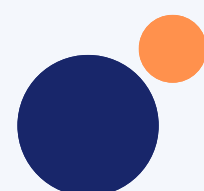
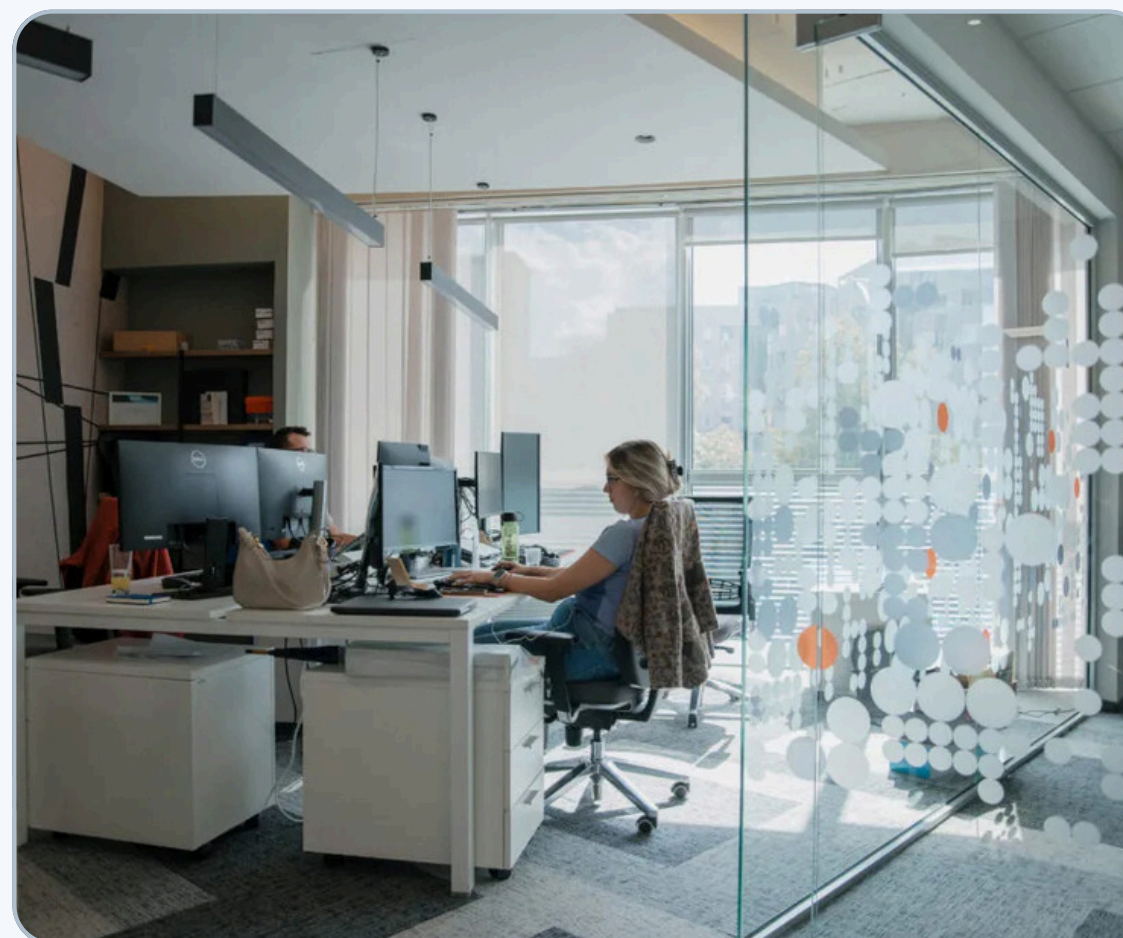



- Innovative & Collaborative

# Company Profile

As part of our ongoing growth and rebranding efforts, InfoSoft Systems DOOEL Skopje has officially changed its legal name to Tessa Tech DOOEL Skopje.



9+   
Experience

150+  
Successful  
Contracts

40+   
Employees



# About us

Since its founding in 2016 as part of the Infsoft Group, Infsoft Systems Skopje has emerged as North Macedonia's leading system integrator, supporting the digital revolution across both the economic and public sectors.

At Tessa Tech, we forge lasting partnerships grounded in trust, collaboration, and respect. By blending cutting-edge technologies from world-leading manufacturers with our team's unmatched ICT and cyber security expertise, we deliver innovative infrastructure and security solutions that empower our clients to achieve exceptional business growth and success.

Our diverse portfolio is tailored to meet the evolving needs of our clients, encompassing a comprehensive range of services: IT consulting, hardware provisioning, servers, corporate networks, state-of-the-art data centers, business application automation, and robust cyber security solutions. We guarantee seamless implementation and integration with your existing infrastructure, ensuring maximum efficiency and protection.

