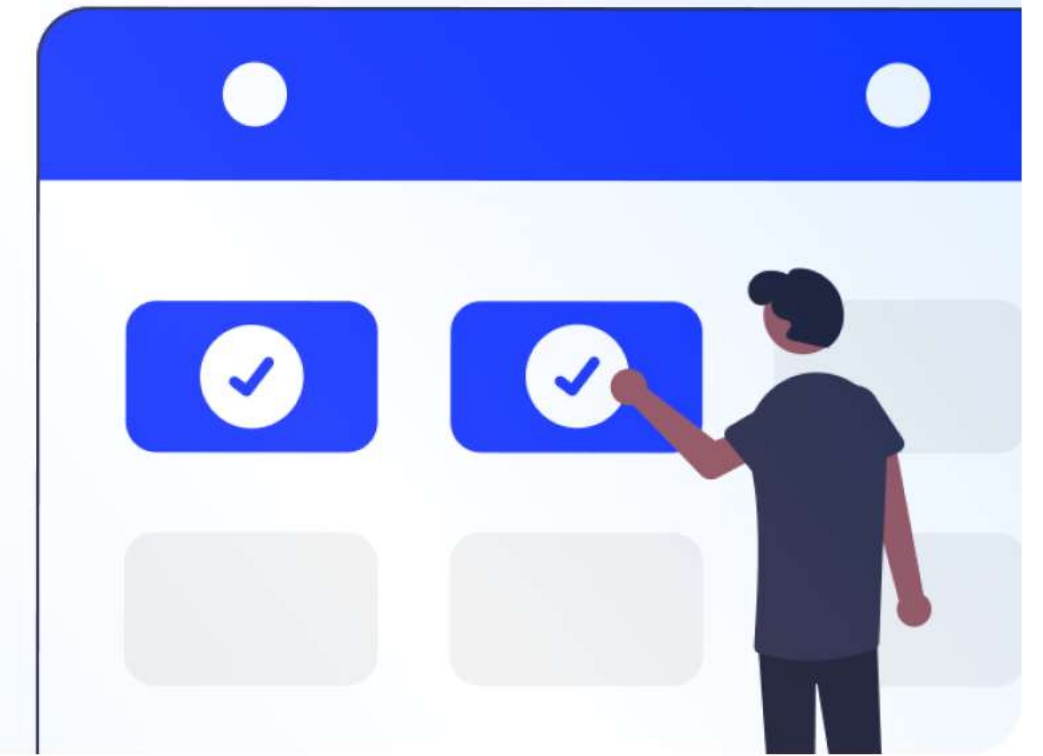# DocTrue

HELPING CLINICS AND HOSPITALS TO OPERATE EFFICIENTLY

Backed By

Are long waiting times at your clinic affecting patient satisfaction?

Dropping revenue due to no-shows and inefficient appointment scheduling?

Is managing your clinic's operations more challenging than it should be?

Are you looking to improve the pre-visit experience for your patients?

DON'T WORRY WE HAVE DOCTRUE FOR YOU

We have worked on this problem for the last 3 years and talked to more than 1000 doctors. Clinics often face challenges running the outpatient department.
3.5x loss in revenue due to

Appointment No-Shows

1 out of 4 Patients do not show up. Result in lost revenue and disrupt the scheduling of appointments.

Long Waiting Times

Long wait times up to 45 minutes for short consultations 10-15 minutes frustrate 85% of patients due to overcrowding.

Inefficient Scheduling

30% of patients are likely to miss or reschedule appointments due to long wait times.

PRESENTING

DocTrue

An A-Z OPD Automation and CRM Software for Your Practice

Your WhatsApp. Your Dashboard. Your Ecosystem.

Real-time clinic queue monitor

Efficiently manage patient queues with a dynamic check-in system, while keeping track of the remaining number of tokens.

Add patient from dashboard

Add a patient from the receptionist dashboard and directly send a message to the patient on the clinic's own WhatsApp.

Post consultation Engagement with Patient

A post-consultation thank-you message will be sent by clicking on the 'Next Patient' button from the dashboard or the IoT button in the doctor's consultation room.

