

Workplace

SMART LOCKERS



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The pandemic forced us to rethink how we interact with the environment around us. Technology is at the forefront of this change, providing more hands-off and streamlined experiences in our day to day lives. Now, as we look to the future, spaces are getting smarter — and storage needs to follow suit.

Smart buildings deserve smart storage. Buildings, offices, and universities — they used to be spaces people needed to adapt to. Now, environments need to adapt to people and the way they interact, work, and learn. When we talk about “smart” buildings and storage, we tend to talk about tech and automated processes. And while that’s true, at their core smart buildings are about creating more efficient, attractive, and people-centric spaces.

Our smart locker system for personal storage and exchange of goods elevates the experience of smart buildings and smart workplaces.



SMART LOCKERS IN THE WORKPLACE

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REDEFINING THE **WORKPLACE**

With a hybrid work model, the idea is that employees come into the office when necessary for collaborative work, and tend to work at home or elsewhere for individual, heads-down work. As businesses navigate how to design for right now and the future, designing for flexible, collaborative spaces that leverage technology to support their employees will find the most success. It will be important for businesses to not place a big bet until they have the data to support their overall strategy.

We see how businesses are making tech investments with smart building apps for reserving desks and rooms, creating space for collaboration, sensors for gathering data on how people use spaces, and much more. But we also see businesses are falling short on creating a sense of belonging, a place for team members to call their own, and capture usage data, and a streamlined experience by incorporating smart storage.

CREATING A **SENSE OF BELONGING**

Smart lockers create safe and inclusive, ADA-compliant spaces for employees to reserve a locker from their phone or use their ID badge to store their personal belongings that works for them. And smart lockers give the business the data to learn how the lockers are being used. These benefits are seemingly small things that make a big difference when it comes to supporting the people under your roof and creating a pleasant and comfortable employee experience.

Today's agile office lockers are much more than the steel lockers you might remember from high school. Combining the necessary storage with technology that supports your people and their work just makes sense.

WORKPLACE TRENDS



Workplace Smart Lockers



TRENDS

THE HYBRID WORKFORCE

Employees work more productively if they are given the option to work in their own unique way — whether that be early morning, evening, in the office, at home, collaboratively, or individually. The Hybrid Work Model supports each employee by allowing maximum productivity in the way they find best fit.

TEST & LEARN

There is no prescribed formula for a successful model of returning to work. And without the data it is difficult to place a big bet. Companies that invest in flexible and scalable solutions will easily be able to modify their strategy based on the data to find the most success.

SMART BUILDINGS

Smart buildings are all about connecting automated technology and sharing information to enhance and support users' needs. Data is generated and analyzed to inform people in the ways they need — leading to a happier, more productive office environment. organizational priorities.

PEOPLE-FIRST DESIGN & HUMAN-CENTERED DESIGN

Prioritizing people first in design leads to a more purposeful and supportive workplace. It's important to address common user challenges and motivations in order to have an office that is truly designed with employees in mind — instead of employees conforming to an already-built, standard design.





COLLAPSING BOUNDARIES

The boundaries between being physically in the office and out of the office must collapse. Conference rooms, private offices, assigned workstations and other spaces should be reconsidered to put technology at the center and support.

DATA-DRIVEN SOLUTIONS

Data is a great way to help businesses make informed decisions on specific needs. Information can not only tell you how users interact with the office, but can offer detailed insights into whether your workplace truly fulfills its purpose.

