



**HELPING CLINICS AND HOSPITALS TO OPERATE EFFICIENTLY**

**Backed By**



**#startupindia**



**NSR  
CEL**

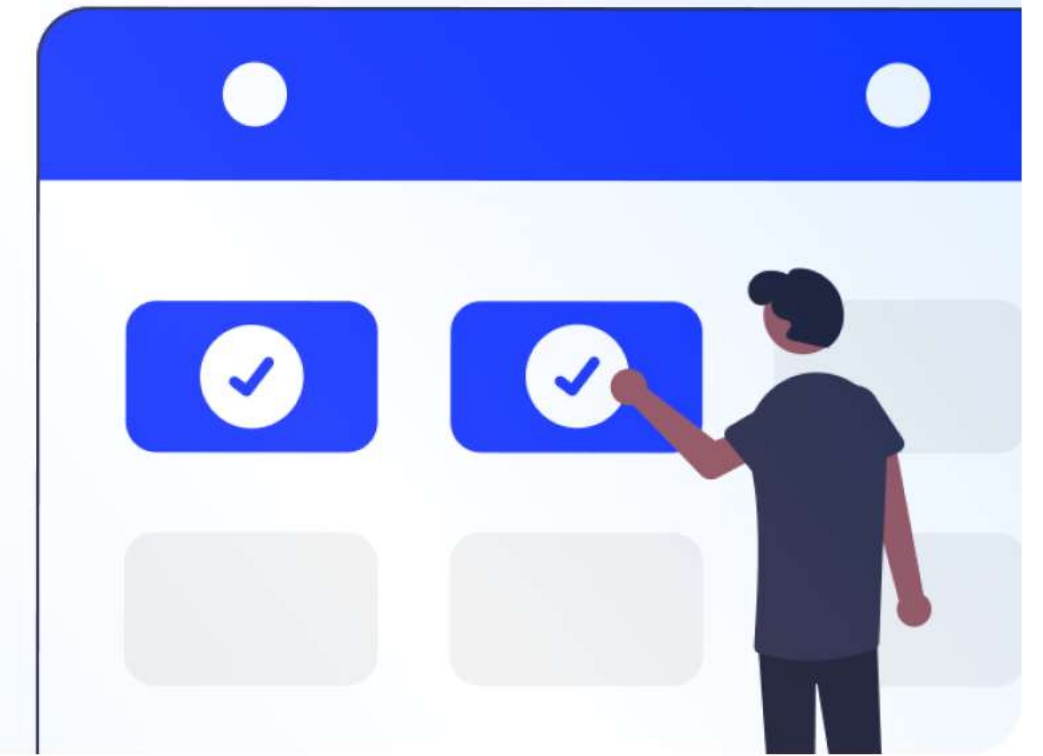


**JGI JAIN** LAUNCHPAD

**Are long waiting times  
at your clinic affecting  
patient satisfaction?**



**Dropping revenue due  
to no-shows and  
inefficient appointment  
scheduling?**



**Is managing your clinic's  
operations more challenging  
than it should be?**



**Are you looking  
to improve the  
pre-visit  
experience for  
your patients?**



**DON'T WORRY WE HAVE DOCTRUE FOR YOU**

**We have worked on this problem for the last 3 years and talked to more than 1000 doctors. Clinics often face challenges running the outpatient department.**  
**3.5x loss in revenue due to**



### **Appointment No-Shows**

1 out of 4 Patients do not show up. Result in lost revenue and disrupt the scheduling of appointments.



### **Long Waiting Times**

Long wait times up to 45 minutes for short consultations 10-15 minutes frustrate 85% of patients due to overcrowding.



### **Inefficient Scheduling**

30% of patients are likely to miss or reschedule appointments due to long wait times.



