

Your future. Our focus.

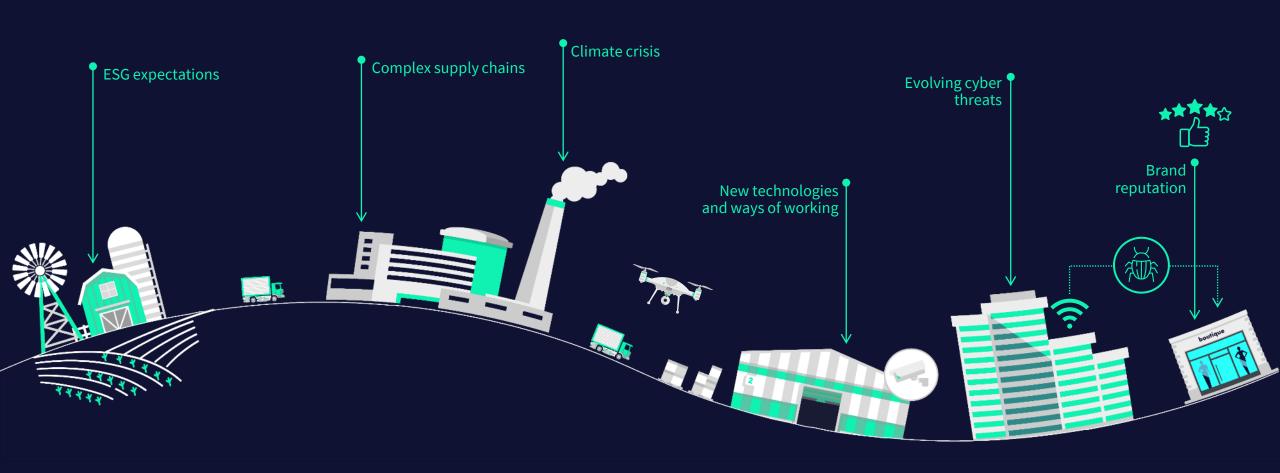
Introducing LRQA, a leading global assurance partner.

Alessia Michelini

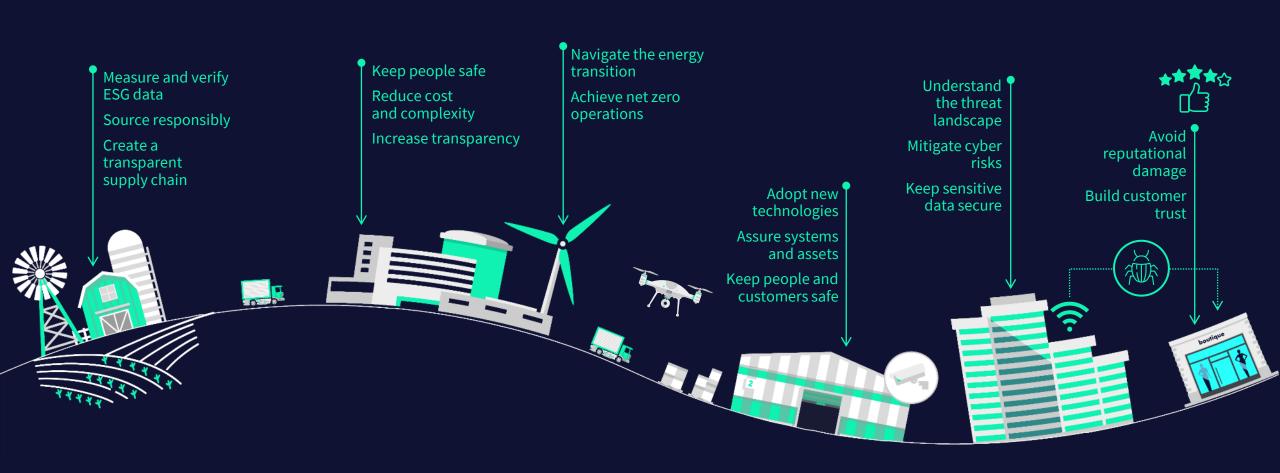
2.05.2024



The global risk landscape is changing



Creating new challenges for your business



Introducing LRQA

As your assurance partner, we'll be relentless in helping you respond to this new era of risk. Our decades of sector expertise in assuring assets and management systems, ensuring product integrity, delivering cyber resilience, and building responsible supply chain programmes will help you to anticipate, mitigate and manage risk wherever you operate, freeing you to focus on growth.





Supporting you around the world



792

ESG experts

Trusted specialists helping you navigate sustainability regulations and expectations, from your carbon footprint to your supply chain

179

Cyber experts

Our skilled experts help you identify and manage cyber risks, building your resilience to combat the ever-evolving threat landscape 3,102

Auditors

Experts in assessing against internationally recognised standards, aligning with the latest requirements and developing bespoke audit programmes

1,819

Inspectors

Our specialist inspectors support your compliance journey and transition to cleaner energy – helping you minimise asset, equipment and supply chain risk

135

Trainers

Industry specialists aligned to your business needs to deliver effective and robust training



To navigate this new era of risk

People

Create a culture of safety, wellbeing, inclusivity and learning to attract and retain the best people



Regulators

/ Meet industry standards and build credibility with stakeholders



Clients

/ Exceed client expectations, and stay ahead of the competition



Operations

/ Improve efficiency, mitigate risk and maintain quality across your supply chain





Expertise

As experts in compliance, supply chain, cybersecurity and ESG, we're committed to sharing our knowledge to help your business thrive, today and into the future



Why partner

with us?