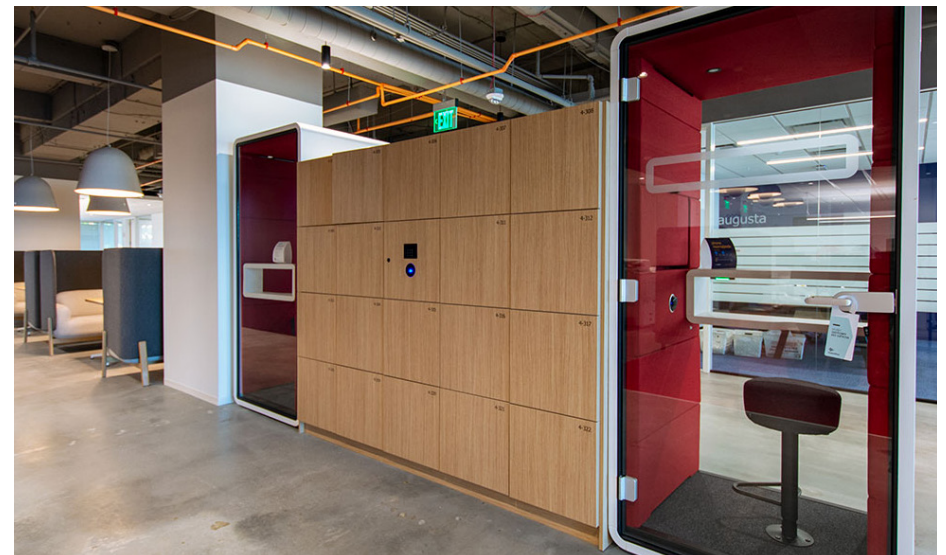




While everyone is scrambling to find a roadmap for the Hybrid Work Model, we are seeing that employee storage needs are typically overlooked. Although important, this observation error leads to lockers with inconvenient, antiquated locks that don't reflect seamless and data-driven user experiences that the rest of smart buildings offer.

Having convenient, flexible, and future-proof storage solutions for your employees is essential for their workplace needs. Not only great for employees, smart lockers provide real-time data that allow businesses to change the functionality on-the-fly. As business needs change so does the smart storage solutions.

DESIGNING THE HYBRID WORK MODEL



COLLABORATIVE SPACES, QUIET SPACES, AND THE SPACES IN BETWEEN

The hybrid workplace lets employees choose when they want to come into the office and when they want to work remotely. This pivot in working style means the workplace needs better to adapt by providing collaborative spaces and individual quiet zones. Today, companies are going away from permanent desks to flexible offices. Dedicated desks are removed and hot-desking is put into place.



With a hot-desking arrangement, many businesses are offering workplace apps to reserve a desk prior to coming into work, which leads to an easier transition into the office.

A PLACE TO KEEP PERSONAL BELONGINGS

Smart lockers provide a personal space for the day, along with an easier experience by reserving ahead of time, so a locker is chosen in close proximity to the reserved desk and other frictionless ways to interact with the lockers.



DESIGN YOUR EMPLOYEE USER-EXPERIENCE

Not only do smart lockers give employees the space to store their belongings, but employees can reserve their locker on-the-fly with an unassigned user mode. And employees that are in the office more frequently could have a permanent locker with the assigned user mode all within the same locker bank that is at a convenient location for your employees.

Unlike the basic lock, smart wired locks create employee convenience and frictionless experiences across the board.

LOCKER ACCESS

Based on the company's locker configuration and policy — employees can access their locker with their employee RFID card, smartphone or wearable devices, or a backup key, a 4-digit PIN. Our readers read 99% of the RFID media on the global marketplace.

ASSIGNED & UNASSIGNED

Lockers administratively can be switched between assigned or unassigned-modes. Assigned mode means the employee has a dedicated locker that they can use day after day. Unassigned mode means the employee can use a locker anywhere that they have access to use a locker. The locker can change as their needs change day to day or throughout the day.



WORKPLACE INTEGRATION

Our system can be integrated into third-party workplace apps, where employees can reserve a locker at the same time they reserve their desk for the day, parking stall, conference room, you name it. These reservations can create added convenience and productivity for any employee so they don't have to search to find an available locker to use when they get to the office.

EXCHANGE OF GOODS LOCKERS

Specific lockers or an entire locker bank can be allocated to the exchange of goods. Utilizing lockers to be able to exchange or pick up necessary items, such as IT equipment, confidential information, and more without needing in-person coordination can create a productive and streamlined employee experience.



Unlike the basic lock, smart wired locks provide full control and data as to how the employees are utilizing the lockers — frequency of use, size of lockers used, locker banks, and much more.



REAL-TIME DASHBOARD

Our administrative dashboard provides complete visibility of the current status of the lockers' physical-state, usage, and overall management of the lockers.

REAL-TIME DATA

Smart lockers provide real-time data to allow you insight to how your lockers are being used. This can help inform future strategies to decide if scaling your locker offering makes sense or to ask questions to learn how your employees are using the lockers and if it aligns with the original intention.