PRESENTING



DocTrue

An A-Z OPD Automation and CRM Software for Your Practice

# Your WhatsApp. Your Dashboard. Your Ecosystem.

**WhatsApp Chat (Skin Clinic):**

Confirm your Appointment at SkinXperts Kengeri  
Doctor Name : Jijith  
Date: Today  
Session Time: 10:30AM - 1:30PM  
Appointment Type: Booking  
Number of People: 1  
Powered by DocTrue Technologies

**DecTrue Web Dashboard (Laptop):**

Doctor Availability: 10AM - 4PM (Mon-Sat (Sunday Off))  
Contact Detail: 9945923166  
Queue List:

Queue No.	Name	Contact Details	Scheduled On	Status
ON 1	Leslie Alexander	9945923166	26 Sept 2023, 12:45pm	On-going
ON 2	Ronald Richards	7858921569	26 Sept 2023, 12:45pm	On-going
ON 3	Floyd Miles	8963359621	26 Sept 2023, 12:45pm	On-going
ON 4	Arlene McCoy	9857913639	26 Sept 2023, 12:45pm	Next Patient
ON 5	Floyd Miles	8963359621	26 Sept 2023, 12:45pm	Next Patient
ON 6	Arlene McCoy	9857913639	26 Sept 2023, 12:45pm	Next Patient
ON 7	Floyd Miles	8963359621	26 Sept 2023, 12:45pm	Next Patient
ON 8	Arlene McCoy	9857913639	26 Sept 2023, 12:45pm	Next Patient
ON 9	Floyd Miles	8963359621	26 Sept 2023, 12:45pm	Next Patient
ON 10	Arlene McCoy	9857913639	26 Sept 2023, 12:45pm	Next Patient

**DecTrue Mobile App Dashboard (Tablet):**

Welcome back, Clinic Name  
Today's Active Booking: 34  
Today's Patient: 156  
Available Doctors: 126  
Available Beds: 85

**Doctor List:**

Name	Contact Details	Action
Eleanor Pena	9945923166	View Details
Jacob Jones	7858921569	View Details
Wade Wilson	8963359621	View Details
Leslie Alexander	9857913639	View Details

**Average Patients Visit:**

Patient This Month: 156  
Patient This Year: 16520  
Total Male Patients: 60.02%  
Total Female Patients: 30.08%



# Real-time clinic queue monitor

Efficiently manage patient queues with a dynamic check-in system, while keeping track of the remaining number of tokens.

