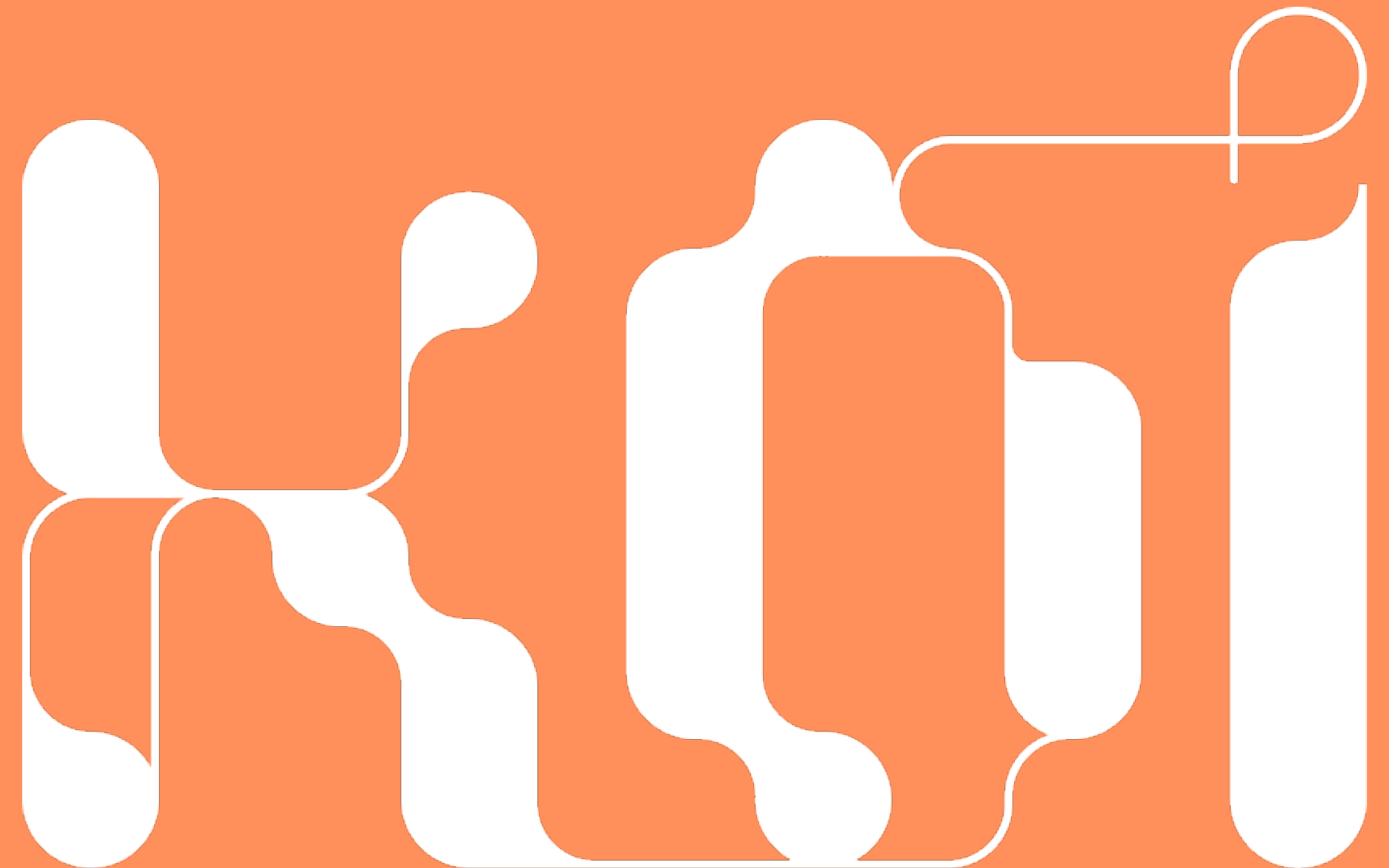


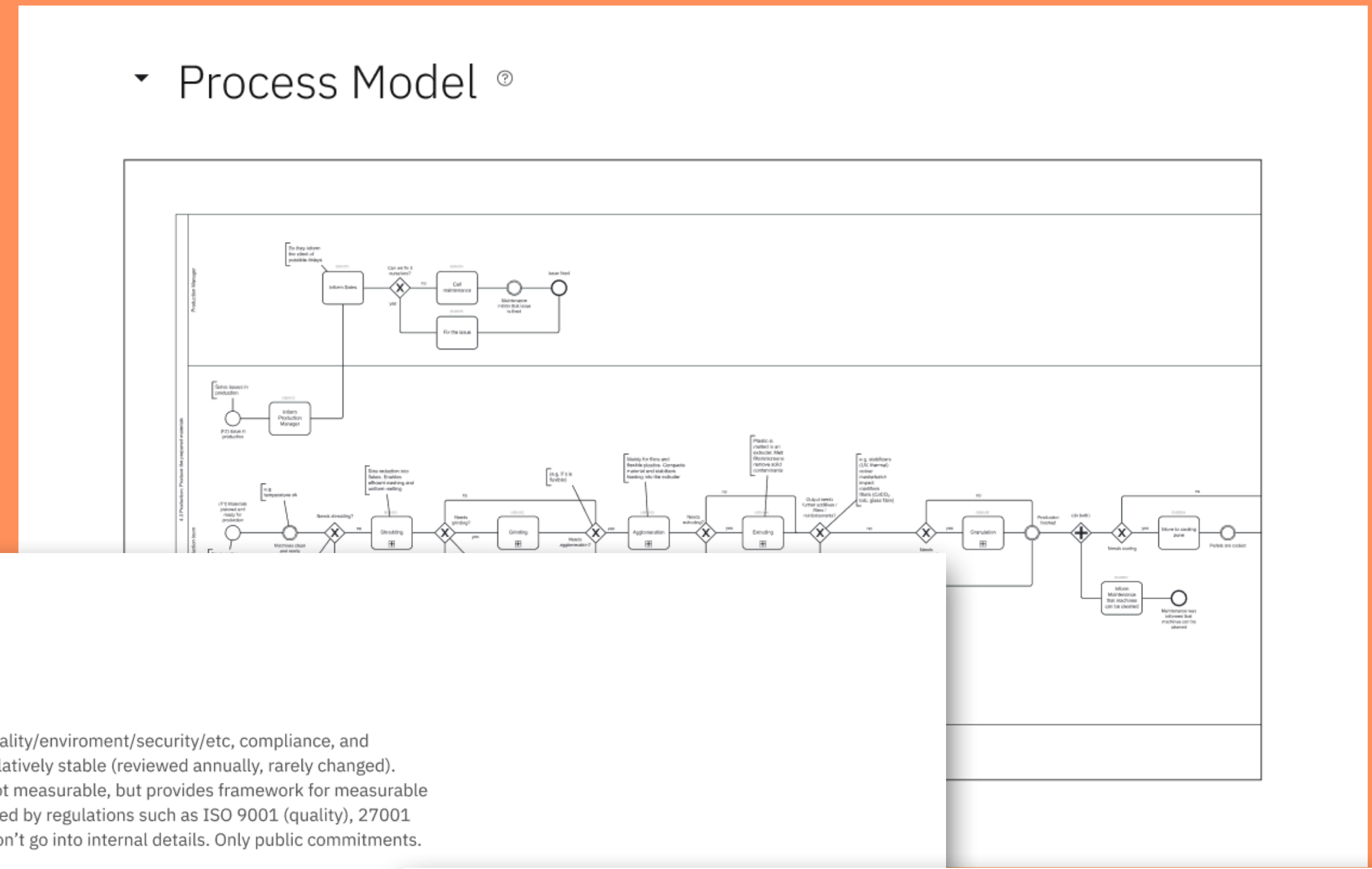
# Compliance? No problem!

Simplify compliance, increase efficiency and reduce risk by combining AI with human expertise to document, monitor and improve processes.



# All ISO documentation in one place.

Mission and vision, organigram, policies, objectives, processes, procedures, evidence, scope of the IMS, regulations, and more, with proper approval flows and constant awareness of changes and responsibilities.



Last updated: 17 Feb 2026

## Policies

Management's commitment to quality/enviroment/security/etc, compliance, and improvement. Policies must be relatively stable (reviewed annually, rarely changed). Must be general commitments; not measurable, but provides framework for measurable objectives; Signed by CEO; Required by regulations such as ISO 9001 (quality), 27001 (security), among many others. Don't go into internal details. Only public commitments.

▼ Quality Policy ?

We are committed to delivering high-quality recycled materials, meeting customer requirements, complying with applicable regulations, and continually improving its processes.

### Supporting objectives

Objective Description	Reference KPI
Reduce the number of customer complaints	Number of complain
Improve on-time delivery performance	% of deliveries off-ti

[Further details in the objectives page](#)

▼ Enviromental Policy ?

Last updated: 17 Feb 2026

## Scope of the Integrated Management System

This page – IMS Scope – defines the boundaries and applicability of the organization's Management Systems, e.g. Quality, Security, etc. It specifies which products, services, processes, and locations are covered, as well as any exclusions. The scope is a critical requirement for ISO certifications and helps stakeholders understand the extent of the different management systems.