Follow-up and reschedule

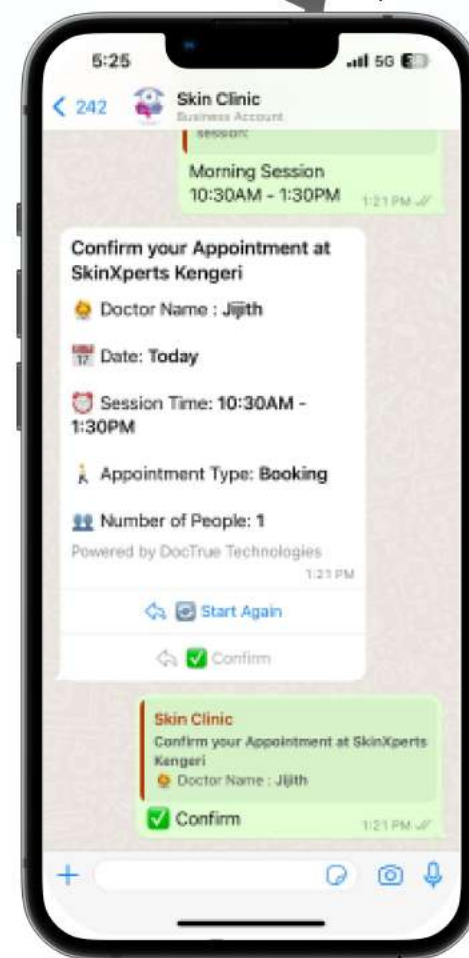This feature can aid in patient retention and engagement.
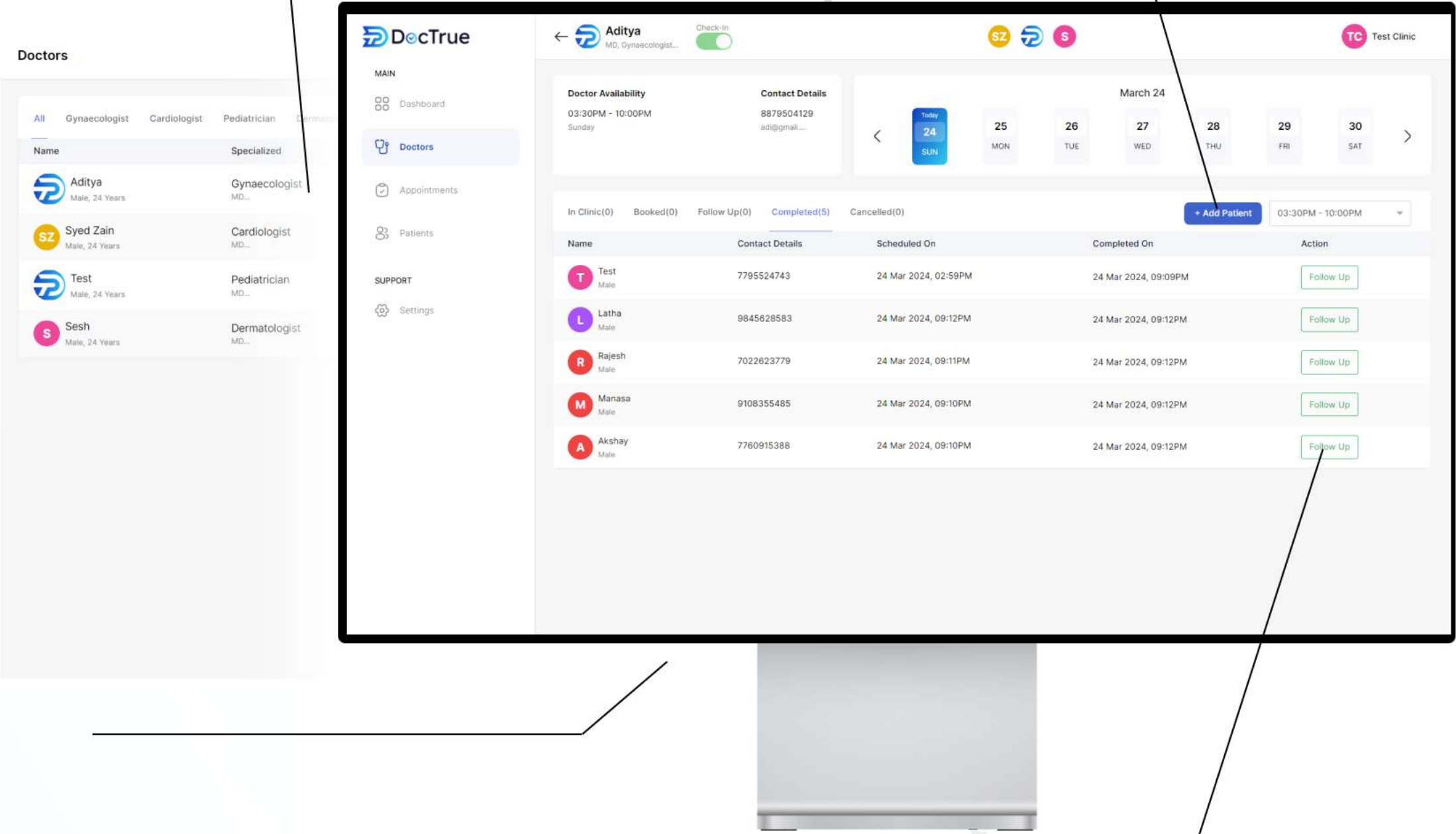
Clinic Managem

