

User Manual for the portal

www.naplatanptara.rs

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1. Introduction

The portal www.naplatanptara.rs

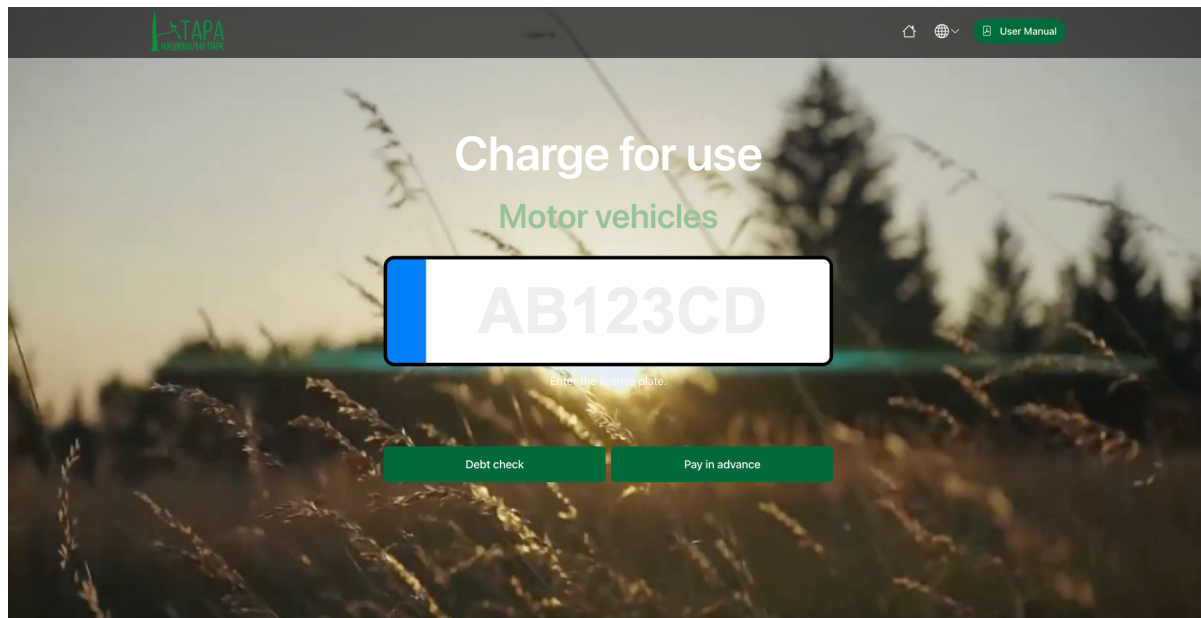
is intended for users of the electronic fee collection system for the use of motor vehicles within the territory of Tara National Park. Through the portal, users can:

- quickly check their obligations related to the use of vehicles in protected areas,
- pay existing obligations,
- make advance payments (before entering the park).

To use the portal, a computer, tablet, or mobile phone with an internet connection is required. It is recommended to use modern web browsers (Google Chrome, Mozilla Firefox, Microsoft Edge, Safari...).

2. Home Page

On the portal's home page, there is a form for entering vehicle license plate numbers.



The user enters the license plate number in the designated field.

The plates must be entered without spaces, dashes, or special characters (e.g., NI123AB).

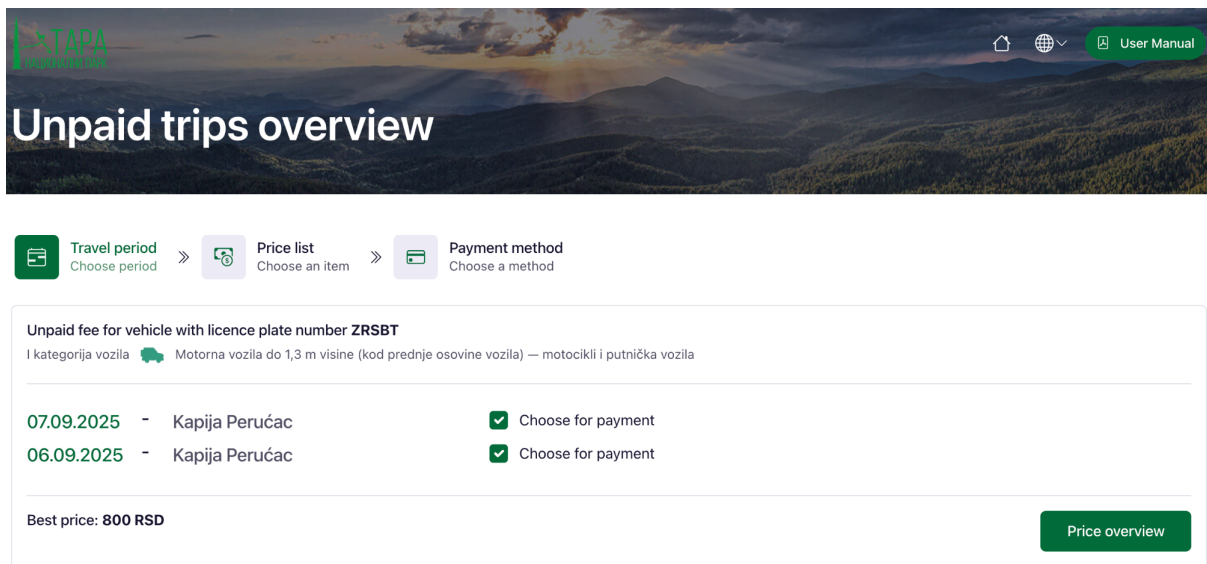
After entering the number, the user chooses one of two options:

