

Welcome to KEBA DC-Charging solutions



KEBA eMobility

Your one-stop shop for eMobility solutions

We energize sustainable technologies.



AC & DC charging solutions
for EVs – from cars to trucks



More than 750,000 charging
stations installed



Leading in e-mobility since 2009



Development and
manufacturing in Austria



KEBA

Automation by innovation.

In-house development and AC and DC charger production Austria

- High quality and flexibility
- Internal production of electronics
- Decades-long experience
- Targeted expertise



AC- and DC-Charging solutions for e-vehicles





KeContact DCW15 Public Wallbox

// easy to use
// compact

The compact low-entry DC solution
- cost-efficient, simple to install, and user friendly

// Charging power **40 kW**

// Easy to operation via touchscreen, direct payment possible

// Public charging **MID calibrated meter** (compliant with AFIR and German calibration law)

// Simple user interface even without OCPP backend

// Cable length 4 m, Cable 125 A



KeContact DCA10 Autonomous Charger

// variable
// scalable
// compact

Easy to maintain with short ROI and maximum uptime

- // Charging power up to **320 kW**
- // Simple operation and maintenance
- // Power module can be upgraded on site
- // **Redundancy:** If a rectifier fails, the remaining power is still available
- // Cable 250 A / 450 A (uncooled), max. 500 A= Peak current
- // Cable length 3,5 m or 5 m
- // Dimensions: W 630 / 650 D 640 H 1975 mm

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KeContact DCU10 Power Unit

// for DCS10
Satellite
// for DCL10
Pillar



Space-saving thin design for compact installation

// Charging power up to **320 kW**

// In tandem configuration, 2 x 320 kW or 4 x 160 kW = **640 kW**

// **Small footprint** 430mm x 1.250mm (max 420kg)

// Distance between DCU and Satellite can be up to **70 meters**

// Maximum outputs: **2** (dual) or **4** (quadruple)

// Nominal voltage: 1.000V

// Nominal current peak (max charging current): **500A**



KeContact DCS10 HPC Satellite

// variable
// scalable
// compact
// cooled

High power through cooled cable

// Charging power up to **480 kW**

// Cable 400 A (700 A boost) / 500 A (**liquid cooled**)

