



yameo

Yameo

Step into the Future



A lot of companies struggle to implement their digitalization and IT goals. **70% of tech projects fail** due to poor communication, mismanagement, or exceeding budgets.

That is why Yameo does software development and consultancy differently. Our long-term partnership focus has resulted in over **120 projects** for just **40 customers** over the past 18 years. Yameo's custom approach helps connect goals with results. This is why leading global companies keep returning to us for their digitalization and IT goals.

Don't be a part of the 70% that fail, join us in the 30% that succeed.





Microsoft
Solutions
Partner



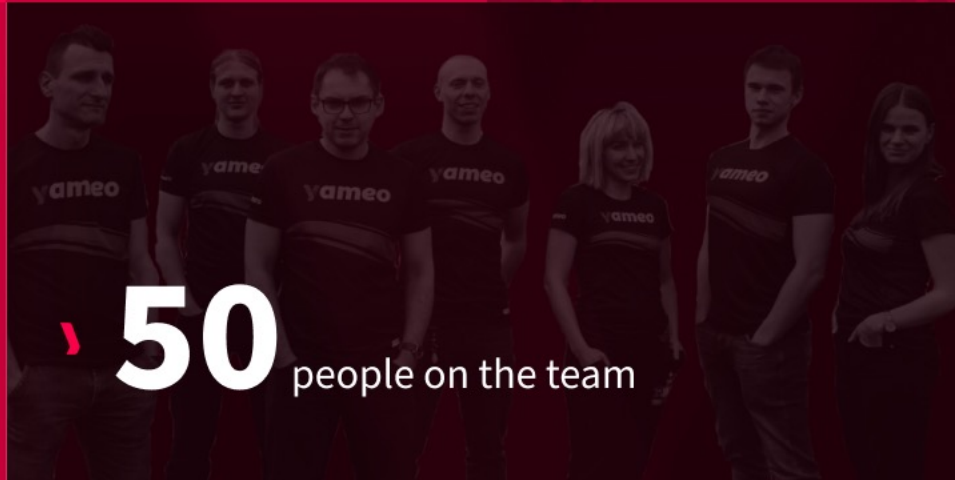
Google
Cloud
Partner

3

offices

Netherlands, Poland and Ghana

Yameo in numbers



50

people on the team



ISO 27001
certified

40

clients

120+

projects

18

years on
the market

11

years - longest
partnership
with a client

4.7



Rate on Clutch



Our services



Product Design

We will gather your requirements and provide technological recommendations to prioritize them. Our UX/UI designers will then design a solution that you can develop with your IT team or continue its development with us.



Ideation

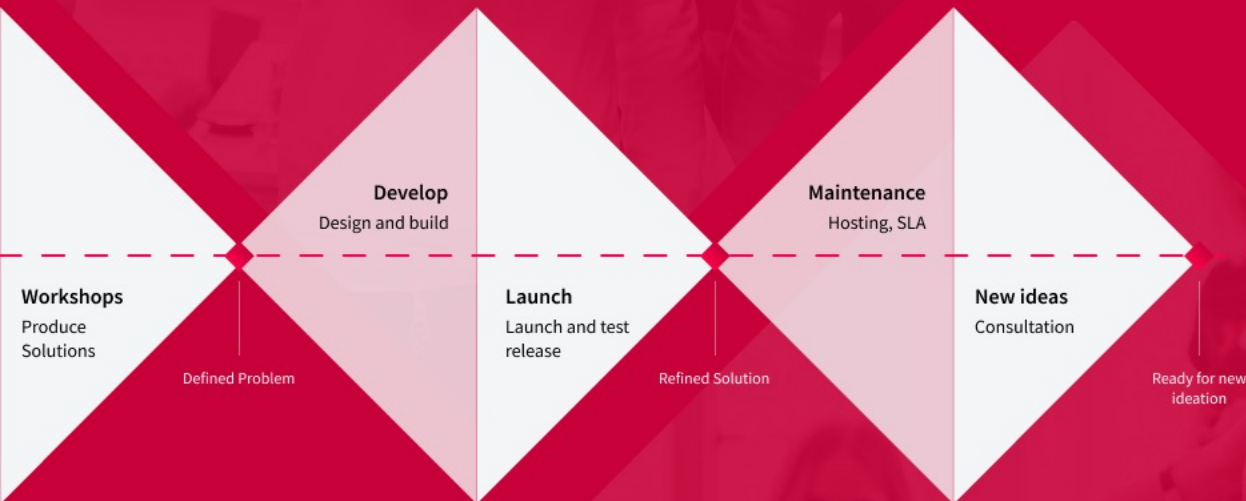
Define the challenge

Initial insight



Project Development

Custom software project development in an end2end process. Starting from ideation, analysis, and planning, all the way through development and launch, to maintenance.





Communication **Solutions**

Creating software solutions used to communicate with your customers through video, audio, and/or text, e.g. chatbots, voicebots, real-time video solutions for inbound and outbound calls, SMS/email/WhatsApp automated solutions, etc.





Software **Consultancy**

Consulting and advisory services that help with identifying technology problems and barriers, but also opportunities for future improvements. The goal is to leave you with an action plan that you can implement with us or your current IT team.



Rescuing a Software Project

If you feel like your software project is not going according to plan, we can identify and define what can be the problem and implement a rescue plan.

Our approach is to work on what has already been done, not to halt your project and start anew.





Team **Enhancement**

We support companies by outsourcing developers or whole IT teams. We want to make sure you get developers with the right skill set to guarantee smooth-running projects.



Cloud **services**

We advise on the best practices regarding Google Cloud, AWS and Azure, help to choose the right solution for your case, and optimize your processes with cloud. We can also support you in migration to cloud to help you scale your business and optimize your costs.