Global capability

We have 6,000 people in over 160 countries, helping clients in every sector anticipate, mitigate and manage risk, wherever they operate



Focus on your business

Our experts work to fully understand your business, and offer flexible, pragmatic services tailored to your unique needs and challenges



Committed to sustainability

We're dedicated to driving transparency and sustainability in our own business and that of our clients, using robust, measurable outcomes



Actionable insight

By leveraging data platforms, we inform our decisions with extensive analytics that address your current and future risks



Total assurance

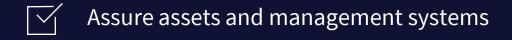
We've helped shape the industry and continue to expand our offering by collaborating with experts to create a unique and connected portfolio of services





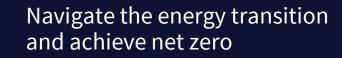
Navigate a new era of risk

Our portfolio of solutions enables our clients to:



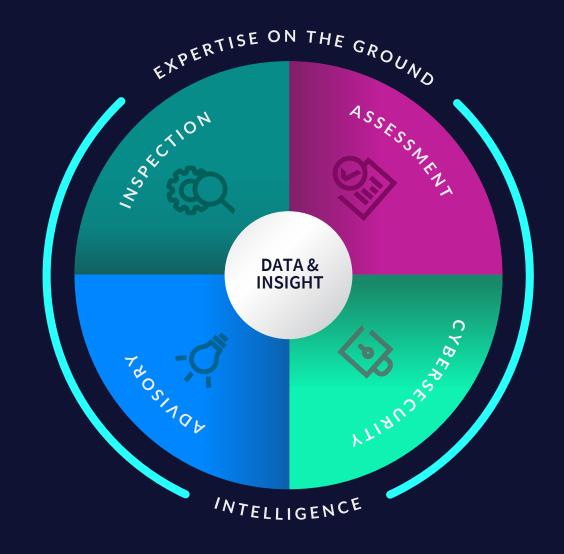








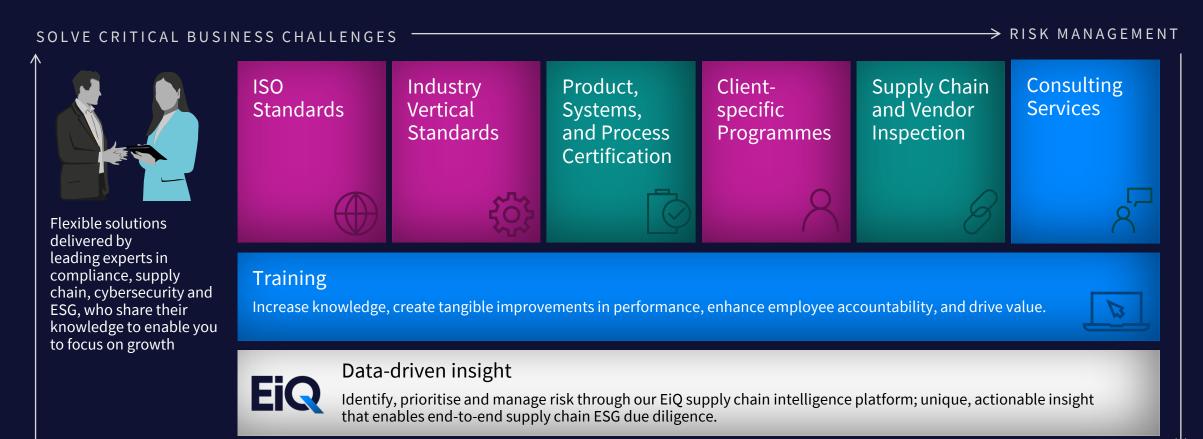
Solving critical business challenges and enabling them to focus on growth





Assure assets and management systems

Assuring key assets and management systems is vital for companies seeking to build competitive advantage and access to their chosen markets, through demonstration of compliance with legislation and global industry best practice. We combine a suite of globally recognised standards with the tools to design and deploy programmes of work which assure the critical risks of your business and supplier networks. Helping you facilitate trade, meet stakeholder expectations and improve quality and safety across your business.



Navigate the energy transition and achieve net zero

The drive to reduce carbon emissions and build cleaner, greener energy sources is facilitating a step-change in industrial production, investor focus, corporate governance and governmental regulation. Our solutions enable clients to build and maintain wind, nuclear, solar and hydrogen facilities, ensuring their critical assets are safe and operating efficiently, whilst supporting the energy transition. With our science-based approach to ESG strategy, creation and implementation, we can help you meet emissions targets, satisfy stakeholders and grow sustainably.

SOLVE CRITICAL BUSINESS CHALLENGES

→ RISK MANAGEMENT



Flexible solutions delivered by leading experts in compliance, supply chain, cybersecurity and ESG, who share their knowledge to enable you to focus on growth







Energy Transition Services



Consulting Services



Programme Management





Increase knowledge, create tangible improvements in performance, enhance employee accountability, and drive value.





Data-driven insight

Identify, prioritise and manage risk through our EiQ supply chain intelligence platform; unique, actionable insight that enables end-to-end supply chain ESG due diligence.

Achieve product integrity

The increasing demand for safe, authentic, high-quality products, components and services means it is vital for businesses to provide exactly that. Failure to ensure optimal product integrity can lead to recalls, fines, loss of orders and irreversible reputational harm. Your business is only as strong as the weakest point in your operations and supply chain, so we build solutions that ensure product integrity across this chain. From product certification to tailored supplier assessment programmes that address everything from quality through to traceability, our pragmatic industry experts can pinpoint product risk, advise on operational best practice and help safeguard your brand from harm.

SOLVE CRITICAL BUSINESS CHALLENGES

→ RISK MANAGEMENT



Flexible solutions delivered by leading experts in compliance, supply chain, cybersecurity and ESG, who share their knowledge to enable you to focus on growth Industry Vertical Standards



Product, Systems, and Process Certification



Supply Chain and Vendor Inspection



Technical Advisory



Programme Management

Client-specific Programmes Consulting Services



Training

Increase knowledge, create tangible improvements in performance, enhance employee accountability, and drive value.





Data-driven insight

Identify, prioritise and manage risk through our EiQ supply chain intelligence platform; unique, actionable insight that enables end-to-end supply chain ESG due diligence.

