



**INFORMATION COMMUNICATION TECHNOLOGIES
&
DEFENSE INDUSTRY TRADE INC.**

**END-TO-END
TECHNOLOGY SOLUTION PARTNER**

forte



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CHAIRMAN'S MESSAGE

Dear Business Partners and Valuable Employees,

We embarked on the journey of Forte Technology in 2006, and since then, it has grown in tandem with our defense industry and the robust performance of our country's economy. Throughout this journey, we have successfully executed critical projects for numerous esteemed organizations, including key government institutions in our nation. To date, we have completed 38 pivotal infrastructure and software development projects, consistently achieving high levels of customer satisfaction.

Our voyage, initially focused on system integration and infrastructure solutions, took a significant leap forward in 2019 when we merged with ELD Bilişim A.Ş. This strategic move allowed us to augment our company by incorporating software development expertise into our portfolio. Additionally, with the establishment of our Hacettepe Teknokent branch, we intensified our efforts in the realm of Research and Development (R&D). By seamlessly combining system integration and software activities and expanding our services to include consultancy and technical training, we transformed into a solution center that truly makes a difference.

Today, we take immense pride in being a company that offers end-to-end solutions to meet the diverse needs of our customers and stakeholders, both domestically and in neighboring regions. With a team of over 100 dedicated colleagues and nearly 20 international solution partners, we are committed to delivering excellence.

At Forte, we pledge to remain agile in our decision-making to adapt to the rapidly evolving landscape of technology and changing business practices. We will continue our sustainable growth by continually enhancing and innovating our products and services, adhering to our core values and vision. With a team whose expertise and influence continue to expand, along with our accumulated experience, we will further elevate our performance in R&D, quality, and efficiency.

I extend my heartfelt gratitude to all our customers, solution partners, employees, and stakeholders who have played a pivotal role in Forte's aspiration to become a global solution center. I am confident that together, we will achieve many more milestones and successes in the future.

Warm regards,

Ali Celal ASİLTÜRK



ALİ CELAL ASİLTÜRK
Chairman of the Board



EBUBEKİR BALIKÇI
Deputy Chairman of the Board of
Directors



HASAN CENGİZ BAYRAK
Board Member

COMPANY PROFILE

In 2006, Forte commenced its operations in the field of system integration. Subsequently, in 2019, it expanded its portfolio by venturing into software solutions through the incorporation of ELD Biliřim.

In pursuit of its goal to become a comprehensive solutions provider, offering both software and distinctive complementary services, Forte has achieved remarkable success over the course of 15 years. Having successfully executed over 1900 projects, we have delivered hardware procurement, infrastructure installation, software solutions, and technical support to numerous public institutions and private companies of varying sizes and across different sectors.

In 2018, Forte expanded its scope of operations by inaugurating the Hacettepe Teknokent branch, thereby introducing software and R&D activities to its portfolio. During the same year, we successfully acquired both the Facility Security Certificate (NATIONAL SECRET/NATO SECRET) and the CMMI-DEV V1.3 Certificate. Drawing strength from our core values, particularly agility and our skilled workforce, Forte envisions becoming a global enterprise that thrives by fostering synergy.



FORTE OVER THE YEARS

2006

Forte Technology commenced its operations in the realm of system integration.

2015

The Emergency Center Server and Data Transfer Systems for Başkent Natural Gas Distribution A.Ş. were successfully commissioned.

2017

We have executed infrastructure modernization projects in numerous institutions, with a particular focus on TURKSAT (Türksat Satellite Communications Cable TV and Operation Inc.), TAI (Turkish Aerospace Industries), PTT (General Directorate of Turkish Post), and ÖSYM (Student Selection and Placement Center), among others.

2019

We executed infrastructure and maintenance support projects for institutions including ASELSAN, TEDAŞ, General Directorate of Foundations, and ASKİ. Furthermore, we managed all software development and infrastructure activities for the KKBS-AY Project, with ASELSANNET as the main contractor.

Significant investments were made in ELD Bilişim A.Ş. to enhance its competencies in the software field, specifically focusing on software development within the Logistics sector.

2021

We signed contracts for the DSI (The General Directorate of State Hydraulic Works) Data Storage and Backup System Capacity Increase project, as well as the TAI (Turkish Aerospace Industries) Internet Infrastructure Data Storage System Procurement project. Additionally, we entered into a Cooperation Protocol with ASELSANNET and OSTİM Technical University.

Furthermore, we have updated the CMMI-DEV V2.0 ML 3 document.

2012

We successfully implemented the infrastructure for the Anadolu Agency Data Center and the National Library Digital Archive System.

2016

The installation of the ÖSYM (Student Selection and Placement Center) Data Storage System has been successfully completed.

2018

We opened the Hacettepe Teknokent branch, obtained Facility Security Certificates (NATIONAL SECRET / NATO SECRET) and CMMI-DEV V2.0 ML 3 certificates, and aligned all software development processes with international standards.

Additionally, in the MSB Modernization project, where HAVELSAN is the main contractor, we assumed responsibility for the development of the majority of the software work packages.

2020

We have entered into numerous infrastructure projects with institutions such as DMO (General Directorate of State Supply Office), PTT, HAVELSAN, OGM (General Directorate of Forestry), and the Ministry of Culture.

Additionally, in collaboration with ASELSANNET, we successfully executed large-scale infrastructure projects, including the Multinational Joint Warfare Center Network Infrastructure Renewal, Anadolu Agency SDWAN Installation, Ministry of Energy's Crisis and Cyber Security Operations Center Installation, and RTÜK (The Supreme Board of Radio and Television) Infrastructure Renewal.

2020

We signed a 3-year contract for the Turkish Land Forces Command Logistics Information System and Management Information Systems Software Development and Maintenance Services project.



MISSION

Our mission is to be a comprehensive solution center, providing end-to-end information communication infrastructure products, software solutions, complementary training, and consultancy services.

