

TÜV AUSTRIA Group

For us as a modern, international service provider, our customer focus is of primary importance.

More than 1000 experts in the TÜV AUSTRIA Group serve our customers in more than 300 areas of service expertise. Our custom-tailored services include the fields industrial services, testing, inspection, certification, IT security, management consulting, insurance services and training & further education.



The international focus of TÜV AUSTRIA Group and its multitude of certifications (both national and international) prove TÜV AUSTRIA to be your qualified, safe and reliable partner.

This brief brochure provides you, as a customer of the TÜV AUSTRIA Group, with an overview of our comprehensive service portfolio. It also contains the number for direct access to our company's experts. Call us, or send us an e-mail.

We look forward to a successful collaboration!

A stylized, handwritten signature in blue ink, consisting of several fluid, connected strokes.

Dipl.-Ing. Dr. Stefan HAAS
CEO of TÜV AUSTRIA HOLDING AG

The TÜV AUSTRIA Group was founded in 1872 and currently employs approximately 1,300 employees in 20 countries.

Pressure Equipment

The safety and operational availability of pressure equipment such as steam boilers, pressure vessels, transport containers and pipelines have always been a major concern of both the economy and the public.

The competence of the pressure equipment division covers a number of other areas, e.g. inspection of oil and gas pipes and storage facilities for flammable liquids.

- Testing, inspection and certification of new pressure equipment (conformity assessment procedures – CE-marking)
- Testing after repairs and modifications
- Inspections during manufacture and construction
- Periodic inspection of pressure equipment
- Qualification of manufacturers and cylinder filling stations
- Safety and operational reliability studies (HAZOP etc.)



Elevator Technology

TÜV AUSTRIA is a market leader and partner in questions regarding lift technology for residential and government buildings, as well as those in industrial and commercial use.

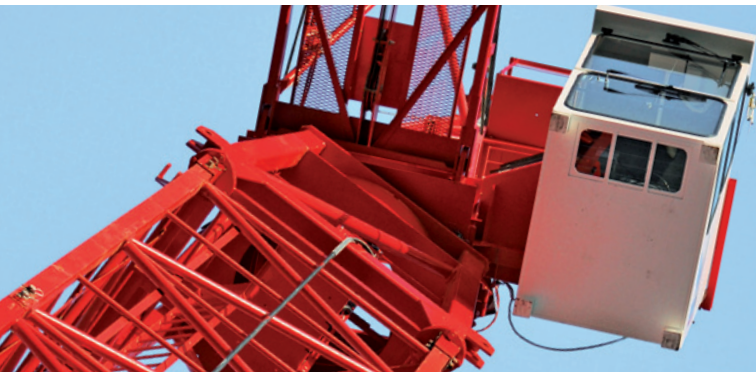
- Acceptance tests (conformity assessment procedures – CE-marking)
- Type examination of lifts and safety components for lifts
- Survey of safety-related hazards in the operation of lifts
- Inspections prior to and after repairs or modification of lifts
- Inspections of lifts, escalators and moving walkways based on national regulations
- Improvement of safety of existing passenger and goods lifts
- Examination of lift attendants and rescue service centres
- Expert opinions (court, accidents etc.)
- Further plant-related test activities (ultrasonic testing, EMC, sound level measuring etc.)
- Building technology (final inspection certificate for lifts, pendulum shock test of glass)



Machinery

Great synergy results from the close co-operation of areas such as cranes, lifting devices and doors, equipment for play, sports and leisure time, cable car technology, stage technology, personal protective equipment, machine safety, design and type approval and the technical safety centre.