Customised

ent Dashboard

IT'S ALL CONNECTED

WhatsApp

Book an appointment

Patients can book an appointment in under 30 seconds by sending 'Hi' on the clinic's WhatsApp, and this will be visible in the receptionist Dashboard under the 'Booked' queue section.

Check appointment status

Your patients can check the ongoing token number, the number of patients in the clinic, and when their turn is, right from their home.

Offering convenience

Patients can reschedule or cancel their booked appointments.

Customised WhatsApp Bot

With the clinic's own branding, patients can build trust through the Clinics-Frontend, which will be seamlessly linked to the Dashboard.

HERE'S HOW WE DO IT...

IoT button connected to your CRM

Healthcare Marketing

Smart Cloud-Based TV Display
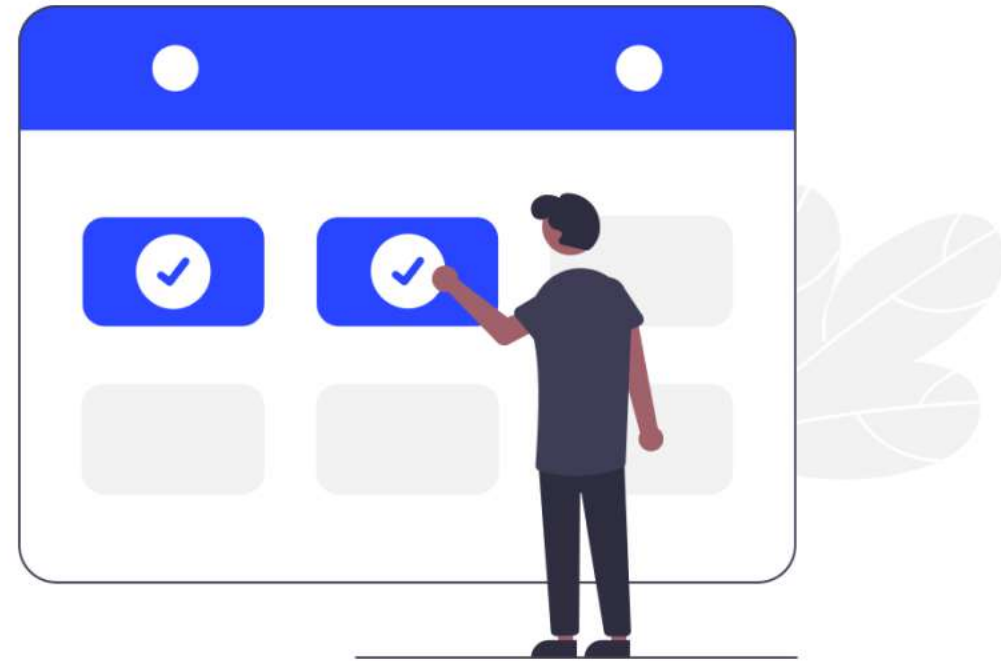
IVR Calling