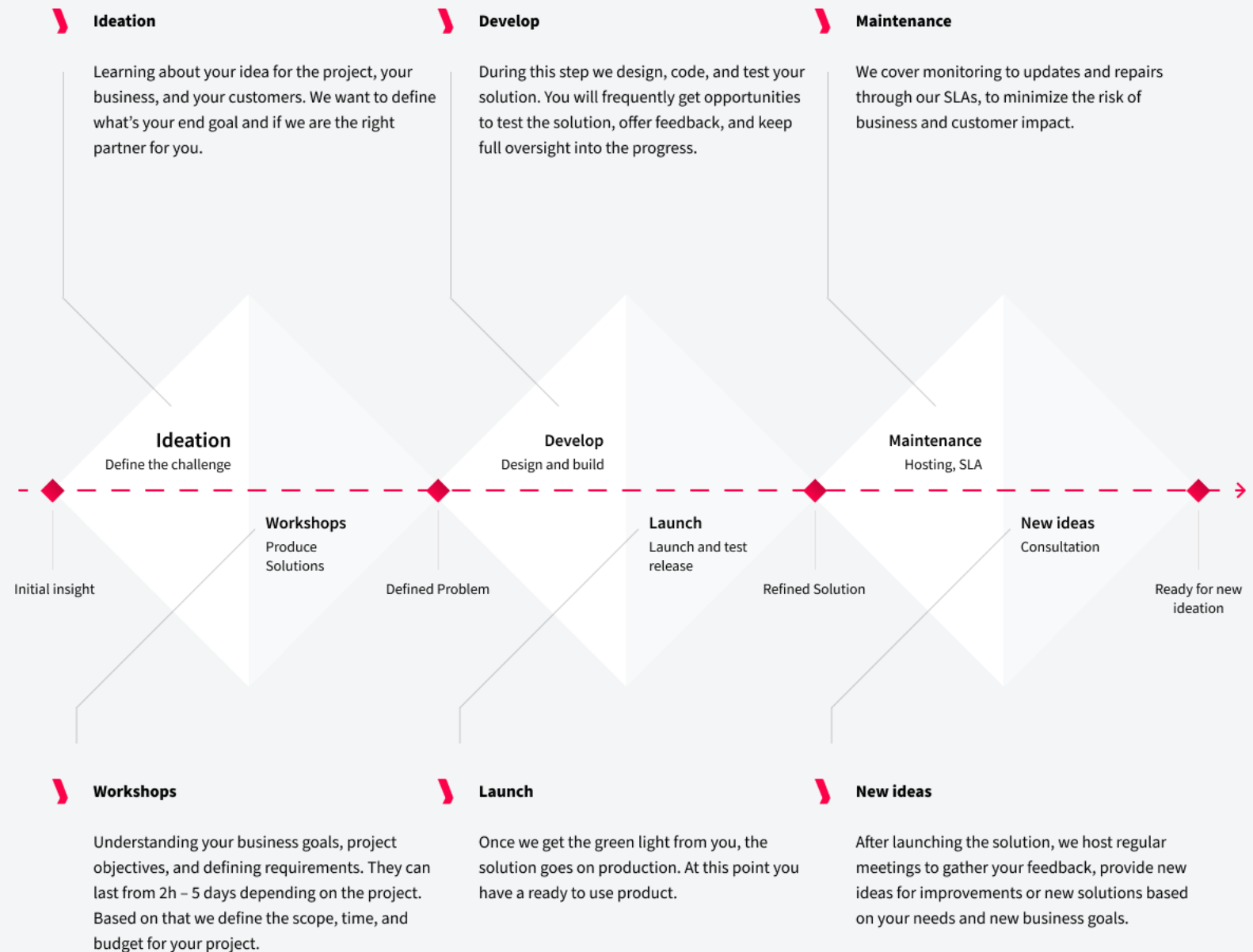
AI Services

Our team of experts offers strategic guidance on leveraging AI technologies, tailoring solutions to meet your unique needs. From advising on the latest advancements in machine learning to implementing intelligent algorithms, we ensure your business stays at the forefront of technological evolution.

From Your Idea To On Production



The process



Areas of Expertise

Healthcare

Telemedicine, backend claims processing systems, electronic healthcare records, e-registrations, and much more.

Fintech

Fintech solutions based on both front and back facing processes: from blockchain to video banking, and more.

Insurance

Claims processing systems, automated policy renewals, insurance platforms, remote inspection tools, and more.

Video Communication Solutions

Software solutions for real-time video communication, inbound and outbound calls, video banking, telehealth solutions, and more.

Who we have **worked with:**

B/S/H/

Bosch & Siemens Hausgeräte



NHIS in Ghana

ERGO
HESTIA

Ergo Hestia



Dekra



Raiffeisen Bank

AON

AON



Tellma

VisionFund
INTERNATIONAL

Vision Fund

World Vision

World Vision

Yameo effectively supports our needs and ideas. If we come up with ideas for innovative solutions, they help us translate them into opportunities — they do this quite fast. Overall, the **support that we receive from them in this rapidly changing market is outstanding.**

The feedback of our internal and external stakeholders proves that.

Dekra



— Christian Ritter

Vice President Service Development
Division Claims & Expertise at DEKRA

Thanks to the video kiosk software from Yameo **we are winning more and more new customers.**

Tellma



— Florian Hutter

Managing Director Innovation at Tellma

Our experience
in Healthcare



NHIA

We've helped National Health Insurance Authority in Ghana build an e-Claims processing system for health insurance claims and become leading innovators in Africa. The e-Claims system is a country grade app used by the government.

Effects

- Elimination of paper-based claims processing system,
- Reduced cost of generating and submitting claims,
- Average time of claim processing went from 1350 days in 2016 to 3 days in 2022,
- Reduction of backlog of medical claims,
- 65% quicker payout to healthcare providers.

ClaimApp

To Do > HCC:03-CR-00647 > BN:8899-101 > Claim no. 37294756102

Validation 65 Female In-patient Discharged 19 Jan 2017 - 20 Jan 2017 1 day

To Do

Claims

Date	Description	Unit Price	Quantity	Total
31 Jan 2022	Magnesium Trisilicate + Aluminium Hydroxide Mixture MALTRALMI1	3.05	4	14.00
31 Jan 2022	Magnesium Trisilicate + Aluminium Hydroxide Mixture MALTRALMI1	3.05	4	14.00
31 Jan 2022	Magnesium Trisilicate + Aluminium Hydroxide Mixture MALTRALMI1	3.05	4	14.00
31 Jan 2022	Magnesium Trisilicate + Aluminium Hydroxide Mixture MALTRALMI1	3.05	4	14.00
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31 Jan 2022	Magnesium Trisilicate + Aluminium Hydroxide Mixture MALTRALMI1	3.05	4	14.00

Client Claim Summary

Category	Code	Amount
Out-Patient	OPDCA03A	17.02
Pharmacy		16.02
Total		33.00

Old GDRG CODE: OPDCA03A
Old Tariff amount: 16.02
By Salim Boro

What do you want to do with this claim?

3 corrections applied

[Help Center](#)
v 9201.20.1.2213.2

e-Health Centre (CeZ)

Designed and developed the e-Registration system for the conduct of a nationwide population vaccination program against COVID-19, and deployed it on an infrastructure that could handle sudden spikes in load and provide real 24/7 availability for millions of users.

Effects

From January 2021 to June 2022, in the e-Registration system there were:

- **72m** vaccination visits created,
- **48m** vaccinations completed,
- **124m** SMS notification sent.

