

PORTFOLIO

Ing. Joseph Micallef

Innovation, Strategic & Operational Excellence



Joseph Micallef is a professionally qualified and warranted engineer, a seasoned business leader, and a technology enabler, bringing well over three decades of experience gained across diverse industries and sectors, both locally and internationally.

He demonstrates a strong passion for guiding organisations towards innovation leadership, operational effectiveness, value-driven activities, and customer-focused, high-quality performance. This is successfully achieved through the development, mentoring, and implementation of a blend of business excellence disciplines and best practices.

Focus:

- strategic and operational reorganisation
- innovation management
- re-engineering and transformation
- development of a Lean Digital Future State
- project management and execution
- coaching, mentoring and leadership
- best practices in
 - Business Frameworks
 - Quality Management
 - Lean Disciplines
 - Six-Sigma Practices
 - Technology Augmentation
 - Innovation Management

With over **three decades** of professional experience, Joseph's career began in manufacturing, where he held senior management positions across Research and Development, Quality Management, and Health and Safety. His career further evolved through his consultancy and advisory work, focusing primarily on strategic and operational reorganisation, transformation initiatives, and project execution, alongside high-level strategic planning.

His consultancy experience spans more than **25 years**, during which he has successfully delivered a diverse portfolio of projects across Malta, Europe, and the Middle East.

Joseph has worked extensively across a **broad spectrum of sectors**, including manufacturing, industrial and engineering, marine and aviation, transportation, logistics and supply-chain operations, public sector entities and government agencies, project-based organisations, food and beverage and hospitality, real estate, education and non-governmental organisations, utilities, healthcare, information technology, and financial services such as banking and insurance.

Joseph has worked closely with numerous C-Suite Executives, providing support in the development of high-level **strategic** planning.

He has significantly contributed to achieving **business excellence** through the implementation of lean digital transformation, driven by diligent project management and execution skills, effective leadership, and the cultivation of trusted relationships. Joseph demonstrates a strong ability to listen and understand, coupled with a determined approach to achieving established goals.

He has established, led, and participated in numerous **project execution** opportunities involving multi-disciplinary specialists, fostering an integrated approach to complementary disciplines and best practices.

Currently, Joseph leads a select number of **innovation** initiatives and **start-up** projects throughout their incubation lifecycle.

Joseph is an EFQM Certified Assessor, holds a Lean Six Sigma Black Belt, is an IoT Leader, and actively serves as a Council Member within the **Malta Innovation Forum** (www.innovation.mt).

He is actively involved in fostering **innovative idea generation** through the application and enablement of emerging technologies within a business context.

Drawing upon his extensive experience, Joseph has developed a strong background in providing **coaching** and **mentoring** services, designed to facilitate the establishment of effective, value-adding, and quality-driven business processes within organisations.

A regular **speaker** and **facilitator** at numerous training seminars, workshops, conferences, and webinars, he has trained thousands of middle and top-level executive management delegates across Malta, the UK, Italy, Egypt, the UAE, Oman, Kuwait, and Saudi Arabia.

Service offering

A non-exhaustive presentation of activities

Leadership roles: Operational Excellence

- Strategic guidance and board-level appointments
- Executive and non-executive engagement (CxO level)
- One-on-one C-suite mentoring and coaching
- Top Management realignment and workshop facilitation
- Driving innovation and idea generation through think-tank initiatives
- Facilitating thought-sharing, idea development at inception, opinion gathering, and providing objective external perspectives



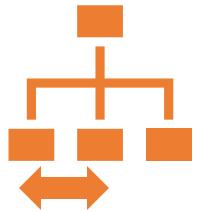
EFQM Certified Assessor

- Consultancy for aligning business frameworks with the EFQM 2025 Model
- Conducting assessments against the EFQM 2025 Model