MANAGEMENT USER-EXPERIENCE

Our goal is to provide a streamlined process that is efficient, safe, and easy to integrate with.

AUDIT & REPORTING CAPABILITIES

Lockers administratively can be switched between assigned or unassigned-modes. Assigned mode means the employee has a dedicated locker that they can use day after day. Unassigned mode means the employee can use a locker anywhere that they have access to use a locker. The locker can change as their needs change day to day or throughout the day.

CLEANING & SERVICE MODE MANAGEMENT

Allocate certain groups of people to be part of your service or cleaning crew. Based on your locker policy, lockers can automatically go into service mode or manually designate lockers in the software for cleaning crews to clean.



USER INTERFACE OPTIONS

Having convenient, flexible, and future-proof storage solutions for your employees is essential for their workplace needs. Our RFID-enabled smart locking system offers several modes of operation to ensure we help you create the experience you desire.

TOUCH DISPLAY



4" MINI TOUCH + READER

This is the next most flexible solution that provides a tailored user flow. It can be designed to provide a custom workflow such as choosing the height (high or low) or size (large or small) of a locker. Mini touchscreen user experience is good for both unassigned and assigned lockers.

10" LARGE TOUCH + READER

This is the most flexible solution that provides a tailored, customized design and user flow. The touchscreen display cannot only be custom designed to reflect your brand, office look and feel, or other — it also can be designed to provide a custom workflow (i.e., choosing the height or size of a locker, guest locker, and more) that is unique to your installation and/or unique to that locker bank.



PINPAD DISPLAY

PINPAD + READER

This user experience provides the least amount of options for the user. With no choice of choosing a specific locker, locker size, or locker height, the PinPad + Reader is for quick assign where the system chooses for the user. This type of user experience is perfect for the assigned locker application.

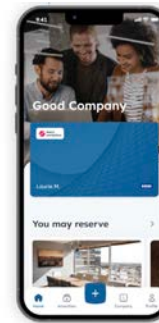


MOBILE ACCESS



MYMETRAKEY APP

The user could use the MyMetraKey WiFi Smartphone App to reserve a locker, access a locker, and extend the use of your locker right on the phone — from anywhere in the building.



APP INTEGRATIONS

Our platform easily integrates with 3rd-party Workplace Apps. Creating a streamlined user experience of choosing a space to work to reserving a conference room to booking a locker, this is a streamlined experience like no other.



MOBILE CREDENTIALS

If your organization has moved to mobile credentials, no problem. Our readers are designed to read your physical card or mobile credential. The credential in the smartphone, when presented to a reader, will auto-assign you a locker for temporary-use or open the assigned locker.

BIOMETRICS

Design your system with the latest technology utilizing biometric readers. Our smart locker system can even integrate with **Facial Recognition and Contactless Fingerprint Readers** for users to access lockers.





With a test-and-learn approach — businesses don't place big bets across the company or go too far down any one path. This agile strategy allows the flexibility to try out different models, physical-space layouts, tools to create the type of balance of productivity, flexibility, and collaboration when an employee is in the office.



TEST IT. LEARN FROM IT. SCALE IT.

DATA

Pilot programs must be designed with a data-centric approach. Such data will help companies understand how employees utilize the workspace — from mid-week crowding, to desk and storage hoarding, to how visitors use the new space, and more.

With smart lockers, data will allow businesses to decide what locker ratio is needed for employees. Placement of the lockers in comparison to the collaborative spaces, quiet spaces, and spaces in between. This data takes the guesswork out of how to optimize the office.



PLUG AND PLAY LOCKERS



FLEXIBILITY

The name of the game for employers is to provide their employees flexibility. From the spaces they work in to the macro and micro experiences an employee has throughout the day.

Consider flexible solutions that can change as needs change. Smart lockers are designed to easily change from an assigned use to unassigned. Easily allocate lockers for visitors and even as needs change allocate lockers to an exchange of goods. Smart lockers change as the organization's needs change.

