Dentomation

One platform to run the whole clinic. With AI employees built in.

Practice management, voice AI, NHS claims, compliance, telephony and 14 AI employees - in one secure workspace.

Platform overview · 2026

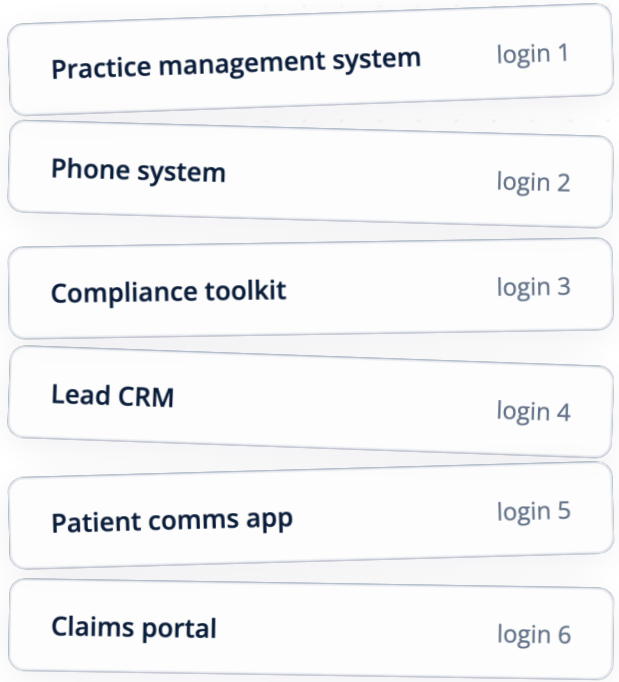


THE PROBLEM

Running a clinic means running a stack of disconnected tools

A practice management system here. A phone system there. A compliance toolkit, a lead CRM, a comms app, a claims portal - each with its own login, its own invoice and its own version of the truth.

Your team spends the day stitching them together. Your data never meets.



...and a marketing agency, an inventory spreadsheet, a rota tool

THE ANSWER

Dentomation replaces the stack, not just one tool

01 **A 14-agent AI workforce** - employees, not features

02 **Keep your phone system** - any SIP, no rip-and-replace

03 **A 16-tile Compliance Suite** - with live readiness

04 **NHS 2026 reform ready** - built in from day one

05 **Continuity-first** - mirror cloud, apps, offline

06 **Cross-business login** - one identity, every practice

07 **Honest, public pricing** - VAT included by default

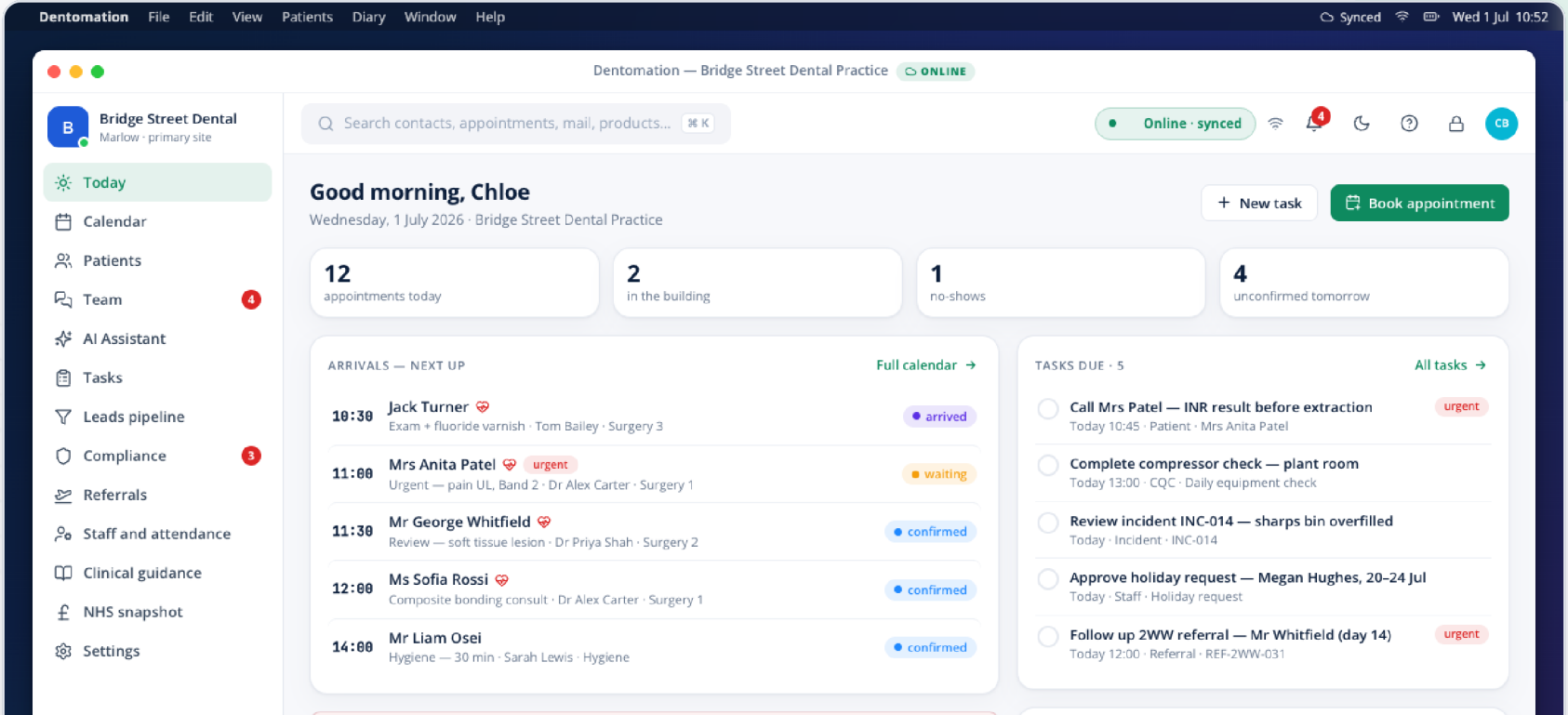
→ One login, one invoice, one version of the truth



THE PRODUCT

One dashboard runs the day

Appointments, revenue, agent activity and reform readiness - on one screen when you sign in.