We are dedicated to interpreting the latest technologies through innovative approaches and consistently advancing our research and development activities with a commitment to continuous improvement.

Our commitment is to deliver the most suitable products and services tailored to customer needs, adhering to international quality standards, and constantly enhancing them through the insights gained from our experience.

We aspire to extend our reach and provide added value on a global scale by leveraging the high level of knowledge and experience we have accumulated in Turkey.

VISION

Our vision is to become a global leader in the IT sector across the regions we operate, offering comprehensive solutions that include advanced technology infrastructure products, top-quality software, and distinctive services that set us apart.

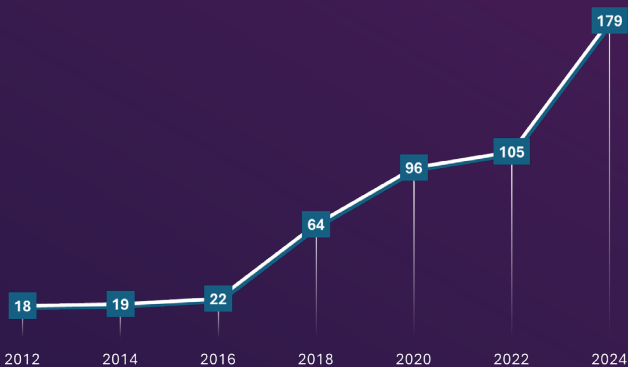
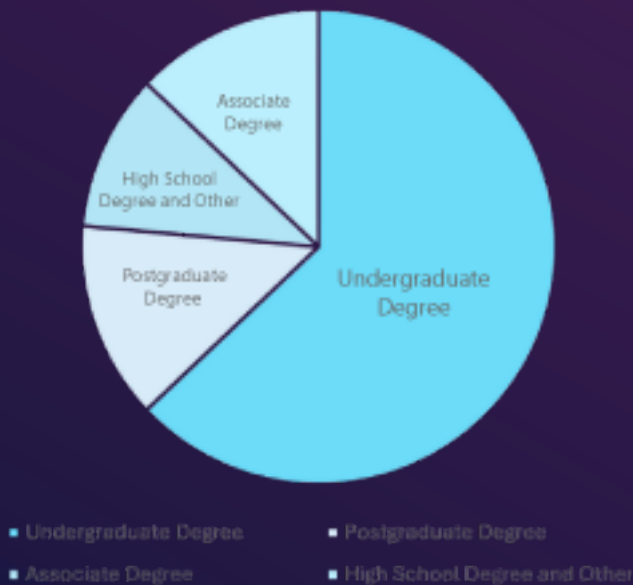
GOALS

- Achieve Sustainable Profitability
- Achieve Growth through Synergies
- Attain Operational Excellence
- Foster Strong Employee Commitment
- Achieve Global Success

HUMAN RESOURCES

Forte, founded in 2006 with a team of 15 individuals, currently operates with an average workforce ranging from 150 to 200 employees.

The most invaluable asset of Forte, as it celebrates its 18th year with a myriad of successful projects, is its team of highly skilled professionals who exhibit a profound commitment to the organization.



Forte's foremost objective within its human resources policy is to foster employee development, satisfaction, and loyalty. To achieve these aims, we create conducive conditions and cultivate a work environment that encourages employees to contribute their ideas and implement them effectively.

OFFICES



Central Office

Our head office spans an area of 1100 square meters, housing various departments including network, hardware, sales, customer relations, accounting, and management. The hardware and sales teams operate within an open office layout. Additionally, our head office is equipped with meeting rooms and a demo room to enhance customer interactions and experiences.

Technopolis Office

Our Technopolis office spans 620 square meters and proudly possesses both MND (the Ministry of National Defense) and NATO-approved Facility Security Certificates. To maintain a secure environment, we have implemented comprehensive security measures such as a card entry system and continuous surveillance through monitoring cameras.



SERVICES



Software Development

We conduct a thorough analysis and optimization of your business processes, identify the requirements, develop a tailored software solution, and oversee the installation and operation phases.



Infrastructure and System Integration

We design an information system architecture tailored to your specific needs, procure the necessary products, and handle the setup and operation in alignment with your topology requirements.



Technical Documentation Authoring

We create your technical documentation needs in compliance with S1000D standards and legal requirements, ensuring efficient management of all your processes from document preparation to delivery.



Material Coding

As the exclusive authorized sales representative of DOKU, the coding software employed by the Turkish Ministry of National Defense (MSB) Coding Bureau and developed by HAVELSAN, we provide comprehensive services to fulfill all your material coding requirements.



Technical Service

We provide support for your needs, whether in the field or remotely, related to structure and system installation, periodic inspections, fault response, and system optimization.



Technology & Defense Consulting Services

With our skilled and professional team, we provide consultancy support across a wide range of expertise areas, including information technologies, infrastructure and software solutions, domestic defense industry collaboration, and logistics.

REMARKABLE SOFTWARE PROJECTS



KKBS–AY Project

This project involved upgrading the Land Forces Command’s information systems infrastructure by incorporating the latest technological advancements and introducing new modules and capabilities to the existing software. Forte successfully executed this project as a subcontractor of AselsanNET A.Ş.,



MBS Software Development Project

The goal of the Ministry of National Defense Information Systems (MBS) Software Development Project was to consolidate the software used by the Ministry of National Defense onto a single platform and to modernize it using state-of-the-art technologies in an integrated fashion.

Forte successfully completed this project as a subcontractor of HAVELSAN A.Ş.,



The Logistics and Management Information Systems Software Development and Maintenance Service

Logistics Information System (LIS)

The LIS is designed to plan and manage logistics activities for the Land Forces Command and the Ministry of National Defense. It encompasses various function areas such as supply, maintenance, transportation, planning, and general management.

