July 1, 2024

Nieco Automatic Broiler Warranty

This warranty is effective for all Nieco Broilers shipped after July 1, 2024.

Your new Nieco Automatic Broiler is guaranteed against original defects in manufacture of machine and component parts for one year. This one-year guarantee is subject to certain conditions and limitations as listed below. This warranty time begins when your machine is started up by your Nieco Distributor or authorized Nieco Service Agent. If you do not receive a startup service, your warranty will begin either on the date you return the Nieco warranty card that is shipped with your machine, or 30 days after shipment of the machine from the Nieco factory.

Generally, your guarantee provides replacement of all parts, which fail due to defects in manufacture for one year after startup of the machine. Parts which fail will be replaced by the Nieco distributor or Service Center in your area who did the startup service. If the part is a customer installed component, the part will be sent to you to replace the defective part on your machine. If the part is one listed below, your Service Center will provide the labor to replace it, subject to certain conditions. The parts that will be replaced are generally parts that require service level installation, calibration or adjustment. The parts that will be replaced are listed in the Warranty Parts schedule included.

If your broiler has a manufacturing defect that requires service labor to repair, those repairs will be performed by your startup Nieco Service Center or Distributor. Repairs will be performed subject to certain conditions as mentioned in the parts replacement section.

Nieco guarantees the correct mechanical operation of the equipment at the time of startup of the machine. Nieco makes no warranty, expressed or implied of broiling effect or of exact capacity as subjective judgments, product variations and or customer caused machine conditions beyond Nieco's ability to predict or control may alter the broiling performance of the machine.

Nieco specifically does not warrant or guarantee or provide compensation for any lost production, lost product, lost labor or lost sales or other consequential damages that may occur as a result of equipment malfunction or failure. This disclaimer of liability for consequential damages applies whether the cause of malfunction or failure is otherwise covered by our warranty or not. In any event,

Nieco's liability shall be limited to replacement of the equipment or return of the equipment and refund of the original purchase price.

When you purchased your Nieco broiler, startup service was offered as an option in the purchase price. This startup service is not delivery or installation or hookup. The startup service is to verify the correct mechanical operation and broiling performance of the machine, make any necessary adjustments and calibrations and provide answers to any machine questions about operations, cleaning, assembly or re-assembly. The startup service is not a training service. However, your servicer will provide all information that they can about the machine. The servicing Distributor or Service Center will provide all warranty and after sales service and parts to you if you have chosen this option.

Validation of warranty is required by startup of your machine. This validation may be done directly with the factory if the startup is done by the customer or by a non-Nieco servicer. Nieco does not provide startup compensation to non-Nieco servicers. Nieco does validation automatically on receipt of the startup report from your servicer. We strongly recommend you assure validation by returning the warranty card shipped with the machine and register your machine for Nieco's parts and service due notification system. If an authorized Nieco servicer did not perform a startup, receipt of the warranty card will validate the warranty. If a startup is not performed and submitted to the factory, the warranty period will start 30 days from the date the machine was shipped from the factory.

The Nieco warranty does not cover the following:

1. Ordinary wear and tear, deterioration or damage.
2. Defects in parts or performance caused by improper cleaning, maintenance or adjustment.
3. Adjustments and re-calibrations are not covered by warranty except when a part needing such is replaced under warranty by a Nieco servicer.
4. Misuse or improper cleaning or assembly of the broiler and its components.
5. External causes of defective performance. This includes gas and electrical supply and hookup parts and all exhaust components and exhaust adjustment.
6. Machines that have been improperly repaired by non-Nieco servicers.
7. **Machines with parts installed which Nieco does not approve or supply**. Approved parts are available from your Nieco Service Center, Distributor or otherwise authorized Nieco parts seller. No other parts have been tested or approved by Nieco.
8. Burning components after six months of service. These burning components include gas burners of all types, protective shields, reverberators, electric elements, pilot lights, thermocouples, flame sensors or gas orifices of any type. Note however that this warranty

does not apply to parts that are damaged or destroyed due to normal service or improper or non-cleaning.

Warranty items, labor or parts, are available only from your Nieco Service Center or Distributor who started up your machine unless other arrangements as described below are made with Nieco. Some parts suppliers, while an authorized Nieco parts supplier, are not an authorized warranty center or warranty parts supplier.

Labor warranty is subject to these limitations:

1. Labor warranty work is to be performed during regular working hours. Off-hour labor may be subject to additional charge by the servicer.
2. One-hour travel in each direction to the restaurant from the servicer's place of business is included. Restaurants in more distant or remote locations may be charged additional travel time or overnight accommodation, if necessary.

Your Nieco Service Center or Distributor will make warranty decisions. Nieco has provided our servicers with guidelines for warranty work and standards for repair time. If your Nieco servicer rejects your warranty claim, you are required to pay the servicer even though you dispute the charge. To dispute any warranty decision, first contact the Service Center or Distributor principals. If you are not satisfied, contact your Nieco Regional Manager or the Nieco Service Manager or any Nieco Customer Service administrator. Nieco will immediately investigate your claim and make a warranty decision. If you have paid your servicer and your claim is honored, your money will be refunded. You are responsible for paying the servicer when due, however, regardless of the status of any claim.

If you are supplied warranty parts without warranty labor, Nieco or your warranty parts supplier may require the parts to be returned to the factory as a condition of receiving the warranty parts. This is particularly true of high value important components as motors and controls, or any parts showing a pattern of failure. If required, Nieco will pay the return freight cost and give instructions via your servicer on how to return the parts.

Warranty parts will be shipped by your Distributor or Service Center from their parts center by the least expensive means. If you require more immediate shipment, your service parts supplier may charge additional for this expedited freight service.