18

THE PRODUCT

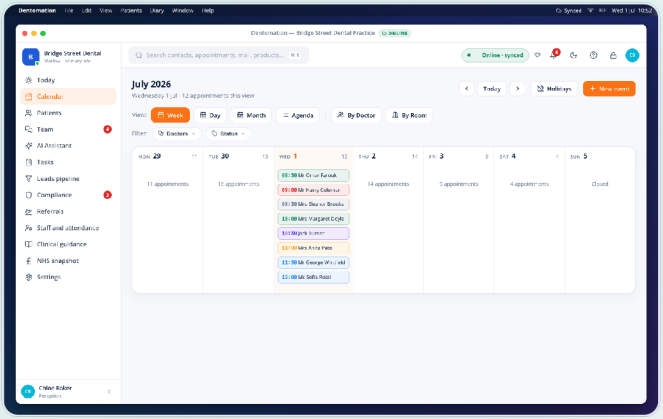
Eighteen modules in one workspace

Each with its own accent, all sharing one patient record. Plus the Control Panel for settings, users, roles and data boundaries.

- Dashboard
- Calendar & Diary
- Contacts & CRM
- Dental Chart
- Treatments
- Messenger
- Omnichannel Inbox
- AI Marketplace
- AI PA
- Telephony
- Flows & Workflows
- NHS Claims
- Finance & Billing
- Inventory
- Referrals
- Compliance Suite
- Growth Hub
- Continuity

FEATURES · PRACTICE MANAGEMENT & CLINICAL

Practice management keeps the diary full and the day moving



FRONT OF HOUSE

Diary - drag-and-drop, gap detection

Online scheduling - real slots, 24/7

Recalls - rebook themselves

Staff check-in - arrivals at a glance

CHAIRSIDE

Dental charting - surface-level

Perio charts - six-point, with trends

Notes - Sage drafts; clinicians sign

Voice notes - dictated, transcribed

TREATMENT & BUSINESS

Treatment plans - approved online

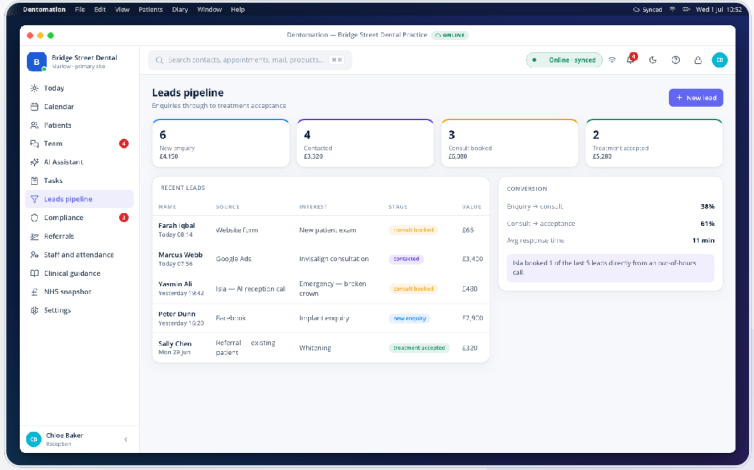
Digital x-rays - straight to the chart

Membership plans - collections, renewals

Analytics - UDA pacing, revenue

Growth tools convert enquiries into booked patients

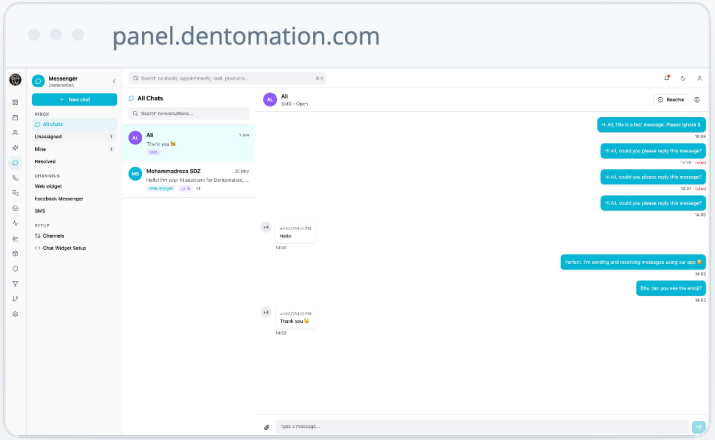
- ✓ **Integrated CRM** - every enquiry tracked from first contact to first appointment
- ✓ **Voice AI reception** - Isla answers, triages and books around the clock
- ✓ **Treatment coordination** - Kasia follows up high-value plans until they book
- ✓ **Reputation management** - reviews requested at the right moment
- ✓ **SEO & social** - James, Alex, Matthew and Zara keep the pipeline warm
- ✓ **Referral management** - inbound and outbound, tracked to completion