Payments and Invoicing

24/7 Support

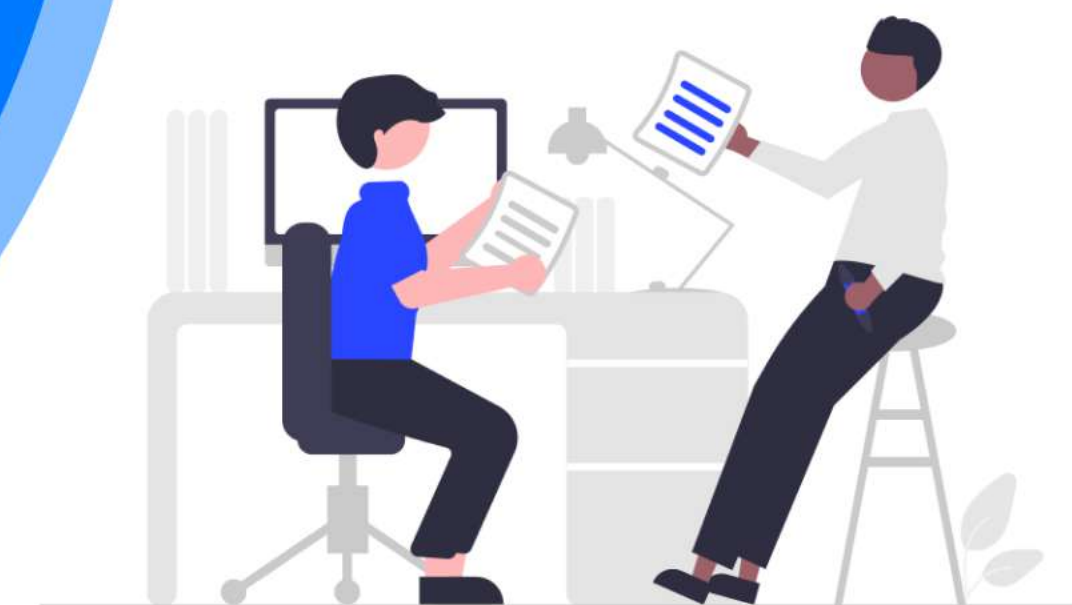