

Demos and Accelerator Available on Request

# Empowering Government to Deliver Citizen-Centric Services using Salesforce

Plumlogix enables public sector organizations and government agencies to modernize operations, improve transparency, and deliver citizen-centric services with Salesforce.

[Talk to an Expert](#) →



## Strengthening and Growing Accounts

We partner with Salesforce teams to keep organizations healthy, engaged, and expanding by:



**Protecting At-Risk Renewals**  
Through Adoption and Value Alignment



**Unlocking Targeted Upsell Opportunities**  
With Strategic Expansion Plans



**Driving Sustained Adoption**  
to Ensure Long-Term Retention and Growth

### Proven Success



#### College Possible

Expanded from Service Cloud to Education Cloud with Agentforce, leveraging AI to streamline processes and enabling coaches to serve 4x more students while strengthening adoption.



#### CITY of BOSTON

Introduced Salesforce in the public sector to address grant management, workforce development, and participant tracking, while expanding its role as a platform for broader innovation.

### Maximizing Salesforce Value Through Our Managed Services & Accelerator

- **Maximized Salesforce ROI:** Maximize Salesforce ROI and adoption across agencies.
- **Technical Debt:** Reduce technical debt while ensuring compliance and security.
- **Purpose-built for the public sector:** designed and implemented for the City of Boston to modernize workforce development and community engagement operations.
- **End-to-end Workforce Development Platform:** from member onboarding to attendance, infractions, workshops, time-off, and performance tracking.
- **Streamlines all field operations** with Work Orders, Inventory, Project Tracking, and automated reporting dashboards.
- **Comprehensive Participant Management:** member intake, cohort management, training progress, behavior tracking, and support workflows.
- **Grant Management Support:** monitor fund utilization, compliance milestones, and reporting needs.

### What Sets Us Apart

-  **4.9** Rating on AppExchange
-  **5** CSAT Score
-  **70+** Salesforce Certifications
-  Fortune **500** CIO Advisory Board
-  **End-to-End** Salesforce Services

Transform Operations for Accelerated Growth and Lasting Success with Plumlogix!