

2024 Company Profile



GI GROUP HOLDING

Ataglance

We work to contribute to the **evolution of the Labour Market** through our daily work and to embrace the ambitious opportunity – and responsibility – to change people's lives for the better.

37
COUNTRIES WITH DIRECT PRESENCE

+700
BRANCHES AND OFFICES

+9,000EMPLOYEES

+25,000 CLIENTS

Our staffing and recruitment **business ecosystem** offers a comprehensive suite of solutions that generate impactful results.





Recruitment



Middle Management and Executive Recruitment



Business Process Outsourcing



Programmatic Job Advertising Platform



Career Transition & Employability

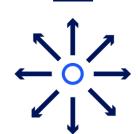


Learning & Development



We Are

A world leader in the delivery of services to support the evolution of the Labour Market.



We Work

To change people's lives - providing an enjoyable working environment and creating sustainable social and economic value.



We Believe

In **sustainable work**, which means achieving living and working conditions that support people throughout an extended working life.



We Aim

To create a sustainable and enjoyable Global Market for **Candidates and Companies**, reflecting **Labour Market needs**.

We Are
More
than Work

Our Sustainable Work Manifesto





Decent & Safe Work

Sustainable Work guarantees dignity, regular contracts, protection from exploitation, safe working conditions, fair income, equality, personal wellbeing, and empowerment for individuals to have a voice in these areas.

Diversity, Equity & Inclusion

Sustainable Work eliminates the hurdles that discourage or hinder workers from entering, remaining, or advancing in the Labour Market, while valuing personal contribution and ensuring equity and inclusion for all.

Employability & Satisfaction

Sustainable Work establishes conditions that enable people and companies to actively sustain employability, engagement and work life balance throughout an extended, healthy and meaningful working life.

Safeguarding Resources for the Future

Sustainable Work aligns with **ESG**standards without compromising the ability of future generations' access to – and participation in – the Labour Market. It avoids the exploitation of human and environmental resources, while fuelling competences, innovation, and relations.

Fondazione Gi Group

Vision

Fondazione Gi Group wants to become a leading voice on the issue of Sustainable Work. We aim to work with all stakeholders to identify solutions which actively contribute to the progress of the countries where we operate, from a constructive perspective and based on Sustainable Work values and models.

Mission

Fondazione Gi Group works to INVESTIGATE, IMPLEMENT and DISSEMINATE the concept of Sustainable Work via the completion of initiatives and projects which are both concrete and replicable.



Core activities

Research Center

Projects

Sustainable Work Culture

Our Values



Care





Passion



Sustainability



Continuous Learning and Innovation



Responsibility

Our History

2009-2011

International expansion in UK, Argentina and Eastern Europe.

2008

We become Gi Group.

International expansion in China, Hong Kong, France, Brazil, Spain and India.

2007

International expansion in Germany and Poland.

2005

Expansion of our range of HR services

2013

Creation of the Global Practices

2014-2015

International expansion in Turkey, Portugal, Netherlands and Slovakia.

2016

Acquisition of Tack and TMI. International expansion in Colombia. 2020

International expansion in USA.

2019

Further acquisitions in Germany expand our International Mobility capabilities

2018

Acquisition of **Grafton** and **Marks Sattin**

2021

Acquisition of Jobtome in Switzerland and Axxis in France.

2022

We launch the Corporate Brand Gi Group Holding.

International expansion in Estonia, Latvia, Lithuania, Switzerland and Liechtenstein.

2023

We celebrate our 25th anniversary and 50th acquisition.

2024

We acquire the European Staffing business of Kelly.

International expansion in Belgium, Luxembourg, and Norway.

1998

Founding of Generale Industrielle

2004

Acquisition of Fiat's employment agency in Italy.

Our Strategic Evolution

New synergies and opportunities

2024

We acquire the European Staffing business of Kelly and strengthen our Life Sciences capabilities in 14 countries.

25 years working for the evolution of the Labour Market

2023

We complete our 50th acquisition

A unified global identity

2022

2021

We launch the Corporate Brand Gi Group Holding, an ecosystem of integrated HR Services.