Organisational restructuring

- Assessing and reorganising organisational resource structures to adapt for Lean Digital Future State operations
- Enabling a flexible, multi-skilled, cross-functional workforce to maximise the capacity, skill, and capability of existing resources
- Business Continuity Planning and implementation
- Succession Planning and implementation
- Disaster Recovery Planning and implementation



Strategic Risk Leadership

- Strategic Risk Advisor guiding boards and committees on enterprise-wide risks
- Chair & Facilitator, leading risk meetings for focused, outcome-driven decisions
- Enterprise Risk Frameworks, embedding best-practice structures across the business
- Risk and resilience: identifying threats, shaping mitigation, and ensuring continuity
- Regulatory confidence, strengthening compliance and governance
- Performance alignment, linking risk management directly to business value
- Risk Culture Builder: driving ownership and awareness at all levels



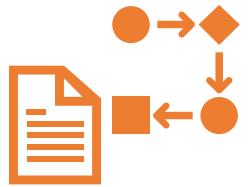
Operations review

- Enterprise-level business operations review
- Detailed review of identified pain points at the business process and workflow level, including:
 - Identifying gaps in process flow
 - Identifying and reducing or eliminating process waste and non-value-adding activities
 - Enabling quality improvement opportunities
 - Streamlining business processes to maximise operational effectiveness and efficiency
 - Introducing and challenging process performance assessment metrics and Key Performance Indicators (KPIs)



Systemisation

- Develop comprehensive documentation, including:
 - Vision, mission, and values statements
 - Strategy development
 - Policy documents
 - Corporate and functional objectives
 - Standard operating procedures
 - Work instructions
 - Managed information flows
 - Process performance analysis
 - Operational reporting



Innovation

- Idea generation, cultivation, and incubation
- Innovation strategy deployment
- Mentoring, coaching, and supporting start-up initiatives
- Development of organisational structures
- Creation of business models and their operating environments
- Design of innovation business processes, including metrics, appropriate resourcing, and successful roll-out leading to commercialisation



Digitalisation

- Digital Readiness Assessment for deployment preparation
- Develop streamlined Lean Digital Future State process designs
- Enable Industry 4.0 business process automation, including:
 - Workflow automation
 - Smart emerging technology solutions through IoT/Industry 4.0 deployment
 - Engineering-based/hardware automation
- Generate Functional Requirements Specification Documents, encompassing:
 - Sourcing technology-based and engineering solutions (bespoke, custom, off-the-shelf)
 - Collaboration with technology providers (engineering hardware and/or software)
 - Project management, overseeing the execution and implementation process



Operational sustainability

- Designing for business sustainability, encompassing:
 - Continuity planning
 - Growth strategies
 - Succession planning
- Business activity optimisation and change management
- Operational waste and carbon footprint reduction initiatives
- Developing innovative solutions through:
 - Methodology
 - Automation
 - Technology



Project execution

- Developing Project Initiation Documents (PIDs) for defining upcoming and ongoing initiatives
- Establishing the Programme Management Office (PMO)
- Leading multi-disciplinary teams, Subject Matter Experts (SMEs), and project resources within the PMO
- Project planning and leading various implementation workstreams, with hands-on participation from specific executive teams
- Resource and capacity building to augment initiatives requiring additional support (expertise, capacity)



Learning & development

- Facilitation of strategic workshops to:
 - Challenge existing or upcoming operational plans
 - Develop new strategies in areas such as operations, quality, lean, digitalisation, innovation, succession planning, business continuity, and disaster recovery
- Knowledge transfer and delivery of bespoke training and learning initiatives to top, middle, and executive-level personnel, featuring:
 - Diverse thematic content
 - Interactive, workshop-based delivery
 - Real-life experiences and case-study based approaches



Knowledge transfer, ...some typical themes

- Quality Management
- Lean Management
- Six Sigma
- Process Analysis Tools and Techniques
- Operational Excellence
- Best Practice Disciplines
- Risk Management
- Workspace Management
- Documentation Management
- Internal Quality Auditing
- Technical Report Writing
- Business Process Management
- Transformation and Change Management
- Project Management
- Risk Management
- Leadership Management