During the days of peak interest in the system, the following were recorded:

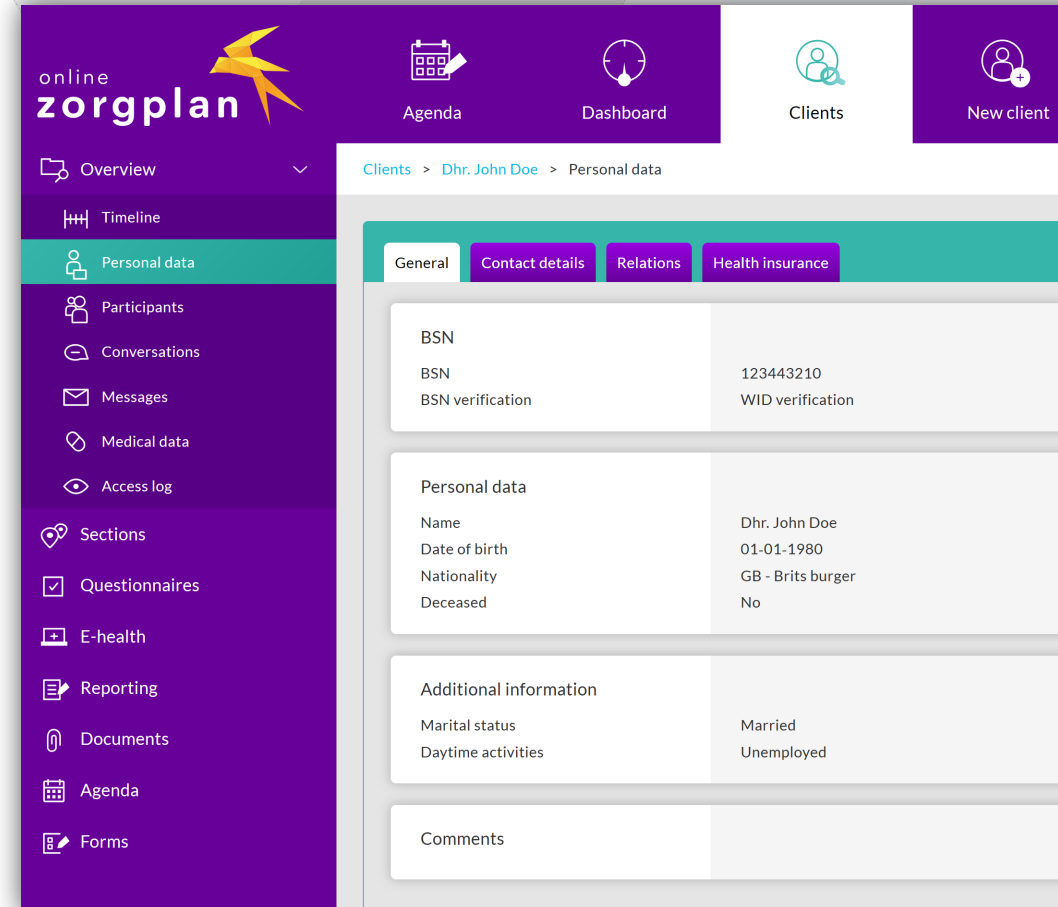
- **750** logins **per second**,
- **350k** date searches **per hour**,
- **888k** appointments made **per day**.

Electronic Healthcare Record

An electronic record of health-related information on an individual that conforms to nationally recognized interoperability standards and that can be created, managed, and consulted by the individual, family, caretakers, authorized clinicians and staff, across more than one (health care) organization.

Effects

- The only one-for-all online platform in the world that brings patients, family, caretakers, healthcare providers and other involved parties together in one dossier,
- Allows patients and providers to exchange health care information with a minimum amount of time and effort,
- High usability rate,
- State of the art and proven technology,
- Privacy by design,
- Ability to start small and expand fast,
- Shorten the distance with video consults without use of any plugins,
- Can be used any place, any time, any device,
- Offers the opportunity to be the first country in the world that actually lets the healthcare providers work online together with patient, family and caretakers.

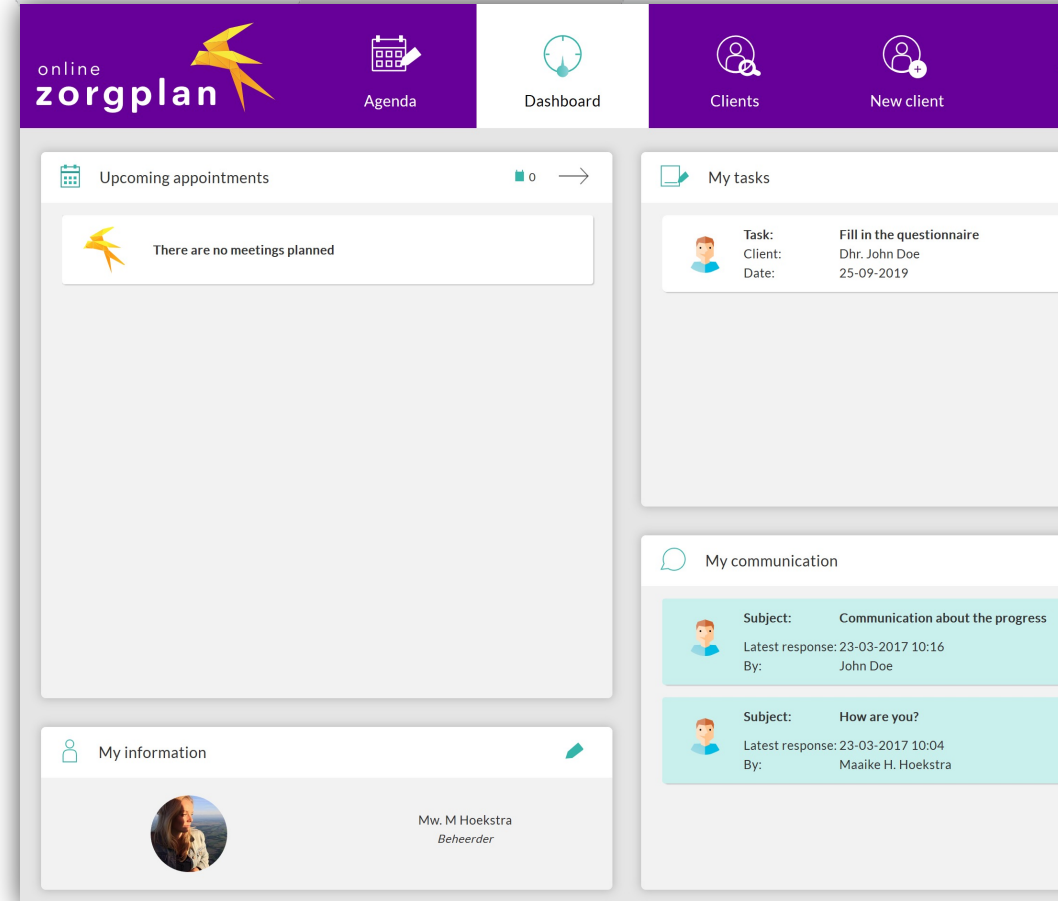


Electronic Healthcare Record

EHR is an Electronic Health Record that is built on the foundation of sharing and collaboration, and is, therefore, a gamechanger in the healthcare sector. EHR breaks down the walls between healthcare providers and removes barriers between patients and their families on one hand and caretakers and healthcare professionals on the other.