We acquire **Jobtome** and step

into the world of Al and

automated job-posting

Towards the future of HR

Our starting point

Success in Italian Staffing

From Temp and Perm to a range of HR services

From Local to Global

Sharing best practices with the global community

Uniting brands, know-how and resources

Consolodating our global presence

1998

We found Generale

Industrielle.

2004

We acquire WorkNet, Fiat's employment agency in Italy.

2005

We complete **acquisitions** in Italy and start operations in outplacement, training, HR consultancy and payroll outsourcing.

2007/8

We start our international expansion: Europe, Asia & South America

2010

We become a member of World **Employment Confederation** (formerly CIETT).

2013/16

We create the Global Practices: Temporary and Permanent Staffing, Middle and Senior Manager Search & Selection, Learning & Development, Outplacement and Business Process Outsourcing.

2020

We begin working in the USA.

Gi Group Holding

Company Profile 2024

Our Global Presence

Thanks to direct presence, today we are active across Europe, APAC, and the Americas.

COUNTRIES WITH DIRECT PRESENCE +/()() **BRANCHES AND**

OFFICES

CLIENTS

+25,000

DIRECT PRESENCE

- Argentina
- Belgium
- Brazil
- Bulgaria
- Chile
- Colombia
- Croatia
- Denmark
- **Estonia**
- Czech Republic

- France
- Germany
- Greater China
- Hungary
- India
- Ireland
- Italy
- Latvia
- Liechtenstein
- Lithuania

- Luxemburg
- Malaysia
- Mexico
- Montenegro
- Norway
- Poland
- Portugal
- Romania
- Serbia
- Slovakia

- Spain
- Switzerland
- The Netherlands
- Türkiye
- Ukraine
- United Kingdom
- USA

EMPLOYEES

Our Growth

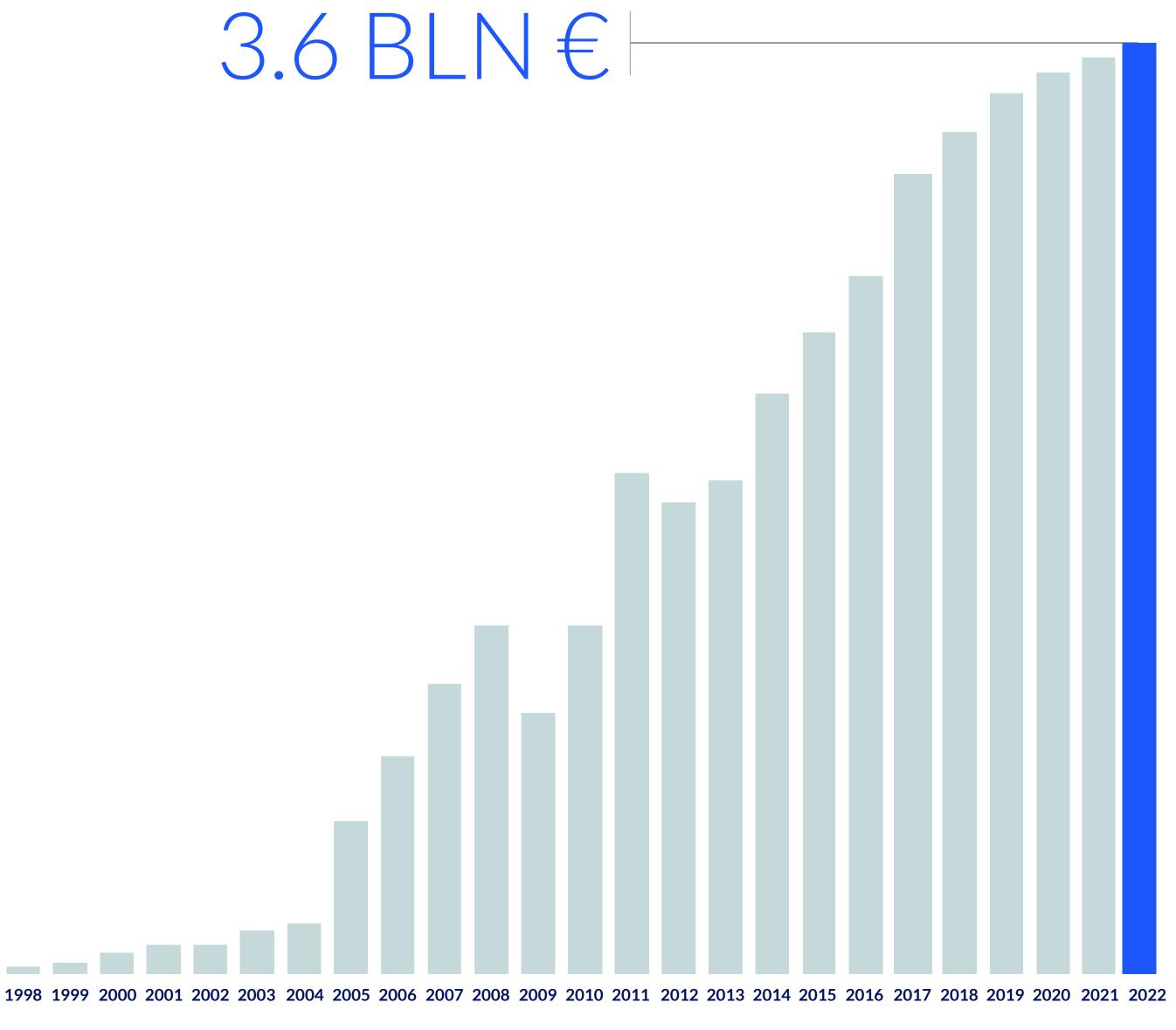
Working towards a sustainable Labour Market for over a quarter century.