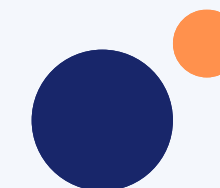
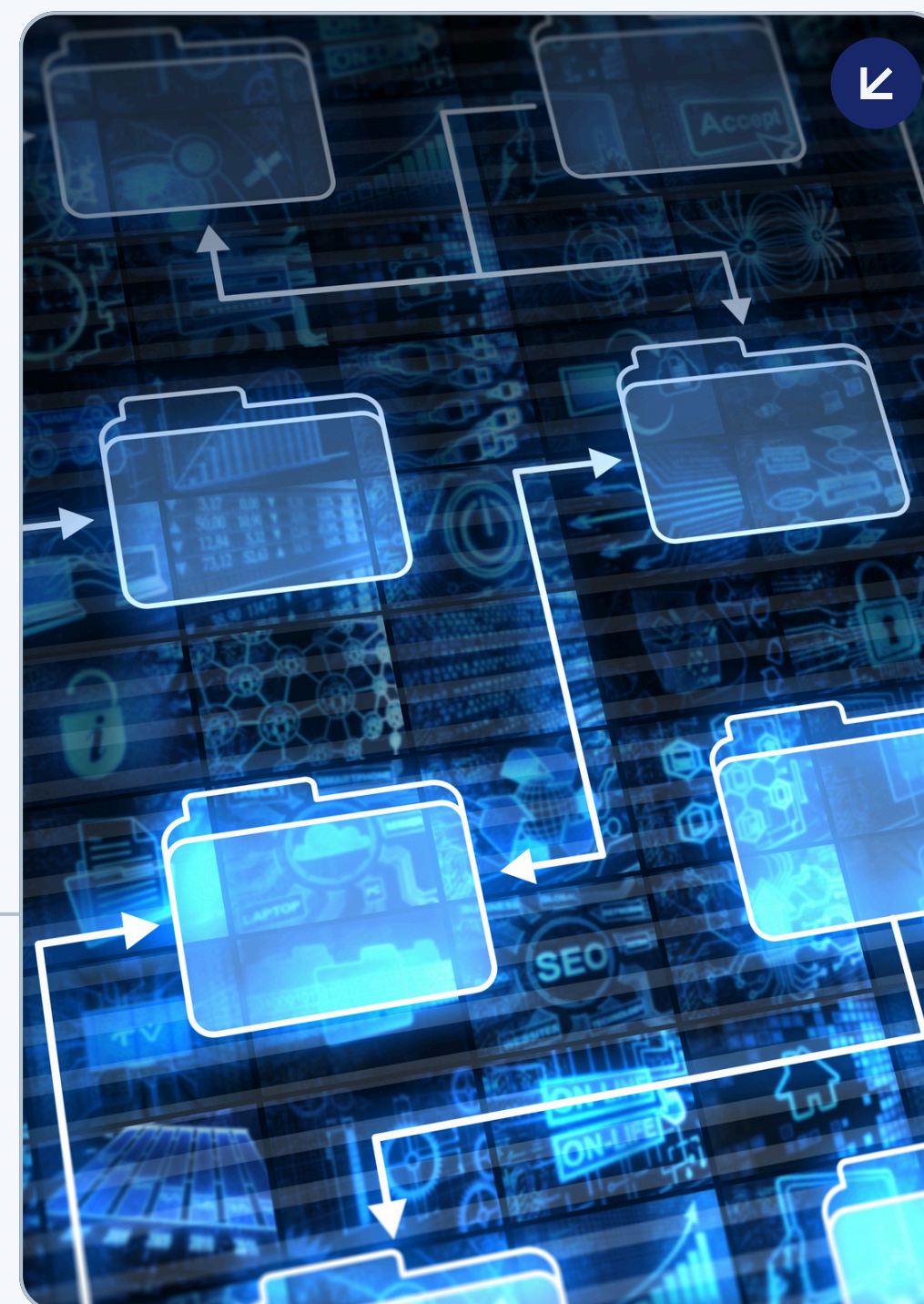
Staying ahead of global trends, we bring the latest innovations to the Macedonian market, enhancing value and fostering sustainable business operations. Partnering with Tessa Tech Skopje is a transformative partnership that propels your business into the future.



