HSERVE

Company Profile

Mission: Agentic AI Empowers Human
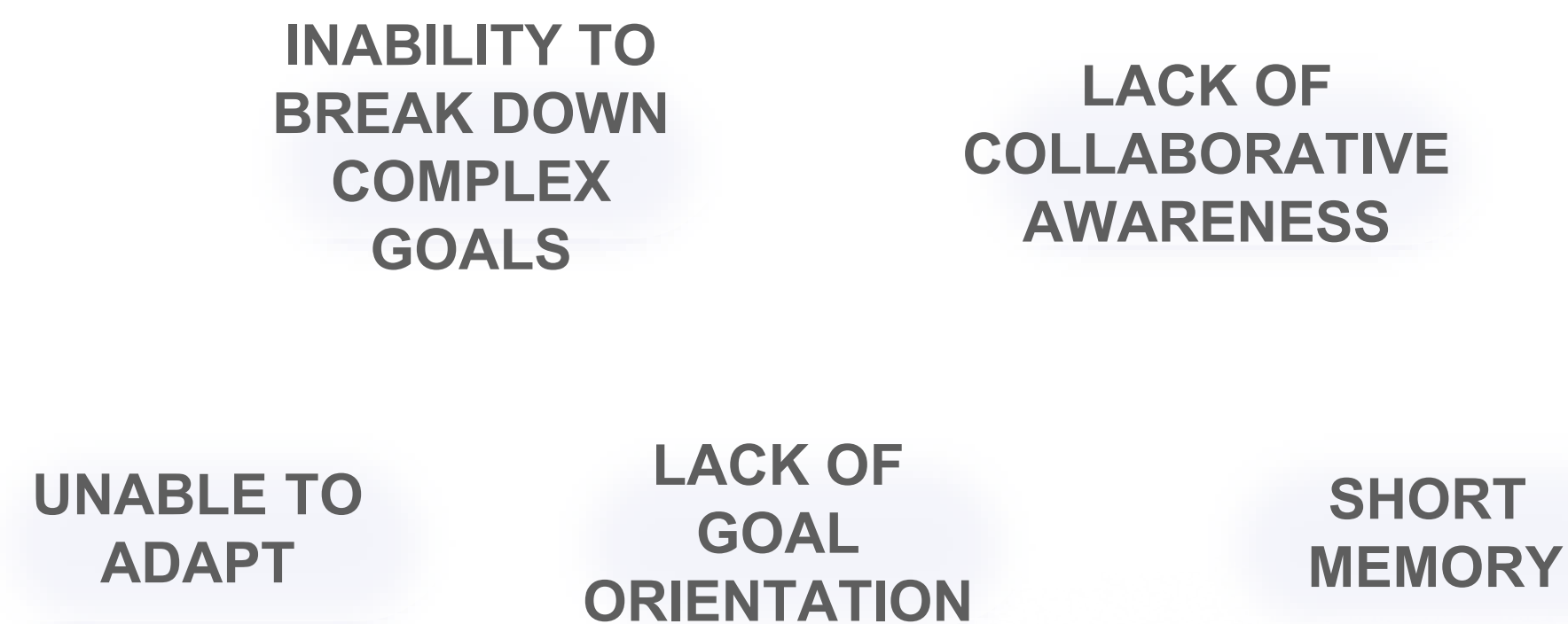**Vision: To Become a World Leading AI Agent Ecosystem Platform**

HServe Introduction

- **HServe is a pioneered Agentic AI platform applied across various industries and complex scenarios, including telecom, governmental services, banking & consumer finance, insurance, education, healthcare, medical, e-commerce, and functions such as customer service, compliance, training, and recruitment.**

- **The agents, which can be interrupted at any time, have superior interaction abilities with emotions via multi-workflow and multi-modal.**

- We are aiming to become a global leader in the Gen Agent and expand human life experiences in the AI world.

- We offer a **MATRIX** of AI agents focused on serving the enterprises to handle various tasks in real-world work through thinking, deep search and reasoning.

- Agentrix is an AI assistant that focuses on serving the industries, capable of handling various tasks in real-world work through thinking, deep search, and inference, combined with multi-workflow.