Be cyber resilient



As the speed, scale and sophistication of cyber-attacks continue to grow, organisations are finding it increasingly difficult to respond. Our cybersecurity specialists, LRQA Nettitude, deliver innovative solutions to navigate this complex and everevolving threat landscape. From certifying systems and identifying vulnerabilities, to helping prevent attacks and incidents that could impact brand integrity, finances and operations.



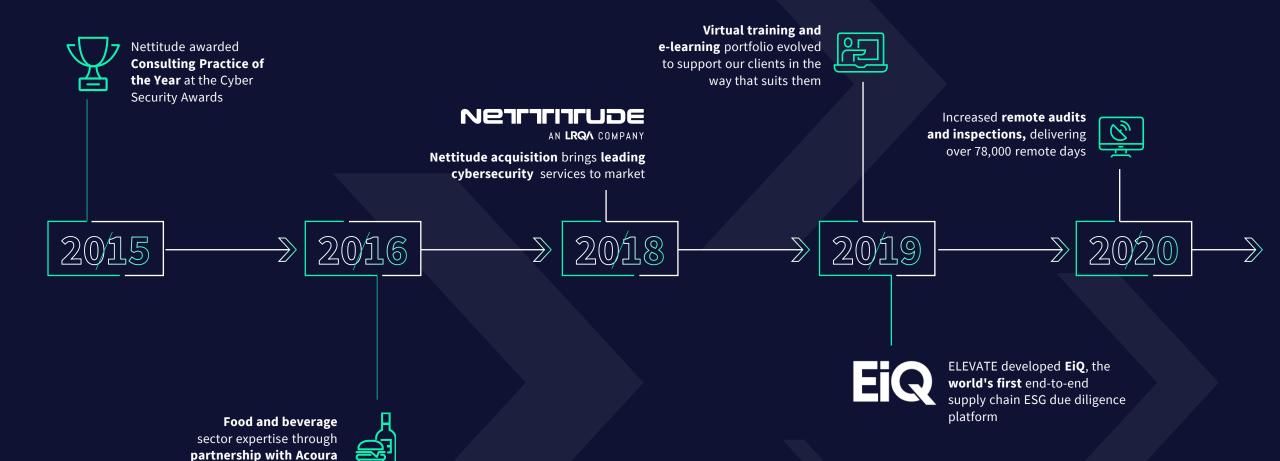
ASSURANCE

Source responsibly

Modern slavery, child labour, worker welfare and human rights are all major issues across complex, multinational supply chains. To retain stakeholder trust and keep people safe, organisations must work to ensure they have the processes, programs and strategy in place to identify and reduce the likelihood of occurrences in their operations. LRQA combines 'boots on the ground' capability with a suite of globally recognised standards and consulting capabilities to deliver client-focussed responsible sourcing solutions.

→ RISK MANAGEMENT SOLVE CRITICAL BUSINESS CHALLENGES Programme Consulting **Industry Vertical** Responsible Report Management Services Standards Sourcing & Assurance & Supplier Verification Compliance Client-specific **Programmes** Flexible solutions delivered by leading experts in compliance, supply **Training** chain, cybersecurity and Increase knowledge, create tangible improvements in performance, enhance employee accountability, and drive value. ESG, who share their knowledge to enable you to focus on growth Data-driven insight Identify, prioritise and manage risk through our EiQ supply chain intelligence platform; unique, actionable insight that enables end-to-end supply chain ESG due diligence.

Committed to innovation and partnership





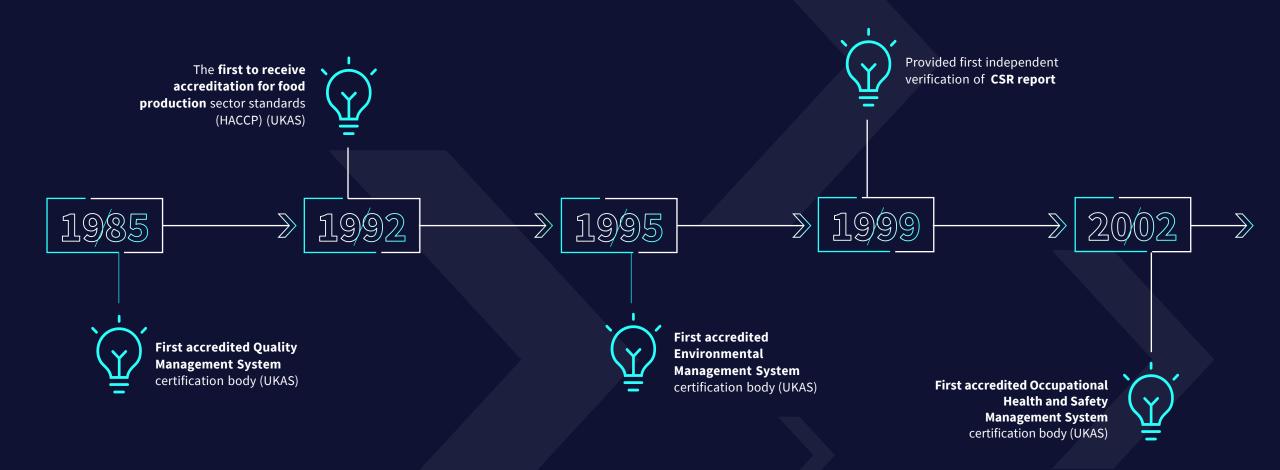
Committed to innovation and partnership



Acquired SAS, an Australasian supply chain specialist in sustainability audits, consulting and training services