...and various other related topics

Approach

The three-phased methodology

Initiatives

Discover

- Challenging/setting up of strategies
- Identifying the gap
- Strategic evaluation
- Operational reviews
- Process modelling and analysis

Develop

- Instigating Lean Management best practices
- Setting up Quality Management Systems (ISO9001:2015)
- Auditing Quality Management Systems
- Undertaking Digital Readiness Assessments
- Designing of Lean Digital Future State processes
- Development of Functional Requirements Specification Documents
- Enabling and sourcing tools/systems for digitalisation of organisations
- Identifying IoT opportunities for future state business modelling

Lead

- Mentoring and leading transformational change
- Enabling successful implementation of multi-disciplinary best practices
- Organisational restructuring
- Programme management planning
- Project management execution
- Training and facilitation of interactive workshops



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Scale-up network

Accessibility to increased capacity & subject matter experts (SME)



Subject Matter Experts & Sectoral Specialists:
Technical, Technology, Civil, Commercial, Legal, National & EU Funding, ESG

Capacity building:
Analysts, Engineers, Data Scientists

Knowledge Transfer:
People, Learning & Development Specialists and Coaches

Digital Technology and Secure-solution Specialists:
i4.0, IoT, LBS, ML, AI, VR, AR, Digital Twins, SaaS

Environmental, Social & Governance (ESG), through the GESSIE brand:
Energy, Renewable, Sustainability, Carbon Accounting, Social, Governance specialists

Innovation Modelling:
Idea Generation, Proof of Concept, Commercial Modelling, Incubation, Scale-up

Information Technology Applications and Systems:
ERP, PLM, BMPS, Smart Solutions, Custom Design

Engineering Automation:
Hardware Design & Fabrication, Jig Design & Build, Automation Systems

Partnerships

Beyond Solo: Leveraging collective and multiplying expertise

ESG compliance

- Evaluation and readiness assessment
 - social well-being within your organisation
 - best governance across the business
 - reduced activity waste, carbon contribution
- Recommendations and action planning
- Implementation towards compliance
- Team of relevant E, S and G subject matter experts to lead your project



GESSIE

Governance, Environment, Social, Sustainability,
Innovation and Education.

Crafting Futures, Today's Innovations.

Process
Innovation
Value
Optimization
Technology



www.pivotmalta.com

Case studies

By sector

Taking a company involved in the production of food through an organisational and operational transformation. The project involves, organisational re-structuring, the adoption of various structured and certified management systems, adoption of industry best practices, the renovation of existing interim production facilities followed by the relocation to new operational facilities. The process will also include the deployment of appropriate technology. A complete organisational re-modelling and restructuring supported by a plan for business continuity and succession at key leadership positions within the group of companies. A comprehensive PMO has been set up and led through the execution of the various workstreams

Conducted a detailed operations review for a food producing plant, with specific focus on organisational and key operational changes identified. The ultimate scope was targeted for leading its operations through changes in best practices adaptations, with operational overhaul and re-location planning, supported by a management restructuring process

Conducted a Business Activities Review within a specialised manufacturing company in order to establish options available for maximising on its internal resources and specialisations. A key objective being in resorting to appropriate mechanisms for aligning the allocation of work with the value proposition of the business. Managed the implementation of a Master Plan developed as a conclusive outcome of the review

Reviewed the Sales Order Processing, Planning and Procurement functions for a local company with head office in Malta and an overseas manufacturing facility, to shorten the lead time in its pre-manufacturing operations. Created functional requirements and technical specifications, and hand-held through the process to procure a sector-specific ERP solution

Mentored and introduced the concept of FMEA within a company that designs and produces specialised technical components

Conducted a number of occupational health and safety risk assessments in various companies and helped same develop their OH&S strategies, policies and procedures

Designed and implemented quality control techniques based on six-sigma tools (SPC) within a leading multinational manufacturing company