With EHR, users can invite anybody -whether in- or outside of their organization - to work together on a patient's case, in which privacy and security are paramount. Users can create care plans, invite involved parties and work together on the patient's journey to recovery and independence.

EHR innovates through crowdfunding; customers determine what is most important to them and fund their wishes together. Our one for all, all for one mentality makes sure innovations are available for all customers, whether or not they invested in the specific functionality. This way we keep the IT costs of healthcare low while maintaining a high innovation rate.



Our experience
in Fintech

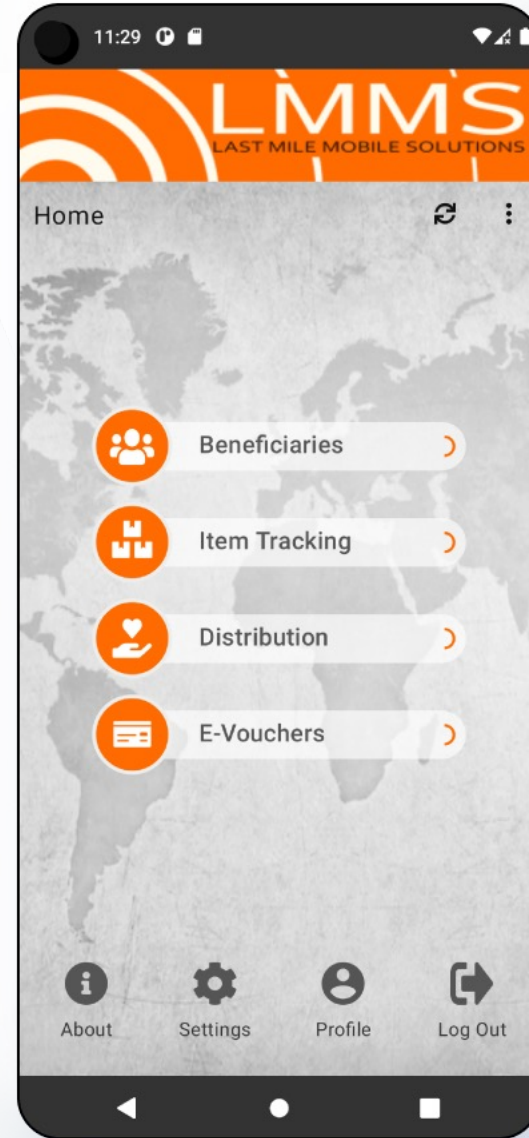


World Vision

Our team has been closely working with World Vision, one of the biggest NGOs in the world, to support them in developing and improving Last Mile Mobile Solutions - a technology solution for remote data collection and management of aid recipients.

Effects

- At least a 50% time reduction for registration, distribution & reporting activities,
- 47% reduction in registration time,
- 30% reduction in project-related budgetary costs for LMMS versus manual activities,
- Reduction in fraud and double-dipping - zero losses in inventory post LMMS,
- 40% reduction in distribution staff and a corresponding reduction in related office and travel costs,
- Comprehensive reports by LMMS eliminate the need to capture thumbprints or signatures on paper.



CANADA						
MERCHANTS	DEVICES	PROJECTS	PRODUCTS	TRANSACTIONS	REPORTS	LOG
Community		Project				
Q Search community...		Q Search project...				
	Community	Mobile				
mos	community3	-				
ym	community1	-				
es Nolan	community1	-				
ing	community1	-				
mando JNR.	community1	-				
yle	community1	-				
sa	Haven	-				
na	Haven	-				
ada	Haven	-				
all	Haven	-				

Vision Fund

We have helped with development of a mobile application to register loan applicants & process their loan applications in support of micro-finance projects for VisionFund.

Effects

- Optimized process of registering loans and their progress,
- Enabling of user data collection which supports Know Your Customers procedures,
- Assessments of customer risk and legal requirements became easier,
- 1M Clients/Borrowers,
- 706M\$ worth of loans disbursed,
- 1.1M of loans disbursed,
- 98% global repayment rate.

The screenshot displays the VisionFund mobile application interface for a loan application. The top header includes the LMMS logo, a navigation bar with 'Templates', 'System Administrator', and 'Logout', and a submission date of '15.09.2022'. The main title of the form is 'LOAN_IND_upto_10m, Michal head Dob'.

The form is divided into several sections:

- Customer Information:** Includes fields for First name (Michal head), Last name (Dob), Date of birth (1965-01-01), and Client ID (10000150).
- Submission Information:** Includes Status (Approved), Amount Approved (300), Term Approved (5), and Comment (5).
- Branch and Location:** Includes 'Which branch do you work at?' (1400-City), 'What is your T24 Office ID?' (2134), and 'Where are you right now?' (1400-City).
- Loan Details:** Includes 'Loan Product selected' (Eco Loan Individual(Monthly)), 'Requested loan amount' (300), 'Requested loan term (months)' (4), and 'Instalment' (85).
- Client Details:** Includes 'Surname (family name)', 'First name (given name)', 'Middle name', and 'What is the LMMS ID of this individual client?'.

Below the form, there is a section for 'What region do you work in?' with a dropdown menu showing options: Central, Eastern, Northern, Southern, West Nile, and Western. Below this, there is a section for 'What branch do you work at?' with a dropdown menu showing options: 1400-City and 1700-Wobulenzi.

Dodore Kenya

We've developed a solution called **Agri-Wallet** - a web application which allows to manage farmers and merchants accounts, track all transactions in the system and withdrawn money from the Agri-wallet to the local financial system.

Effects

- Financing provided to smallholder farmers who are of no commercial interest to major banks,
- Farmers received quicker payments after delivering their harvest which improved their cashflow,
- People without access to smartphones and the Internet could gain access to financing,
- Increased agriculture production thanks to money saved and earmarked for farming
- Agri-wallet has been consistently recognized and awarded for its innovation and impact.