# Add patient from dashboard

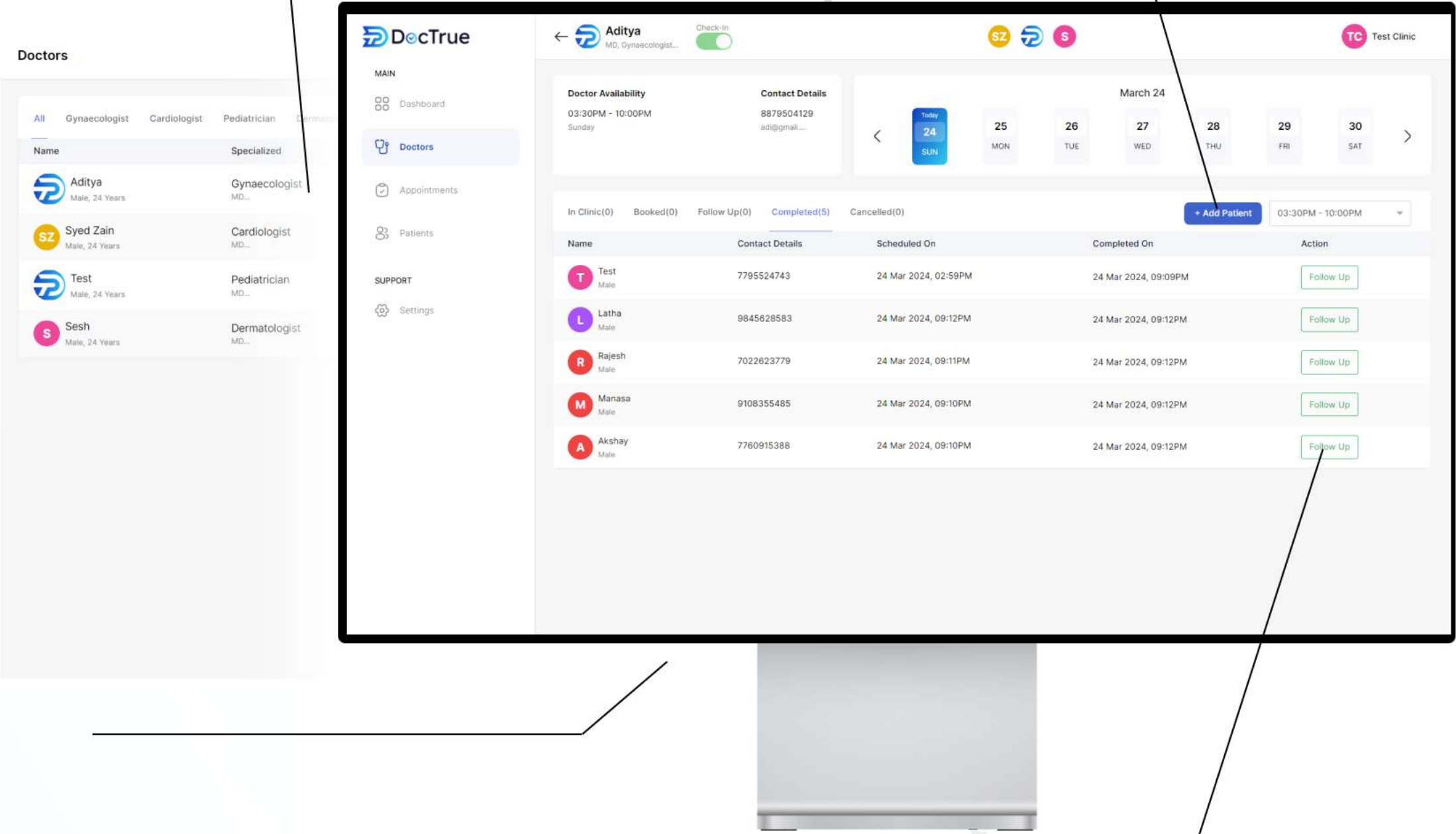
Add a patient from the receptionist dashboard and directly send a message to the patient on the clinic's own WhatsApp.

# Post consultation Engagement with Patient

A post-consultation thank-you message will be sent by clicking on the 'Next Patient' button from the dashboard or the IoT button in the doctor's consultation room.

# Follow-up and reschedule

This feature can aid in patient retention and engagement.



