



Talk to your machine

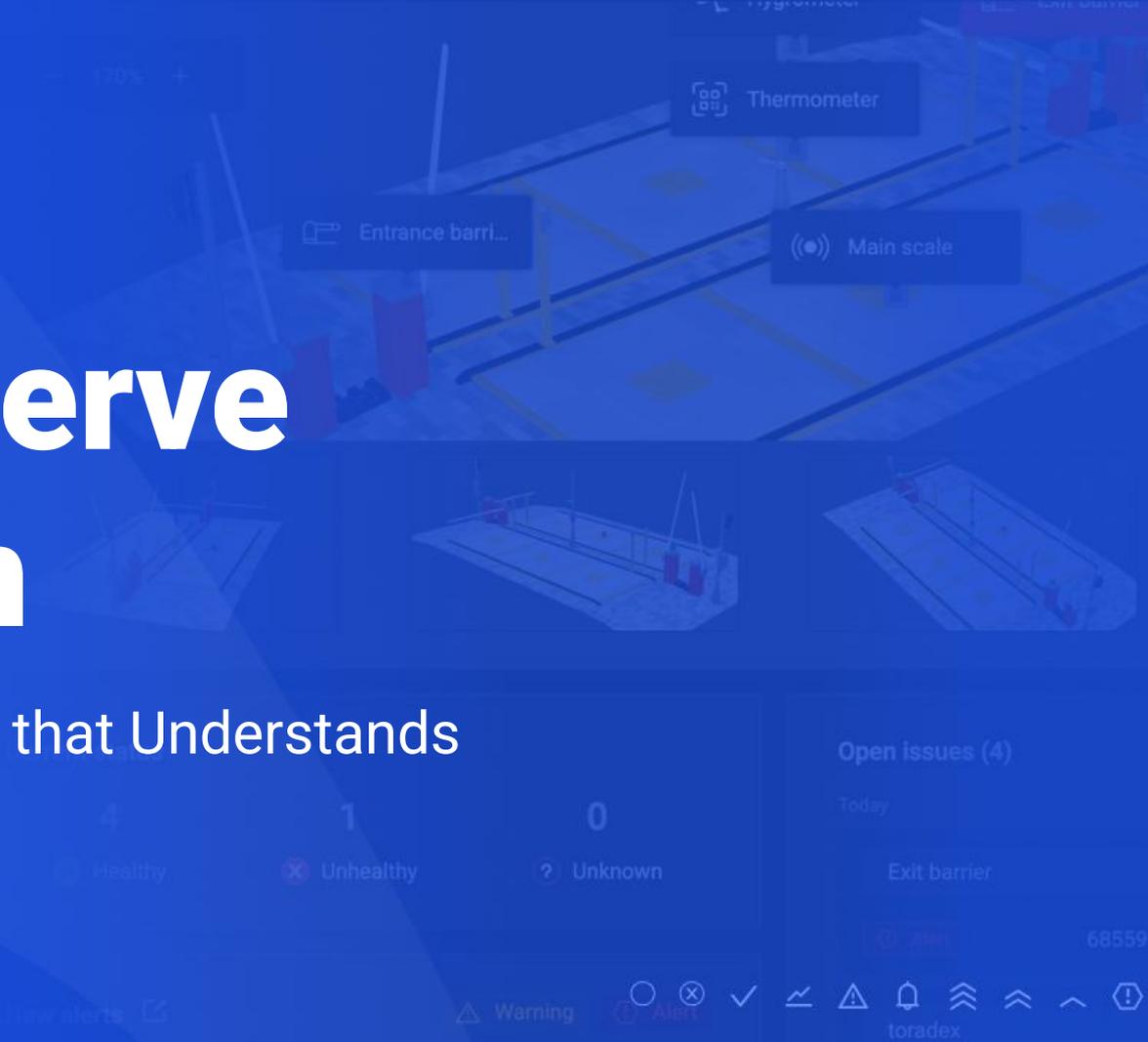
Our Synergistic AI Solutions. Transform your service from reactive to a proactive, data-driven competitive advantage.





The Observe Platform

The Analytics Engine that Understands
Your Machine.





Proactive Alerts & Predictive Maintenance

Enable true proactive service based on detected issues. Then, co-develop custom PdM solutions with us.