Management Information System (MIS)

The MIS focuses on processing, tracking and overseeing all activities that fall outside the logistics function area of the Land Forces Command such as Operations Center, Unmanned Aerial Vehicles Operations, Army Aviation Operations, Trainings and Inspections etc.



MBS Organization Management Information System Project

The objective of the MBS Organization Management Information System Project was to develop a comprehensive software solution that empowers the Ministry of National Defense and its affiliated force commands, including the Land Forces Command, Air Forces Command, and Naval Forces Command, to efficiently manage their organization management tasks. Forte successfully completed this project, providing a robust system to streamline administrative processes and enhance the overall efficiency of the Ministry and its associated entities.

MILITARY DOMAIN KNOWLEDGE AND EXPERTISE



Unmanned Aerial Vehicle (UAV) Operations Management

Experience the Future of UAV Operations: At Forte, we are at the forefront of UAV (Unmanned Aerial Vehicle) operations management, providing state-of-the-art solutions that enhance surveillance, reconnaissance, and tactical capabilities for Turkish Land Forces.



Our experts bring a wealth of domain knowledge and hands-on experience in managing UAV operations. We understand the critical role that UAVs play in modern military strategies and can offer tailored solutions to meet your specific needs.



Comprehensive UAV Operations Management Capabilities

- System Definition and Management
- Dashboard
- Personnel Management
- Airfield Management
- Flight and Training Management
- Aircraft Management
- Reports
- Statistics / Summary
- Organization Definition and Management
- Route/Frequency Planning
- Personnel Inspection Management
- Standardization Management
- Crypto Management
- Flight/Telemetry/Maintenance Analysis
- Simulation Management
- Maintenance Management

MILITARY DOMAIN KNOWLEDGE AND EXPERTISE



Army Aviation Operations Management

Elevate Army Aviation Excellence: At Forte, we specialize in Army Aviation operations management, providing comprehensive solutions that optimize the needs of Army Aviation automation and facilitate the tracking of aircraft, personnel, flight management, and other aviation-related matters for Turkish Land Forces.



With a keen focus on excellence, our seasoned experts bring forth a wealth of knowledge and hands-on experience, providing tailor-made solutions that elevate military aviation to new heights.

Army Aviation Operations Management

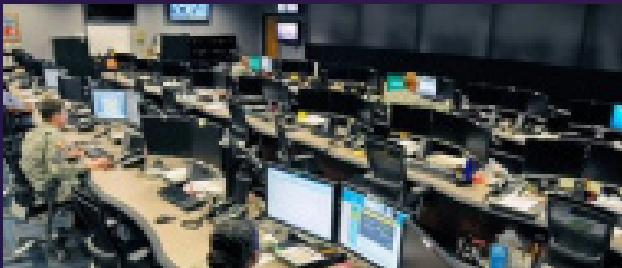


MILITARY DOMAIN KNOWLEDGE AND EXPERTISE



Operations Center Management

Enhance Command and Control: At Forte, we specialize in Operations Center Management, drawing from extensive experience, including Turkish Land Forces Operations Center Information System. We provide cutting-edge solutions for military operations, ensuring strategic control and efficient coordination, enabling you to navigate complex scenarios with confidence.



Our deep domain knowledge allows us to tailor these systems to your specific operational needs, ensuring effective coordination and optimal control.

Services and Expertise:

Our expertise in operations center management empowers you with the tools and capabilities needed to maintain strategic control and achieve mission success.

Real-time Situational Awareness: Gain comprehensive insights into ongoing operations with real-time data integration.

Mission Planning and Execution: Efficiently plan and execute missions, optimizing resource allocation for mission success.

Seamless Communication and Data Sharing: Facilitate smooth communication and data sharing among operational units for enhanced coordination.

Threat Assessment and Rapid Response: Evaluate threats and respond swiftly with actionable intelligence.

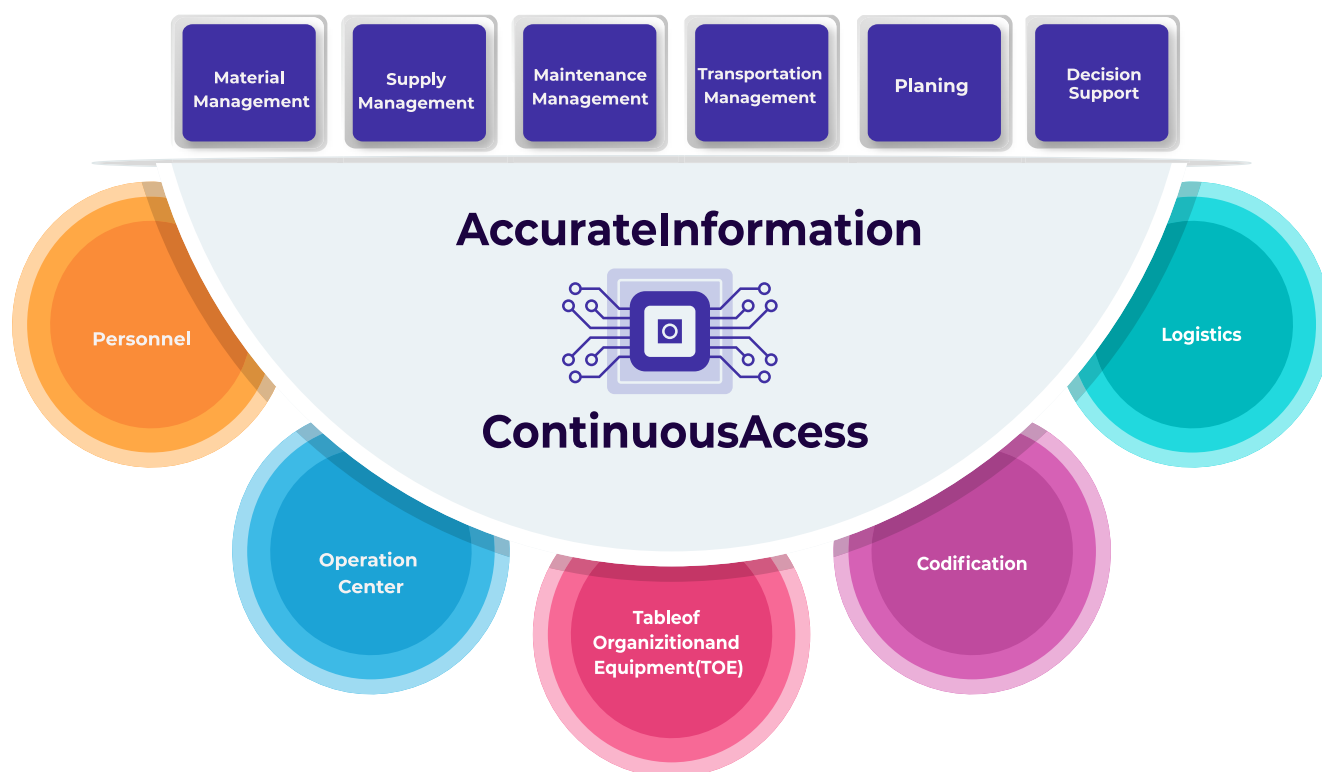
In-Depth Historical Data Analysis: Utilize historical data for detailed analysis and continuous process improvement.