Core Pain Points

◆Current status of traditional agents and LLMs

Giving out general answers and lack of sufficient service

INABILITY TO BREAK DOWN COMPLEX GOALS

LACK OF COLLABORATIVE AWARENESS

UNABLE TO ADAPT

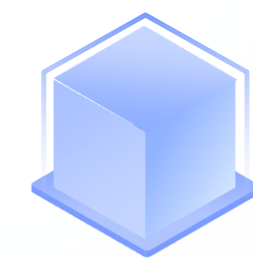LACK OF GOAL ORIENTATION

SHORT MEMORY

◆Single Agent tool

Serious data isolated island problem; Good at solving single-point tasks, but unable to cope with multi-business flows

◆Dify/Coze-like platforms

High development threshold and scenario limitations

Build up a Unified Agent Application Platform

INDUSTRY WORKFLOW MATRIX
Standardized operational map covering all scenarios

Pre-installed libraries for multiple industries

Modular workflow components can be freely assembled

GENERATIVE WORKFLOW ENGINE
Agentic AI generates dynamic workflows

Intent-driven generation

Logical Self-evolution

Agentrix Solution

HSERVE

- Compatible with multiple terminals through H5, App and SDK
- Utilize multi-modal input and output capabilities to achieve real-time and asynchronous intelligent interaction with users.
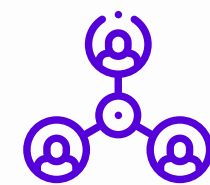- Widely applicable to business scenarios in >300 industries.

Real-time interaction module

- Through large models, instant responses to user requests are provided to provide interactive experiences

Asynchronous reasoning module

- Calling Reasoning and Functions call model
- In-depth understanding
- Business requirements
- Provide decision support

Mission Planning Module

- Automatically call or generate efficient business processes through intelligent planning system

In-depth research module

- Deep data analysis and insights
- Accurate
- Business decisions

Agentrix Prospect

- Open ecosystem construction
- Industry preset templates
- Mixed interaction mode

- Vertical scenario breakthroughs
- Private deployment solutions
- Developer ecosystem

- Industry knowledge engine
- Hybrid reasoning architecture
- Cost optimization solution

Tech Advantages

The core architecture of Agentrix includes the user interaction layer, the main dialogue model, the reasoning and function call model, and the task planning and deep analysis module.

The main dialogue model implements real-time response, and the reasoning and function call model supports complex business logic processing and asynchronous task execution.

Multimodal data understanding and processing
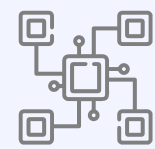
Real-time and asynchronous dual modes to flexibly respond to business needs

Powerful function calling and reasoning capabilities, supporting complex business logic

