

# THE FOUNDATION FOR ALDRIVENINNOVATION

DIGITALITWIN





## AI REVOLUTION: CUSTOMER-CENTRIC FOCUS

### The AI revolution allows businesses to:

- >>> Shift focus from internal bureaucracy and competitor analysis to understanding & fulfilling market demands.
- Continuously innovate products and processes to meet & exceed customer expectations.
- >>> Delegate operational management to AI systems, ensuring timely, high-quality deliveries.
- Managing operational tasks manually is no longer productive. True productivity lies in innovation, product development, and process improvement.



#### **EXAMPLE**

## MERCEDES-BENZ APPROACH



Mercedes-Benz designs vehicles but outsources the majority of manufacturing to its supply chain partners.

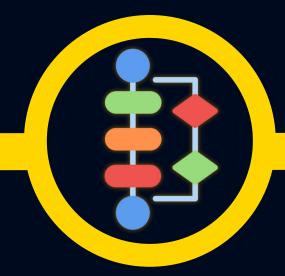
### This model allows Mercedes-Benz to:

- → Focus intensely on design innovation.
- → Leave manufacturing execution and management largely to automated systems and suppliers.



# AI INTEGRATION FOUNDATION FOR BUSINESS EFFICIENCY

For AI to effectively orchestrate operational management, it needs a complete understanding of how tasks are executed within an organization.



→ Detailed process mapping& real-time monitoring



→ Product creation & delivery understanding



→ Automation of repetitive, low-value tasks



## THE ROLE OF DIGITAL TWINS IN AI

Digital Twins give AI a complete, accurate understanding of real-world operations

- >>> Replicate real-world environments in 3D digital format
- >>> Simulate scenarios where physical sensors aren't available
- >>> Apply geometry, physics, and operational rules for precise modeling

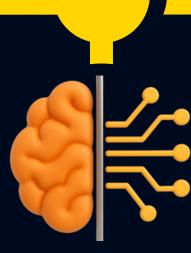
Result: Al systems gain a complete understanding of current operations, enabling identification and implementation of automation and efficiency improvements.