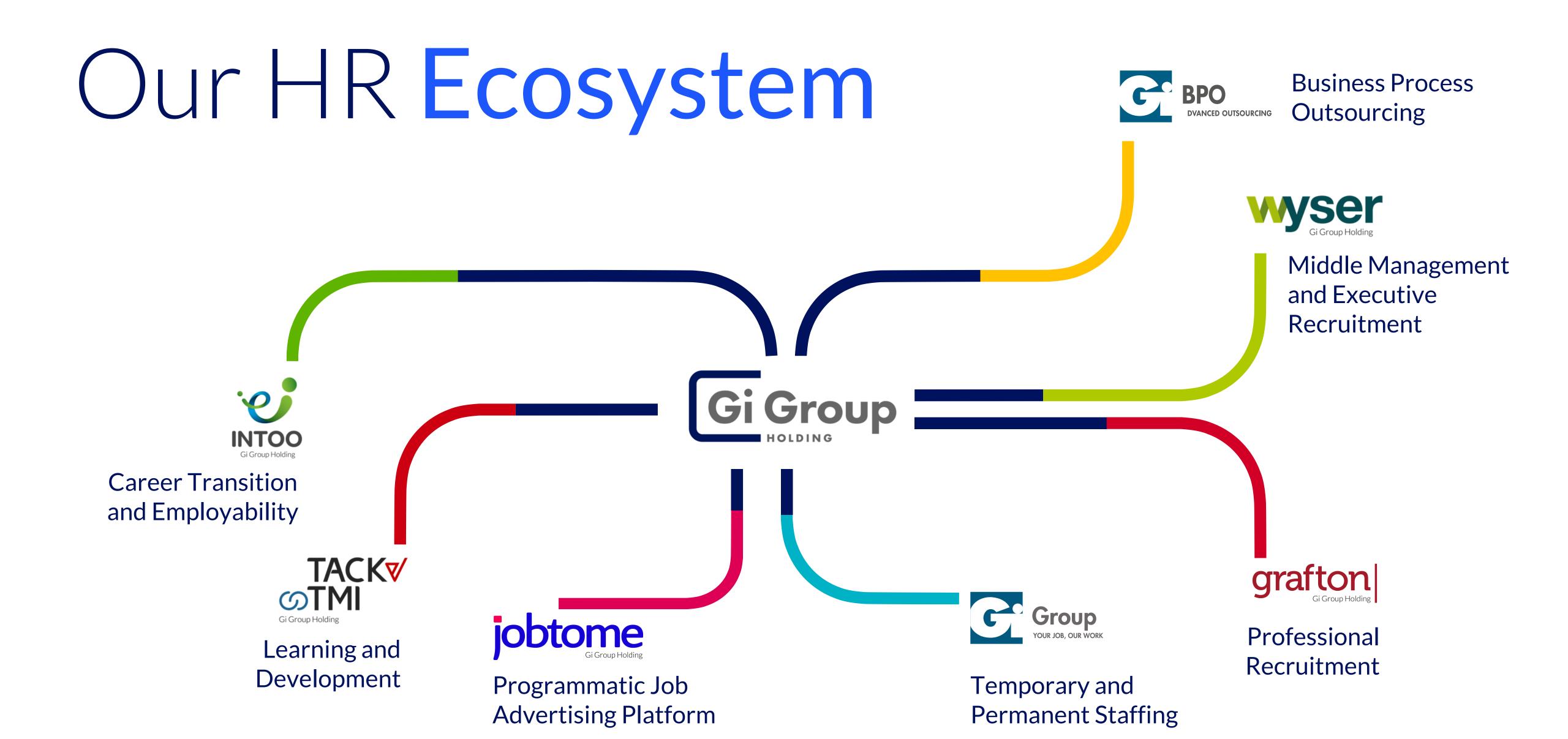
Ranked as one of the world's largest staffing firms:





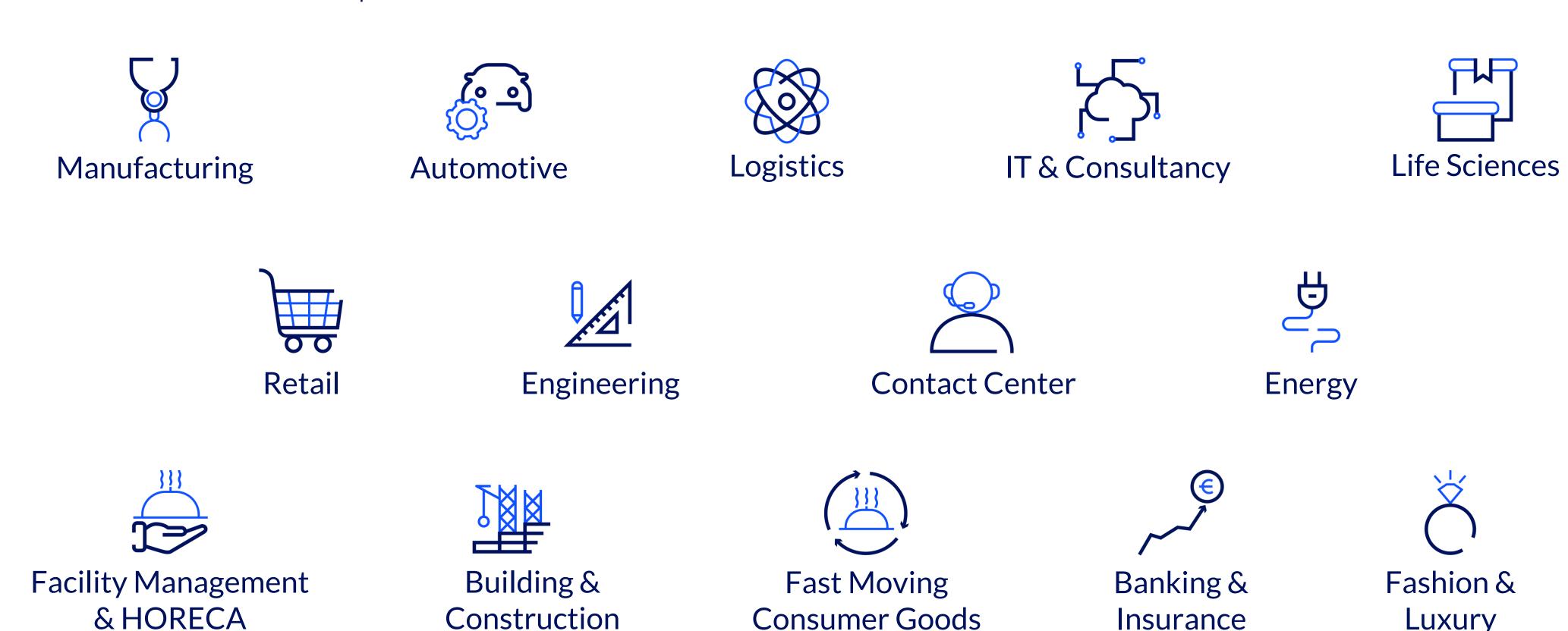


+3.9 BLN € revenue in 2023 (NB: preliminary results, pending validation by auditors)



Our Specialised Divisions

We use a consultancy approach across all our businesses to fully understand the dynamics of each sector and workplace.



