

A woman with blonde hair tied back, wearing a white t-shirt, is sitting at a wooden desk. She is looking at a laptop screen with a smile, her hand resting on her chin. The background is a blurred office interior with warm lighting.

arsys

**More than 25 years building
solutions for internet presence
and IT infrastructure**

- More than **25 years** in the internet service market for businesses
- **European pioneer** in cloud solutions
- More than **260,000 customers**
- More than **1.2 M active services**
- **14 M emails** managed daily
- More than **160,000 virtual servers**
- We operate **8 datacenters** in Spain, Germany, France, UK and US
- **16 PB of storage capacity** managed
- More than **400 employees**
- Part of **IONOS Group SE**

IONOS is the ally and European leader for the digitalization of businesses and the construction of their cloud infrastructure.

- > Leading web hosting provider in Europe with main 10 brands.
- > 25 years of experience in the main markets worldwide
- > Presence in 18 markets in Europe and North America, with customers all around the world
- > More than 6 M customers
- > Operations in more than 30 datacenters
- > More than 4,200 employees
- > 22 M registered domains
- > IONOS Group SE is a listed company in the Frankfurt Stock Market (ISIN DE000A3E00M1)
- > EUR 1,300 M of turnover in 2022

Technology at the service of our clients



- > 8 datacenters in Spain, Germany, UK and US.
- > Redundant connectivity of 100 Gbps between the data center in Logroño and the neutral points, with a MetroLAN at our premises in Madrid
- > Internet connection through 3 providers and 9 neutral points
- > Redundant transoceanic connectivity Europe - US (2x10Gbps)
- > Monitoring of over 1,200 indicators in La Portalada datacenter
- > Electrical supply 100% from renewable energy
- > Latest technologies in physical, logical and industrial security



Technology Innovation

Among Arsys commercial partners, we find companies such as **DELL, HP, IBM, NetApp, Microsoft, VMware, Red Hat, SAP, Lenovo, Cloudian, Veritas, Veeam, Citrix**, guaranteeing the best technical performance to the services developed by the company.

These partnerships provide our clients with the most advanced platforms and the best technical support

The best Partners



ISO 27001

The most prestigious certifications

To offer the best service to our clients, we count on accreditations and certifications from the most renowned international bodies:

- > **ISO 50001** certification on management and improvement of energy systems
- > **ISO 14001** certification on environmental management
- > **UNE-EN ISO 9001** certification on quality management
- > **ISO / IEC 27001** certification on information security management systems
- > **AENOR** certification on good commercial practices
- > **SAP Certification on Cloud and Infrastructure Operations Services**
- > **Tier III** Certification for La Portalada Data Center
- > Certificate of conformity with the **Spanish National Security Framework (ENS)**



Tier III Data Center La Portalada (Logroño, Spain)

- > Our datacenter is certified as Tier III, guaranteeing an availability of 99.982%.
- > A Tier III datacenter has as main characteristic that it does not require service stop or suspension for maintenance or equipment replacement, as it has the capacity for concurrent maintenance, electrical supply, and a redundant cooling system.

Data center in Madrid

- > Neutral and accessible to the main telecommunication operators.
- > First-class infrastructures providing a versatile environment, guaranteeing a low-latency connectivity in Spain.
- > Certifications: ISO 9001, 14001, 27001, 45001, 50001
- > Operated according to the requirements of a Tier III datacenter.



Arsys' services

We facilitate our customers the infrastructure and the professional services needed to leverage the competitive advantages of ICT, guaranteeing the best technologies at optimal cost, with high standards of security and availability.

With a clear vocation to service, Arsys outstands for its customer satisfaction level, quality of service, proximity and knowledge of the specific user needs.

Cloud



Platform that allows installing and managing, in a matter of minutes, the resources needed to build virtual DPCs from a single control panel

Web/Shop



Create a web or an online shop is easy with Arsys' all-in-one solutions, thanks to a platform that does not require technical knowledge.

Domains



Access to automated systems that guarantee the immediate registration of the most popular domains and with the most used extensions in real time.

Servers



Dedicated. To host infrastructure in a whole server with exclusive use. High-performance virtual. With a control panel to monitor resources and tasks and send automated notifications.

Web

hosting



Web hosting to make the most of an online project, designed to facilitate programming, uploads, positioning or modification.

Email



Customize the email account with your domain name to look more professional with Arsys Mail or Exchange.

We provide other services such as: **Cloud Backup, Email Backup, Web Backup, Antivirus, Presence in Directories, SEO Positioning, or Web SMS.**



Arsys has always been committed to innovation, allowing the development of the most advanced ICT solutions in the market, and ensuring its technological and entrepreneurial independence.

EU-funded

- AC3 (HEU, 2023-25). Agile and Cognitive Cloud edge Continuum management.
- DECIDE (H2020, 2016-19). DEvOps for trusted, portable and interoperable Multi-Cloud applications towards the Digital single market.
- TREDISEC (H2020, 2015-18). Trust-aware, REliable and Distributed Information SEcurity in the Cloud.
- SWEPT (CIP, 2014-17). Securing Websites through malware dEtection and attack Prevention technologies.
- OPTIMIS (FP7, 2010-13). Optimized Infrastructure Services.

Funded by regional programs (ERDF)

- GAMAN (2023). Creation of new services integrating technologies from data spaces and Web3.
- ARISE (2022). Development of new cloud products and services, to respond to the customers' needs and demands.
- MUSE (2020). Integration of machine learning tools in ready-to-use cloud servers.
- FIWARE IoT Cloud platform (2019). Deployment of FIWARE infrastructure in Arsys cloud and integration in user panels.

What we can offer

- > Provision of infrastructure and technical support for projects.
- > Real infrastructure for testing and validation of new hardware, computing models and concepts, platforms, etc. (pilot / use case).
- > Development of new cloud-based products / services.
- > Understanding of IaaS and PaaS market and user needs.
- > Commercial exploitation of results in Arsys.
- > Go-to market strategy.

Topics we are interested in

- > Cloud-edge-IoT continuum.
- > Extension of cloud services with HPC or quantum computing.
- > Use of AI for optimizing datacenter / cloud operation.
- > New computing / storage / network hardware or concepts.
- > New hardware or concepts for decreasing energy use in datacenters and cloud computing.
- > Cloud / platform services for data spaces.
- > SSI / Wallet services.



Sara Madariaga

Head of Arsys Lab

 +34 669 150 256

 smadariaga@arsys.es



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La tecnología cercana