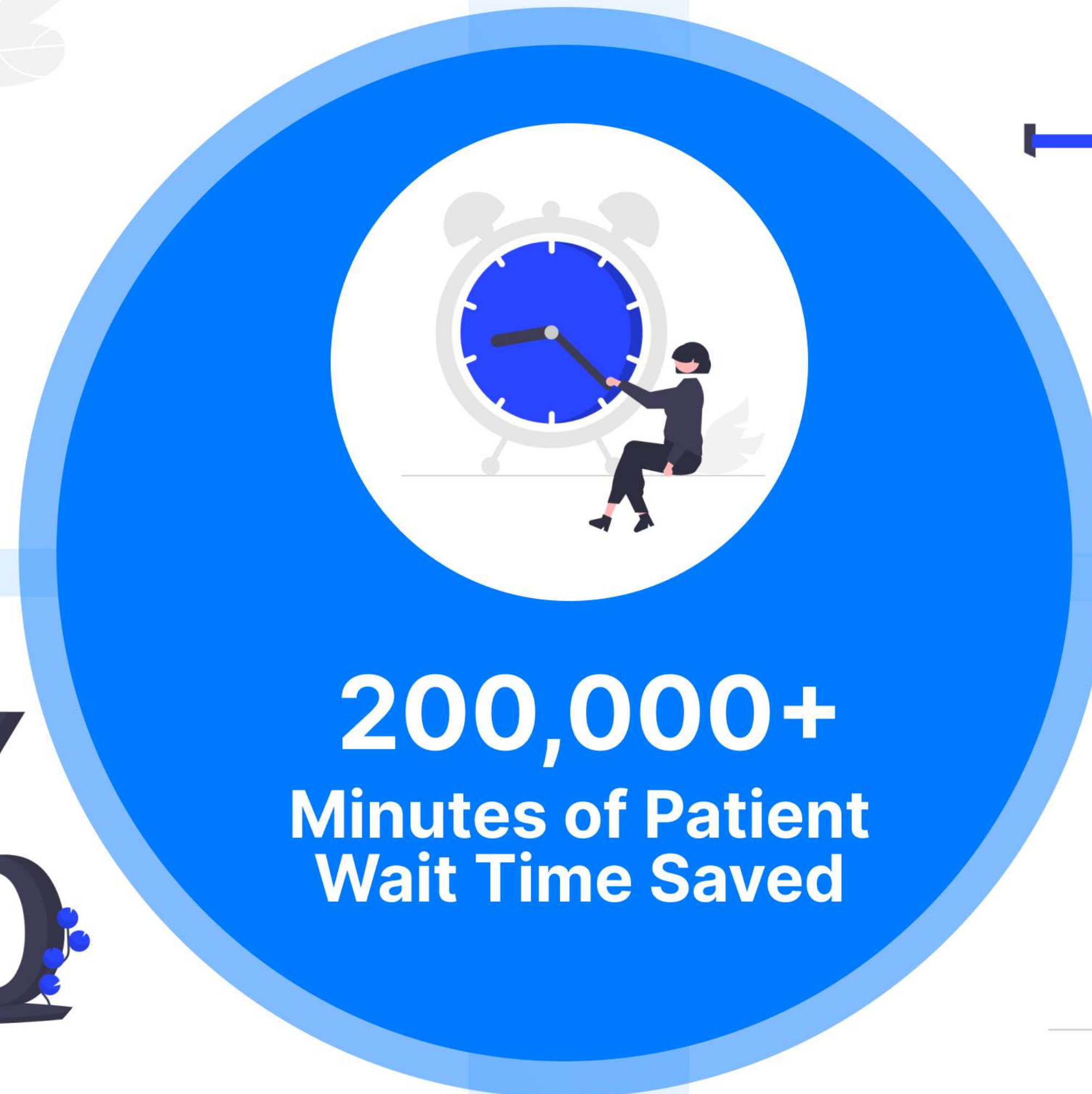# Real-time Update on Your WhatsApp