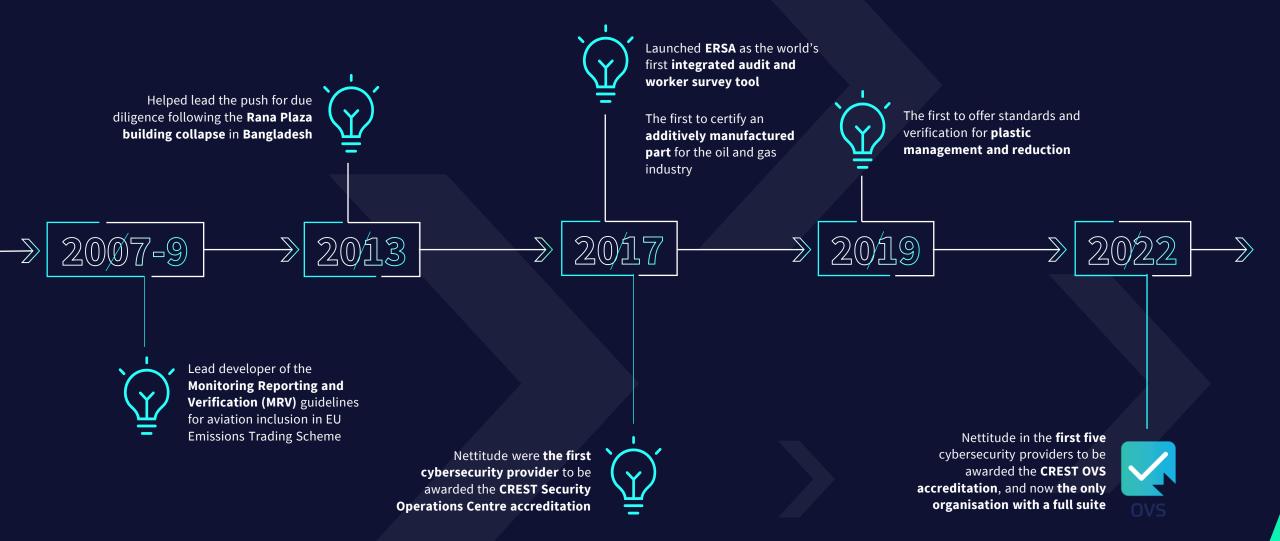


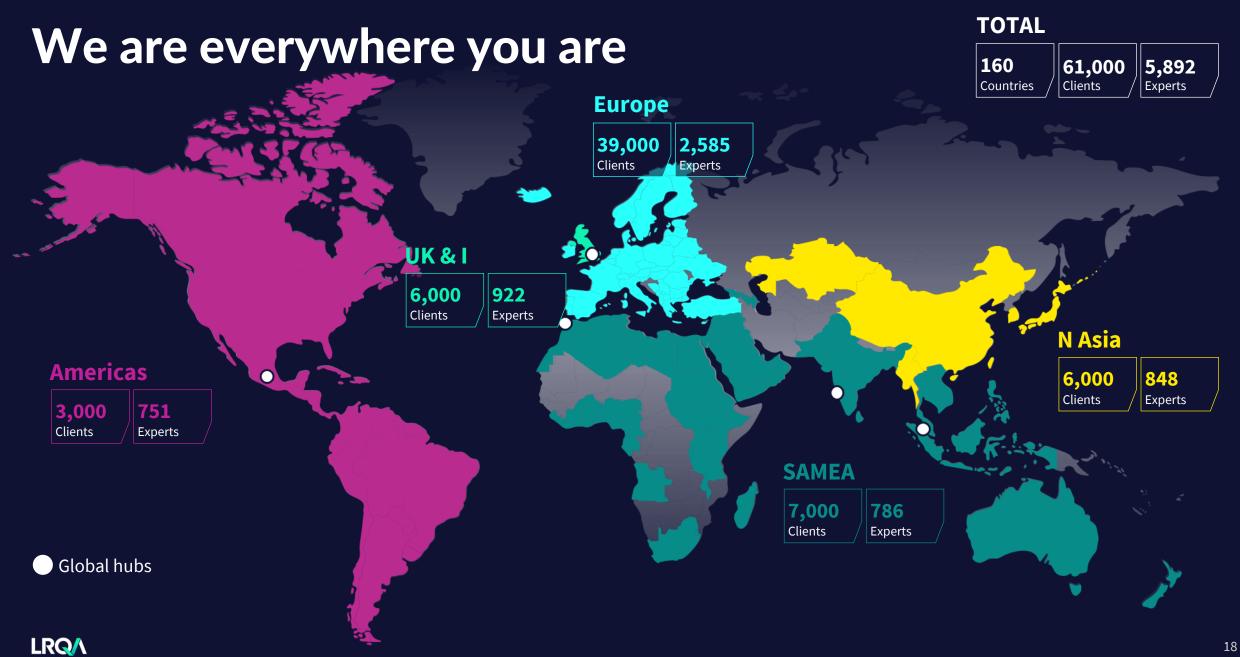
A pioneer of market firsts and recognitions





A pioneer of market firsts and recognitions





With experience across a wide breadth of sectors

Food and

Beverage

Logistics



Transportation



Retail and Apparel



Low Carbon Energy



Public Sector



Manufacturing



Telecoms and Technology



Financial Services



Oil and Gas





Recognised by the world's leading accreditation bodies and industry associations































Awards and reputation for excellence



Cybersecurity Services Provider of the Year (2016 and 2017)



SC Awards Europe -**Highly Commended** (2017)



Best Auditor (2019, 2021 and 2022)



Threat Intelligence Company of the Year (2020)



Certification Provider of the Year (2021)



Most Innovative New Programme (2017, 2019)

:::LogRhythm^{*}

UK Partner of the Year (2021)



Security Excellence Awards

Computing Security Excellence Security Vendor of the Year -Large Organisation (2023)







Market-leading partnerships built around innovation and best practice

Food and Beverage



Inspection Services



Cybersecurity



Sustainability







LRQ/\

Your future. Our focus.