Conducted an export-readiness assessment to support the strategic direction of a quality inspection service provider, wanting to seek growth to international manufacturers

Set up, established and implemented a quality system on identified segments of the operation of an assembly company to satisfy stringent quality requirements originating from its main multinational client

Designed, implemented and piloted a quality control technique based on six-sigma tools (SPC) within a company that designs and produces specialised technical and precise engineered components

Implemented ISO9001 Quality Management System to enable an electronics manufacturing facility in Malta, operating for a German mother company, to become certified within very tight time frames

Prepared a Quality Management System to ISO9001 requirements to enable an artistic and craft-oriented company in seeking to export its high quality and prestigious works of art

Worked closely with the top and middle management tiers of a long-established manufacturing company, to instigate a healthy culture shift, leading middle management teams towards process engagement and empowerment, through the deployment of a series of interactive workshops sessions and pilot project identification and implementation

Reviewed, redesigned, defined and deployed a comprehensive management system that ensured appropriate governance policies and system procedures used to capture various video data sources used for both surveillance purposes as well as for optimised process monitoring, spread across the entire facility and its operating processes

Deployed Lean Best Practices focusing around key disciplines, like Total Productive Maintenance (TPM) and Works Space Organisation (5S) methodologies within a progressive electronics manufacturing facility

Deployed Six Sigma Quality Management tools focusing around key disciplines, like Statistical Process Control (SPC), Failure Modes and Effects Analysis (FMEA), and Eight-Dimensional Reporting (8D) techniques within a leading industrial equipment manufacturing facility

Lead an ISO9001 Quality Audit of a logistics management company based and operating in Sicily

Participated within a multidisciplinary team of experts, from an operational perspective, to study and assess the readiness of one of Malta's largest logistics operators for restructuring and re-branding

Operational review, complete with supported documented management systems in line with ISO9001:2015 and other sector-specific and regulated industry standard compliance. Optimising operations in the process.

Implementation of ISO14001:2015 Environmental Management System within a group of companies, leaders within the local and international transportation business, offering services such as logistics, warehousing and freight forwarding

Conducted a series of interactive and engaging workshops to middle and top management team members in a postal mail and parcel handling organisation to empower and raise awareness of process thinking, yielding opportunities for key personnel to drive continuous improvement initiatives within the organisation

Transportation

Oversaw the implementation of a quality management system to ISO9001:2015 within a transportation company

Put together and led a multidisciplinary team, consisting of technology architects and emerging (IoT, AI) solutions development specialists, various hardware entities, NGOs and business specialists to build a Minimum Viable Product (MVP) pilot project in the electronic mobility sphere to be implemented in selected countries in Europe

Lead and executed a project to redesign the on-boarding and off-boarding process, including the ticketing methodology and systems in place for an inter-island ro-ro ferry operator

Participated in a multidisciplinary team, from an operational perspective, in undertaking a strategic review of an inter-islands ro-ro ferry services operator, with the scope of identifying strategic and operational changes

Acting as a guardian and evaluator for ensuring that a predefined set of commitments are maintained throughout the fair operation of a specific transportation operator

Implementation of a smart transportation passenger management and tracking system for a transportation services provider

Design and development of a transformation programme, including organisational and operational changes, with the eventual deployment of technology solutions within a transportation management company operating both a car rental and transport services

Industrial (various)

Conducted numerous Quality Management System readiness assessments within a number of companies coming from a varied mix of industries and sectors, example: specialist engineering tool fabrication, supply-chain, yacht engineering refitting, furniture manufacturing, other assembly/production facilities, specialist aviation maintenance and engineering workshops

Conducted numerous Space Audits to review and advise various companies (manufacturing, engineering, bakery, textiles) on opportunities to maximise operational flow efficiencies and therefore make better use of space layouts and its utilisation.