Clinic Managem



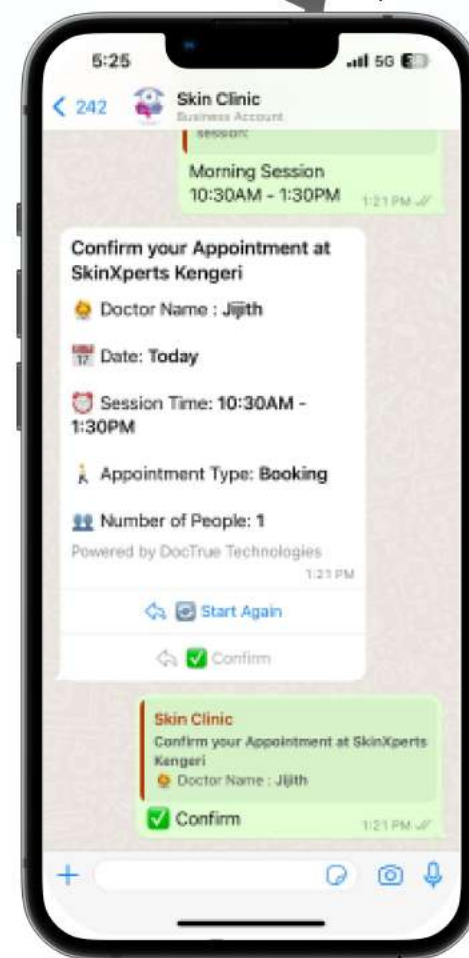
Customised



ent Dashboard

**IT'S ALL  
CONNECTED**

WhatsApp



## **Book an appointment**

Patients can book an appointment in under 30 seconds by sending 'Hi' on the clinic's WhatsApp, and this will be visible in the receptionist Dashboard under the 'Booked' queue section.

## **Check appointment status**

Your patients can check the ongoing token number, the number of patients in the clinic, and when their turn is, right from their home.

## **Offering convenience**

Patients can reschedule or cancel their booked appointments.

## **Customised WhatsApp Bot**

With the clinic's own branding, patients can build trust through the Clinics-Frontend, which will be seamlessly linked to the Dashboard.



HERE'S HOW WE DO IT...