If you have qualified maintenance employees or wish to use a qualified non-Nieco agency for warranty labor service otherwise covered under this Nieco warranty, you or your servicer may apply to your Nieco Regional Manager for certification as an alternate Nieco servicer. Such servicer shall be solely responsible to the using customer for all actions and liabilities. If the Nieco Regional Manager qualifies such servicer, Nieco will pay scheduled warranty allowances to the

customer for warranty work performed by these alternative servicers. This payment will not include any travel time. Nieco will provide this schedule and limitations when the servicer is qualified and accepted.

Warranty Parts Schedules

These schedules list parts that are covered as of July 1, 2023. Nieco may from time to time add, alter or delete specific parts as the machine specification or parts availability changes. A current schedule can be obtained from Nieco. You may also access this information on the Nieco website, www.nieco.com.

This warranty is valid for North America and most other countries. Mandated warranties in some countries may vary due to specific warranty laws, requirements or commercial practices or customs in these various countries. Check with the country Nieco Distributor for variations from this basic Nieco warranty.

The parts schedules listed by models are those parts that are warranted by Nieco. If the part requires service replacement, your Nieco Servicer will do it, within the terms of this warranty. If your restaurant requires additional service or travel time, your Servicer will make an extra charge for those services or distances.

If the part is a user replacement part, you will be sent the part as described in this warranty. Your servicer will not install it as part of their warranty service.

California Proposition 65 Notification: Public initiative Proposition 65 (1986) requires identification and listing of certain chemicals known by the State to cause cancer or reproductive harm. Broiling meats above flames or hot surfaces may produce chemicals that are on that list. If the concentrations of chemicals on the products exceed the "safe harbor" limits, Proposition 65 requires restaurants to post a warning to consumers in California restaurants.
Details are available on the Prop 65 website, updated frequently:

http://www.oehha.org/prop65/prop65_list/Newlist.html

Gas Model
MV62/MV62-2, MV63/MV63-2, MV63-3, MV64/MV64-2, MV64-3, MV63/MV63-2GBG, MV64/MV64-2GBG Broilers

Nieco P/N	Ignition & Gas System	Time
19054	Main Solenoid Valve, 1/2 NPT , 24VAC	60 min
21316	Modulating Valve, 24V, 1/2"	60 min
30995	Solenoid Valve, 24VDC 1/8" NPT	40 min
2049-A	Regulator, RV48, 1/2"	60 min
15576	Thermocouple Probe, 4”, W/SS Over Braid	30 min
18861	Thermocouple Probe, 1.88”, W/SS Over Braid	30 min
27300	DC Ignition Module	30 min

Nieco P/N	Electric Element	Time
22959	Warmer Element, 25.68”, 120V 750W	30 min
22960	Warmer Element, 25.68”, 230V 750W	30 min
22965	Warmer Element, 28”, 120V, 1100W	30 min
16599	Warmer Element, 28”, 220V, 900W	30 min
20721	Bun Platen, 208V/2400W	60 min

Nieco P/N	Drive Motor & Electrical Components	Time
27319	24VDC Power supply	20 min
27592	Timer	20 min
26490	Brushless Motor	45 min
26600	Relay, 250VAC, 24VDC Coil, 8 Pin	15 min
18092	Relay Base, 8 Pin	15 min
27305	Main Switch, Panel Mount Rocker, 10A	30 min
26606	High Pressure Blower	40 min
11965	Circuit Breaker, 1 Pole, 20A	20 min
20724	Relay, Solid State, 20A	20 min
26524	Mother Board	40 min
26522	Cook Lane Motor Board	40 min
27774	Display Board	40 min

Nieco P/N	Feeders	Time
14900	Engagement Pin Assembly	30 min

Electric Model
MV62/MV62-2, MV63/MV63-2, MV63-3, MV63/MV63-2EBG, MV74EBG Broilers

Nieco P/N	Electric Elements	Time
30494	Element, 20",208v, 1200W	30 min
30499	Element, 20”, 380V, 1200W	30 min
30533	Element, 28.2", 208V, 1600w	30 min
30555	Element, 28.2”, 380V, 1600W	30 min
28540	Element, 17.5”, 208V, 1000W	30 min
29871	Element, 17.5”, 380v, 820W	30 min
22959	Warmer Element, 25.68”, 120V 750W	30 min
22960	Warmer Element, 25.68”, 230V 750W	30 min
22965	Warmer Element, 28”, 120V, 1100W	30 min
16599	Warmer Element, 28”, 220V, 900W	30 min
20721	Bun Platen, 208V/2400W	30 min

Nieco P/N	Drive Motor & Electrical Components	Time
11965	Circuit Breaker, 1 Pole, 20A	20 min
19161	Circuit Breaker, 3 Pole 25A	20 min
23238	Circuit Breaker, 1 Pole 63A	20 min
18861	Thermocouple Probe, 1.88”, W/SS Over Braid	30 min
16313	Thermocouple Probe, 8.50”, W/SS Over Braid	30 min
15329	Relay, Solid State, 50A	20 min
20724	Relay, Solid State, 20A	20 min
26673	Contactor, 4 Pole, 24VDC Coil	45 min
27319	24VDC Power Supply	20 min
26490	Brushless Motor	45 min
26600	Relay, 250VAC, 24VDC Coil, 8 Pin	15 min
18092	Relay Base, 8 Pin	15 min
27305	Main Switch, Panel Mount Rocker, 10A	30 min
26606	High Pressure Blower	40 min
26524	Mother Board	40 min
26522	Motor Board	40 min
27774	Display Board	40 min

Nieco P/N	Feeders	Time
14900	Engagement Pin Assembly	30 min