Innovative
Financial Product
MasterCard
Foundation, 2018



Disruptive
Agricultural
Technology
World Bank, 2019



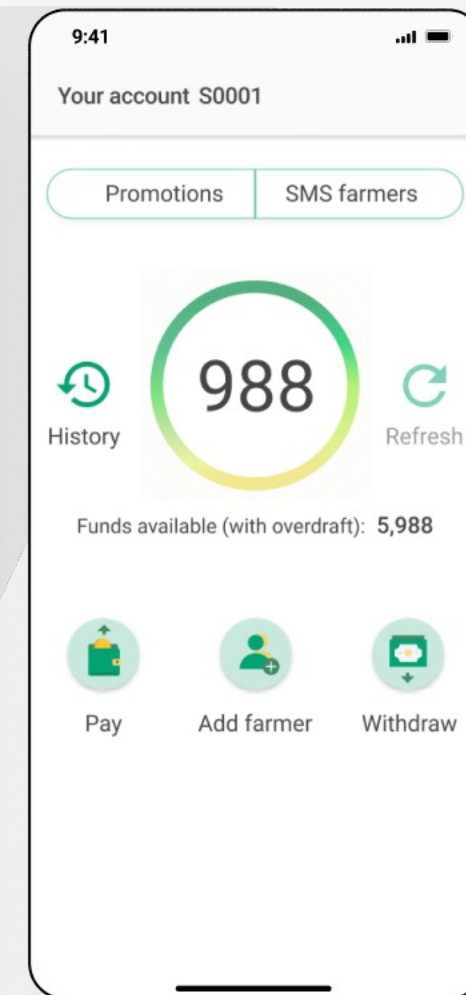
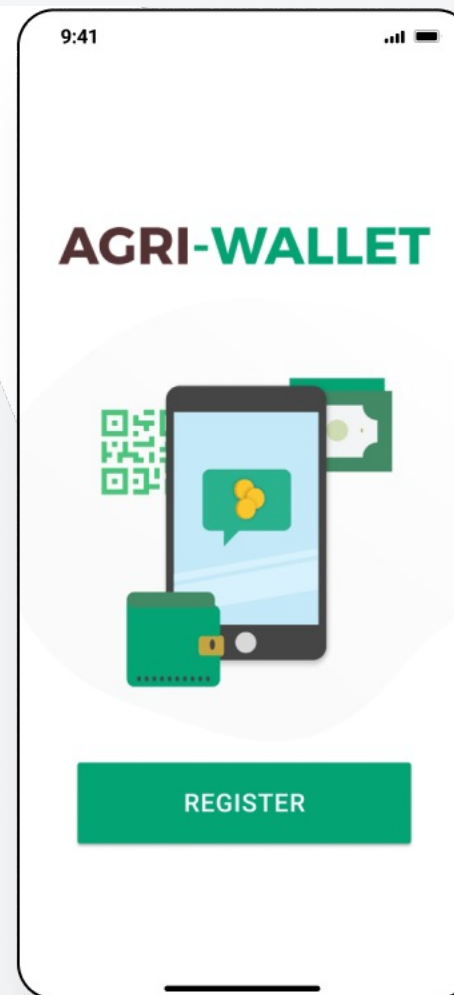
Innovative Supply
Chain Finance
Supply Chain
Finance
Forum, 2019



Innovation
Accelerator
WFP, 2020



Achievement Award
Mercy Corps Driving
Financial Inclusion
for
Smallholders, 2021



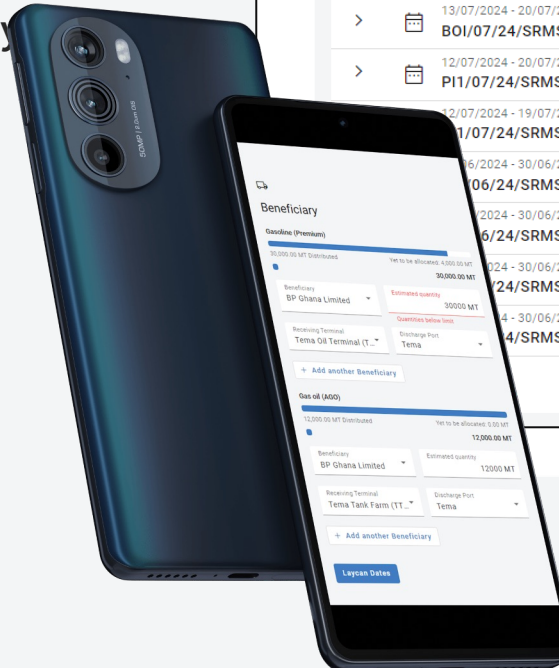
StockTrack

The StockTrack application is an innovative solution tailored for companies in the petroleum products sector. It offers comprehensive stock management, monitoring capabilities, and trade risk assurance services, enabling counterparties to mitigate trading risks associated with trading activities. It serves as a centralized platform, bringing together all stakeholders seamlessly.


Effects

- **Stock Monitoring:** Manages delivery orders and product dispatch, tracks product quantities at each stage, and offers detailed reports for swift incident response.
- **Stock Management:** Handles transactions such as sales, swaps, and transfers, offering real-time stock movement visibility for improved efficiency.
- **Trade Risk Assurance Service:** Allows financiers to assess and mitigate trading risks with thorough evaluation tools.

[Click to watch StockTrack Video](#)



☰

 Dashboard

☰

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Search

☐ Show Completed

18/07/2024 - 20/07/2024

BOI/07/24/SRMS 065

Created

17 Jul 2024 9:21

Laycan dates

Port of Tema 18/07/2024 - 20/07/2024

DG

Diamond Gas orchid

Vessel

Diamond Gas orchid

Bahamas

I

Inspectorate

Inspector

Inspectorate

Shipping Agent

Inchcape Shipping Services

Gasoline (Premium)

BP Ghana Limited

Beneficiary IOT

BP Oil International

BIDEC

Product

Quantity

Discharge Port

Proposed laycan date

Terminal

Documents

Delivery status

BG

BP Ghana Limited

Gasoline (Premium)

Est.: 10,000.00 MT

Port of Tema

18/07/2024 - 20/07/2024

Tema Oil Terminal (TOT)

New delivery
Waiting for...

>

16/07/2024 - 24/07/2024

BOI/07/24/SRMS 064

DG

Diamond Gas orchid

I

Inspectorate

2

BP Ghana Limited

>

13/07/2024 - 20/07/2024

BOI/07/24/SRMS 063

DG

Diamond Gas orchid

I

Inspectorate

Gasoline (Premium)

BP Ghana Limited

>

12/07/2024 - 20/07/2024

PI1/07/24/SRMS 060

DG

Diamond Gas orchid

I

Inspectorate

Light Naphtha

BP Ghana Limited

>

12/07/2024 - 19/07/2024

PI1/07/24/SRMS 059

FC

Flex Courageous

I

Inspectorate

Gas oil (AGO)

BP Ghana Limited

>

16/2024 - 30/06/2024

06/24/SRMS 058

FB

FSRU BW Magna

I

Inspectorate

3

2 Beneficiaries

>

2024 - 30/06/2024

6/24/SRMS 057

FB

FSRU BW Magna

I

Inspectorate

Gasoil (Mines)

BP Ghana Limited

>

2024 - 30/06/2024

24/SRMS 056

DG

Diamond Gas orchid

I

Inspectorate

Light Naphtha

BP Ghana Limited

>

2024 - 30/06/2024

4/SRMS 055

DG

Diamond Gas orchid

I

Inspectorate

2

BP Ghana Limited

Beneficiary

Gasoline (Premium)

10,000.00 MT Estimated

Beneficiary

BP Ghana Limited

Estimated quantity

30,000.00 MT

Quantities below limit

30,000.00 MT

Receiving Terminal

Tema Oil Terminal (Tema)

Discharge Port

Tema

Add another Beneficiary

Gas oil (AGO)

12,000.00 MT Estimated

Our experience
in Insurance



AON

We've built an advanced platform for offering insurance functionalities for AON underwriting customers.