Data Fusion: The Source of Truth

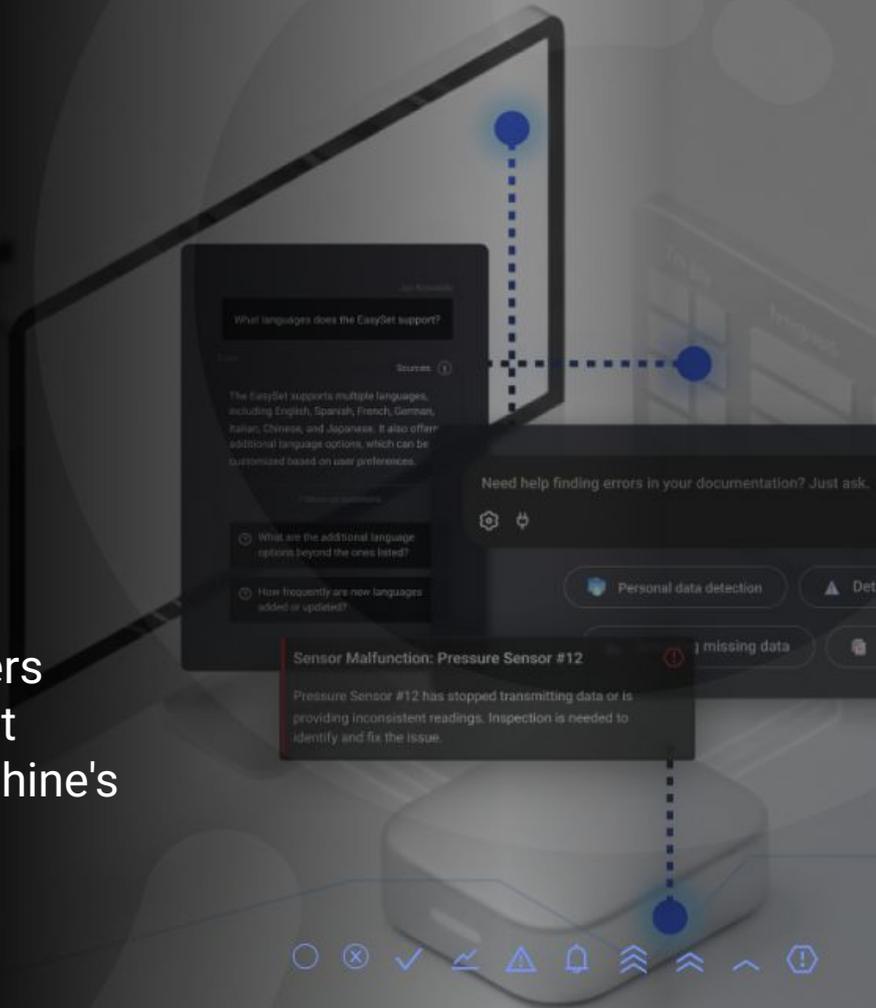
Observe creates full context by fusing real-time, dynamic data from your machines with static data from your existing knowledge base.





Understand Your Machine with **AI Assistant**

Our AI Assistant, CoCo, allows your end-users to ask questions in natural language and get simple, actionable answers about their machine's status.





From Data Insight to Automated Action...

Current status

4

1

0

Healthy

Unhealthy

Unknown

Open issues (4)

Today

Exit barrier

Alert

68559

View alerts

Warning

Alert

toradex



AI Service Desk

Supercharge Your B2B Service.

Need help finding mistakes in your documentation? Just ask.



Personal data detection



Detecting income



Detecting missing data



Duplicate





Intelligent Knowledge Management



Automated Knowledge Base Audits



Instant Answers with AI Chat



Proactive Data Consistency



Faster, Smarter Ticket Resolution

An AI co-pilot for your technicians.
An autonomous agent for your customers.
All powered by fusing live machine data with
your knowledge base.





Need help finding mistakes in your documentation? Just ask.

AI Service Desk: Designed for **Your Environment**



Stack Agnostic:

Integrates with your existing ticketing systems.



Flexible Deployment:

Full data control with on-premise, cloud, or hybrid options.



No Vendor Lock-In:

Retain the freedom to evolve your tech stack.

