WETM-IAC 2027 Antwerp – Terms and Conditions
As at 05 November 2026

1. Organiser and scope
1.1 The Work Experience Travel Market and IAPA Annual Conference (WETM-IAC) 2027 in Antwerp is organised by the IAPA International Au Pair Association e.V. Oetztalerstr. 1, 81373 Munich, Germany, registered under VR209926 at Registergericht Munich, Germany ("IAPA", "we").
1.2 These terms apply to all registrations, conference partnerships and other services booked for WETM-IAC 2027 (5–7 April 2027, Antwerp, Belgium). "Delegate" means the person registered to attend. "Organisation" means the company or institution they register for.
1.3 WETM-IAC is a business-to-business event for organisations in au pair, work experience, youth and cultural exchange and student travel. We accept registrations from businesses only, not from consumers. Conflicting terms of the organisation do not apply.
1.4 The Business Appointment Scheduler from b2match is the online tool delegates use to request and confirm one-to-one appointments.

2. Registration
2.1 Registrations and conference partnerships are subject to availability. A contract is formed only when IAPA confirms the booking in writing. Email counts as writing.
2.2 A delegate may only register on behalf of an organisation they represent and trade on its behalf. Delegates may not trade for another organisation.
2.3 IAPA Members take part under the name of their IAPA membership. WYSE Travel Confederation members take part under the name of their WYSE TC membership. Websites, email domains and other communications used at the event must match that name or a registered subsidiary brand. Any other brand must first be registered as a subsidiary brand with IAPA or WYSE, or must book a non-member registration.
2.4 Member rates apply only if the organisation's IAPA/WYSE membership is current and paid, or within payment terms. This must be true both when registering and at the time of the conference.
2.5 If a delegate registers in the wrong category, IAPA will move them to the correct one. Any extra fees must be paid in full. Any overpayment will be refunded.

3. Prices, payment and VAT
3.1 You can pay by credit card or bank transfer without charges from IAPA. The paying organisation covers its own bank charges, and the full invoiced amount must reach IAPA.
3.2 Invoices are due within 5 working days. After that, IAPA may cancel unpaid bookings. Delegates with outstanding payments will not be admitted.
3.3 The registration fee depends on the date full payment is received:

Rate	Full payment received
Early bird	5 November 2026 - 18 December 2026, 23:59 CET
Regular	19 December 2026 - 28 February 2027, 23:59 CET
Late	1 March 2027 - 5 April 5 2027

If full payment for a rate isn't received by its deadline, the next rate applies.

All Rights: IAPA International Au Pair Association e.V.

3.4 Discount codes may only be used as stated when issued. They may not be shared or published without IAPA's consent. IAPA may withdraw a discount used by someone it was not intended for.
3.5 All fees are subject to Belgian VAT at the applicable rate, as the conference takes place in Belgium. Invoices are issued under IAPA's Belgian VAT number. Businesses may be able to reclaim Belgian VAT. EU businesses can do so through their own national tax authority, using the EU VAT refund procedure. Non-EU businesses apply directly to the Belgian tax authorities. IAPA is not responsible for the eligibility of VAT reclaim.

4. Cancellation, refunds and name changes

4.1 Confirmed registrations and partnerships are binding. Cancellations must be sent by email to conference@iapa.org. The date we receive the email counts.

4.2 Cancellation by the delegate
We strongly recommend taking out travel cancellation insurance.
Early bird registrations are non-refundable, regardless of when you cancel. The cancellation table below does not apply to them. If you cancel by 31 December 2026, 23:59 CET, your registration can be carried over once to the next conference. Any difference from the price at that time must be paid. The registration cannot be refunded or carried over again.
Regular and late registrations: if you cancel, we charge the following share of the fee:

Cancellation received	Cancellation fee
Up to and including 28 February 2027, 23:59 CET	50% of the fee
From 1 March 2027	100% of the fee, no refund

4.3 Transfers: all registrations can be transferred to another person from the same organisation at no charge until 28 February 2027. After that we charge €100 for every name change. Cancellations and transfer requests must be sent in writing (email is sufficient) to conference@iapa.org. The replacement should be a legitimate employee of your organisation. Handing over a registration to another organisation is not allowed. Section 9 remains unaffected.

4.4 Visa refusal: if a visa application was submitted correctly by 8 February 2027 (eight weeks before the conference) and is refused, we refund the fee minus an admin fee of EUR 150. This applies only if the delegate has not used the Business Appointment Scheduler yet.
4.5 Once a delegate has used the Business Appointment Scheduler, no refund is available. Name changes under 4.3 remain possible.
4.6 Conference Partnership cancellations follow the same scale as 4.2.

5. Trading rules
5.1 The protected trade environment covers the venue, the official conference hotels, and all social events and activities. Within it, delegates may not trade with or host meetings for non-registered persons. Please report unauthorised trading to conference@iapa.org, IAPA- or event staff.

All Rights: IAPA International Au Pair Association e.V.

5.2 Appointments take place at the meeting tables or allocated partnership exhibition tables by the Business Appointment Scheduler. Small items such as posters, photos or laptops may be placed on the table during an appointment, as long as they don't block other tables. However, since each meeting takes place at different tables, no items can be left behind.
5.3 Only Diamond, Platinum, Gold and Silver partners (see the partnership brochure) may have tablecloths, display banners and distribute flyers, giveaways, or other marketing material at the conference. All material requires IAPA's prior written approval. IAPA may remove material that has not been approved. These materials cannot block other tables, aisles or walkways.
5.4 Delegates may not host separate events that draw participants away from the conference programme.
5.5 The B2Match Business Appointment Scheduler may only be used to arrange appointments, not for promotion. Information from it may not be shared outside the conference. Access to this system is only allowed once the delegate registration has been paid in full and a delegate profile has been setup.
5.6 IAPA aims to admit only bona fide organisations. Each delegate is still responsible for its own due diligence before entering a business relationship.