// Cable length **3,5 m** or **5 m**

// Dimensions: 450mm x 500mm x 1.865 mm

// Control of an additional **max. 12 KEBA AC** charging stations

// "Wake up function" / BCB Toggle



KeContact DCL10 Flexible Charging Pillar

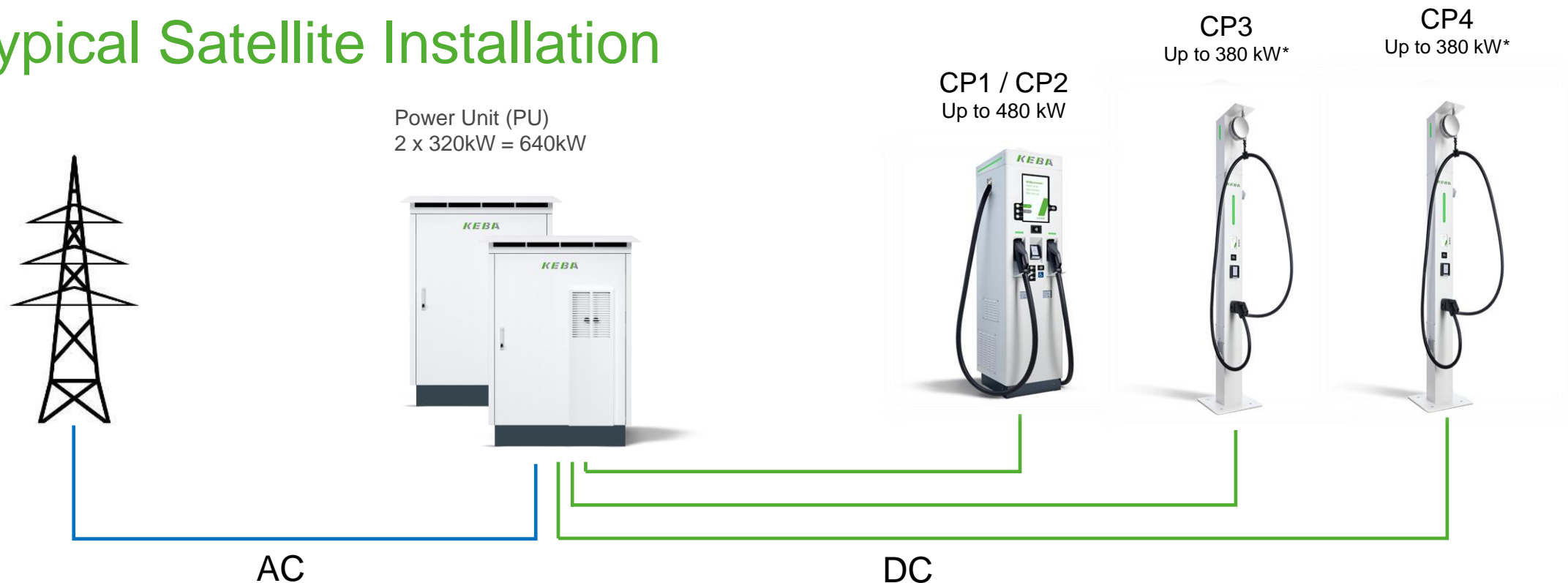
// slim
design
// cost-
efficient

Ideal DC charging solution for limited parking
spaces between the vehicles

- // Charging power up to **380 kW**
- // Cable 250 A / 380 A (700 A boost)
- // Cable length **5 m** or **8 m**

- // Height up to **2,5 m**
- // Very small footprint, **less than 0,5 m²**
- // "Wake up function" / BCB Toggle

Typical Satellite Installation

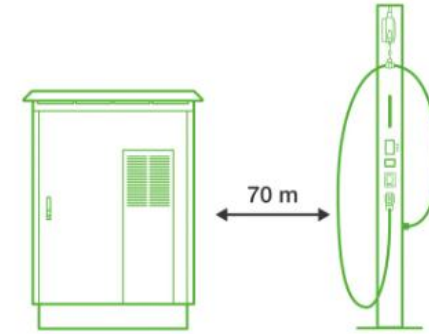


Total Power 640 kW
// Master/Satellite: 2 x 320 kW

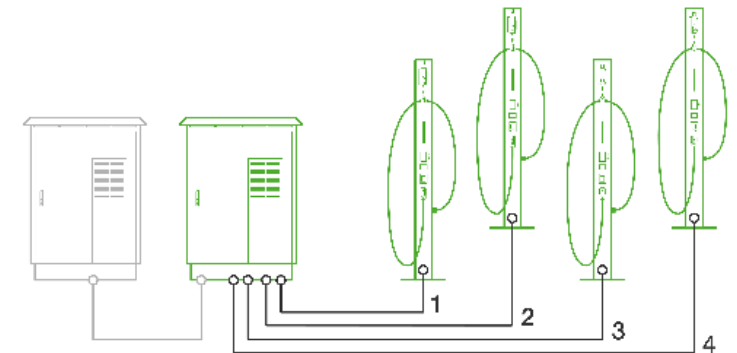
Master/Satellite connection concept
// up to 480 kW per charging point or
// 2 x 320 kW per charging point or
// 4 x 160 kW per charging point
Simultaneously with four charging points, dynamically controlled

*380 A rated current/ 700 A boost at 1,000 V

DCL10 Pillar Installation Examples



Flexible Installation



Fully scalable

KEBA DC chargers - proven performance in various environments.



KEBA DCU + DCS successfully tested in Sweden.