Appendix





We're guided by a strong set of core values

Vision

Supporting our clients in the present and preparing them for the future



Ambition

Combining technology and innovation to lead in our industry



Integrity

We always do what's right, in the right way



Expertise

Helping navigate change experience and specialist knowledge



Togetherness

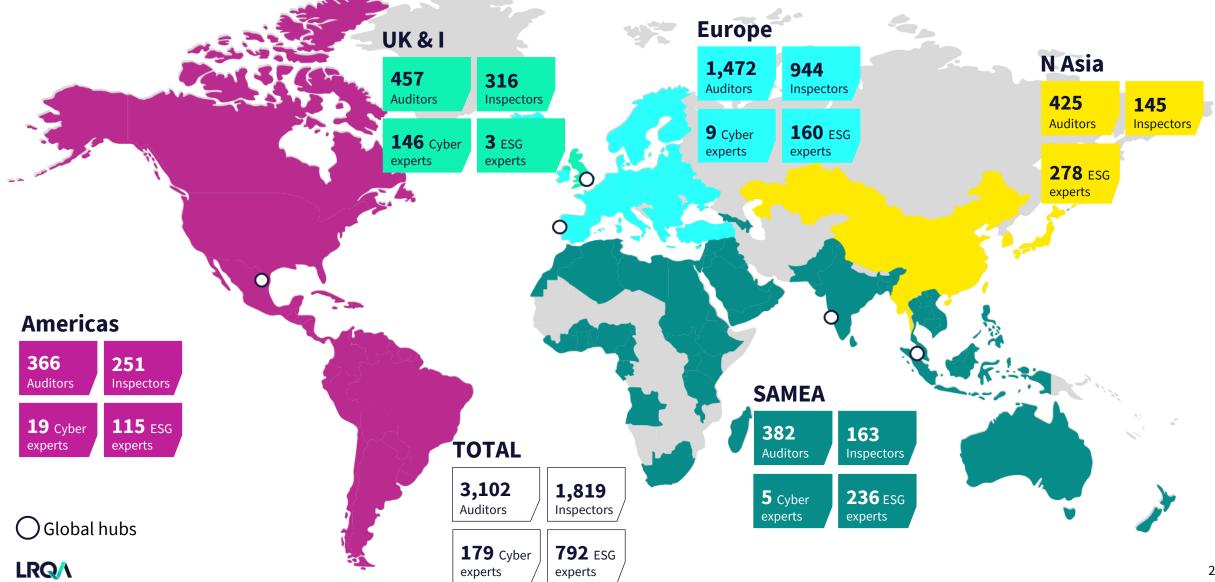
We believe in teamwork and collaboration







Technical expertise can be found across the world



A dedicated global account management team, supporting your needs around the world



Collaboration to solve problems together Leveraging data for continuous improvement A valuable strategic partner Thought leadership and knowledge sharing Real-time visibility and reporting

Our inspectors, auditors and trainers

We operate in more than 160 countries with a team of more than 6,000 people.

Across almost every sector our award-winning specialists help more than 61,000 clients to anticipate, mitigate and manage risk, wherever you operate.

Decades

of experience managing complexity and delivering effective solutions

First

to be accredited for global quality, environmental and food safety management system standards

20%

of programmes are **bespoke**

Leaders

in the industry - we've helped develop over 50 global and national standards, schemes and guidelines

160+

countries in which audits are delivered

Recognised

for excellence across the industry, such as with the SOHFT award for Best Auditor (three times)

68

technical committees have our experts as members



Our ESG experts and heritage

Our ESG experts help clients navigate a risk landscape impacted by legal and regulatory compliance, investor interests and increasing industry expectations around ESG best-practice.

Working at a strategic level, we help you tackle your biggest problems by identifying the specific challenges you face and then gather the relevant expertise from our connected portfolio areas to solve them.

Leader

in sustainability and supply chain services globally

700+

sustainability professionals globally

450+

multinational companies as clients

20k

supply chain ESG audits delivered every year

100+

countries in which **audits** are delivered

45m+

data points derived from on-the-ground site visits

170k+

suppliers and vendors provided with **supplier ESG ratings**

E₂E

supply chain ESG solutions and ratings provider

EiQ

The world's first end-to-end supply chain ESG due diligence platform



Our cybersecurity experts and heritage

As the speed, scale and sophistication of cyber attacks continue to grow, organisations are finding it increasingly difficult to respond. Our cybersecurity specialists, LRQA Nettitude, bring innovative solutions to this complex and ever-evolving threat landscape. We help you prioritise your most important needs and tailor solutions that will mitigate cyber risks like those posed by ransomware, malware, and attacks on third parties in the supply chain.



Industry influence through CREST, UK, and overseas government

Governance and risk consultancy leads thought leadership and helps shape cyber regulation

Research and innovation centres to provide defense against the latest threats

Portfolio of professional and managed services to meet client needs

In 2022, we acquired ATvanGarde, who specialises in governance, risk and compliance

Strategic market focus in finance, technology, critical infrastructure, oil and gas, marine, retail, healthcare, and manufacturing

Global leaders in cybersecurity



LRQA's remote audits helped us achieve our objectives in a timely, professional way. They demonstrated proactive thinking even during a critical period with effective teamwork and reliable ICT.

BT, Italy





We've been strategic partners with LRQA for over 24 years and we're proud to have their logo associated with our name.







The in-depth knowledge of LRQA experts, not only ISO 45001 but the industry, enabled us to keep striving for better.

Birmingham Airport





We work closely with LRQA as strategic partners and would have no hesitation in recommending them to others.

Wood Group





LRQA worked with us to provide a cutting-edge solution that helps our goal of providing business continuity.





The insights gained from the Responsible Sourcing Assessment influence our sustainable sourcing processes and wider sourcing strategy.

It gives us the confidence to make business decisions that are in line with our ESG values and priorities.

Kathmandu





Managing international risk in a challenging landscape



Challenge

A complex backdrop and changing global travel restrictions of the pandemic shone a new spotlight on the importance of health and safety management at Birmingham Airport (UK), leading them to ISO 45001 certification.



Solution

Building on our trusted partnership, LRQA understood the needs of Birmingham Airport, helping them to obtain ISO 45001 certification and giving them confidence that they are delivering industry-leading health and safety performance ready for every eventuality.



Peace of mind for employees,

stakeholders and customers.



Continually improving culture through certification



Challenge

Despite being in lockdown due to COVID-19, Yusen Logistics wanted to bring greater consistency to their management systems and enhance organisational resilience.



