



Revolutionize your B2C Communication

Tailored • state-of-the-art • customer engagement • improve outcomes • video communication platform

Secure Video Calls

Ensure all communications are secure and compliant with industry standards.

E-Signature

Sign docs electronically during the call. Includes integrating with your existing solution

Record Calls

Record calls and generate text transcriptions for future reference. Includes translation option.

Know Your Customer

Ensure your customer is verified for a secure and trustworthy experience.



Document Sharing

Share and review documents in real-time during video calls.

Multi-Participant Meetings

Host meetings with multiple participants for collaborative discussions.

Customisable Workflows

Adapt the platform to fit your organization's specific workflow needs.

Integration Options

Via available REST APIs or SDK, integrate components into your existing solutions or mobile apps.

Insurance



- Claims Processing
- Self-service support
- Evidence Collection
- Report Building

Financial Services



- Loans & Mortgages
- Insurance advice
- Accounts & Cards
- Credit Risk

Automotive



- Remote inspections
- Remote support
- Remote audits
- Fleet Management

Customer Support



- VIP Customers
- Service Requests
- Pre-visit inspections
- Post-visit evaluations

Contact Center



- Chat2Video Escalation
- Incoming video calls
- Customer Sentiment Analysis



Trusted by:



50+ other banks



Partnered with:



Benefits



Enhance Customer Experience

Improve customer satisfaction with personalized and efficient service.



Operational Efficiency

Reduce processing times & operational costs, whilst maximising selling opportunities.



Security & Compliance

Maintain the highest standards of security and compliance with Video In Person.



Scalability

Scale your b2c communication needs as your business grows.



Branded & Custom-fit

Your trusted brand associated with a custom-fit solution for your workflows.

Discover how Video In Person can transform your b2c communication and enhance your customer service.



5-star reviews



See a demo



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