**IoT button  
connected to your  
CRM**



**Healthcare  
Marketing**



**Smart Cloud-  
Based TV Display**



**IVR Calling**



**Payments and  
Invoicing**

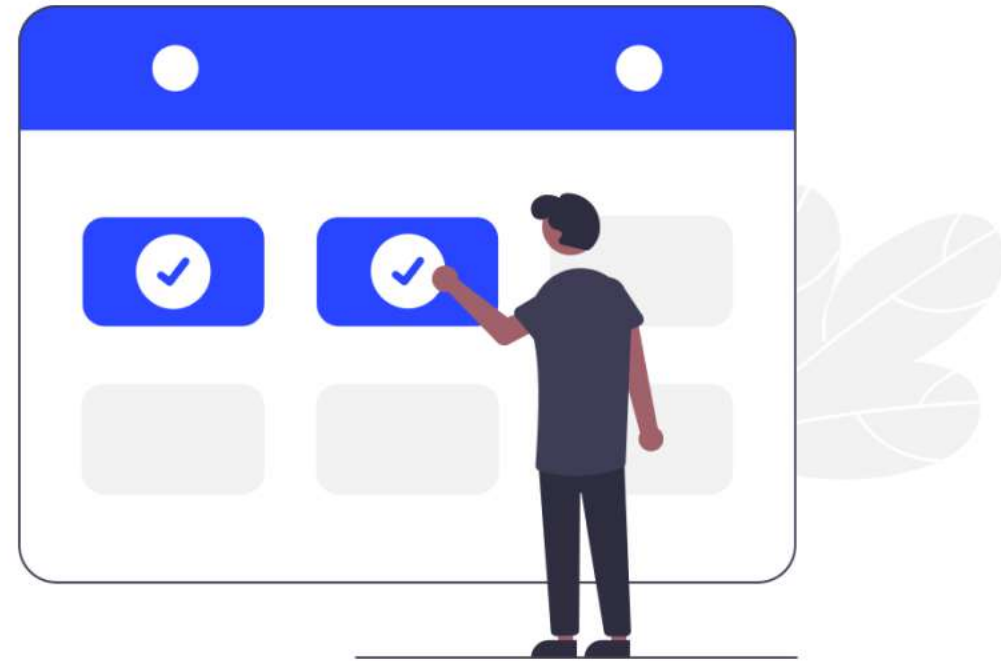


**24/7 Support**

**Real-time  
Update  
on Your  
WhatsApp**







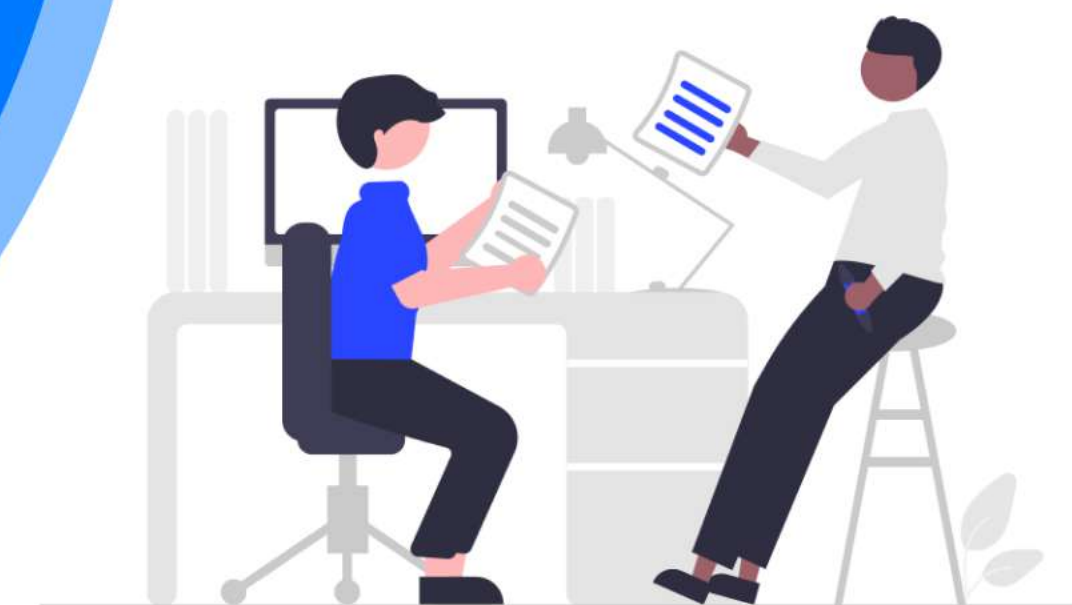
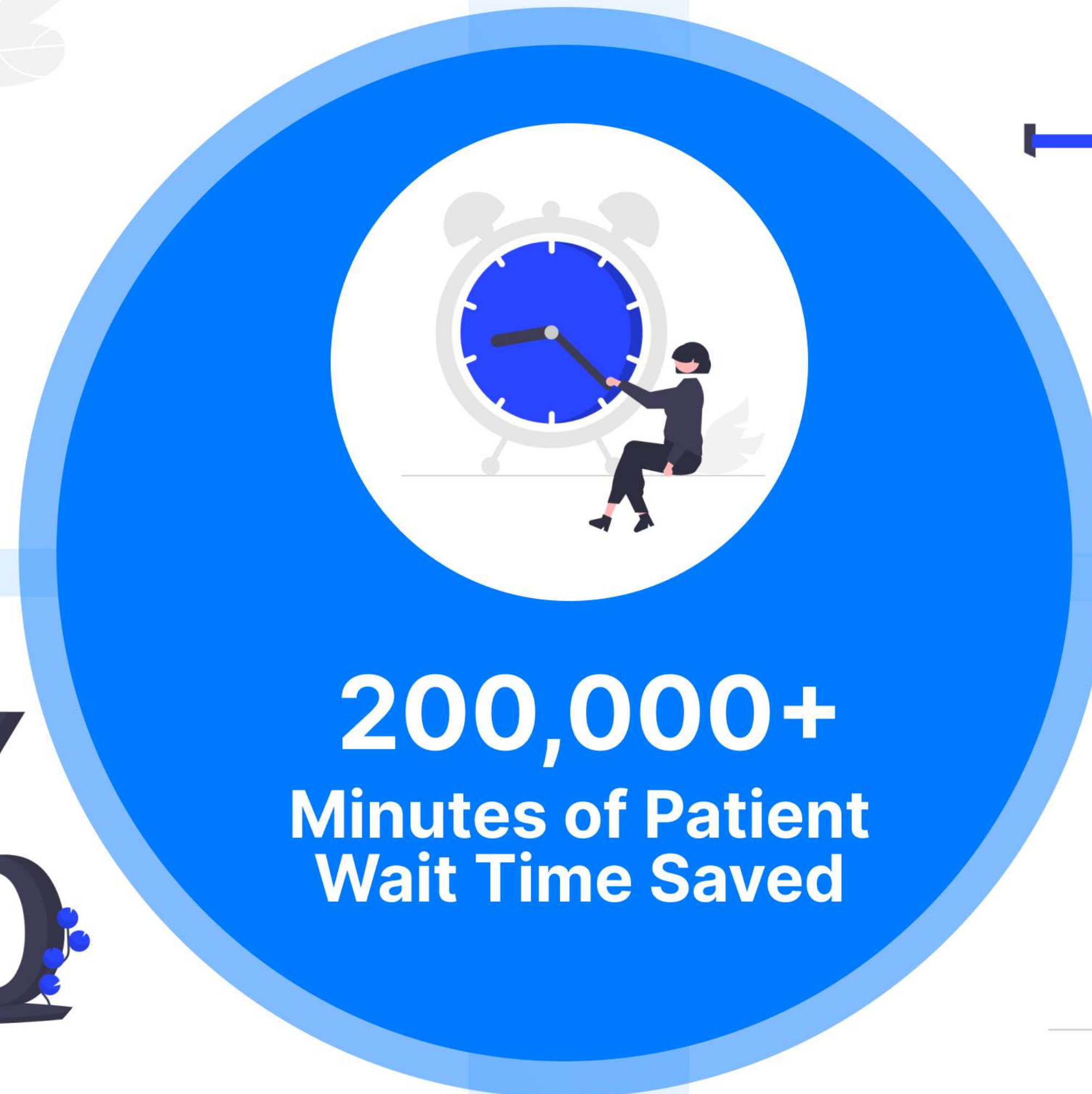
**90%**  
Appointment  
Conversion Rate