- Check obligations
- Pay in advance

3. Options After Entering License Plates

3.1 Checking and Paying Obligations

- By clicking on the Check obligations option, the system automatically verifies whether there are any active obligations for the entered vehicle.
- If there are, a list of obligations is displayed, including:
 - the fee amount,
 - the date the obligation was created,
 - a description (type of service or reason for the obligation).
- The user can select one or more obligations and click the View Prices button.



Unpaid trips overview

Travel period Choose period » Price list Choose an item » Payment method Choose a method

Unpaid fee for vehicle with licence plate number **ZRSBT**
 I kategorija vozila  Motorna vozila do 1,3 m visine (kod prednje osovine vozila) — motocikli i putnička vozila

07.09.2025	- Kapija Perućac	☒ Choose for payment
06.09.2025	- Kapija Perućac	☒ Choose for payment

Best price: **800 RSD** [Price overview](#)

- In addition, the system will offer the user the most cost-effective option (e.g., if multiple individual days are cheaper to replace with a ten-day pass).
- After that, a page opens where the user must select the type of subscription:
 - Daily pass
 - Ten-day pass
 - Annual pass.

 **Travel period**
Choose period
 >>
  **Price list**
Choose an item
 >>
  **Payment method**
Choose a method

View and select subscription. The registration number of your vehicle is **ZRSBT**

I kategorija vozila  Motorna vozila do 1,3 m visine (kod prednje osovine vozila) — motocikli i putnička vozila

View the prices for the selected period and choose a subscription ticket.

Daily Subscription

900

RSD

Period: DAY

☒ Time period

☒ 06.09.2025 - 08.09.2025

Choose subscription

Ten days subscription

800

RSD

Period: 10 DAYS

☒ Time period

☒ 06.09.2025 - 16.09.2025

Choose subscription

Yearly subscription

2000

RSD

Period: YEAR

☒ Time period

☒ 06.09.2025 - 31.12.2025

Choose subscription

Back

Choose a payment method

- After selecting the subscription, the user proceeds to the payment section and chooses one of the options:
 - Pay by card (Visa, MasterCard, DinaCard, Maestro, American Express)

 **Price list**
Choose an item
 >>
  **Payment method**
Choose a method

Choose a payment method. The registration number of your vehicle is **TEST**

Time period: 26.09.2025 - 26.09.2025

selected tickets with total price of: - RSD.

 Pay with card

 Generate payment slip

Fullname *

Customer email *

Customer phone

Customer address

Customer zip

Customer city

Country

Tax ID Number (For legal entities)

Back

Proceed to payment

Enter your card data

You are on the page for safe payment. Please enter the required information on your payment card and click CONFIRM PAYMENT. After that, the result of the transaction will be displayed, and it will be sent as notification to your e-mail address.

PCI Transmission of card data will be handled in accordance with PCI DSS security standards

When you have entered the data on your card, please click CONFIRM PAYMENT and wait for the system to process the information. In case that you are logged in to the services MasterCard®SecureCode™ or Verified by VISA, you may be required to enter the additional data regarding your identity (password or some other information) at your Bank's request. In the event that you do not know the password or other information, please contact your bank.

Transaction details

- Transaction Id 135665
- Tax rate 20%
- Tax base 666.67 RSD
- Tax amount 133.33 RSD
- Amount 800.00 RSD

*VAT is included in price

- Generate a payment slip (the user can make the payment at a bank, post office, or via mobile banking, as well as by scanning the QR code).


Price list
Choose an item


Payment method
Choose a method

Choose a payment method. The registration number of your vehicle is **TEST**
Time period: 26.09.2025 - 26.09.2025
selected tickets with total price of: 300.00 RSD.

E-mail address *

Tax ID Number (For legal entities)

* Leave your e-mail address here in order to be notified once your payment is processed

- Payment is made electronically (payment cards, e-banking).

Payment Id	139955
E-mail	
Plate number	TEST
Category	I kategorija vozila
For period from	14.11.2025
For period to	15.11.2025
Payment period	Day
Amount for payment	300.00 RSD

Instant IPS Payment

Once your payment is completed successfully, it is recorded automatically right away.

