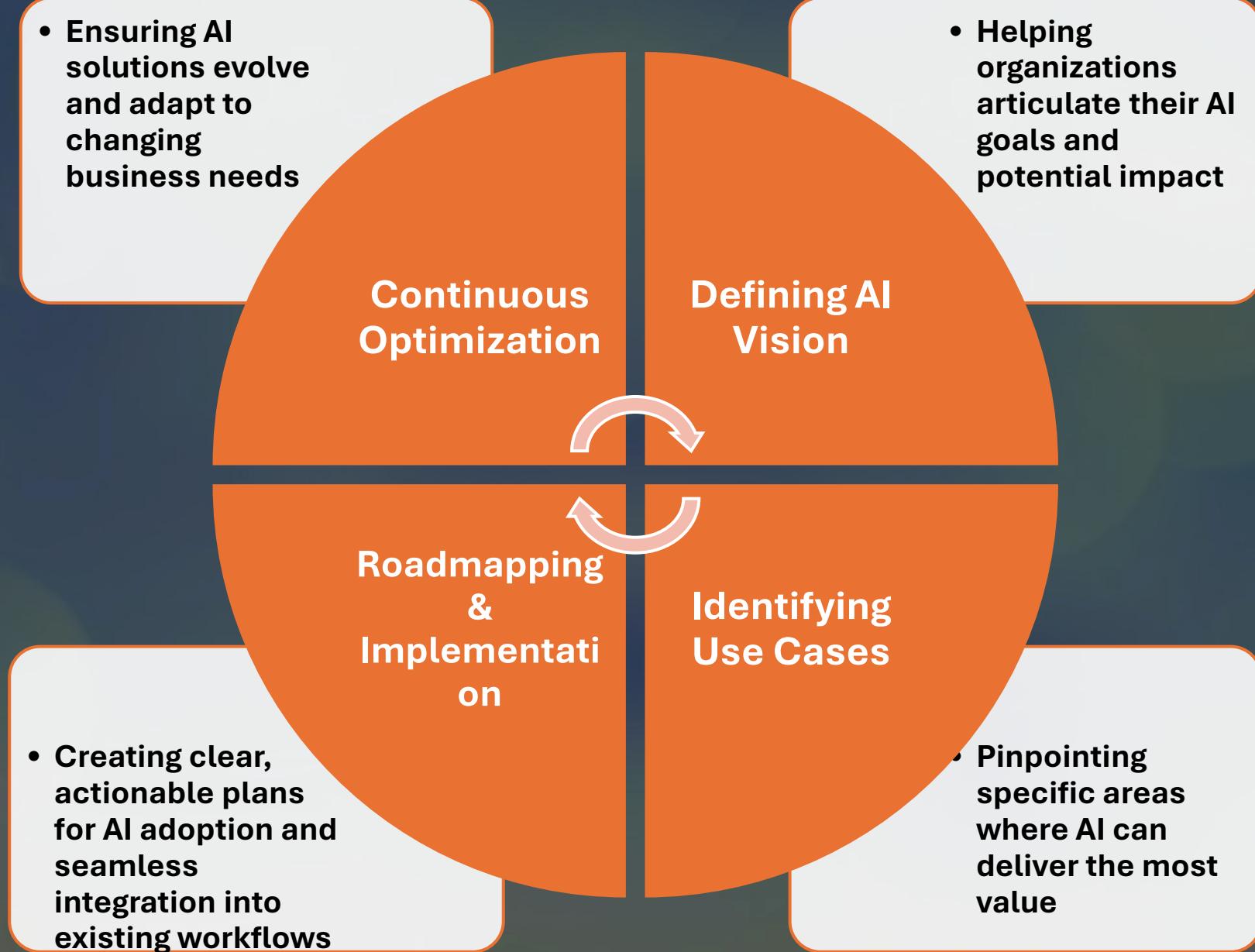
We have a proven track record of software development with rich technical expertise and experience across various business domains.



COMMERZBANK



Our AI strategy focuses on:



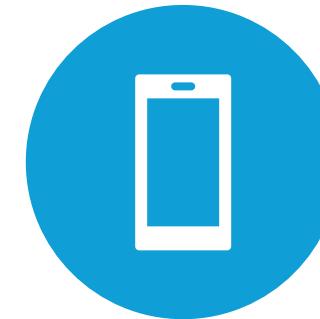
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Engage your business!