FEATURES · COMMUNICATIONS

Communications patients actually answer

- ✓ **Two-way SMS & WhatsApp** - every channel, one inbox
- ✓ **Appointment confirmations** - automatic, with one-tap rebooking
- ✓ **Online forms** - medical histories completed before arrival
- ✓ **Patient portal** - plans, documents and payments in one place
- ✓ **Online payments** - deposits and balances settled by link
- ✓ **AI disclosure built in** - patients always know when an agent is talking

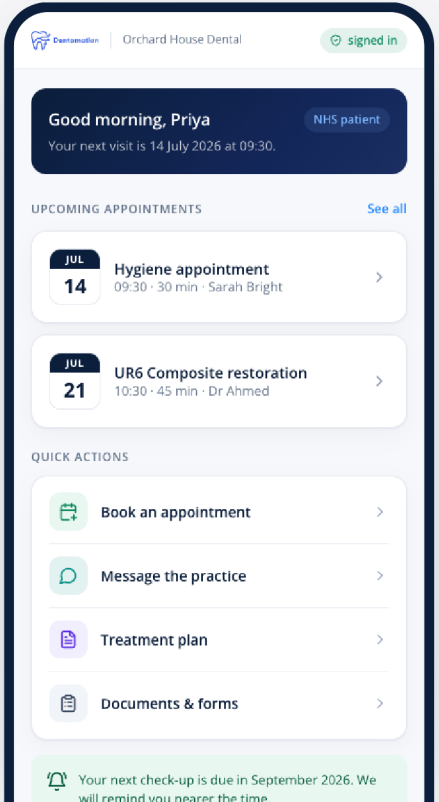


FEATURES · PATIENT EXPERIENCE

Patients book, pay and message from their phone

The patient portal covers booking, reschedules, payments, forms and two-way messages - no app store download needed.

Maya Patel answers routine questions on the record, with AI disclosure on first interaction.



FEATURES · FLOWS & CONTROL PANEL

Automation you design, control you keep

Every automatic step runs on a flow you can open, read and change - built in the low-code Flows builder, governed from the Control Panel.

EXAMPLE FLOW

New enquiry arrives → No reply within 24 h → Send a follow-up SMS →

Book, or flag for the front desk

Flows builder

Drag-and-drop triggers and actions across all eighteen modules, with a dry-run mode before anything goes live

Control Panel

Users, roles and permissions in one place, with hard data boundaries per practice

Reporting

UDA pacing, revenue, recalls and agent activity - live on the dashboard, exportable when you need it

The patient front door



Isla McGregor

AI Reception

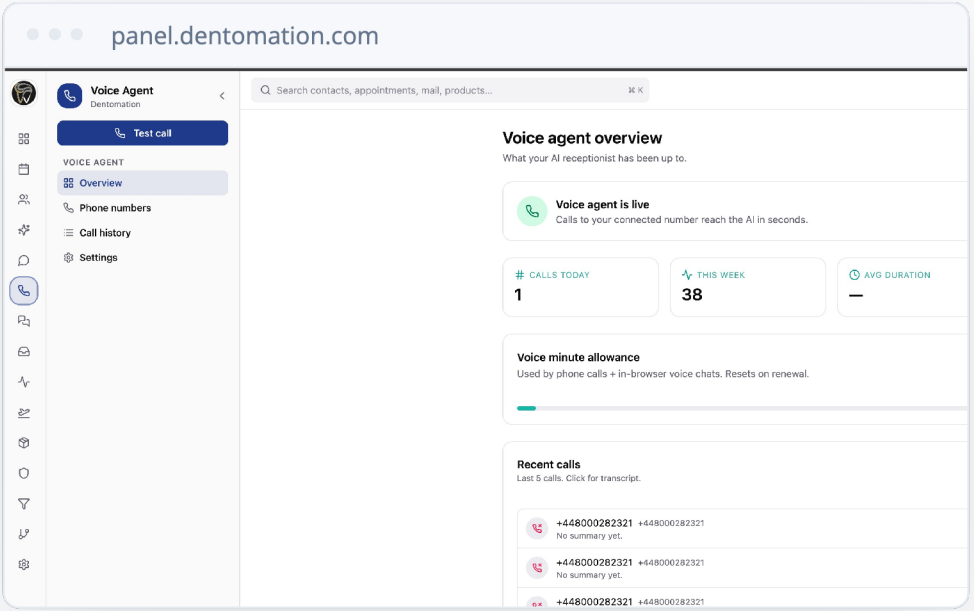
Answers every call, discloses she is AI, and books straight into the diary.



Maya Patel

Patient Concierge

Keeps patients answered between visits - forms, directions and follow-ups.



