

SiteTalk AI — Enterprise AI Assistant Platform

Transforming Websites, Support, and Business Operations with AI

SiteTalk AI is an enterprise-grade AI Assistant platform designed to automate customer interaction, support, lead generation, and knowledge access across websites and digital platforms.

The solution combines conversational AI, multilingual support, voice interaction, and enterprise knowledge integration to help organizations improve operational efficiency and user experience.

Key Use Cases

AI Sales Assistant

- Lead qualification
- Product recommendations
- CRM integration
- 24/7 sales support

AI Website Consultant

- Instant answers for website visitors
- Smart navigation
- Multilingual communication
- Voice-enabled interaction

AI Customer & Technical Support

- L1/L2 support automation
- Knowledge base search
- Incident classification
- SLA optimization

AI Lead Generation Assistant

- AI-driven lead scoring
- Customer engagement automation
- Funnel optimization
- Behavioral analytics

Industrial & Smart Factory AI Assistant

- Industrial safety guidance
- Operator support
- Smart factory knowledge access
- AI-based operational assistance

Core Capabilities

- Enterprise AI & LLM integration
- Voice and text interaction
- Multilingual support
- CRM / ITSM / Knowledge Base integration
- Cloud & on-premise deployment
- Scalable enterprise architecture

Industries

FinTech • Telecom • Manufacturing • GovTech • Smart Cities • Industrial Platforms • Digital Portals
• Enterprise IT

About S-Consulting

S-Consulting is an international technology and digital transformation company with expertise in:

- AI/ML solutions
- Enterprise software development
- Smart Factory & industrial digitalization
- IT infrastructure and support
- Enterprise integrations

The company operates with international engineering teams and supports projects across BRICS, EAEU, Southeast Asia, and global markets.