Effects

- An easier process of submitting insurance requests by the customer,
- Customers have the option to buy AON insurance from any device,
- Enabling easy and fast policy selection for customers thanks to the policy price calculation feature,
- Delivering platform to 250 000 customers of AON.

AON

Bereken uw maandpremie voor 2018

Uzelf 11-11-1963 Partner 11-11-1977 Kind 1 11-11-2015 Kind 2 11-11-2016

Basisverzekering

Vorm: € 0,00

voor minderjarige kinderen geldt geen eigen risico

Aanvullende verzekering

Aanvullende verzekering: € 0,00

Extra compleet pakket Met maximale vergoedingen voor:

- Fysiotherapie € 850
- Alternatieve Zorg UIT
- OptiekPlan € 100

Overige verzekeringen

Ziekenhuisverzekering: € 0,00

Maandpremie voor deze verzekerde: € 0,00

Totale maandpremie voor alle verzekerden: € 286,77

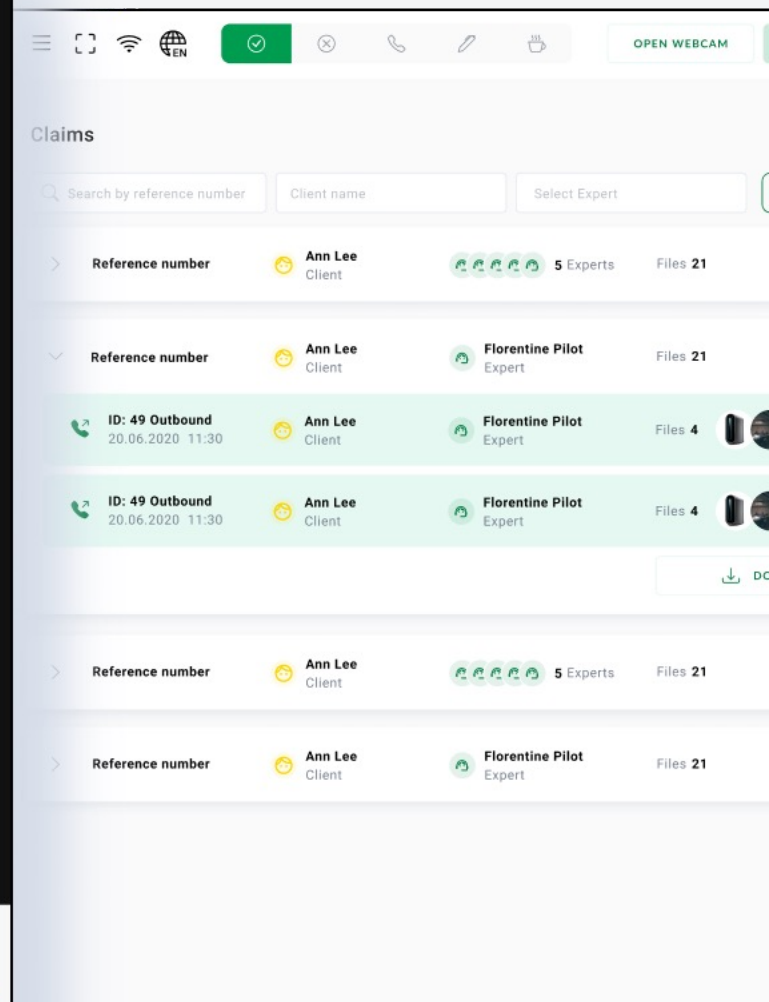
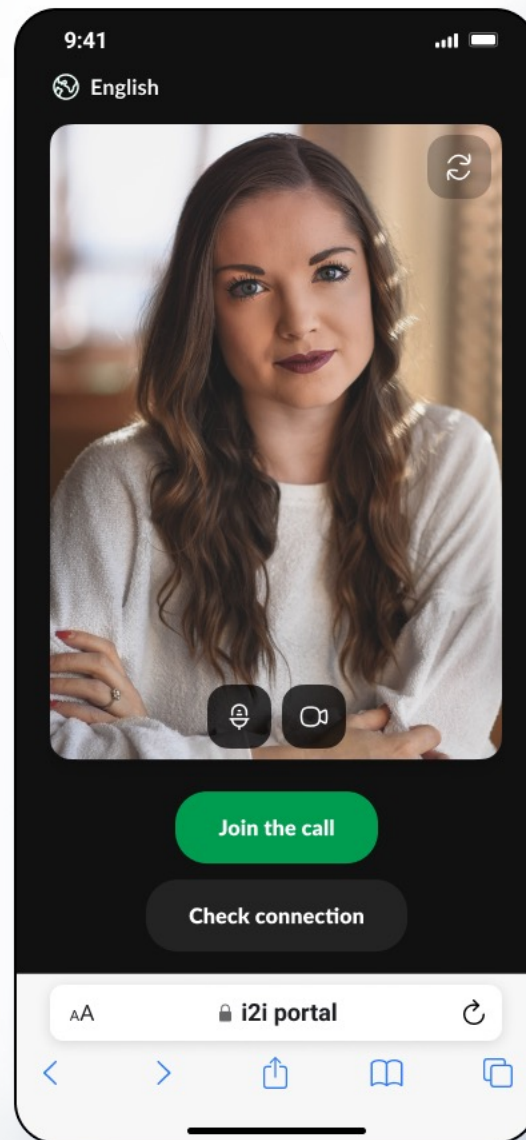
Verzekeringen kind 1

DEKRA

We've created DEKRA i2i - video software solution used for loss adjustment, claims processing, and remote inspections.

Effects

- New channel for handling customer claims,
- Reducing the time needed to process a claim - number of annually handled claims increased by 35%,
- Easier and quicker evidence collection – DEKRA can collect high quality photos and video evidence without the need to travel to customer's location,
- Reduction of variable costs by 45% due to eliminated travel costs,
- Enabling of a personalized customer experience thanks to 1:1 video interaction with the customer.