Voice Agent module - Isla live on your practice number

From treatment plan to payment



Kasia Nowak

Treatment Coordinator

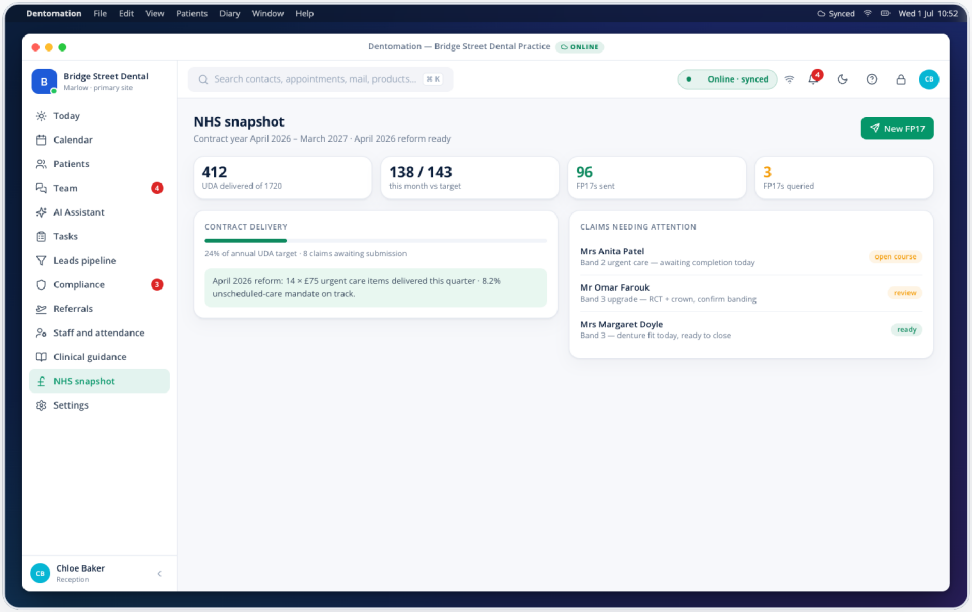
Follows up every costed treatment plan until the patient books.



Finn O'Brien

Finance & Billing

Keeps claims, balances and billing reconciled without a spreadsheet.



NHS snapshot - claims tracked for financial year 2026/27

Marketing that fills the diary



Zara Williams

Social Media Manager

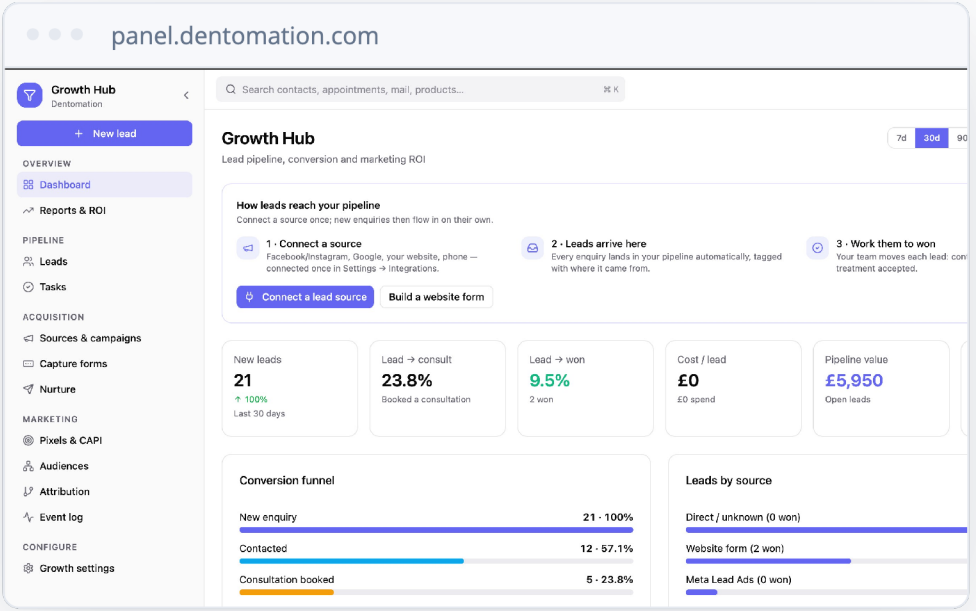
Turns your social channels into a steady stream of enquiries.



James, Alex & Matthew

SEO & Marketing Team

Keep the practice found on search and the pipeline warm.



Growth Hub - every lead source in one pipeline

Clinical paperwork, drafted for sign-off



Sage Bennett

Clinical Documentation

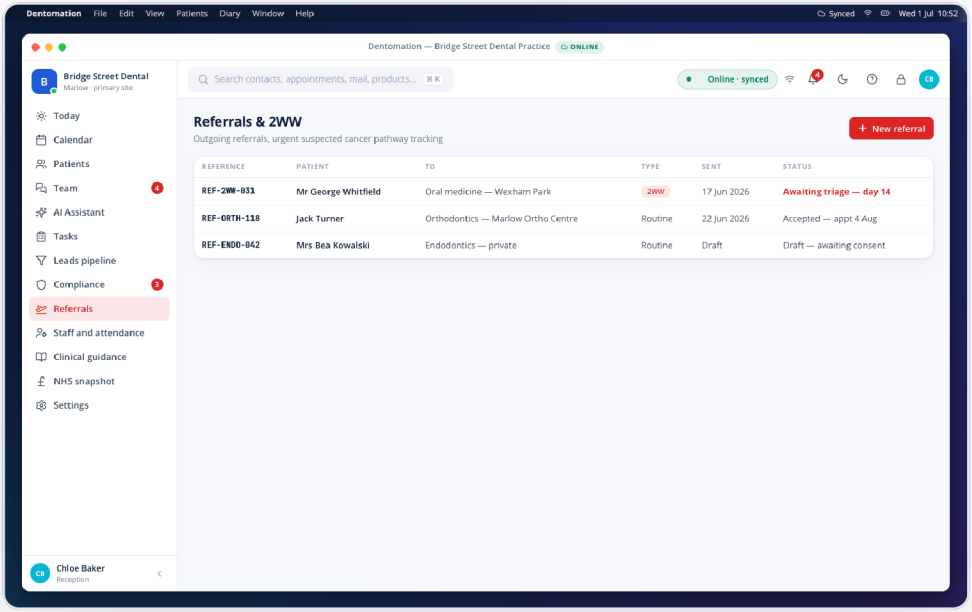
Drafts clinical notes chairside; clinicians review and sign.



Owen Marsh

Referrals Coordinator

Tracks every referral to a response; clinicians approve USC sends.