KEBA DCA successfully tested in UAE

Reference Projects



Charging hub in Germany: EMSLAND



// KEBA Charging solution:
10 x DCU10 (Power Unit)
5 x DCS10 (Satellit) 240 kW

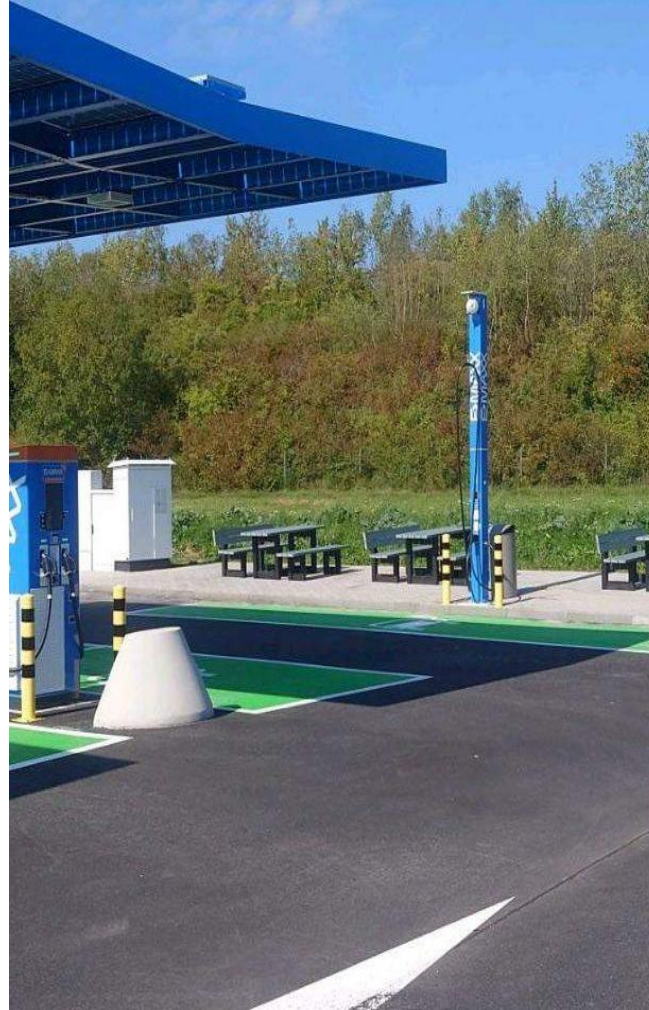
Charging hub in Sweden: MOSSERUD



// KEBA Charging solution:
5 x DCU10 (Power Unit)
4 x DCL10 (Pillar)
2 x DCS10 (Satellit) 320 kW



Charging hub in Germany: Görgeshausen



// KEBA Charging solution:
4 x DCA10 mit 320 kW
1 x DCL10 mit 240 kW

Solutions together with our partners

Battery Storages and Energy Management Systems

// Very easy to integrate into existing systems via OCPP and ModBus TCP

// Backends, battery storage systems, and load and energy management systems can be easily integrated using the aforementioned interfaces



Operational safety



Grid connection monitoring



Billing



Integration of low-cost PV energy



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Software Solutions for Transport and Logistic companies