Integration: Seamlessly integrate your systems with other military platforms for enhanced interoperability.

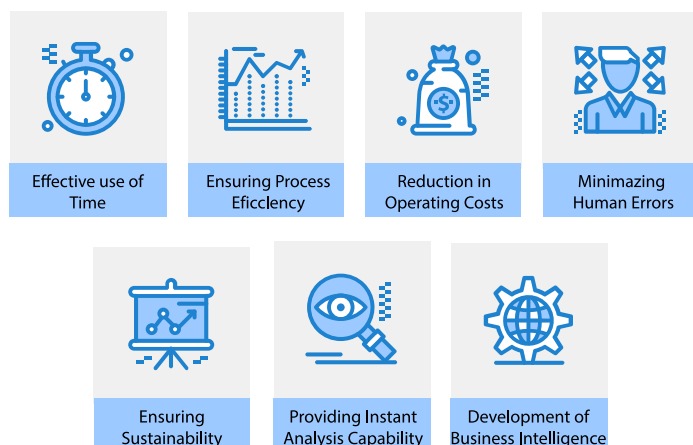
MILITARY DOMAIN KNOWLEDGE AND EXPERTISE

Logistics Information Systems

At Forte, we excel in the realm of Logistics Information Systems, delivering comprehensive solutions that optimize Material, Supply, Maintenance and Transportation Management, along with Planning and Decision Support.



Our expertise and military logistics domain experience including Turkish Land Forces Logistics Information Systems extends across a broad spectrum of logistics processes, ensuring efficiency and precision in every aspect.



The Advantages of Logistics Information Systems

Logistics Information Systems (LIS) revolutionize military logistics by optimizing time utilization, enhancing process efficiency, reducing operational costs, minimizing manual efforts, ensuring sustainability, enabling instant data analysis, and fostering business intelligence. At Forte, we empower military organizations to operate smarter, leaner, and more strategically through our LIS solutions.

Logistics Information Systems

Objectives of Logistics Information Systems

1

Centralized Conman Software

Carrying out the Logistics Management through a single software integrated with other systems

2

Qualified Materials Data

Analysis and organization of data in materials database and on-field confirmation of integrity of materials data

3

Common Process and Roles Management

Developing software by making process integration in accordance with technological development and notation (EPC, BPMN)

4

Smart Applications

In accordance with the Logistics Decision support; Bringing machine learning and artificial intelligence technologies into information systems with statistical estimation and prediction



Can Predict Future Demands



Can Organize Distribution Networks



Effective Inventory Management



Can Continuously Optimize Processes



Effective Waste Management

Capabilities of Forces with an Advanced Logistics Strategy

Empowering military forces demands forward-thinking logistics strategies. With our expertise, we enable predictive analysis for future demands, efficient distribution network organization, continuous process optimization, effective inventory management, and streamlined waste management. These capabilities ensure that military operations run seamlessly, resources are optimized, and the focus remains on mission success



SYSTEM SUPPORT SERVICES

Areas of Expertise

Forte excels in various IT sectors, offering a comprehensive suite of services to meet our clients' unique needs:

Strategic Planning: We work closely with our clients to strategically plan their IT initiatives, ensuring alignment with their business goals.

Needs Analysis: Understanding our clients' requirements is paramount. We conduct in-depth needs analyses to tailor our solutions accordingly.

Solution Scenarios: Leveraging the insights from our needs analyses, we create solution scenarios that address specific challenges.

Demo/PoC: We develop proof-of-concept (PoC) solutions to showcase the effectiveness of our proposed approaches.

Sales Activities: Forte provides comprehensive support throughout the sales process, from initial proposals to closing deals.

Installation, Training, and Maintenance: After successful sales, we offer installation, training, and ongoing maintenance services to ensure the seamless operation of our solutions.

Post-Handover Support: Even after project handover, we continue to assist our clients, offering remote or on-site support as needed.



End-to-End Datacenter Design and Installation

As a brand-independent systems integrator, Forte conducts infrastructure analyses based on organizational needs. Our solutions encompass various areas, including disaster recovery centers and continuous operation data centers.

Converged Data Center

Our services include optimizing multiple IT components into a single infrastructure, centralizing IT management, consolidating systems, and configuring computer pools, storage, and network resources for collective, manageable use by multiple applications.