Referrals module - outgoing referrals tracked to response

Labs and materials without the chasing



Theo Walsh

Lab Liaison

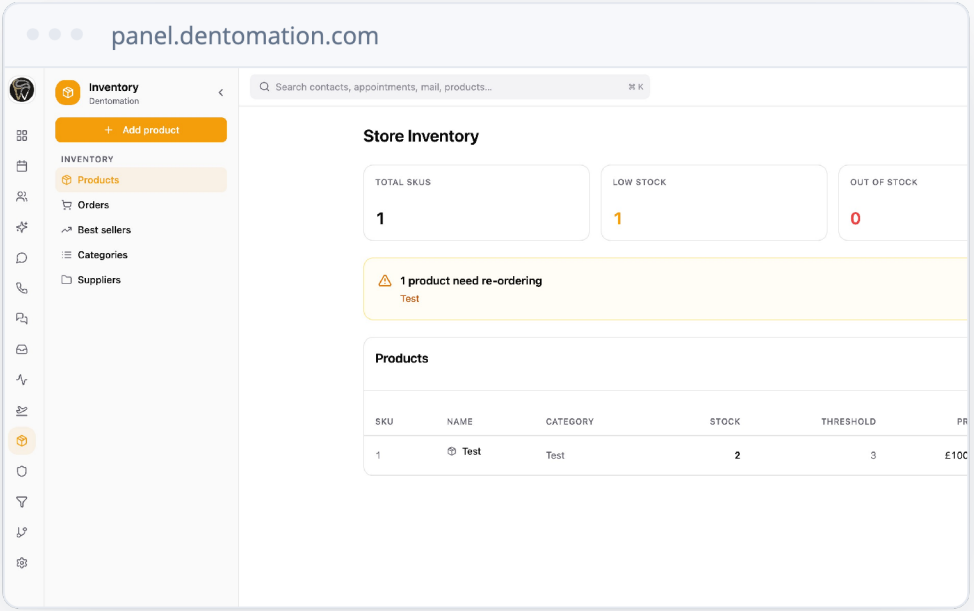
Tracks every lab case from impression to fit date.



James Whitaker

Material Shopper

Watches stock levels and shops the best price on materials.



Inventory module - stock counted and reordered

The back office runs itself



Hana Kim

Practice Manager

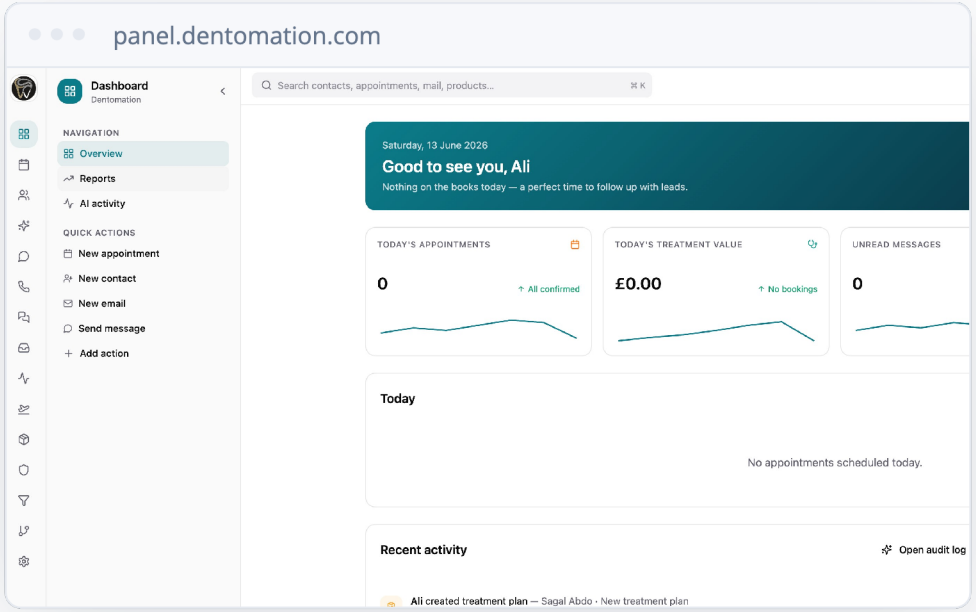
Runs the day - rotas, gaps, utilisation and the morning briefing.



Amelie Rousseau

HR Manager

Keeps contracts, onboarding and appraisals on schedule.



Dashboard - the morning view of the whole day

Inspection-ready and always on



Eli Redhawk

CQC Compliance

Watches expiry dates, chases training and drafts the evidence pack.