Efficient real-time database access and process automation

Multo-modal input/output H5/app/sdk

Voice/text/video Large model

Inference/Function Call Large Model

Real-time access to various types of databases

300+ industry workflows

用户端

user input | assistant real-time output

主对话Model | assistant asynchronous output

task deliver

MCP server

Reasoning + Functions call Models

deep reseach | planing

MCP server | MCP server
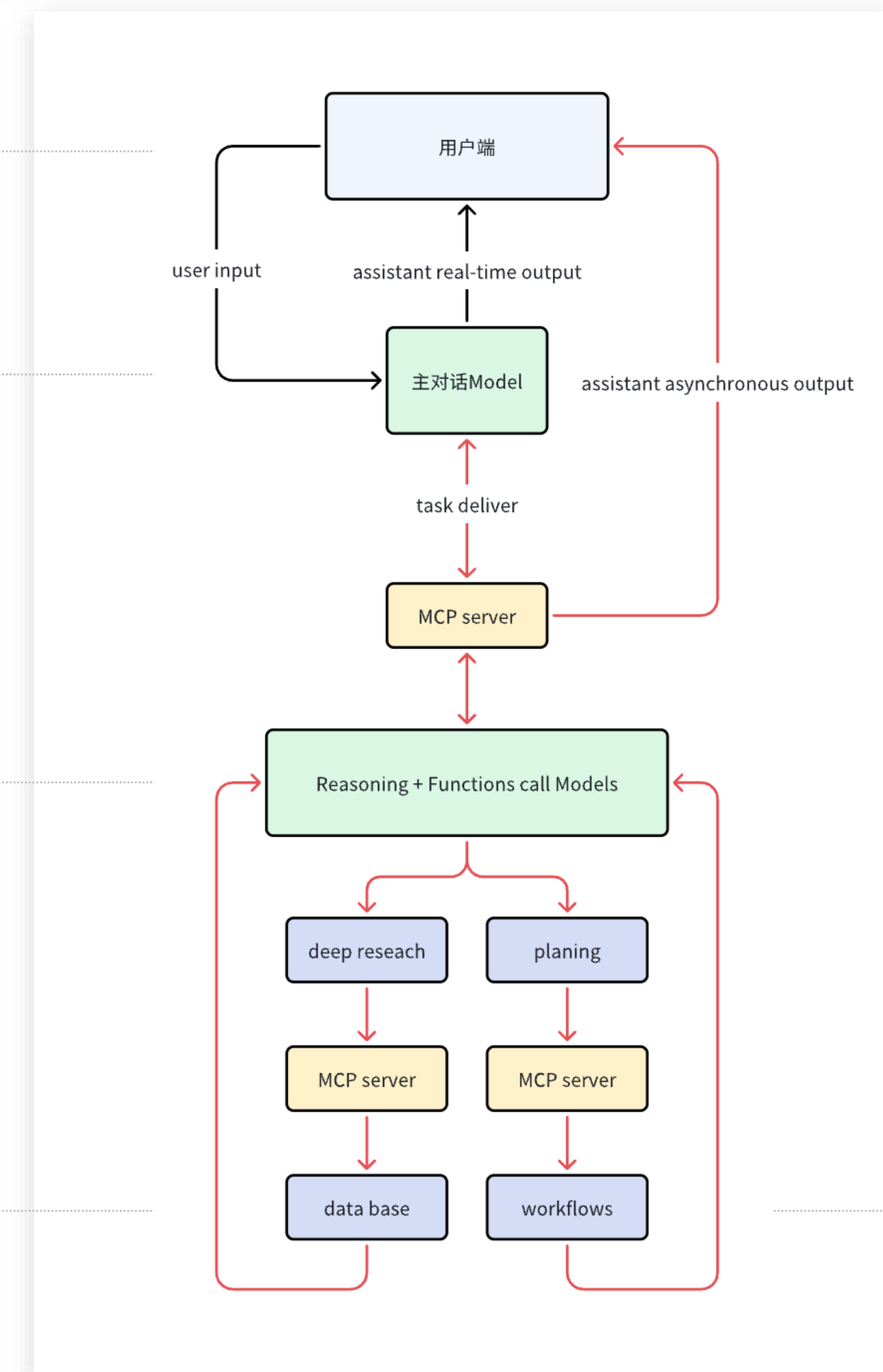
data base | workflows

Why HServe?

HSERVE
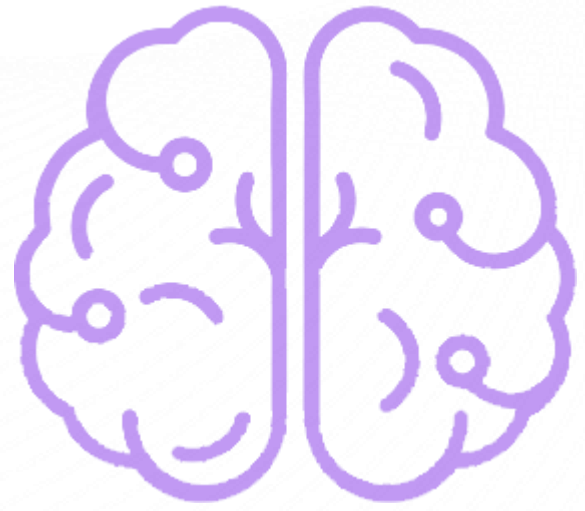
Super humanized Agents with emotions