Conducted a series of interactive and engaging workshops to middle and top management team members in a fuel supply facility, to empower and raise awareness of process thinking, yielding opportunities for key personnel to drive continuous improvement initiatives within the organisation

As part of the strategic transformation of the company, conducted a detailed operations review and reengineering of the activities involved in the procurement and storage of aircraft parts within the Engineering Department for the operation to be changed into a more modern, efficient and effective one; and moreover to prepare the airline to offer third party maintenance and repair services to other operators

Chaired and led a specifically appointed committee charged to oversee the sustainability factors for carbon reduction, achieved through more efficient use of energy across the airport terminal and associated infrastructure

Led and implemented a Quality Management System to enable a marine engineering service provider firm get certified to ISO9001

Offering strategic direction and enablement of the implementation thereof, through a thorough coaching approach followed up with planning and deployment of changes identified

Conducted a detailed Strategic and Operations Review to identify changes that needed to be undertaken in order to maximise resource capacity and capability, increase efficiency and effectiveness of operations and prepare the business for its revised vision and continuity route

Developed a Business Plan to enable an aeronautical engineering firm seek to relocate facilities as a result of business growth

Generated a fully documented procedures manual in line with quality management system requirements for a local aircraft tool maintenance, repair and overhaul engineering firm

Conducted a detailed Operations Review to redefine the company's strategic direction and a review of all its operational activities with the scope of taking the business to the next level within its lifecycle

Conducted an assessment against compliance to ISO9001 Quality Management System requirements for an alternative energy company dealing in the design and fitting of energy efficient solutions

Led, coached and implemented a Quality Management System within a major local fire, security and access control company to become certified to ISO9001

Conducted an assessment against compliance to ISO9001 Quality Management System requirements for a leading Maltese project-based organisation

Conducted internal audits against ISO9001:2015 and consulted on the implementation of root cause analysis, the implementation of corrective action and effective deployment of the quality system within the operations of a service industry within the construction sector

Carried out a detailed operations review of an engineering design, build and maintain business, and subsequently developed a number of business process changes, supported by appropriate definition of formal procedures and activity workflows, leading on to the definition of the Functional and Business Requirements Specification Document for enabling the business to procure and deploy a digital solution

Active member on an Impartiality Committee specifically tasked to oversee objectivity and independence within the operational activity involved within an International certification entity

Operational optimisation through the adotion of a number of lean management best practices to enable the value-added activities within a pharmaceutical supply chain operator to reach new and more ambitious goals

Re-engineering of the core business opertions within the technical business unit of a company specialising in the supply, installation and servicing of scientific equipment

One-to-one C-Suite coaching and mentoring on operations management best practices, tactics and mind-sets for a specialised industry operating within the supply-chain and project execution business

Supply-chain process operations re-engineering through methodolical reviews, assessments and re-design for more Lean Digital Future State business model, within the life-sciences and projects industry

Conducted an assessment and evaluation of current state activities for a pharmaceutical supply chain group of companies, and subsequently designed and developed the digital business model for future operations, leading to the specification, proposal evaluation and selection, and subsequentl the project management for the deployment of an ERP/CRM system

On-line & Direct Services

Led and supported an affiliate marketing IT-oriented organisation based in Malta to transforming customer-facing operations with the scope of maximising on efficiency, effectiveness and quality

Led the detailed operations review, and subsequently the re-engineering of existing processes together with the creation of new operating processes within a large scale direct engagement services provider (call centre)

Mentored and coached the Quality Manager for an international and online bank, operating in Europe. Supporting at the deployment of the right quality mindset, coupled with best practices and further supported by the various tools and systems to successfully manage the service quality within the bank's operations and range of products and services offered to its customers

Lead and executed the reengineering exercise for the activities involved in opening a bank account, specifically for high profile account holders. Reviewed current state processes, identified streamlining opportunities and gaps, reengineered future state processes to ensure optimised operations, increase consistency and efficiency, and to reduce error opportunities in executing the process activities

