



Connected Hospitality

People. Properties.
Partners. Possibilities.

Orchestrated by Tejas Development

CONNECTED HOSPITALITY



A shared centre. Distinct capabilities.

The guest experience brings the ecosystem together.

People

Guests and staff shape the service.

Places

The hotel connects with its destination.

Partners contribute specialist capabilities within one coordinated project.



Your stay. A connected ecosystem.

Arrival

A welcome informed by the booking, with a clear path to check-in and access.

During the stay

Helpful information, easy payment and services that fit the moment.

Beyond the hotel

Local culture, events and experiences extend the relationship with the place.



Connected touchpoints

Recognise and welcome

Digital credentials and guest services.

Inform and engage

Screens, content and interactive media.

Enable commerce

Payments and optional biometric routes.



Modular concepts. Form factors and integrations follow the project.

Useful intelligence, trusted connections

An integrated service layer links the guest experience to hotel operations.

Connected operations

PMS, ERP and service systems share the context each workflow needs.

AI assistance

Multilingual support, relevant suggestions and staff assistance with human oversight.

Digital trust

Digital ID and EUDI Wallet can support selected journeys as integrations mature.

Guest choice

Optional identity and payment modules, with clear data boundaries and alternatives.

A place with a digital expression

Before a visit

Explore rooms, venues and experiences through immersive previews.

In the space

Contextual media, digital signage and curated DOOH complement hospitality.

After the experience

Creative content and optional XR keep the connection with the place alive.



The ecosystem, orchestrated by Tejas



Architecture, integration and project coordination



Guest identity and service integration



Optional biometric payment journeys



Wallet credentials and digital trust



Screen distribution and media activation



Operational systems and commerce



Creative content and immersive experiences

Contributions are configured for each project.

CONNECTED HOSPITALITY

A focused first project

One guest journey. A clear operating scope.

- Align** Choose the experience and the participating operator.
- Connect** Bring together the required systems and partners.
- Validate** Review service quality and the value for the hotel.
- Extend** Develop the next use case when the first one works.

People. Places. Possibilities. Connected.

Connected Hospitality

A Tejas Development project concept

tejas.ro

CONNECTED HOSPITALITY