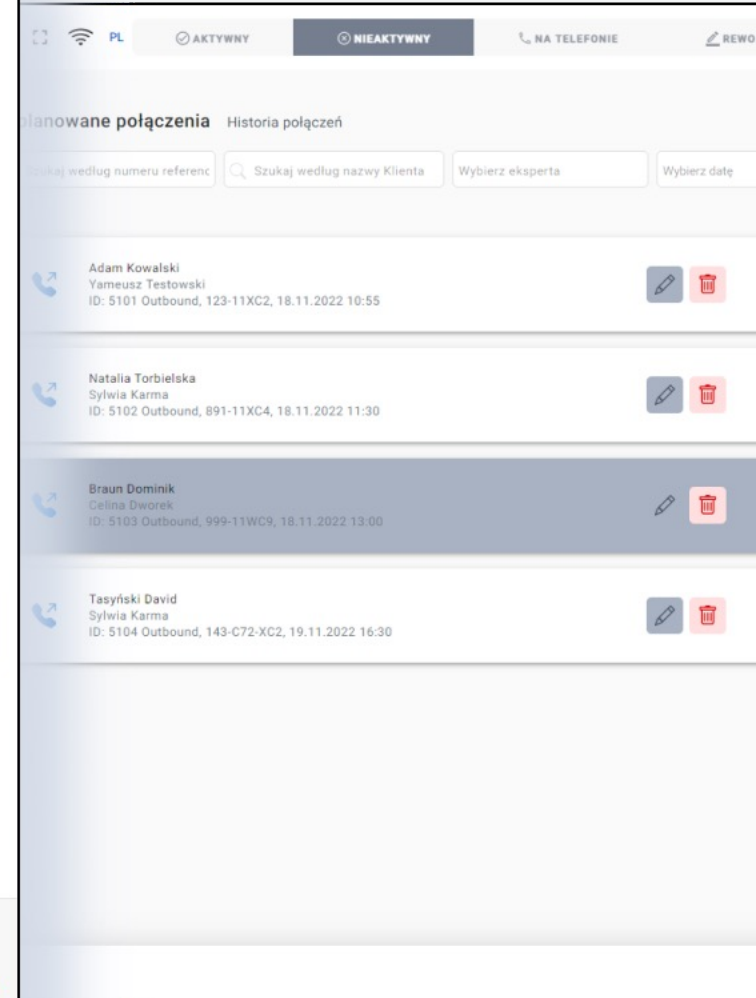


Ergo Hestia

As Ergo Hestia digitalization partner we helped them with improving their video claims inspection solution, as well as integrated WhatsApp and AI chatbots for their customer service.

Effects

- 3 new channels for communication with the customer: Video, WhatsApp and chatbots,
- Optimized claims handling process which led to a 30% increase of annually handled claims,
- Policy renewal process automated,
- Customers can quickly find new insurance policies that match their needs thank to the chatbot.



Our experience
in Video Solutions

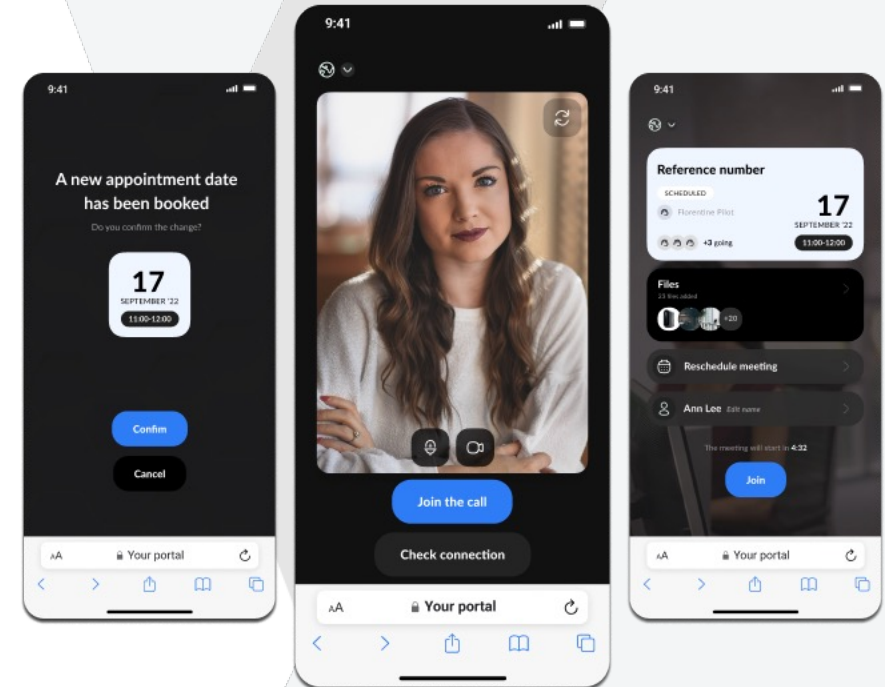


Video In Person

Our video SaaS product is a video solution that enables businesses to build their own real-time video communication and interaction system. With VIP, businesses can establish their own, customized system to communicate with their customers.

Effects

- Video solution with 50+ features to can pick and match what you need & customize it,
- Made with Healthcare, Finance, Insurance, and Business Services in mind,
- You can start a conversation with your customer in 3 different ways: schedule meetings, quickly send an invite for an ad-hoc call, or let your customers call you first,
- End customers don't have to download any additional software or learn how to use an app, they just click a link on any device and quickly connect to the video call,
- GDPR compliant and ISO 27001 & ISAE 3402 certified.



Video In Person

Customers who trusted us



Tellma

Our team has developed a video kiosk software to offer customers a video banking experience via kiosk terminals delivered by Tellma. The solution supports a host of features such as HQ video calling, customer queuing, digital signage, document scanning, KYC process, and video-identification, all of which enable daily banking business activities to be carried out digitally via one the kiosk machines.

Effects

- New way of communication with the customer,
- Customers no longer have to travel to different bank locations to solve their issues – one kiosk connected them with every specialist they needed,
- Reduced operational costs thanks to exchanging big office spaces for kiosk terminals,
- Kiosk terminals are being used not only in Banking, but also in Public Sector,
- 280+ terminals,
- 40 banks use our technology for their remote branches.