[Show QR code for instant IPS payment](#)

Bank Transfer Payment (Payment slip) Save Send to email

Payments are posted on the next business day (excluding weekends and public holidays).

НАЛОГ ЗА УПЛАТУ			
уплатилац	шифра плаћања	валута	износ
	222	RSD	300.00
сврха уплате	рачун прикљача		
Naknada za korišćenje m.v.	160600000103524657		
прималац	модел и позив на број (одобрење)		
JP Nacionalni Park Tara, Milenka Topalovića 3, 31250 Bajina Bašta, Srbija	139955		
печат и потпис уплатиоца			
место и датум пријема		датум валуте	
Образац бр. 1			

- The user can display a QR code for instant IPS payment, and the system will generate a unique QR code with the payment details, which can be scanned using a mobile banking application or another electronic payment system.



- After a successful transaction, a payment confirmation is generated in PDF format, which the user can download and save.

3.2 Advance Payment

- By selecting the Pay in advance option, a separate form opens for the user.
 - Selection of vehicle category (passenger car, truck, bus, motorcycle, etc.)
 - Determination of the usage period.


Price list
 Choose an item


Payment method
 Choose a method

View and select subscription. The registration number of your vehicle is **TEST**

View the prices for the selected period and choose a subscription ticket.

Choose Category

I kategorija vozila x

Date from

9/25/2025 12:00:00 AM

Date to

9/25/2025 12:00:00 AM

Daily Subscription
300.00
RSD
 Period: DAY
 Time period
 25.09.2025 - 25.09.2025
 Choose subscription

Ten days subscription
800.00
RSD
 Period: 10 DAYS
 Time period
 25.09.2025 - 05.10.2025
 Choose subscription

Yearly subscription
2,000.00
RSD
 Period: YEAR
 Time period
 25.09.2025 - 31.12.2025
 Choose subscription

Choose a payment method

- The system automatically calculates the payment amount. After confirmation, the user proceeds to electronic payment.
- Upon completion of the payment, an electronic confirmation is issued, which serves as proof of payment and must be kept during the stay in the park.

4. Confirmations and Receipts

After each payment:

- A confirmation of the successful transaction is displayed to the user.
- The system automatically generates a PDF document that can be downloaded and saved.
- A fiscal receipt for the paid service is sent to the email address provided by the user during the payment process.



Dear Customer, attached to this email is your payment slip.

Payment Details

License Plate: TEST

Vehicle Category: I kategorija vozila (Motorna vozila do 1,3 m visine (kod prednje osovine vozila) — motocikli i putnička vozila)

Start Date: 30.09.2025

End Date: 01.10.2025

Amount: 300.00 RSD

Recipient: JP Nacionalni Park Tara, Milenka Topalovića 3, 31250 Bajina Bašta, Srbija

Recipient's Account: 160600000103524657

Reference Number: 135670

© E-payment - Tara National Park.

Milenka Topalovića 3, 31250 Bajina Bašta, Srbija

E-mail: office@nptara.rs

Phone: +381 (31) 863 644

We recommend that users keep electronic or printed confirmations during their entire stay in the protected area.



You have successfully made the payment - your payment card account has been debited.

Customer

Full Name
 E-mail
 Plate number TEST

Payment data

Payment method Card payment (online)
 Price 300.00 RSD
 Status Success
 Transaction Referent Id
 Order Id 135630
 Transaction date 26.09.2025 09:48:45

Order

Date from 29.09.2025
 Date to 29.09.2025
 Total price 300.00 RSD
 Article Code 00000001
 Article Name Dnevna ulaznica - putničko vozilo
 Price 300.00 RSD
 Count 1
 Total price 300.00 RSD

5. Common Errors and Solutions

- You entered an incorrect license plate number – check whether all characters were entered correctly and without spaces.
- No obligations found – this means there are currently no obligations for the vehicle; in this case, you can use the Advance Payment option.
- Payment failed – check your card details, internet connection, or try again.



Payment unsuccessful - your payment card account is not debited.

Customer	
E-mail	[REDACTED]
Plate number	TEST

Payment data	
Payment method	Instant IPS
Price	300.00 RSD
Status	Canceled
Transaction Referent Id	
Order Id	135670
Transaction date	26.09.2025 09:33:49

[Back to home page](#)

6. Support Contact

For technical assistance or payment-related inquiries, please contact:

 Email: office@nptara.rs

 Phone: +381 (31) 863 644

 Support hours: Monday – Friday, 08:00 – 16:00

7. Conclusion

The portal www.naplatanptara.rs provides a simple and reliable way to check and pay obligations, as well as to make advance payments. In this way, users can quickly and without unnecessary procedures fulfill their obligations and safely use motor vehicles within Tara National Park.

By using the portal regularly, the possibility of congestion at park entrances is reduced, and users have the assurance that their payment is recorded and recognized in the system.