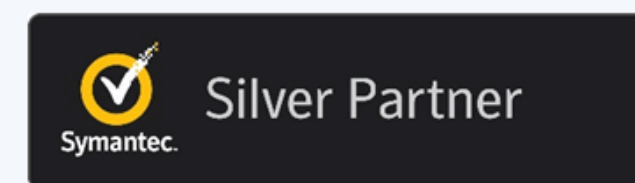
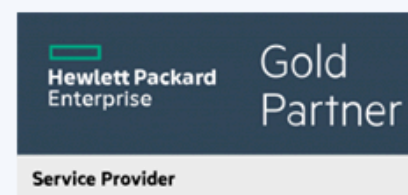
# About us

## IT Services & Consulting

- Fastest growing System Integrator in North Macedonia
- Leader as Manage Security System Provider in Region
- A highly qualified, experienced and certified ICT and Security Team
- Strong partnership with top ICT and Security vendors
- Quality management and compliance with international standards
- Project management according PMP and ITIL standards
- 24/7 Security operation center



# International partnership



## Official Status

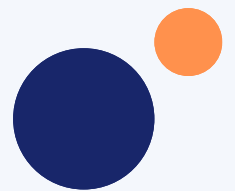
# Certifications and Expertise



Lead Auditor



# Our Services



Today's digital landscape faces rising cybersecurity threats, rapid shifts in IT infrastructure, and growing pressure for smarter, sustainable tech solutions. At InfoSoft Systems, we help businesses navigate these challenges—through secure architectures, strategic consultancy, and future-ready technologies that drive transformation with confidence.



• Design

• Consultancy

• Planning

• Implementation & Architecture

• Support and Maintenance

• Training

• Assistance

• Operations

# Business Focus

InfoSoft group business focus are the system integration, cyber security and support services of small, medium and large organizations.



## Public Sector

62.3%



- Health
- Tax
- Justice
- Utilities
- Agencies

## Private Sector

37.7%



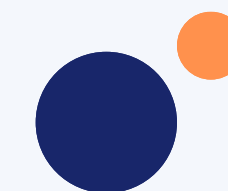
- Banking
- Financial institutions
- Industry sector
- Insurance
- IT Companies

# Business Focus

- State Institutions
- Telecom's
- Manufacturing Industry
- Insurance
- IT Companies
- E-commerce
- Health
- Financial Institutions



InfoSoft group business focus are the system integration, cyber security and support services of small, medium and large organizations.



# Business Operation Areas



## • Infrastructure

- Enterprise networks
- Network applications
- Data Center Servers and Storage
- High Availability Solutions
- Backup and Disaster Recovery
- Unified Communications
- Wireless Networks
- Virtualization
- IoT and Video Analytics

## • Security

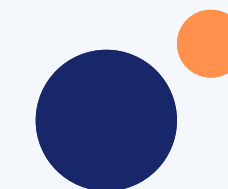
- Business Continuity
- Malware Protection
- Identity and Access Management
- Security Information and Event Management
- Private Key Infrastructure
- Data Center Security
- Network Access Control (NAC)
- WEB Security and Intrusion Detection / Prevention
- Security Operation Center

## • Operation and Maintenance

- Managed services
- Service Level Agreement – SLAs
- Security Operation Center

## • Telco and Utility

- Optical transport networks
- Infrastructure and SW solutions for Telco industry



# Security Solutions

- CTI Platforms
- EDR
- DDoS Protection
- XDR Platform
- SOC Platform
- NDR
- SOAR
- Observability Platform
- SOAR
- SIEM



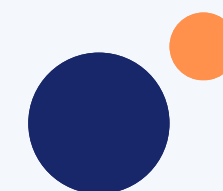
# Data center solutions



## Benefits:

- Speed up your applications
- Protect your data
- Use smarter your data
- Focus on business objectives

- Server solutions and management
- Storage - All-flash, cloud and software-defined systems for entry, midrange and enterprise businesses
- Converged and Hyperconverged products include servers, data storage devices, networking equipment and software
- Backup and archiving
- Data Protection products and solutions



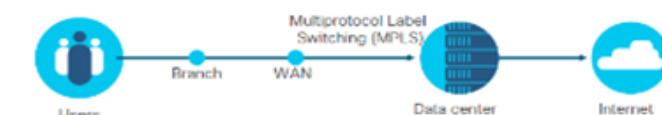
# Enterprise Networks Solutions

## Benefits:

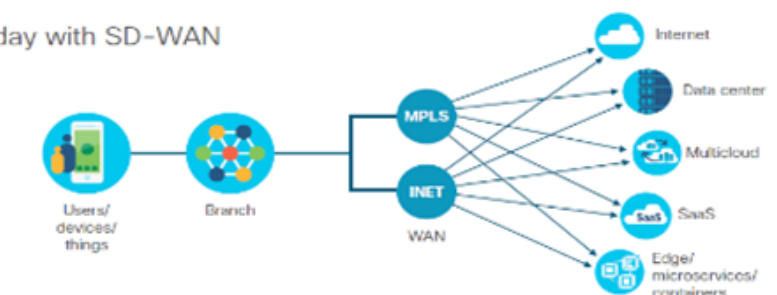
- Visibility and control
- Identity based networking
- High availability
- Quality of service
- Secure communication
- SD-WAN internetworking
- SD-Access solutions
- Data center networking
- Enterprise Wireless networks
- Network Security