Other Notable Implementations

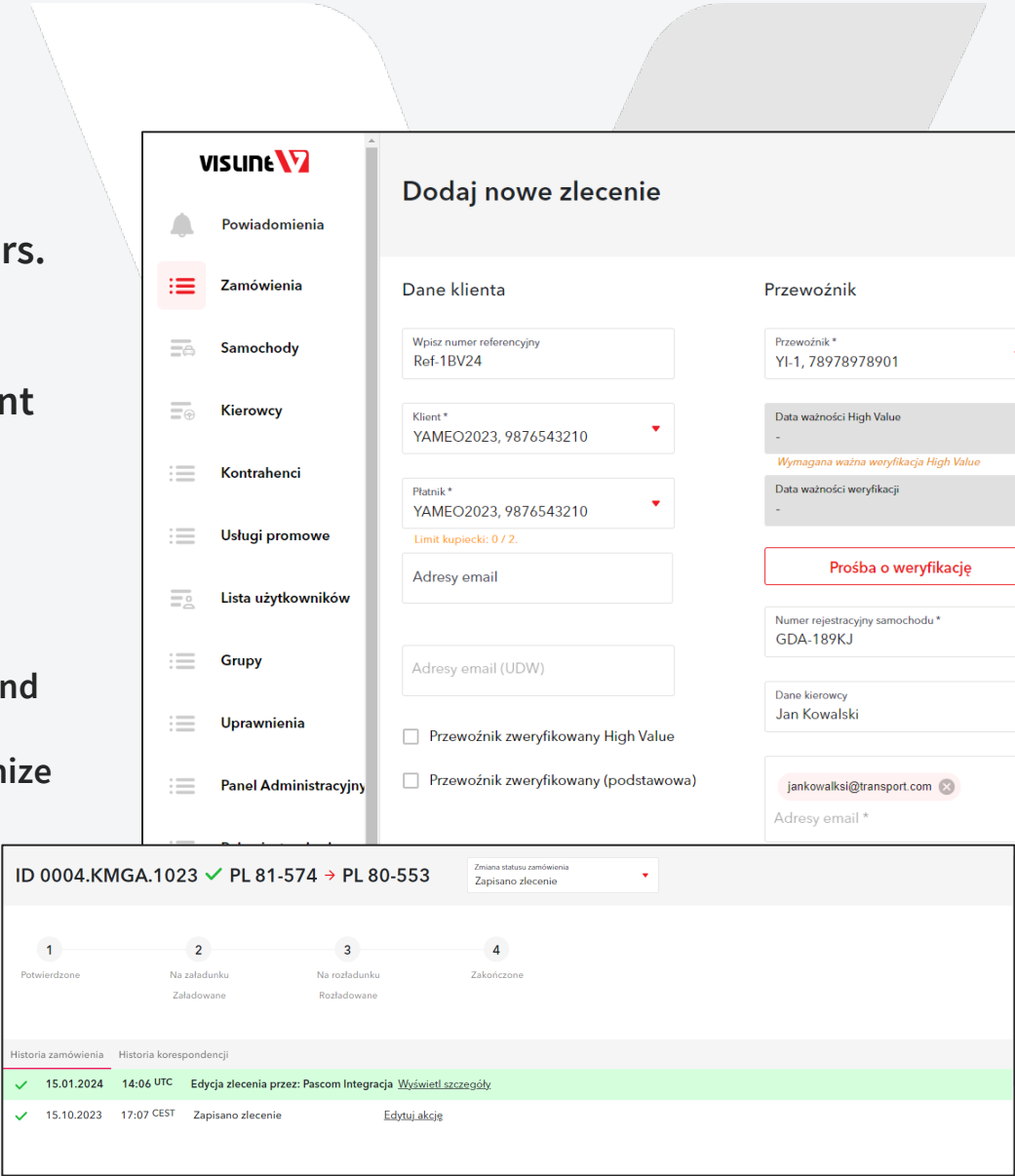


Visline

The Vision application streamlines domestic and international Logistics management for Visline, by overseeing shipping orders, carriers, drivers, and users. With a user-centric approach, Vision empowers stakeholders with real-time insights, seamless communication channels, and document management capabilities.

Effects

- **Efficient Workflow:** By streamlining the process of order management, tracking and communication between stakeholders, Visline experienced smoother operations and reduced turnaround times.
- **Minimized Manual Efforts:** Automation capabilities minimize manual data entry tasks, saving time and resources.
- **Real-time visibility** into operations, enabling informed decisions.





LOT

Building data warehouses that integrate data from multiple sources to analyze, process and build machine learning models.



Polkomtel

Building a data lake and feature store to collect data from multiple sources for batch and stream processing. Preparing the solution architecture.



Morele.net

Launching Google Recommendations AI system and improving "add to cart" and "click through rate" indicators. Project in cooperation with partner: Delve.



PGNiG

Gas exploration time optimization project. Performance of feasibility study, data governance, integration of data from multiple sources, preparation of data for building machine learning models.



InnoBaltica

Integrate data from multiple sources for reporting and testing the quality of data provided.



Food industry

The created tool utilized Google Cloud managed services, the Vertex AI platform and machine learning models for more efficient visual inspection of the food production line.



Security audit of global SaaS digital fingerprinting solution (on **AWS**) for one of the top global payments vendor



Migration of **SAP** environment to **Google Cloud** providing full resilience and DRC for Animex Poland (Smithfield subsidiary)



Implementation of solutions on global **CI/CD** pipeline, **automation of development process**



Resell of **GCP** and broad expert support (architecture, DevOps, cybersec, workload migration) for ING subsidiary in Poland




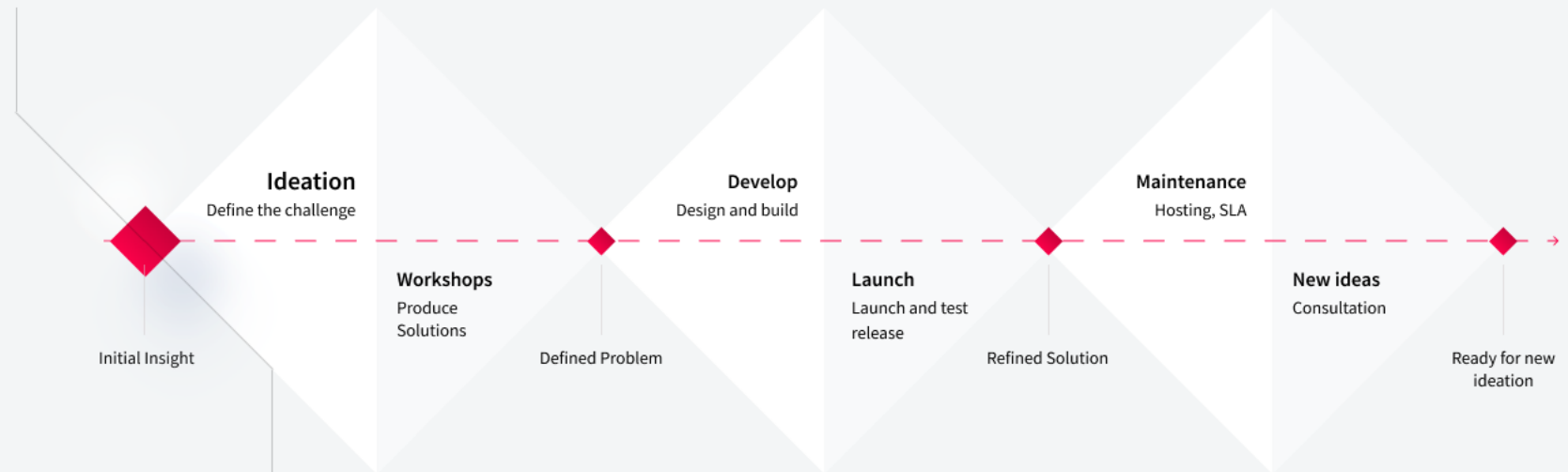
Joint projects for support of Ukrainian refugees and orphans. Multiple support **process use cases** built on Palantir low-code platform **Foundry**



The supply, delivery, installation, commissioning, maintenance and after-sales service of **e-learning platform** to the **Parliamentary Training Institute** (PTI) and **Ghana Audit Service** (GAS).

What's next?

 We are **here**



Let's talk about your next software project and see how your current business service processes could be optimized to bring more results.



**WE BELIEVE WE ARE
THE RIGHT PARTNER FOR YOU!**

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