Hardware and Product Support

- Installation, troubleshooting, and hardware upgrades for Dell-EMC, Cisco, HPE servers, and disk units.
- Sales, support, and monitoring of warranty packages.
- Scheduled maintenance services.
- Monitoring hardware resources and swiftly addressing issues.
- As a Microsoft Gold Partner, we actively engage in the installation, upgrading, and migration projects of Microsoft products such as Active Directory, Hyper-V, Exchange, and System Center.
- Forte handles the installation, configuration, and management of VMware products, including Vsphere, Aria, Cloud Foundation, NSX, Horizon, and Tanzu.



Virtualization

- Our expertise extends to various aspects of virtualization:
- Server virtualization (VMware VSphere, Microsoft HYPERV, Proxmox)
- Desktop virtualization (VMware Horizon, Citrix VDI)
- Application virtualization (VMware Horizon, Citrix VDI)
- Network virtualization (Cisco, Melanox, VMware NSX)
- Storage unit virtualization (Brand-independent)



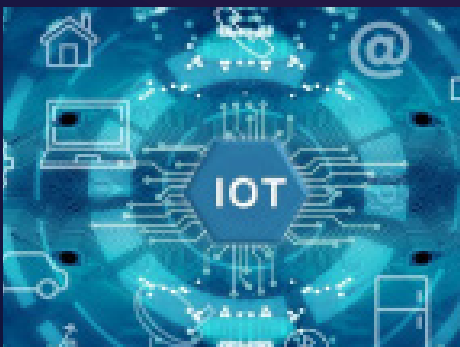
Container Architecture

Forte specializes in container technologies, offering support for Docker, Kubernetes, OpenShift, and Tanzu Grid products. We also assist in transitioning monolithic applications to container architectures.



Big Data / Cloud Services / Internet of Things (IoT)

Forte specializes in innovative projects that involve processing unconventional data through analysis, filtering, reporting tools, and making them valuable and accessible.



Our company specializes in public and private cloud system integration projects, aiming to facilitate software and information sharing from primary sources, centralize resource usage, and reduce costs in line with organizations' needs.



We specialize in projects involving the collection, processing, and creation of a common data network, particularly in SCADA sensor systems within dam and central control environments.

SPECTACULAR INFRASTRUCTURE PROJECTS

Forte has achieved a significant milestone by successfully delivering over 1,900 technology infrastructure projects in Turkey during the 17 years since its establishment.



Data Center
Installation

Network
Infrastructure
Modernization
Project



Virtualization
Software

System, Security
and Network
Infrastructure
Renewal Project



Data
Storage
System

Embedded
System and NAS
Storage System
Acquisition



Emergency
Center
Server

SDWAN
Infrastructure
Installation of all
offices in Turkey



Mail Archive
System
Infrastructure

Multinational Joint
Warfare Center
(ÇMHM) Network
Infrastructure
Renewal



Cargo Database
Infrastructure
Setup

Data Storage
and Backup
System Capacity
Increase



Network
Infrastructure
Modernization
and Data Storage
System Installation

Internet
Infrastructure
Data Storage
System



PRODUCTS



S- Series Integrated Product Support Family

Forte offers integrated product support (IPS) services in alignment with the International S-Series specifications outlined in the Integrated Product Support Suite (FORIPS).

FORIPS encompasses five key products:

FORSPAN: Manages integrated product support processes using SX000i methodology.

FORSDOC: Handles technical document processing in compliance with S1000D standards.

FORSM: Facilitates material management following S2000M guidelines.

FORSANALYSIS: Conducts logistics support analysis adhering to S3000L specifications.

FORMAINTENANCE: Optimizes maintenance procedures in accordance with S4000P standards.



FOR-SPLAN

What is FOR-SPLAN?

FOR-SPLAN is a web-based software application designed to facilitate the planning and monitoring of the integrated product support process throughout its lifecycle, all in accordance with the S-Series standards



Effective management of integrated product support projects that align seamlessly with the S-Series standards.



Efficient monitoring of integrated product support activities.



Development of a comprehensive integrated product support plan.



Effective management of integrated product support data.



Tracking the entire product life cycle.

Who can use FOR-SPLAN?



FOR-SPLAN is suitable for use by any institutions and organizations aiming to implement integrated product management in compliance with the S-Series international specifications.

Features of FOR-SPLAN

FOR-SPLAN is suitable for use by any institutions and organizations aiming to implement integrated product management in compliance with the S-Series international specifications.



End-to-End Project Management

Creating an IPS document



Data Management

IPS data management



Finance Tracking

IPS task assignment and tracking



Job Assignment

Assignment & tracking to other S-Class members



FOR-SDOC

What is FOR-SDOC?

FOR-SDOC is designed to ensure that technical documents are created, published, and viewed in strict adherence to the S1000D Specification.

What can you do with FOR-SDOC?

FOR-SPLAN is suitable for use by any institutions and organizations aiming to implement integrated product management in compliance with the S-Series international specifications.

- End-to-end management of S1000D processes
- Adaptation of business rules
- Management of S1000D information objects with CSDB
- Preparation of technical publications with user-friendly interfaces
- Task management including subcontracting with Cloud and On-Premise

Features of FOR-SDOC



Who can use FOR-SDOC?



FOR-SDOC is intended for use by institutions and organizations seeking to manage their technical documentation processes in alignment with the S1000D specification.

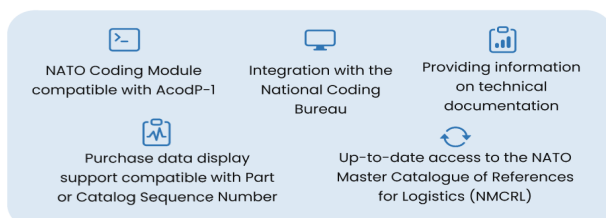


FOR-SMM

What is FOR-SMM?

FOR-SMM is a web-based software application designed to facilitate the management of all material and support equipment, following the NATO Coding System, beginning from the product design stage.