From interaction to execution on an integrated platform

Complicated tasks executed via AI Agents

Recognized by China Mobile & 100+ banks & hospitals

Flexible, secure, scalable structure

Surpassed iFlytek & ByteDance

Top tech team & since 2021

Agentrix Voice Agents Covers 300+ Scenarios

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Intelligent Customer Service & Decision Support for the Financial Services Industry
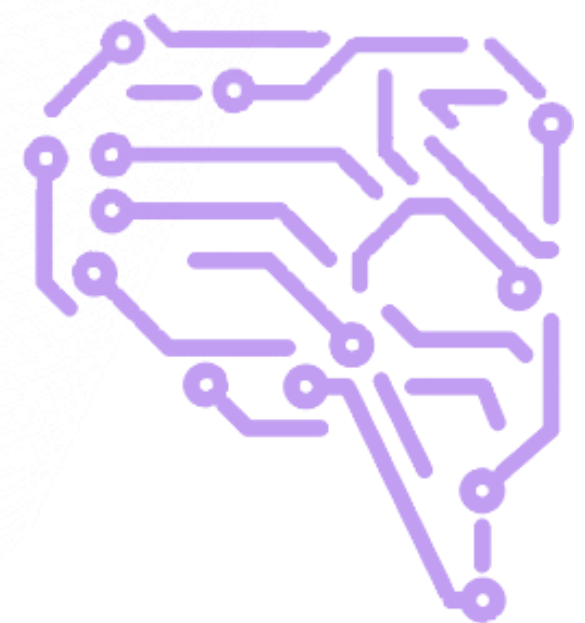
AI customer service empowerment

Integrate into the enterprise platform to automatedly process & response

Smart Contract Quality Inspection

Implement text parsing, seal recognition & compliance verification for massive documents

Diagnosis & Decision Support System for the Medical Industry

Automatic analysis of pathological sections

Analyze pathological slice images and automatically mark abnormal cell areas

Electronic medical record integrity verification

Automatically checks the medical record and triggers a reminder

Finance

Medical

Customer Service & Emotional Companian

Telecom

Education

Commercial Banks Scenarios

Anthrova
● Analyzing

Help me reconcile the transaction flow of Stellar Tech Group Ltd

Understood. Please wait...

Processing request for batch reconciliation of multiple bank accounts: 🤔

1. Calling MCP API to retrieve transaction data for target enterprise and sub-accounts
2. Standardizing fields: transaction date, amount, account, description, balance
3. Detecting anomalies: high-frequency transfers, similar amounts, balance jumps
4. Performing aggregation and grouping of transactions
5. Generating standardized bank reconciliation analysis report

Type your message here...

Workspace   🏢 AI Ge

Bank Reconciliation Batch Processing Report

Multi-Account Transaction Processing System - BatchProcessor v3.0

Report ID: BSP-2024-1206-004   Status: **Completed**   Data Quality: 98.

✅ **Batch processing complete:** Successfully processed 15 bank accounts for Stellar Tech Group, covering 52,847 transactions from Nov 1-30 with total processed amount of $3.86B. System completed data cleansing, anomaly detection, reconciliation, and trend analysis.

🏦 Account Summary Analysis

🏛 Corporate Bank Account Statistics

ENTERPRISE NAME	ACCOUNTS PROCESSED
Stellar Tech Group Ltd.	15 accounts (across 7 banks)

- **Bank statement reconciliation**
- **Financial product recommendations**
- **Customer identity verification**
- **Anti-money laundering analysis**
- **Compliance Review**
- **Credit risk assessment**
- **Customer complaint handling**