▼ Applicable Regulations ?

Topic	Regulation	Clauses Checklist	Official Reference
Quality	ISO 9001:2015	<a href="#">ISO 9001 Checklist</a>	<a href="#">ISO 9001:2015 – Systems: Require</a>
Environment	ISO 14001:2015	<a href="#">ISO 14001 Checklist</a>	<a href="#">ISO 14001:2015 Management Syst Guidance for Use</a>

# All ISO monitoring in one place.

Strategic objectives, KPIs, interested parties, external and internal issues, risks and opportunities, incidents and nonconformities, and key resources.

Last updated: 17 Feb 2026

## Key Performance Indicators (KPIs)

Monthly Scoreboard. Every monday, KPI owners must insert their values. Never come to the weekly meeting with reds! Always come with on track or with an improvement plan!

🕒 🖨️ ✎️ 📖 Change notes History Send suggestions

Jan Feb March **April**

Unit	KPI	Week 1 (29-4)	Week 2 (5-11)	Week 3 (12-18)	Week 4 (26-2)	Month Actual	Month Target	Tendency (4Y)	Current Status
Sales	Revenue (€)	10k +2k YoY	8k +1k YoY	12k +2k YoY	7k- -1k YoY	39k +6k YoY	> 40k +8k YoY		On target
Finance	Margins (%)	49	49.5	49.5	50	50%	> 55%		Off target

Last updated: 17 Feb 2026

## External and internal issues (strategic)

The tables below resume external as internal issues (strategic risks and opportunities) that are relevant to the purpose and strategy of the organisation, or that can affect the results of the Integrated management system.

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External ⓘ

Factor	Issue	Tendency (4Y)	Current Impact	Action Plan
Legal / Regulatory	Environmental regulations on plastic waste handling		Positive	
Technological	Advances in sorting, washing, and extrusion technologies		Neutral	<a href="#">Monitor the need to progressively update machinery</a>
Technological	AI is a new revolution for all industries		Neutral	<a href="#">Study if there is some way to integrate AI to improve operations</a>
Competition	Competition is being able to lower prices and we are not		Negative	<a href="#">Create a strategy to lower prices or find a better paying niche</a>

Last updated: 17 Feb 2026

## Interested Parties

This page identifies interested parties that are relevant to the IMS, as well as their requirements. Also it serves for monitoring and reviewing information about them.

Party	Needs and expectations	Satisfaction Metric	Tendency (4Y)	Satisf
Workers	Safe and healthy working conditions, training, clear responsibilities, consultation	CSAT		5 - Ver

# Intelligent suggestion of improvements to increase efficiency and reduce risk.

Koi's AI will analyse your processes and procedures to find ways of working better, more efficiently and at a lower cost.

The screenshot shows a dashboard with two main sections: 'Risks' and 'Opportunities'. A 'Keep/Delete Suggestion' modal is overlaid on the 'Risks' table, highlighting a specific risk item.

### Risks

Risk	Unit	Process	Tendency (4Y)	Likelihood	Impact	Current Risk Score	Current Mitigation (control)	Action Plan
Contamination of input materials	Production	Sorting & Pre-processing		Likely (4)	High (4)	Critical (16)	Manual + optical sorting, supplier guidelines	<a href="#">Invest in advanced optical sorting &amp; stricter supplier QA</a>
Equipment failure / downtime	Production	Recycling Processing		Possible (3)	High (4)	High (12)	Preventive maintenance	<a href="#">Implement predictive maintenance (IoT sensors)</a>
Compliance				Possible (3)	Critical (5)	High (15)	External legal monitoring	<a href="#">Build internal compliance + scenario planning</a>
<b>(Koi's Suggestion)</b> Inefficient sorting	Production	Sorting		Possible (3)	Medium (3)	Medium (9)	QA checks, current sorting lines	<a href="#">AI-based sorting optimisation</a>
Internal Reporting			(No history)	Unlikely (2)	Low (2)	Low (4)	Review procedures and approval workflows	<a href="#">Automate reporting checks</a>