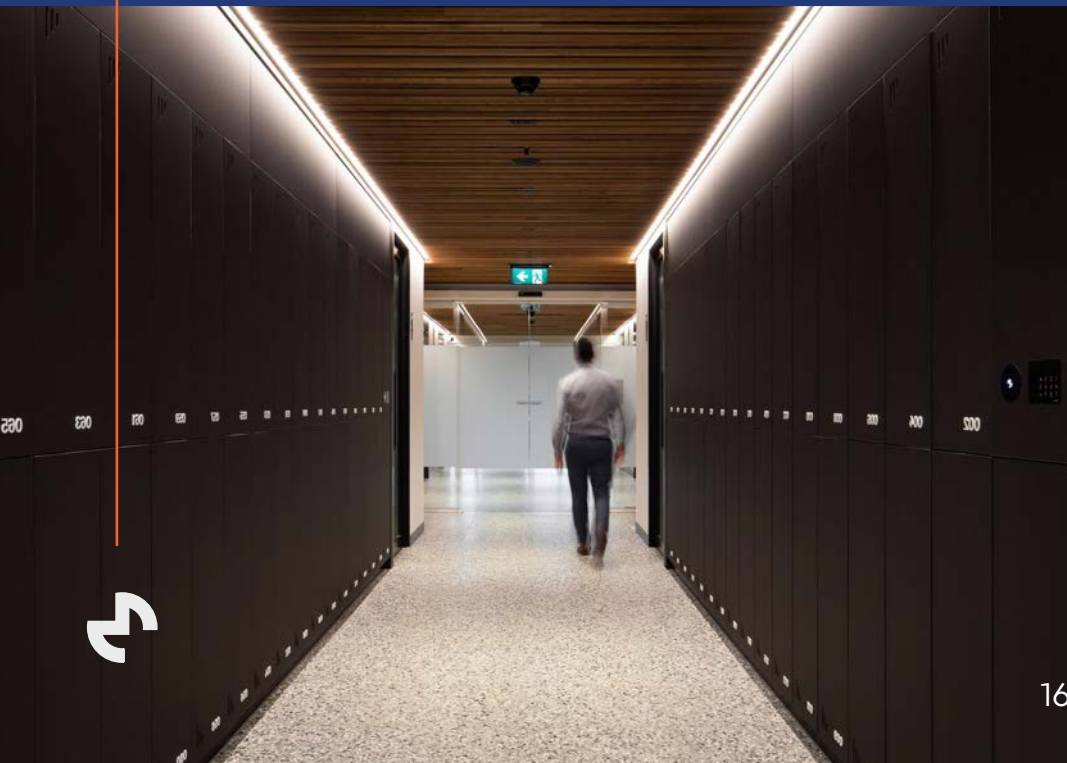
If lockers are new to your organization — an easily executed solution that aligns with a test-and-learn environment are plug-and-play lockers. Companies can learn a lot by investing in pre-kitted smart lockers.

This modular solution, with or without casters, is the perfect plug-and-play solution that can be relocated and plugged in for power and data as needed. This way a business can learn an employee's receptiveness and utilization of lockers without installing hundreds of lockers.



EXCHANGE OF GOODS LOCKERS

In addition to having lockers that store personal belongings — Exchange of Goods Lockers can provide an added convenience of being able to exchange whatever goods are needed. Utilizing lockers to be able to pick up necessary items without needing in-person coordination can create a productive and streamlined employee experience.



When employees work remotely, it becomes much more difficult to coordinate the exchange of equipment or confidential information. Smart lockers can allow for employees to easily drop-off or pick-up materials the next time they are in the office without needing to coordinate schedules.

Exchange of goods, personal employee storage, and visitor daily-use all within the same locker bank. A variety of locker openings can help maximize space while providing the ideal locker size for each intended use.





OFFICE IT EXCHANGE


Smart lockers are a great way for IT to coordinate equipment exchanges when employees start or leave the company, as well as loaner solutions for times when equipment breaks down. Smart lockers allow IT to manage their equipment exchange process by preloading the lockers with computer equipment without needing anyone from IT present on-site at all times and/or allowing employees to drop-off their equipment that needs to be repaired or returned to IT.

CONFIGURE WITH EASE

NOT SURE WHICH LOCKER TYPE WILL BE BEST FOR YOUR OFFICE?

Smart lockers allow you to have both contactless exchange of goods lockers in the same locker bank as temporary day-use lockers. As your needs in the office change, customize your smart locker configuration to work for you and your workplace approach.





Understanding how your users use your space will help you better understand how to properly accommodate them. No matter who utilizes the space, they all have one thing in common. They need a place to keep their personal belongings.



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