Insurance

Luxury

Temporary and Permanent Staffing





Taking a holistic, people-centred approach, we make the staffing process simpler: from candidate sourcing to workforce management.

- We have a global perspective and thorough industry-specific knowledge.
- We deliver **flexible**, **integrated and scalable solutions** to help our clients achieve their business goals.
- We build long-lasting relationships, understanding clients' and candidates' needs to match the right people with the right companies.
- We act responsibly to make the Labour Market thrive.

+25

YEARS

STAFFING EXPERIENCE

+3,9k

EXPERTS

RECRUITMENT & WORKFORCE MANAGEMENT

30

COUNTRIES

DIRECT PRESENCE

+18k

CLIENTS
WE PARTNER
WITH YEARLY

+155k

SPECIALISED AND
GENERAL WORKERS
WE SOURCE FOR OUR
CLIENTS EACH YEAR

We provide flexible workforce solutions, with comprehensive expertise managing high volumes of specialised and general workers for the Industrial and Commercial Staffing markets.

CORE SERVICES



TEMPORARY STAFFING

We provide the efficiency companies need.

With our temporary staffing service, we help clients deal with new projects or prepare for peak season, ensuring flexibility and effectiveness, while monitoring costs and hitting targets.



PERMANENT STAFFING

The right candidate at the right time.

We consult our clients on their hiring needs and manage all sourcing and selection processes to provide candidates that fit the company culture and the requirements of each role.

DIVISIONS

- Automotive & E-mobility
- Banking & Insurance
- **Building & Construction**
- Contact Centers
- Energy
- Engineering
- Facility Management & HoReCa
- Fashion & Luxury
- FMCG
- IT & Consultancy
- Life Sciences
- Logistics
- Manufacturing
- Retail

PLUG & PLAY AND CUSTOMISABLE SOLUTIONS

- Gi Pro Recruitment of specialised technical professionals
- MoveUp International Mobility
- Gi Training Upskilling & Professional Training
- SMS Site Managed Services
- MSM Multi-Site-Management
- Volume Hiring
- Master Vendor
- Recruitment Process Outsourcing
- Employer Branding

Professional Recruitment





We're a multinational recruitment agency established in Ireland in 1982, we have been the trusted and swift partner of companies who want to efficiently hire the best professionals from a single position to large-scale projects.

- Our results-focused team forge lifelong relationships with clients and candidates.
- We offer **innovative**, **tailored solutions** for the wide variety of talent management challenges that businesses face today.
- Our strength lies in the **specialised consultants** who've built effective networks within their industry.

16

countries

Direct presence

+600

EXPERTS

Our goal is to understand the talent businesses need, before helping candidates understand the changing landscape of their specialism and guiding them in their next step, convinced and committed to help your organisation grow.

DIVISIONS

We are experts in many sectors, and in most business functions:

- Finance, Accounting & Insurance
- Sales & Marketing
- Supply Chain & Logistics
- Manufacturing & Engineering
- IT & Digital
- HR, Legal, Tax & Admin
- Business Services
- Pharma, Medical Devices & Healthcare
- Construction & Real Estate
- Fashion & Luxury

Middle Management and Executive Recruitment





We partner with forward-thinking Companies to identify and engage talented managers, through deep Market expertise, shared strategies and a tailored consultancy.

- We operate a global model covering 3 continents with cross-border solutions, and international mobility programs and partnerships.
- We adopt a consulting approach to recruitment, based on customer and need analysis, tailored solutions and a comprehensive candidate management strategy.
- **Specialisation** by job families (know-how and value generation) and sub-specialization by industry.
- A strong focus on building long-lasting partnerships.

12 +300 countries experts
DIRECT PRESENCE

We offer **custom-made solutions**based on a thorough understanding
of the business needs combined
with our industry-specific knowledge.

