

Workplace simulations
for soft skills training

*PRACTICE UNCOMFORTABLE CONVERSATIONS
IN A SAFE-TO-FAIL ENVIRONMENT*

Soft skills training is broken

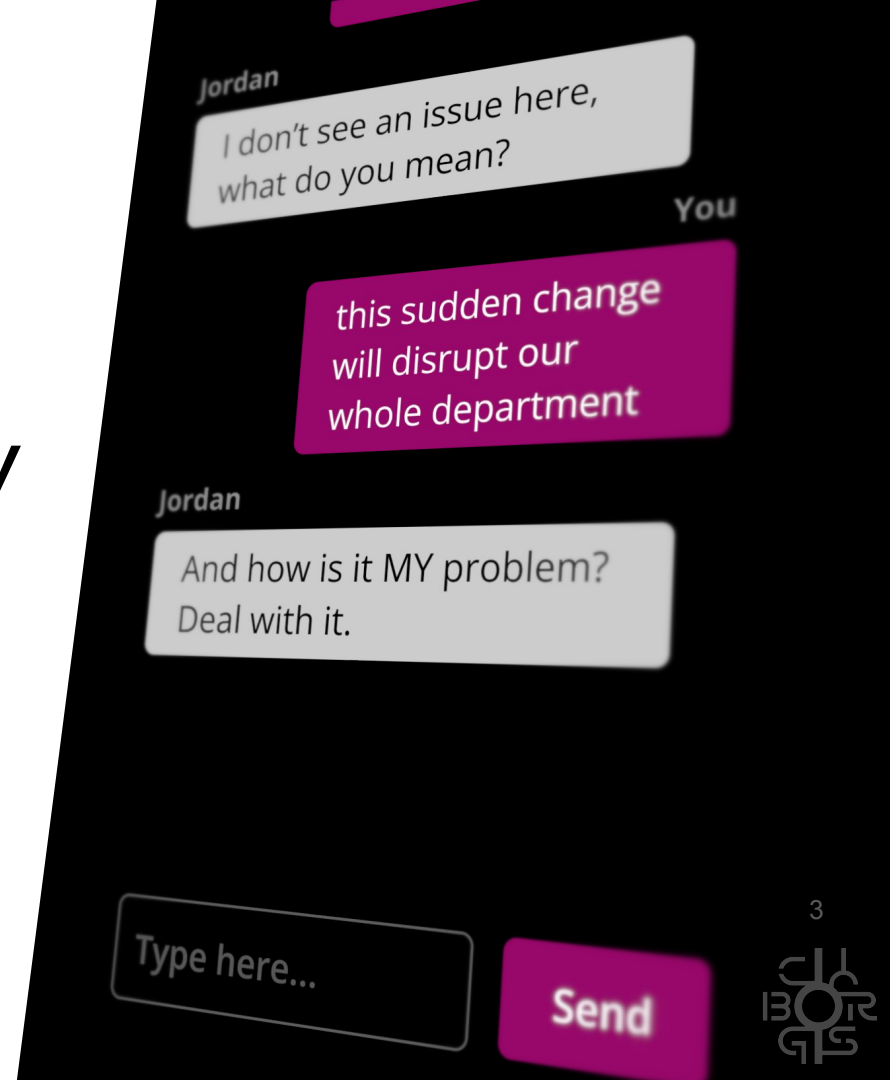
- Trainings **made for compliance**, not learning
- Choice-based practice **doesn't teach** any skills
- Roleplays between learners are **awkward**

37. You encountered a hostile situation with another manager, what do you do?

- ☐ A) Schedule a meeting
- ☐ B) Talk to your superior
- ☐ C) Explain your feelings
- ☒ D) Ignore the problem

Next

In soft skills training,
PRACTICE is the only
thing that works



What **CYBORGS** do:

DIFFERENTLY

- Craft scenarios that make you **UNCOMFORTABLE**
- Simulate what **actually happens** at work
- Create moments where you “**want to strangle this guy**”
- Back it up with **analytics** and **debriefing**

YOU

Your Name

Checkout & Pricing Team | Tech Lead

🔒 Critical systems owner

📈 99.9% uptime responsibility

Your Team



Bob Fletcher

Senior Engineer

Your reliable backend specialist



Charlie Nguyen

Mid-Level Engineer

Rising star with fresh ideas

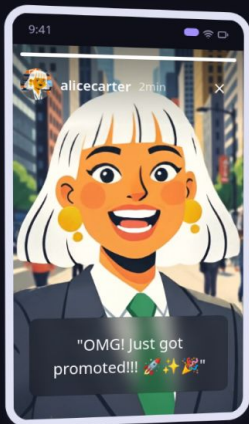


Alice Carter

Senior Engineer

Your top performer

And Then This



Who Made The Move?



