



International Location Safety Ltd
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Capabilities Statement

International Location Safety (ILS) is a global leader in the provision of integrated risk management services for the Humanitarian, International Development and Research communities. Since 2010 we have supported hundreds of international NGOs to become more resilient and better able to meet their duty of care responsibilities, even in the most challenging environments.

Core Services



**Strategic Risk
Advisory**



**Operational
Risk**



**In-Person
Training**



**Online
Training**

| Safeguarding | Duty of Care
Benchmarking | Travel Risk Management | Country
Level Support | Policy & Procedure
Development | Security Helpdesk | Embedded
Advisors | Information Security | Safeguarding |

| PSEA | HEAT Training | First Aid | Security
Management | Crisis Management | Travel
Safety | Stress Management | Information
Security | Bespoke Solutions |

Languages: Services delivered in English, French, Spanish, Russian, Ukrainian, Portuguese & Arabic

Differentiators

- ✓ **Aid workers for aid workers:** The ILS team is made up of former humanitarian security professionals, dedicated to the provision of advice, support and training to international organisations.
- ✓ **Programme Risk Management:** ILS is best described as a provider of Humanitarian Programme Risk Management services. We *enable* aid programmes, making them more *sustainable and effective*, by mitigating risks and building resilience.
- ✓ **Breadth and depth of service:** ILS offers an *integrated* solution, that includes safeguarding, wellbeing and information security, alongside physical safety and security training and consultancy work.
- ✓ **Tailored approach:** We evaluate risk by looking at the *specific vulnerabilities* of our clients and their staff. Whilst we are interested in where they are working, we are equally interested what they are doing and who they are.
- ✓ **Scale:** We can work to scale and deliver large scale programmes, across multiple contexts, as required.

**Key
Clients:**



Foreign, Commonwealth
& Development Office



Chemonics
Development works here.



OXFAM



Save the Children



MAG

saves lives builds futures



CTG

Committed to Good



DAI



Case Studies

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Foreign, Commonwealth & Development Office

Contract term:
2021-2024

Pre-Deployment Training: ILS provides a range of residential training courses to prepare UK Aid and the UK Stabilisation Unit (OCSM) staff to deploy safety within the Humanitarian and Stabilisation Operations Team. Courses include a specially developed 4-day course (delivered monthly) from our training centre in the UK, as well as First Aid Training, Armoured Vehicle and Defensive Driver Training. ILS is one of only 2 providers of HEAT Training formerly recognised by the FCDO.

Impact: 95% NPS* across our trainings for the first year of the contract (2020-21)

Testimony: "We have found ILS thoroughly professional, flexible, reliable and, most importantly, reactive to evolving threats." *Senior Operational Security Advisor*



Save the Children

Contract term:
On-demand, ongoing

Online Training: During the global pandemic ILS has provided online Personal Security Awareness Training for the staff of Save the Children across their high-risk country programmes. The programme has been delivered in 5 languages and has enabled those previously unable to access security training (due to location, cost and availability) to receive very high quality, cost effective, learning and development in Safety and Security, delivered live online by subject matter experts. The programme will remain as a central pillar of Save the Children's security education for national staff in the future.

Impact: Trained approximately 500 staff from more than 20 high risk programmes in less than 1 year.

Testimony: "Exceeded my expectations. It is a good and affordable alternative to face-to-face training" *Regional Security Advisor*



Contract term:
2017-2018

Remote Locations: ILS was contracted to provide a range of training programmes to CRS, in their high risk and remote country programmes. We developed and delivered 'white label' training on behalf of CRS in personal safety awareness, security risk management and crisis management. The courses were delivered in English, French and Spanish. This programme evidenced our ability to deliver programmes to scale.

Impact: We delivered 35 courses in 8 countries in 9 months, reaching almost 700 staff in hard to reach locations.

Testimony: "Feedback from CRS trainees was uniformly positive as to the quality of the ILS trainers" *Director: Risk and Security, CRS*



Contract term:
2020-2021

Risk Audit: ILS was appointed to conduct a full physical and digital security audit of EIP's programmes. We reviewed all policy, procedure and practice relating to the management of staff safety and security, and information security, to ensure the organisation was meeting its duty of care obligations to its employees. Where limitations were found, we developed updates and amendments to written documents and worked with decision makers and operational managers to implement all new processes and responsibilities.

Testimony: "We are very happy with the work ILS has produced for us. Their policies and tools are very comprehensive and solid and represent a big improvement for us. ILS have also really helped to get everybody fully trained and embracing a new safety and security culture". *Chief Operating Officer, EIP.*



Contract term:
2019-2020

Risk Advisory: ILS was contracted to develop the capacity of Oxfam to respond to a major crisis at a global level. The project involved engagement with Oxfam offices and stakeholders worldwide. We developed dynamic simulations, training materials and mentoring activities for key stakeholders. In total we delivered full scale simulations in regional and national hubs in UK, Canada, Spain, Niger, Burkina Faso, Jordan, Lebanon, and Kenya over the course of 6 months.

Testimony: "ILS were a joy to work with. They shaped the simulations to our requirements and programmatic needs" *Global Security Advisor.*

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