**Keep/Delete Suggestion**  
Delete Keep

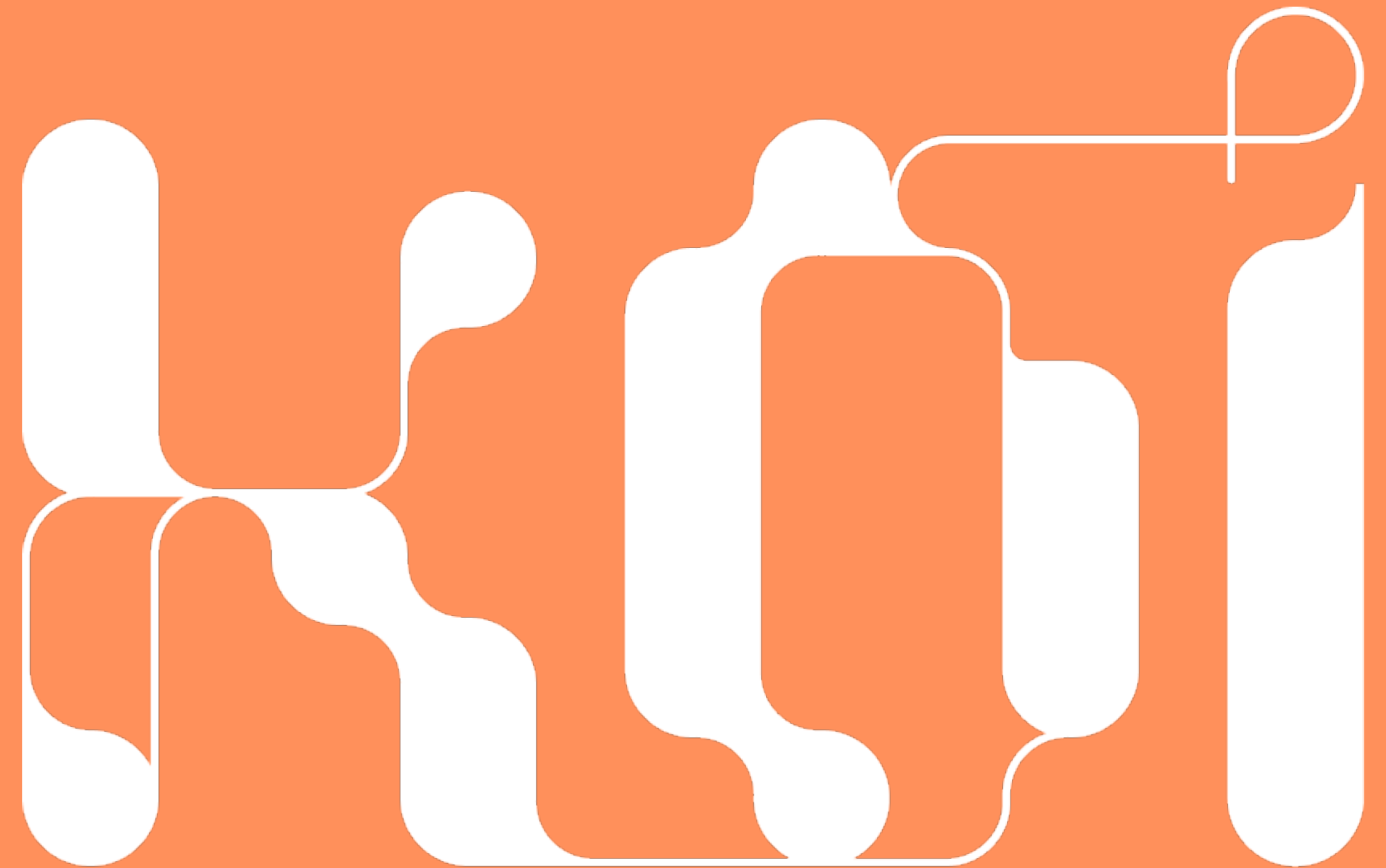
**(Koi's Suggestion)**  
Inefficient sorting (low yield)

### Opportunities

Opportunity	Unit	Process	Likelihood	Impact	Tendency (4Y)	Current Opportunity Score	Current Approach	Action Plan
Adoption of advanced recycling tech (chemical recycling)	Production	Processing Innovation		Likely (4)	Critical (5)	High (20)	Pilot projects, R&D partnerships	<a href="#">Scale chemical recycling capabilities</a>
Partnerships with major FMCG brands	Sales	Key Account Management		Likely (4)	High (4)	High (16)	Initial contracts with mid-size clients	<a href="#">Target large brands with ESG mandate</a>
Expansion into new geographic markets	Management	Business Development		Possible (3)	Critical (5)	High (15)	Existing logistics network	<a href="#">Enter 2-3 new EU markets</a>
Process optimisation via AI sorting	Production	Sorting		Possible (3)	Possible (3)	Medium (9)	Existing data from sorting lines	<a href="#">Implement AI-based optimisation tools</a>

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Increase efficiency,  
cut costs, and reduce risk  
with Koi!



# Get a free demo!

[info@takinobori.com](mailto:info@takinobori.com)

(PT) +351 210 203 111

(CH) +41 447 975 720