**10,000+**  
Patient Queues  
Managed Effectively



**89%**  
No show Reduced



**1,500+**  
Hours of  
Manhours Saved



# YES, WE HAVE DONE THIS BEFORE



## Dr Veerabhadra Mallad

Director, SARV Advanced Multispeciality and Diagnostic Center, MBBS, MD-Pediatrics, Consultant at Cloudnine

“DocTrue streamlined my clinic by automating tasks and reducing human resource burdens. Wait times dropped from 45 minutes to under 15, making patients happy. Their supportive team is always a call away. Thanks, DocTrue!”



## Dr. Nithyanand

Founder and CEO of SkinXperts, a Superspeciality chain of Skin & Laser Clinics.

“DocTrue revolutionised our patient communication. The old system frustrated patients and made it hard to reach us. DocTrue’s custom WhatsApp bot with a simple dashboard streamlined everything. Now, across all 4 Bengaluru branches, patients enjoy a smooth experience, leading to a surge in appointments. DocTrue automates everything from booking to clinic navigation, making it a must-have for busy practices.”



## Dr Radhika S Kamuni

Gynecologist & Obstetrician at SARV Advanced Multispeciality and Full-time Consultant at Cloudnine Hospitals

“Doctrue has been a game-changer. Live appointment updates keep my schedule on track and patients informed. Wait times have plummeted from 45 minutes to 10-15, leaving everyone happier. Their fantastic team provides top-notch support.”