- Acceptance and periodic inspection of cranes, lifting devices and doors according to working equipment legislation and risk assessment
- Working environment evaluations according to the workers' protection act
- Testing and inspection of playgrounds, sports and other recreational equipment, school facilities, fitness studios, swimming pools, cable car installations, stage equipment etc.
- Conformity assessments (CE-marking) and type approval as Notified Body according to directives on machinery, cable cars and personal protective equipment



Electrical Engineering, Explosion Protection, Fire Protection

Testing, inspection and certification in the fields of:

- Electrical high and low voltage installations
- Explosion protection, classification of ATEX zones, occupational health and safety in ATEX environment, ATEX Notified Body
- Lightning protection, equipotential bonding, EMC-influence, earthing
Equipment safety, type and routine test, functional value test
- Safety measures with process control systems, safety integrity level verification (SIL)
- Electrical equipment of machines
- Fire detection systems, sprinkler systems, fire incident controls
- Plant thermography, preventive maintenance, cathodic corrosion protection
- Rendering of system requirements concerning safety regulation
- Conformity assessments (CE-marking) according to low voltage and ATEX directives
- Training for qualified high-voltage electrical workers
- Certification of ecological generation of electricity and bio gas
- Audits and certifications of photovoltaic systems



Medical Technology, Telecommunications and EMC

- Testing and certification of radio- und telecom equipment (notified body)
- EMC emission-measurements and immunity-tests (notified body)
- Testing and certification of electronic equipment (ISM-, IT-, consumer electronics, etc.)
- Approval for radio equipment for Europe and USA (according MRA-EU/USA)
- Tests for worldwide national safety marks (CB-Testlab)
- Periodical inspections and calibrations of medical devices in hospitals
- Inspections of technical equipment and installations in hospitals (electrical installations, emergency power supply, nurses call systems, etc.)
- Medical safety officer for hospitals based on national regulations
- Safety engineer for hospitals based on national regulations
- System partner of Loy & Hutz regarding the software “visual FM“



Materials Engineering and Welding Technology

- Examination of defects and the analysis of the condition of installations subject to material fatigue and corrosion
- Material testing (destructive and non-destructive examinations),
 - metallography
 - Stress-strain measurements
- Inspections during manufacture and construction
- Damage investigation
- Acoustic emission tests
- Leak tests of pipelines employing test pigs and the development thereof
- Leak tests of flat bottomed storage tanks
- Welder approval according to EN 287 and welding shop approvals
- Certification of manufacturers of structures according EN 1090-1 to 3



Environmental Protection

- Environmental measurements, analyses, tests
- Expert opinions concerning noise, air pollution and sustainability
- Monitoring and verification of air pollutants, greenhouse gases
- Activities as an authorized environmental assessment body
- Occupational health and safety protection in the field of working materials and noise
- Sound measurements, sound reduction plans
- Measurements of odour, expert opinions regarding odourants
- Dispersal calculations with respect to air pollutants and sound
- Certification of greenhouse gases emissions
- Tests and calibrations of measurement equipment for air pollution, type approval
- Notified body for noise emissions in the environment by equipment for use outdoors
- Third party audits for recycling companies and public authorities
- Expert opinions regarding the state-of-the-art - IPPC installations
- Ecological studies, carbon footprint



Product Safety

The division is structured in:

- Product testing
- Product certification

The basis of the certification of a product is the test passed by an accredited laboratory. After a successful test/certification the use of the corresponding test and certification mark, respectively, can be granted.

TÜV AUSTRIA offers a range of test and certification marks:

- GS-mark
- TÜV AUSTRIA-certified
- TÜV AUSTRIA-tested
- TÜV AUSTRIA-type tested
- TÜV AUSTRIA-functional value tested



Automotive Services

TÜV AUSTRIA AUTOMOTIVE GMBH is an accredited testing and inspection body as well as Technical Service.

- Tests and inspections of vehicles and components for EU-type approval, type approval according to ECE-regulations and for national approvals according to German law
- Expertise in regard to modifications of vehicles and vehicles for a single approval
- Strength test of special wheels
- Test of tires according to ECE regulations
- FEM calculations of rims and components of vehicles
- Wheels & tires data base (more than 1 million wheel-tire combinations)
- Tests of loading devices, tachographs and speed-limiting devices
- Periodical inspections of vehicles and trailers
- Tests and approval of dangerous goods packaging
- Tests of vehicles & tanks according to International Dangerous Goods Act
- Verification of QM-Systems including European approval requirements
- TÜV AUSTRIA functional value tests in the automotive sector



Certifications

TÜV AUSTRIA CERT GMBH is an accredited certification & inspection body.