Generated a comprehensive documented management system for one of Malta's leading insurance and underwriting companies in Malta. Created a comprehensively documented management structure, complete with policy documents, procedures and work instructions as one of the first steps towards formalising the business activities

Undertaken business process reengineering for a number of key processes within an insurance and underwriting company, operating in Malta through an international brand

Completed a comprehensive set of documented process workflows for introducing good governance and procedural descriptors covering the various processes involved within different business units (health, motor, life and non-life covers) for a leading local insurance company

Conducted a detailed operations review of the surgical interventions within the National General Hospital with the scope of identifying areas for improvement: management of human resource complements, equipment and infrastructure

Conducted a detailed operational review at the National Healthcare Department that manages and handles the procurement of high value and critical medical goods. The outcome was a set of clearly defined procedures and workflows based on value-adding operational consistency, clarity and optimised workflows

Project managed and developed a complete and fully documented management system for a new fully-fledged five-star hotel complex

Developed an implementation plan spanning across two and a half years, from management system design and implementation through to launch, and subsequent hand-over

Reviewed the operations of a hotel to maximise efficiency and effectiveness of the catering functions for two of its five-star hotels and their outside catering operations

Conducted a detailed operations review of two independent yet specialised F&B operational plants with the scope to justify further investment in the two facilities belonging to the same shareholders

Consulted one of Malta's leading wineries to re-certify itself to ISO9001 Quality Management System

Consulted one of Malta's largest industrial bakeries to establish a documented quality management system in line with ISO9001 certification requirements

Conducted a thorough operational layout assessment of a local confectionery factory to assess the need for expansion and/or re-location. It transpired that through the introduction of lean practices the facility could well cater for the current and foreseeable future needs of the operations

Education

Conducted various periodic assessments on service providers as part of the Quality Assurance process employed within the several Teaching English as a Foreign Language (TEFL) schools in Malta

Led, coached and implemented a Quality Management System within a local social welfare NGO dealing with mental health and social issues to become certified to ISO9001

Active committee member, providing leadership and direction to initiatives taken

Real Estate

Lead, coached and implemented a Quality Management System within a leading real estate company in Malta, to be the first to become certified to ISO9001 within the sector

Designed the conceptual operational structure needed to be put into place, within the structure developed for the management and running of a national natural park project

Participated in a multidisciplinary team, from an operational perspective, in undertaking a strategic and operations review of a water utility, with the scope of identifying strategic and operational opportunities

Conducted a detailed study within the functions of the water utility to assess allowances schemes payable to employees based on their exposure to various situations, within different functions such as the production of potable water, distribution and recollection, waste water, water polishing and nation-wide sewage network collection and processing

Carried out a detailed operations review within the technical services function, in order to identify organisational and operational improvement opportunities, focusing on capacity, coordination, and leadership approach enhancement

Project Managed the process for generating simplified cost options to be used within the Framework of Rural Development Programme for Malta 2014 - 2020

Project managed and developed the tender functional requirements for Government to implement the Once Only Principle across various pilot entities

Supported in the project management on behalf of Government in the process of negotiations and contractual agreements in granting a PPP concession to develop a free-zone oil and gas maritime hub in Malta

Project Managed a multi-disciplinary team to generate the tender document for Government, to issue a PPP for the development of modern facilities to house the marketplace for the auctioning process of locally grown and harvested produce

Specialist consultant role in the design of a governance structure, and the design of an operations plan for the development of, and running of, a national park

Carried out a detailed review of the operating processes within a functional unit of the Malta Police Force. The scope being to understand current procedures and to improve the methodologies adopted, optimise activities and extract functional requirements en route of a digitalised model, to be designed for the function's sustainability

Led and project managed a multidisciplinary team to conduct a study and develop the functional procedures complete with the technical requirements, complete with the drafting of a tender document that was issued, calling for an electronic portal that would facilitate B2G interaction, execute better streamlined processing, and implementing the Once Only Principle across Government

