



Digital Europe
AI-Based Multilingual Services

AI@EC Network

The European Commission's AI@EC Network

Built on DGT's own local AI Network, the AI@EC Network was created in 2023 and is a new AI community for the entire Commission. It brings business users and technical experts together, focusing on practical and concrete uses of AI in the Commission. The Information Management Steering Board gave DGT the lead role in the Network based on DGT's experience of running the Commission's most advanced AI service, [eTranslation](#). DGT leads the community in close collaboration with DIGIT, SG, HR, JRC and OP.

What does the Network do?

The Network has three goals:



Identify AI opportunities and use cases



Facilitate the exploration of new AI projects and services



Build and share business knowledge on AI

The main collaboration platform is a dedicated [AI@EC Network](#) group on Teams. The Network is part of the broader AI@EC initiative, and it will actively contribute to the overall AI@EC goals. So far, the Network has organised several webinars on AI projects in different DGs, and more are planned. It is currently mapping AI developments in the Commission. The Network has also launched several collaborative explorations of new AI use cases that are relevant across the Commission such as eBriefing and eReply.

Who can join?

The AI@EC Network focuses on initiatives and projects inside the Commission. However, it is open to anybody with an interest in AI in the Commission, agencies or other institutions and bodies. In October 2024, the Network had over 4 000 members from over 60 DGs, agencies and other institutions.

How to join the AI@EC Network

Commission staff

- ✓ Join our Teams group directly at [AI@EC Network](#)

Other EU staff

- ✓ Email the [AI@EC Network team](#)

Watch [recordings of past events](#)



Any questions?
[Contact us](#)





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eBriefing

Need to prepare a briefing? Generate a first draft of your briefing with AI

eBriefing is an AI-powered service from the European Commission. It's designed to help policy officers prepare a quick first draft of a briefing based on a series of input documents. eBriefing is part of a portfolio of eTranslation services provided by DGT in collaboration with DG CONNECT under the [Digital Europe Programme](#). The aim is to give policy officers a head-start when drafting briefings.

What to expect from eBriefing?

eBriefing uses a large language model (LLM), a type of AI able to draft text with a natural tone. You simply upload up to 10 documents, in any language. Add the subject of the new briefing in the 'Topics' field, by adding keywords or a longer description of the topic, then select your chosen output language(s) and click 'Submit'. eBriefing generates a first draft of your briefing based on the Commission's preferred structure for policy briefings, with sections for 'Main messages', 'Questions and answers' and 'Background'. eBriefing is also available for use directly from inside BASIS, the Commission's platform for briefings and speeches provided by DG FISMA.

Who can use it?

eBriefing is available to all EU institutions, bodies, and agencies, to national public administrations, academia, SMEs, and NGOs in the Member States, and to Digital Europe Programme projects.

How does eBriefing ensure security and privacy?

All users have to log in using EU Login and external users must register to use the service. Data is processed in the existing and secure eTranslation environment and deleted after processing. You retain ownership of your data, and we do not share it with third parties. However, documents marked as RESTREINT UE/EU RESTRICTED or higher should not be uploaded to eBriefing.

What other services are available?

Explore our many other [AI-Based Multilingual Services](#)

How to use eBriefing:

EU staff:

- ✓ Go to our [Digital Europe Hub for AI-Based Multilingual Services](#) and choose eBriefing

Other eligible users:

- ✓ Register on our [registration website](#)
- ✓ Go to our [Digital Europe Hub for AI-Based Multilingual Services](#) and choose eBriefing

eBriefing in **BASIS**

- ✓ Find it under the production workflow tab of a briefing request.
- ✓ Give keywords to choose the main topics to cover in the briefing.
- ✓ Select files from Basis or upload your own.
- ✓ [See how it works \(video\)](#).

Any questions?

[Contact us](#)





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eReply

Need to prepare a reply? Use AI power to help you!

eReply, a new AI-based service from the European Commission, facilitates the process of preparing of replies to formal requests, such as requests for information, reports of potential EU law infringements, and written parliamentary questions. eReply does not only provide a recommendation for a reply, but also a full analysis of the document. It is part of a portfolio of AI-based multilingual services provided by DG Translation in collaboration with DG CONNECT under the [Digital Europe Programme](#).

What can eReply do for you?

eReply uses a state-of-the-art large language model (LLM) to analyse and assess different types of requests and make suggestions for a reply. Simply upload the document to reply to, along with up to 10 additional relevant documents. eReply offers three tailored types of responses based on pre-defined prompts: *Reply-EU* for correspondence sent to the European Commission, *Reply-General* for eligible users like national administrations and SMEs in the Member States, and *Reply-EP Question* for questions from the Members of the European Parliament to the European Commission. You can upload documents in any official EU language and many more. The output can be in any official EU language or one of the other languages eTranslation supports.

Who can use it?

eReply is available to all EU institutions, bodies, and agencies, to national public administrations, academia, SMEs, and NGOs in the Member States, and to Digital Europe Programme projects.

How does eReply ensure security and privacy?

Like all of our tools, eReply is secure by design. All users have to log in using EU Login and external users must register to use the service. All inputs and outputs are processed in a secure environment, and they are not accessed, collected or shared in any way by any party. However, documents marked as RESTREINT UE/EU RESTRICTED or higher should not be uploaded to eReply. Like all AI-generated output, output generated by eReply needs to be checked for accuracy and completeness.