Intelligent charging management for electric vehicle fleets

// Optimal EV charging based on Price, CO2 emission and/or Capacity

// Tailormade for heavy transportation vehicles

// Reduction of charging costs with +20%

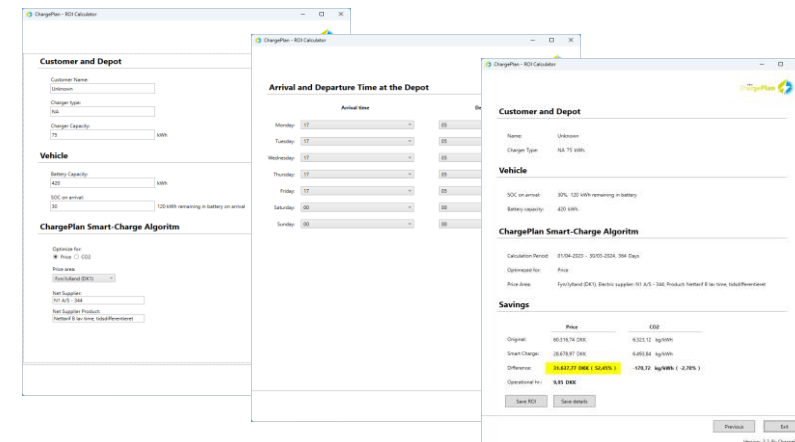
// Forecast of charging time, energy consumption and remaining range

// Proactive monitoring and alarming

// Extend battery life

// Ensure Operation stability and Minimal administration

// Technology agnostic / Supports all OCPP chargers



KEBA Innovation

Where the Future Becomes Tangible

// We offer a unique experience that offers an inspiring insight into current and future technologies, showcasing KEBA's vision for digital and technological innovation in eMobility.

// KEBA invest in the future of EV charging!

KeBob = AI based video surveillance



Use cases:

- Cable theft
- Wrong parking
- Targeted marketing
- Other

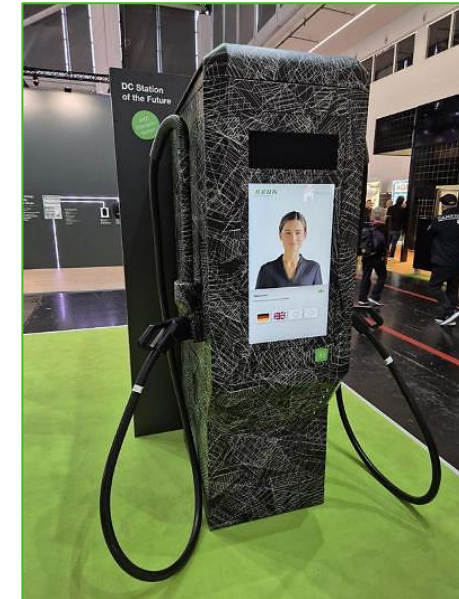
KAI = AI based Energy Management



Use cases:

- Energy optimization
- Cost per kW reduction
- Charging demand forecasting
- Other

KEA = AI virtual assistant



Use cases:

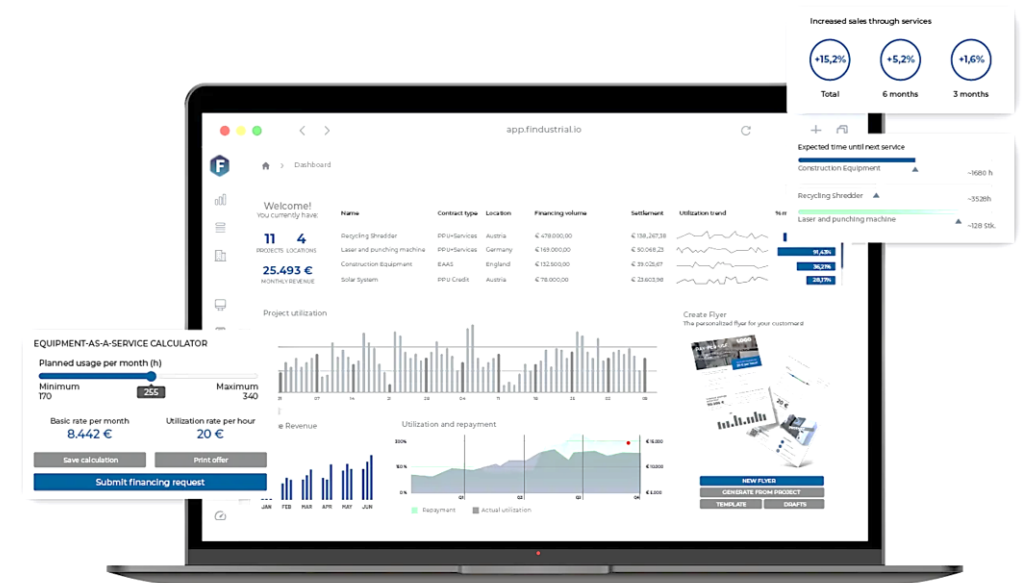
- Multilingual support
- Charging guidance
- Price comparison
- Marketing advertisement
- Predictive maintenance
- Other