Solution

Our sector-specific, technical expertise and client-first approach helped Yusen Logistics transform their current management systems.

With pandemic restrictions in place, we were able to deliver our audits remotely, minimising disruption and helping Yusen Logistics achieve certification no matter what.



- Achieved successful Independent certification to ISO 45001 (Health and Safety), ISO/IEC 27001 (Information Security) and ISO 9001 (Quality) on all six sites in Poland.
- Provides reassurance for customers and employees.
- Demonstrates continuous improvement to the highest standards.



Driving efficiency with integration



Challenge

To keep pace with the constantly evolving threat landscape, OCTO needed to implement a more comprehensive integrated management system that addresses its unique risk profile.



Solution

LRQA conducted OCTO's audits remotely - minimising disruption and travel time for staff members. The result is a certified integrated management system that drives best practices across a wide range of business-critical operations and processes, including quality (ISO 9001), information security (ISO 27001) and privacy (ISO 27701).



- Remote audits revealed a new, more efficient approach, with OCTO likely to adopt a blended approach in the future.
- Integration ensures a much stronger focus on the needs of the whole business, rather than one specific area. It also minimises duplication, bureaucracy and conflict between systems.



Certifying design innovation in green hydrogen storage



Challenge

Combining plastics with a carbon fibre shell, Emano's innovative approach to hydrogen storage delivers weight and price advantages, as well as improved risk performance. As Germany's hydrogen economy booms, Emano is working to build confidence in the technology and reassure customers that there is no compromise on safety or quality.



Solution

End-to-end certification across design, product and manufacturing, against international best practice including European Pressure Equipment Directive (PED) and American Society of Mechanical Engineers (ASME) standards. Certification was achieved not just to PED Module B and Module F, but also ASME Class I, Section 10, which focuses on fibre reinforced pressure vessels.



- Emano's innovative storage tanks have been successfully delivered and installed for one of its major customers - Apex Energy - as it builds a ground-breaking green hydrogen energy plant.
- Certification across European and US standards means that Emano is able to target valuable export markets, as well as future applications for the technology, including domestic storage.



Partnering for security at a time of change



Challenge

Our financial services client experienced a series of malicious incidents at the worst possible time. Personnel were changing within the IT security team; in-house firewalling skills had recently left; and a major project was underway to migrate from a datacentre into cloud-based platforms. Our client needed a trusted partner that could act at speed to implement best practice across threat monitoring, detection and response.



Solution

An LRQA Nettitude Security Operations Centre (SOC) workshop identified and improved document processes, reviewed critical data locations and modelled the most likely paths of attack. A parallel review of the new cloudbased solution ensured that all solutions could be quickly migrated, while the client's firewall estate was reviewed, patched and reconfigured against best practice by accredited consultants. Through a deeper understanding of the operating environment, logging requirements were redefined, to ensure the right information was fed into the SOC solution.



- Third-party red team exercises have tested and verified the improvements achieved across detection and response. Regular service reviews now recommend improvements and address new and emerging threats.
- Improved configuration has seen false positives reduce, helping to tackle 'alert fatigue' among support staff, cutting investigation time and allowing resources to be better deployed elsewhere.
- A streamlined and simplified migration to the cloud and reassurance that, from day one, LRQA Nettitude's SOC was able to alert the client tincidents and priority tasks.



Providing independent verification of key sustainability targets



Challenge

KMD Brands partnered with ANZ Bank New Zealand for a new Sustainability Linked Loan. This meant their targets had to be measured against specific sustainability targets, and their performance would influence borrowing costs.

Part of this required a third-party independent review of its performance against Sustainability Performance Target 4 for the year 2022, which required that 100% of KMD Brands Tier 1 suppliers and at least one Tier 2 supplier for each brand is accountable to the KMD code of conduct and can supply evidence for this.



Solution

ELEVATE conducted a detailed review, including social audits at factory level, analysis of supplier data management systems, audit schemes and monitoring tools.



- ELEVATE's review successfully demonstrated KMD Brands progress in complying with the requirements of the SLL agreement with ANZ Bank New Zealand.
- It marked a milestone for KMD Brands as 2022 was their first year of verification.



Demonstrating commitment to food safety



Challenge

For a food manufacturing company serving a global market, demonstrating a commitment to food safety is crucial. Many of Coca-Cola Bottling Company's primary customers require them to have at least one GFSI-recognised food safety certification, and without it, business opportunities would cease to exist.



Solution

Coca-Cola Bottling Company partnered with LRQA for FSSC 22000 auditing and certification services. This GFSI-recognised Food Safety Management System provided a structure to identify food safety hazards and risks. Following a positive experience, Coca-Cola Bottling Company later utilised LRQA's training services.



- LRQA auditing and certification of Coca Cola
 Bottling Company's Food Safety Management
 System provided the framework to ensure a safe
 product to the highest quality.
- Knowledgeable and experienced auditors identified risks and used their experience to help Coca-Cola Bottling Company foster a culture of continual improvement.
- Training services from LRQA extended knowledge and expertise across Coca Cola Bottling Company, covering food safety, environmental and health & safety.