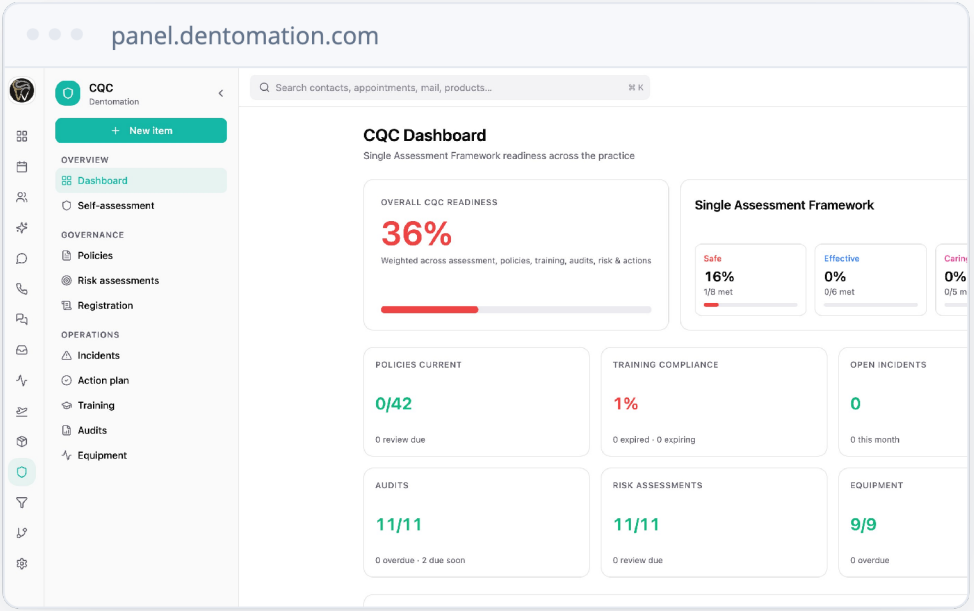


Rhys Morgan

IT Support

Keeps devices, users and integrations healthy across every site.

Plus a build-your-own custom agent. Standard includes 3 · Standard Plus 7 · Premium and Enterprise all 14.



CQC Dashboard - live Single Assessment Framework readiness

Every AI employee works under your supervision

Live	The agent acts in real time - calls answered, gaps filled, orders placed
Supervised	Every action queues for a human yes before it goes out
Dry run	The agent shows what it would have done - zero risk while you build trust

Every action is audit-logged. Patients hear an AI disclosure on first interaction. Clinicians sign clinical notes; agents only draft.



- **Kasia** followed up 12 implant enquiries 07:40
- **Isla** handled 6 inbound calls overnight 08:05
- **James** queued a materials order for approval 08:30

FEATURES · NHS CLAIMS

NHS claims are ready for the April 2026 reform

FP17 submission, UDA pacing and every new contract mechanic - tracked live on your dashboard, not in a spreadsheet.

£75
urgent care episodes, claimed and reconciled automatically

8.2%
unscheduled-care mandate, paced against your contract in real time

£3,400
QI programme, evidenced from work the platform already records

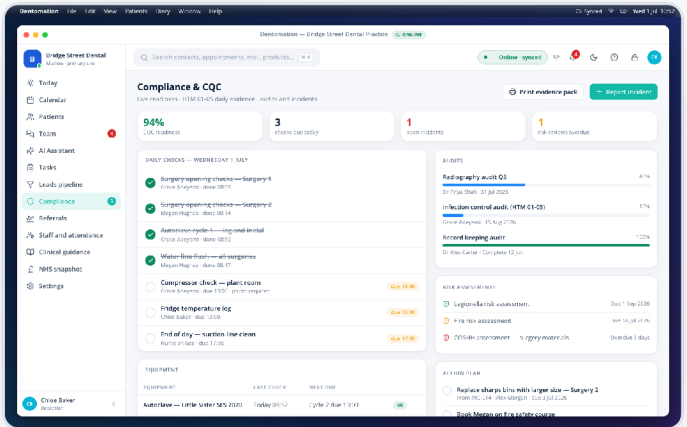
£213
funded annual appraisals, scheduled and documented for you

Plus the three new complex-care pathways, mapped to treatments from day one.

Compliance stays inspection-ready every day

Sixteen tiles cover the whole CQC landscape - with a live readiness gauge, so you know where you stand before the inspector does.

Eli Redhawk watches expiry dates, chases overdue training and drafts the evidence pack.



CQC readiness	Policies	Training & CPD	Audits
Risk assessments	Incidents	Equipment	Radiation
Infection control	Safeguarding	HR & contracts	DBS checks
COSHH	Continuity plans	Info governance	**Live readiness score**

FEATURES · TELEPHONY

Keep your phone system and add AI on top

3CX, RingCentral, GoTo Connect, Dialpad or any SIP provider. Ten-minute setup, no rip-and-replace, no number porting.



TIER 1

Overflow

Isla picks up when your team can't - busy lines, lunchtimes, out of hours. Your phones stay exactly as they are.

TIER 2 · MOST CHOSEN

First line

Isla answers first, resolves routine calls and routes the rest to the right person with full context.

TIER 3

Full stack

Dentomation runs your numbers, routing, recording and analytics end to end - one bill, one dashboard.

FEATURES · CONTINUITY

Built to keep running when everything else stops

Internet down, power cut, cloud outage - the diary still opens and the day still runs.

Dedicated cloud
Your practice, your instance

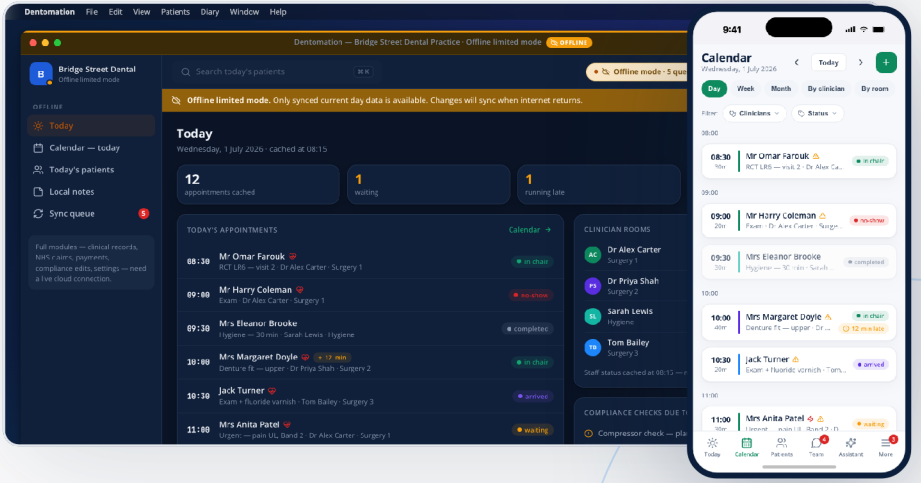
Mirror cloud
A live second copy, always warm

Native apps
Windows, Mac, iPhone, Android

Offline mode
The diary works without a connection

Auto-sync
Everything reconciles when you're back

The desktop and mobile apps are the same platform
Check the diary from the train or sign off an agent action from your phone. One account, every device.