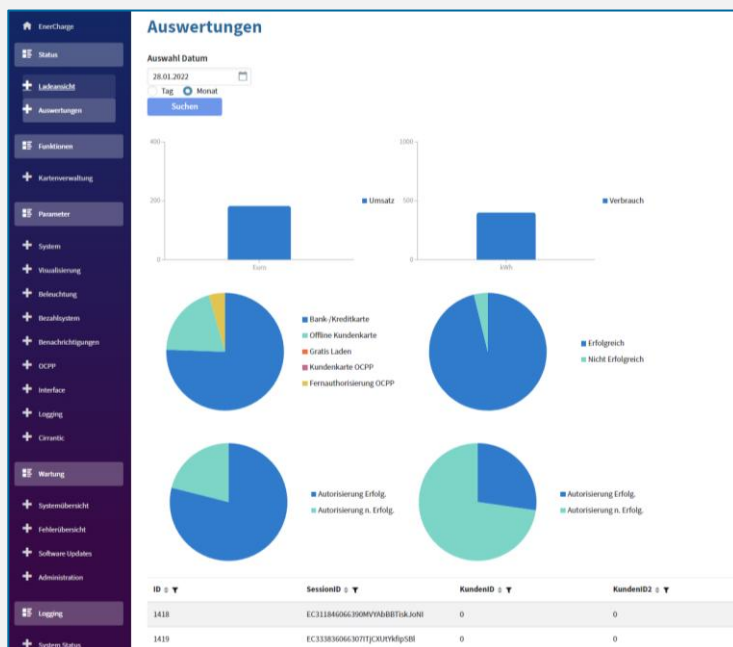
KEBA Financing Options

Flexible financing solutions for your eMobility projects

KEBA eMobility offers various financing options to support your project - whether you need to cover the entire solution or just a specific part of it, in cooperation with our trusted partner **FINDUSTRIAL**.

Together we enable **Pay-per-Use** models, unlocking new sales potential for our customers.





OCPP Parameter

Grundeinstellungen

URL:

User:

Password:

UID:

Erweiterte Parameter

MeterValues Interval:

Values FormatPoint:

Roaming Aktiv:

RFID CatIDTAG:

Spezial Erweiterungen

Bankomat Transaktionen zulassen:

Gratis Transaktionen zulassen:

Offline KK. Transaktionen zulassen:

Konfigurationsparameter

Key	ReadOnly
AllowOfflineTxForUnknown	<input type="text" value="false"/>
AuthorizationCacheEnable	<input type="text" value="false"/>

Service Portal

Administration and planning



In addition to the OCPP standard, you can also access information such as fan speed or power module values and more.

// User administration

// Charger administration

// Maintenance area for chargers

// Flexible tariff design

// Information for active availability maximization:

- Deployment planning
- Push notifications

Range of services



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Commissioning package

Included service of the commissioning package:

- // SIM card 5GB
- // Service tunnel
- // Remote commissioning by our support team
- // Service package for initial commissioning*:
 - Checking the connections
 - Measurement of the DC units
 - Test charging
 - Commissioning report
- // Optional ex-works integration:
 - Compliant backend
 - Compliant EMS