Jordan Ellis

Payments Team | Hiring Manager

🎯 Aggressive talent acquisition

📈 Scaling payments team rapidly

👊 Poached your best engineer

CONTACTS

BF

Bob Fletcher

Senior Engineer



AC

Alice Carter

Newly promoted



JE

Jordan Ellis

Payments Hiring Manager



CN

Charlie Nguyen

Mid-Level Engineer



Alice Carter

You

Okay, Alice, we need to talk, I am speechless at the moment...

Alice Carter

Hey, I get it. This whole thing has been a mess. I'm not thrilled about how it's played out either. Can you tell me what's on your mind?

You

Why didn't you even talk to me?

Alice Carter

Honestly, I wanted to. I found out about the move just a day before it was announced. I barely had time to process it myself, let alone plan a proper handoff or talk things through with you. I'm sorry you heard about it the way you did. That wasn't my choice.



Type your message...

Press Enter to send, Shift+Enter for new line

0/2000

Learning Progress Over Time



Learning Objectives

7 objectives

Emotional Intelligence

(self- and other-awareness)

53/100

Minimal

User recognized Alice's overwhelm and Charlie's anxiety but quickly reverted to blame ("you didn't tell me," "you put us in this situation"). Minimal self-regulation: frustration surfaced as sarcasm toward Jordan and gossip with Bob. Awareness present, regulation weak.

Show History

Active listening & empathy

84/100

Good

Captured concrete details (Alice's available hours, project list, PayPal deadline, Bob's preference for Priya, Charlie's need for mentorship). Reflected some feelings back ("It is unsettling") but emotional validation stayed shallow. Informational listening strong, emotional empathy moderate.

Show History

Negotiation & compromise

82/100

Good

Showed flexibility by shifting ask from two engineers to one and specifying timeline and names. However, demands were made with insults and HR threats, undercutting collaborative tone. Progress on tactics, poor on rapport.

Show History



How?

SIMPLE WORKPLACE CHAT, LIKE SLACK

- **Realistic**, unscripted simulations
- **Industry-specific** custom scenarios
- **LLM-powered** characters
(with personalities, roles, and hidden agendas)
- Multiplayer, multi-agent