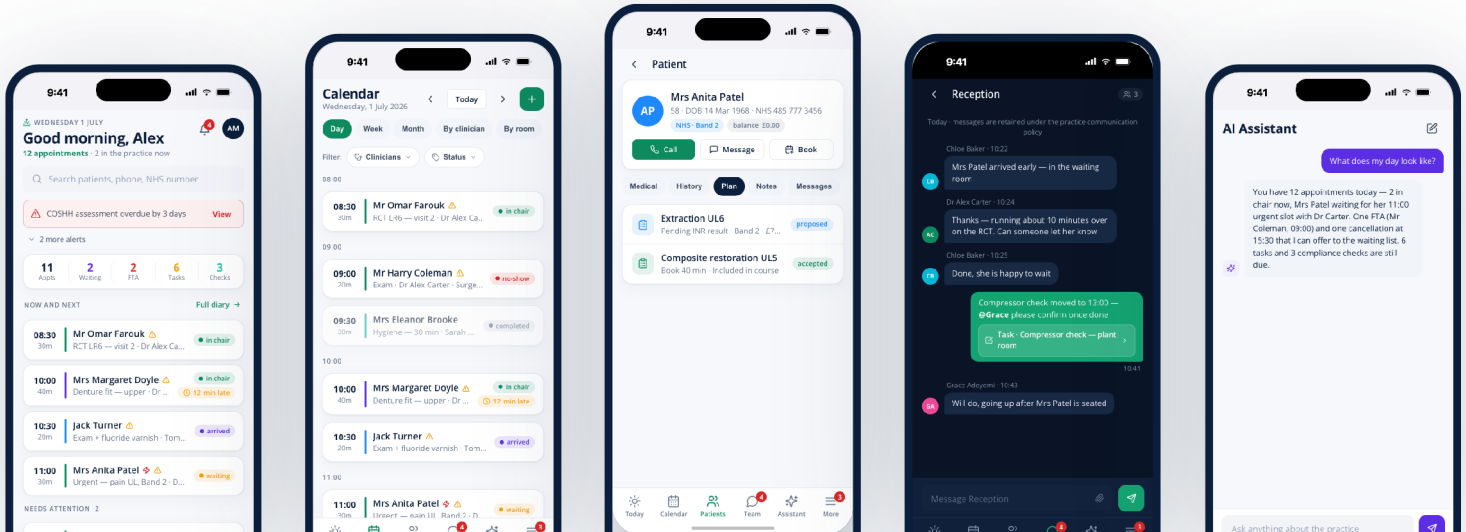


The Mac app offline in dark mode and the iPhone diary - the same platform on every device

FEATURES · NATIVE APPS

The whole practice in your pocket

Today, diary, patients, team chat and the AI assistant - on iPhone and Android, in light and dark mode.



TRUST & ACCESS

One login works across every practice you cover

Associates and locums carry one identity between authorised businesses - with hard data boundaries per practice, so records never leak across.

One identity

Sign in once; switch practices from the workspace menu

Per-business boundaries

Each practice's data stays inside its own walls

Roles & audit

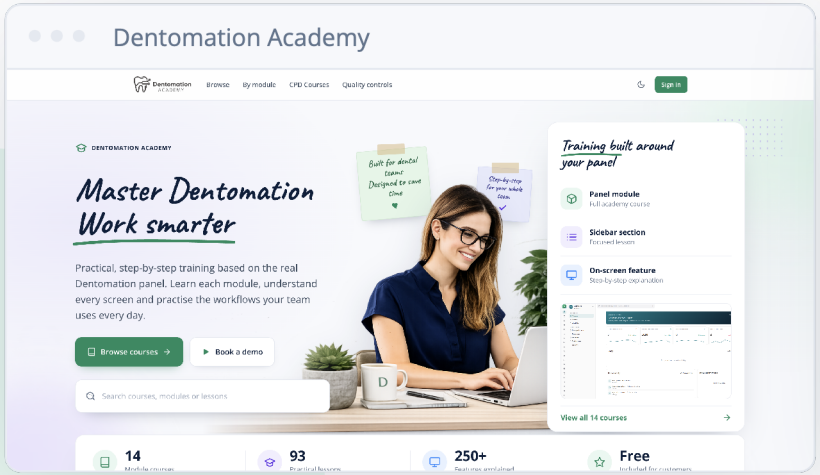
Granular permissions with a full action log

Cyber Essentials · NCSC aligned · PCI DSS · ICO registered · UK GDPR · CCPA · DSPT · in progress · ISO 27001 · in progress