Assessment

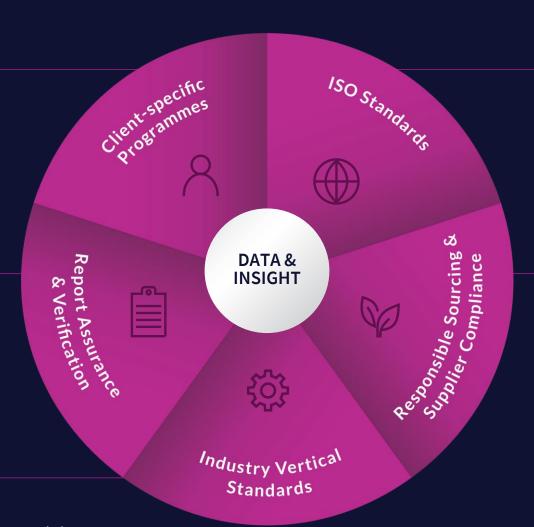


Client-specific Programmes

Ensure your business-critical sites and supply chains are assessed for specific risks, through bespoke assessment programmes delivered at scale

Report Assurance & Verification

Enhance transparency, meet ESG corporate objectives and build stakeholder trust through independent verification and report assurance



ISO Standards

Ensure compliance, gain access to markets and get competitive advantage, while helping drive best-practice across your business, with Management Systems Certification

Responsible Sourcing & Supplier Compliance

Ensure your supply chains and client sites meet industry and business-specific standards in ESG and responsible sourcing

Industry Vertical Standards

Demonstrate best-practice for your target industries and clients, through recognised certification aligned to the needs of specific markets

Assessment



Client-specific Programmes

Ensure your business-critical sites and supply chains are assessed for specific risks, through bespoke assessment programmes delivered at scale

- Supply Chain Programmes
- Client Brand Standards
- Special Programmes
- Building, Electrical and Fire Safety Assessment

Report Assurance & Verification

Enhance transparency, meet ESG corporate objectives and build stakeholder trust through independent verification and report assurance

- GHG Reporting
- Carbon Footprinting
- Social Accountability
 ISO 14064-1 (Organisational GHG)
- Carbon Offset Programmes
- Higg FEM (Facilities Environment)

Industry Vertical Standards

Demonstrate best-practice for your target industries and clients, through recognised certification aligned to the needs of specific markets

- Automotive (IATF)
- Aerospace (AS91xx)
- Food and Beverage
- BRCGS
- FSSC 22000
- IFS
- SQF



DATA &

INSIGHT

Industry Vertical

Report Assurance & Verification

Medical (ISO 13485)

• Rail (IRIS)

• Oil and Gas (ISO 29001)

ISO Standards

Ensure compliance, gain access to markets and get competitive advantage, while helping drive best-practice across your business, with Management Systems Certification

- ISO 9001 (Quality)
- ISO 14001 (Environmental)
- ISO 45001 (Occupational Health and Safety)
- ISO 27001 (Information Security)

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Responsible Sourcing Suppliance

- ISO 50001 (Energy)
- ISO 22301 (Business Continuity)
- ISO 27701 (Data Privacy) • ISO 37001 (Anti Bribery)
- ISO 55001 (Asset Management)

Responsible Sourcing & Supplier Compliance

Ensure your supply chains and client sites meet industry and business-specific standards in ESG and responsible sourcing

- ERSA 2.0 (Responsible Sourcing)
- Social and Labour **Convergence Programme** (SLCP)
- Initiative for Compliance and Sustainability (ICS)
- Amfori BSCI (Social Compliance)

- RBA-VAP
- RSPO
- SEDEX SMETA
- Sustainable Seafood
- ASC
- MSC
- BAP
- Worldwide Responsible Accredited Production (WRAP)

Inspection



Product, System & Process Certification

Meet regulation and international codes and standard requirements for products, system and process while supporting ongoing compliance

orduct Certification DATA & **INSIGHT** Energy Transition Services

Supply Chain & Vendor Inspections

Assure your supply chain integrity and meet your client's specific requirements with inspections which seek to identify risk and ensure quality and safety where it matters most

Energy Transition Services

Transition to cleaner energy sources with a partner who understands the sector and can address the challenges across the lifecycle of key assets

Technical Advisory Services

Perform to your true potential with the support of specialist industry knowledge and experience that can ensure major projects run effectively and deliver as required

Inspection



Product, System & Process Certification

Meet regulation and international codes and standard requirements for products, system and process while supporting ongoing compliance

- Pressure Equipment Regulations, International Codes and Standards
- Material and Welding
- Container Certification
- Type Approval
- Construction Scheme
- Utility Scheme

Energy Transition Services

Transition to cleaner energy sources with a partner who understands the sector and can address the challenges across the lifecycle of key assets

- Hydrogen Service
- Nuclear Service
- Renewables Service



Supply Chain & Vendor Inspections

Assure your supply chain integrity and meet your client's specific requirements with inspections which seek to identify risk and ensure quality and safety where it matters most

- Vendor and Site Inspection
- Vendor Assessment
- Project Verification and Validation
- Pre-shipment Inspection
- Expediting

Technical Advisory Services

Perform to your true potential with the support of specialist industry knowledge and experience that can ensure major projects run effectively and deliver as required

- Regulation Research and Advisory
- Owner's Engineer Advisory
- Additive Manufacturing
- Customised Training

Cybersecurity



Security Testing

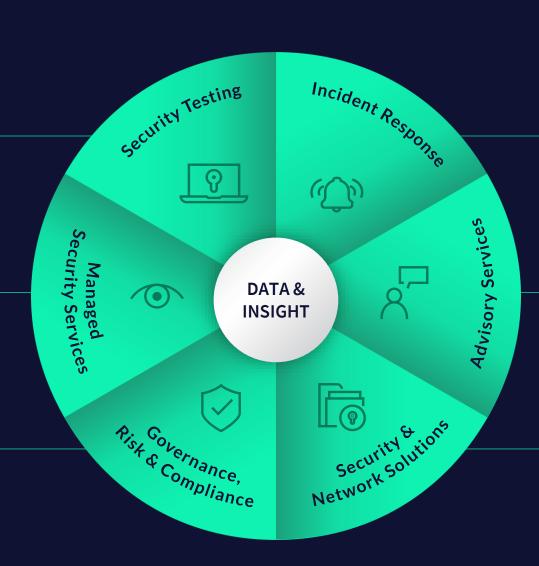
Understand cybersecurity effectiveness, identify weaknesses and ascertain ability to withstand a cyber-attack

Managed Security Services

Implement systems for effective detection and response to cyber threats

Governance, Risk & Compliance

Meet obligations for data protection, financial regulations and compliance with industry and legislative frameworks