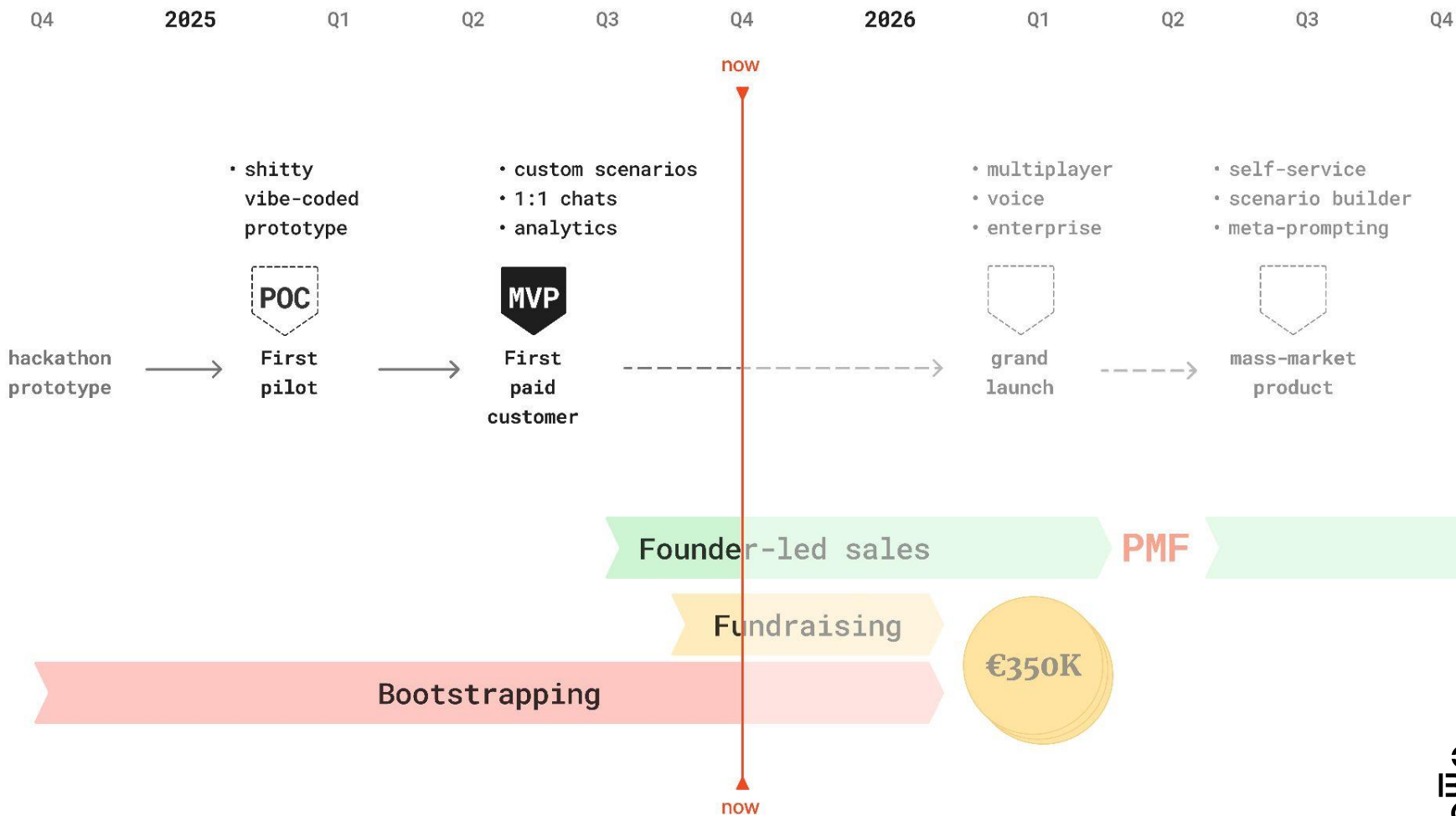
Why:

- **Soft skills** matter more than **hard skills**
- Educators are nervous **because of AI**
- L&Ds are under **pressure to deliver**

Sources: McKinsey L&D Survey, LinkedIn Workplace Learning Report

Traction

- **EdTech Hack 2024** winners, Nov 2024:
awarded by Ministry of Education and Research
- Working MVP
with paid customers + negotiations with large enterprise
- Pilots in:
 Estonia,  Finland,  Hungary,  Kenya
(120+ learners)



Competition

	Cyborgs	<u>Skillsoft Percipio</u>	<u>ETU</u>
AI Character personalities	Conflicting, lying, multi-layered	Helpful assistant	Helpful assistant
Multiplayer	Q2 2026	—	—
Creating custom scenarios	Yes, fast	—	Yes

Defensibility:

Our scenario writing is **radically different** from standard education approaches. It is rooted in **script writing for films** and **tabletop RPG** role-playing (D&D).

We are able to achieve much **higher levels of engagement.**

Market

TAM \$75B

→ Soft Skills Training Market

SAM \$18B

→ Europe + North America soft skills training market

SOM \$37.8M

→ Organizations investing in soft skill trainings

Business model

Usage-based

€19 /per participant / per training

Up to 12 learners per training

- 1 non-exclusive scenario
- Analytics for every attendee
- Email & chat support

Enterprise

Custom

100+ participants / month

- Custom integrations
- Dedicated account manager
- Custom & white-label scenarios
- SLA guarantee

Add-ons:

- Exclusive custom scenario: from **€500**
- Pre-made scenario from the library: **€150**



PRODUCT + COMPLIANCE

Alexander Levero

Psychology Graduate
(UMBC, USA)

8y Human Intelligence

5y Security Management

CTO + VISION

Ilya Vasilyev

7y in Film and Video

10y+ in Startups

5y+ in Education,
Mentoring, Trainings

CEO, BIZDEV

Jelena Oshepkova

15y+ Launching & Scaling
B2B Businesses

MBA microdegree
“Digital Transformation &
Innovations”