- Material order and supplier management
- Preparing spare parts list
- Managing all procurement processes
- Generating data automatically for S1000D compatible parts catalogs



Who can use FOR-SMM?

- Institutions & organizations that require NATO Stock Numbers
- Institutions & organizations that create S1000D compatible parts catalogs
- Institutions & organizations seeking to comprehensively manage their supply processes from start to finish







FOR-SANALYSIS

What is FOR-SANALYSIS?

FOR-SANALYSIS is a web-based software application designed to facilitate logistic support analyses in compliance with the S3000L Specification.

What is FOR-SANALYSIS?

-  Managing the Logistics Support Analysis (LSA) process
-  Conducting advanced RAMT (Reliability, Availability, Maintainability, and Testability) analysis
-  Creating various types of product trees
-  Identifying LSA candidates for analysis

Who can use FOR-SANALYSIS?

- Institutions & organizations looking to have an impact on product design throughout its life cycle
- Institutions & organizations seeking to conduct logistics support analysis in accordance with current standards
- Institutions & organizations aiming to enhance their logistics support analysis capabilities



Comparing design analysis results with product usage analysis



Logistic support optimization with ready-made libraries



Possibility to perform advanced logistics support analysis using machine learning






FOR-SMAINTENANCE

What is FOR-SPMTR?

FOR-SPMTR is a web-based software application designed to facilitate the creation and optimization of preventive maintenance tasks, as well as the recording of maintenance activities, all in compliance with the relevant technical documents.

What can you do with FOR-SPMTR?

-  Creating preventive maintenance tasks
-  Analyzing and optimizing system maintenance processes
-  Recording maintenance tasks efficiently and effectively

Who can use FOR-SPMTR?

FOR-SPMTR is designed for use by companies and organizations seeking to optimize the maintenance of their produced materials and efficiently track faults throughout their life cycle.



Product System Analysis, Structure Analysis and Area Analysis tools



Information exchange interface with S1000D and S3000L



User-friendly analysis interface



Intelligent maintenance optimization during the usage phase

DESKFOR SERIES PRODUCT FAMILY



DeskFor Series is a software product family specifically designed to streamline and automate various essential processes, including project management, service management, quality management, human resources management, and customer relationship management, tailored for small and medium-sized enterprises (SMEs).

- It makes it easier for businesses to automate with its user-friendly interface.
- It is suitable for different requirements with cloud and on-premise options.

WHAT IS DESKFORPM?



DeskForPM is a software solution that facilitates the efficient management of all processes related to projects, from their initiation to their closure. Additionally, it enables financial management based on data collected from all projects across the organization.



Project Management

1 The project monitoring process starts as opportunities defined in DeskForCRM are converted into projects and assigned to project managers.

2 Project managers can seek approvals as per company-defined procedures by preparing project feasibility and budgets.

3 Utilizing data from DeskForHR, you can accurately calculate employee salaries and monitor expenses related to external goods and services procurement, enabling real-time tracking of deviations from project feasibility.

4 This allows for immediate tracking of discrepancies based on project feasibility.



Project Calendar

The project calendar can be generated in the form of a Gantt chart, and task assignments can be allocated to each unit within the schedule. Task assignments can be managed directly within DeskForPM or integrated with Jira/TFS. This streamlined approach ensures that completed tasks are automatically tracked, allowing for real-time updates on the project calendar's progress.



Expense Form

Employees have the capability to create expense forms for project-related expenditures, which are then processed by the accounting department and linked to the respective project for seamless management.



Currency Management

Project costs may involve various currencies. The project manager has the capability to oversee exchange rate requests in collaboration with the finance unit and secure the required approvals.



Finance Management

By consolidating revenue and expense data from all projects, we ensure the company's financial projections and cash flow balance are established. This allows managers to make accurate financial decisions based on data collected from all departments.



Budget Management

Annual budgets for units not involved in the project are established, allowing for the recording of expenses within these budgets. This comprehensive approach ensures the calculation of the company's annual income-expenditure balance.



Man x Hour Calculator

Based on task completion times, the man-hours utilized in the project are calculated using personnel salary information retrieved from the DeskForHR application, enabling instantaneous project cost calculation. Approval of personnel man-hour data can be authorized by team leaders and project managers in accordance with the organizational structure.

WHAT IS DESKFORMS?



DeskForSM is a web application designed to automate service management tasks throughout the warranty period of products and services provided to customers. Additionally, it streamlines the tracking of personnel activities within this context.

What can you do with DeskForSM?



Define materials supplied or maintained within project scope.



Monitor the status of materials under warranty or covered by maintenance agreements.



Input serial number details for materials.



Establish company-independent Service Level Agreement (SLA) standards



Conduct project-specific product inquiries.



Define SLA processes and calculate costs within the project's scope.



Effectively oversee the life cycle of materials.



Track activities conducted by companies.



Trace products using part numbers and serial numbers.



Create Fault Notification and Tracking Forms for comprehensive service management.

Features of DeskForSM



Dynamic Format



Material Service History



Cost Estimation



Work Tracking



Project Tracking



Stock Tracking



Product Tracking



Authority Integration

Who can use DeskForSM?

- Companies seeking to automate the service management of their products and services.
- Companies operating as system integrators.
- Institutions and organizations that require maintenance and services.

What is DeskForQM?



DeskForQM is a software solution designed for the management and tracking of various activities, including the handling of process documents, conducting internal audits, and managing corrective actions.

What can you do with DeskForQM?



Identify and manage the causes of non-compliance with transactions, processes, audit results, records, service reports, and customer complaints that impact service quality



Ensure the continuous operation of the Quality Management System and product quality



Enhance the understanding of customer expectations and increase satisfaction



Dynamically manage approval processes



Configure system settings and track projects



Organize, publish, and evaluate surveys to gauge employee, customer, and stakeholder satisfaction



Manage unit and personnel duties and records



Monitor and oversee operational processes

Features of DeskForQM



Document and process management



Maintenance and corrective/preventive action management



Announcement management support



Customer demand/suggestion/complaint and evaluation



Notification tracking



Internal audit management support



Document management support



Advanced data security

Who can use DeskForQM?