Growth Blueprint

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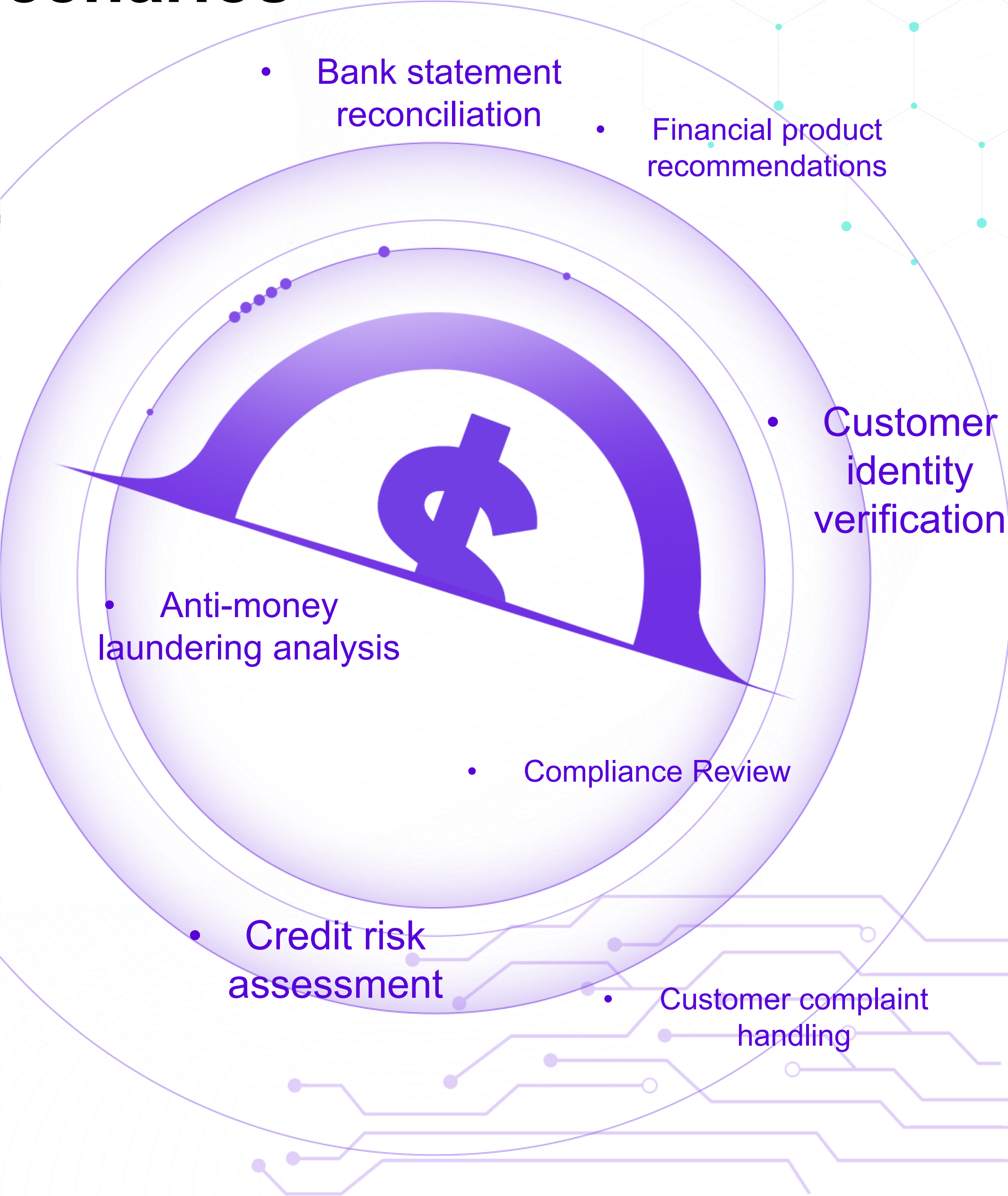
2025-2026 Foundation

Benchmark customer strategy × solution verification

→ Developer Ecosystem Prototype

→Scheme standardization

•Key client scenarios

✓ Sign with 3-5 pilot clients
✓ Prepare 40-50 industry-level intelligent solutions
✓ Establish 5-10 R&D agentic AI teams partners

2027-2028 Expansion

Platform transformation × ecological network effect

→Business value closed loop

→Open collaboration capabilities

•Platform architecture upgrade

✓ Large-scale access to 30-50 leading enterprise customers
✓ Agent resource pool expanded to 500+ callable units
✓ Developer ecosystem 100+ groups of R&D collaborators/partners
✓ Realize Agentic workflow orchestration system

2029 Reign

Customized SaaS transformation × ecosystem

→Developer economy explodes

→Demand long tail coverage

•Market share #1 in the industry

✓ Build up the world's largest intelligent agent trading market with 2000+ standardized agents
✓ 1000+ R&D team partners collaborators/partners
✓ "App Store effect" of the intelligent agent ecosystem (market share > 85%)