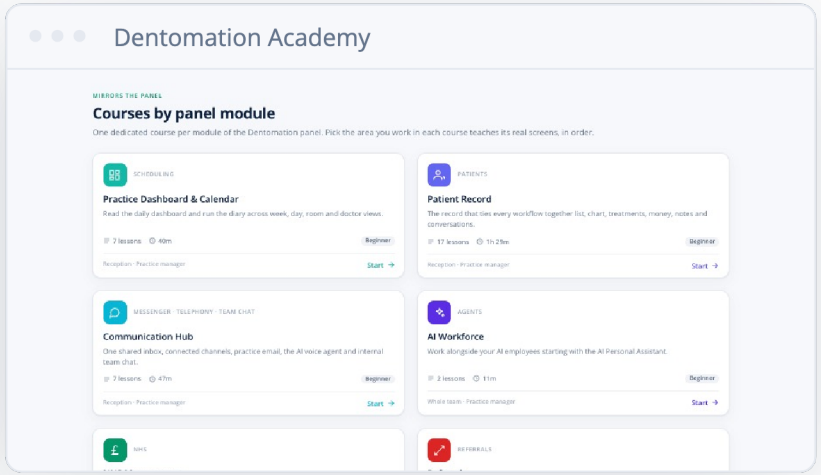
DENTOMATION ACADEMY

The Academy trains the team on the panel they use

One course per panel module and one lesson per real screen - plus 740+ hours of verifiable CPD with instant certificates. Free for customers.



Academy home - training built around your panel

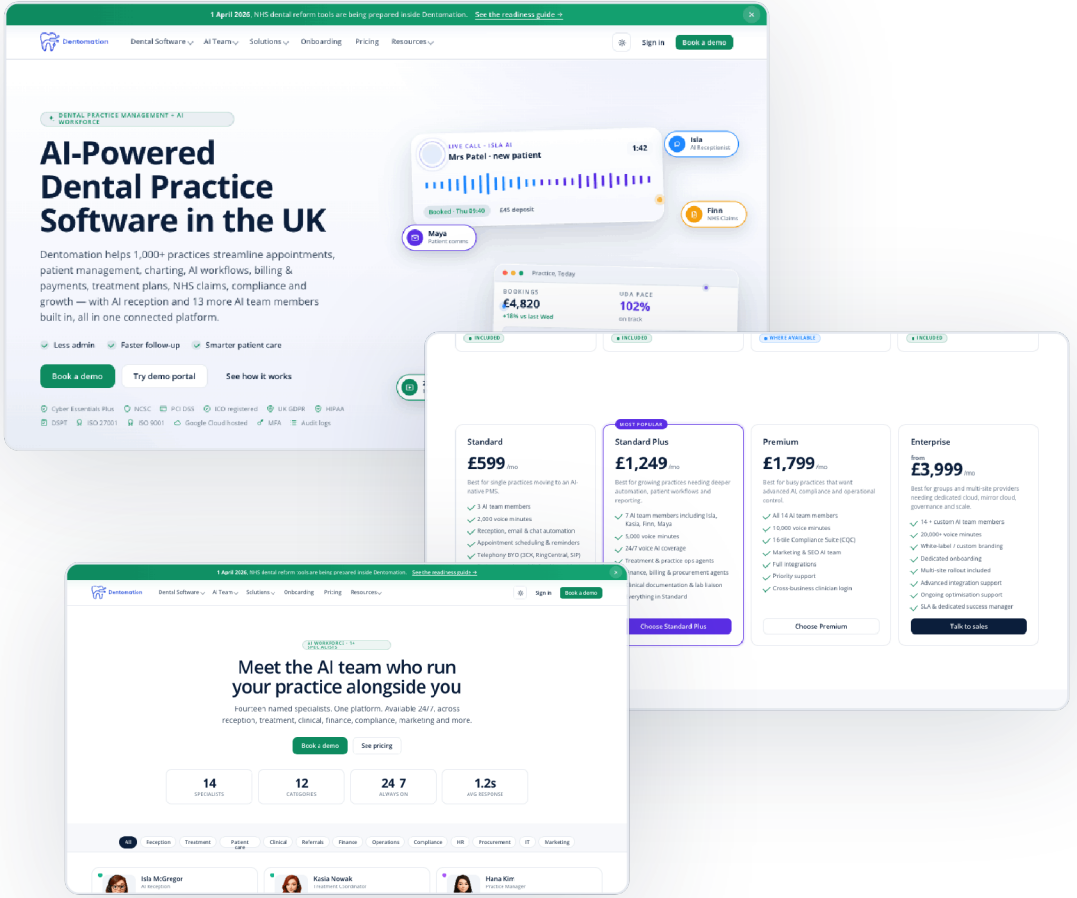


Courses by panel module - 14 courses, 93 practical lessons

DENTOMATION.COM

A public platform, priced in the open

Every claim on the website is checkable - public pricing, the full AI team, the compliance library and the April 2026 reform guide.



PRICING

Prices inc VAT

Public pricing with the AI workforce included

Standard

£599

per month

Core platform with 3 AI employees

Standard Plus · Most popular

£1,249

per month

7 AI employees plus telephony tiers

Premium

£1,799

per month

All 14 AI employees and full telephony

Enterprise

from £3,999

per month

Multi-site, custom agents, dedicated support

Prices in GBP. Plans, usage, contract and onboarding terms vary.

IN ONE LINE

The whole clinic on one platform

Dentomation does not replace one dental tool. It replaces the stack around the practice - and staffs it with an AI workforce that works your hours and then some.



01 14 AI employees, supervised and audit-logged

02 Your phone system, kept - AI added in ten minutes

03 16-tile Compliance Suite with live readiness

04 April 2026 NHS reform, ready from day one

05 Mirror cloud, native apps and offline continuity

06 One login across every practice you work in

07 Honest, public pricing - VAT included by default

Dentomation

See Dentomation in your clinic in 20 minutes

Contact us and we'll walk your team through the platform, on your data.

Contact us

hello@dentomation.com · dentomation.com

86–90 Paul Street, London EC2A 4NE