- Companies seeking to automate their quality processes.
- Companies committed to continuous improvement.
- Public institutions and organizations aiming to dynamically manage their processes.

What is DeskForHR?



DeskForHR is a web-based application designed to facilitate various Human Resources tasks for companies. These tasks include personnel planning, personnel tracking, and budget adjustments related to human resources management.

What can you do with DeskForHR?



Monitor personnel files



Schedule and track personnel leaves



Efficiently track and manage personnel leaves



Associate personnel with the company's organizational structure



Monitor staff salaries



Manage position salary scales

Features of DeskForHR



Cloud and On-Premise Solution



Dynamic Design



Permission Rules



Authority Management



Web Application



Working Schedule



Reports



Organization Description

Who can use DeskForHR?

DeskForHR is suitable for use by companies and organizations seeking a comprehensive solution for their Human Resources management needs.

What is DeskForCRM?



DeskForCRM is a software solution designed to empower businesses to engage with their customers in the most efficient manner, aligning with their sales and marketing objectives. It streamlines customer communication, facilitates swift management of marketing activities, and optimizes all sales processes to enhance customer satisfaction.

Features of DeskForCRM



Cloud and On-
Premise Solution



Dynamic
Design



Finance
Management



Budget
Management



Project
Management



Web
Application

The Needs of Companies of All Sizes

DeskForCRM streamlines processes through automation, enabling businesses to establish timely and effective communication with the right customers.

- Enhancing and strengthening the loyalty of existing customers.
- Engaging with potential customers or prospects.
- Effectively communicating with customers with accuracy and relevance.

What can you do with DeskForCRM?



Effective Management of Sales and Marketing Processes

DeskForCRM provides a comprehensive view by consolidating all data and transactions related to current and potential customers within a unified structure. This holistic approach enables improved planning of sales and marketing processes, thereby creating the foundation for increased customer satisfaction, the acquisition of new customers, and enhanced profitability.



Institutional Memory

DeskForCRM allows for the straightforward definition and categorization of information from all stakeholders, including customers and suppliers. This institutional memory streamlines future proposal creation, leading to more efficient and effective processes during subsequent interactions.



Time Savings with Customer Segmentation

DeskForCRM serves as a centralized repository for all customer-related information, encompassing data, correspondence, phone records, meetings, and complaints. This comprehensive approach facilitates efficient customer management. Furthermore, as information is categorized based on customer needs, it ensures that sales and marketing personnel are well-prepared for customer meetings, enhancing the overall quality of interactions.



All Tenders and Opportunities on One Screen

DeskForCRM empowers users to track sales opportunities, projects, and tenders, along with their entire historical processes, all from a single interface. This consolidated view enables users to take more informed and secure actions by accessing details such as when activities occurred, who was involved, what discussions took place, which offers were presented, and any related documents associated with the opportunities.



Bid Management

Within DeskForCRM, users have the capability to delegate tasks to other departments during the proposal process. Cost calculations can also be performed for resources utilized by these departments in the bidding process. Additionally, users can generate multiple alternatives. Proposal approval processes, which can be tailored to specific requirements, are implemented to minimize errors and ensure accuracy.



Integration with DeskFor Product Family

Integrations with DeskForHR and DeskForPM ensure a seamless transition of opportunities into projects, allowing for comprehensive management of all processes from initiation to project completion. This integration streamlines workflow continuity and efficiency.

ELDOK

Electronic Documentation



ELDOK

ELDOK, derived from the abbreviation of “Electronic Documentation,” is a web application designed to facilitate the modular storage of corporate documents in XML format, associating them with various business processes.

What can you do with ELDOK?



You can prepare documents related to this template by creating a certain template.



You can link your documents modularly at section, paragraph, item and line level.



You can store and manage the documents you create



You can download your documents in pdf, doc, html, dita formats.



You can query your documents flexibly and quickly



You can create different versions of documents

What can you do with ELDOK?



Individuals and organizations that require templates during the document preparation process.

- ✓ Academician
- ✓ Content writer
- ✓ Defense industry companies
- ✓ Universities
- ✓ Government agencies etc.

Institutions that utilize associated documents in their resource management processes and monitor the connections and relationships between these documents.



Features of ELDOK

- ✓ Automatic version management
- ✓ Fix changes
- ✓ Approval process management
- ✓ Advanced data security
- ✓ On-Premise installation
- ✓ Easy to use based on template
- ✓ Cross-document referencing
- ✓ Adding comments to a document
- ✓ Mobile app support
- ✓ Cloud access alternative

DOKU

Material Coding



DOKU is a web-based software application designed for encoding relevant materials in compliance with the NATO Coding System and the rules and procedures outlined in the current ACodP-1 documentation, which serves as the foundation for this system. With DOKU, users can track all registered domestic and foreign materials efficiently.

- ✓ The software has demonstrated successful completion of the NADEX and NDER tests, which are data exchange methods conducted in collaboration with NATO (NSPA). Furthermore, it is capable of exchanging data with NDER, the new data exchange model to be utilized among all NATO countries.
- ✓ This software has been developed in alignment with the job descriptions and responsibilities outlined for National Coding Bureaus, users, and contractors as specified in ACodP-1.

What can you do with DOKU?



Requesting multiple stock numbers.



Exchanging data with NSPA and coding offices of other countries using the NDER data exchange model XML structure.



Coding relevant materials according to the rules and procedures outlined in the current ACodP-1 documentation.



Importing complete or partial material information data.



Tracking all registered domestic and foreign materials.



Assigning new company (NCAGE) codes to companies and organizations and automatically verifying information through e-government integration.