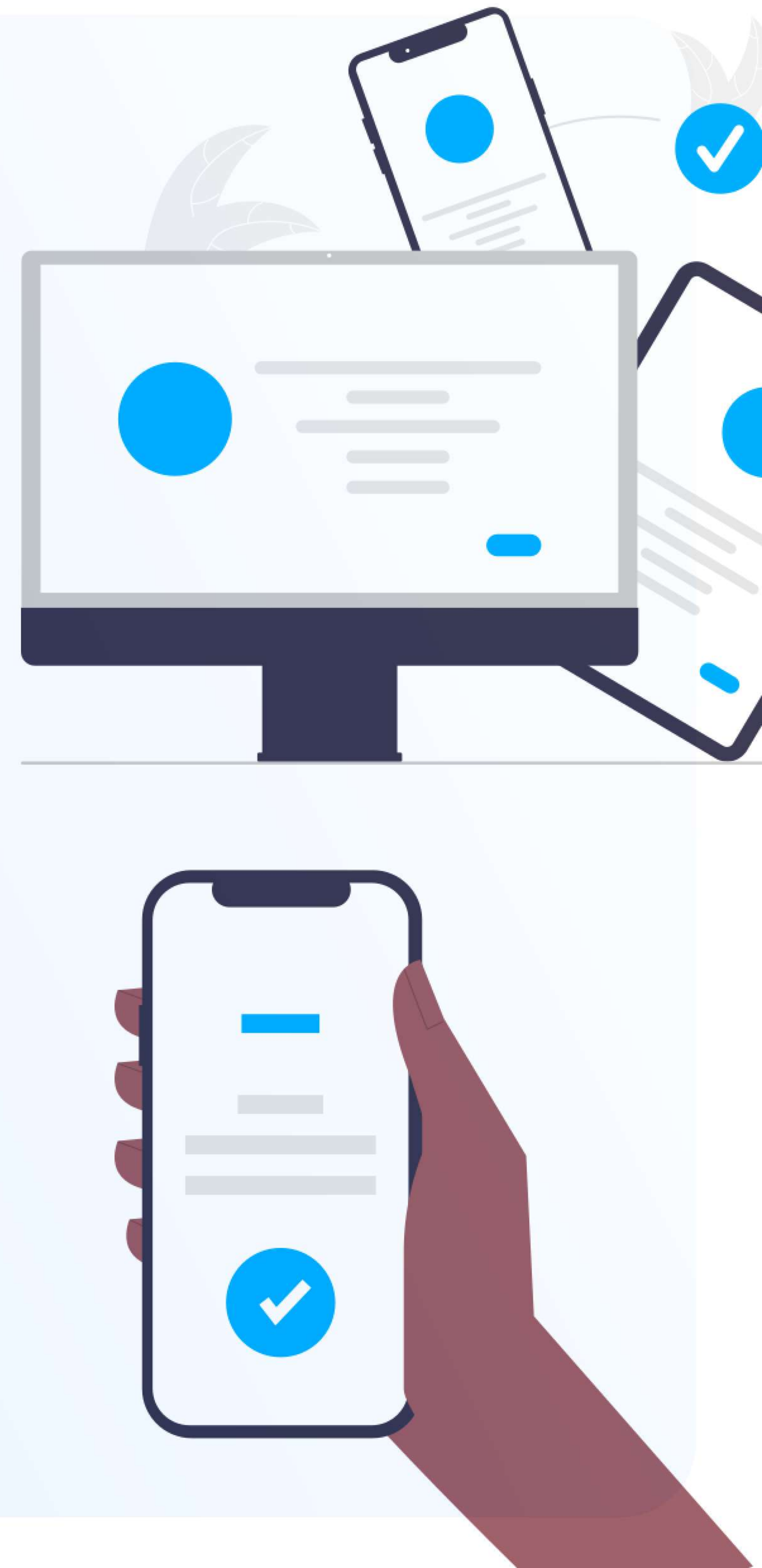


**Create An Experience  
Like Never Before.**

with

**DocTrue**

**Scan to  
Experience Our  
WhatsApp  
Booking System**







**Invest today to become the doctor  
who truly cares for your patients.**

## **CONTACT US**



**akshayramesh@doctrue.in**  
**pushkar.rshankar@doctrue.in**



**+91 7760915388**  
**+91 7022623779**

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