100+ Large Corp. Clients & 650M+ end-users

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Commercial Banks

兴业银行 INDUSTRIAL BANK CO.,LTD. 好银行 助生活更美好

上海银行 Bank of Shanghai

百信银行 AIBANK

ICBC 中国工商银行

中国银行 BANK OF CHINA

中国邮政储蓄银行 POSTAL SAVINGS BANK OF CHINA

Telecom

中国移动 China Mobile | 中移软件 CMSoft

中国移动 China Mobile 在线服务 Online Services

中移金融科技 CM Financial Technology

咪咕 让今天更有趣

Music

WO 沃音乐 Wo Music

Medical & Others

SIEMENS

吉利汽车 GEELY AUTO

一汽-大众 FAW-VOLKSWAGEN

SAIC | 上汽大通 MAXUS

CETV 中国教育电视台 CHINA EDUCATION TELEVISION

复旦大学附属 中山医院 1937 ZHONGSHAN HOSPITAL

Strategic Partners

中科金财 sinodata

RICHINFO 彩讯

德生科技 TECSUN

百融云创 Bairong.Inc.

人民网 people.cn

京东方 BOE

Core Team

The core technical and business development team comes from PEKING UNIVERSITY, STANDFORD UNIVERSITY and leading technological companies

Mr. Mark Cai
Founder

• PhD from Guanghua School of Management, Peking University, Fulbright Scholarship recipient;
• Serial entrepreneur in e-commerce and data mining industry;
• Building multiple startup organizations based on artificial intelligence, blockchain and other technologies from 0 to 1;
• Completed series B+ round over 100 million RMB;

Mr. Lawrence Wong
CEO & Co-Founder

• Experienced in financial control and fundraising AUM of USD 1.5 billion in Greater China & Singapore, covering food productions, estate, and media industries. at Goldman Sachs Securities, Vantone Real Estate and DMG Entertainment.
• MBA International Business & Finance, Oklahoma City University Bachelor's of Financial Service, San Diego State University

Mr. WANG Zhe
Graph Algorithm Scientist

• Master of CS/SE from Peking University,
• Graphics R&D Engineer;
• Microsoft Research Asia, Digital Assistant & Personal AI Assistant Project R&D in the Innovation Engineering Group;
• Technical Art of Perfect World Sandbox Project, responsible for art workflow construction, art tool development, and environmental special effects research;

Mr. CHEN Xi
Vice President, Customer Success

• Responsible for HServe sales operations and management;
• Former Regional Director of South America, Middle East and Russia for Huawei, Shandong Heavy Industry and Zoomlion;
• 14 years of global 2B/large corporation sales experience;
• 8 years of telecom industry sales experience;

Mr. GUO Lin
CTO & Co-Founder

• VR/AR technology lecturer and master tutor at Peking University;
• Microsoft MRPP (MR technology partner);
• 12 years of continuous entrepreneurship in the VR/AR industry/entrepreneurship tutor;
• Nominated for the British Academy Awards (BAVGA);

Mr. PEI Xiaoxing
Chief Architect

• Graduated from Wuhan University;
• Co-founded & CTO of Doujiao.com with Li Yinan
• A serial entrepreneur in the gaming industry. Founded a mobile game company and served as CEO and CTO;
• Developed the first H5-ACG mobile game in China; a fighting mobile game with millions users and RMB >50 millions revenues;

Mr. ZHANG Bingwei
Chief Scientist

• Master of CS/SE from Peking University, PhD of CAD&CG from Zhejiang University;
• Researcher of the State Key Laboratory of Computer-Aided Design and Graphics;
• Serial entrepreneur in VR and gaming industry;
• Responsible for the company's R&D on graphics and image algorithms.

Mr. DONG Xiaoyang
Graphics Engine Expert

• Master Degree of Stanford University, USA
• Former Professor at Peking University, specializing in computer vision and graphics
• Founder and CTO of Guyou Technology, China.com, and Shikexing Network
• Student of Turing Award winners PATRICK HANRAHAN, JEFF ULLMAN

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http://www.HServe.ai