- **Management system certification**
- Quality, environment, safety, health (ISO 9001, ISO 14001, EMAS, EN 16001, OHSAS 18001, SCC, SCP etc.)
- Risk & information technology (e.g. ISO 31000, ISO 27001 etc.)
- Foodstuffs (e.g. ISO 22000 etc.)
- IT service management ISO 20000
- Business Continuity BS 25999
- Integrated management systems
- Customer & branch specific audits as well as assessments & many more
- **Certification of persons** in the fields of service, quality, technology, safety, environment etc.
- **Product certification** (IFS, BRC, Globalgap, TÜV AUSTRIA-certified etc.)
- **Inspection Body** for country specific regulations
- **Inspections for the quality assurance** of the production and processing of agricultural products, Second Party Audits in the food chain
- **Pre-Shipment Inspection**



Training and further Education

Training and further education are essential elements which contribute to the success of a company. For persons in charge, technicians and managers the TÜV AUSTRIA AKADEMIE GMBH is the leading and internationally recognized institute for adult education. The TÜV clients will profit from public or in-house courses, expert days as well as textbooks, CDs and DVDs in the areas of:

- Safety
- Technology
- Environment
- Quality
- Information Security and IT Service Management

Internationally accepted certification of persons by the certification body TÜV AUSTRIA CERT GMBH according to ISO/IEC 17024.

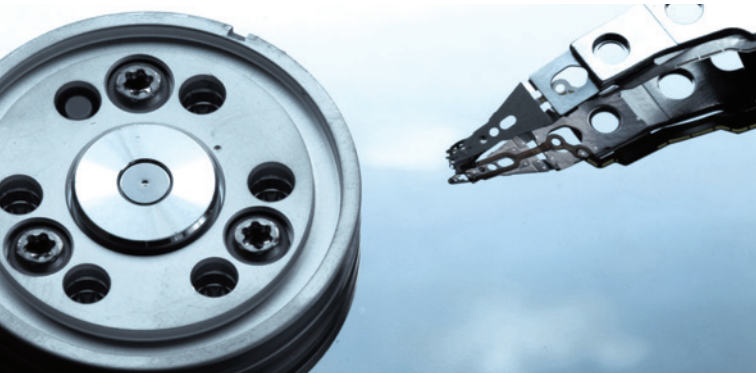
Detailed information on all courses: www.tuv-akademie.at



Information Technology

A safe, efficient and stable support by information processing systems is a major success factor for modern companies. Since its early days TÜV AUSTRIA has been supporting its clients when it comes to making modern systems manageable and thereby safeguarding or increasing value creation. Against this background TÜV AUSTRIA today offers services in the fields of **IT-security, IT-service management and IT- usability.**

- IT-Health checks
- Setting-up of information safety management systems (ISMS)
- Assistance with the introduction of ITIL processes
- Setting-up of IT-risk management systems
- Technical IT-security checks
- Penetration tests
- Assistance regarding IT-compliance
- IT-usability tests based on ISO 9241



Consulting

TÜV AUSTRIA CONSULT GMBH is an independent consulting company without directives from the TÜV AUSTRIA Group with the objective of making available technical know-how for the client.

The staff of the company act, on the one hand, as company consultants and on the other hand as technical advisers.

— Technical Consulting

- Construction Engineering
- Energy management
- Materials handling
- Technical facilities
- Maintenance
- Sustainability

— Management Consulting

- HSQE-Management Systems
- Project Management
- CE-Marking
- Risk Management
- Facility-Management
- CSR, Legal Compliance



Other Services

- **Insurance**
 - Expert opinions in the event of loss
 - Loss adjustment and minimization of losses
 - Risk assessment (PML)
 - Assessments and evaluations of technical/commercial installations and buildings
- **Motor sport facilities**
 - Planning of motor sports facilities in general and circuits
 - Safety technology and simulation
- **Industrial Services**
 - Technical due diligence
 - Legal compliance
- **Calibration of**
 - Mass, force, torque, voltage, current intensity, resistance, frequency, pressure and temperature



INTERNATIONAL INSPECTION SERVICES

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BCT Bahn Consult TEN

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1140 Wien, Diesterweggasse 2

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KKS Kesselprüf- und

Korrosions-Schutz GesmbH

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SCHREINER CONSULTING GMBH

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