COO, SALES

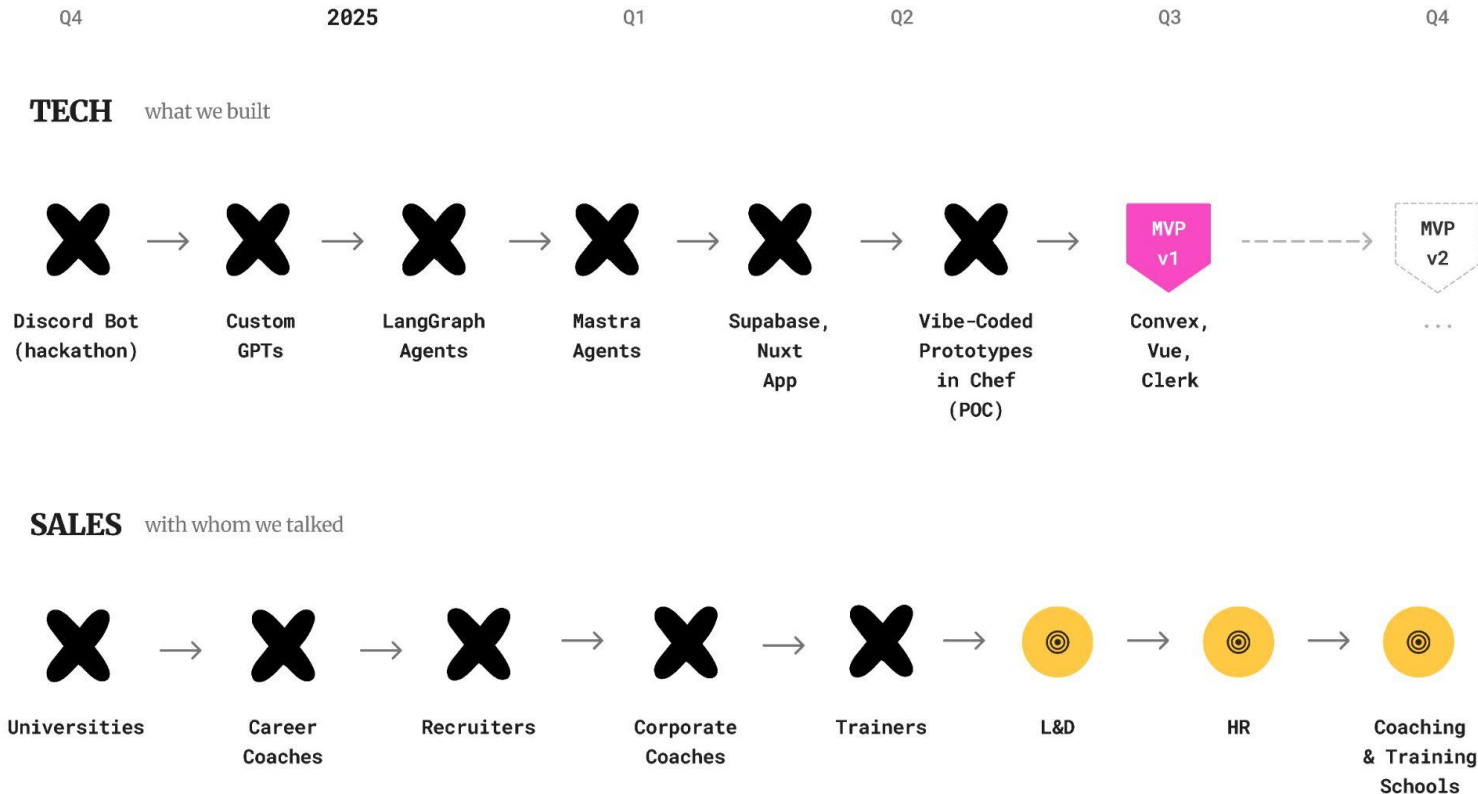
Yana Delyukina

5y+ in B2B Sales

5y in Events

4y+ in EdTech

Team: Rapid tech and sales iterations



The Ask

Raising:

→ € 350, 000

To reach:

→ €10–15k MRR in 12 months

→ Enterprise readiness

→ Multiplayer functionality

Usage:

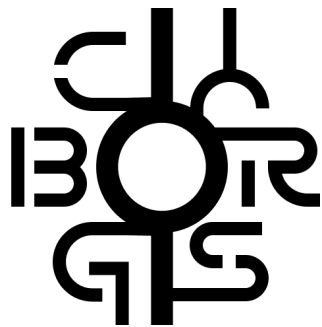
→ Team compensation +
fractional support: 60%

→ GTM: 20%

→ Product development: 15%

→ Ops/Infra: 5%

See numbers



<https://cyborgs.work> • jelena@cyborgs.work • [+37253608800](tel:+37253608800)