# DIGITAL TWINS & GENAI BRIDGE TO SUPERINTELLIGENCE



Understand consumer usage patterns through detailed product twins



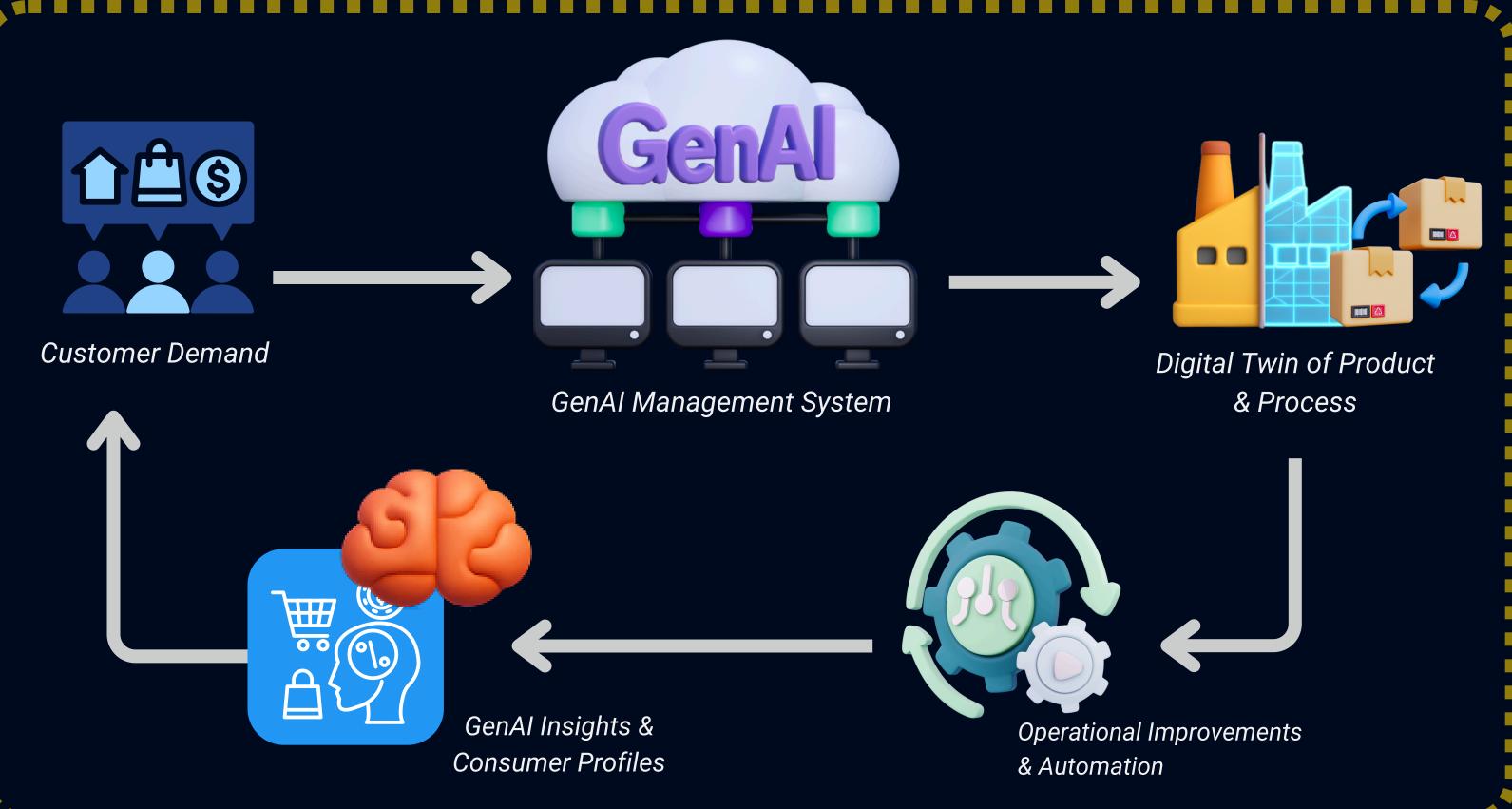
Predict consumer needs accurately, driving informed decision-making



Enable industries to swiftly adapt product innovation based on precise market demands.

>> Digital Twins: linking product insight with Al-driven decision-making







# INTEGRATED DATA SYSTEMS: ESSENTIAL FOR SUSTAINABILITY

Seamless integration of data without silos ensures that superintelligence systems:



Align consumer preferences with production & recycling



Support sustainable practices while meeting market needs



Balance resource usage for sustainable production & consumption



## SECURITY AND CONTROL OF AI-DRIVEN SYSTEMS

As superintelligence grows, concerns about losing control over AI systems—especially in decentralized setups—become more relevant  $\rightarrow$  Digital Twin systems mitigate these risks



→ Thousands of independent algorithms manage specific processes



## **Embedded Safety Functions**

- → Each algorithm has embedded checks
- → Prevents harm to equipment, humans, and products



# **Self-Monitoring Mechanisms**

- → Detect abnormal behavior across systems
- → Automatic halts trigger human intervention before damage



# AI IMPLEMENTATION STRATEGY - FROM OPERATIONS TO MANAGEMENT

- © Common Mistake: Deploying an LLM chatbot for customer/internal support before foundational systems are digitized.
  - >>> Result: Wasted resources when customer flows and internal procedures evolve post-Digital Twin implementation.





#### **Operations**

Begin by digitizing, optimizing, and automating foundational operations (manufacturing, logistics) with Digital Twin technology.

#### Scalling

Scale AI integration vertically, linking operational improvements directly with customer & executive decisionmaking.

### **System Integration**

Avoid fragmented, standalone Al implementations that don't communicate & create organizational chaos.