Project managed the process for introducing a comprehensive documented management system within a Government Entity

Led and executed the reengineering and streamlining of administrative processes, interacting with multiple external stakeholders in the process, and appropriately documented the activities for processing expatriate residence and work permits, and issuing of temporary residence visas to cater for expected increased demands

Designed a holistic customer care function for a multifunctional government agency responsible for eight key units. The design included the concept, infrastructure and manpower complement requirement

Led and executed the reengineering and streamlining of administrative processes, and appropriately documented the activities for passport applications to increase quality, effectiveness and efficiency

Project managed a multidisciplinary team, and executed the activities to develop the operational redesign, including automated operations, business activities, and infrastructure for a local government-owned fruit and vegetables market

Project managed a multidisciplinary team, and executed works to enable an organisation that is primarily tasked with offering billing services (billing and collection) to review and adjust the tariff rates being charged on its different classes of consumer base

Project managed a multi-disciplinary team of experts to evaluate the feasibility for the introduction of a fibre optic data cable between Malta and Gozo. The feasibility study addressed technical, financial, socio-economic and regulatory aspects

Development of a National Manufacturing Research Strategy for Malta through an EU co-financed research project

Development of the business and operational concepts together with technological design and deployment through specialist business partners. The solution is focused around incident prediction and management within geo-fenced boundaries. The solution finds practical applications to various critical sites and infrastructure. Commercialising of the innovation.

Developing the inception of an innovative and technology-driven (IoT, ML, NFC, etc.) mobility application, and supporting in the execution of the foreign-based Minimum Viable Product pilot, with the eventual objective to also introduce this on the local scene which will act as a National test-bed. The developed final product is expected to be prepared for eventual internationalisation

Through the use and adaptation of existing high-end technology solutions involving hybrid automation, this innovation seeks to facilitate, simplify and make more affordable, the deployment of cross-border human talent to make it better accessible and within easier reach of business and industry users

Designed, developed and specified an innovative and intelligent technology-driven solution (IoT, LBS, ML, AI, etc.) for introducing environmental-friendly initiatives and improving user-experience within the transportation scene. Leading the initiative from Proof of Concept to commercialisation.

Strategic role in supporting an innovation start-up company that has been developing the deployment for a social impact assistant NLP chatbot, with applications in the healthcare, educational and other social sectors.

Supporting a pollution monitoring and control solution, specifically designed and developed for the shipping industry, harbours and ports, using state of the art sensing and monitoring technologies

Mentored a number of innovative start-up enterprises through their early stage formation challenges by providing a number of interactive coaching and mentoring sessions, evaluations and guidance support

Knowledge Transfer

Organised, delivered and facilitated a number of conferences, seminars, webinars, training sessions and workshops in various expertise areas in Malta and overseas

Mentored and trained thousands of personnel at Executive Management, Senior Management and Middle Management levels through a number of open and in-house workshop facilitation

A cross section of events organised, some on a periodic basis, include:

- Annual Lean Management conferences
- Various comprehensive training programmes addressing specific Lean Management topics
- Comprehensive training workshops focused around Quality Management themes
- Process Analysis Tools and Techniques
- ISO9001:2015 Quality Management System Requirements, awareness and training workshops
- Documentation Management Systems
- Internal Quality Auditing
- Technical Report Writing training workshops
- Business Process Management training workshops
- Statistical Process Control (SPC) training workshops
- Failure Mode and Effects Analysis (FMEA) training workshops
- Total Productive Maintenance (TPM) training workshops
- Organised Workspace (5S) training workshops
- Transformation and Change Management interactive workshops
- Project Management training workshops
- Leadership and Management training workshops

Regular invited speaker role as part of a number of events in Malta, Europe and the Middle East (in-person and virtual presentations/webinars)

NOTE: A detailed list of the various training themes covered, complete with outline for each, may be presented separately and upon request.

Let's talk

Feel free to reach out

Connect here



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