MIDDLEBY MARSHALL OVEN TURN-KEY INSTALLATION PROGRAM

Middleby Marshall is pleased to offer a Turn-Key Oven Installation Option for all new Middleby Marshall oven(s) installed in the USA. The Turn-Key Installation option gives all domestic customers the opportunity to let our Authorized Service Companies (ASC) take charge of the oven installation and ensure a smooth transition with no surprises.

With a Turn-Key oven installation the ovens are shipped directly to the Authorized Service Company and the ASC will be providing all the manpower & equipment necessary to ensure the job is done quickly, efficiently and safely.

In a Turn-Key Installation:

1. The oven(s) will ship directly to a Middleby Marshall Authorized Service Company. When the ovens arrive, the ASC will uncrate and inspect them to ensure all the necessary parts and accessories have arrived correctly and in good condition.
2. The Authorized Service Company will then contact the store or a person of your choice to coordinate the delivery, installation, and start-up of their new Middleby Marshall oven(s).
3. For existing store locations the Authorized Service Company can visit the store location to ensure that all utilities and ventilation are in place and complete a Pre-Install Site-Survey form.
4. The Authorized Service Company's responsibilities will include:
   - Transporting the oven(s) to the job site
   - Removal of existing ovens to the outside of the store location*
   (Middleby may show this as an oven Trade-In on the acknowledgement, then the ASC will remove the ovens from the premise. If not an oven Trade-In, then you should consult with the owner of the store as to what to do with the old ovens once placed out back*)
   - Moving the new ovens into position, and stacking them accordingly
   - Attaching and adjusting any and all miscellaneous hardware, weldments, and sheet metal parts, including, but not limited to: accessories, legs, conveyor assemblies, crumb pans, deflectors, end plugs, shrouds, and snorkel
   - Utility hook ups** (where allowed**)
   - And performing the Start-Up procedure. This may require two trips, the first trip to set the ovens in place, and the 2nd trip to complete the Start-Up. Many times the ovens must be set in place prior to the counters & other items, and prior to the gas being turned on.
5. The Authorized Service Company will ensure:
   a. The customer's oven(s) are installed correctly
   b. Ventilation, gas, and electric supplies are correct
   c. Oven(s) are operating properly
   d. The customer understands how to operate, clean, and maintain the oven(s).
6. When Turn Key is selected, dealer is responsible for providing end user information – address, requested install date, and site contact with phone number

* Removal is of same quantity and model size ovens to the outside of the restaurant or location.
If a different quantity of ovens or a different model size, additional charges may apply.
The customer is responsible for the final disposal of the old units.

** The customer may be responsible for making arrangements to have a licensed plumber, fire suppression expert, and/or electrician present to do the final hook-up to the oven(s).
This is often required by local codes.