90%
Appointment Conversion Rate

10,000+
Patient Queues Managed Effectively

200,000+
Minutes of Patient Wait Time Saved

89%
No show Reduced

1,500+
Hours of Manhours Saved

YES, WE HAVE DONE THIS BEFORE

Dr Veerabhadra Mallad

Director. SARV Advanced Multispeciality and Diagnostic Center, MBBS, MD-Pediatrics, Consultant at Cloudnine

"DocTrue streamlined my clinic by automating tasks and reducing human resource burdens. Wait times dropped from 45 minutes to under 15, making patients happy. Their supportive team is always a call away. Thanks, DocTrue!"

Dr. Nithyanand

Founder and CEO of SkinXperts, a Superspeciality chain of Skin & Laser Clinics.

"DocTrue revolutionised our patient communication. The old system frustrated patients and made it hard to reach us. DocTrue's custom WhatsApp bot with a simple dashboard streamlined everything. Now, across all 4 Bengaluru branches, patients enjoy a smooth experience, leading to a surge in appointments. DocTrue automates everything from booking to clinic navigation, making it a must-have for busy practices."

Dr Radhika S Kamuni

Gynecologist & Obstetrician at SARV Advanced Multispeciality and Full-time Consultant at Couldnine Hospitals

"Doctrue has been a game-changer. Live appointment updates keep my schedule on track and patients informed. Wait times have plummeted from 45 minutes to 10-15, leaving everyone happier. Their fantastic team provides top-notch support."
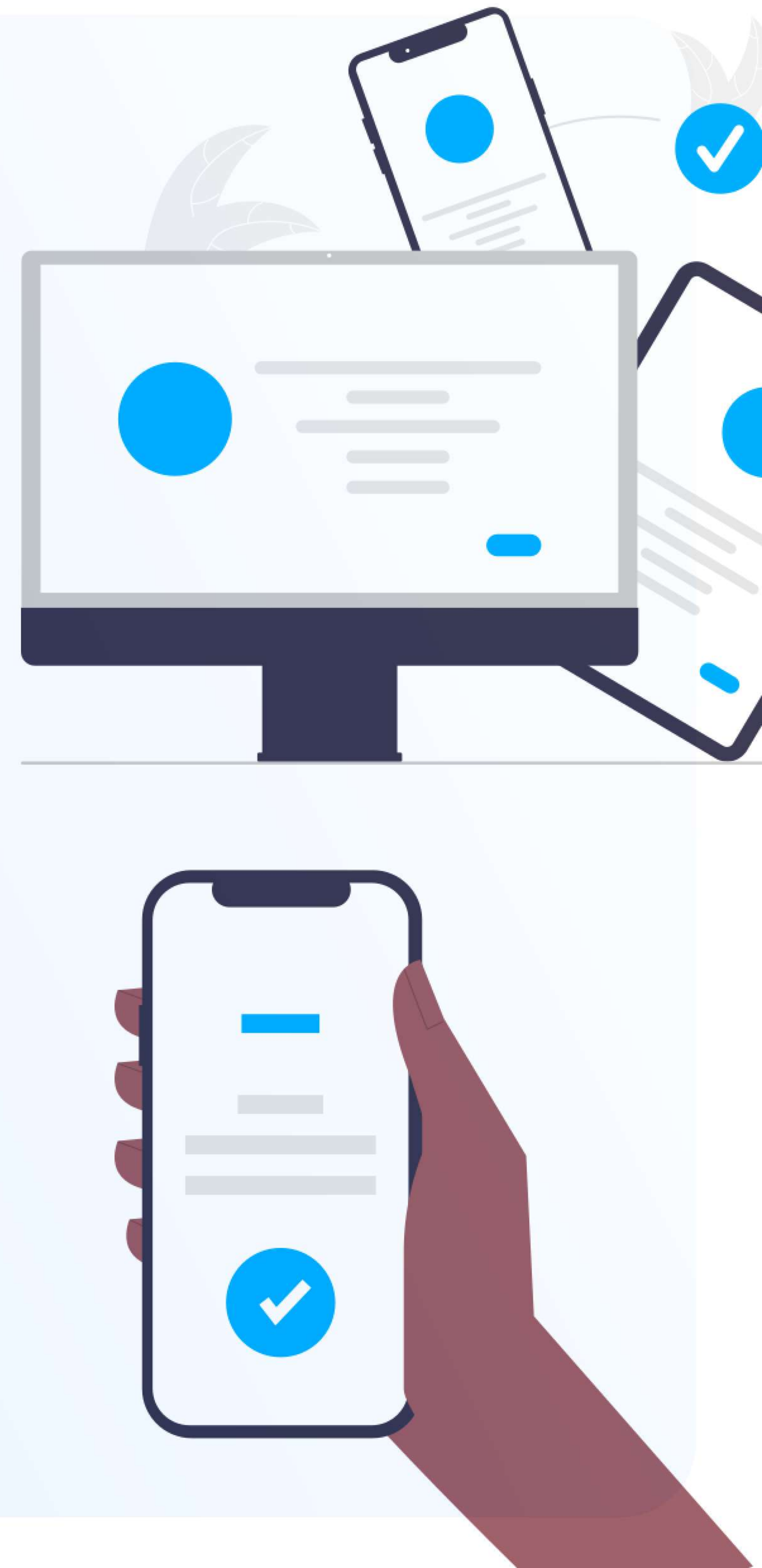
Create An Experience Like Never Before.

with

DocTrue

Scan to Experience Our WhatsApp Booking System

DocTrue

Invest today to become the doctor who truly cares for your patients.

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