How to use eReply:

EU staff:

- ✓ Go to our [Digital Europe Hub for AI-Based Multilingual Services](#) and choose eReply

Other eligible users:

- ✓ Register on our [registration website](#)
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Digital Europe
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eSummary

Need a quick summary of a document? Use eSummary!

eSummary, the European Commission's AI-powered online service, can support your day-to-day work by giving you quick overviews of the contents of internal documents or documents received from Member States, citizens, companies, or any other organisation. It is provided by DGT in collaboration with DG CONNECT as part of the [Digital Europe Programme](#). It works from and into any official EU language as well as Arabic, Chinese, Icelandic, Japanese, Norwegian, Russian, Turkish and Ukrainian.

What to expect from eSummary?

You can submit documents of any volume and in any common format to eSummary – Word, PDF, etc. It will produce a summary of at least 10% of the original, with options ranging from a few pages to longer versions depending on your needs. You can download the summary file as a Word document from the interface. It might be enough for your needs on its own, or it can help you decide if you want to send the document to eTranslation or request a full human translation of the document or parts of it.

Who can use it?

eSummary is available to all EU institutions, bodies, and agencies, to national public administrations, academia, SMEs, and NGOs in the Member States, and to Digital Europe Programme projects.

How does eSummary ensure security and privacy?

All users have to log in using EU Login and external users must register to use the service. Data is processed in the existing and secure eTranslation environment and deleted after processing. You retain ownership of your data, and we do not share it with third parties. However, documents marked as RESTREINT UE/EU RESTRICTED or higher should not be uploaded to eSummary.

How to use eSummary: EU staff:

- ✓ Go to our [Digital Europe Hub for AI-Based Multilingual Services](#) and choose eSummary

Other eligible users:

- ✓ Register on our [registration website](#)
- ✓ Go to our [Digital Europe Hub for AI-Based Multilingual Services](#) and choose eSummary

What other services are available?

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Any questions? [Contact us](#)





Digital Europe
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eTranslation

Need a quick translation? Use eTranslation!

eTranslation is the EU's online machine translation service. You can use it for texts in common formats or connect IT applications and websites to it to reach Europeans in their languages. It is widely used on Commission websites such as those on [Migration policy](#) and the [Taxation and Customs Union](#), and directly by applications such as the [Europe Media Monitor](#). Even the EU Council Presidency now uses it to make sure information is available in all EU languages.

How good is machine translation?

Artificial intelligence has brought rapid improvements, but machine translation only gives you the general meaning. If details or style are crucial, you need a professional translator. eTranslation covers all official EU languages, plus a few more. It handles EU-related texts well and has specific domains for general texts or specialised fields such as finance or health.

Can anyone use it?

eTranslation is available to all EU institutions, bodies, and agencies, to national public administrations, academia, SMEs, and NGOs in the Member States, and to Digital Europe Programme projects.

How does eTranslation ensure security and privacy?

All users have to log in using EU Login and external users must register to use the service. Data is processed in a secure environment and deleted quickly. You retain ownership of your data, and we do not share it with third parties. Documents marked as RESTREINT UE/EU RESTRICTED or higher should not be uploaded to eTranslation or any other machine translation service. [Privacy Statement](#)

Why should I use eTranslation instead of other commercial machine translation systems?

eTranslation offers state-of-the-art machine translation in a secure environment. It is part of a push to improve Europe's competitiveness in technology, where the USA and Asia are dominant.

How to use eTranslation:

EU staff:

- ✓ Go to 'Top tools' on MyIntraComm and choose eTranslation

Other eligible users:

- ✓ Register on our [registration website](#)
- ✓ Go to our [Digital Europe Hub for AI-Based Multilingual Services](#) and choose [eTranslation](#)

What other services are available?

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Digital Europe
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Speech-to-Text

Need to transcribe video or sound files? Or you need subtitles for videos? Use Speech-to-Text!

Provided by DGT in collaboration with DG CONNECT as part of the [Digital Europe Programme](#), Speech-to-Text is the European Commission's online service for transcribing video or audio files and subtitling videos.

It can support your day-to-day work by helping you transcribe meeting records and subtitle your video messages. It works with nearly all official EU languages as well as Arabic, Chinese, Japanese, Russian, Turkish and Ukrainian.

What to expect from Speech-to-Text?

The Speech-to-Text service processes human speech into a written format. You can submit videos up to 1GB and audio files up to 100 MB. You can download the transcription as a Word document from the interface and your subtitles in vtt and srt formats. Accuracy depends on the quality of the uploaded file and the complexity of the given language.

Who can use it?

Speech-to-Text is available to all EU institutions, bodies, and agencies, to national public administrations, academia, SMEs, and NGOs in the Member States, and to Digital Europe Programme projects.

How does Speech-to-Text ensure security and privacy?

All users have to log in using EU Login and external users must register to use the service. Data is processed in the existing and secure eTranslation environment and deleted after processing. You retain ownership of your data, and we do not share it with third parties. However, video or audio files marked as RESTREINT UE/EU RESTRICTED or higher should not be uploaded to Speech-to-Text.

How to use Speech-to-Text:

EU staff:

- ✓ Go to our [Digital Europe Hub for AI-Based Multilingual Services](#) and choose Speech-to-Text

Other eligible users:

- ✓ Register on our [registration website](#)
- ✓ Go to our [Digital Europe Hub for AI-Based Multilingual Services](#) and choose Speech-to-Text

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