Our Search & Selection process includes added value services such as headhunting, aptitude and personality assessment, and candidate market mapping.

DIVISIONS

Our teams focus on the following divisions:

- Sales & Marketing
- Finance & Accounting
- Information Technology
- Tax & Legal
- Technical & Engineering
- Banking & Insurance
- Human Resources
- Fashion & Luxury Goods
- Digital & New Media
- Oil & Gas
- Pharma & Medical Devices
- Retail

Business Process Outsourcing





We are your **specialised** advanced outsourcing **partner** who takes the **responsibility for results** through flexibility, lasting relationships and a strong work ethic.

Our Operating Model is based on 3 pillars:

- Responsibility for the results of the outsourced services, resulting in greater efficiency and flexibility.
- Process transactions at a lower unit cost thanks to technology and economies of scale.
- A LEAN model which provides a high-quality customer experience, greater process control and cost transparency.

11 +5C

COUNTRIES EXPERTS

DIRECT PRESENCE

Our specialists study all requirements and inputs, before remapping the process, incorporating best-fit technologies and methodologies, which allow them to manage the process more efficiently, with greater flexibility for clients.

Gi BPO processes and solutions are certified with ISO 9001 and ISO 27001.

DIVISIONS

- Logistics & Industrial Solutions
- Sales & Field Marketing Solutions
- Back Office & Digital Solutions
- Auxiliary Services & Facilities

Learning & Development





With over 110 years of experience, we empower Companies and their people to work better and grow, leveraging deep empathetic relationships, a diverse collection of content, and brilliant learning experiences.

- Global footprint. We deliver learning to a consistent global standard while adapting to local cultures and the specific needs of your learners.
- Array of content & flexibility to customise solutions. We have both research-based solutions and the flexibility to customise learning content to your business reality and requirements.
- Commitment to quality & consistency. We deliver programmes of all different sizes on time, to a high quality and with the latest in learning design and delivery.

+55 +60

COUNTRIES EXPERTS

DIRECT PRESENCE

Using the latest in solutions design and technology, we leverage the best in learning consulting, individual assessments, training interventions (both in-person and virtually), asynchronous learning (digital and self-paced) and performance coaching.

The partnership we build with our clients is unique and delivers:

- Revenue growth by building the capability of Sales Professionals and Sales Teams.
- Employee engagement and productivity providing learners with ongoing career and personal development.
- Employee retention and leadership culture growing the Leaders and Managers of the future.
- Superior CX by changing mindsets and encouraging ownership of customer experience across your organisation.
- Culture transformation preparing individuals and Leaders for change: how to anticipate it, accept it and deliver it.
- Safe workplaces by promoting the behaviours (in individuals and managers) that underpin a safety culture.

Career Transition and Employability





We help People adapt to change at work and organizations in their transformation process. We offer hi-touch, people-centric coaching, mentoring, career development, change management and outplacement services.

5 + 100

COUNTRIES
DIRECT PRESENCE

EXPERTS



+100

COUNTRIESCAREER STAR GROUP

+2,000

NETWORK OF
CONSULTANTS
CAREER STAR GROUP

INTOO is also a founding member of the Career Star Group, a global association of the world's leading outplacement companies.

The alliance provides access to some of the most innovative brains in the industry and ensures that INTOO can support companies and individuals wherever they are.

Programmatic Job Advertising Platform





We help **people** get the **right jobs** and **employers** find the **right employees**, reducing economic insecurity for "Blue Collar" workers around the world.

We want to become the European leader in Blue Collar **digital acquisition**, delivering value at scale to employers and candidates, by developing the best **programmatic job advertising engine** and web properties network.

33 COUNTRIES 41

EXPERTS

Knowledge HUB







As a Group, we created a dedicated **intelligence unit** whose goal is to procure and disseminate **knowledge of global HR trends** in a wide range of Industries.

We work with recognized **research centers** and **academic institutions**, collecting verified data, to produce **authoritative reports** on the evolution of the global **Labour Market across the Key Industries**.

The Knowledge HUB brings value to our Stakeholders via producing and sharing data, information and recommendations to **contribute to a more sustainable and enjoyable Labour Market.**









Discover our Reports



WWW.GIGROUPHOLDING.COM