- ✓ A powerful search engine and interface
- ✓ Localization support by languages
- ✓ Coding according to current MRD information
- ✓ Qualified coding
- ✓ Material image support

- ✓ Adding a picture/document
- ✓ Information verification
- ✓ Data exchange support
- ✓ Ease of data exchange
- ✓ Ease of use





CYBERSECURITY SOLUTIONS

At Forte, we understand the critical importance of safeguarding your digital assets against evolving cyber threats. With our comprehensive suite of cybersecurity solutions and services, we empower businesses to navigate the complex landscape of cyber risks with confidence and resilience. Our tailored approach ensures that your organization stays ahead of threats while maintaining operational efficiency and regulatory compliance.

Endpoint Security Solutions: Protect your endpoints from malware, ransomware, and other malicious attacks with our robust antivirus and antimalware solutions. We offer seamless integration and real-time threat detection to keep your devices secure against evolving cyber threats.

Email Security Solutions: Safeguard your communication channels from phishing attempts, spam, and email-borne threats with our secure mail gateway and antispam solutions. Ensure confidential information remains protected and your business communications stay uninterrupted.

Network Security Solutions: Secure your network perimeter with our advanced firewall and web application firewall solutions. Our comprehensive network security measures provide real-time threat intelligence and proactive defense against unauthorized access and data breaches.

Data Protection Solutions: Maintain the integrity and confidentiality of your sensitive data with our data leak prevention (DLP) and encryption solutions. From data-in-motion to data-at-rest, we implement robust security measures to prevent data breaches and ensure compliance with regulatory requirements.



Identity and Access Management Solutions: Manage user access and privileges effectively with our privilege access management (PAM) and multi-factor authentication solutions. Strengthen your security posture by enforcing granular access controls and identity verification mechanisms.

Security Operations Solutions: Enhance your security posture with our security information and event management (SIEM) and security orchestration, automation, and response (SOAR) solutions. Gain actionable insights into security incidents and automate response workflows to mitigate risks effectively.

Compliance and Consultancy Services: Navigate complex regulatory landscapes and achieve compliance with GDPR, SOC2, ISO 27001 ISMS, and other industry standards with our consultancy services. Our expert advisors provide tailored guidance and support to ensure your cybersecurity initiatives align with regulatory requirements and best practices.

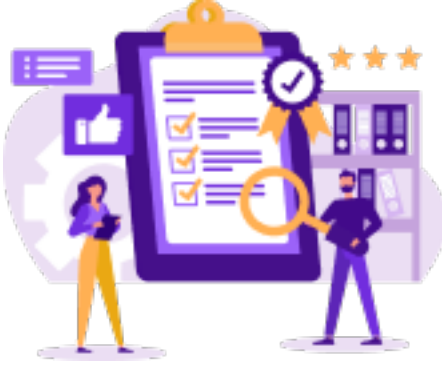
Advanced Threat Detection Solutions: Stay ahead of emerging cyber threats with our cyber threat intelligence and vulnerability detection solutions. Leverage actionable insights and proactive threat hunting techniques to identify and mitigate security vulnerabilities before they can be exploited.

Cybersecurity Technology Integration: Integrate cutting-edge cybersecurity technologies seamlessly into your existing infrastructure with our DevSecOps solutions. Accelerate your security initiatives while ensuring compatibility, scalability, and performance across your IT environment.

Penetration Testing Services: Identify and address security weaknesses in your network and applications with our penetration testing services. Our certified ethical hackers simulate real-world cyber attacks to uncover vulnerabilities and provide actionable recommendations for remediation.

At Forte, we are committed to delivering innovative cybersecurity solutions that empower businesses to thrive in the digital age securely. Partner with us to mitigate risks, protect your assets, and achieve peace of mind knowing that your cybersecurity needs are in capable hands. Contact us today to discuss how we can tailor our solutions to meet your specific requirements and propel your business forward securely.





QUALITY POLICY

Forte, which serves as a provider to Turkey's leading institutions and organizations, distinguishes itself not only through its cutting-edge technology and skilled workforce but also through its commitment to quality policies.

Forte prioritizes the following principles:

Value to the customer; Forte who knows that it has come to this day with the value it gives to its customers, places customer satisfaction above all else.

Quality product & service; Forte who believes that quality products and services will shape the future, acts with its superior service policy.

Compliance with legal requirements; Forte, which acts with awareness of information technology security criteria, offers its customers products and services that comply with national and NATO facility security requirements.

In-company continuous training; Forte which always aims one step ahead, conducts continuous trainings for its teams.

Continuity in R&D studies; Forte keeps pace with current demands by staying updated on developments and regularly refreshing its products and services.

After sales service; Forte distinguishes itself not only through its sales but also its commitment to after-sales service, ensuring that customers are never left alone.

Solution-oriented approach; Forte distinguishes itself not only through its sales but also its commitment to after-sales service, ensuring that customers are never left alone.

24/7 support; Forte provides unwavering support to its customers with a team of expert engineers and technicians, offering round-the-clock assistance.offers 24/7 support.



The CMMI V 2.0 ML 3 certificate, signifying the maturity level of software development processes, was initially acquired in 2018 and subsequently renewed in 2021, demonstrating the continued commitment to maintaining high standards in software development processes.



SOLUTION PARTNERS

Forte has achieved the status of an authorized service business partner for the DELLEMC, EXTREME NETWORKS and VMWARE brands. This recognition is a result of Forte's commitment to service quality, its extensive presence throughout the country, the expertise of its personnel, and their certifications. As an authorized service business partner, Forte is now capable of providing services on behalf of these brands to customers across Turkey.

DELLEMC

E Extreme™

vmware®

SOLUTION PARTNERS

Forte continues to collaborate with global companies renowned for delivering top-quality products and services in their respective industries.



forte



YOUR END-TO-END TECHNOLOGY SOLUTION PARTNER

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