6. Conduct and admission

6.1 IAPA is committed to a safe, respectful and inclusive event and expects the same of every delegate. We do not tolerate harassment of any kind. Harassment is judged by its effect on the person affected, not by the intention behind it.
6.2 Delegates must drink responsibly, use no illegal drugs, obey local laws, and follow instructions from event staff and security at all times.
6.3 Delegates must wear their badge throughout the programme, including all official social events. They may be asked for official photo ID when collecting it. Guests who have not paid a registration fee are not allowed at any social event.
6.4 Organisations that are suspended or excluded from IAPA and or WYSE Travel Confederation, members in arrears with their membership fees of these associations, and individuals sanctioned by IAPA's or WYSE´s bodies are not allowed to attend. If this applies after registration, IAPA may cancel the registration and refunds the fee minus an admin fee of EUR 150.

7. Partnerships

7.1 Ordering. Partnerships are ordered using the IAPA partnership order form. The person ordering confirms that they accept these Terms and Conditions and are authorised to order on behalf of their organisation. The contract is concluded when IAPA confirms the order in writing. Packages with limited places are allocated in order of receipt. IAPA may decline orders, in particular from organisations whose activities are not compatible with IAPA's aims or Code of Conduct.
7.2 Registration and payment. Each partner needs at least one registered delegate. Included registrations are listed in the Partnership Brochure. Payment follows section 3. Partner benefits start once payment has been received.
7.3 Logos and materials. Partners supply materials as stated in the Partnership Brochure. They confirm that they hold the rights to these materials and allow IAPA to use them for the conference and its promotion. IAPA cannot guarantee benefits for materials supplied late.
7.4 Tables. IAPA allocates table positions; Diamond partners choose first and Platinum partners second. Display material must be approved by IAPA at least four weeks before the conference, stay within the allocated space and not create a hazard.

All Rights: IAPA International Au Pair Association e.V.

7.5 Programme. A partnership does not include a speaking slot. The programme committee decides on contributions independently.

7.6 Cancellations follow section 4.2.

8. Liability

8.1 IAPA's liability is unlimited for intent and gross negligence, for injury to life, body or health, and under the German Product Liability Act.
8.2 For slight negligence, IAPA is liable only for breach of an essential contractual obligation, and then only for typical, foreseeable damage. Otherwise, liability for slight negligence is excluded. This includes loss of or damage to exhibits, equipment and personal belongings.
8.3 Organisations are liable under the statutory provisions for damage caused by their delegates, staff, representatives or exhibits. Delegates should have their own insurance for theft, personal liability, health and travel cancellation.

9. Force majeure and changes to the event

9.1 Neither party is liable for failure to perform caused by events beyond its reasonable control, such as natural disasters, epidemics, war, terrorism, strikes or official orders. In these cases, IAPA is not liable for travel, accommodation or other costs incurred by delegates. We strongly recommend taking out suitable travel and cancellation insurance.
9.2 If the conference cannot take place on the planned dates for such a reason, IAPA may postpone it. Registrations and partnerships remain valid for the new date. Organisations that cannot attend on the new date may, within 14 days of being notified, choose to:
(a) transfer their registration to another person from their organisation,
(b) convert the fees paid into a credit for the next IAPA conference, or
(c) cancel and receive a refund of the fees paid.
If no choice is made within this period, the registration remains valid for the new date.
9.3 If the conference is cancelled entirely, IAPA refunds the fees paid. Further claims are excluded, subject to section 8.
9.4 IAPA may make reasonable changes to the programme, speakers or rooms, provided the overall character of the event stays the same.

10. Data protection, photos and b2match
10.1 IAPA processes delegates' personal data in line with the GDPR and the German Federal Data Protection Act (BDSG). Full details are in our Privacy Policy at IAPA Privacy Policy.
10.2 IAPA uses delegates' data to organise the conference, to send information about the programme, logistics and appointments, to meet legal obligations, and to enforce these terms. Where needed for these purposes, data is shared with service providers such as the venue, the registration and business apoointment system b2match.
10.3 Registration and one-to-one appointments are managed via the b2match platform. The platform is closed: delegates' profiles are visible only to other registered participants of the conference, not to the public. More information on the Europe based b2match privacy policy is available in the b2match Privacy Policy.
10.4 With the delegate's consent, given at registration, IAPA may show the delegate's name, organisation and profile picture on the WETM-IAC website and in promotional material.
10.5 IAPA will take photos, videos and sound recordings at the conference for documentation and to promote future events.

All Rights: IAPA International Au Pair Association e.V.

Delegates may appear in group and crowd shots.
Delegates who do not want to be shown prominently can tell event staff or email conference@iapa.org; IAPA will then not publish photos in which they are the main subject and will remove published photos on request.
10.6 IAPA may send delegates information about future IAPA events. Delegates can unsubscribe at any time via the link in every email.
10.7 Delegates may withdraw any consent at any time with effect for the future, by emailing conference@iapa.org .
10.8 Contact details obtained via b2match may be used only for business contacts arising from the conference. They may not be passed on to third parties or used for mass mailings.

11. Final provisions
11.1 These terms are governed by German law. The UN Convention on Contracts for the International Sale of Goods (CISG) does not apply.
11.2 Place of jurisdiction is Munich, Germany
11.3 Organisations may not transfer their rights or obligations to third parties without IAPA's written consent. IAPA may use service providers.
11.4 If any provision is invalid, the rest of these terms remain valid.
11.5 The terms valid at the time of booking apply.

All Rights: IAPA International Au Pair Association e.V.