Manager

Jannik Henriks
Management Consulting

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Manager, Advisory, NewTech

Function and Specialisation

Advising on and implementing digital labour incl. Robotic Process Automation (RPA) and Artificial Intelligence (AI). Process analysis and optimisation and process automation

Education

BSc in IT & Business economics

MSc in Information Management & business economics

Professional

Jannik Henriks has four years' experience in advising on how to bridge the gap between IT and the business. In the last two years, Jannik has focused his work on understanding, mobilising and implementing digital labour for a large number of clients across a wide range of countries. Jannik was part of the first team that delivered RPA in the Nordics. Working as a business analyst, Jannik specialises in understanding complex business processes and translating that to digital labour opportunities through process analysis and process optimisation. Furthermore, Jannik is responsible for helping the business realise the potential of digital labour and has developed training material and conducted training courses both internally and externally.

Industry Experience

Jannik Henriks has worked in the financial, retail and public sector across Europe and the Middle East. The projects that he has been involved in have focused on process optimisation, automation through digital labour, the establishment of Centres of Excellence, training, implementation of accommodated operating models and the business transformation of handling digital labour .

Jannik's roles have, amongst others, included:

- Assessment of the automation degree and mapping of digital labour potential

- Process documentation and optimisation

- Training modules focused on new technologies, for example RPA and machine learning

- Implementation of digital labour

- Designing and implementing accommodated operating models

- On-site team lead for business analysts.

Jannik Henriks quickly develops a holistic understanding of the challenges and processes that clients are faced with and communicates them clearly. Based on his education and experience, Jannik acts as a bridge between the business and IT, creating a clear understanding of the challenges and opportunities on both sides.