Incident Response

Understand how to respond to a potential cyber incident while minimising impact to your brand, data, people and clients. In the case of an incident, minimise the impact of a breach, mitigate and recover

Advisory Services

Maintain cybersecurity maturity and resiliency in line with organisation's risk tolerance and improve risk management of threats and vulnerabilities

Security & Network Solutions

Design, implement, maintain and remediate security and networking technologies



Cybersecurity

Security Testing

Understand cybersecurity effectiveness, identify weaknesses and ascertain ability to withstand a cyber-attack

Red Teaming

Regulated Testing

Penetration Testing

OWASP ASVS

Infrastructure Testing

Application Testing

Cloud Security Assessment

Vulnerability Assessment

• Bug Bounty

Code Review

• Cyber Essentials Plus

Social Engineering

OT/IoT/5G Testing

• Developer Training

Managed Security Services

Implement systems for effective detection and response to cyber threats

• SOC-as-a-Service

Managed Vulnerability Scanning

Managed Sentinel XDR

Managed SIEM

 Managed Network Detection and Response

- Managed EDR and EPP
- Managed Active Defence
- Managed Security
 Device Management

Security Services Incident Response Security Services Security Services Security Services Network solutions Network solutions

Governance, Risk & Compliance

Meet obligations for data protection, financial regulations and compliance with industry and legislative frameworks

- Security Awareness Training
- Cyber Essentials
- PCI DSS Consultancy and Assessments
- ISO 27001/02 Consultancy
- Merger and Acquisition Cyber Due Diligence
- Policies and Procedures Creation
- Policies and Procedures Review
- NIST CSF Maturity Assessments
- NCSC 10 Steps Assessments
- CAA ASSURE Auditing
- CMMC Consulting
- Third-Party Vendor Security Reviews

Incident Response

Understand how to respond to a potential cyber incident while minimising impact to your brand, data, people and clients. In the case of an incident, minimise the impact of a breach, mitigate and recover

- Emergency IR Services
- Crisis Management Simulation
- Incident Response Plan Testing
- Incident Response Capability Assessment
- Managed and Retained IR Services

- Compromise Assessments
- Digital Forensics
- Ransomware Resilience Assessment

Advisory Services

Maintain cybersecurity maturity and resiliency in line with organisation's risk tolerance and improve risk management of threats and vulnerabilities

- Cyber Threat Intelligence
- Cyber Training
- Threat Intelligenceas-a-Service
- Regulatory Testing
- Threat Hunting
- CISO Services
- Risk Workshops and Threat Modelling
- Supply Chain Risk Assessment

- Adversarial Simulation
- Purple Teaming
- SOC Maturity Assessment
- Threat Detection Engineering Support
- Network and Cloud Configuration Assessments
- Offensive Security Techniques Training

Security & Network Solutions

Design, implement, maintain and remediate security and networking technologies

- Network Security Consultancy
- Managed Network Services and Support
- Procurement of Network and Security Hardware and Software



Advisory



Consulting Services

Identify and deploy solutions for the biggest challenges, through advisory services which leverage our total suite of capabilities, data, a deep understanding of industry trends, best practice and legislation

DATA & **INSIGHT**

Analytics

Make impactful decisions based on an unmatched view of where risk sits across your supply chain through our EiQ platform ecosystem (Schedule, Assess, Analyse and Learn), a unique leading supply chain assurance platform

Training

Ensure you and your teams perform at the highest level and can meet challenges and industry expectations effectively, through training that sharpens skills, enhances understanding and delivers tangible benefits across your entire organisation and supply chain

Programme Management

Reduce risks specific to your business through the outsourcing of bespoke programs designed by our experts to meet your exact requirements and strategic goals

Advisory



Consulting Services

Identify and deploy solutions for the biggest challenges, through advisory services which leverage our total suite of capabilities, data, a deep understanding of industry trends, best practice and legislation

- Responsible Sourcing and Strategy Implementation
- Due Diligence
- Sustainability / ESG Strategy and Disclosure
- Supplier Engagement

- Human Rights Advisory and **Grievance Mechanisms**
- Cyber Security Advisory
- Carbon and Climate Advisory
- Management Systems Advisory

- Investigation and Remediation

Training

Ensure you and your teams perform at the highest level and can meet challenges and industry expectations effectively, through training that sharpens skills, enhances understanding and delivers tangible benefits across your entire organisation and supply chain

- Academies and Customised Training
- EiQ Learn
- Face-to-Face and Online Training
 - Virtual Classroom Courses
 - eLearning
 - Blended Training

- Accredited Training (e.g. IRCA)
- Core Business Training (QHSE)
- Responsible Sourcing Training
- Cyber Security Training
- Food Safety Training
- Learning Paths

Analytics

DATA &

INSIGHT

Make impactful decisions based on an unmatched view of where risk sits across your supply chain through our EiO platform ecosystem (Schedule, Assess, Analyse and Learn), a unique leading supply chain assurance platform

- Geographic and Product Risk Indices
- Sentinel Media Scan Alerts
- Vendor and Factory ESG Ratings
- SMART Programme Management

Programme Management

Reduce risks specific to your business through the outsourcing of bespoke programs designed by our experts to meet your exact requirements and strategic goals

- Programme Development
- Programme Support
- Supplier Ownership
- Supply Chain Programmes
- Special Programmes

The global risk landscape is changing

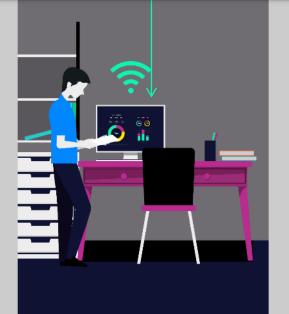






Increasing regulatory requirements







Creating new challenges for your business



Adopt new technologies

Assure systems and assets

Keep people and customers safe



Understand the threat landscape

Mitigate cyber risks

Protect your business and data



Measure and verify ESG data

Source responsibly



Avoid reputational damage Build customer trust

Understand the current and future regulatory landscape. Stay compliant