* Mandatory if installation company not trained



Service package

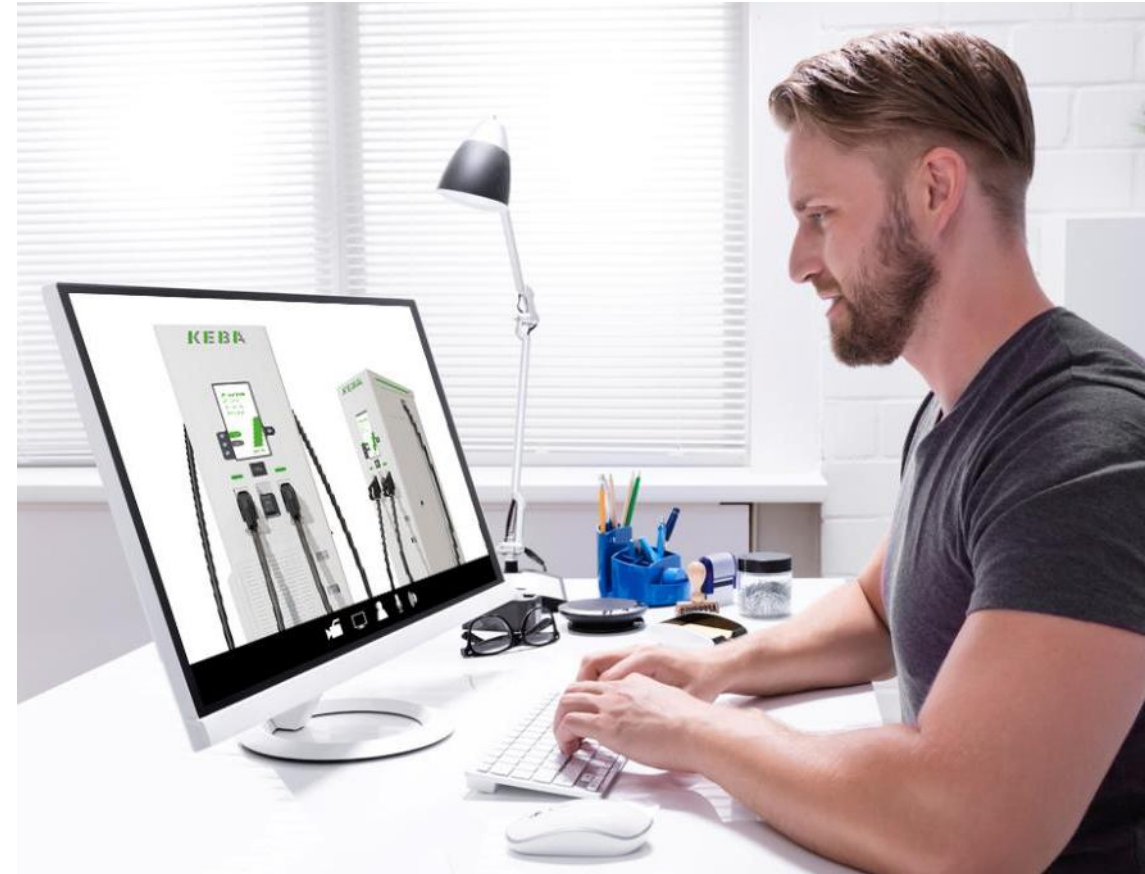
Maintenance:

- // Visual inspection outside and inside
- // Half-yearly RCD check
- // Cleaning of critical components inside / removal of minor contamination outside
- // Cleaning / replacing filter mats
- // Internal functional test
- // Recording meter readings
- // Communication check
- // Periodic inspection according to VDE 0105/100 / DGUV
- // Filter mats provided by the client

Remote support:

(included in the warranty period)

- // Service tunnel access
- // Sim card for remote services
- // Remote support by KEBA service technicians