### Legacy

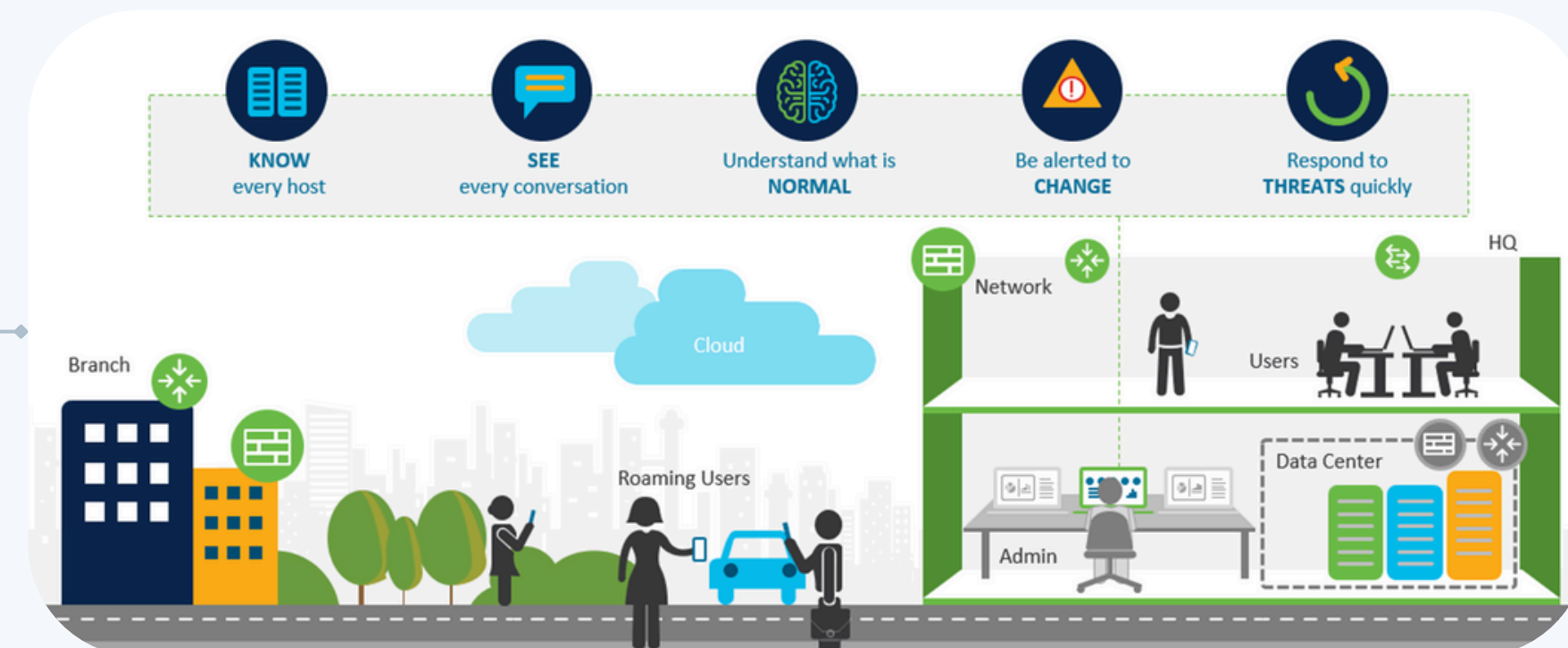


### Today with SD-WAN



# E2E Security Solutions

- Next Generation Firewalls
- SIEM
- IDS/IPS, WAF, Load balancing
- Advanced Malware Protection
- Backup and Recover
- Ransomware Cyber Recovery
- Data Base Encryption and Audit
- Business Continuity and DR



# Advanced Security Services



## • Level 1

Integrated detection, incident response forensic intelligence and vulnerability function

## • Level 2

Perimeter focused operation

## • Level 3

SIEM based policy driven operations and static playbooks

## • Level 4

Threat intelligence focused security operations

# Security Operation Center Services



# SOC-as-a-Service



# Security Operation Center Platform



Alerts



Analyzers



Analyzers



Dashboards



Incident response



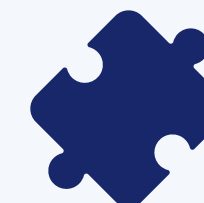
Reporting



Event monitoring



Metrics



SOAR

# Digitalization and Transformation projects

- Gov networking solutions
- Gov Data Center infrastructure
- Health solutions and applications
- Education integrated solutions
- Justice infrastructure
- Services development
- Services Legal transformation
- E2E security in governmental infrastructure
- Cyber recovery solutions
- MKD-CIRT development of integrated security platforms
- SOC services
- Maintenance and SLAs



# Thank You



We are ready to assist you

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