

CYBER SECURITY EXPERTS

We have supported:

+100
local government
offices

+30
district offices

+5
ministries at
national level

About Perceptus

Since 2008, Perceptus sp. z o.o. have been providing the best IT tools to ensure cyber security for public institutions and enterprises. We operate comprehensively: we select and implement solutions for our client and train their employees.

Perceptus Sp. z o. o. is an experienced supplier and integrator of professional IT solutions for municipalities and ministries. We create, integrate and optimize IT infrastructure with particular emphasis on cybersecurity.

The largest project that we have implemented in the local government area involved the delivery of hardware infrastructure and software tools, an e-service platform with management systems and training of administrators as part of the project: "Implementation and development of e-services in local government administration and improving ICT security". The project was implemented for a partnership of 14 local administrative units in the Lubuskie Voivodeship.

Our company was responsible for the delivery of server infrastructure, full implementation and reconfiguration of administrative systems, as well as training for administrators on the existing solution.

In March 2023 Perceptus has implemented and maintained the requirements of the standard PN-EN ISO/IEC 27001:20.

**ISO
27001**



Implementations

Ministry of Finance

Perceptus provides services for the IT Center of the Ministry of Finance in Poland for **85 000 workstations and servers and 65 000 users in 19 locations throughout the country, serving over 700 end units.**

Additionally, during the next 3 years after the implementation, Perceptus provided permanent support and monitoring of services and servers, as well as training conducted by a specialized team of engineers in the field of the provided services for the employees of the ordering party.

The provision of technical support in accordance with Service Level Agreement includes:

1. Implementation, installation and configuration of hardware and software
2. Preparation of the necessary tools, instructions and installation packages allowing for comprehensive implementation of the service.
3. Configuration and launch of the service in accordance with the recipient's instructions.
4. Preparation of Post-Implementation Documentation of the Service, which includes e.g. the project of implementation, connection diagrams, a user interface description and a user manual for all the essential functionalities of the service.
5. Post-implementation workshops for future service administrators.
6. Certified trainings on topics related to the provided service.
7. Ensuring continuity of operation of the implemented service and performing current tasks of the service administrator every day of the week, 24 hours a day.
8. Preparing a service implementation acceptance test plan to:
 - Verify that the service operates at a server load corresponding to the normal use,
 - Verify the basic configuration parameters of the Service,
 - Verify the LAN and SAN configuration and communication between the service components,
 - Verify the configuration and correct operation, of the service functionality,
 - Simulate failure of the components of the system implementing the service
 - verification of correct operation of other functionalities/requirements of the service.
9. Removal of errors reported by the recipient of the service in a specified time from the moment of sending the service request:
 - Maximum 4 hours for critical error,
 - Maximum 8 hours for serious error,
 - 14 days for small error.

Project in numbers

85000

workstations

19

locations

6500

users



**Ministerstwo
Finansów**

National forests

Perceptus is responsible for the delivery and operation of the central system which protects against computer threats with the EDR (Endpoint Detection and Response) functionality. Furthermore, we offer service support throughout the contract period for PC class computers, server class computers, mobile devices, both in the WAN network (several hundred remote locations connected by IP VPN) as well as on the Internet for the State Forests (PGL LP).

The fully implemented system will ultimately support:

- **over 54 000 devices, including 26 000 mobile devices, 26 000 PC devices and 2 000 server devices.**

Perceptus is responsible for implementation of the solution, the training of over 60 administrators, and then 48 months of support.

The main elements of the contract:

- Organizational meetings,
- Preparation of a technical project including:
 - Connection diagrams with their visualization,
 - Creation of operational documentation,
 - Preparation of security policies in accordance with good IT practices
- Implementation and adaptation tests,
- Preparation of post-implementation documentation,
- Providing technical support with a 1-hour response time.

Project in numbers

54000	26000	2000
devices	mobile devices	server devices



Other public clients



PROKURATURA
KRAJOWA

National Public Prosecutor's Office

Delivery of anti-spam software for **20,000 devices**, including preparation of security policies, implementation of Sandbox for e-mail scanning. Implementation of a cluster of **Hardware Security Module devices**.



POLICJA

Police

Endpoint Security software implementation for over **50,000 users**



Ministerstwo
Sprawiedliwości

Ministry of Justice

Delivery and implementation of Endpoint Security software and **Hardware Security Module** solutions.



Poczta Polska

Poczta Polska

Delivery and implementation of **Hardware Security Module** solutions operating in the **DataCenter** environment of Poczta Polska.



Ministerstwo
Spraw Wewnętrznych
i Administracji

MSWiA

Endpoint Security software implementation, e-mail protection for **1500 users**.