Service Level Agreements

SLA Matrix	REMOTE Packages						REMOTE & ON-SITE Packages		
	Standard Warranty	End of Warranty	On-Top Guarantee	Basic remote	Advanced remote	Ultra remote	Basic remote & local	Advanced remote & local	Ultra remote & local
Support time ¹	7 a.m.-5 p.m., Mon-Fri except public holidays	9 a.m.-5 p.m., Mon-Fri except public holidays	7 a.m.-5 p.m., Mon-Fri except public holidays	7 a.m.-5 p.m., Mon-Fri except public holidays	7 a.m.-7 p.m., Mon-Fri except public holidays	0-24 h, Mon-Sun	7 a.m.-5 p.m., Mon-Fri except public holidays	7 a.m.-7 p.m., Mon-Fri except public holidays	0-24 h, Mon-Sun
Remote/Support per hour	included	€ 120	included	included*	included*	included*	included*	included*	included*
Remote access	included	€ 240 / year	included	included*	included*	included*	included*	included*	included*
Remote access via SIM card	included	€ 450 / year	included	included*	included*	included*	included*	included*	included*
Software care & maintenance	included	€ 150 / year	included	included*	included*	included*	included*	included*	included*
First response time ²	best effort	-	best effort	8h	4h	1h	8h	4h	1h
Remote Reaction Time ³	best effort	-	best effort	NBD	8h	2h	NBD	8h	2h
Remote Solution Time ⁴	best effort	-	best effort	NBD+1	NBD	8h	NBD+1	NBD	8h
On-Site Service Appointment Booking ⁵	best effort	-	best effort	best effort	best effort	best effort	NBD+2	NBD+1	6h
On-Site Solution Time ⁶	best effort	-	best effort	best effort	best effort	best effort	NBD+3	NBD+2	NBD
Preventive maintenance	€ 330,00 - 450,00 per year per charging point	€ 330,00 - 450,00 per year per charging point	€ 330,00 - 450,00 per year per charging point	€ 330,00 - 450,00 per year per charging point	€ 330,00 - 450,00 per year per charging point	€ 330,00 - 450,00 per year per charging point	included	included	included
Spare Parts	included	-	included	5% discount on claimed spare parts**	5% discount on claimed spare parts**	5% discount on claimed spare parts**

¹If devices are within the warranty or guarantee period.

²In the event of a warranty or guarantee claim, the replacement parts will be provided free of charge.

³The price stated here refers to charging stations with 2 charging points. For charging stations with 4 charging points the price doubles, for 3 charging points the price is 1.5 times higher and for one charging point per charging station the price stated here is halved.

⁴Determined period in which KEBA Support is available via agreed communication channels (support hotline, ticketing tool, e-mail) and enquiries are processed.

⁵Time span between the customer's request (ticket creation) in the support time and the first response from KEBA support.

⁶Time span between the creation of the ticket in the support time and the first, technical feedback from KEBA Support (=acceptance of the ticket or the request for further information until the ticket can be accepted).

⁷Time period between acceptance of the tick test and (i) remote restoration of the operational readiness of the faulty charging station or (ii) determination that an on-site service is required to rectify the fault.

⁸Time period after acceptance of the ticket until an appointment for on-site service was offered by KEBA.

⁹Time between acceptance of the ticket and the restoration of operational readiness of a faulty charging station on site.

NBD = Next Business Day

best effort = best endeavours are made to provide the agreed services, but no specific guarantees are given for the availability, performance or quality of the services

ATTENTION: On-site solution time depends on the availability of the customer on site.

ATTENTION: Fault reporting must be carried out by the customer's qualified specialist personnel

90% of cases are completed within the specified time

Warranty can be concluded during the current warranty period

For existing contracts (Ex-Enercharge), the conclusion of a remote support and software maintenance contract is required (for the KeBasic Remote). When concluding a hardware maintenance contract, a KeBasic Remote & Local can be concluded.

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Simply charge. AC and DC.

With smart and sustainable charging solutions for EVs - from cars to trucks.

Simple. Flexible. Cost-efficient.

Contact

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